



ALABAMA 911 BOARD

All Things User Conference 2023
Talk About it Tuesday
April 18, 2023

Introduction & Contact Information

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Agenda

April 18, 2023

- **Where to go**
- **What's happening**
- **What to bring with you**
- **What you'll leave with**





ALABAMA 911 BOARD USER CONFERENCE 2023



Tuesday, April 25, 2023

10:00 AM-12:00 PM | Welcome Session
1:30 PM-4:30 PM | Afternoon Sessions
6:00 PM | Biscuits Baseball Game

Wednesday, April 26, 2023

9:00 AM-12:00 PM | Morning Sessions
12:00 PM-1:00 PM | Lunch Provided
1:00 PM-5:00 PM | Afternoon Sessions

Thursday, April 27, 2023

9:00 AM-5:00 PM | Cyber War Games
OR
9:00 AM-11:00 AM | Morning Sessions
11:30 AM-1:00 PM | Lunch Provided
1:00 PM-4:00 PM | Afternoon Sessions

Conference Locations

1. Main Auditorium
2. Gold Room
3. Civic Room/Tine's Alley
4. Riverwalk Stadium

Restaurants

1. AlaThai
2. Bibb St Pizza
3. The Exchange
4. SaZa Italian
5. Jimmy John's
6. Jalapeno's
7. Central
8. Starbucks
9. Dreamland BBQ
10. Wintzell's
11. King Krab
12. 79A
13. NYC Gyro
14. D'Road Cafe
15. Plant Bae
16. Cawahbah House
17. Island Delight
18. Cuco's
19. Mama's Sack Lunch
20. Chris's Hotdogs
21. Chick Fil A



Tuesday, April 25, 2023

9AM-10AM	Check-in/Badge Pickup	
10AM-11AM	Welcome Session Board Staff & Guest Introductions, Conference Overview, State of 9-1-1 Address <i>Location: Troy University-Main Auditorium</i>	
11AM-12PM		
12PM-1PM	Lunch on your own	
1PM-2PM	ALPST Certification Program, Board Programs & Resources <i>Location: Troy University-Main Auditorium</i>	GIS Topics <i>Location: Troy University-Whitley Hall Gold Room</i>
2PM-3PM		
3PM-4PM		
4PM-5PM		
5PM-6PM	Break	
6PM	Networking Event <i>Location: Riverwalk Stadium</i>	

TUESDAY 4/25



75°

PM Showers

Mostly cloudy in the morning then periods of showers later in the day. High near 75F. Winds SE at 5 to 10 mph. Chance of rain 30%.

TUESDAY NIGHT



55°

Showers Late

Partly cloudy skies early will give way to occasional showers later during the night. Low around 55F. Winds light and variable. Chance of rain 50%.



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Wednesday, April 26, 2023

9AM-10AM	INDigital-Welcome, Lessons from 2022, Other topics (Melissa/Caleb) <i>Location: Troy University-Whitley Hall Gold Room</i>
10AM-11AM	INDigital-Making Database Work for You (Amy/Rachel) <i>Location: Troy University-Whitley Hall Gold Room</i>
11AM-12PM	INDigital <i>Location: Troy University-Whitley Hall Gold Room</i>
12PM-1PM	Lunch Provided
1PM-2PM	INDigital & Friends-RapidSOS Premium Portal Introduction (Dave Sehnert) <i>Location: Troy University-Whitley Hall Gold Room</i>
2PM-3PM	INDigital & Friends-Cybersecurity for the Telecommunicator (Jamie Ginn) <i>Location: Troy University-Whitley Hall Gold Room</i>
3PM-4PM	Legal (Board's General Counsel) Liability & Litigation <i>Location: Troy University-Whitley Hall Gold Room</i>
4PM-5PM	

WEDNESDAY 4/26



76°

Scattered Thunderstorms

Rain showers in the morning with scattered thunderstorms arriving in the afternoon. High 76F. Winds S at 10 to 15 mph. Chance of rain 50%.

WEDNESDAY NIGHT



61°

Scattered Thunderstorms

Variable clouds with scattered thunderstorms. Low 61F. Winds light and variable. Chance of rain 50%.



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Thursday, April 27, 2023

9AM-10AM	<p>Cyber War Games Lunch Provided <i>Location: Troy University-Whitley Hall Gold Room</i></p>	<p>New Director's Focus <i>Location: Alabama 9-1-1 Board Office</i></p>
10AM-11AM		
11AM-12PM		<p>Lunch Provided</p>
12PM-1PM		
1PM-2PM		<p><i>*Repeat*</i> ALPST Certification Program, Board Programs & Resources <i>*Repeat*</i> <i>Location: Alabama 9-1-1 Board Office</i></p>
2PM-3PM		
3PM-4PM		
4PM-5PM		

<p>THURSDAY 4/27</p>  <p>73° Scattered Thunderstorms</p> <p>Scattered thunderstorms. High 73F. Winds S at 5 to 10 mph. Chance of rain 50%.</p>	<p>THURSDAY NIGHT</p>  <p>60° Scattered Thunderstorms</p> <p>Variably cloudy with scattered thunderstorms. Low near 60F. Winds light and variable. Chance of rain 50%.</p>
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Agenda

