



ALABAMA 911 BOARD

August 10, 2021

Talk About It Tuesday!

GIS, Language Translation Services, & ALEA Transfers

Introduction & Contact Information

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Agenda

August 10, 2021

- GIS Project – Where you are?
- Language Translation Services
- ALEA Call Transfers & CPE Programming



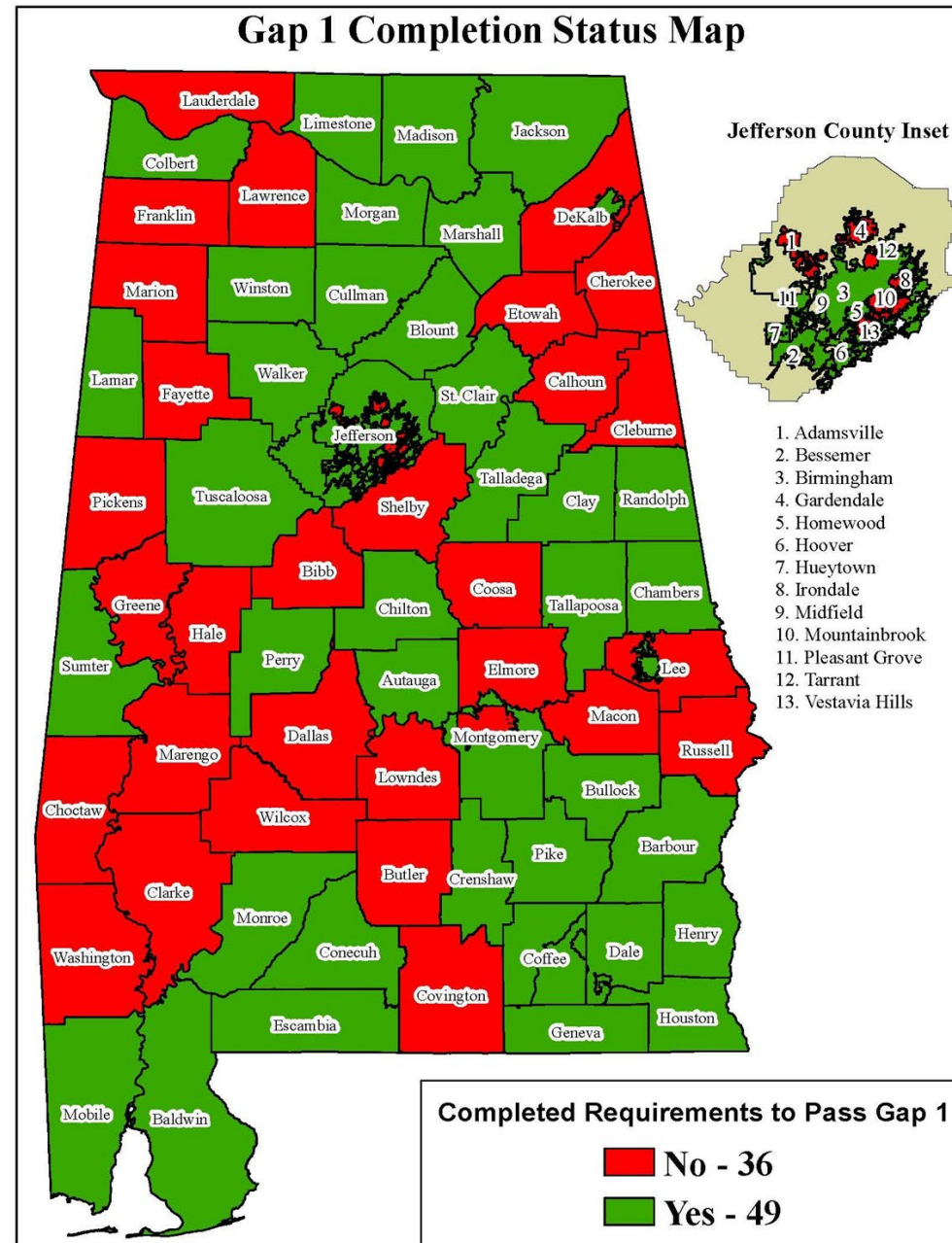
GIS Project

- Overview
- Current Priorities
 - ☐ Complete Gap 1 requirements.
 - ☐ Hold Gap 2 meeting.
 - ☐ Get trained on VEP software.
- Timelines, Deadlines, Money, & Resources available.



