



# ALABAMA 911 BOARD

**May 17, 2023  
Board Meeting  
Montgomery, AL**

# Board Meeting Agenda

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## Introduction

- ❖ Call to Order
- ❖ Roll Call
- ❖ Agenda Approval (Tab 1)
- ❖ Minutes Approval (Tab 2)
- ❖ Guest Introductions

## Programmatic Reports

- ❖ Finance (Tab 3)
- ❖ Education & Outreach (Tab 4)
- ❖ Technology (Tab 5)
- ❖ Governance (Tab 6)

## Closing

- ❖ Old Business (Tab 7)
- ❖ New Business (Tab 8)
- ❖ Public Comments
- ❖ Next Meeting
- ❖ Adjournment



# Finance

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TAB 3

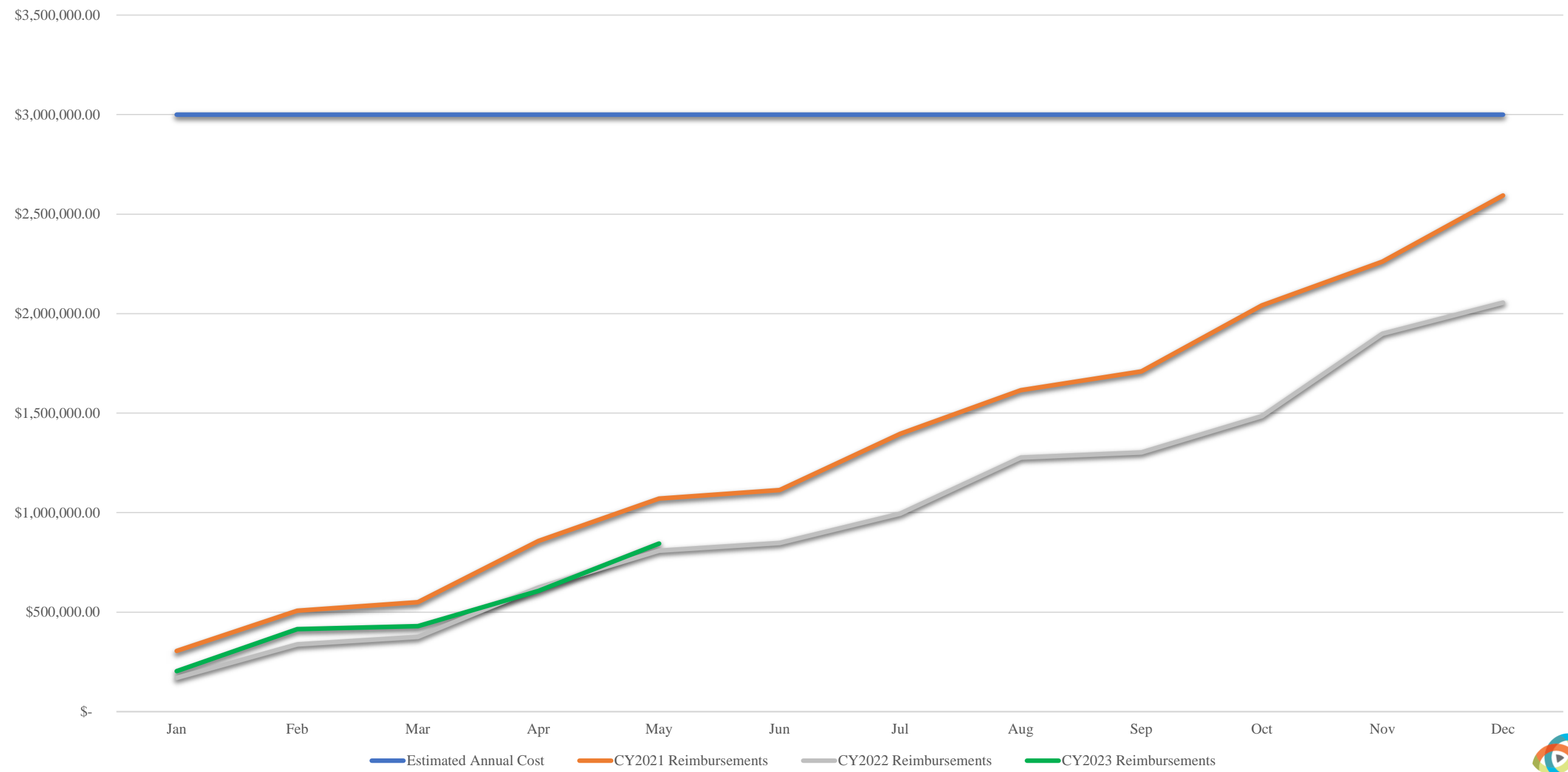


# Finance

- ❖ **Financial Statements**
- ❖ **Legacy Cost Reimbursements**
- ❖ **Grant Cycle Updates**



