March 15, 2023
Board Meeting
Montgomery, AL

Board Meeting Agenda

Introduction

- ❖ Call to Order
- ❖ Roll Call
- ❖ Agenda Approval (Tab 1)
- ❖ Minutes Approval (Tab 2)
- ❖ Guest Introductions

Programmatic Reports

- ❖ Finance (Tab 3)
- ❖ Education & Outreach (Tab 4)
- ❖ Technology (Tab 5)
- ❖ Governance (Tab 6)

Closing

- ❖ Old Business (Tab 7)
- ❖ New Business (Tab 8)
- ❖ Officer Elections
- ❖ Public Comments
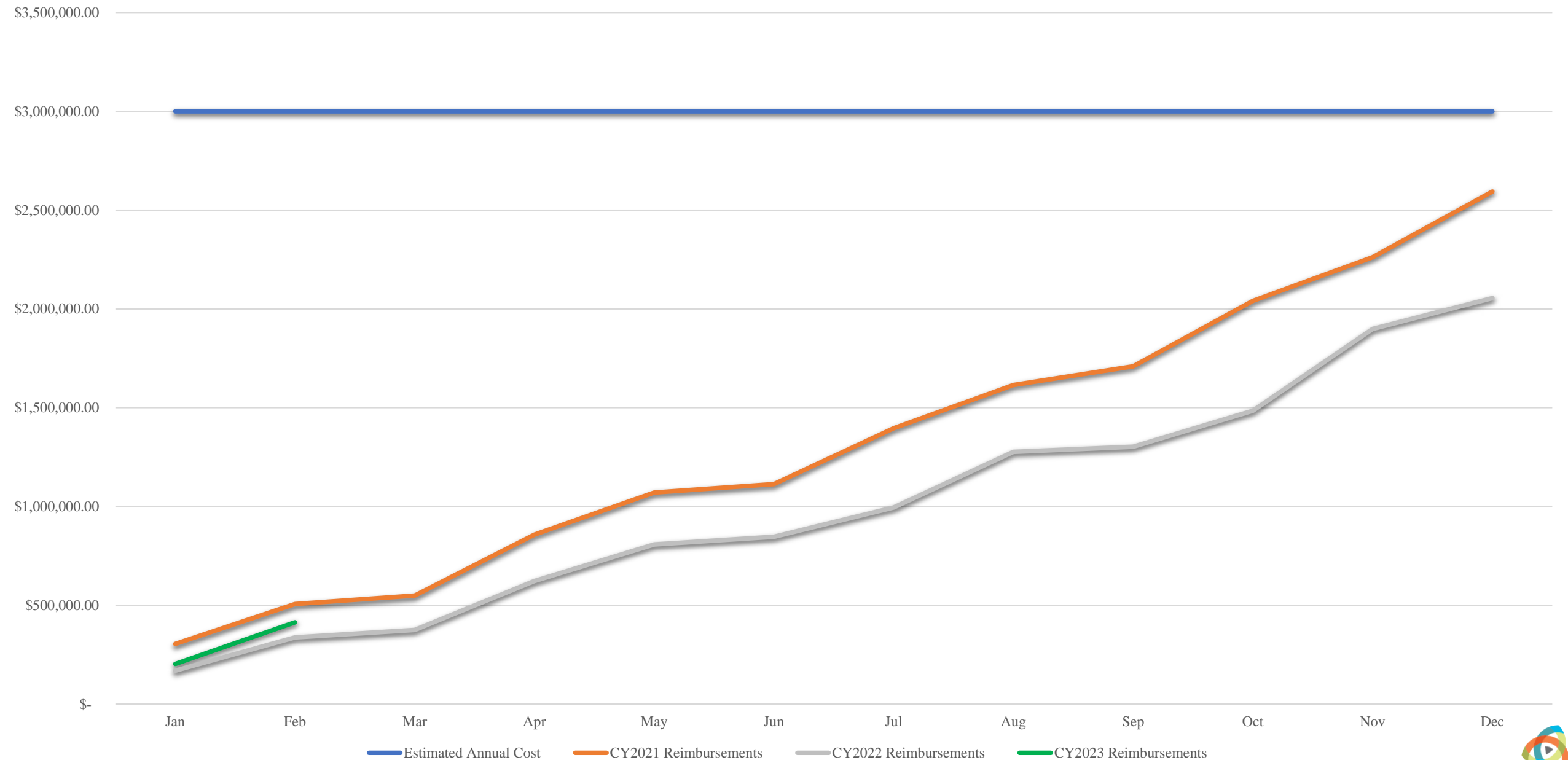- ❖ Next Meeting
- ❖ Adjournment

Finance

TAB 3

Finance

- ❖ **Financial Statements**
- ❖ **Finance Committee Meeting Report**
- ❖ **Updates**

Legacy Cost Reimbursement: Estimated vs Actual

Legend:
- Estimated Annual Cost
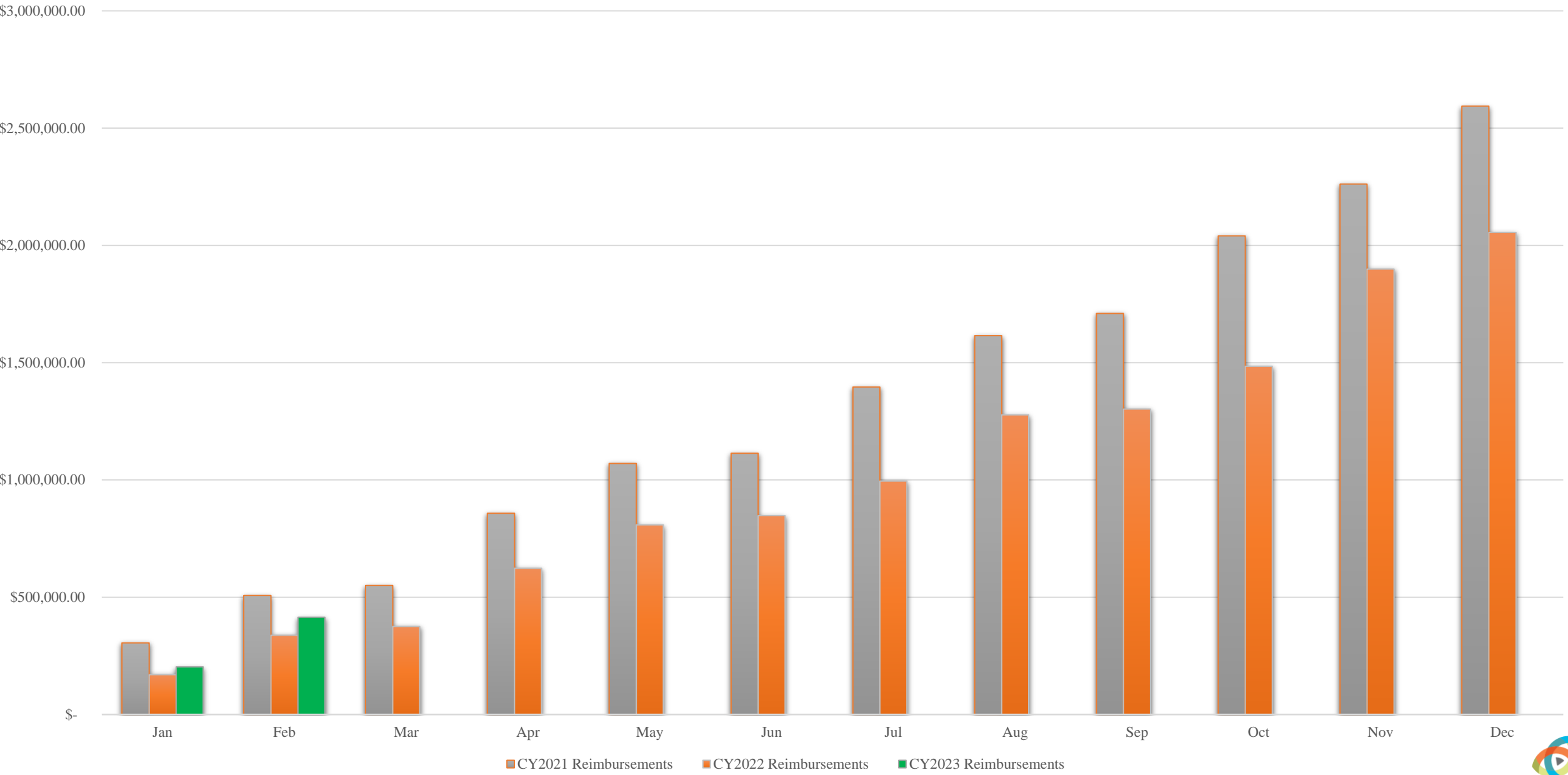- CY2021 Reimbursements
- CY2022 Reimbursements
- CY2023 Reimbursements

Legacy Cost Reimbursement: Year to Year

Legend: CY2021 Reimbursements, CY2022 Reimbursements, CY2023 Reimbursements

Costs for ECD Audits
for Audit Period 10/01/2019 - 09/30/2021

	Value
Actual Audit Costs for 44 ECDs (orange)	$519,538.00
Estimated Audit Costs for 44 ECDs (green)	$526,400.00

Horizontal axis: $-, $100,000.00, $200,000.00, $300,000.00, $400,000.00, $500,000.00, $600,000.00

Legend: ■ Actual Audit Costs for 44 ECDs   ■ Estimated Audit Costs for 44 ECDs

Grant Cycle 7 Awards

| Application Number	Emergency Communication District	Project Type	Award Amount	Agreement Returned	Funds Sent to Grantee	Project Status
GC7-2022-001	Henry County	NG9-1-1 Recorder	$ 20,045.00	10/03/2022	10/24/2022	Complete-1/11/2023
GC7-2022-002	Autauga County	NG9-1-1 CPE	$ 85,193.96	11/09/2022	11/25/2022	Complete-2/23/2023
GC7-2022-003	Tallapoosa County	Direct IP Call Delivery	$ 36,339.00	10/28/2022	11/25/2022	Ongoing-2/2/2023
GC7-2022-004	Marengo County	NG9-1-1 CPE	$ 125,358.75	11/03/2022	11/25/2022	Ongoing-1/23/2023
GC7-2022-007	Marion County	NG9-1-1 CPE	$ 103,983.75	9/30/2022	10/24/2022	Ongoing-1/23/2023
GC7-2022-008	Winston County	NG9-1-1 Recorder	$ 25,000.00	10/31/2022	11/25/2022	Complete-1/11/2023
GC7-2022-012	Randolph County	NG9-1-1 Recorder	$ 25,000.00	10/20/2022	10/24/2022	Ongoing-1/30/2023
		GIS-related	$ 7,219.88			Change request approved
GC7-2022-013	Colbert County	CAD	$ 106,698.60	11/08/2022	11/25/2022	Ongoing-1/4/2023
GC7-2022-014	Bullock County	NG9-1-1 Recorder	$ 24,485.00	10/04/2022	10/24/2022	Ongoing-1/17/2023
GC7-2022-015	Morgan County	NG9-1-1 CPE	$ 21,261.37	11/16/2022	11/25/2022	Ongoing-1/24/2023
GC7-2022-016	Choctaw County	CAD	$ 4,500.00	11/01/2022	11/25/2022	No update received
GC7-2022-018	Jefferson County	NG9-1-1 Recorder	$ 25,000.00	10/03/2022	10/24/2022	Complete-01/25/2023
GC7-2022-020	Jackson County	NG9-1-1 CPE	$ 138,750.00	11/16/2022	11/25/2022	Ongoing-1/27/2023
GC7-2022-024	DeKalb County	NG9-1-1 CPE	$ 173,306.25	11/17/2022	11/25/2022	Ongoing-1/30/2023
TOTAL			$ 922,141.56			

Education & Outreach

TAB 4

Education & Outreach

- ❖ **Certification Program**
- ❖ **Annual Training Report**
- ❖ **User Conference**
- ❖ **Outreach/Interaction**

Alabama Public Safety Telecommunicator Certification Program

#	Category	Initial Count	10.6.22	11.16.22	01.03.23	01.09.23	01.16.23	03.06.23
1	Reciprocal	480	656	656	758	807	824	958
2	Current (<40 or no recert/renewal requirement)	158	145	145	137	118	118	107
3	Expired (prior to July 1)	68	66	66	71	67	57	60
4	No certification/never certified	200	200	209	189	187	187	236
5	Needs additional documentation or clarification	609	478	478	395	369	362	342
	Total	**1515**	**1545**	**1554**	**1550**	**1548**	**1548**	**1703**

Certification Changes in the Past 6 Months
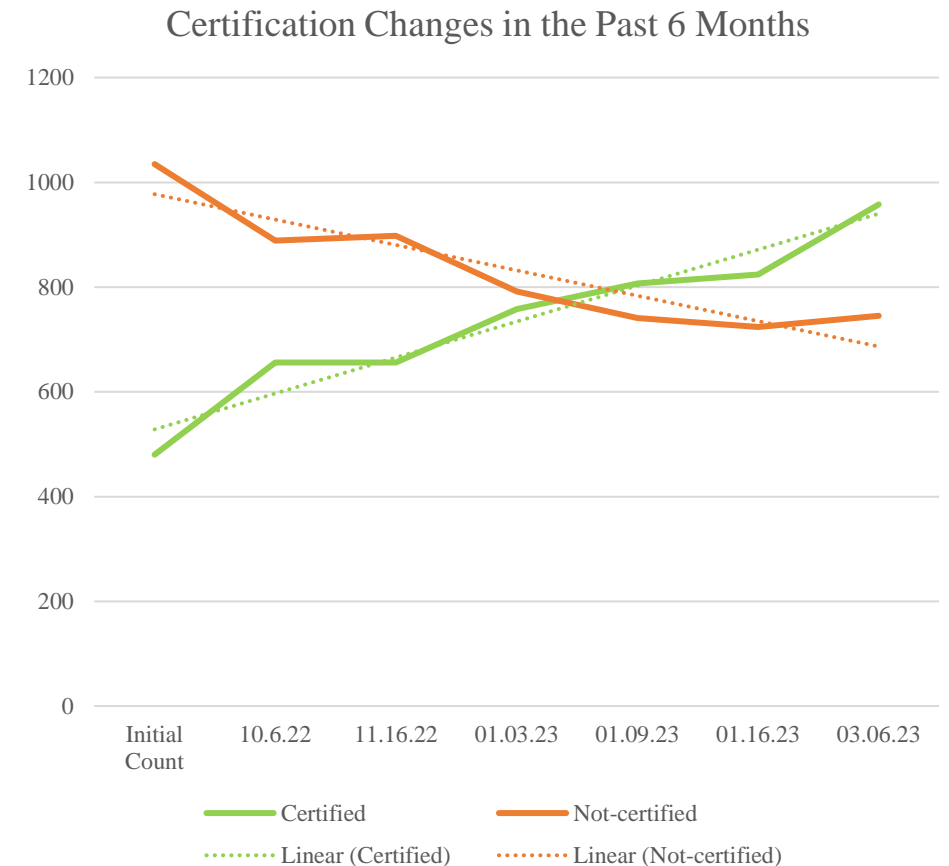
01.03.2023 Welcome Letter Summary

➢Compliance Report

➢Reciprocal Certifications
- Complete the Virtual Academy Course by January 31, 2022

➢Next Steps
- Submit documentation
- Enroll in Board-approved course
- Plan to take Competency Exam in February 2023

➢Update Personnel Information

02.06.2023 ECD Specific Compliance Letter Summary

➤ Compliance Table

➤ Reciprocal Certifications

- Reciprocity Module Completed

- Reciprocity Module Outstanding

➤ Next Steps for Existing Personnel

- Changes in past 30 days

- Voluntary Coursework Enrollment

- Competency Exam

➤ Personnel Changes

- Separation Form

- New Employee Form

➤ Reference Links

➤ Contact Info

➤ Closing

Who still needs to enroll in Virtual Academy?

