



# ALABAMA 911 BOARD

**Let's Get Underway: NG911 -- Next is Now!**  
**ALNENA Gulf Coast Conference**  
**2021**

# Introduction & Contact Information

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# Topics

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- **Passport Status:** Alabama 9-1-1 Accomplishments
- **Charting the Course:** Where we go from here?
- **Embarkation:** Who's coming with us?
- **Ports of Call:** Stops along the Way
- **Shore Excursions:** Projects to Implement and Challenges to Overcome

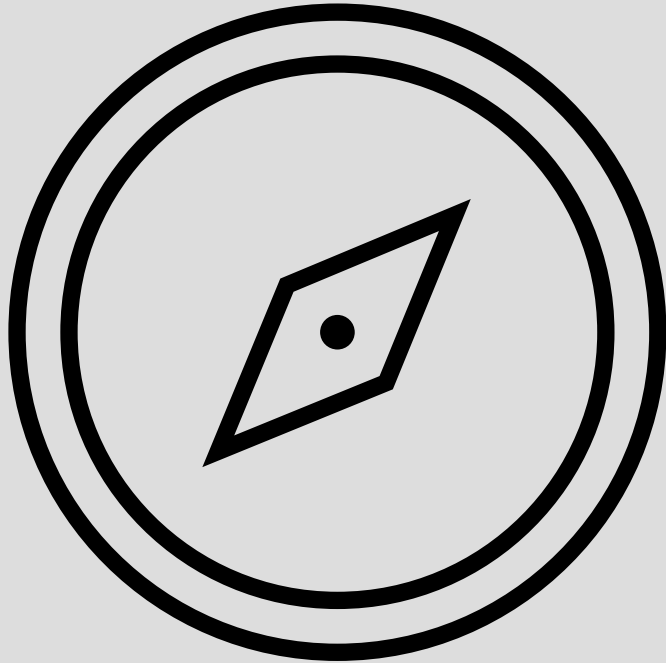


# Passport Status: Accomplishments in 9-1-1 in Alabama

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- First 911 call in the nation
- Phase 2 Implemented
- Statewide Fee & Board
- Grants and Training Programs
- AL EMD Program
- Reimbursement Programs
- CPI Increase
- Hosted CPE
- ANGEN
- GIS





# Charting OUR Course:

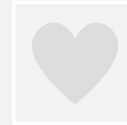
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- Where we go from here?
- Do we have what we need for the journey?
  - Taking inventory of systems, platforms, etc.
  - Collecting data
  - Assessing 911 centers
  - Anticipating problems; engineering solutions (consistent requests = better prepare diagnose fix)
  - Preparing people for the helm

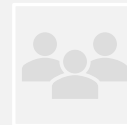




# Embarkation:



Who is on the manifest?

