



# ALABAMA 911 BOARD

**November 29, 2022**  
**Talk About It Tuesday!**

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# Introduction & Contact Information

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# Agenda

November 29, 2022

- 988-Suicide and Crisis Lifeline
- Handmade Ornament Exchange
- Reminders
- Upcoming Training



# 988 | The Suicide & Crisis Lifeline

- 988 was officially designated by Federal law in October 2020 as the single number to dial for mental health crisis and suicide prevention
  - Allows states to establish a subscriber fee designated for 9-8-8
  - Enables funding of other mental health services such as mobile crisis teams
- 988 is the evolution of the National Suicide Prevention Hotline, (800) 273-TALK
- Grant for initial implementation costs offered by a division of HHS
- Carriers were required to direct calls to the Lifeline using 988 by July 16, 2022.



# 988 in Alabama

- Alabama Department of Mental Health awarded grant funding for 988 implementation and long-range planning in March 2021
- State Legislature established the 988 Study Commission in April 2021 to consider eight main criteria outlined in the grant request for application
  - 988 Coalition assembled to supply report to the Study Commission by August 2021
  - Stakeholders include those from mental health, crisis centers, academia, and 9-1-1
  - Coalition evaluated current call volumes, staffing, and funding; expansion needs for 24/7 availability; developed a framework for public awareness; and drafted an implementation plan for the state

## 988 Study Commission Report

Released to the Legislature on January 5, 2022 with two recommendations:

- For a Joint Resolution to be passed continuing the operation of the 988 Study Commission
- Additional revenue-generating considerations during the 2023 Legislative Session based on actual call volume and supporting data

[Alabama 988 Study Commission Report](#)



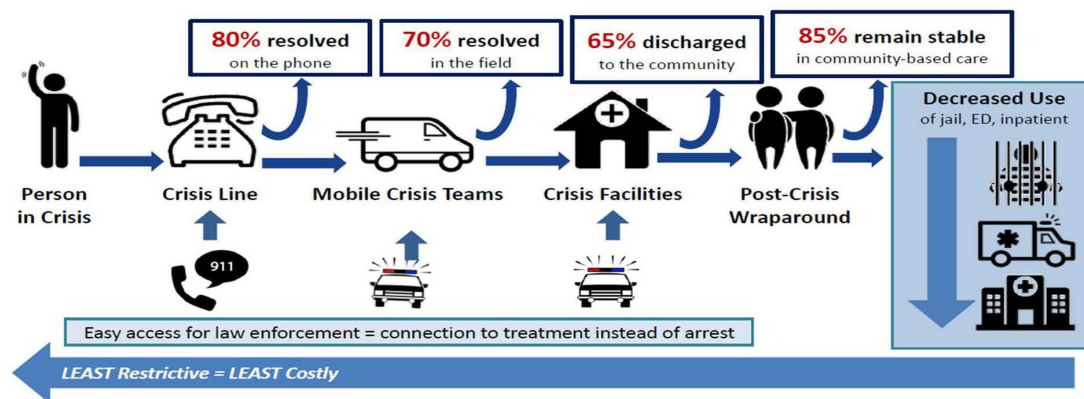
# 988 in Alabama | Our Crisis System of Care

