

ALABAMA 9-1-1 BOARD MEETING
1 Commerce Street
Montgomery, AL 36104
Minutes of 11/20/2019

Prior notice of this regularly scheduled meeting of the Alabama 9-1-1 Board was given in accordance with the Alabama Open Meetings Act. The minutes were prepared by Mrs. Michelle Peel, Administrative Assistant.

A quorum was established. Mrs. Evelyn Causey, Chair of the Board, called the meeting to order at 10:01 a.m.

The roll was called as follows by Mr. Larry Fisher, Secretary/Treasurer of the Board:

Alan Campbell, Vice Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
Evelyn Causey, Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
Melissa Dove	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
Larry Fisher, Secretary/Treasurer	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
Wayne Hutchens	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent
Fred Johnson	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent
John Nettles	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent
Becky Neugent	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
Robert Smith	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent
Brandon Wallace	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
Tim Webb	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
Jeremy Williams	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent
Terry Womack	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent

Mrs. Leah Missildine, Executive Director for the Board, introduced Ms. Becky Neugent as recently appointed to the District 1 seat and welcomed her to the Board.

Mrs. Causey called for the unanimous consent for the approval of the agenda. There were no objections, and the adoption of the agenda was so ordered.

Mrs. Causey called for the unanimous consent for the approval of the minutes from the September 18, 2019 meeting. There were no objections, and the adoption of the minutes was so ordered.

Mrs. Causey continued by asking for guest introductions from the audience.

Staff Reports:

ANGEN Report:

Mrs. Sara Weston of 9-1-1 Authority, Consultant to the Board, presented the ANGEN Monthly Project Reviews. The reviews included a summary of deliverables, activities, and action items for September and October.

Mrs. Weston began her report with a review of the past months' activity that included ANGEN planning with INdigital, Gulf Coast Conference presentations, CPE RFP evaluation process, and GIS RFP updates.

Mrs. Weston talked about the success at the Gulf Coast Conference including the interest in the ANGEN project. She provided a summary of the CPE RFP evaluation process of the six responses received. Each of the six did an in-person presentation for the evaluation team and interested PSAP representatives. Ms. Weston discussed the GIS RFP schedule. She concluded her report with review of ANGEN items to come, which included continued work with INdigital for ANGEN cutovers, the review of the CPE proposals, release of the GIS RFP, GIS procurement activities, and the beginning of federal grant tracking.

Mr. Caleb Branch, Market Manager for INdigital, continued the ANGEN report with a progress report of the current activities through the different phases of the project offering an overview of Stages 0 and 1 with more detail about Stages 2, 3.a, and 3.b. Mr. Branch discussed current activity, progress, and barriers. The current population served by ANGEN is 2,957,088 or 62% of the state's population. One barrier is legwork that is having to be done with some CPE providers to facilitate network conversion. Mr. Campbell asks if Mr. Branch knows how many PSAPs that is affecting. Mr. Branch estimated about 20.

Mr. Branch then talked about Texty. The upgrade to 17.3 is complete. Currently, 76% of the population is served by outbound text, meaning 9-1-1 centers can text out from any of their positions. 73% of the state is served by in-bound texts meaning that the 9-1-1 center is able to receive in-bound text messages. This project should be complete by the end of first quarter 2020. Control centers have been set up in Alabama so all text messages to PSAPs are routed through Montgomery or Huntsville, not out-of-state.

Mrs. Causey asked about feedback from the Texty program. Mr. Branch reported that the main advantage is to be able to follow-up on 9-1-1 hang-ups. A caller can be texted back letting them know they reached 9-1-1 and if they need assistance to call back. Mr. Branch asked the directors in attendance their thoughts. Mr. Campbell mentioned location capabilities and stability is good. Mr. Branch talked about using Alabama as a model for other deployments.

Six locations have been secured for AL911.net training in 2020 and an email containing class details is forthcoming.

Mr. Branch continued with a review of call volumes. Average call volume is up as wireline carriers are moving to the network. Over 4.5 million calls have been processed over the network. Average call volume per day hovers around 7,200.

