ALABAMA 911 BOARD

10.15.2020

Legacy 9-1-1 Cost Reimbursement Webinar

- **ENTER YOUR NAME** when you enter the conference room.

- All virtual attendees **are muted** by the meeting host from the beginning.

- During the Q&A portion, attendees that wish to speak will be asked to use the 'Raise Hand' feature, located in the bottom righthand corner of the Participant List.

- If you are **joining by telephone only**, please dial *9 on your keypad to raise your hand.

- If you are **joining by computer**, the chat feature is available to all attendees and participants.

- If you are **joining using both**, turn audio off on the computer to prevent feedback.

Introduction & Contact Information

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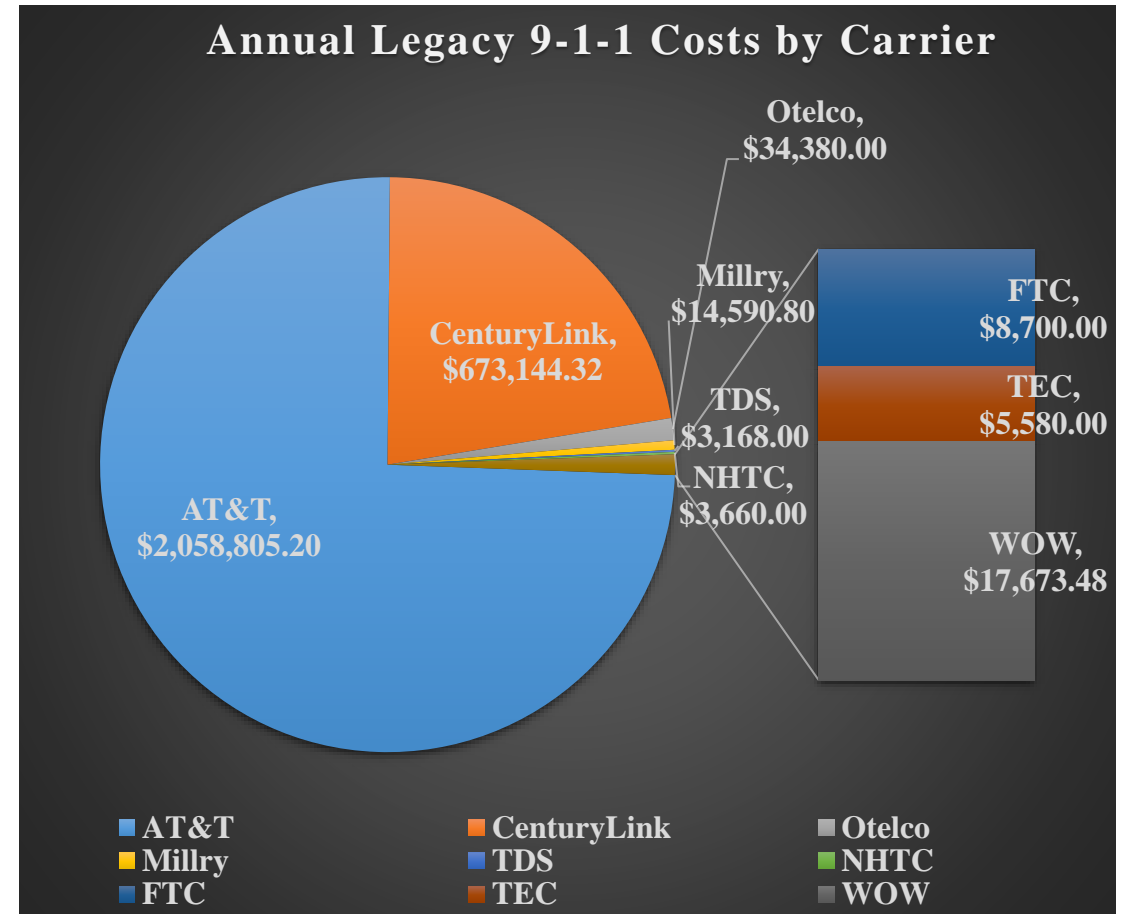**Leah Missildine**