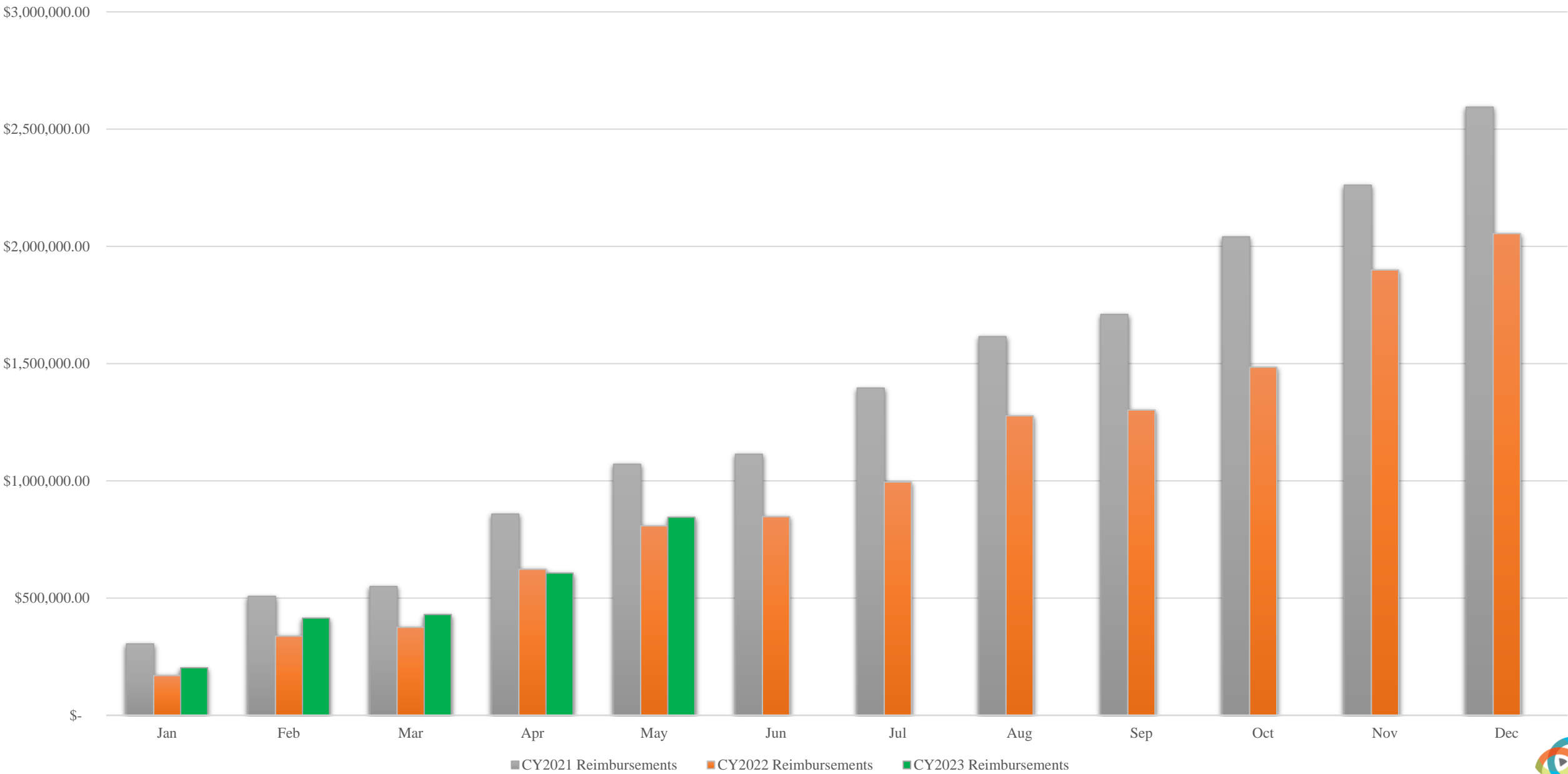
# Legacy Cost Reimbursement: Estimated vs Actual



