



ALABAMA 911 BOARD

August 23, 2022
Talk About It Tuesday!



@alabama911board



Alabama 9-1-1 Board



@al911board



<http://al911board.com>

Introduction & Contact Information

Leah Missildine

Executive Director for the Alabama 9-1-1 Board

Email: leah@al911board.com

Adam Brown

Deputy Director for the Alabama 9-1-1 Board

Email: adam@al911board.com

Anderson Brooms

GIS Program Manager for the Alabama 9-1-1 Board

Email: anderson@al911board.com

Office Phone: (334) 440-7911



Agenda

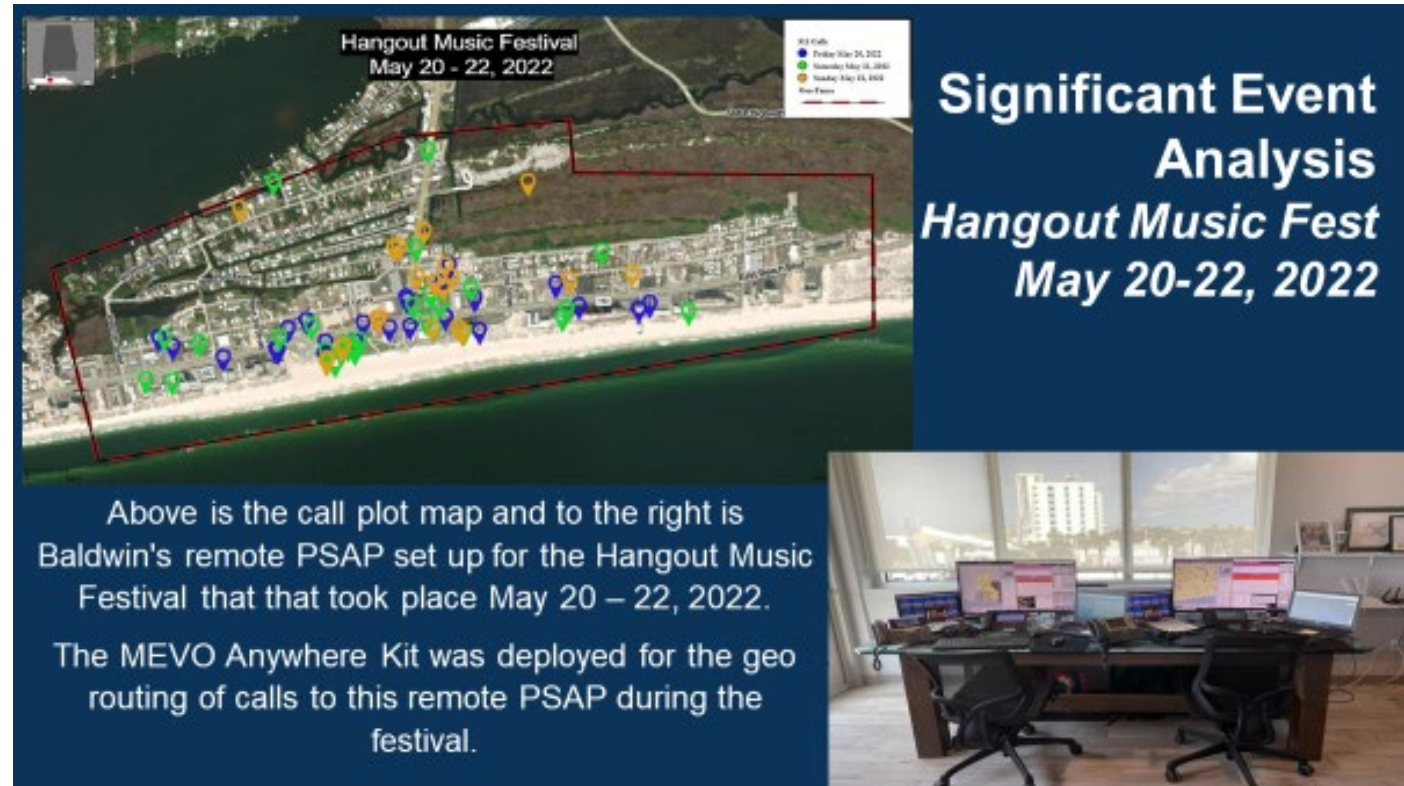
August 23, 2022

- Planned Event Call Routing
- GIS Workshop
- Board Announcements



Planned Event Call Routing

The ANGEN Next Gen Core Services provided by INdigital allows for modification of call routing policies to geospatially route 9-1-1 calls for certain planned events in your jurisdiction



