RESOLUTION

WHEREAS, Public Safety Telecommunicators serve 24 hours a day, seven days a week, just the same as firefighters, law enforcement officers, and emergency medical service workers; and

WHEREAS, Public Safety Telecommunicators make the same sacrifices in their personal lives as firefighters, law enforcement officers, and emergency medical service workers by leaving their families, friends and the safety of their homes to handle emergency 911 calls that save the lives, protect the property, and ensure the safety of our community during emergency events; and

WHEREAS, Public Safety Telecommunicators heroically answer 911 emergency calls around-the-clock whereby they give medical guidance, instruct callers on staying safe in difficult situations, and help callers to safety during disasters, all while promptly dispatching field units to said emergency situations for the callers; and

WHEREAS, Public Safety Telecommunicators must handle the stress of answering call after call, often being the voice on the other end of the call as citizens experience the worst day of their lives. They hear the cries of devastation, listen to the screams for help, and are the support as citizens cope with the loss of a loved on. Public Safety Telecommunicators handle all of this and at the very same time they keep their fellow emergency responders in the field safe; and

WHEREAS, Henry County recognizes and supports the federal movement of the 911 Saves Act to reclassify Public Safety Telecommunicators from clerical to First Responders; and

WHEREAS, to honor the women and men who serve in the crucial position, we recognize these individuals that work for Henry County by proclaiming to consider them true "First Responders".

Therefore let it be resolved, this 11th day of May, 2021.

David Money, Chairma