Estimated Annual Cost    CY2021 Reimbursements    CY2022 Reimbursements    CY2023 Reimbursements



# Legacy Cost Reimbursement: Year to Year



# Grant Cycle 7 Awards

Application Number	Emergency Communication District	Project Type	Award Amount	Agreement Returned	Funds Sent to Grantee	Project Status
GC7-2022-001	Henry County	NG9-1-1 Recorder	\$ 20,045.00	10/03/2022	10/24/2022	Complete-1/11/2023
GC7-2022-002	Autauga County	NG9-1-1 CPE	\$ 85,193.96	11/09/2022	11/25/2022	Complete-2/23/2023
GC7-2022-003	Tallapoosa County	Direct IP Call Delivery	\$ 36,339.00	10/28/2022	11/25/2022	Ongoing-4/28/2023
GC7-2022-004	Marengo County	NG9-1-1 CPE	\$ 125,358.75	11/03/2022	11/25/2022	Ongoing-4/25/2023
GC7-2022-007	Marion County	NG9-1-1 CPE	\$ 103,983.75	9/30/2022	10/24/2022	Ongoing-4/28/2023
GC7-2022-008	Winston County	NG9-1-1 Recorder	\$ 25,000.00	10/31/2022	11/25/2022	Complete-1/11/2023
GC7-2022-012	Randolph County	NG9-1-1 Recorder	\$ 25,000.00	10/20/2022	10/24/2022	Complete-4/26/2023
		GIS-related	\$ 7,219.88			
GC7-2022-013	Colbert County	CAD	\$ 106,698.60	11/08/2022	11/25/2022	Ongoing-4/3/2023
GC7-2022-014	Bullock County	NG9-1-1 Recorder	\$ 24,485.00	10/04/2022	10/24/2022	Ongoing-1/17/2023
GC7-2022-015	Morgan County	NG9-1-1 CPE	\$ 21,261.37	11/16/2022	11/25/2022	Ongoing-1/24/2023
GC7-2022-016	Choctaw County	CAD	\$ 4,500.00	11/01/2022	11/25/2022	No update received
GC7-2022-018	Jefferson County	NG9-1-1 Recorder	\$ 25,000.00	10/03/2022	10/24/2022	Complete-01/25/2023
GC7-2022-020	Jackson County	NG9-1-1 CPE	\$ 138,750.00	11/16/2022	11/25/2022	Ongoing-1/27/2023
GC7-2022-021	Pending ECD	CAD	\$ 88,796.25			Pending Board Approval
GC7-2022-024	DeKalb County	NG9-1-1 CPE	\$ 173,306.25	11/17/2022	11/25/2022	Ongoing-1/30/2023
<b>TOTAL</b>			\$ 1,010,937.81			



# Education & Outreach

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TAB 4





# Education & Outreach

- ❖ **User Conference**
- ❖ **ALEMD Program Review**
- ❖ **ALPST-1 Certification Program**