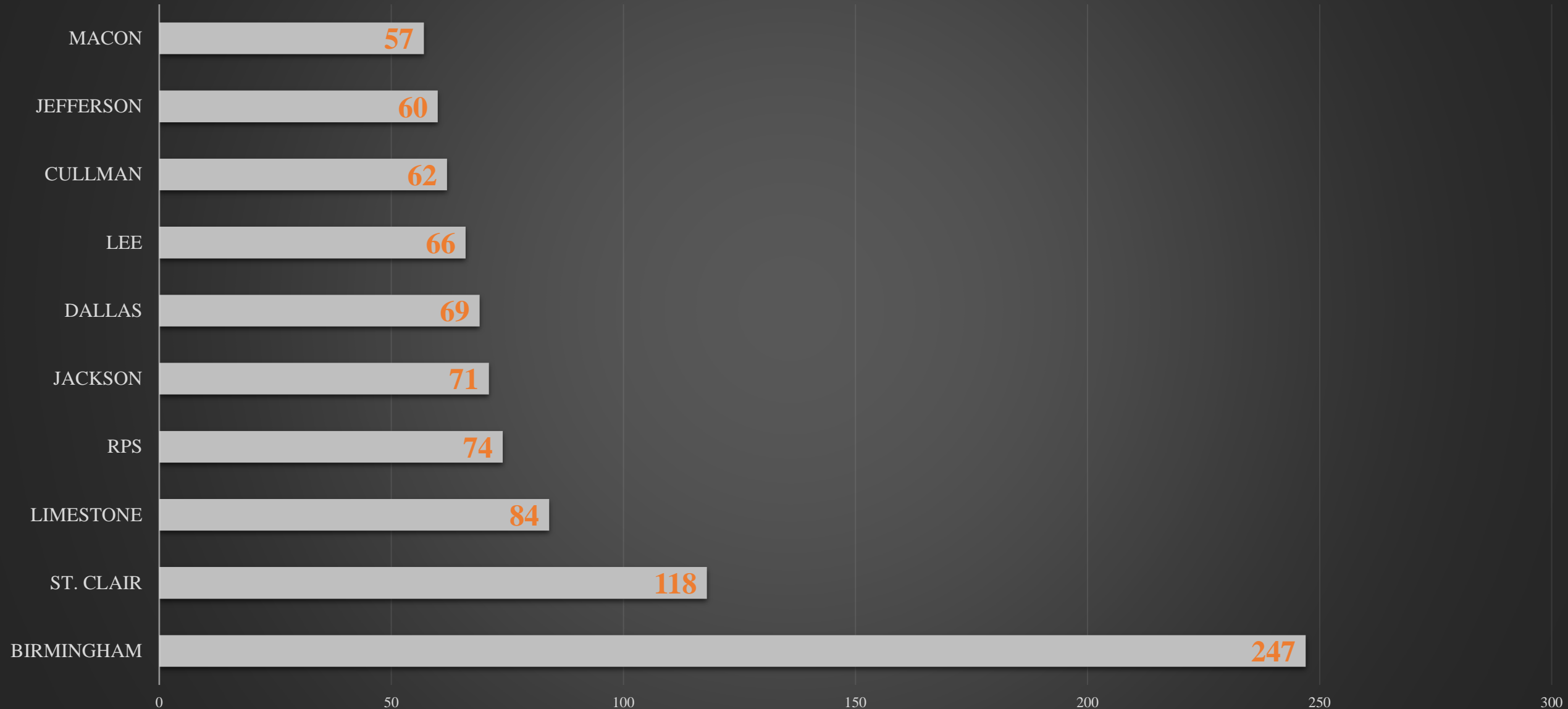| PSAP	Notes
Atmore Police Department	Contact as of 03/10/2023
East Brewton Police Department	Contact as of 03/10/2023
Flomaton Police Department	Contact as of 03/10/2023
Midfield Police Department	
Poarch Creek Indian Tribal Police Department	Contact as of 03/10/2023

Virtual Academy

➤ 1,403 Course Completions

➤ 1,748 Hours of CEUs

➤   56 Different Course Titles

Virtual Academy Hours by District
January 1 - February 28, 2023

District	Hours
MACON	57
JEFFERSON	60
CULLMAN	62
LEE	66
DALLAS	69
JACKSON	71
RPS	74
LIMESTONE	84
ST. CLAIR	118
BIRMINGHAM	247

@alabama911board   Alabama 9-1-1 Board   @al911board   http://al911board.com

Virtual Academy Top 20 Courses
January 1 - February 28, 2023
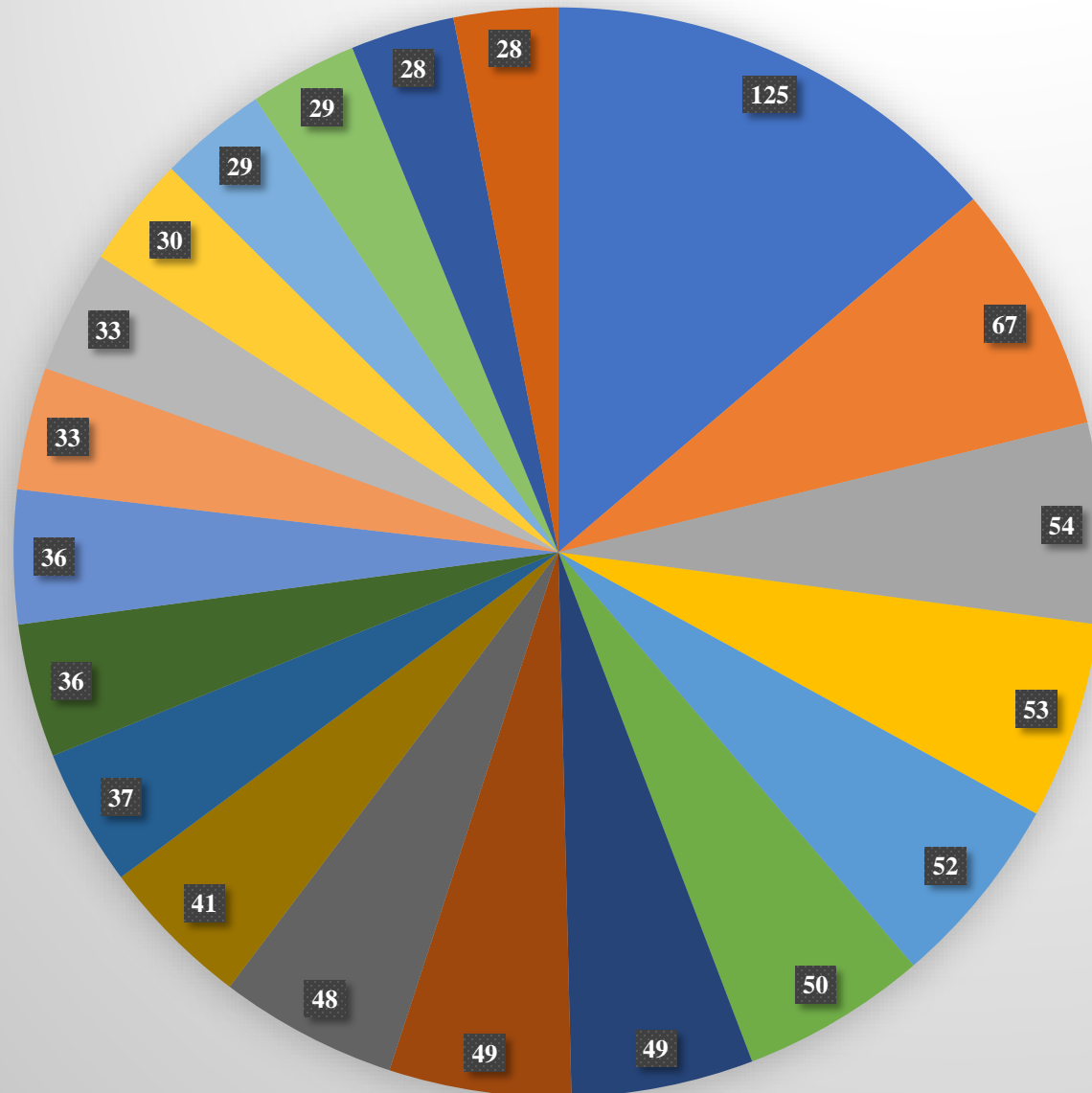
Legend:
- EMD: Back to Basics — 125
- Building Trust on Both Sides of the Console — 67
- Understanding Stress for the Telecommunicator — 54
- Counseling & Discipline for the Telecommunications Center — 53
- Who Moved My Headset? — 52
- Responding to an Active Violence Event — 50
- The Power of Appreciation: Motivating Employees — 49
- Modern Fire Dispatch — 49
- De-escalation for Telecommunicators — 48
- 9-1-1 Cape Building — 41
- Active Threat Calls and the Fire Dispatcher — 37
- Telecommunicator CPR (TCPR) — 36
- HR Practices for the Telecommunications Center — 36
- Human Trafficking for Telecommunications — 33
- Foundations of Emergency Mental Health Dispatching - An Introduction — 33
- Mental Health Check: Ten Deadly Errors — 30
- AMBER and Silver Alerts for Telecommunicators — 29
- Difficult Conversations — 29
- Domestic Violence: Call Through Investigations — 28
- Call Classification for Telecommunicators — 28

Completed Training

When	What	Where	# of attendees	Hours
January 26, 2023	Introduction to Cybersecurity	Albertville	9	4
January 27, 2023	INdigital Regional Training	Arab	4	4
January 30-February 3, 2023	IAED Emergency Telecommunicator (ETC)	Montgomery	4	40

Talk About It Tuesday Webinars

Date	Topics
January 3	Implementing the Statewide Certification Program
January 10	ALPST-1 Certification Program
January 17	ALPST-1 Certification Program Progress and Updates
January 24	Certification Management in Virtual Academy
January 31	ALSPT-1 Certification: February and Beyond
February 7	TEXTY 17.6 Release
February 21	ALPST-1 Certification Program: Competency Exam
February 28	ALPST-1 Certification Program: Voluntary Coursework

Completed ALEMD Courses

	Reporting Period January 1 – February 28, 2023		
What	**# of courses**	**# of attendees**	**Hours**
ALEMD Phase 1 Practitioner Course 16 Hour Course	0	0	0
ALEMD Phase 2 Practitioner Course 24 Hour Course (Held in RPS, Colbert, Birmingham, East Alabama EMS, Dale)	5	31	744
ALEMD Phase 1 Instructor Course 16 Hour Course	0	0	0
Totals	**5**	**31**	**744**

Upcoming Training

Dates	Training	Location	Organization
March 28-30, 2023	ALEMD Phase 2 Practitioner	Pell City, AL	Alabama 9-1-1 Board and St. Clair County
April 3-7, 2023	IAED Emergency Telecommunicator (ETC)	Montgomery, AL	Alabama 9-1-1 Board
April 25-27, 2023	Alabama 9-1-1 Board User Conference (Registration Deadline 04/10/23)	Montgomery, AL	Alabama 9-1-1 Board
May 10, 2023	INdigital Regional Training	Auburn, AL	Alabama 9-1-1 Board and INdigital

Upcoming IAED ETC Courses

Dates	Training	Location	Organization
May 22-26, 2023	IAED Emergency Telecommunicator (ETC)	Montgomery, AL	Alabama 9-1-1 Board
July 10-14, 2023	IAED Emergency Telecommunicator (ETC)	Montgomery, AL	Alabama 9-1-1 Board
August 28-September 1, 2023	IAED Emergency Telecommunicator (ETC)	Montgomery, AL	Alabama 9-1-1 Board
October 2-6, 2023	IAED Emergency Telecommunicator (ETC)	Montgomery, AL	Alabama 9-1-1 Board
December 4-8, 2023	IAED Emergency Telecommunicator (ETC)	Montgomery, AL	Alabama 9-1-1 Board

Fourth Annual Training Report Highlights

- Courses and CEUs completed 2021 versus 2022
- Growth of the ALEMD Program
- Sneak Peak at ALPST-1 Certification Program

Alabama 9-1-1 Board's Fourth Annual Training Report to the Legislature

FEBRUARY 1, 2023

Submitted on behalf of the Alabama 9-1-1 Board
by Leah Missildine, Executive Director
E: leah@al911board.com; O: 334-440-7911

230 In-Person Hours of Instruction

106 Primary PSAPs

7,579 Virtual CEUs Delivered

917 PSTs Certified

47 ALEMD Classes

5,906 Virtual Courses Completed

ALABAMA 911 BOARD
USER CONFERENCE 2023

REGISTRATION DEADLINE - APRIL 10, 2023

Come join us for the second annual Alabama 9-1-1 Board User Conference. This event is three days of educational sessions focused on supporting you in your role in emergency communications.

