

ALABAMA 9-1-1 BOARD MEETING

Minutes of 11/18/2021

Prior notice of this regularly scheduled meeting of the Alabama 9-1-1 Board was given in accordance with the Alabama Open Meetings Act. The minutes were recorded by Ms. Michelle Peel, Program Coordinator.

Ms. Evelyn Causey, Chair for the Board, called the meeting to order at 10:02 a.m.

The roll was called as follows by Ms. Peel:

Alan Campbell, Vice Chair	
Evelyn Causey, Chair	☑Present □Absent
Melissa Dove	□Present Absent
Wayne Hutchens	☑Present □Absent
Fred Johnson	□Present Absent
John Nettles	☑Present □Absent
Robert Smith	☑Present □Absent
Brandon Wallace	☑Present □Absent
Tim Webb	☑Present □Absent
Jeremy Williams	

A quorum was established.

Ms. Causey called for the unanimous consent for the approval of the agenda for the meeting. The agenda was unanimously approved with no objections. She then called for the unanimous consent for approval of the minutes from the September 15, 2021 Board meeting. There were no changes or objections, and the approval of the minutes was ordered.

Ms. Causey asked for guest introductions. She then turned the meeting over to Ms. Leah Missildine, Executive Director for the Board for staff reports.

Staff Reports

Director's Report

Ms. Missildine started with the Director's report. She reported on the legacy 9-1-1 costs reimbursements. After eleven months, sixty-eight percent of the districts had participated. She then explained the process for requesting ALI circuit disconnect through AT&T. She recommended to the Board that the FY22 Legacy Cost Reimbursement funds should not be



disbursed if the ECD had not submitted their ALI disconnect. Mr. Jeremy Williams asked about CenturyLink customers and Ms. Missildine explained that this particular process is specific to AT&T customers. Mr. Alan Campbell made the motion not to reimburse for FY22 legacy charges if the ECD has not completed the ALI disconnect process. Mr. Brandon Wallace seconded the motion. There was no discussion. There were no objections, motion passed unanimously. Ms. Missildine provided an update on the 911 Strike Force providing a definition of fee diversion with the escalating penalties. Currently, Alabama does not have a list of how 9-1-1 fees can and cannot be spent. She stressed the need to be cautious in developing such a list, so as not to impede continued progress in 911.

Ms. Missildine moved on to the building blocks of NG911. She provided a status update on the language translation services the Board approved in July. She noted there has been some trouble implementing the service due to the difference between 911 calls and administrative calls. She recommended to the Board to expand Language Translation Services for primary PSAPs to initiate services without it being an active 911 call. Mr. Jeremy Williams made the motion and Mr. Robert Smith seconded it. General Counsel inquired as to the process of making the change. There was no further discussion. There were no objections, motion passed unanimously.

Ms. Missildine told the Board that reclassification of telecommunicators had been successful in some areas of Alabama. The Board staff is working on a data-driven visual with factual information for the legislation. She finished her report with recent, ongoing, and upcoming deadlines and activities. She also stated she would be re-engaging the committees over the next few months.

GIS Report

Mr. Anderson Brooms presented the GIS report. He reviewed the status on-boarding, Gap 1, and Gap 2 completion. He then showcased Gap 2 Remediation Status dashboard. Ms. Missildine provided an explanation of task orders. Mr. Williams asked about the federal funding date and if a deadline needed to be set for the districts that have done nothing. Ms. Missildine stated that deadlines would be necessary to continue forward progress.

Education Report

Ms. Dana Nation presented the Education report. She provided the Board with an update on Virtual Academy participation, the EMD program, upcoming training opportunities, and the Talk About it Tuesday webinars. From September 1 through October 31, 2021, there were 440 course completions of 51 different courses for a total of 628.5 hours of continuing education in Virtual Academy.

ANGEN Report

Mr. Joel McCamley of 911 Authority and Mr. Caleb Branch of INdigital presented the ANGEN report. Mr. McCamley reported that this would be his last meeting since the contract with 911 Authority was coming to an end. He thanked the board for the opportunity and Ms. Missildine expressed the Board's appreciation of the support.



Mr. Branch also expressed his appreciation. He then reported on work that has been undertaken to reduce the number of transfers from primary PSAP to primary PSAP in Jefferson County. He also reported on Lumen circuit replacement, Voiance Language Services deployment, PSAP transfers, and TEXTY statistics. He announced that over 12 million calls have now been processed on the ANGEN network. He concluded his report with an analysis of a geo-routing event during the Yellawood 500 NASCAR race. 73% of the calls were geo-routed during the event with Phase II information being provided to the network. Mr. Campbell asked about the breakdown by carrier. Mr. Branch explained that Verizon only supplies Phase I data and does not supply Phase II data. All other carriers provide Phase II data initially.

Financial Report

Mr. Ron Cooley then presented the financial report for the months ending September and October 2021. He also provided the year-end statements. He informed the Board that WarrenAverett had started our yearly audit and would be in the office during December. He should have their report by the January board meeting. Mr. Alan Campbell moved to accept the financial reports as presented. Mr. Robert Smith seconded the motion. There was no discussion. There were no objections, motion passed unanimously.

Ms. Missildine then made the recommendation to the Board to declare excess cost recovery in the amount of \$3,164,908.63 to be distributed according to Chapter 585-X-4 Rule 09. Mr. Williams made the motion with Mr. Hutchens seconding. Mr. Campbell asked about updated population numbers for the Districts. He requested that those be posted to the website. There was no further discussion. There were no objections, motion passed unanimously.

Legal Report

Mr. Scott Barnett and Mr. Johnny Brunson of Brunson, Barnett, & Sherrer, P.C., general counsel for the Board, then gave the legal report on their continued support on the office lease, the Gulf Coast Conference, reclassification efforts, DATAMARK bond reductions, and how the Morgan County/TVM lawsuit was helping Lee County. Ms. Missildine provided information on best practices based on potential legislation that is attempting to put operational best practice into law.

Old Business

Ms. Evelyn Causey, Chair for the Board, moved on to the evaluation of the Executive Director. She explained that slides provided earlier in the year showed the accomplishments of the Board from July 2020 to July 2021. She spoke on the sense of community in 911 and how Ms. Missildine is well received in the districts with lots of compliments from those she spoke with. It was Ms. Causey's recommendation to the Board that Ms. Missildine's salary be increased one step retroactive to July 15, 2021. Mr. Jeremy Williams made the motion and Mr. Brandon Wallace seconded the motion. There was no discussion. There were no objections, motion passed unanimously.

New Business

There was no new business.



Public Comments

There were no public comments.

Officer Elections

Ms. Evelyn Causey announced the Board is past due for officer elections. Mr. Jeremy Williams nominated Mr. Robert Smith as Treasurer/Secretary. The nomination is seconded by Mr. Brandon Wallace. The nomination passed unanimously.

Mr. Brandon Wallace nominated Mr. Alan Campbell as Vice-Chair. Mr. Wayne Hutchens seconded the nomination. The nomination passed unanimously.

Ms. Causey announced she is stepping down as Chair. She opened the floor up for nominations for Chair. Mr. Tim Webb nominated Mr. Jeremy Williams. Mr. Alan Campbell seconded the nomination. The nomination passed unanimously.

Adjournment

Ms. Evelyn Causey adjourned the meeting at 11:44 a.m.

Approved this the 19th day of January 2022.