## 2023 User Conference Agenda

Tuesday, April 25, 2023

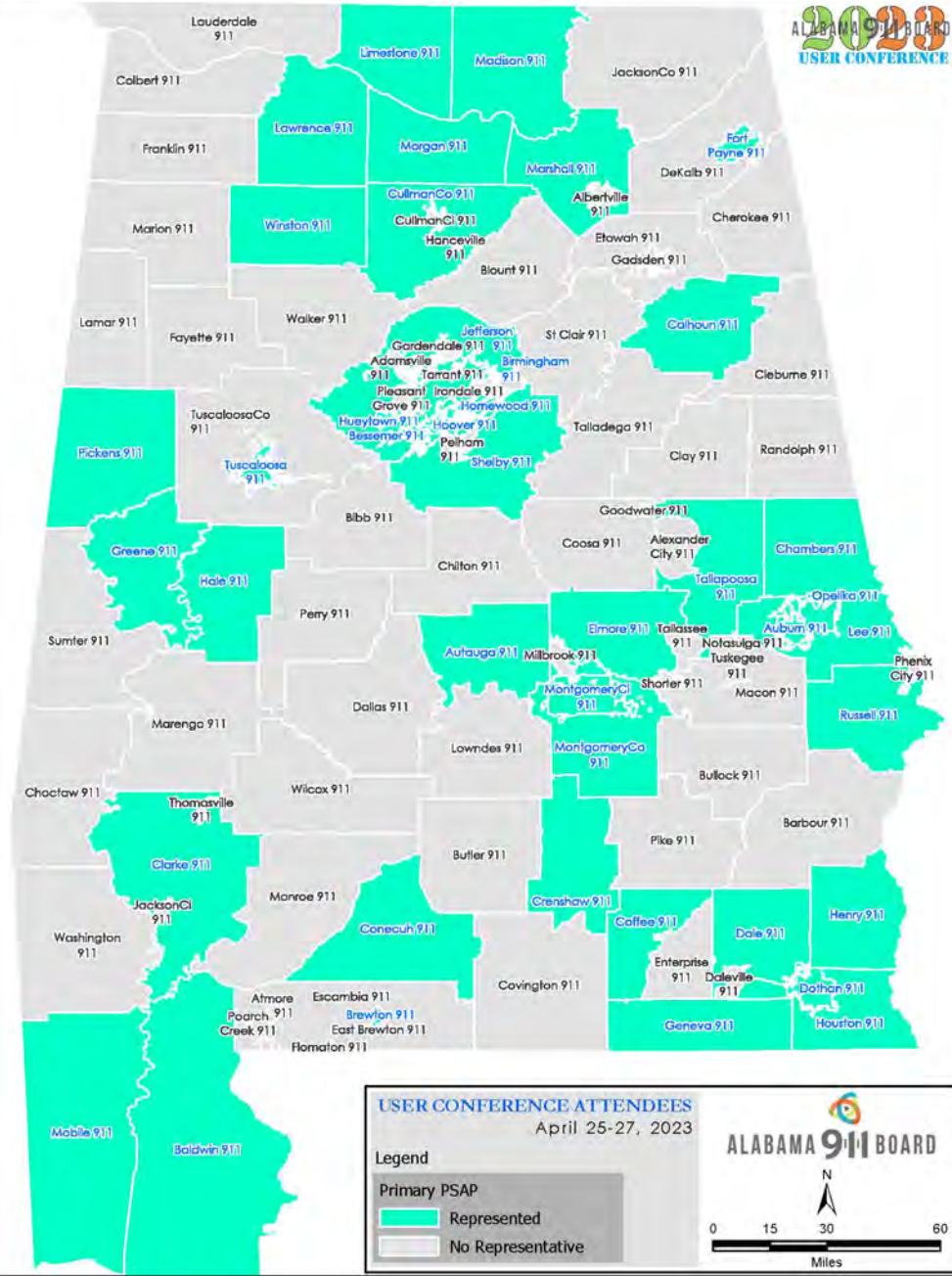
9AM-10AM	Check-in/Badge Pickup	
10AM-11AM	<b>Welcome Session</b>	
11AM-12PM	Board Staff & Guest Introductions, Conference Overview, State of 9-1-1 Address <i>Location: Troy Univeristy-Main Auditorium</i>	
12PM-1PM	Lunch on your own	
1PM-2PM	<b>ALPST Certification Program, Board Programs &amp; Resources</b> <i>Location: Troy Univeristy-Main Auditorium</i>	<b>GIS Topics</b> <i>Location: Troy Univeristy-Whitley Hall Gold Room</i>
2PM-3PM		
3PM-4PM		
4PM-5PM		
5PM-6PM	Break	
6PM	<b>Networking Event</b> <i>Location: Riverwalk Stadium</i>	

Wednesday, April 26, 2023

9AM-10AM	<b>INDigital</b>	
10AM-11AM	Legacy vs NG911, MEVO, Texty, Logix, Special Events <i>Location: Troy Univeristy-Whitley Hall Gold Room</i>	
11AM-12PM	Lunch Provided	
12PM-1PM	<b>INDigital &amp; Friends</b>	
1PM-2PM	Rapid SOS, Prepared, w3w <i>Location: Troy Univeristy-Whitley Hall Gold Room</i>	
2PM-3PM	<b>Legal</b>	
3PM-4PM	Liability & Litigation	
4PM-5PM	<i>Location: Troy Univeristy-Whitley Hall Gold Room</i>	

Thursday, April 27, 2023

9AM-10AM	<b>Cyber War Games</b> Lunch Provided <i>Location: Troy Univeristy-Whitley Hall Gold Room</i>	<b>New Director's Focus</b> <i>Location: Alabama 9-1-1 Board Office</i>
10AM-11AM		Lunch Provided
11AM-12PM		*Repeat*
12PM-1PM		<b>ALPST Certification Program, Board Programs &amp; Resources</b> *Repeat*
1PM-2PM		<i>Location: Alabama 9-1-1 Board Office</i>
2PM-3PM		
3PM-4PM		
4PM-5PM		