REGISTRATION IS FREE

Tuesday, April 25, 2023
10:00 AM-12:00 PM | Welcome Session
1:30 PM-4:30 PM | Afternoon Sessions
6:00 PM | Biscuits Baseball Game

Wednesday, April 26, 2023
9:00 AM-12:00 PM | Morning Sessions
12:00 PM-1:00 PM | Lunch Provided
1:00 PM-5:00 PM | Afternoon Sessions

Thursday, April 27, 2023
9:00 AM-5:00 PM | Cyber War Games
OR
9:00 AM-11:00 AM | Morning Sessions
11:30 AM-1:00 PM | Lunch Provided
1:00 PM-4:00 PM | Afternoon Sessions

Troy University, Whitley Hall
231 Montgomery Street, Montgomery, AL 36104

CLICK HERE TO REGISTER

2023 User Conference Agenda

Tuesday, April 25, 2023		
9AM-10AM	Check-in/Badge Pickup	
10AM-11AM	**Welcome Session** Board Staff & Guest Introductions, Conference Overview, State of 9-1-1 Address *Location: Troy Univeristy-Main Auditorium*	
11AM-12PM		
12PM-1PM	Lunch on your own	
1PM-2PM	**ALPST Certification Program, Board Programs & Resources** *Location: Troy Univeristy-Main Auditorium*	**GIS Topics** *Location: Troy Univeristy-Whitley Hall Gold Room*
2PM-3PM		
3PM-4PM		
4PM-5PM		
5PM-6PM	Break	
6PM	**Networking Event** *Location: Riverwalk Stadium*	

Wednesday, April 26, 2023	
9AM-10AM	**INdigital** Legacy vs NG911, MEVO, Texty, Logix, Special Events *Location: Troy Univeristy-Whitley Hall Gold Room*
10AM-11AM	
11AM-12PM	
12PM-1PM	Lunch Provided
1PM-2PM	**INdigital & Friends** Rapid SOS, Prepared, w3w *Location: Troy Univeristy-Whitley Hall Gold Room*
2PM-3PM	
3PM-4PM	**Legal** Liability & Litigation *Location: Troy Univeristy-Whitley Hall Gold Room*
4PM-5PM	

Thursday, April 27, 2023		
9AM-10AM	**Cyber War Games** Lunch Provided *Location: Troy Univeristy-Whitley Hall Gold Room*	**New Director's Focus** *Location: Alabama 9-1-1 Board Office*
10AM-11AM		
11AM-12PM		
12PM-1PM		Lunch Provided
1PM-2PM		*Repeat* **ALPST Certification Program, Board Programs & Resources** *Repeat* *Location: Alabama 9-1-1 Board Office*
2PM-3PM		
3PM-4PM		
4PM-5PM		

Education & Outreach

- ❖ **Certification Program**
- ❖ **Annual Training Report**
- ❖ **User Conference**
- ❖ **Outreach/Interaction**

Technology

TAB 5

Technology

- ❖ **PSAP-specific**
- ❖ **CPE/CHE Certification**
- ❖ **Location Based Routing**
- ❖ **ANGEN**
- ❖ **GIS**
- ❖ **988**
- ❖ **Building Blocks**

Alabama Next Generation Emergency Network

ANGEN 2.0
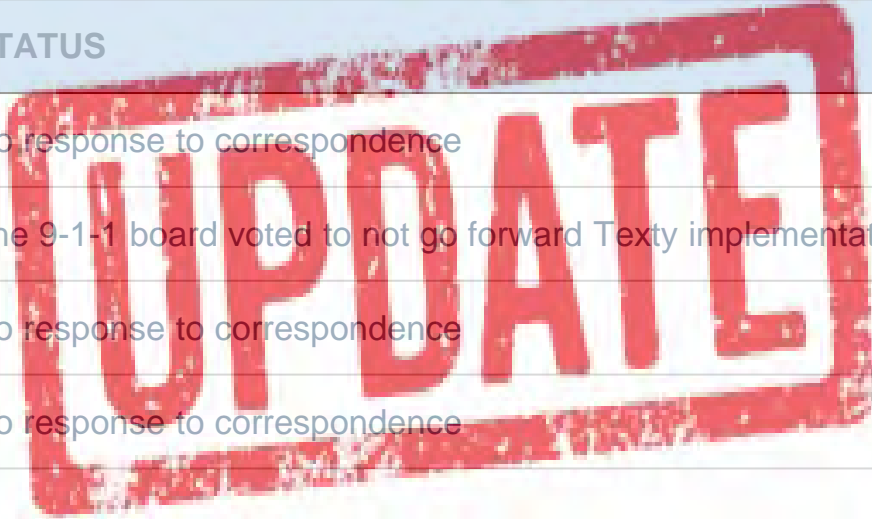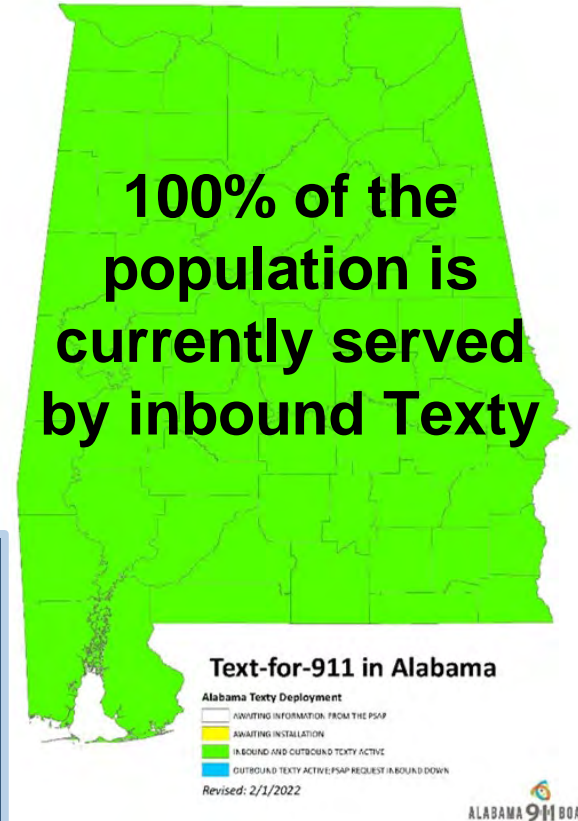Report for January 1 - February 28, 2023

INdigital

STAGE 4
Install and enable Texty in the PSAP

✓ Completed in February 2022

PSAP	STATUS	Inbound Text
Irondale	No response to correspondence	Answered by Jefferson 911
Lee and Opelika	The 9-1-1 board voted to not go forward Texty implementation	Answered by Auburn
Midfield	No response to correspondence	Answered by Jefferson 911
Tarrant	No response to correspondence	Answered by Jefferson 911

UPDATE

100% of the population is currently served by inbound Texty

Text-for-911 in Alabama
Alabama Texty Deployment
AWAITING INFORMATION FROM THE PSAP
AWAITING INSTALLATION
INBOUND AND OUTBOUND TEXTY ACTIVE
OUTBOUND TEXTY ACTIVE; PSAP REQUEST INBOUND DOWN
Revised: 2/1/2022

ALABAMA 9-1-1 BOARD

⇒ Lee County began taking text-to-911 February 22, 2023

⇒ Opelika scheduled to test on March 14, 2023

⇒ Midfield awaiting testing

INdigital

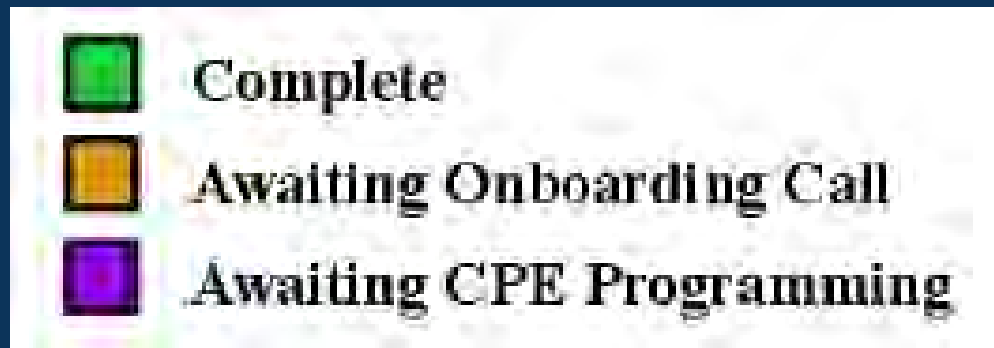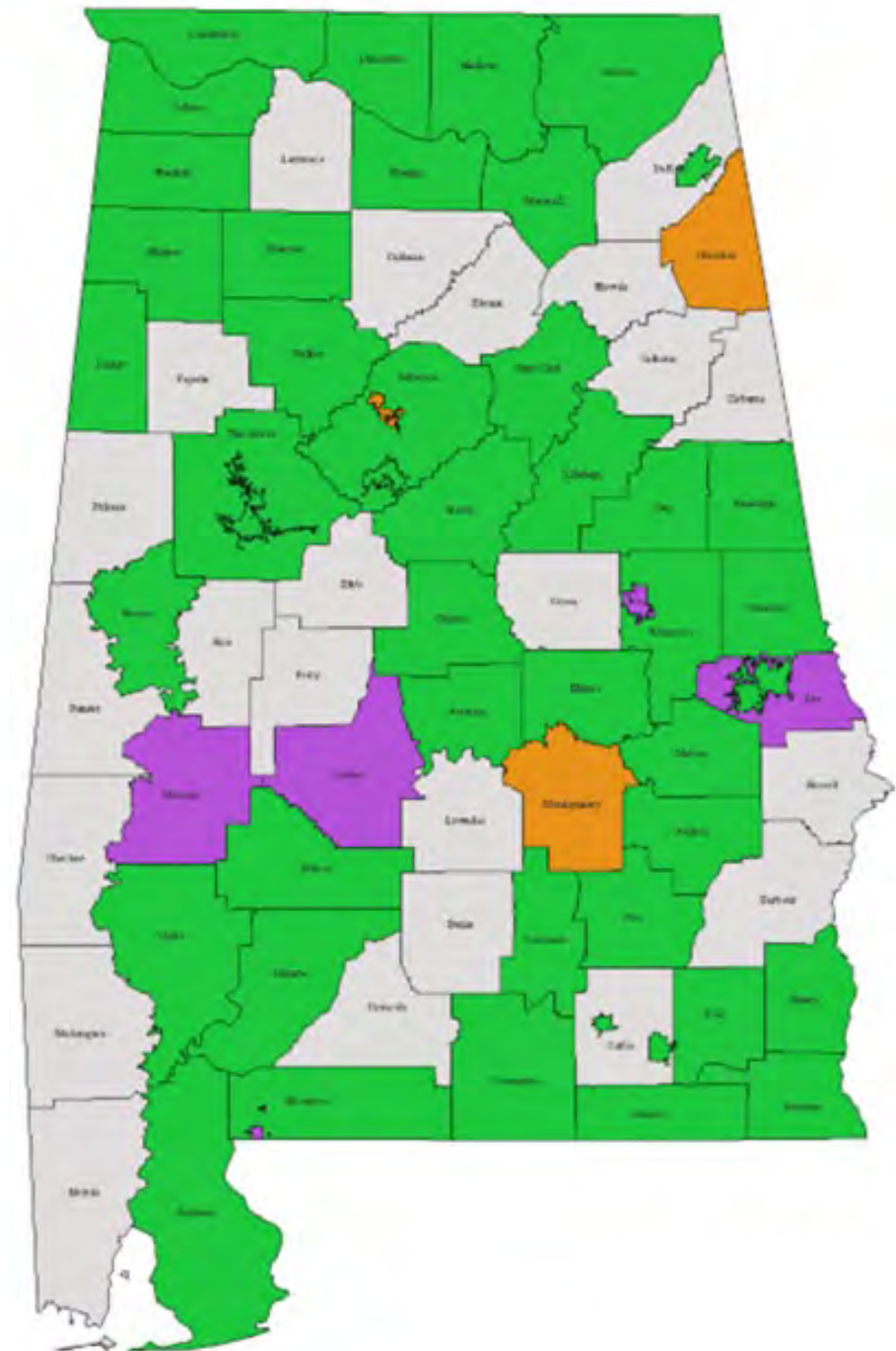# Core Services Upgrades and Changes

INdigital

Lumen Circuit Replacement
as of March 1, 2023

Commodity
Complete
None Yet Identified
Ordered
Starlink Available
Testing Starlink

INdigital

Voiance Language Services Deployment
as of March 1, 2023

Legend:
- **Complete** (green)
- **Awaiting Onboarding Call** (orange)
- **Awaiting CPE Programming** (purple)
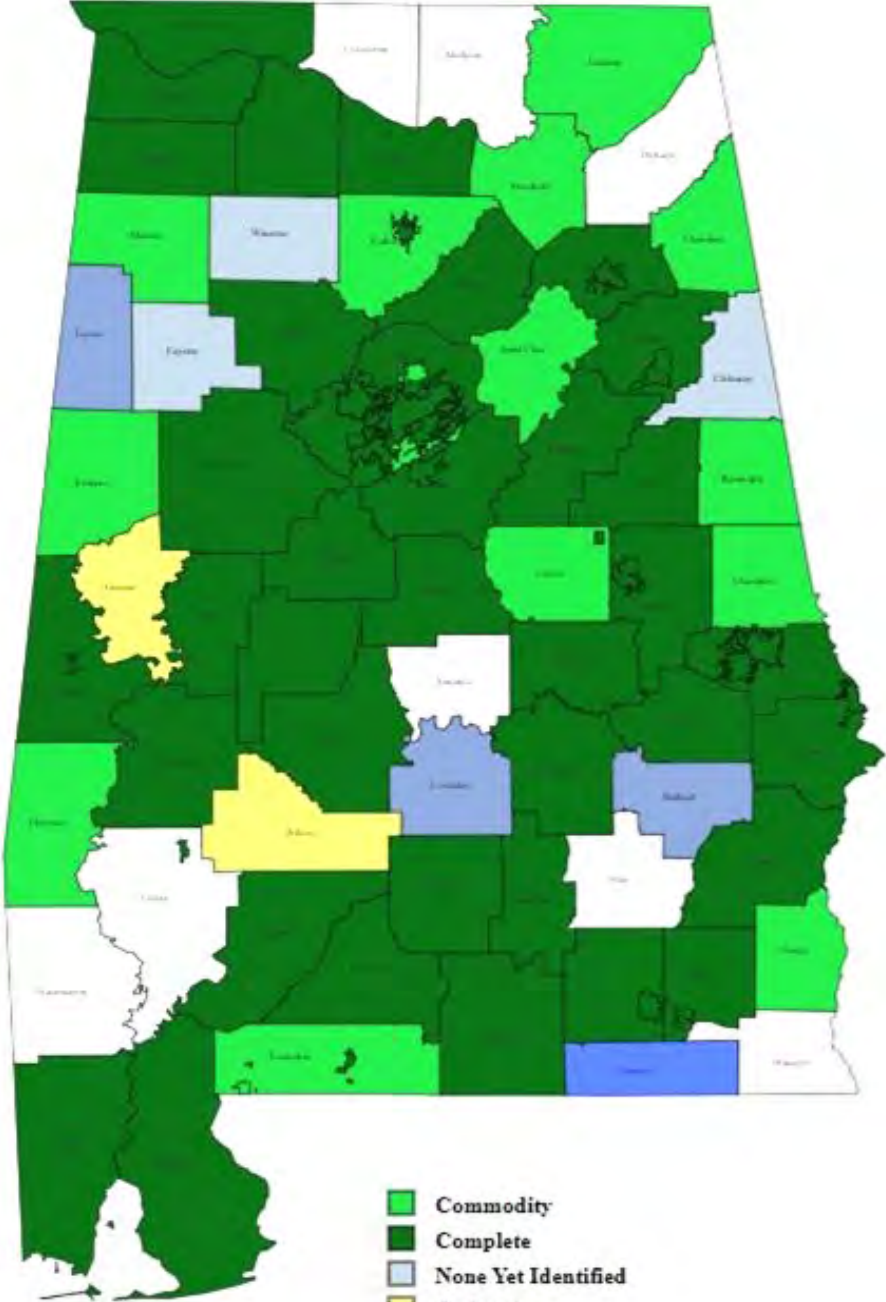
Admin Accounts have been assigned