Mr. Branch reported he has changed how trouble ticket analysis will be reported. The Network Operations Center (NOC) is a resource for PSAPs when they are having a problem and are having trouble identifying the problem. By tracking network tickets separately from all trouble tickets, trends and even nuances can help identify potential issues to be addressed before becoming significant problems. Mr. Branch provided the NOC information and explained that the most efficient way to report a problem is to call the NOC at 1-877-469-2010 or email support@indigital.net, as the NOC is fully staffed by Tier 1 technicians 24/7/365.

Mr. Branch then addressed network resiliency for South Alabama counties which might become disconnected from Montgomery or Huntsville hosts, specifically Mobile and Dothan/Houston Counties. Hurricane Michael in October of 2018 taught a lot of lessons. To increase resiliency of the network, a proposal has been made to put in two additional stacks of equipment to pick up wireline traffic in South Alabama and serve that back out at no additional cost to the project.

Mr. Branch wrapped up with alternate call routing inside the network environment. PSAP managers determine where calls go. They establish thresholds, designated rollover functions, policies, and flow. He advised that directors should review their original policies and make changes if needed. Mr. Branch outlined what happens when the “abandon PSAP button” on MEVO is pushed. He explained it changes the routing to a designated alternate PSAP or to a B side; it is the choice of the 9-1-1 center.

Legal Report:

Mr. James Sasser, General Counsel for the Board, reported that there was no threatened or pending litigation.

Financial Report:

Mr. Ron Cooley, the Board’s Financial Analyst, provided the Board with the financial reports for both FYE 2019 and one month ending October 31, 2019. Mr. Cooley presented the Board with a series of financial statements that included all accounts as well as individual accounts. The budget comparison showed the projected versus the actual. There are still two accounts with Wells Fargo – the employee flex account and the revenue account. The flex account will be moved at the end of the calendar year pending the Board officer’s signatures on the appropriate paperwork. The revenue account will remain until completion of the transition to Alabama Interactive. The operations fund had a deficit because of a large D&O insurance premium of around \$42,000 which was a bit down from the previous year.

Mrs. Leah Missildine made a recommendation to the Board to accept the Financial Statements as presented. Mr. Alan Campbell made the motion; Mr. Larry Fisher seconded. There were no objections; therefore, the motion carried.

Director’s Report:

Mrs. Leah Missildine, Executive Director for the Board, began the Director’s report with an update on the two rules promulgated and adopted in September. They were certified and filed

the next week. They will become effective on 12/15/2019. The change of effective date is from a change in statute that the effective date of any new or amended rule is now fifteen days after it is published in Alabama's Administrative Monthly.

Mrs. Missildine gave an update on the Alabama EMD Program. The numbers that were presented in September remain the same except for Phase 2. In Phase 2 the practitioner total new to the Alabama EMD program increased around 20 people, indicating continued program growth.

Mrs. Missildine then revisited the topic of current Examiner's fees and presented the Board with a graph displaying the variance in Examiner's fees. 22 reports of the 43 districts that we have paid for have been received. The findings count is on a downward trend.

Mrs. Missildine then discussed the findings from the Sunset Review. Boards and Commissions training is strongly encouraged by the Sunset Committee. She reported overall it was a very positive meeting. The Board responded in writing and in person to the findings and significant issues. Mrs. Missildine reported that there is a new requirement. A quarterly report is to be submitted by any Board or Commission with a finding or significant issue or something unresolved in their report. The quarterly report is to detail steps taken to correct any outstanding issues or findings. The first one is due January 10, 2020. If the Committee sees that significant progress has been made or resolution of any of the issues, the Board may be released from the reporting requirement at the recommendation of the Chief Examiner, Ms. Riddle.

Ms. Missildine asked each of the Board members for any guidance on the corrective action plan on the three findings. The three findings are listed in the table below.

