



# ALABAMA 911 BOARD

**May 3, 2022**  
**Talk About It Tuesday!**

# Introduction & Contact Information

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**Program Coordinator for the Alabama 9-1-1 Board**

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# Agenda

May 3, 2022

- National Conferences
- Upcoming Training



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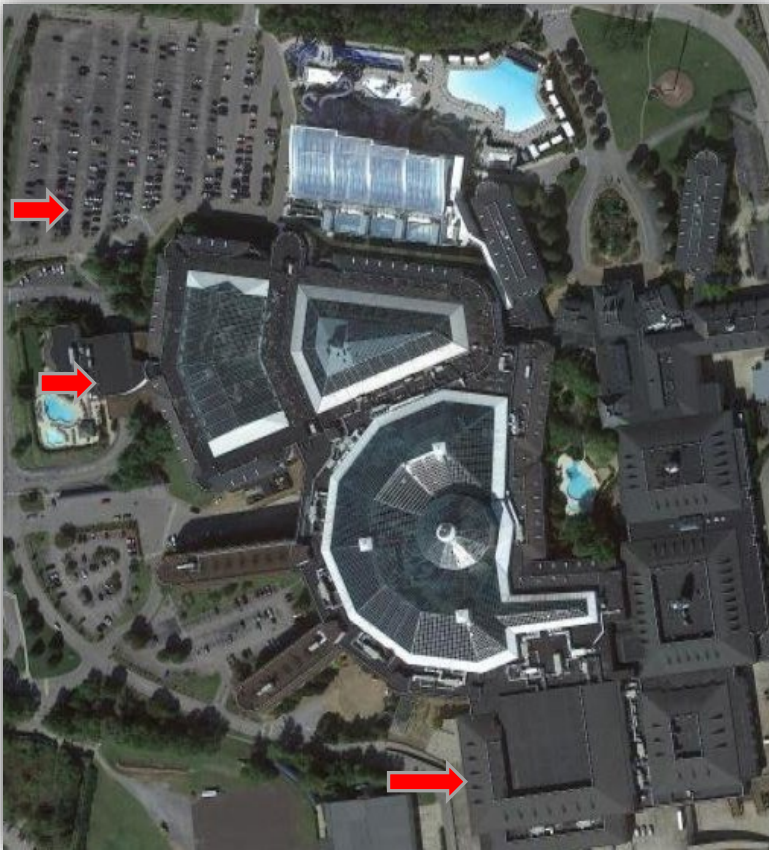


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APRIL 27-29 | NASHVILLE, TN

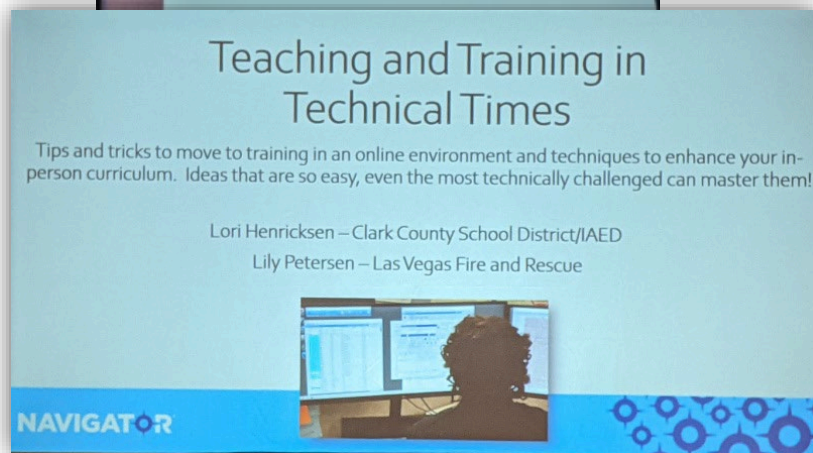
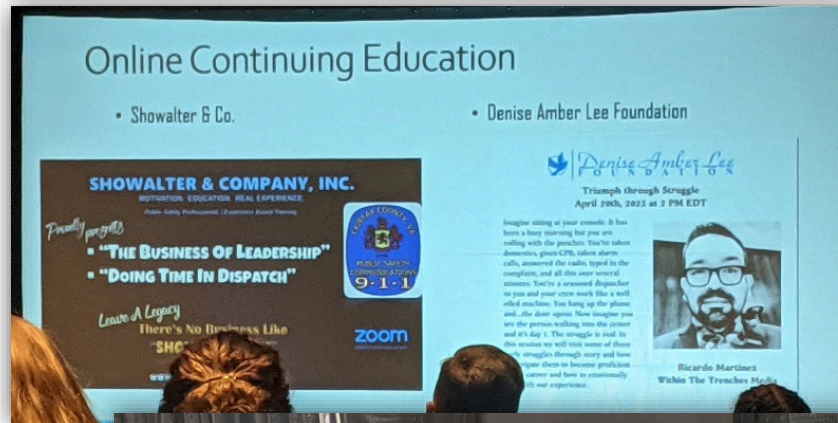
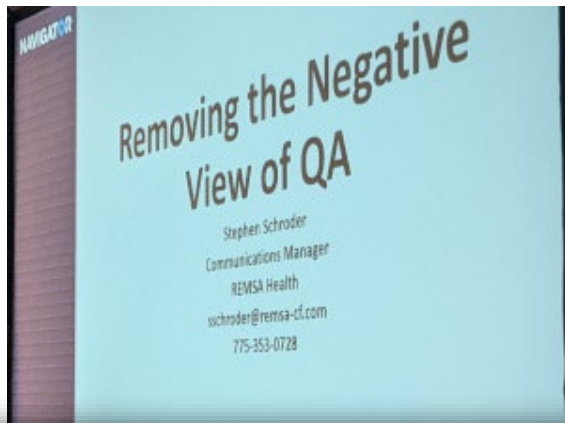
**NAVIGATOR**

