



# ALABAMA 9-1-1 BOARD

**May 24, 2022**  
**Talk About It Tuesday!**

# Introduction & Contact Information

**Marcy New-Ledbetter**

**President, Alabama APCO**

Email: [marcyledbetter@jeffcoal911.org](mailto:marcyledbetter@jeffcoal911.org)

Phone: 205-783-1709

**Robbie Young**

**2<sup>nd</sup> Vice President, Alabama APCO**

Email: [ryoung@stclairco.com](mailto:ryoung@stclairco.com)

Phone: 205-753-7029



# Agenda

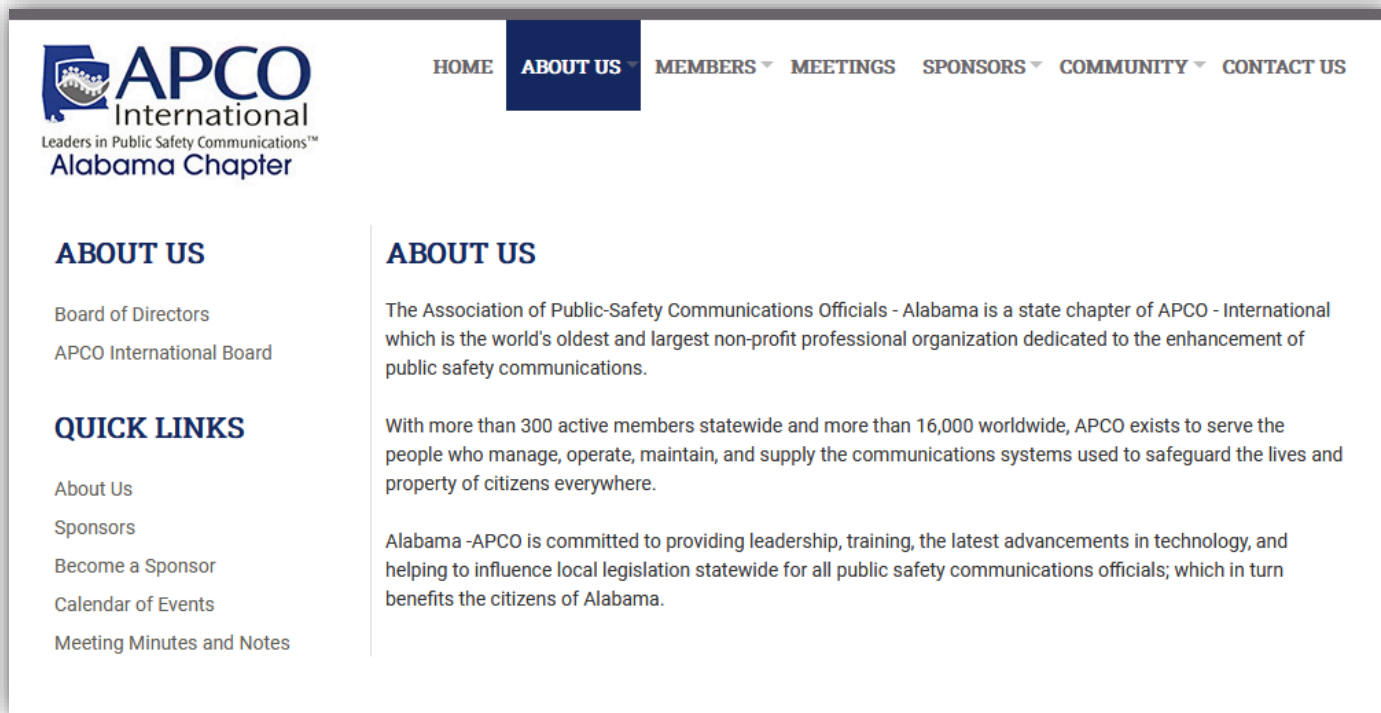
May 24, 2022

- About Us
- Current Board
- Membership / Volunteer Opportunities
- Scholarship
- Awards
- Fall Workshop



# About Us

## Current Board Members



The screenshot shows the website for APCO International Alabama Chapter. The navigation menu includes: HOME, ABOUT US (highlighted), MEMBERS, MEETINGS, SPONSORS, COMMUNITY, and CONTACT US. The page content is divided into two columns. The left column has a header 'ABOUT US' and lists: Board of Directors, APCO International Board, QUICK LINKS, About Us, Sponsors, Become a Sponsor, Calendar of Events, and Meeting Minutes and Notes. The right column has a header 'ABOUT US' and two paragraphs of text. The first paragraph states: 'The Association of Public-Safety Communications Officials - Alabama is a state chapter of APCO - International which is the world's oldest and largest non-profit professional organization dedicated to the enhancement of public safety communications.' The second paragraph states: 'With more than 300 active members statewide and more than 16,000 worldwide, APCO exists to serve the people who manage, operate, maintain, and supply the communications systems used to safeguard the lives and property of citizens everywhere.' The third paragraph states: 'Alabama -APCO is committed to providing leadership, training, the latest advancements in technology, and helping to influence local legislation statewide for all public safety communications officials; which in turn benefits the citizens of Alabama.'

