

**COLBERT COUNTY  
EMERGENCY MANAGEMENT COMMUNICATIONS DISTRICT  
TUSCUMBIA, ALABAMA**

**RESOLUTION RECOGNIZING THE WORK OF THE  
911 PUBLIC SAFETY TELECOMMUNICATORS  
OF COLBERT COUNTY AND THE SACRIFICES THEY MAKE  
TO SERVE PUBLIC SAFETY IN THEIR ROLE AS FIRST RESPONDERS**

**WHEREAS**, the Colbert County Emergency Management Communications District is elevating the status of its Public Safety Telecommunicators to First Responders in a move that outpaces a similar effort on the national level; and

**WHEREAS**, the Public Safety Telecommunicators plays a critical role in public safety, homeland security, and emergency response alongside Police Officers, Firefighters, and Emergency Medical Services; and

**WHEREAS**, the Public Safety Telecommunicators require specialized training and skills to gather vital information and make split-second decisions to form the foundation of an effective emergency response, prevent the worsening of a situation, provide situational awareness to responders, and/or provide life-saving direction; and

**WHEREAS**, the Public Safety Telecommunicator works in a uniquely stressful environment communicating with people in great distress, harm, fear or injury, and that environment can have an adverse emotional and physical impact; acknowledging that PTSD and vicarious trauma are real issues in the 911/telecommunicator profession; and

**WHEREAS**, the Public Safety Telecommunicator holds strong the “thin gold line” providing selfless compassionate care to all during good times and bad; and

**WHEREAS**, the Colbert County Emergency Management Communications District holds all these things to be true.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE COLBERT COUNTY EMERGENCY MANAGEMENT COMMUNICATIONS DISTRICT, TUSCUMBIA, ALABAMA**, that the Board recognizes Public Safety Telecommunicators are far more than clerical and supports the national movement to reclassify telecommunicators as first responders and accurately recognize the scope of the work they do. Additionally, the Colbert County Emergency Management Communications District supports the 911 Saves Act to properly classify the profession of 911/Public Safety Telecommunicators. The Public Safety Telecommunicators shall hereby be recognized as First Responders in all policy and procedural considerations in Colbert County.

**APPROVED AND ADOPTED BY THE BOARD OF DIRECTORS OF THE COLBERT COUNTY  
EMERGENCY MANAGEMENT COMMUNICATIONS DISTRICT, TUSCUMBIA, ALABAMA  
this 14th day of September, 2021.**

  
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Chairperson