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Legacy 9-1-1 Cost Reimbursement

➤ At the September Board Meeting, the Alabama 9-1-1 Board approved reimbursement to ECDs of certain legacy 9-1-1 costs

➤ The Board staff collected and analyzed phone bills from ECDs during Summer 2020

  ➤ 79 of 85 ECD bills were collected

  ➤ Various legacy 9-1-1 related costs were identified from nine different carriers

  ➤ Total legacy 9-1-1 cost, of those bills collected, was $2,816,701.80 annually

Annual Legacy 9-1-1 Costs by Carrier

- Otelco, $34,380.00
- Millry, $14,590.80
- CenturyLink, $673,144.32
- TDS, $3,168.00
- NHTC, $3,660.00
- AT&T, $2,058,805.20
- FTC, $8,700.00
- TEC, $5,580.00
- WOW, $17,673.48

Legend:
- AT&T
- CenturyLink
- Otelco
- Millry
- TDS
- NHTC
- FTC
- TEC
- WOW

Estimated Monthly 9-1-1 Legacy Costs

Legacy Phone Bill Received	ECD	Monthly Legacy 911 Charges
✓	Adamsville	$ 264.50
✓	Auburn	$ 2,019.50
✓	Autauga County	$ 2,019.50
✓	Baldwin County	$ 7,374.07
✓	Barbour County	$ 899.50
✓	Bessemer	$ 3,163.00
✓	Bibb County	$ 511.50
✓	Birmingham	$ 22,824.50
✓	Blount County	$ 1,552.50
✓	Bullock County	$ 308.50
✓	Butler County	$ 3,014.31
✓	Calhoun County	$ 4,266.50
✓	Chambers County	$ 2,922.29
✓	Cherokee County	$ 846.50
✓	Chilton County	$ 1,959.38
✓	Choctaw County	$ 1,154.80
✓	Clay County	$ 1,251.10
✓	Cleburne County	$ 796.44
✓	Coffee County	$ 1,750.35
✓	Colbert County	$ 1,876.50
✓	Conecuh County	$ 361.50
✓	Covington County	$ 2,599.66
✓	Crenshaw County	$ 1,940.95
✓	Cullman County	$ 2,749.00
✓	Dale County	$ 2,898.47
✓	Daleville	$ 2,389.75
✓	Dallas County	$ 1,543.50
✓	DeKalb County	$ 1,605.00
✓	Elmore County	$ 2,571.00

Legacy Phone Bill Received	ECD	Monthly Legacy 911 Charges
✓	Enterprise	$ 2,564.39
✓	Escambia County	$ 2,743.50
✓	Etowah County	$ 2,399.00
✓	Fayette County	$ 1,402.77
✓	Fort Payne	$ 555.50
✓	Franklin County	$ 952.50
✓	Gardendale	$ 555.50
✓	Geneva County	$ 2,658.13
✓	Greene County	$ 414.50
✓	Henry County	$ 3,711.46
✓	Homewood	$ 3,624.50
✓	Hoover	$ 6,659.50
✓	Houston County	$ 12,926.81
✓	Hueytown	$ 555.50
✓	Jackson County	$ 2,225.70
✓	Jefferson County	$ 5,582.50
✓	Lamar County	$ 1,571.15
✓	Lauderdale County	$ 2,255.50
✓	Lawrence County	$ 1,005.50
✓	Lee County	$ 2,176.00
✓	Limestone County	$ 2,654.50
✓	Lowndes County	$ 458.50
✓	Macon County	$ 1,070.66
✓	Madison County	$ 17,881.50
✓	Marion County	$ 2,073.48
✓	Marshall County	$ 4,001.50
✓	Midfield	$ 264.50
✓	Mobile County	$ 13,538.50
✓	Monroe County	$ 264.50