Significant Issue
<ul style="list-style-type: none"> <i>Significant Issue 2019-01 – The Board did not submit a legal services contract to the Contract Review Oversight Committee. The Board is currently retaining legal counsel services on a month to month basis with the terms based on the attorney's last contract that expired December 31, 2018.</i>
Unresolved Prior Finding
<ul style="list-style-type: none"> <i>Prior Finding 2015-13 – During the period examined, the Board paid \$1,107.46 in sales tax for items purchased, although state agencies are made exempt by state law from payment of sales taxes.</i> <i>Current Status 2019 – Unresolved. During this examination period, the Board paid \$170.43 in sales tax in fiscal year 2018 and \$74.32 in sales tax in fiscal year 2019 (as of April 2019) for a total of \$244.75 in sales tax paid.</i>
Remaining Significant Concern
<ul style="list-style-type: none"> <i>Prior Significant Issue 2015-01 – In response to survey questions, several respondents indicated funding was a significant concern.</i> <i>Current Status 2019 – According to responses received from the Emergency Communication Districts a lack of adequate funding remains to be a major concern. The ECDs stated that a lack of funding affects their ability to hire, train, and retain qualified dispatchers due to low pay and lack of financial incentives to encourage longevity. Also, the lack of funding also affects ECDs ability to keep up with technological advances.</i>

Mrs. Missildine noted that the prior significant issues 2015-01 may be hard to resolve as that is a

perception that funding needs revamping and there is no immediate remedy for that.

Significant issue 2019-01 should be easy to remedy. A legal services contract was favorably reviewed by the Contract Review Committee early last year. When the contract was extended, it should have gone back before Contract Review Committee. It is an appropriate time to revisit putting out an RFP for legal services. Acknowledging that an RFP is not required, a clean process will show the committee that we have done our due diligence in the selection process, board action, contract negotiation, and can offer a contract for approval by the Contract Review Committee in the next few months, hopefully resolving that significant issue by outlining the process just described as our corrective action plan.

Mrs. Missildine discussed the unresolved prior finding of sales tax paid has been remedied. Most of the monies have been refunded. The remaining will take time to go through approval processes. The remaining companies are online subscription services. We may have to purchase software for staff computers rather than using the online subscriptions. This may cost more money in the end, but would hopefully satisfy the unresolved finding once and for all. Mr. Cooley brought up the fact that some are rentals and not sales and should not be subject to sales tax but rental tax, much like the copier.

Mrs. Missildine asked Mr. Sasser about how to address the prior significant issue 2015-01 in the corrective action. Mr. Sasser states that it has been a significant concern for 20 years. He is not sure how to address that. It is based on the feedback from the districts. The current funding scheme is statutory.

Mrs. Missildine stated that the quarterly report will mirror largely what our written response was ahead of the review stating what we have done to address funding in the State of Alabama. Mr. Campbell asks if other agencies that are underfunded have similar findings.

Mrs. Missildine gave an update on the federal grant funding opportunity. The funds were awarded in August. The money is being used to fill gaps in NG911 implementation. There are two major projects – a hosted CPE project and a GIS project. The Board is in the middle of the qualification process for the CPE project. Those proposals are still being evaluated; however, four of the six so far do qualify to the technical specifications of the RFP. The options available for final qualifications will be available for the Board to be informed on in January. The two that do not currently meet the technical specifications will have the opportunity to qualify but there are further questions about their architecture and the services they offer that will need to be answered first.

Mrs. Missildine announced the GIS RFP will be out Friday, noting that Deputy Director Adam Brown will be the point of contact on the GIS RFP.

Mrs. Missildine continued her report with an ECD consolidation for the Board to consider reminding them that, per statute, if an ECD consolidates into another one or requests consolidation, final approval must be given by this Board. Fairfield Emergency Communication District, which is a municipal district in Jefferson County, is seeking Board approval to permanently consolidate into Jefferson County 9-1-1. They entered into an emergency consolidation agreement on October 3, 2019. It took effect October 4, 2019. Mrs. Missildine recommended to the Board to allow for the permanent consolidation of Fairfield into Jefferson

County.