# Finding our way around





# My experience at my first national conference



# Why should you attend a national conference?

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*Motivation*

Education

*Collaboration*

Friendships

*Learn the trends*

Inspiration





# Education, Motivation, and Inspiration

## > Help Me Make It Through the Night: Dynamics of Caller Management

Police

## > Removing the Negative View of QA

Quality Assurance & ACE

Hot Topics | **The Fourth 9-1-1 Option: Mental Health Services**

Leadership | **Value Everyone; Servant Leadership in the PSAP**

Culture | **Why Stay?**

Next Generation 9-1-1 | **Fulfilling the Promise of i3: A Vision for "i4" & Beyond**

Management | **Liability Update for 9-1-1 Center Personnel**

Cybersecurity | **Cybersecurity for 9-1-1: What's New?**

GIS & Databases | **I Spent All This Time & Effort on GIS Data... Now What?**

Pub Ed & Outreach | **"When I Grow Up I Want to Be a Dispatcher," Said No One, Ever**

Frontline Skills | **The Dispatcher's Role in Firefighter Safety & Survival**

Train the Trainer | **Tips & Tricks for Trainers**

Wellness | **Prepare Your Backpack: Emotional Survival for 9-1-1**

- Career Advancement Center (9)
- Communications Center Management (12)
- Cutting Edge Developments (12)
- Cybersecurity in Public Safety Communications (12)
- Emergency Preparedness, Response & Situational Awareness (12)
- FirstNet: Transforming the Future of Emergency Communications (12)
- Frontline Telecommunicator (12)
- Leadership Development (12)
- NG9-1-1 and Emerging Technologies (12)
- Presentation Theater (17)
- Radio and Wireless Communications Technologies (12)
- Wellness in the Emergency Communications Center (12)

## > Saying No in a Pandemic: Building a Pandemic Response Plan

ECNS

## > Culture Club: Creating Harmony in the Modern-Day Communications Center

Leadership & Operations

## > Managing Stress and Morale in the ECC

Stress Management

## > Fire Up Your Dispatchers!

Fire

## > Interviews with Emergency Dispatchers: Thoughts on Stress and Wellness from the Front Lines

Human Resources



# Upcoming National Conferences

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# Scholarships

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ALNENA offers a scholarship each year to the national NENA conference. The application period for the 2022 conference has closed. Congratulations to this year's winners that were announced last week at the ALNENA Quarterly Meeting at DeKalb County 911:

- ✓ *Byron Heard, Bullock County 911*
- ✓ *Tyler Wilson, Blount County 911*
- ✓ *Ryan Whisenant, Morgan County 911*
- ✓ *Morris Harrison, Birmingham 911*

**SCHOLARSHIP PROGRAM FOR 2022  
STATE OR NATIONAL CONFERENCE  
ATTENDANCE**

They also offer a scholarship of \$1,500 to attend the AL NENA Gulf Coast Conference in October. The deadline to submit an application for this scholarship is **June 30, 2022**.



# Workshops

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Join us on TAIT May 24, 2022 for ALAPCO's announcement!

President Marcy Ledbetter



Jefferson County 911 Emergency  
Communications District



# Upcoming Training

**INdigital  
Regional  
Training**

**WHAT**

Training Course designed to review the tools and features available to support your role in the 9-1-1 center. Topics will include ANGEN, Texty, MEVO, Toolkits/MSAG, and Logix.

**INdigital**

**ALABAMA 911 BOARD**

**WHEN**

Tuesday, June 7, 2022  
9:00 AM – 2:00 PM

**WHERE**

Cullman County Sheriff's Office  
Training Room  
1910 Beech Ave SE  
Cullman, AL 35055

**WHO SHOULD ATTEND**

If you work in, supervise, or manage the operations of a PSAP, this training is for you.

**CLICK HERE TO REGISTER**

- June 7, 2022 – Cullman County Sheriff's Office
- June 8, 2022 – Tuscaloosa County 9-1-1
- August 16, 2022 – Alexander City
- August 17, 2022 – Pike County Lake
- September 13, 2022 – Mobile County Communications District
- September 29, 2022 – Homewood Police Department



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# Questions

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