April 18, 2023

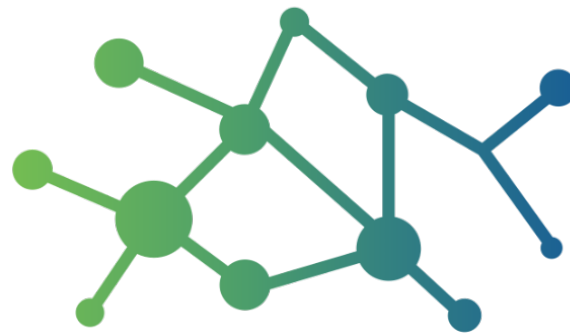
- ✓ **Where to go**
- ✓ **What's happening**
- **What to bring with you**
 - Comfortable clothes/shoes
 - Rain jacket/poncho
 - Laptop, internet connectivity, charger
 - Open mind
- **What you'll leave with**
 - More 911 knowledge
 - Bigger network
 - CEUs



ALABAMA 911 BOARD
2023
USER CONFERENCE

Sponsors

Thank you!



OTM
Cyber



DATAMARK



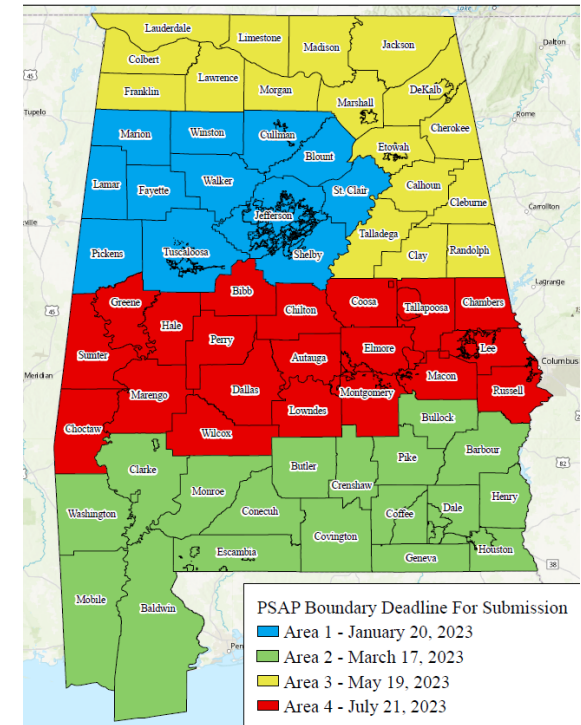
Upcoming TAIT Dates & Changes

- **April 18, 2023** – User Conference Discussion
- **April 25, 2023** – No official TAIT due to User Conference
- **May 2, 2023** – RapidSOS
- **May 9, 2023** – Statewide Geospatial Call Routing Project

The image shows two screenshots of the Alabama 911 Board website. The top screenshot displays the main navigation menu with options: PROFESSIONALS HOME, NG911, CERTIFICATION AND TRAINING, DISTRIBUTIONS, ECDS, and CONTACT US. Below the menu, there are several featured sections including 'ALABAMA PUBLIC SAFETY TELECOMMUNICATOR CERTIFICATION PROGRAM', 'WEBINARS & PRESENTATIONS', 'LEARNING MANAGEMENT', and '2023 ALABAMA 9-1-1 BOARD USER CONFERENCE'. The bottom screenshot shows a 'Webinars & Presentations' section with a highlighted announcement: 'If you need login information to our next Talk About it Tuesday webinar, it is available [here](#)'. Below this, there is a 'More For Professionals' section with a 'Select a Subject' button and a 'Logging into Virtual Academy' section with contact information for the East Central Region TMC Manager, Kelly Morgan, at (205) 251-1997.

Board Announcements

- April 30 - Statements of Economic Interest - [More Information](#)
- Whitelist email items from DocuWare domain [@docuware.cloud]
- Visit our Forms & Information Page (**Under Construction**)
<https://www.al911board.com/professionals/regulations/e cd-information-and-forms>
- Legacy 911 Cost Reimbursement Program for FY2023 – Submissions are due by the 10th of each month. [Access the Form Here](#)
- Submit any changes to ECD contacts using the Contact Information Update form. [Access the Form Here](#)
- NG9-1-1 GIS Project-Area 3 PSAP Boundary Submission Deadline is May 19, 2023. This boundary will be used within ANGEN to implement statewide geo-routing of wireless calls by the end of 2023. Please contact Anderson with any questions or for assistance.



Board Announcements

**April showers bring May flowers;
come GROW with us!**

**We're accepting applications for the
following positions:**

[Administrative Assistant \(Part-time\)](#)

[Program Coordinator – Outreach](#)

[Education & Outreach Program Manager](#)

Program Coordinator – Education





ALNENA Pre-Conference Course

About the Course Instructor

Rick Janka is a licensed clinical psychologist and the Clinical Director at Solid Ground Counseling. He has held positions as Forensic Psychologist, Reserve Deputy, and Michigan State Police Staff Psychologist. In this latter role his responsibilities included training crisis negotiators, dispatcher wellness training, and serving as coordinator for the department's Peer Support Program. Dr. Janka has also taught classes at the Oakland Police Academy and the Detroit PD Chaplain's Academy.