### President

Marcy Ledbetter

### 2<sup>nd</sup> Vice-President

Robbie Young

### Treasurer

Melissa Dove

### CCAM

Alex Spencer

### Executive Council Representative

Sandi Jarrett

### Secretary

Toni King

[APCO International – Alabama Chapter](#)



@alabama911board



Alabama 9-1-1 Board



@al911board



<http://al911board.com>



# Board of Directors

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President



Marcy Ledbetter  
Jefferson County 911 Emergency Communications  
District  
e-mail: [marcy.ledbetter@apcoalabama.org](mailto:marcy.ledbetter@apcoalabama.org)  
[View bio](#)

2nd Vice President



Robbie Young  
St Clair Central Communications  
e-mail: [robbie.young@apcoalabama.org](mailto:robbie.young@apcoalabama.org)  
[View bio](#)

Treasurer



Melissa Dove  
Wilcox Co Communications  
e-mail: [melissa.dove@apcoalabama.org](mailto:melissa.dove@apcoalabama.org)  
[View bio](#)

Secretary



Toni King  
Birmingham 911  
e-mail: [toni.king@apcoalabma.org](mailto:toni.king@apcoalabma.org)

CCAM



Alex Spencer  
Quality Recording Solutions  
e-mail: [alex.spencer@apcoalabama.org](mailto:alex.spencer@apcoalabama.org)  
[View bio](#)

Executive Council Representative



Sandra Jarrett  
Dothan Police Department  
e-mail: [sandi.jarrett@apcoalabama.org](mailto:sandi.jarrett@apcoalabama.org)  
[View bio](#)

# Membership

**APCO International**  
Leaders in Public Safety Communications®

*My APCO*

Cart My Account

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Membership Training Central Events Products

Login

- My APCO
- My Transactions
- My Organization
- My Chapters
- My Committees
- Committee Signup
- Task Force Signup
- Working Group Signup
- PSC Magazine
- Membership Minute
- Join/Renew Membership
- More on Membership...

## APCO Membership Options

APCO International is the world's largest organization dedicated to public safety communications. More than 20,000 members rely on APCO professional needs – from examining standards and issues to providing education, products and services. By joining APCO International you get connected to a larger community that understands your needs as a public safety communications professional. As a member, you will receive the support you need to enhance your career at all levels of professional development.

**What type of APCO Membership are you interested in purchasing?**

- Individual Memberships**  
(Buy a Membership for Yourself)
- Group Memberships**  
(Buy a Membership for Your Organization)
- Commercial Group Memberships**  
(Buy a Membership for Your Organization)
- 3rd Party Memberships**  
(Buy a Membership for Someone Else)

**Renew Existing Membership**

**APCO International**  
Leaders in Public Safety Communications™  
Alabama Chapter

HOME ABOUT US **MEMBERS** MEETINGS SPONSORS COMMUNITY

**NOT A MEMBER?**

[Join here!](#)

**QUICK LINKS**

- About Us
- Sponsors
- Become a Sponsor
- Calendar of Events
- Meeting Minutes and Notes

**MEMBERS**

**Members Log In**

Alabama Chapter of APCO ID:

Password:

**LOGIN** [Forgot Username/Password?](#)



# Scholarships



The screenshot shows the website for APCO International Alabama Chapter. The navigation menu includes HOME, ABOUT US, MEMBERS, MEETINGS, SPONSORS, COMMUNITY (highlighted), and CONTACT US. The page title is "SCHOLARSHIP 2022". The main content describes the scholarship's history and eligibility criteria. A "QUICK LINKS" sidebar lists: About Us, Sponsors, Become a Sponsor, Calendar of Events, and Meeting Minutes and Notes. A deadline of "2022 Scholarship Due by July 31, 2022" is noted, along with a link to the application.

**APCO International**  
Leaders in Public Safety Communications™  
Alabama Chapter

HOME ABOUT US ▾ MEMBERS ▾ MEETINGS SPONSORS ▾ **COMMUNITY ▾** CONTACT US

**QUICK LINKS**

- About Us
- Sponsors
- Become a Sponsor
- Calendar of Events
- Meeting Minutes and Notes

**SCHOLARSHIP 2022**

The Alabama Chapter of APCO started the APCO Scholarship in the year 2012 and the first scholarship of \$500 was awarded in 2013. The Alabama Chapter of APCO wanted to do something to assist our members and first responders with the cost of college and to allow their family members the benefit of a better education. To receive the scholarship you must be the son, daughter, granddaughter or grandson of a current Alabama APCO member and you must be either an entering freshman or returning full-time college student. At the 2016 business meeting in April, it was decided to award 4 scholarships in the amount of \$500 instead of two scholarships for \$1,000. At this time, we have four scholarships available for the top four applicants. The Alabama Chapter of APCO is very proud to offer this great opportunity to deserving students that strive for excellence and work hard to achieve their goals.