Planned Event Call Routing

Planned Event Call Routing requests should be submitted through the Board's website:

<https://www.al911board.com/ecds/planned-event-call-routing>

The following information is required on the form:

- Contact Information
- Event Information
- ZIP file containing the shapefile or file geodatabase of the event
- Acknowledgement of the testing requirements

Important Considerations

- The request must be made at least 45 days prior to the event start date
- The geofenced area where the event will be held must be a minimum of one (1) square mile

Planned Event Call Routing

All requests for planned event call routing within the Alabama Next Generation Emergency Network (ANGEN) must be submitted 45 days in advance for approval.

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Contact Information

Name* Title*

Agency/ECD*

Email Address*

Primary Phone Number* Secondary Phone Number

Event Information

Event Name*


Start Date* Start Time*

End Date* End Time*

Location*

The geofenced area for the planned event call routing must be a minimum of 1 square mile. If you need assistance with creation of a geo-routing boundary for your event, please indicate in the (checkbox/field) below and the Alabama 9-1-1 Board GIS staff will contact you.

Attach Geofence Polygon Area

 Click to browse or drag a file here

The geofenced area for the planned event call routing must be a minimum of 1 square mile. Preferred file type is either a shapefile or file geodatabase in ZIP file format.

Do you need assistance from Board GIS staff to create geo-routing boundary?

☐ Yes ☐ No

Will you need a MEVO Anywhere Kit for this event from the Board?

☐ Yes ☐ No



Contact Information

- Name
- Title
- Agency/ECD
- Email Address
- Primary Phone Number
- Secondary Phone Number (Optional)

Planned Event Call Routing

All requests for planned event call routing within the Alabama Next Generation Emergency Network (ANGEN) must be submitted 45 days in advance for approval.

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Contact Information

Name* Title*

Agency/ECD*

Email Address*

Primary Phone Number* Secondary Phone Number



Event Information

- Event Name
- Start Date/Time
- End Date/Time
- Location

- File Upload Area
- Should be in ZIP file format and contain either a shapefile or file geodatabase of the event area

- Board Staff Assistance with Geo-routing Boundary
- Require the Use of a MEVO Anywhere Kit from the Board

The screenshot shows a web form titled "Event Information". It contains several input fields: "Event Name*", "Start Date*" with a calendar icon, "Start Time*", "End Date*" with a calendar icon, "End Time*", and "Location*". Below these is a text area with instructions: "The geofenced area for the planned event call routing must be a minimum of 1 square mile. If you need assistance with creation of a geo-routing boundary for your event, please indicate in the (checkbox/field) below and the Alabama 9-1-1 Board GIS staff will contact you." This is followed by a section titled "Attach Geofence Polygon Area" with a dashed box containing a file upload icon and the text "Click to browse or drag a file here". Below this is another instruction: "The geofenced area for the planned event call routing must be a minimum of 1 square mile. Preferred file type is either a shapefile or file geodatabase in ZIP file format." At the bottom, there are two questions with checkboxes: "Do you need assistance from Board GIS staff to create geo-routing boundary?" (Yes/No) and "Will you need a MEVO Anywhere Kit for this event from the Board?" (Yes/No). Three colored boxes with arrows link the bullet points on the left to specific parts of the form: a blue box for the top four fields, a red box for the geofencing instructions and file upload area, and a yellow box for the assistance questions.

Event Information

Event Name*

Start Date* Start Time*

End Date* End Time*

Location*

The geofenced area for the planned event call routing must be a minimum of 1 square mile. If you need assistance with creation of a geo-routing boundary for your event, please indicate in the (checkbox/field) below and the Alabama 9-1-1 Board GIS staff will contact you.

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The geofenced area for the planned event call routing must be a minimum of 1 square mile. Preferred file type is either a shapefile or file geodatabase in ZIP file format.

Do you need assistance from Board GIS staff to create geo-routing boundary?

☐ Yes ☐ No

Will you need a MEVO Anywhere Kit for this event from the Board?