Significant Event Analysis
MEVO Kits and Spare Equipment

Mevo Anywhere Kits

Autauga x4	Hueytown x2
Chambers x2	Limestone x4
Colbert x2	Marshall x2
Cullman x4	Montgomery x4
Henry x2	Walker x4

Future MEVO Anywhere Kits

Baldwin	Crenshaw
Cherokee	Dallas

Spare Equipment

Lee	RPSS Home Office

Future Spare Equipment

Baldwin	Dale
Colbert	Shelby

Mevo Anywhere Kits
Autauga x4
Chambers x2
Colbert x2
Cullman x4
Henry x2
Hueytown x2
Limestone x4
Marshall x2
Montgomery x4
Walker x4

Future Mevo Anywhere Kits
Baldwin
Cherokee
Crenshaw
Dallas

Spare Equipment
Lee
RPSS Home Office

Future Spare Equipment
Baldwin
Colbert
Dale
Shelby

MEVO
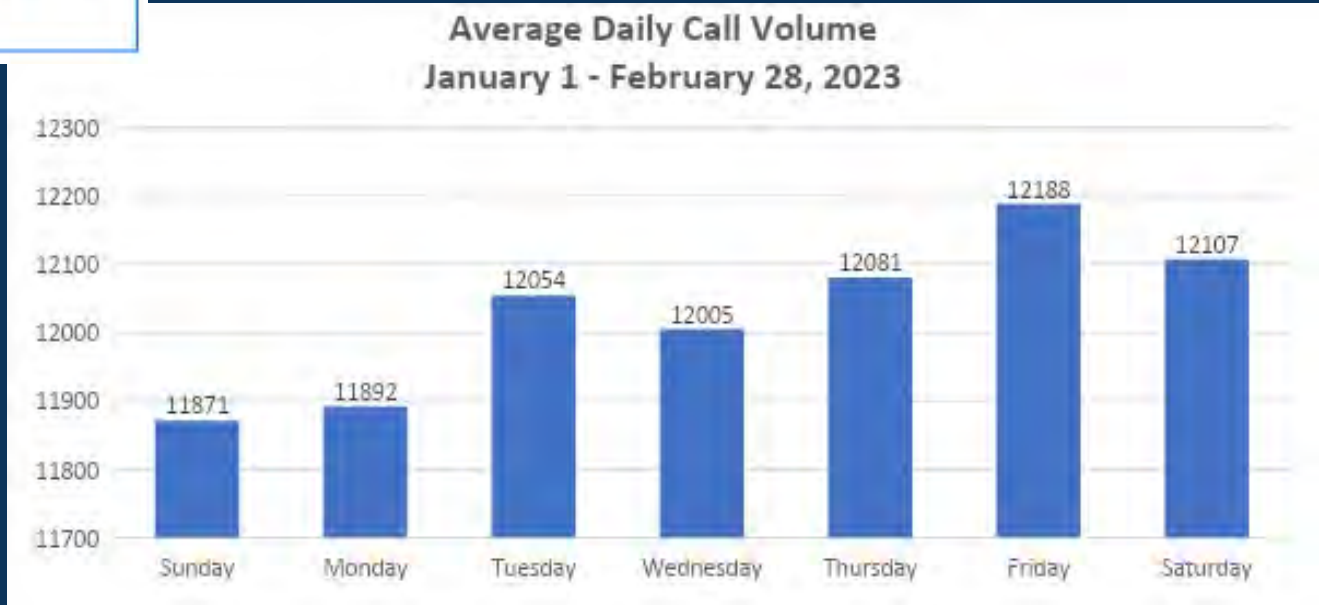INdigital
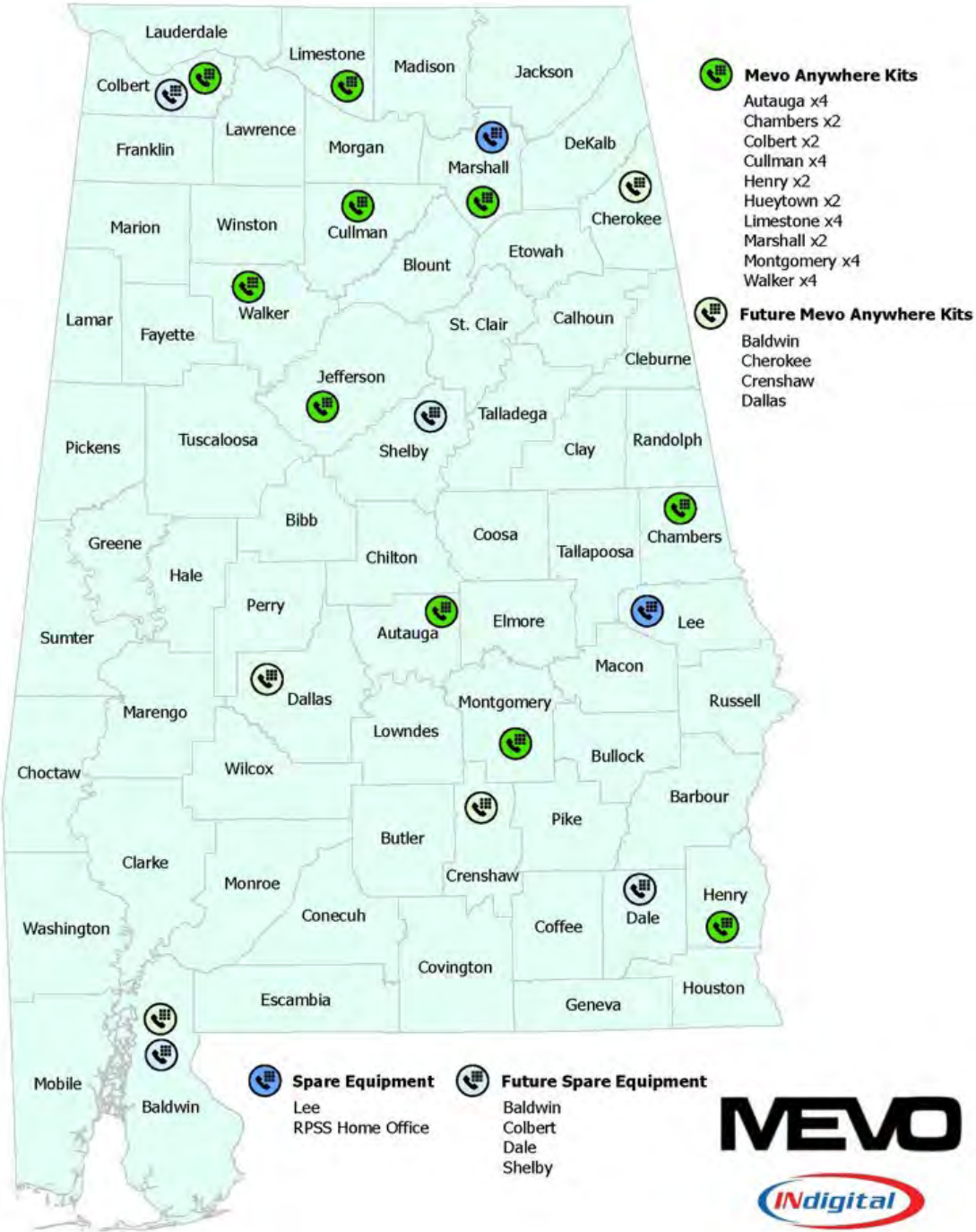
ANGEN Statistics

ESiNet Trends

The busiest day during the reporting period was January 1st – 14,551 calls were processed. The second busiest day was February 25th – 13,330 calls were processed.

The average call volume per day was 12,028 which is up from 11,866 the previous reporting period – total calls since last report was 709,650.


Call Counts
January 1 - February 28, 2023

Average Calls by Hour — January 1 - February 28, 2023
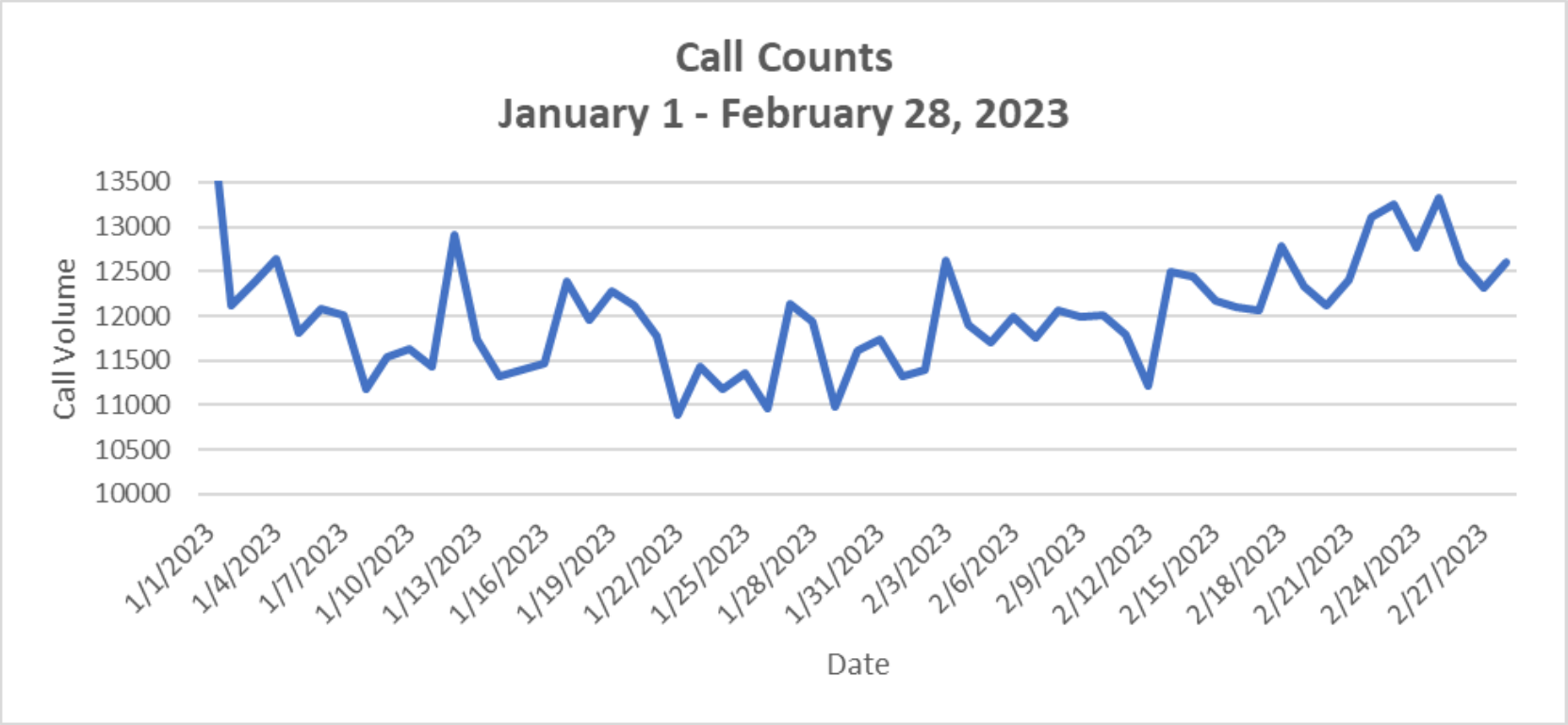
The 5:00 a.m. hour was the least busy
The 6:00 p.m. hour was the most active

Average Daily Call Volume — January 1 - February 28, 2023

Friday proved to have the heaviest call volume
Sunday showing the least

Board Report Page 6, 7

INdigital

Top Five Text for 9-1-1 PSAPs
January 1 - February 28, 2023
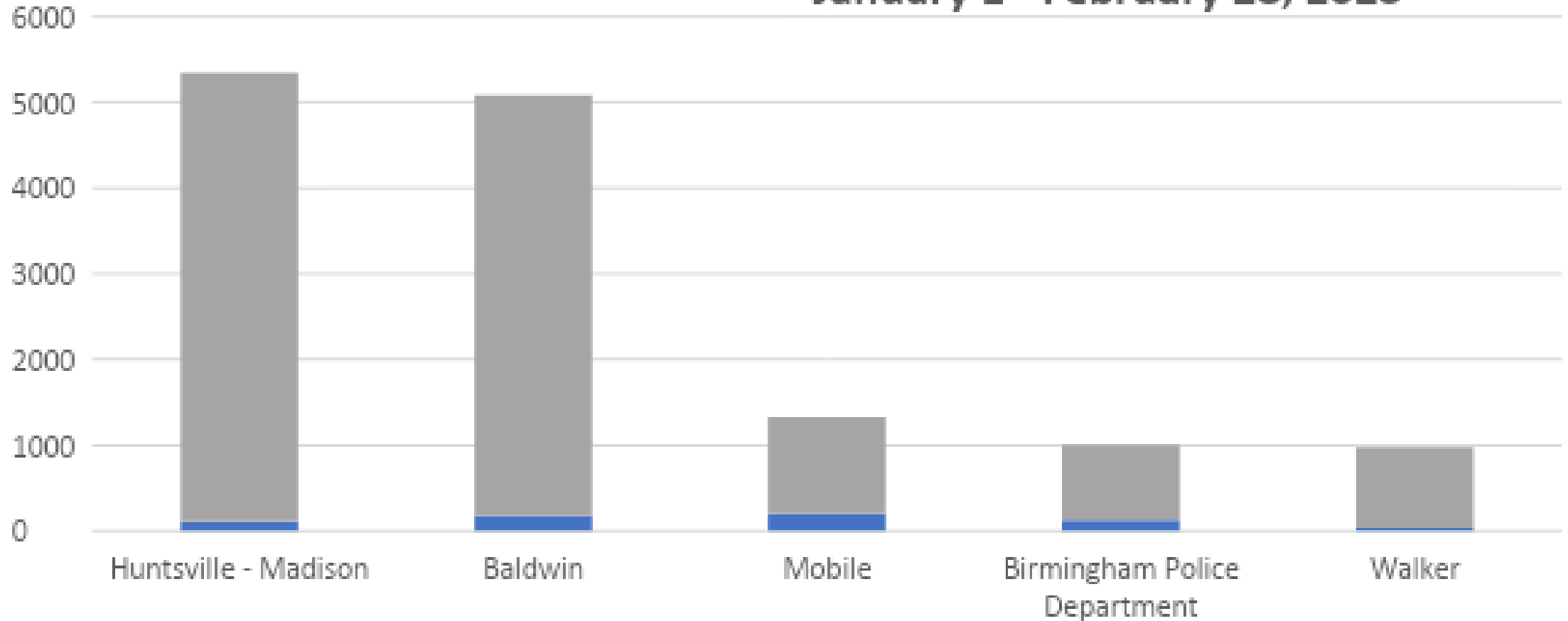
There were 3,053 inbound and 20,274 outbound text sessions for the reporting period.
87% of all text sessions were PSAP initiated.