@alabama911board



Alabama 9-1-1 Board

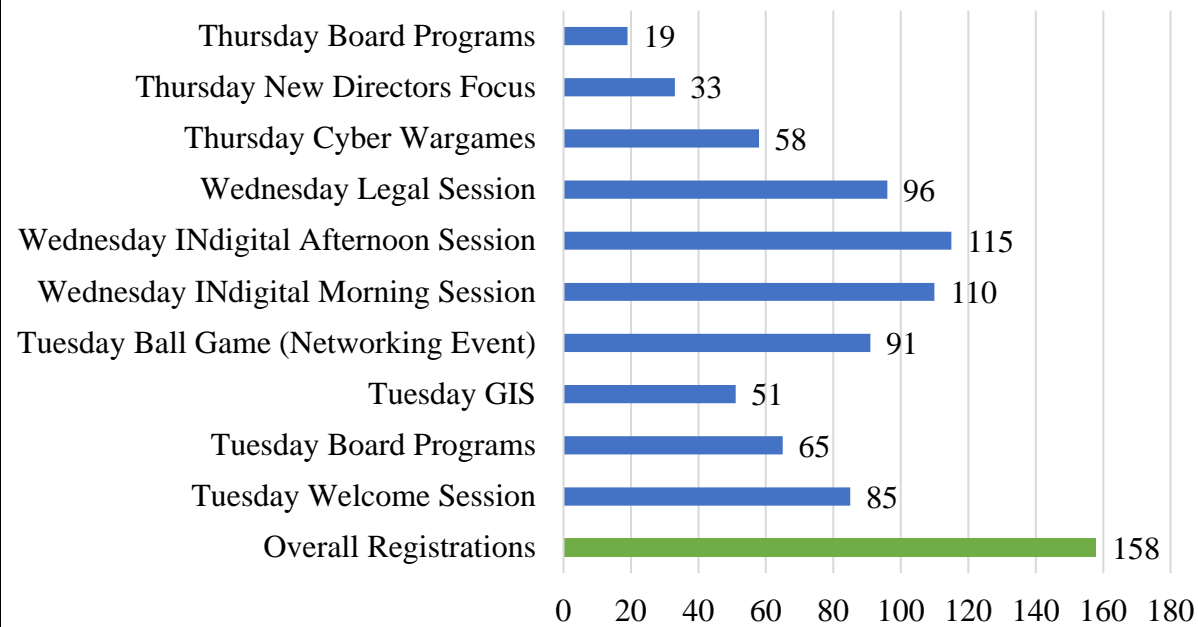


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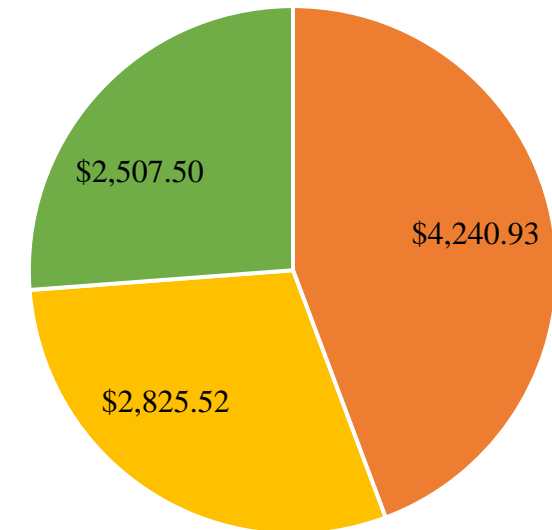


http://al911board.com

## Registration & Attendance



## User Conference 2023 Costs



■ Supplies ■ Educational Items ■ Venue



# Alabama Emergency Medical Dispatch Program (ALEMD)

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- 57 unique agencies or entities have participated in the ALEMD program since its inception in 2018
- Under comprehensive review currently
- Met with ADPH OEMS in May 2023 for programmatic changes
  - **Attendance:**
  - State EMS Director Jamie Gray
  - AL911 Board Deputy Director Adam Brown
  - AL911 Board Executive Director Leah Missildine
- Use the remainder of May to reach out and provide guidance to Instructors and Practitioners in the ALEMD Program



# How to navigate through ALEMD...

## CERTIFICATION

- [Intent to Train Form](#) submission @ least 14 days in advance of class start
- Upload [Post Course](#) paperwork
- Certificates automatically generated upon the Board's review & approval of submission

