

**CITY OF DAPHNE, ALABAMA**  
**Resolution 2021 – 26**

**RESOLUTION RECOGNIZING THE WORK OF THE 911 TELECOMMUNICATORS OF THE CITY OF DAPHNE AND THE SACRIFICES THEY MAKE TO SERVE PUBLIC SAFETY IN THEIR ROLE AS FIRST RESPONDERS**

**WHEREAS**, the City of Daphne is elevating the status of its Public Safety Telecommunications Officers to First Responders in a move that outpaces a similar effort on the national level; and

**WHEREAS**, the Public Safety Telecommunications Officer plays a critical role in public safety, homeland security, and emergency response alongside Police Officers, Firefighters, and emergency medical services; and

**WHEREAS**, the Public Safety Telecommunications Officer requires specialized training and skills to gather vital information and make split-second decisions to form the foundation of an effective emergency response, prevent the worsening of a situation, provide situational awareness to responders, and/or provide life-saving direction; and

**WHEREAS**, the Public Safety Telecommunications Officer works in a uniquely stressful environment communicating with people in great distress, harm, fear or injury, and that environment can have an adverse emotional and physical impact; acknowledging that PTSD and vicarious trauma are real issues in the 911/telecommunicator profession; and

**WHEREAS**, the Public Safety Telecommunications Officer holds strong the “thin gold line” providing selfless compassionate care to all during good times and bad; and

**WHEREAS**, the City of Daphne holds all these things to be true.

**NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DAPHNE, ALABAMA**, that the City of Daphne recognizes Public Safety Telecommunications Officers are far more than clerical and supports the national movement to reclassify telecommunicators as first responders and accurately recognize the scope of the work they do. Additionally, the City of Daphne supports the 911 Saves Act to properly classify the profession of 911/Public Safety Telecommunicators.

**APPROVED AND ADOPTED BY THE CITY COUNCIL OF THE CITY OF DAPHNE, ALABAMA** this \_\_\_\_ day of August, 2021.

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**Robin LeJeune, Mayor**

**ATTEST:**

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**Candace G. Antinarella, CMC, City Clerk**