*Most used Texty words January/February 2023

Texty 17.6 Upgrade
Upgrade completed February 9, 2023

New features in 17.6

- **What3Words Integration** - automatically captures W3W sequences and displays the location and allows for quick copy of W3W for any location.

- **Message Board** - communication to all Texty users

- **Elevation** - if carriers send elevation, it will be displayed.

- **Outbound session history number display** - view the phone for conversations that never responded.

- **Application enhancements** - better handling for windows that get put into the background.

INdigital

ANGEN Total Call Count
February 12, 2018 - February 28, 2023

ANGEN has now processed over <u>17.8 million</u> calls!

Total Call Volume for February 12, 2018 – February 28, 2023: 17,896,440

INdigital

MEVO Call Count January 1 - February 28, 2023
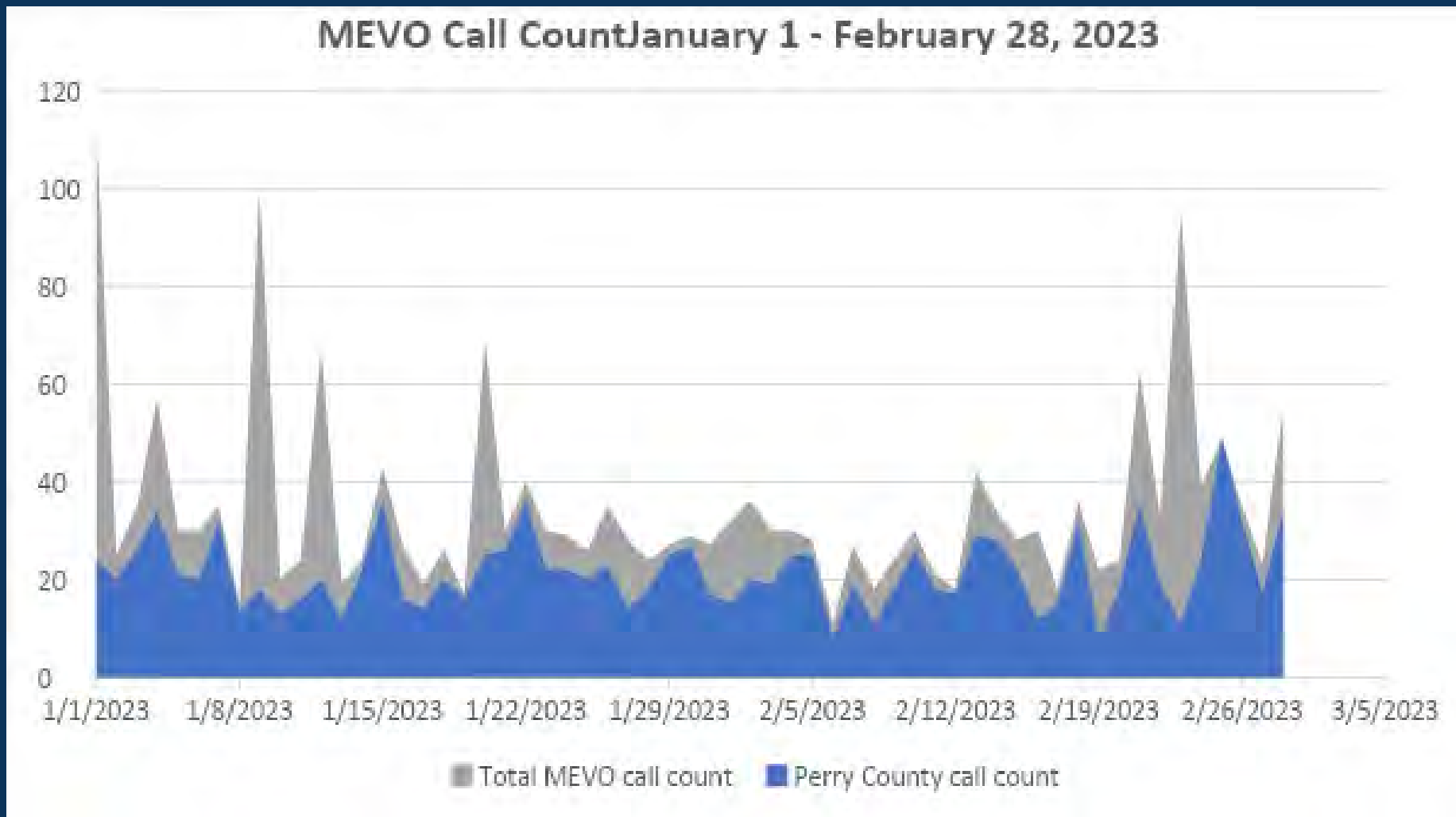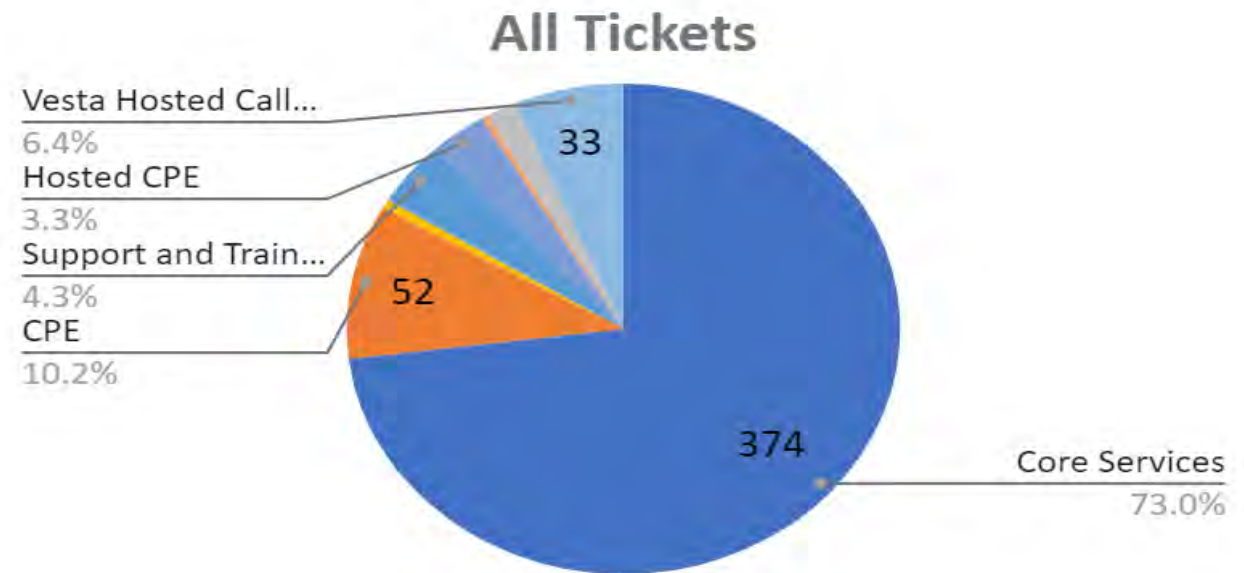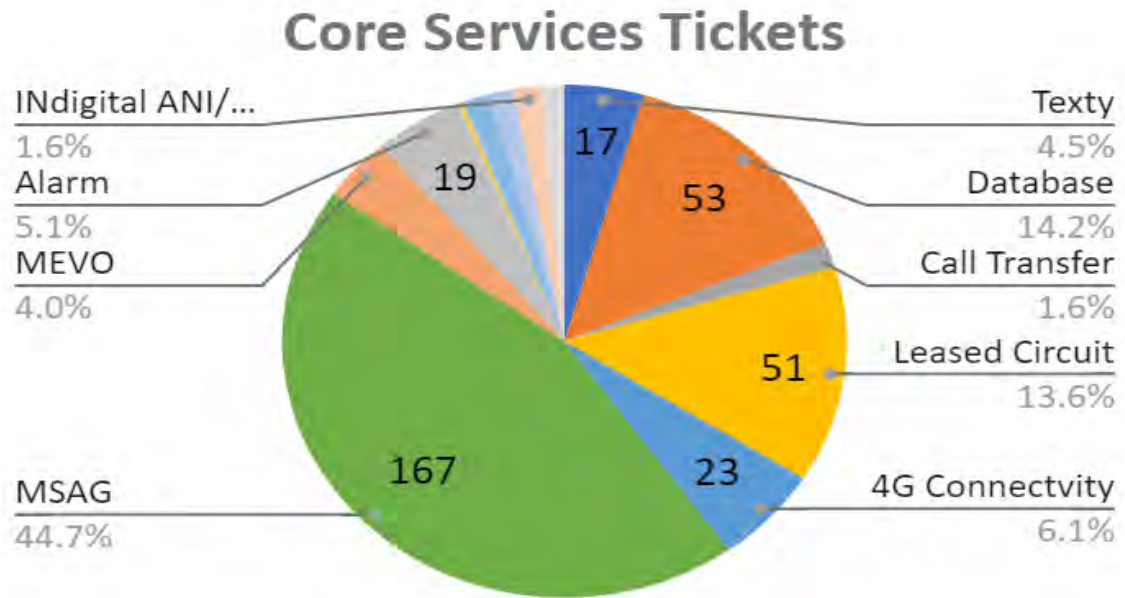
2,050 total MEVO call count, with an average of 35 per day.

Perry County operates solely on MEVO.

Trouble Ticket Analysis

A total of 512 tickets have been created since the last report.

73% of those tickets were core services related.

Core Services Tickets

- INdigital ANI/... 1.6%
- Alarm 5.1%
- MEVO 4.0%
- MSAG 44.7% — 167
- Texty 4.5% — 17
- Database 14.2% — 53
- Call Transfer 1.6%
- Leased Circuit 13.6% — 51
- 4G Connectvity 6.1% — 23
- 19

All Tickets

- Vesta Hosted Call... 6.4%
- Hosted CPE 3.3%
- Support and Train... 4.3%
- CPE 10.2% — 52
- Core Services 73.0% — 374
- 33

INdigital

Next Steps - Geo Routing
## *Alabama Region 1 Data*

- Current, transitional phase geo-routing is in place for Jefferson County and PSAPs within.

- Region 1 data was received by INdigital at the end of February.

- The data has been checked for topology and geometry errors and will be merged with current shapefiles; updating previous boundaries and adding new boundaries.

- After QA, the data will be put into production and coordinated for testing, dates to be announced.

Alabama Region 1 Data
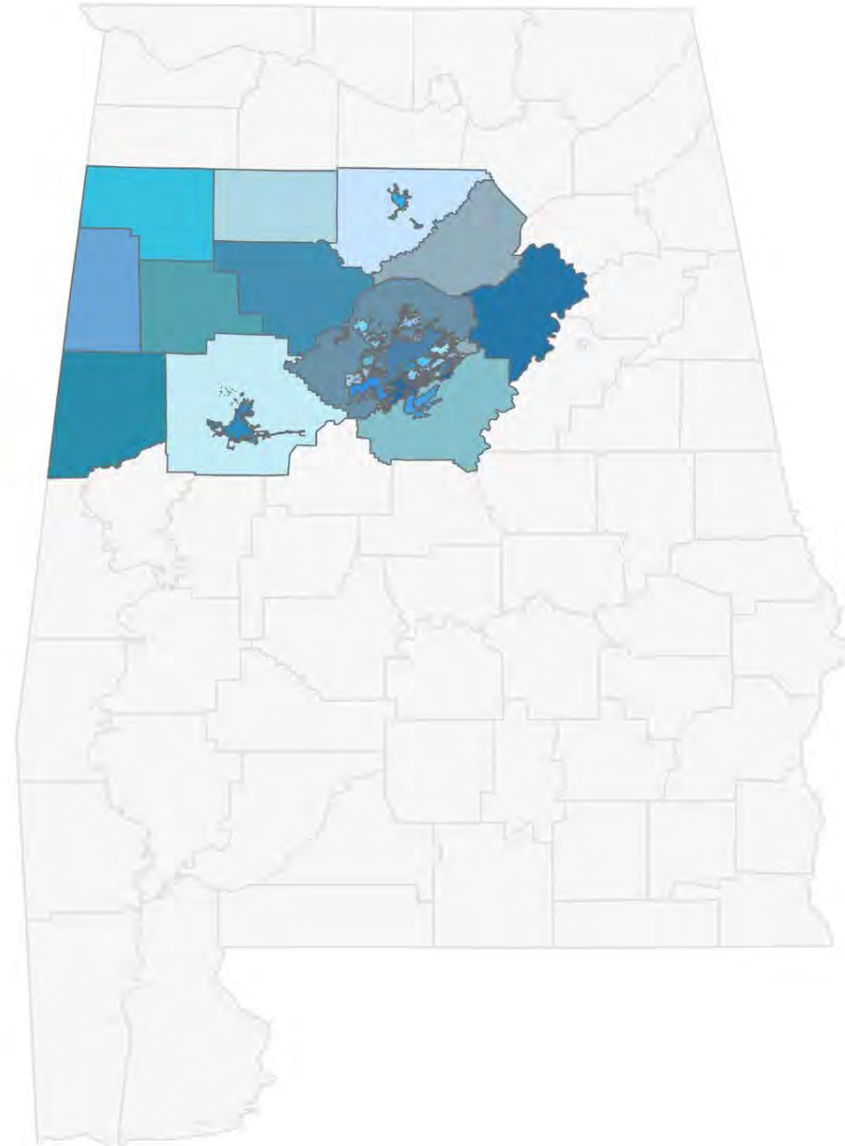
Adamsville 911
Bessemer 911
Birmingham 911
Blount 911
Cullman City 911
Cullman County 911
Fayette 911
Gardendale 911
Hanceville 911
Homewood 911
Hoover 911
Hueytown 911
Irondale 911
Jefferson 911
Lamar 911
Marion 911
Midfield 911
Mountain Brook 911
Pelham 911
Pickens 911
Pleasant Grove 911
Shelby 911
St Clair 911
Tarrant 911
Tuscaloosa 911
Tuscaloosa County 911
Vestavia Hills 911
Walker 911
Winston 911