Mrs. Causey asked for a motion to approve the consolidation. Mr. Webb moved to approve the consolidation, Mrs. Dove seconds. Discussion is asked for. Mr. Campbell asked if Mr. Donnie West was present. He asked Mr. West if calls from Fairfield were now being answered by Jefferson County, which was answered in the affirmative. Mr. West, Director of Jefferson County 9-1-1 stated that Jefferson County took over on October 4. He was initially contacted by the sheriff and has been working through the transitional process ever since, outlining the operational aspects of how Fairfield's 9-1-1 service is provided. Mr. Campbell asked if there is a representative of Fairfield present. There was not. Mr. Campbell asked if Fairfield is aware that once they dissolve there is no way for them to reconstitute a 9-1-1 district. Mrs. Missildine confirmed they are aware of this; Mr. West also confirmed this.

Mrs. Causey asks for any further questions. There is a motion and a second. Motion carries with no opposition.

Mrs. Missildine continued her report with an outline of buying v. leasing office space for the Board staff. The current location is out of office space for any additional personnel in the coming years, parking is a problem for visitors, students, or meeting attendees, and the current lease rate continues to increase. Consideration has been made for location, operational needs, parking, and room for growth. She reported on the details of the considerations and search. A property was chosen for comparison to our current lease. Research still needs to be done. Mr. Campbell asked about budget concerns. Discussion ensued among the Board members about costs, upkeep, and property management. Mrs. Dove asked if the comparison property was the only one found. Mr. Cooley responded that there were a dozen or so properties considered and this is the one that continues to meet the staff's perceived needs for Alabama 9-1-1. Mr. Campbell would like to see more information on operating budget, building manager, property manager, and budget impact. The question was posed about market timing.

Ron Cooley addressed some of these questions. The Board discussed the issue more. Mrs. Missildine asked for authorization for the Executive Director to work with the finance committee and/or executive committee to explore options further. Mr. Campbell made the motion to authorize the staff to investigate the purchase of a building and bring the findings to the Board while working in conjunction with finance and executive committees. Mrs. Causey seconded. Mrs. Causey asked for any further discussion. Mrs. Missildine asked the Board what they see as the needs of the Board in the future. Mr. Wallace questioned the feasibility of other locations, outside of Montgomery. Discussion continued on location and office needs, particularly around being close to other state agencies and being a resource and training space. Mrs. Causey asked for any further discussion. There is a motion and a second. Motion carries with no opposition.

Mr. Sasser left the meeting at 11:23 a.m. Mr. Sasser returned at 11:27 a.m.

Mrs. Missildine reported on cost recovery. By rule, the Board is required to look at unclaimed cost recovery every November and consider an excess cost recovery declaration for distribution to the districts. The cost recovery rule needs to be amended because of typographical errors and an issue encountered with the ECD consolidation that was just approved. In this rule, sections 7a & 7b say that ECD validly formed and operating as of September 30 of the preceding fiscal year. We need to strike that language in both sections. The situation encountered was we have a

district that has consolidated into another district. They technically existed and operated on September 30. However, we do not need to send them anymore money since they are now dissolved. Sending a dissolved district 9-1-1 funds when they no longer offer 9-1-1 services could pose a problem for the Board and the district with the examiners. Leeds presented the same situation. That language needs to be removed from both section 7a and 7b.

Mrs. Missildine continued with needs for funding for grants and training programs for the Districts. Mr. Campbell asked if the rule language in front of them was the existing or proposed; it was answered that what they was being presented was the existing rule language. The Board needs to consider dedicating money to training and grants if these two programs are to be maintained. Those programs have been funded by what is leftover of the Board's operating budget. There is not enough money left over from the operating budget annually to promote a solid training and grant program on behalf of the districts. The only other funds available to the Board to continue funding these programs is from the unclaimed cost recovery. Mrs. Missildine made the request that the Board consider adding a funding stream from unclaimed cost recovery funds into training and grants on behalf of the districts. Mr. Fisher asked about the actual funding needs. Mrs. Missildine addressed that.

Mr. Fisher agreed that with potential minimum standards coming from the Legislature, there will be a need for more money and that the Board's operational budget would be insufficient. There is a need to consider setting aside some of the unclaimed cost recovery funds for the training and grant programs.