Legacy Phone Bill Received	ECD	Monthly Legacy 911 Charges
✓	Montgomery	$ 12,135.50
✓	Montgomery County	$ 899.50
✓	Morgan County	$ 8,353.74
✓	Mountain Brook	$ 2,257.50
✓	Perry County	$ 264.50
✓	Pickens County	$ 2,001.06
✓	Pike County	$ 2,534.29
✓	Pleasant Grove	$ 361.50
✓	Randolph County	$ 877.12
✓	Russell County	$ 935.00
✓	Shelby County	$ 5,088.00
✓	St. Clair County	$ 3,863.14
✓	Sumter County	$ 414.50
✓	Talladega County	$ 2,019.50
✓	Tallapoosa County	$ 1,499.00
✓	Tuscaloosa County	$ 4,612.00
✓	Vestavia Hills	$ 2,002.00
✓	Walker County	$ 2,195.50
✓	Washington County	$ 1,657.10
✓	Wilcox County	$ 652.50
✓	Winston County	$ 1,920.58
	Clarke County	$ -
	Coosa County	$ -
	Hale County	$ -
	Irondale	$ -
	Marengo County	$ -
	Tarrant	$ -

*Monthly Legacy 911 Charges per ECD reflected are based on averages from monthly phone bills that were submitted to the Alabama 9-1-1 Board

Reimbursement Requirements

ELIGIBILITY

For an ECD to be eligible for legacy 9-1-1 cost reimbursement, the following criteria must be met:

➢ They must be recognized as a validly formed Alabama ECD at the time of submission
&
➢ Their PSAP(s) for which they are requesting the reimbursement for must be migrated onto ANGEN

REQUIRED DOCUMENTATION

➢ Complete telephone bills that includes the legacy 9-1-1 charges incurred by the ECD
  ➢ We will not reimburse for administrative phone service, CPE or other vertical software services, internet service, taxes, or late fees

➢ Proof of payment for each telephone bill submitted with the reimbursement request

What is included in Legacy 9-1-1 Cost?

List of various legacy 9-1-1 billing items

(this may not be inclusive of all carrier billing language regarding legacy 9-1-1 charges)

- Combined Automatic Number, Location ID-Selective Router
- Combined ALI & Selective Routing-Jointly Provided Sys
- ALIDB Upgrade Enable PSAP to Query-Ret Wireless Caller Loc
- SR/Database Info per 1000 Records
- Database Transport Feature
- E911 Feat-Selective Routing
- 911 Ali Db Processing
- 911 Ali System
- 911 Sr Db Per Record
- Auto Loc ID DB/recM
- CO Enabling for 911 Bus

- E911 cent sel rout-db M
- 911 Local Chan TermCO Trunk Term/trnkM
- E911 Emergency Svc Chgs
- Slctv Rtng prt chg/trk M
- Slctv Rtng trunk M
- E911 ANI Charges
- E911 Combine Auto # & LOC Information
- E911 LID Service
- Local 911 Distribution
- E911 Trunk
- E911 ALI Maintenance Charge