Current PSAPs in Production

Legend:
- □ Current Data in Production
- ▨ Region 1 Data
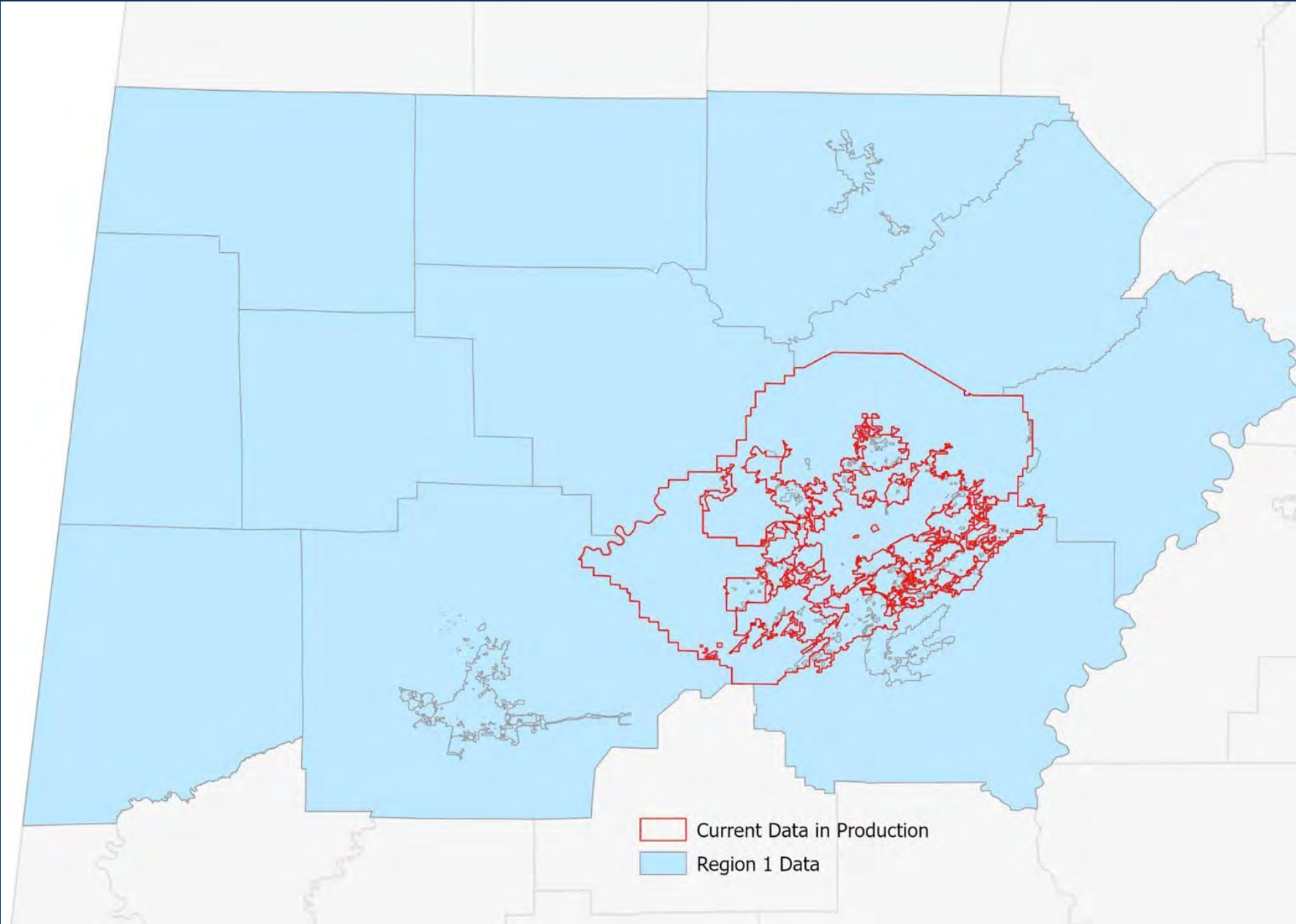
- Adamsville
- Bessemer
- Birmingham
- Gardendale
- Homewood
- Hoover
- Hueytown
- Irondale
- Jefferson County
- Midfield
- Mountain Brook
- Pleasant Grove
- Portions of Shelby County
- Tarrant
- Vestavia Hills

INdigital

Questions?

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Rachel Morrison
rmorrison@indigital.net
205.353.5746

INdigital
877.469.2010
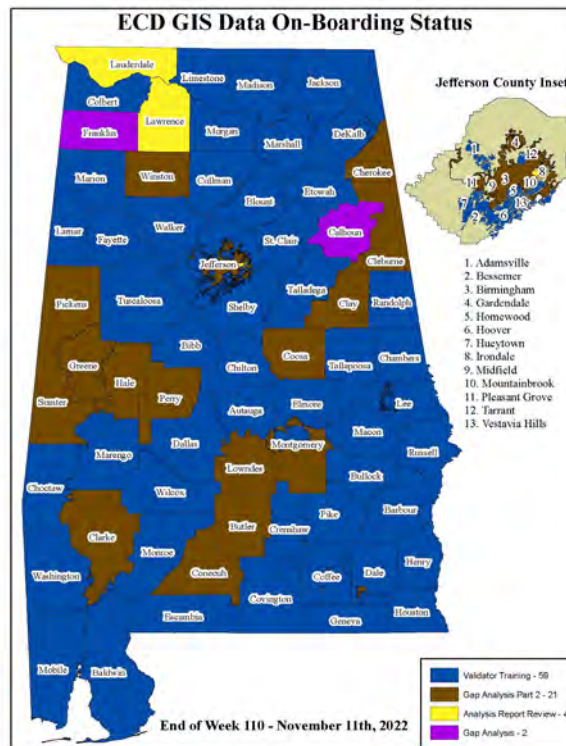1616 Directors Row,
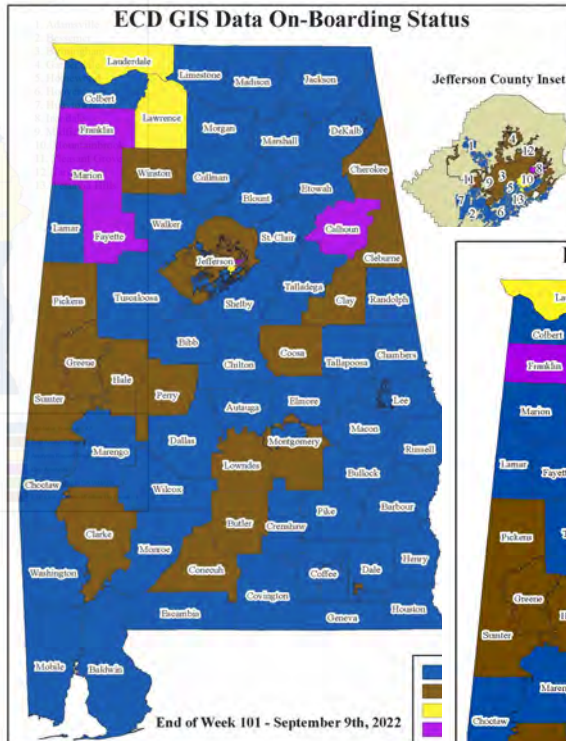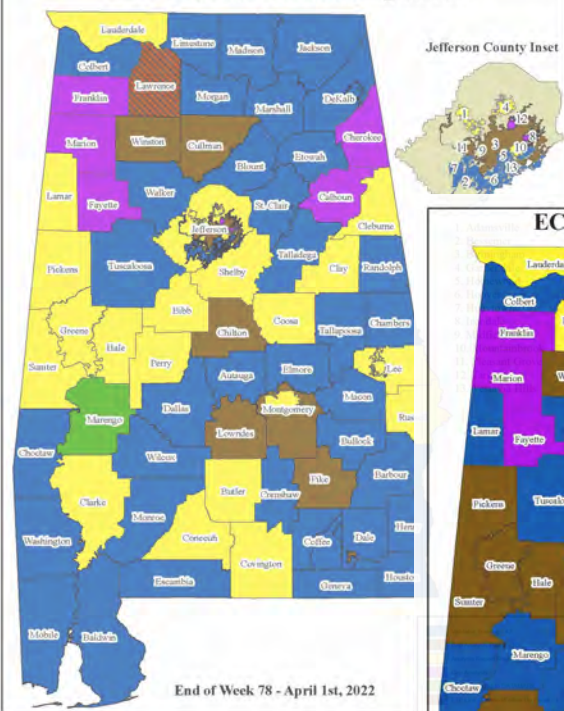Fort Wayne, IN 46808

INdigital

Technology

- ❖ **PSAP-specific**
- ❖ **CPE/CHE Certification**
- ❖ **Location Based Routing**
- ❖ **ANGEN**
- ❖ **GIS**
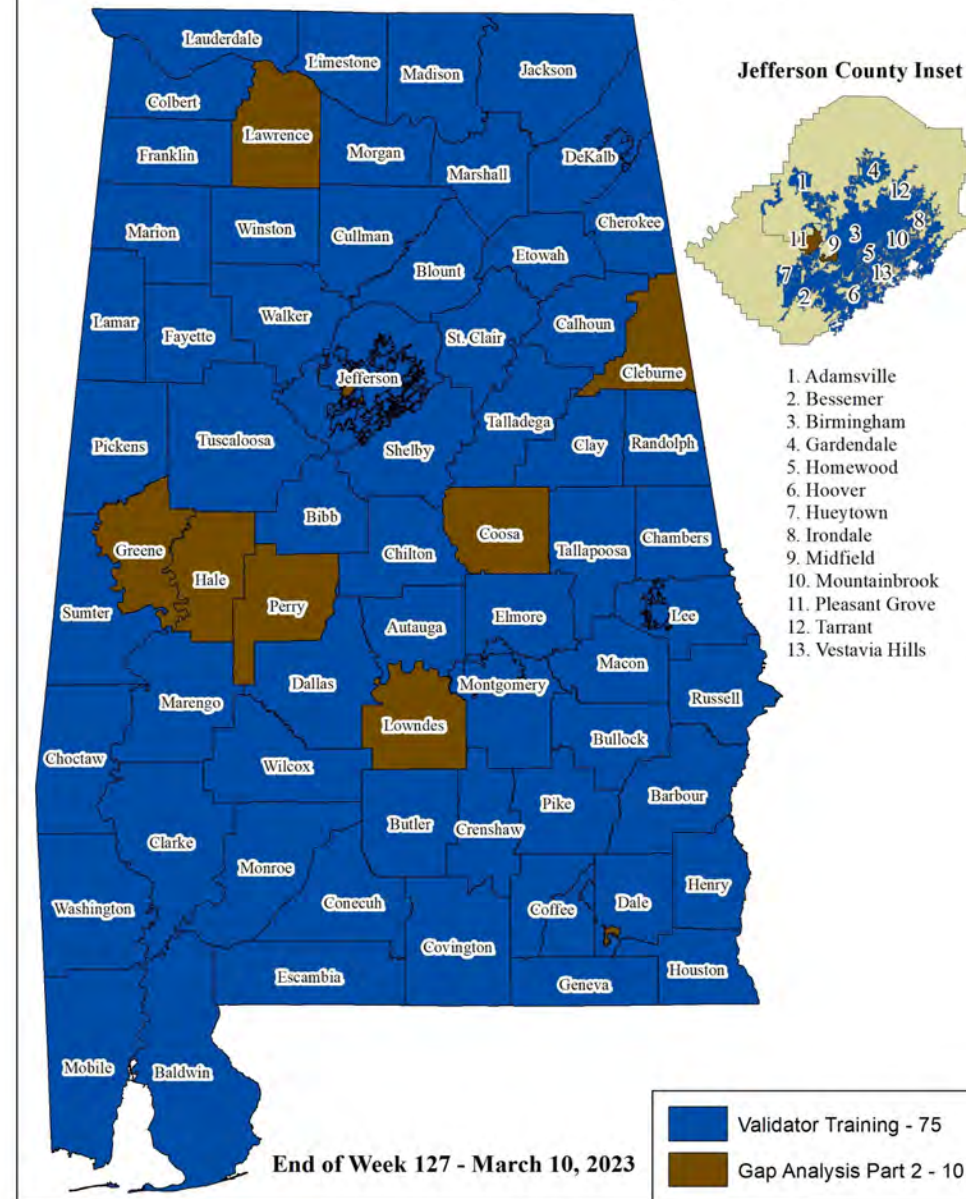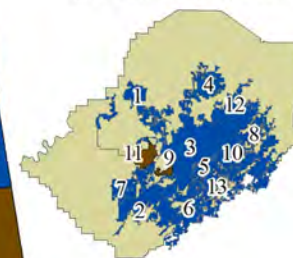- ❖ **988**
- ❖ **Building Blocks**

ECD GIS Data On-Boarding Status

End of Week 78 - April 1st, 2022

Jefferson County Inset

End of Week 101 - September 9th, 2022

Jefferson County Inset

End of Week 110 - November 11th, 2022

Jefferson County Inset

1. Adamsville
2. Bessemer
3. Birmingham
4. Gardendale
5. Homewood
6. Hoover
7. Hueytown
8. Irondale
9. Midfield
10. Mountainbrook
11. Pleasant Grove
12. Tarrant
13. Vestavia Hills

Validator Training - 59
Gap Analysis Part 2 - 21
Analysis Report Review - 4
Gap Analysis - 2

ECD GIS Data On-Boarding Status

Jefferson County Inset

1. Adamsville
2. Bessemer
3. Birmingham
4. Gardendale
5. Homewood
6. Hoover
7. Hueytown
8. Irondale
9. Midfield
10. Mountainbrook
11. Pleasant Grove
12. Tarrant
13. Vestavia Hills