## RENEWAL

- Make sure EMD Certificate is in Virtual Academy's Certificate Tracker
- Be sure all CEUs are accounted for in Virtual Academy (i.e. internal & external) as well as CPR card
- Board staff will review monthly & issue renewal

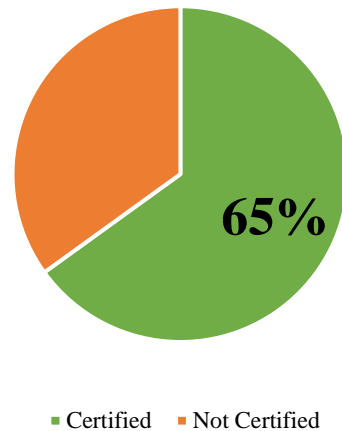


# Alabama Public Safety Telecommunicator Certification Program (ALPST-1)

## ON STATEWIDE LIST

- 1,708 PSTs on the Master PST List
- 1,111 ALPST-1 certified

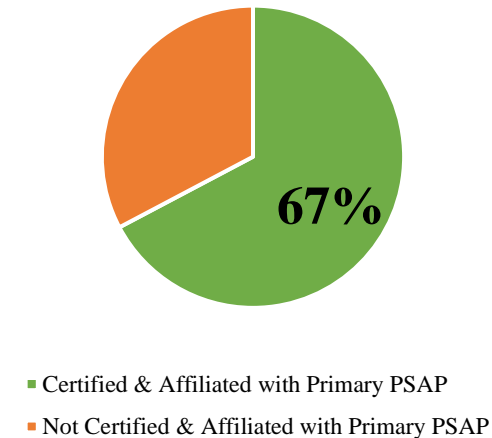
Certified versus Not Certified



## IN PRIMARY PSAPS

- 1,503 listed in Primary PSAPs
- 1,011 ALPST-1 certified

Primary PSAP Certified versus Not Certified



# Alabama Public Safety Telecommunicator Certification Program (ALPST-1)

HIRED PRIOR TO 07/01/2022  
ONE OF TWO OPTIONS

## 1. Take the Competency Exam

- Submit [Intent to Test Form](#)
- Take the competency exam during prescribed timeframe
- Complete the Certification Acknowledgement within Virtual Academy
- Begin maintaining CEUs in Virtual Academy for internal as well as external training

## 2. Voluntarily complete coursework

- Upload certification of a board-approved course into Virtual Academy
- Complete the Certification Acknowledgement within Virtual Academy
- Begin maintaining CEUs in Virtual Academy for internal as well as external training

HIRED AFTER 06/30/2022

## ➤ Complete a board-approved basic telecommunicator course or have your in-house course approved by the board

- Upload certification of a board-approved course into Virtual Academy
- Complete the Certification Acknowledgement within Virtual Academy
- Begin maintaining CEUs in Virtual Academy for internal as well as external training



# Alabama Public Safety Telecommunicator Certification Program (ALPST-1)

[UPDATE PST CERTIFICATION STATUS](#)

[REQUEST FOR PAYMENT](#)



## PST Certification Status Form

PSAP Name\*

If you put in NA, what agency are you affiliated with?

Type in the first three letters of your PSAP and choose from the list. If you are not affiliated with a PSAP, type NA

Are you reporting a new or existing PST status change?

- New Public Safety Telecommunicator (PST)
- Change of Certification Status
- Change of Information

## PST Certification Course Request for Payment Form

Fill out this form completely. You will need to attach any course invoices or receipts and a course roster listing those enrolled in the course as supporting documentation.

Date:  Emergency Communications District (ECD):

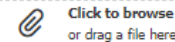
### Contact Information:

First Name\*  Last Name\*

Phone\*  Email\*

How many PSTs will be enrolled in the course?\*  Total reimbursement amount being requested.\*

Attach any course invoices or receipts and a course roster listing those that are enrolled.\*



Click to browse or drag a file here





# Alabama Public Safety Telecommunicator Certification Program (ALPST-1)

## Meeting with ALNENA Education Committee on 05/01/2023

- Recommendation: three members from each stakeholder group versus four
- Rules Amendments
- CEU List
- Competency Exam
- In-person quarterly training based on roles and responsibilities