Rick serves as a mental health consultant for 15 metro Detroit agencies (including their dispatchers) and has trained numerous dispatchers in EMHD curriculum.

Rick received his Doctorate degree in Clinical Psychology from the Michigan School of Psychology, and an M.A. in Counseling Psychology from Moody Theological Seminary. He is also a certified CISM Instructor.



It's time to join us for...

Survive & Thrive! Core Stress Resilience Training!™

PRAISE FOR "S & T":

"This class opened a fantastic avenue of tools for me and ways to look at and handle situations that are high stress."

"I think every 911 Professional should attend this, preferably early in their career."

"It was voluntary for my comm center & I think it should have been mandatory!"

"Life changing information."

"Of all of the stress management classes, this was the most applicable to what we do!"

There's no other stress resilience course like this in the 9-1-1 industry. This unique 8-hour course, developed by a mental health professional specializing in 9-1-1 stress, moves way beyond "cookie cutter" advice. You will be empowered to manage the stressors you face in and beyond the PSAP. This isn't a class to make you perform better (though you probably will!). It's an experience you'll help shape to make your LIFE the best it can be one day at a time!

Boost your personal resilience so that you can protect your quality of life at work and home by joining us to gain...

- **Cutting edge knowledge** about stress, 9-1-1 PTSD and other stress-related conditions that can (but doesn't have to) hijack your wellbeing
- **Personal resilience skills** and tools you can build into daily life to prevent and manage these negative impacts
- **Strategies to pull out of toxic stress cycles** fueling ugly peer conflicts and boost the morale of your shift and 9-1-1 center
- **"In-the-moment" strategies to manage personal distress** during 9-1-1 calls ranging from the most annoying and frustrating to those involving traumatic, life-threatening violence
- **A fresh and more encouraging vision** of your profession and a Personal Game Plan to go the distance at work and Survive & Thrive!

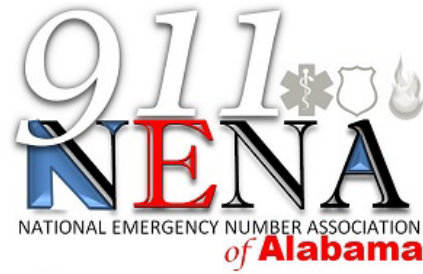
DATE:

October 15, 2023
8am-5pm CT

LOCATION:

Perdido Beach Resort
27200 Perdido Beach Blvd
Orange Beach, AL 36561

Hosted by the Alabama 911 Board in conjunction with Alabama NENA's Gulf Coast Conference

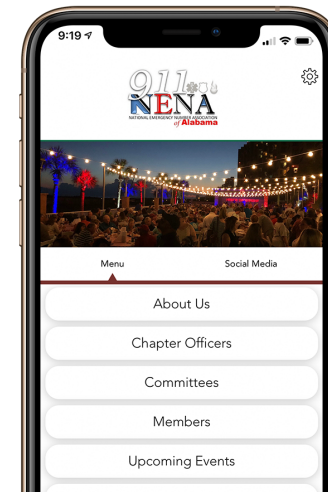


Attendee and Hotel Registration will open June 1st

<http://al911.org/>

Download our app today!

Search: 911 NENA Alabama



Built by:
OCV APPS





<https://apcoalabama.org/>

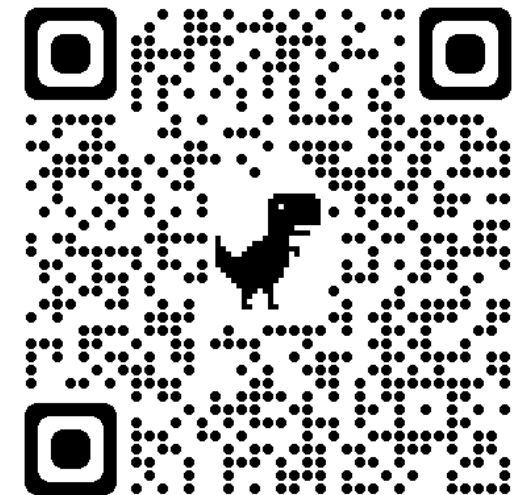
Alabama Chapter of the Association of Public Safety Communications Officials, Inc.

Welcome to the Alabama Chapter APCO International. We have built a website specifically for the State of Alabama's Public Safety Communications Family.

Be sure to check all the menu items above for the most up-to-date Alabama APCO information. Visit frequently for future updates to the Website and Current Training Sessions available for all Public Safety personnel in Alabama.

If you would like to join APCO, click the link to register. [BECOME A MEMBER](#) .

If you would like to become an Alabama APCO Board Member, click the link for the application. [BECOME A BOARD MEMBER](#)



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