Validator Training - 75
Gap Analysis Part 2 - 10

End of Week 127 - March 10, 2023

Final VEP Training Notes

10 Districts did not participate in VEP Training

      Cleburne ECD

      Coosa ECD

      Daleville ECD

      Green ECD

      Hale ECD

      Lawrence ECD

      Lowndes ECD

      Midfield ECD

      Perry ECD

      Pleasant Grove ECD

➢ Live Virtual Training hosted by DATAMARK ended in January 2023

➢ Recorded both VEP training sessions

➢ Will be hosted in Virtual Academy

➢ Available to receive CEUs
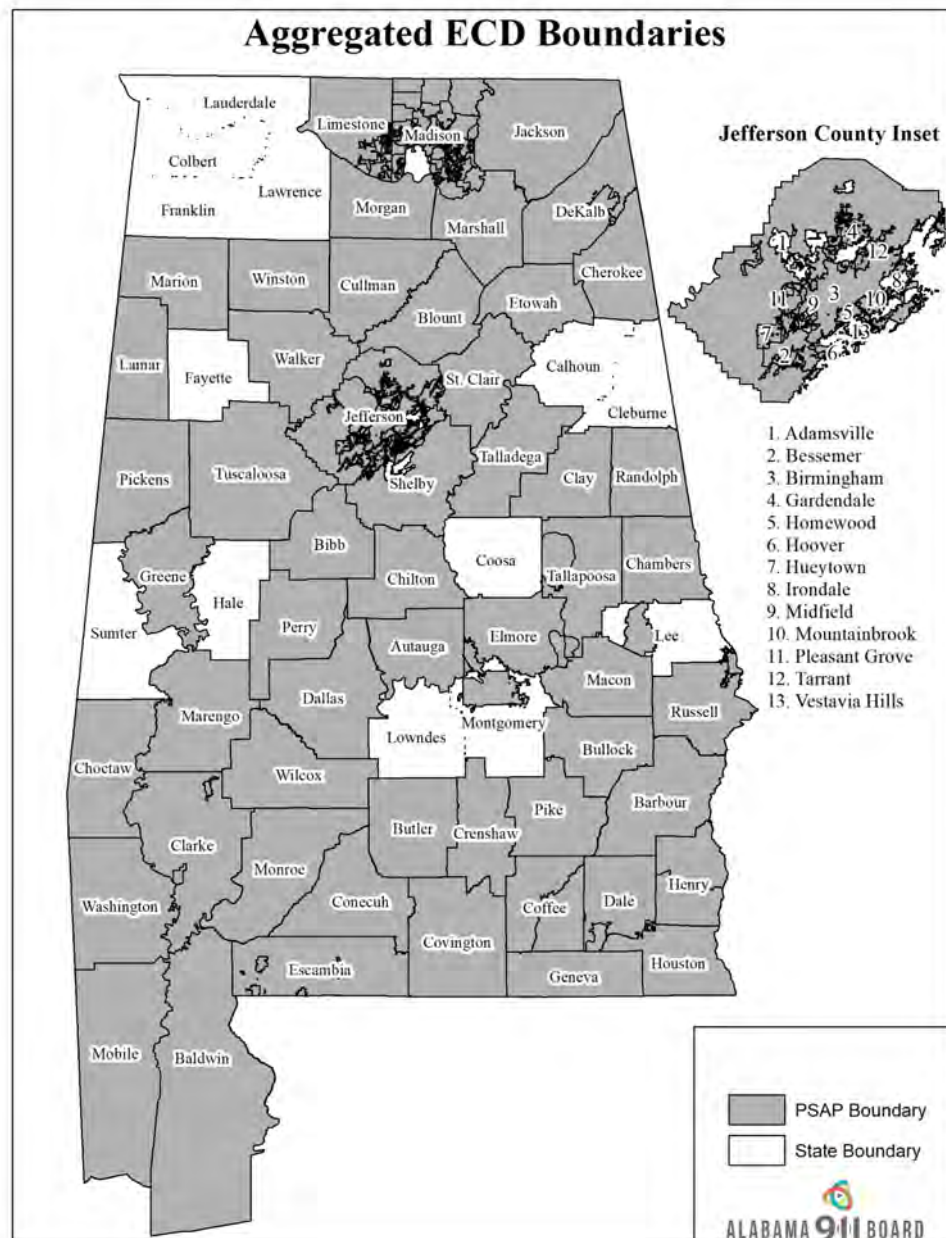
Districts That Have Not Aggregated Data

- Calhoun ECD
- Cleburne ECD
- Colbert ECD
- Coosa ECD
- Fayette ECD
- Franklin ECD
- Hale ECD

- Lauderdale ECD
- Lawrence ECD
- Lee ECD
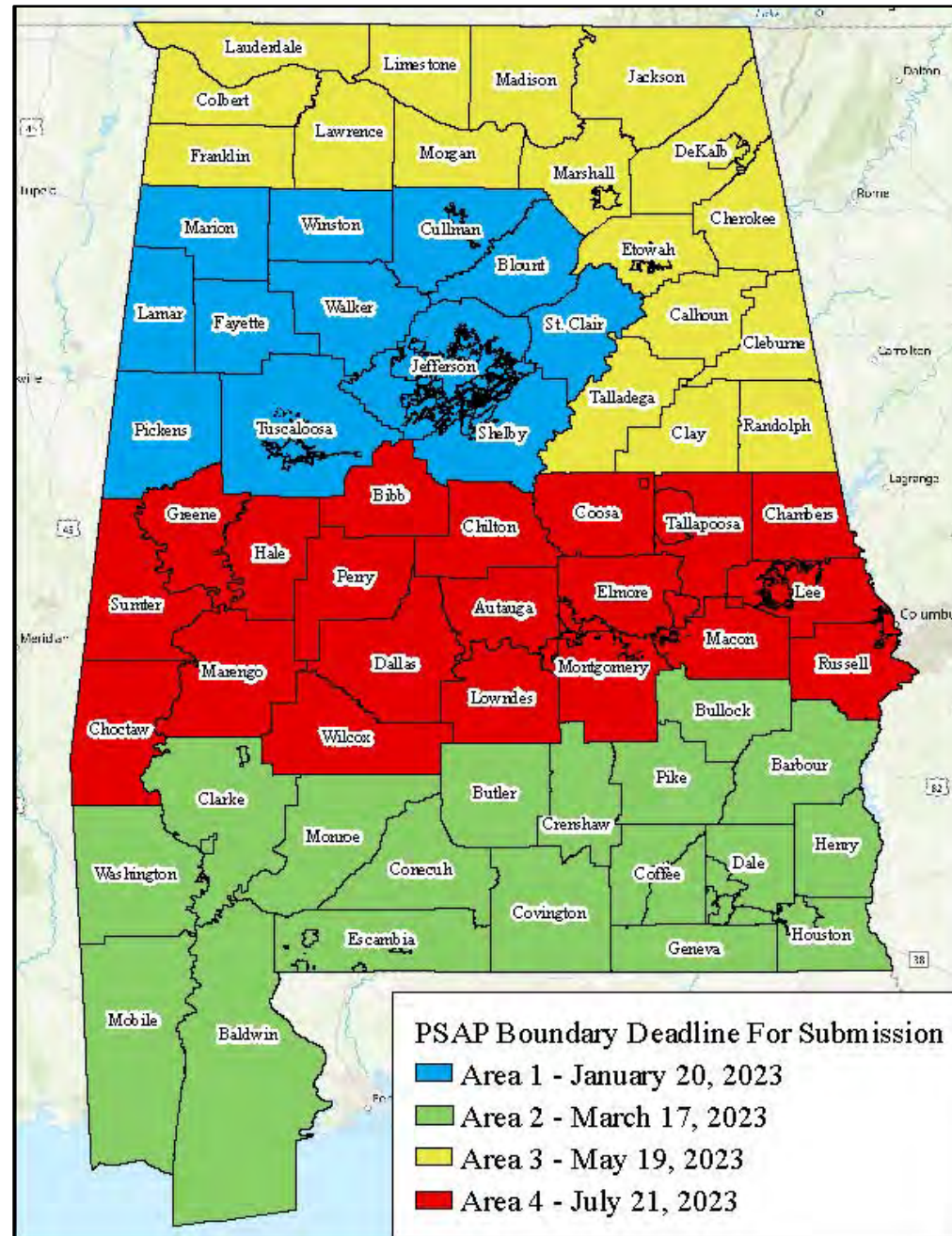- Lowndes ECD
- Montgomery Co ECD
- Sumter ECD

PSAP Boundary Deadline For Submission
- Area 1 - January 20, 2023
- Area 2 - March 17, 2023
- Area 3 - May 19, 2023
- Area 4 - July 21, 2023

Region 1 Boundary Facilitation Meeting Participation

Participated
- Yes (21)
- No (8)
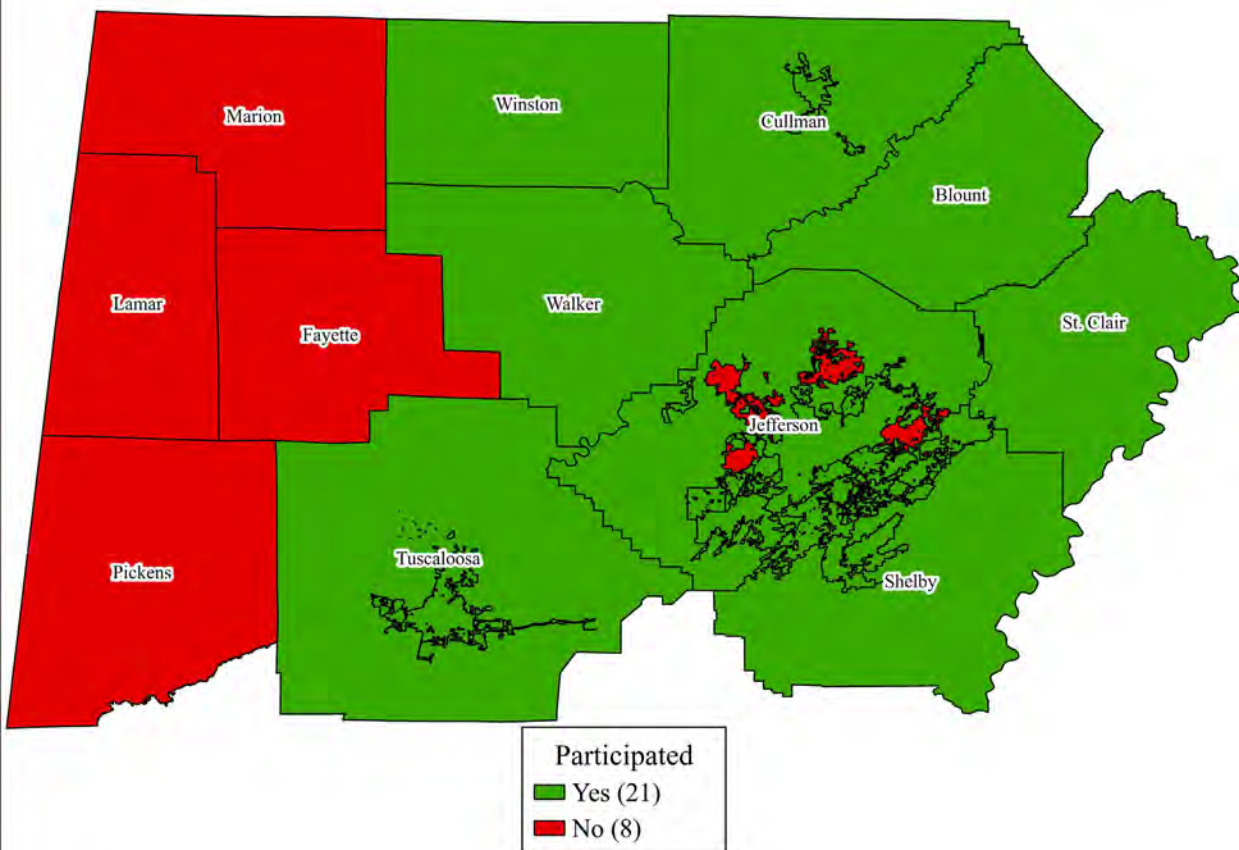
Region 1 Updated Boundary Submission

Submitted
- Yes (6)
- No (23)

Counties shown: Marion, Winston, Cullman, Blount, Lamar, Fayette, Walker, St. Clair, Pickens, Tuscaloosa, Jefferson, Shelby
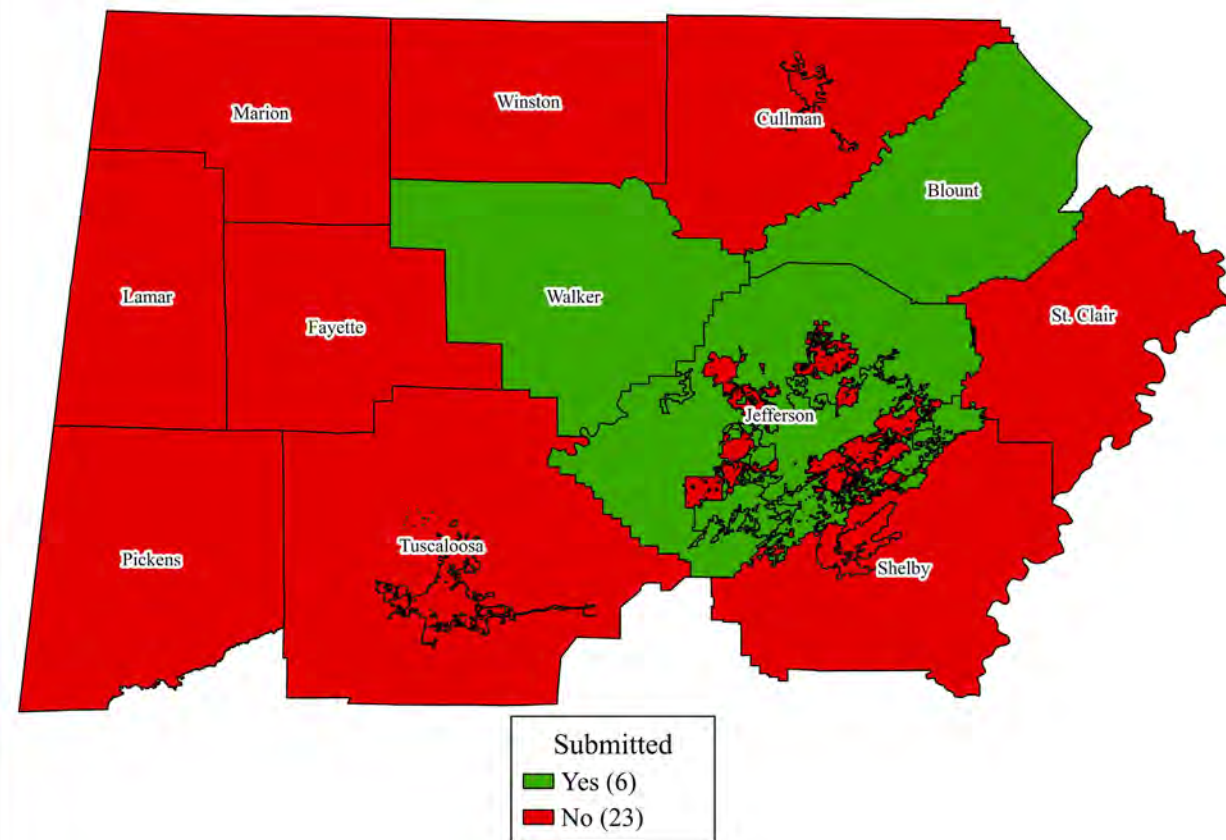
- January 20th deadline to submit topologically coincidental boundary polygons