## “Someone to talk to, Someone to respond, and Somewhere to go”

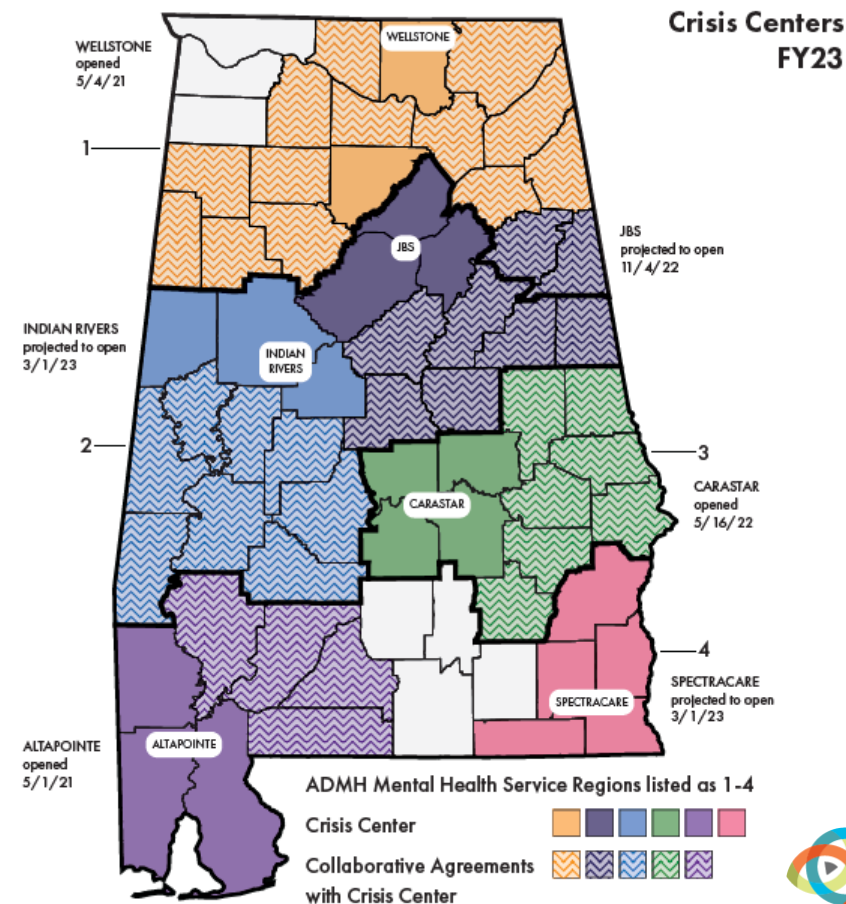
### 988 Crisis Call Centers in Alabama

- Region 1 | Huntsville – WellStone and Crisis Services of North Alabama
- Region 2 & 3 | Birmingham – The Crisis Center Birmingham
- Region 4 | Mobile – AltaPointe Mental Health
- Montgomery – Carastar Health (will come online at the beginning of 2023)
- Wiregrass – SpectraCare Health Systems (will come online in 2023)

### Crisis System: Alignment of services toward a common goal



Balfour ME, Hahn Stephenson A, Winsky J, & Goldman ML (2020). *Cops, Clinicians, or Both? Collaborative Approaches to Responding to Behavioral Health Emergencies*. Alexandria, VA: National Association of State Mental Health Program Directors. <https://www.nasmhpd.org/sites/default/files/2020paper11.pdf>



# Ongoing 988 Initiatives

## ➤ NENA Working Group

- 911/988 Interactions Standard
- Goal is to provide guidance to 911 Centers on best practice for handling mental health crisis calls and how to best interoperate with local 988 call centers
- Standards document that will be produced will differ slightly from the existing Suicide/Crisis Line Interoperability Standard (NENA-STA-001.2-2022)



## ➤ Continued work with Alabama Department of Mental Health

- Alabama 9-1-1 Board staff will continue to participate in the 988 Coalition
- Participation in a focus group to assist ADMH and their contractor in strategic plan formulation
- Provide any technical, operational, and training input to ensure smooth interoperability of the state's crisis call centers and 9-1-1 centers





# 988 Online Resources

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## ➤ Alabama Resources

[ADMH 988 webpage](#)

[Alabama Crisis Centers](#)

[Alabama Crisis System of Care](#)

[AL 988 Study Commission Report](#)

[AL Act# 2021-359](#)

## ➤ Federal Resources

[988 Suicide & Crisis Lifeline website](#)

[SAMHSA 988 webpage](#)

[FCC 988 webpage](#)

[FCC 988 Rule Information](#)

[Federal Legislation Information](#)





# Alabama Telecommunicator Handmade Ornament Exchange

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The Alabama 9-1-1 Board staff is coordinating an Alabama Telecommunicator Handmade Ornament Exchange. Handmade ornaments will be exchanged by individual telecommunicators. Deadline to sign up is December 2, 2022. Alabama 9-1-1 Board staff will randomly pair telecommunicators and you will receive the name and address of the person you are paired with by December 8, 2022. Your ornament can be made from any material and should try to incorporate some 9-1-1 flair.

**\*\*DEADLINE to SHIP is DECEMBER 17th \*\***

When you receive your ornament, take a picture and share it on social media with the #AL911Ornaments

[Sign up here!](#)



# Reminders

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ECD Annual Reporting to the Examiners due **November 30, 2022**. You can access information [here](#).

The email address the report needs to be submitted to is [911Districts@examiners.alabama.gov](mailto:911Districts@examiners.alabama.gov).

Legacy 9-1-1 Cost Reimbursement last day for submission is **December 10, 2022**. You can access it [here](#).

The Planned Event Call Routing Form is live. You can access it [here](#).

Change of Contact Information Form. You can access it [here](#).



# Upcoming Training

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Dates	Training	Location	Organization	Status
December 14-15	ALEMD Phase 1 Instructor Course	Montgomery, AL	Alabama 9-1-1 Board	Open

<https://www.al911board.com/professionals/training>



VIRTUAL ACADEMY

Don't forget to enroll your new telecommunicators in Virtual Academy!!



# Questions

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