Organization	Name	Agency
AL NENA	Scott Stricklin	Crenshaw County 9-1-1
	Robbie Young	St Clair County 9-1-1
	Donnie West	Jefferson County 9-1-1
	<b>Vacancy</b>	
AL APCO	<b>Vacancy</b>	
	Ryan Whisenhunt	Morgan County 9-1-1
	Charlsie Little	Auburn City 9-1-1
	Samantha Sanders	Morgan County 9-1-1
AAND	Bubba Blue	Bullock County 9-1-1
	Shelley Ezekiel	Colbert County 9-1-1
	Adam Byrd	Baldwin County 9-1-1
	<b>Vacancy</b>	
AL911 Board	<b>Vacancy</b>	
	Michelle Peel	Alabama 9-1-1 Board
	Leah Missildine	Alabama 9-1-1 Board
	Adam Brown	Alabama 9-1-1 Board



# Technology

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TAB 5



# Technology

- ❖ ANGEN
- ❖ GIS



# Alabama Next Generation Emergency Network

ANGEN 2.0

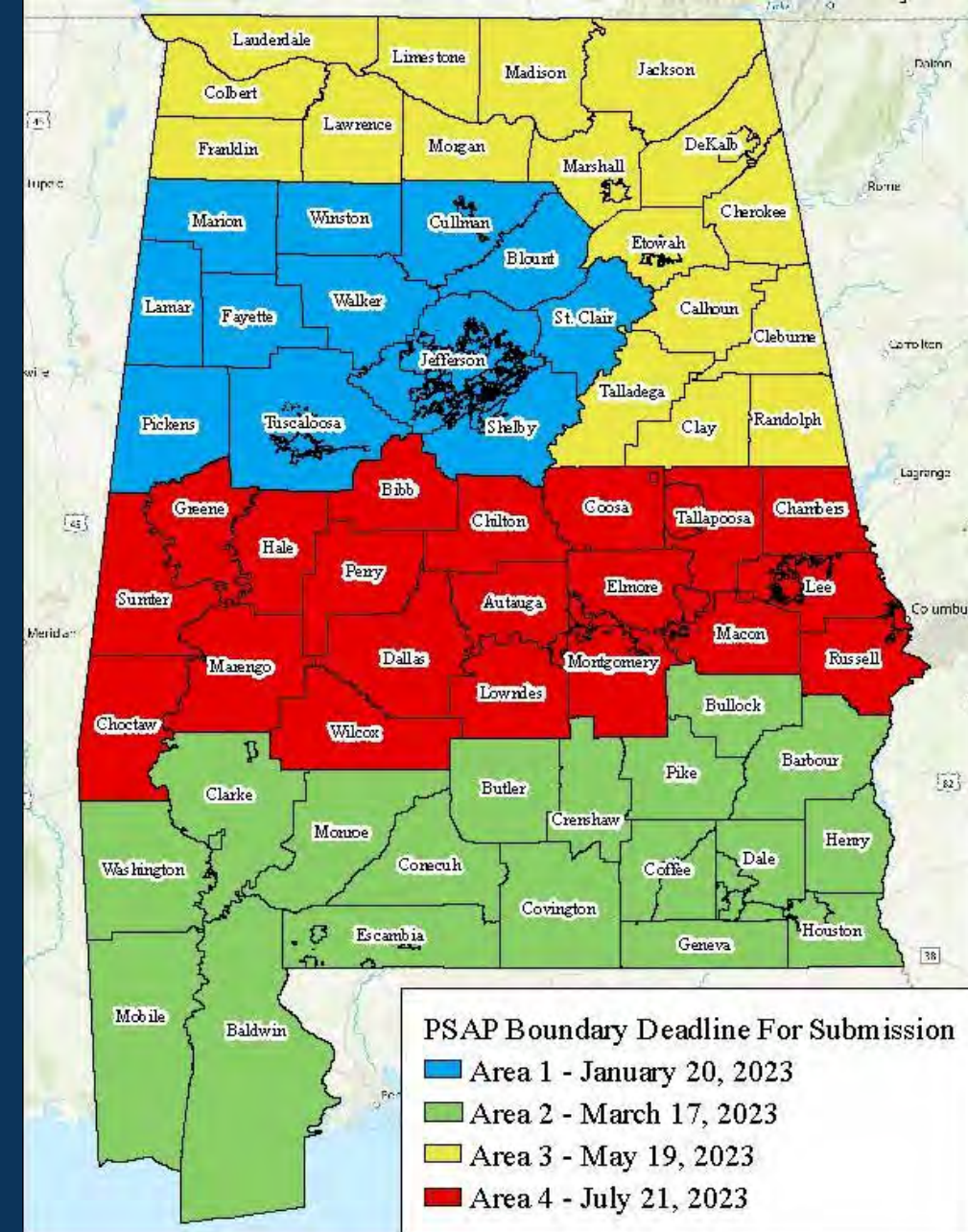
Report for March 1 - April 30, 2023



# STAGE 5 - Statewide Geo-Routing

## Alabama Region 1 and Region 2 Data

- Current, transitional phase geo-routing is in place for Jefferson County and PSAPs within.
- Region 1 and Region 2 data was received by INdigital, checked for topology and geometry errors and merged with current shapefiles.
- Testing completed May 16, 2023
- Go Live scheduled for May 31, 2023