- 21 of 29 PSAPs Participated in Boundary Facilitation workshops

- 6 of 29 PSAPs Submitted updated boundaries

- Deadline submission resulted in a set of polygons with 8,762 individual gap/overlap anomalies

- Most were inside Jefferson County

- Weeks of effort to remediate these anomalies

- Edge matched to properly submitted boundaries where applicable

- Resolved with a "Best Guess" approach where it was not applicable

Region 2 Boundary Facilitation Meeting Participation

Participate
- Yes (25) — green
- No (3) — red
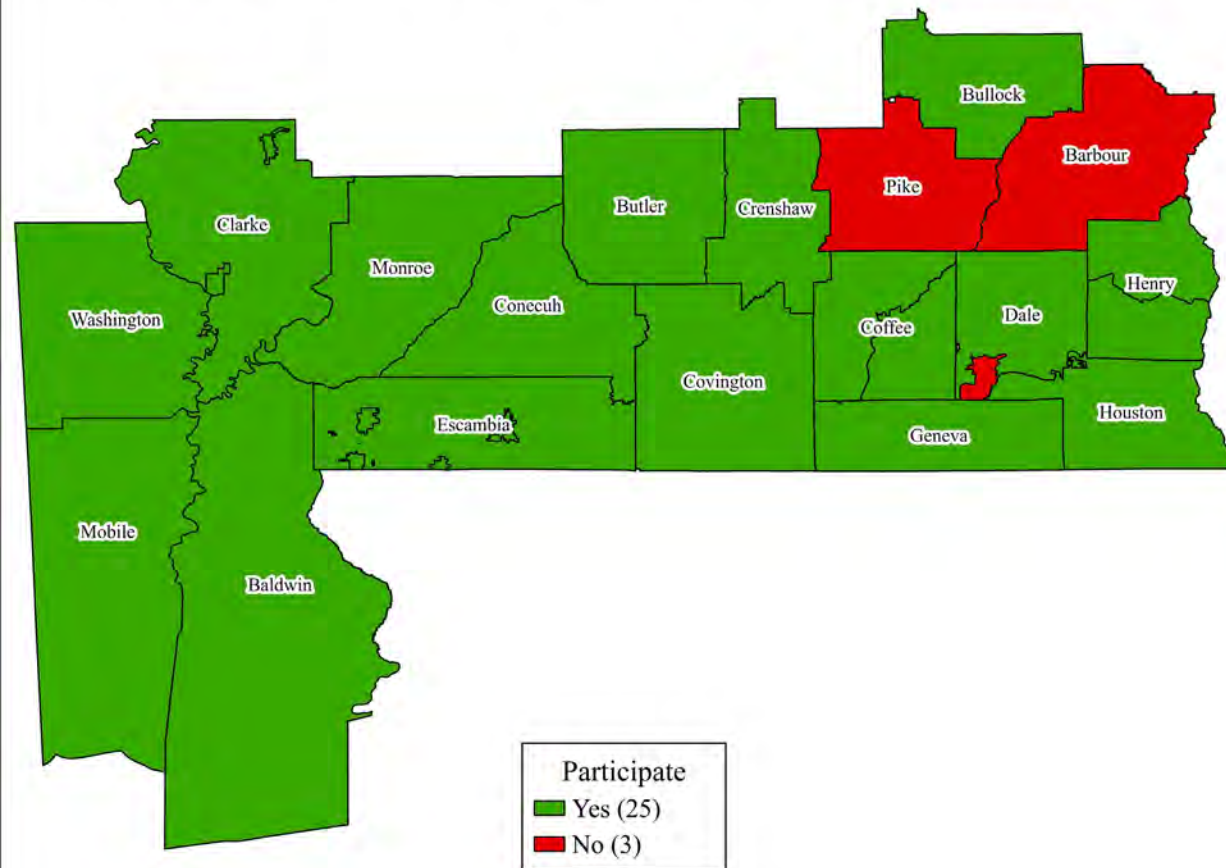
Region 2 Updated Boundary Submission
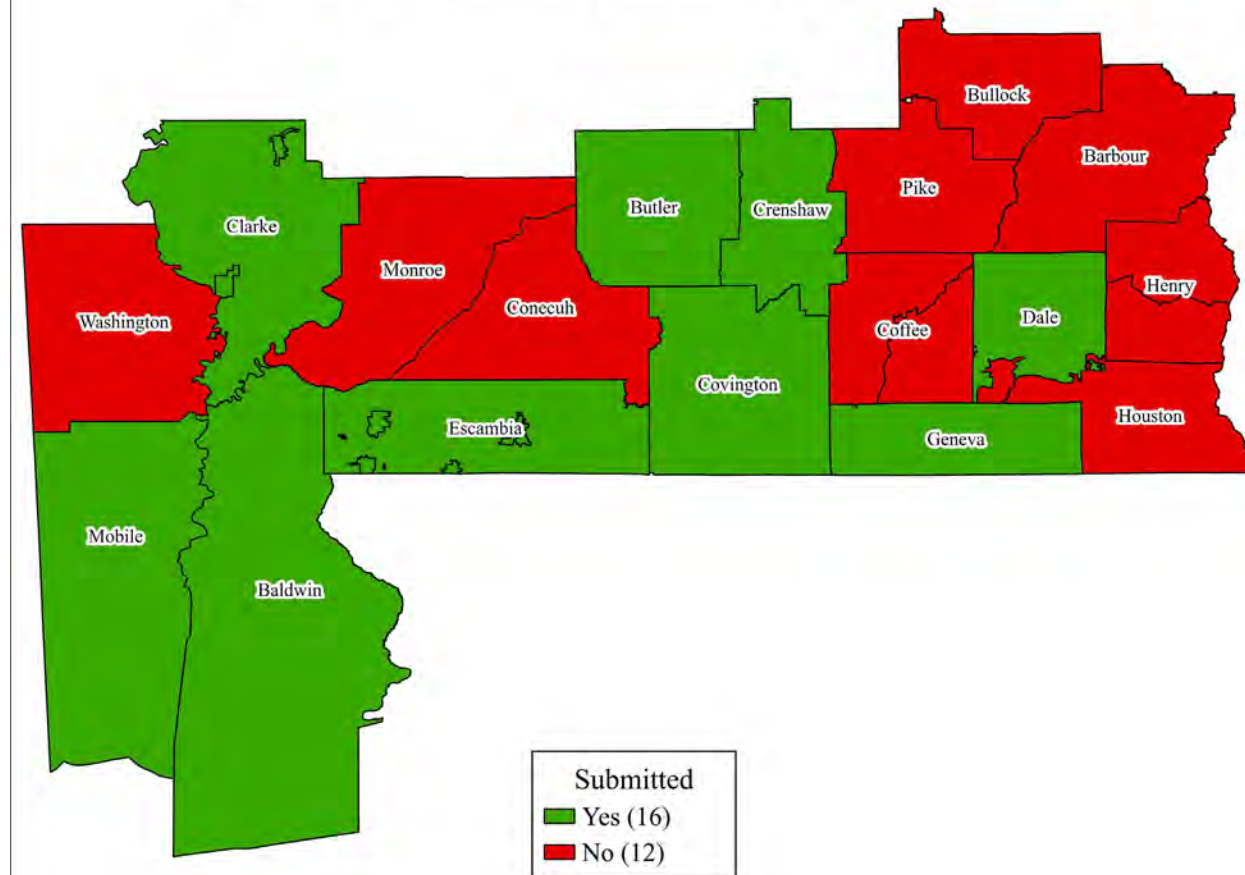
Submitted
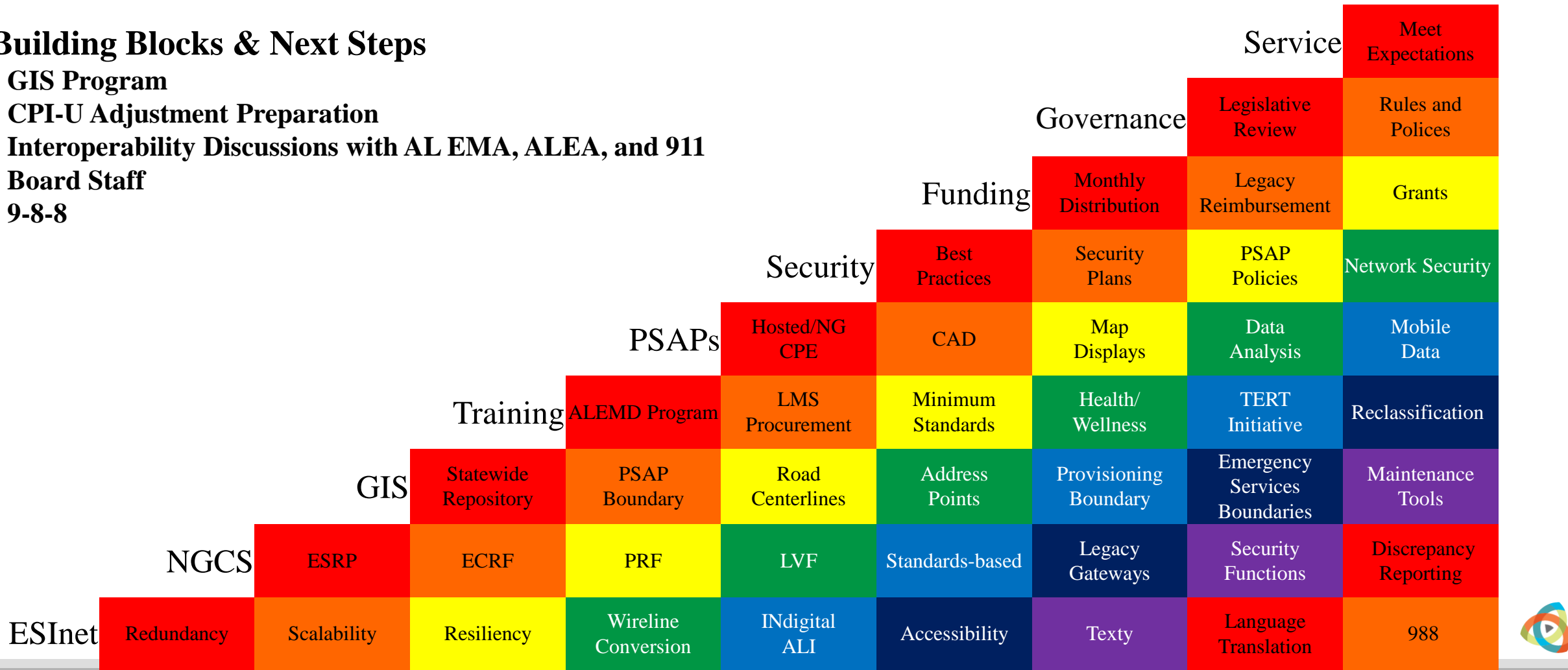- Yes (16) — green
- No (12) — red

Technology

- ❖ **PSAP-specific**
- ❖ **CPE/CHE Certification**
- ❖ **Location Based Routing**
- ❖ **ANGEN**
- ❖ **GIS**
- ❖ **988**
- ❖ **Building Blocks**

❖ Building Blocks & Next Steps
- **GIS Program**
- **CPI-U Adjustment Preparation**
- **Interoperability Discussions with AL EMA, ALEA, and 911 Board Staff**
- **9-8-8**

							Service	Meet Expectations
						Governance	Legislative Review	Rules and Polices
					Funding	Monthly Distribution	Legacy Reimbursement	Grants
				Security	Best Practices	Security Plans	PSAP Policies	Network Security
			PSAPs	Hosted/NG CPE	CAD	Map Displays	Data Analysis	Mobile Data
		Training	ALEMD Program	LMS Procurement	Minimum Standards	Health/ Wellness	TERT Initiative	Reclassification
	GIS	Statewide Repository	PSAP Boundary	Road Centerlines	Address Points	Provisioning Boundary	Emergency Services Boundaries	Maintenance Tools
NGCS	ESRP	ECRF	PRF	LVF	Standards-based	Legacy Gateways	Security Functions	Discrepancy Reporting
ESInet	Redundancy	Scalability	Resiliency	Wireline Conversion	INdigital ALI	Accessibility	Texty	Language Translation	988

Building Blocks of Alabama 911
Mission: *To work in partnership with Emergency Communication Districts of Alabama to facilitate and promote effective, efficient, and reliable 9-1-1 service statewide to the residents and visitors of Alabama.*

Governance

TAB 6

Governance

❖ **Committee Report**

Old Business

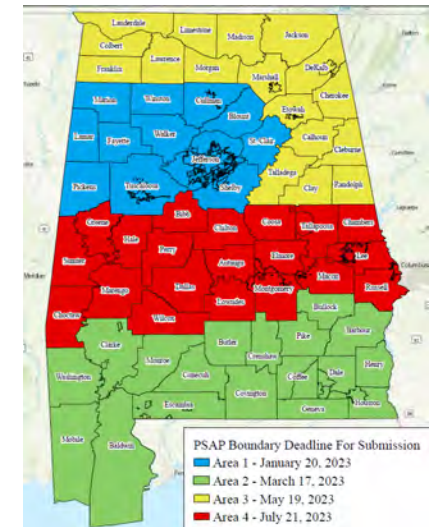TAB 7

Board Announcements

➤ Whitelist email items from DocuWare [@docuware.cloud]

➤ Visit our Forms & Information Page https://www.al911board.com/professionals/regulations/ecd-information-and-forms

➤ Legacy 911 Cost Reimbursement Program for FY2023 – Open now! Submissions are due by the 10th of each month. Access the Form Here

➤ Submit any ECD contact information changes using the Contact Information Update form. Access the Form Here

➤ NG9-1-1 GIS Project-Area 2 PSAP Boundary Submission Deadline is March 17, 2023. This boundary will be used within ANGEN to implement statewide geo-routing of wireless calls by the end of 2023. Please contact Anderson with any questions or for assistance.

PSAP Boundary Deadline For Submission
- Area 1 - January 20, 2023
- Area 2 - March 17, 2023
- Area 3 - May 19, 2023
- Area 4 - July 21, 2023

New Business

TAB 8

New Business

- ❖ **Officer Elections**
- ❖ **Administrative Rules**
- ❖ **Personnel Policy Changes**
- ❖ **Executive Orders**

Public Comments

OPEN FORUM

Next Board Meeting

MAY 17, 2023

10:00AM

MONTGOMERY, AL

Adjournment