Mrs. Missildine added that \$966,000 was paid out in training and grants in 2019. Mrs. Missildine suggested that the rule for training and grants could look much like the excess cost recovery declaration where needs for the next year are evaluated and approved each November.

Mr. Fisher asked if that needed to be addressed immediately. Mrs. Missildine stated that going through the process is going to take time. She expressed that she would like to know the Board's thoughts on this. She asked Mr. Sasser about the legality of making amendments to the Cost Recovery Rule to dedicate funding to those two programs. Mr. Sasser responded that it can be discussed but it takes time to promulgate rules. There will need to be a public hearing. We cannot adopt something today.

Mr. Campbell asked if the statute allows to take money from the Cost Recovery Fund and spend it on training. Mr. Sasser responded that the new statute passed this last legislative session, in his opinion, gives the authority to use funds available to the Board for grants and training.

Mr. Fisher asked about the possible distribution of funds available. Mrs. Missildine answered that there is around \$5,000,000 available. The question was posed as to whether there was anything to preclude a resolution being made that states \$3,500,000 can be distributed and \$1,500,000 put in the grants and training account. Mr. Sasser stated the money could be held but not spent for grants unless there is an amendment to the rule. Rule 585-X-4.09 states how the funds must be distributed. Mrs. Causey asked if approximately \$5,000,000 is available for distribution from that fund. Mr. Cooley confirmed it would be declared excess and then distributed to all districts according to the formula prescribed in the rule. Other than changing the rule, the Board declaring excess is the only way to get money out of this fund. There is no leeway with the other funds other than what is leftover in the operating fund. Mrs. Missildine

stated through the rule, districts are made whole, ANGEN is paid for, and cost recovery is reimbursed. We are required to consider an excess cost recovery declaration every November. She explained that we are looking to add to the rule to fund a grant and training program. Mrs. Causey inquired as to the need for a motion to approve declaring \$5,000,000 excess. Mrs. Missildine confirmed that will be the last action item on the agenda. She reiterated that the Board needs to confirm that we need to move forward with a rule change and the public hearing that is required.

Mr. Fisher moved to begin the process of amending Rule 585-X-4.09 as discussed. Ms. Neugent posed a question as to how the monies would be used for training. Mrs. Missildine answered that since it is training and grants, it could be training offered by the Board or funds could be granted for training. Mrs. Neugent expressed concerns about considerations for districts struggling financially. Mrs. Missildine responded that the grant program addresses financial need.

Mrs. Causey stated that there was a motion that directs the 9-1-1 staff to investigate amending the statutory 585-X-4.09 to give the Board the ability to move excess funds when needed to the grant and training budget. Mrs. Missildine stated that there would be samples for discussion at the next Board meeting.

Mr. Campbell asked if there needs to be a motion to modify a & b under section 7. Mrs. Missildine replied that language would be proposed at the next meeting. The rule making process allows for the changes and we have not asked for the adoption of an amendment today or notice of intended action today.

Mr. Campbell seconded the motion Mr. Fisher made. Mrs. Causey asked for any further discussion. Mr. Campbell remarked that this should be taken back to the district to see if they agree on how the money should be spent. Mr. Fisher expressed the need to respond to the task of training and grants and that can't be done from the leftover of the 1% operational budget. Mrs. Causey asked for a vote. Motion carried with no opposition.

Mrs. Missildine then recommended to the Board to declare \$5,000,000 of excess cost recovery funds from unclaimed cost recovery and distribute those monies to the districts in the next month. There was discussion of the money in the account and what was needed for operating. Mr. Campbell made the motion to declare \$5,000,000 as excess cost recover so that it could be distributed to the Districts. Mr. Fisher seconded. Mrs. Causey asked for discussion. With nothing heard, the Board voted. Motion carried with no opposition.

Mr. Fisher left the meeting at 11:59 and returned at 12:03.

Mrs. Missildine continued her report with recent staff activities.