2022 Scholarship Due by July 31, 2022

[Click HERE for the Application.](#)

[Click HERE for the Application](#)





# 2023 Awards

[Visit the website for full details.](#)

## **Communications Officer of the Year**

Awarded to *one* Telecommunicator who demonstrates the important nature of the job they perform by the level of service, skill and knowledge displayed on a daily basis. The recipient consistently goes above and beyond serving the general public, law enforcement, fire, ems, other agencies, his/her peers, and administrators.

## **Communications Team/Communication Center of the Year**

Awarded to *two or more* Telecommunicators who demonstrate the important nature of the job they perform by the level of service, skill and knowledge displayed on a daily basis. **Communications**

## **Trainer of the Year**

Awarded to *one* certified or non-certified Training Officer who has had one or more successful trainees. This person must have great knowledge and understanding his/her field, charisma, a unique training style, innovative training style or individual training style that deserves recognition.

## **Communications Executive Staff of the Year (Includes Training Coordinators/GIS/Support Staff/Operations/Managers/Directors/IT)**

Awarded to *one* member of Executive Staff for any individual outstanding service deserving of recognition.

## **Line Supervisor of the Year**

Awarded to *one* Shift Lead or Floor Supervisor who excels at the job he/she performs and effectively manages personnel in his/her agency. He/she must easily adapt to a changing environment balancing the needs of personnel, law enforcement, fire, ems, upper management, citizens and other agencies all the while upholding a respectable and professional attitude.

## **Award of Excellence**

Awarded to *one* Telecommunicator who consistently exceeds expectations in emergency communications.

## **Lifesaver Award**

Awarded to *one or a team of two* who Performed CPR, EMD or any other life-saving instructions on an emergency or non-emergency line that resulted in a good outcome for the patient.

## **The Stork Award**

Awarded to *one or a team of two* who successfully assisted in the delivery of a child before medical assistance could arrive.

## **Rookie of the Year**

Awarded to *one* person with less than one year of service who demonstrates a quick and full understanding of Telecommunicator duties and exhibits an outstanding attitude toward all duties required.

## **Innovation Award**

Awarded to *one* person who provides a new idea or improvement inside or outside of the communications center that improves on the level of service from his/her agency.

## **Heart of Dixie Award**

This award goes to the actual Child Caller (under the age of 15) who dialed 911 and communicated any problem that ended with a good outcome.





# Fall Workshop

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Island House Hotel, Orange Beach

October 26<sup>th</sup>-28<sup>th</sup>

Registration begins Wednesday, October 26<sup>th</sup> @ 11:00

## Class Schedules

Wednesday 26<sup>th</sup> 13:00-17:00

Thursday 27<sup>th</sup> 09:00-17:00 (Lunch provided)

Friday 28<sup>th</sup> 09:00-12:00

## Keynote Speaker

Tina Chaffin (Thursday)

## Registration

\$150/All three days

\$135/Room rate

Registration will be available online at  
[apcoalabama.org](http://apcoalabama.org) within the next few weeks.



ALERT Updates



ALABAMA 911 BOARD

Updates



**APCO 2022**  
August 7-10, Anaheim, CA

APCO International  
[apcointl.org](http://apcointl.org)

# Questions

**Marcy Ledbetter**

President, Alabama APCO


[marcyledbetter@apcoalabama.org](mailto:marcyledbetter@apcoalabama.org)

Interested in joining the Awards Committee? Email Misty Nelson at [nelsonm@jeffcoal911.org](mailto:nelsonm@jeffcoal911.org).

Interested in joining the Workshop Committee? Email Robbie Young at [ryoung@stclairco.com](mailto:ryoung@stclairco.com).



# Upcoming Training



**INdigital  
Regional  
Training**

**ALABAMA 911 BOARD**

**WHEN**  
Tuesday, June 7, 2022  
9:00 AM – 2:00 PM

**WHERE**  
Cullman County Sheriff's Office  
Training Room  
1910 Beech Ave SE  
Cullman, AL 35055

**WHAT**  
Training Course designed to review the tools and features available to support your role in the 9-1-1 center. Topics will include ANGEN, Texty, MEVO, Toolkits/MSAG, and Logix.

**WHO SHOULD ATTEND**  
If you work in, supervise, or manage the operations of a PSAP, this training is for you.

**INDigital**

[CLICK HERE TO REGISTER](#)

- June 7, 2022 – Cullman County Sheriff's Office
- June 8, 2022 – Tuscaloosa County 9-1-1
- August 16, 2022 – Alexander City
- August 17, 2022 – Pike County Lake
- September 13, 2022 – Mobile County Communications District
- September 29, 2022 – Homewood Police Department

