

# NENA Telecommunicator Core Competencies (TCC)

## CONTACT INFORMATION

Dana Nation, Program Coordinator  
Email: [dana@al911board.com](mailto:dana@al911board.com)  
Office: (334) 440-7911



# ALABAMA 911 BOARD



## WHEN

Pre-Registration Now Open for  
Enrollments in February 2023

## WHERE

Online

## WHAT

NENA's TCC is a forty-hour, self-paced online course that provides the essential and foundational training that 9-1-1 professionals need to deliver effective and efficient 9-1-1 service to the public. The curriculum, built to meet and exceed the recommended minimum-training guidelines issued by the National 911 Program, provides the best-in-class practical knowledge and skills in areas required daily in the 9-1-1 center and under the headset.

[Course Syllabus](#)

[CLICK HERE TO  
PRE-REGISTER](#)