☐ Yes ☐ No



Testing Requirements

Testing Requirements

- You must be able to fulfill the testing requirements below for approval of the modified call routing for a planned event
- Agency representative(s) must attend all planned event call routing meetings
- Testing will be conducted ten (10) days prior to the event
- It will be necessary to conduct wireless test calls from both outside and within the geofenced boundary with devices from multiple wireless providers
- All equipment that will be utilized for call delivery during the planned event must be properly installed in the location calls will be received (remote call handling positions, MEVO Anywhere Kits, etc.)
- All emergency and non-emergency transfer lists shall be up to date and properly programmed into all equipment (call handling positions/profiles, MEVO Anywhere Kits, etc.)

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- Agency representative(s) must attend all planned event call routing meetings
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*

☐ I agree to the above testing requirements.

Submit

Date
08/22/2022



Planned Event Call Routing

- Upon submission of the form, the information will be first sent to the Board's GIS staff for review of the attached file (if there is one)
 - ☐ They will contact the submitter if a request for assist was made on the form or if there is an issue with the GIS data
- After the GIS files have been approved, the request will move to Leah or Adam for review
 - ☐ We will be checking for items such as needed equipment or for any other issues that could be present or that could arise during that specific time
 - ☐ We may contact the submitter to confirm information or ask questions
- Following the final approvals, the information for the event will be forwarded to INdigital personnel.
 - ☐ They will schedule a series of meetings to discuss the event and the testing process
 - ☐ They will also begin the set up of the event within the ANGEN Core Services



GIS Workshop

Following the ALNENA
Gulf Coast Conference in
Orange Beach

[Click Here to Register](#)

GIS Workshop

This GIS workshop is for 9-1-1 professionals whose job duties include address assignment, GIS database tasks, and/or CAD mapping responsibilities. The Wednesday afternoon session is focused on addressing best practices. The Thursday morning session is focused on the VEP suite of products. We will cover VEP training as well as implanting VEP products in your daily workflows.



WHEN

October 12, 2022
1:00 PM – 5:00 PM
October 13, 2022
8:00 AM – 12:00 PM

WHERE

Perdido Beach Resort
27200 Perdido Beach Blvd
Orange Beach, AL 36561

WHO SHOULD ATTEND

Addressing Authority Personnel
GIS Data Personnel
CAD/MSAG Personnel

[CLICK HERE TO REGISTER](#)



Language Translation Services Open Enrollment started August 1

Open enrollment for language translation services offered by the Board with Voiance will run August 1 through August 31. This is only for those PSAPs that are not already enrolled in the language translation services (Voiance) offered by the Board.

➤ **Why Voiance?** Because it is already recognized by state Purchasing under NASPO ValuePoint Master Service Agreement 90-000-18-00003AG.

➤ **What does this mean?** If a primary PSAP with ANGEN connectivity decides that they want the Board to pay for Voiance Language Translation Services as an on-network transfer/feature, they will need to complete this [survey](#). Each individual PSAP will need to complete separate surveys.

➤ **The “deployment” will be handled by:**

- Andi Murphree amurphree@indigital.net, INdigital
- Bill Martin bmartin@cyracom.com, Senior Strategic Account Manager, Office: (520)573-2367



Upcoming Training & Announcements

Dates	Training	Location	Organization	Status	
August 22-26, 2022	Fire and Emergency Services Instructor I	Montgomery, AL	Alabama 9-1-1 Board	In Progress	
September 13, 2022	INdigital Regional Training	Mobile, AL	Alabama 9-1-1 Board and INdigital	Open	More Info
September 29, 2022	INdigital Regional Training	Homewood, AL	Alabama 9-1-1 Board and INdigital	Open	More Info
October 12-13, 2022	GIS Workshop	Orange Beach, AL	Alabama 9-1-1 Board	Open	More Info



Questions

Leah Missildine
Executive Director for the Alabama 9-1-1 Board
Email: leah@al911board.com

Adam Brown
Deputy Director for the Alabama 9-1-1 Board
Email: adam@al911board.com

Dana Nation
Program Coordinator for the Alabama 9-1-1 Board
Email: dana@al911board.com

Michelle Peel
Program Coordinator for the Alabama 9-1-1 Board
Email: michelle@al911board.com

Anderson Brooms
GIS Program Manager for the Alabama 9-1-1 Board
Email: anderson@al911board.com

(334) 440-7911



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