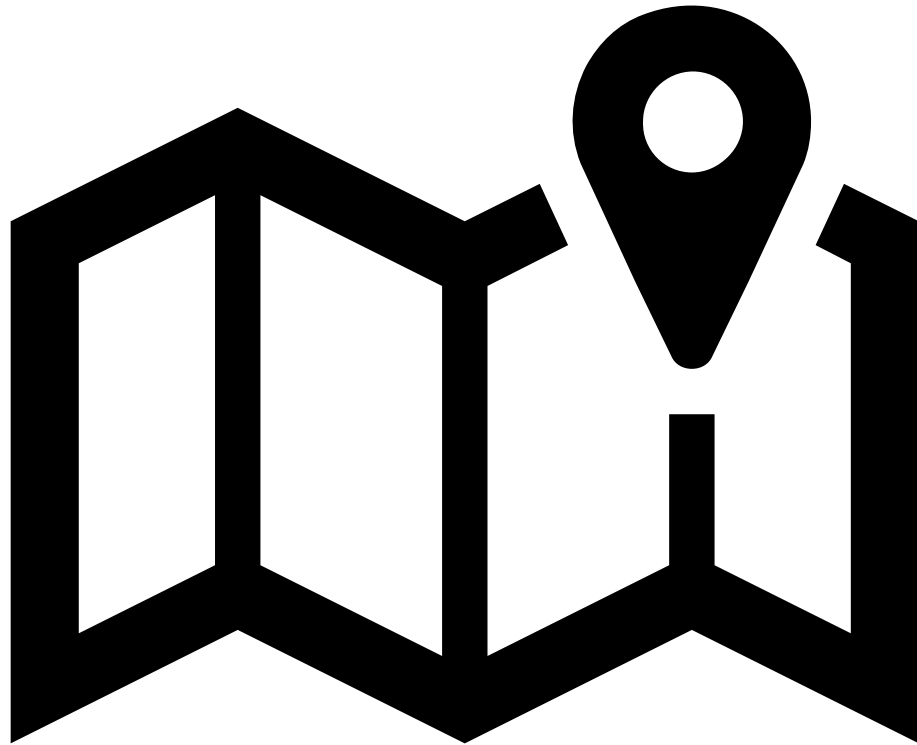


Crew members (stakeholder groups)



Explaining people's roles; defining paths of communication/contribution/participation



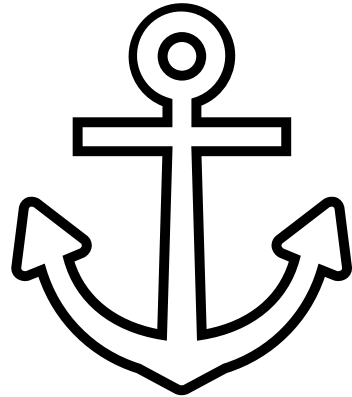
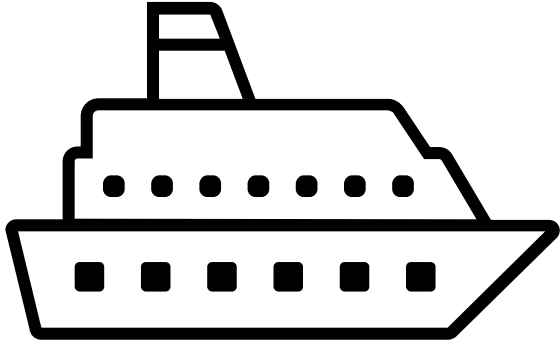


## Ports of Call:

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- Workforce Development
- Safety & Security
- Policy





# Shore Excursions:

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## ➤ Workforce Development

- Minimum Standards
- Protocols
- QA/QC programs
- Continuing Education

## ➤ Safety & Security

- Continuity of Operations Plans
- Statewide projects like aerial imagery and CAD for real-time situational awareness
- PSAP Accreditation
- Cybersecurity

## ➤ Policy

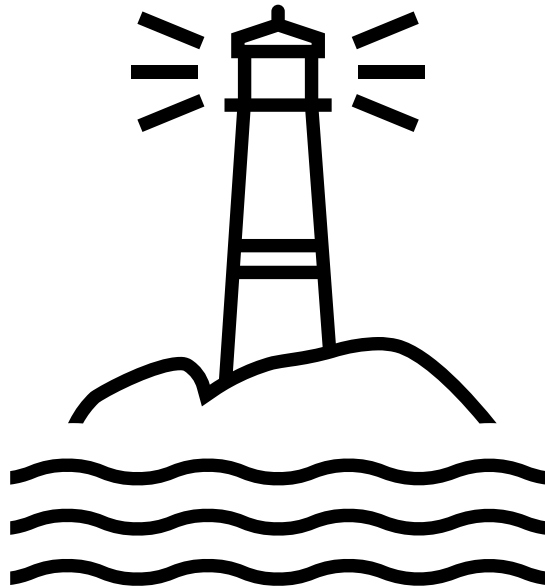
- Funding
- Statutory Updates
- Operational Efficiencies/Consolidation
- Technological Upgrades





# Destination:

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- A shining BEACON of 911
- Standard of care/service level
- Building for the future



# Questions

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