SAMPLE PHONE BILLS
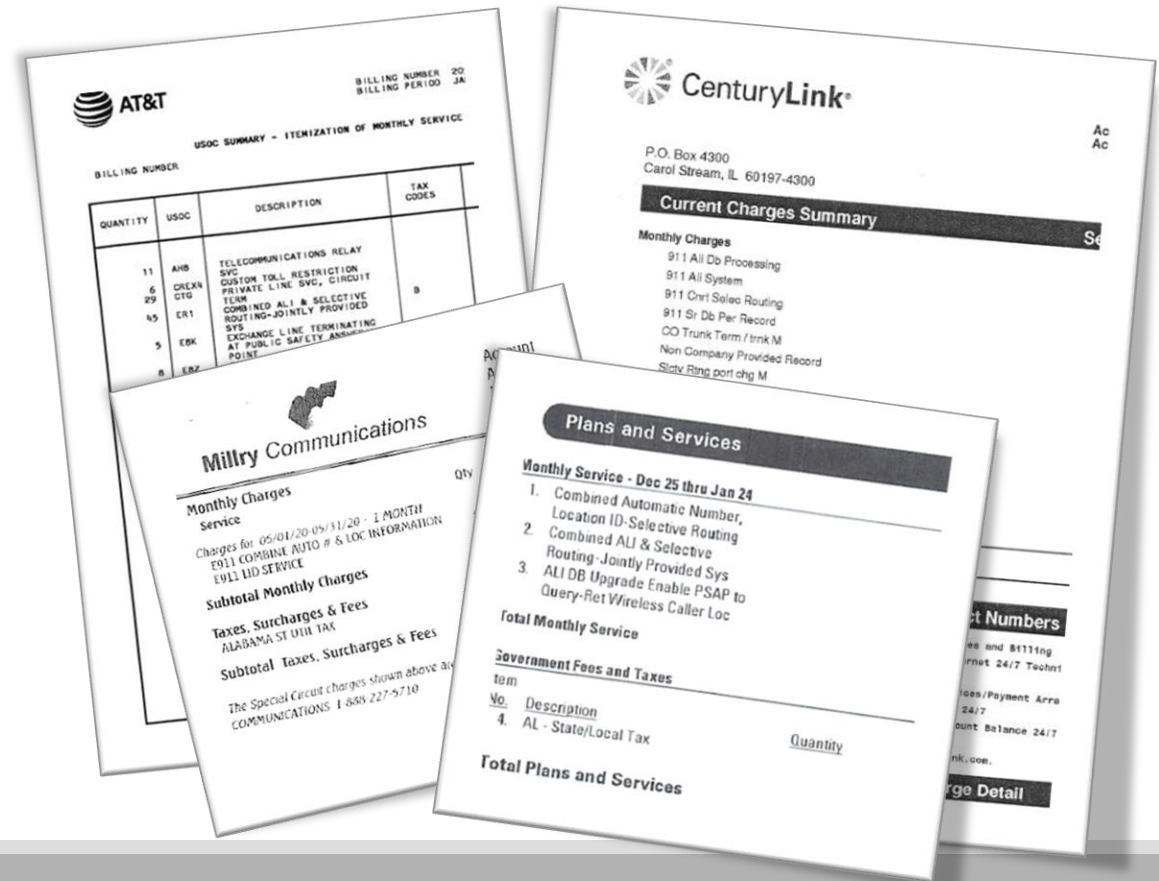
How do I request reimbursement?

1. Go to the ECD Legacy 9-1-1 Cost Reimbursement webpage on the Board's website, https://al911board.com/ECD-Legacy-9-1-1-Cost-Reimbursement
2. Click on the Legacy 9-1-1 Cost Reimbursement Form link to be redirected to the online form
3. Enter all required date, ECD name, and contact information at the top of the form
4. Select the months to be included in the request submission
5. Upload all required supporting documentation for the request submission *(the form supports a wide variety of file types but there is a 10 file and/or 20mb capacity)*

Submission Calendar

➢ Requests will be received on a quarterly basis for the three monthly service periods within each respective quarter

➢ The reimbursement will be issued at months end for those requests received by the monthly due date, as reflected in the calendar to the right

➢ We will not accept submissions for a duration less than quarterly; you will be asked to resubmit with any other additional information needed

➢ Reimbursements will be issued via ACH separately from an ECDs monthly fee distribution

Service Period Starting Month	Due by	Reimbursement Issued
October 1-December 31	January 10	January 31
	February 10	February 28
	March 10	March 31
January 1-March 31	April 10	April 30
	May 10	May 31
	June 10	June 30
April 1-June 30	July 10	July 31
	August 10	August 31
	September 10	September 30
July 1-September 30	October 10	October 31
	November 10	November 30
	December 10	December 31

Questions

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