- DoD Presentation
- EMS Conference
- DHS COMU Planning Workshop
- ALAPCO Workshop
- Gulf Coast ALNENA Conference
- Interim NASNA Meeting

Upcoming Activities:

- 11.20.19 Board Meeting
- 11.28-29.19 Thanksgiving Holidays
- 12.4-5.19 ACCA Legislative Conference
- 12.24-25.19 Christmas Holidays

Director's Report—Proposed 2020 Board Meeting Dates

- January 15, 2020
- March 18, 2020
- May 20, 2020
- July 15, 2020
- September 16, 2020
- November 19, 2020 (3rd Thursday due to GIS conference, Nov. 16-18)

Mrs. Missildine noted that the November 2020 Board meeting has been moved to accommodate the GIS conference which was moved from April to November and conflicted with our meeting.

Mrs. Missildine discussed the upcoming training.

Upcoming Training Activity

January 6-8, 2020	NENA Adv. Telecom. Courses	Enterprise, AL	Confirmed
February 4, 2020	NENA 911 Center Culture	Montgomery, AL	Confirmed
March 9-11, 2020	NENA 9-1-1 Supervisor Course	Florence, AL	Waiting on facility
March 24, 2020	NENA Tactical Dispatch	Huntsville, AL	Confirmed
April 6-8, 2020	NENA Adv. Telecom. Courses	Tuscaloosa, AL	Confirmed
May 2020	NENA CTO	Auburn, AL	Venue Selection
July 27-29, 2020	NENA Adv. Telecom. Courses	Montgomery, AL	Confirmed
September 28-October 2, 2020	CMCP	Birmingham, AL	Venue Selection
October 5-7, 2020	NENA Adv. Telecom. Courses	Huntsville, AL	Confirmed
October 15, 2020	NENA Customer Service Post-Conference Course	Orange Beach, AL	Venue Selection
December 2020	NENA Customer Service	North AL Middle AL South AL	Venue/Dates

Committee Reports:

Mrs. Missildine reported that the Technical committee met about the release of the GIS RFP and the GIS Program Manager position. Mr. Campbell gave a status of both to the Board. The Committee reviewed the GIS RFP for release on Friday. The committee recommended to the Board to approve the release of the GIS RFP. The Technical Committee was presented a job

description and salary range for a new position of GIS Program Manager to oversee the GIS part of the ANGEN project. The Committee also recommended that the Board approve the creation of that position. It was budgeted for and approved previously. Mrs. Missildine recommended that the Board accept the report as presented. Mr. Williams made that motion, Mr. Wallace seconded. Mrs. Causey asked for the vote. Motion carried.

Mr. Fisher reported on the Finance Committee meeting. Mr. Fisher provided an update on banking and interest rates. The federal government has changed how it pays interest back to the banking system. As a result, ServisFirst has asked us to amend our contract. The Finance Committee met with Brad Armagost from ServisFirst today and negotiated an amendment that would have less impact to us. They understand our position. Mr. Cooley explained that if the bank cannot loan out all their funds, they sell the excess funds to the federal government. The federal government pays them interest called a federal fund rate. The federal government established a new rate called an IOEF (Interest on Excess Funds). They have moved the rate they pay down. When our contract was originally signed, it was anticipated to stay at the top of the range. ServisFirst would like to change our rate so they are not losing money. We proposed to meet in the middle. Mr. Fisher moved to allow the Executive Committee to enter into an agreement with ServisFirst to adjust our interest rate accordingly. Mr. Campbell seconded. Mrs. Causey asked for discussion. Mrs. Causey asked for a vote after no further discussion. Motion carried.

Old Business:

There was no old business brought before the Board for consideration.

New Business:

Mrs. Causey asked for any new business for consideration. There was none heard.

Board Officer Elections:

Mrs. Causey continued to the Board Officer Elections. Nominations were needed for Board Chair, Vice Chair, and Secretary/Treasurer positions. Mrs. Causey asked for nominations for the Chair position. Mr. Campbell nominated Evelyn Causey. Mrs. Causey asked for any additional nominees. Mrs. Causey asked for nominations for Vice Chair. Mr. Fisher nominated Alan Campbell. Mrs. Causey asked for nominations for secretary/treasurer. Mr. Campbell nominated Larry Fisher. Mrs. Causey asked for final call of any additional nominees. None were heard. There was unanimous consent to accept the slate of nominees.