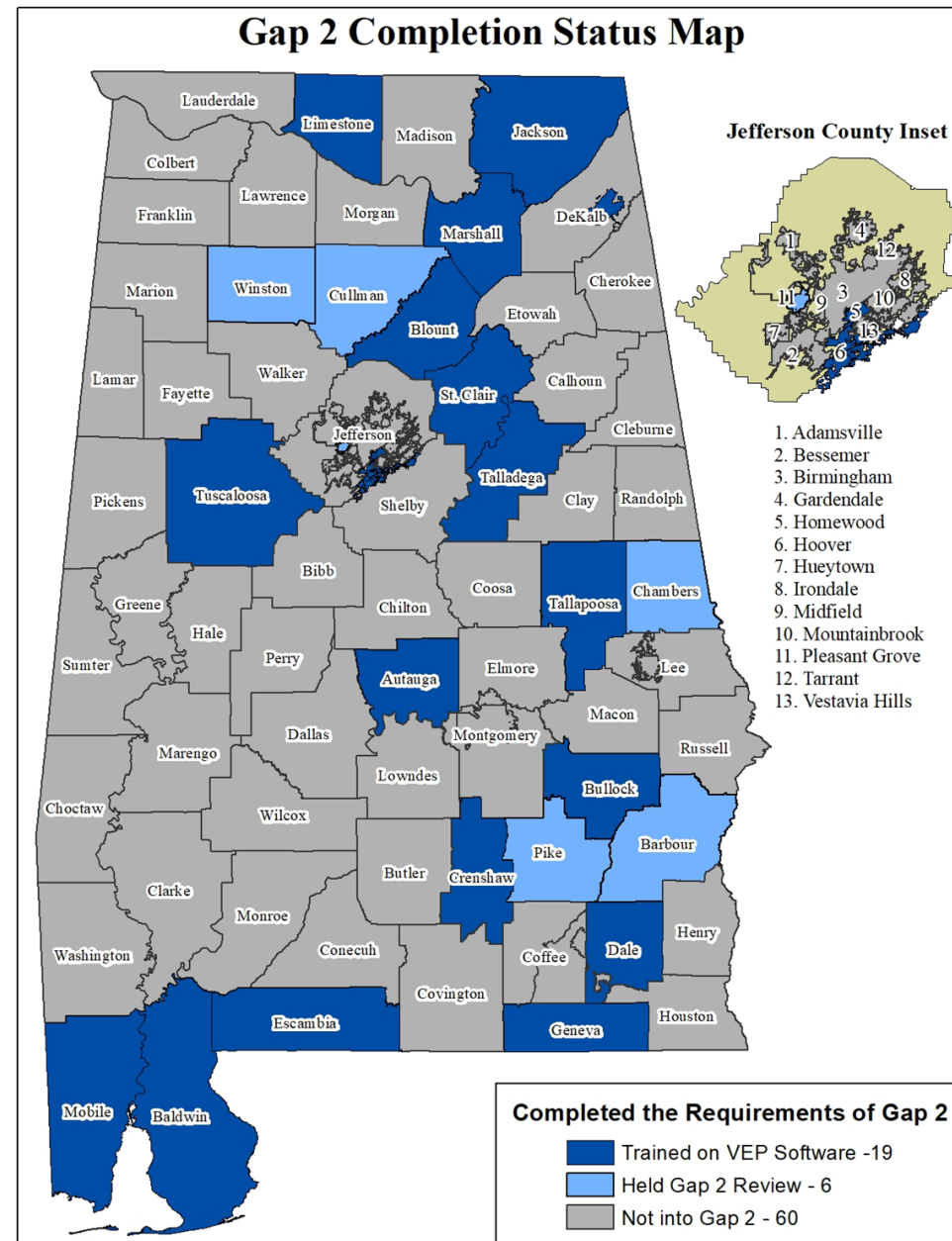
GIS Project

Complete Gap 1 requirements



GIS Project

Hold Gap 2 meeting and
get trained on VEP software



Language Translation Services

- **July 21, 2021** – Alabama 911 Board unanimously approved to offer language translation services through Voiance and make it available to those Districts that want to use it.
- **Why Voiance?** Because it is already recognized by state Purchasing under NASPO ValuePoint Master Service Agreement 90-000-18-00003AG.
- **What does this mean?** If a primary PSAP with ANGEN connectivity decides that they want the Board to pay for Voiance Language Translation Services as an on-network transfer/feature, complete [this survey](#). Each individual PSAP will need to complete separate surveys,
- The “deployment” will be handled by:
 - Andi Murphree amurphree@indigital.net, INdigital
 - Bill Martin bmartin@cyracom.com, Senior Strategic Account Manager, Office: (520)573-2367
- Existing customers will be contacted directly by Mr. Martin.
- [***Voiance Brochure***](#)



ALEA Call Transfers & CPE Programming

9-1-1 Transfer FIPS

- Decatur - 1011035001
- Dothan - 1010695001
- Evergreen - 1010355001
- Jacksonville - 1010155001
- Mobile - 1010975001
- Montgomery - 1011015001
- Quad Cities - 1010335001
- Tuscaloosa - 1011255001



ALEA Call Transfers & CPE Programming

Non-Emergency Transfer Numbers

- Decatur - (256) 957-0002
- Dothan - (334) 500-4855
- Evergreen - (334) 500-4856
- Jacksonville - (256) 832-9111
- Mobile - (251) 318-1433
- Montgomery - (334) 500-4987
- Quad Cities - (256) 832-9141
- Tuscaloosa - (205) 579-1024



Questions

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