Public Comments:

There were no public comments.

Adjournment:

Meeting was adjourned at 12:14 p.m.



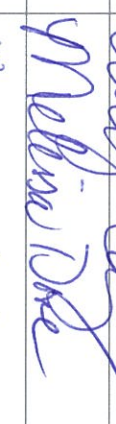

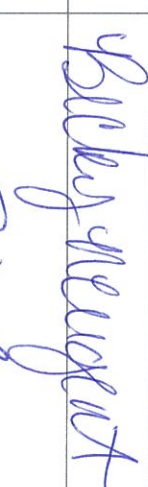



Approved this 15th day of January 2020 ~~2019~~


 SECRETARY/TREASURER


 CHAIR




MEETING SIGN-IN SHEET

Agency:	<i>Alabama 9-1-1 Board</i>	Date/Time:	<i>November 20, 2019 @ 10:00am</i>
Chairman:	<i>Evelyn Causey</i>	Location:	<i>1 Commerce Street, Suite 620 Montgomery, AL 36104</i>
Type:	<i>Regular</i>	Purpose:	<i>Board Meeting</i>

Name	Title	Agency/Company	E-Mail	Signature
Campbell, Alan	Director	Shelby County 9-1-1	acampbell@shelby911.org	
Causey, Evelyn	President/ COO	Hayneville Telephone	ecausey@htcn.net	
Dove, Melissa	Director	Wilcox 9-1-1	Wilcox911@yahoo.com	
Fisher, Larry	Director	City of Montgomery ECD	lfisher@montgomeryal.gov	
Hutchens, Wayne	Asst. VP	AT&T	Ch3429@att.com	
Johnson, Fred	Chief Exec Officer	Farmers Telecommunications	fjohnson@staff.farmerstel.com	
Nettles, John	President	Pine Belt Telephone	john@pinebelt.net	
Neugent, Becky	Director	Clarke County 9-1-1	bneugent@clarkecountyal.com	
Smith, Robert	Sr. Manager	Charter Communications	Robert.smith9@charter.com	
Wallace, Brandon	Director	Limestone County 9-1-1	brandon@alc911.org	
Webb, Tim	Director	Winston County 9-1-1	Winston008@centurytel.net	
Williams, Jeremy	Director	Geneva County 9-1-1	jwilliams@34central.com	
Womack, Terry	General Manager	CableONE	Terry.womack@cableone.biz	

MEETING SIGN-IN SHEET

Agency:	<i>Alabama 9-1-1 Board</i>	Date/Time:	<i>November 20, 2019 @ 10:00am</i>
Chairman:	<i>Evelyn Causey</i>	Location:	<i>1 Commerce Street, Suite 620 Montgomery, AL 36104</i>
Type:	<i>Regular</i>	Purpose:	<i>Board Meeting</i>

Name	Title	Agency/Company	E-Mail	Signature
Blair, Ernie	CEO	HMC 9-1-1	ebclair@madco911.com	
Blue, Clarence III	Coordinator	Bullock County 9-1-1	bullockcoe911@ustconline.net	
Branch, Caleb	Market Manager	Indigital	cbranch@indigital.com	
Brodeur, Bill	Special Projects	Etowah County 9-1-1	bbrodeur@etowahcounty911.com	
Brooks, Neal	Interim Director	Blount County 9-1-1	neal@blount911.org	
Carpenter, Melissa	Director	Autauga County 9-1-1	Melissa@autauga911.com	
Colegrove, Teresa	Asst. Director	Etowah Co 9-1-1	tcolegrove@etowahcounty911.com	
Cunningham, Alan	Tech. Project Mgr	MSFC Joint 9-1-1 Center	Alan.cunningham@NASA.gov	
Fleming, Jim		RPSS	Jim.Fleming@rpss911.com	
Gleason, David	911 Market Manager	Central Square	David.gleason@centralsquare.com	
Humphrey, Roger	Advisor	Cullman County 9-1-1	rhumphrey@cullman911.org	
Issac, Johnny	Greene Co. 9-1-1 Board Chairman	Greene County 9-1-1	Johnnyissac58@yahoo.com	


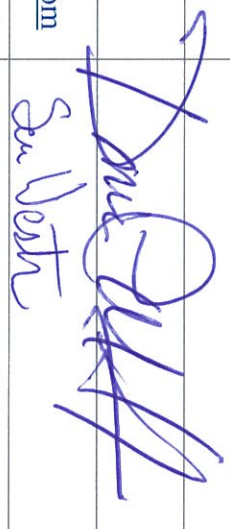






MEETING SIGN-IN SHEET

Agency:	<i>Alabama 9-1-1 Board</i>	Date/Time:	<i>November 20, 2019 @ 10:00am</i>
Chairman:	<i>Evelyn Causey</i>	Location:	<i>1 Commerce Street, Suite 620 Montgomery, AL 36104</i>
Type:	<i>Regular</i>	Purpose:	<i>Board Meeting</i>

Name	Title	Agency/Company	E-Mail	Signature
Lee, Michael	Deputy Director	Jefferson County 9-1-1	Leemg@jeffco911.org	
Martin, Jean	Emergency Services Coord.	Southern Line	jmartin@southernline.com	
McNichol, Charlie	Director	MCCD	cmcnichol@mccd911.com	
Moore, Linda	911 Director	City of Hoover 9-1-1	Linda.moore@hooveralabama.gov	
Morrison, Rachel	GIS TECH	Blount County 9-1-1	rachel@blount911.org	
Ryan, Terry	Manager	RPSS	Terry.ryan@rpss911.com	
Sandlin, Gordon	Director	Cullman County 9-1-1	Glsandlin@cullman911.org	
Sasser, Jim	Attorney	9-1-1 Board	jissasserlaw@gmail.com	
Shonk, Melinda	Chief of Staff	City of Montgomery 9-1-1	mshonk@montgomeryal.gov	
Simmons, Paula	Director	Ozark-Dale County	paula.simmons@ozarkdale911.org	
Silas, Greg	Director	City of Birmingham 9-1-1	greg.silas@birminghamal.gov	
Sowell, Chad	Director	Henry County 9-1-1	csowell@henrycountyal.net	

MEETING SIGN-IN SHEET

Agency:	Alabama 9-1-1 Board	Date/Time:	November 20, 2019 @ 10:00am
Chairman:	Evelyn Causey	Location:	1 Commerce Street, Suite 620 Montgomery, AL 36104
Type:	Regular	Purpose:	Board Meeting

Name	Title	Agency/Company	E-Mail	Signature
Stricklin, Scott	Director	Crenshaw County 9-1-1	e911@troycable.net	
Webb, Steven	Chief Admin.	Jefferson County 9-1-1	webbs@jeffcoal911.org	
West, Donnie	Director	Jefferson County 9-1-1	westd@jeffcoal911.org	
Weston, Sara	Consultant	911 Authority	Sara.weston@911authority.com	
Williams, Vicki	Examiner	ADOR	Victoria.williams@revenue.alabama.gov	
Wright, Dan	Director	Chilton County 9-1-1	dwright@chilton911.org	
Yeager, Josh	Account Manager	AT & T	Jv014k@att.com	
Forcell, Drew	PHISoft	DATAHARIC	drew.forcell@phishoft.com	
LUKE GRANLUND	SALES ADV	DATAHARIC	LUKE.GRANLUND@MONTGOMERYAL.COM	
George Grayna	Director	FED-LEADS ENR/911	GGRAYNA@FEDLEADS-ENR.COM	
Dal, Lena	SLS	AT&T	412K7 @ chila	
Erin Hindberg	AVP	ATT	ELGB335 @ att.com	

MEETING SIGN-IN SHEET

Agency: *Alabama 9-1-1 Board*

Date/Time: *November 20, 2019 @ 10:00am*

Chairman: Evelyn Causey

Location: I Commerce Street, Suite 620 Montclair, NJ 36704

Type: *Regular*

Purpose: *Board Meeting*

[illegible]