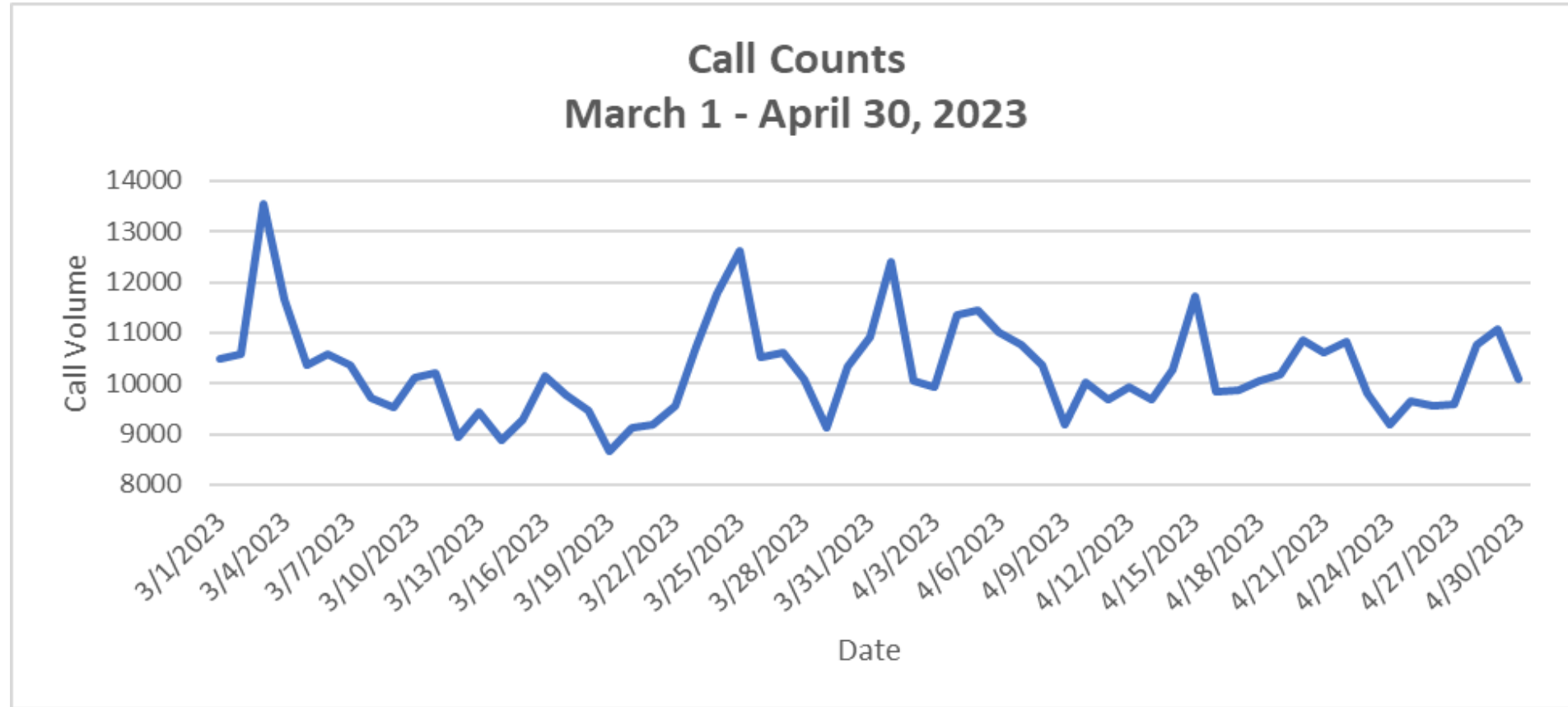


# ANGEN Statistics

# ESiNet Trends

The busiest day during the reporting period was March 3rd – 13,538 calls were processed.

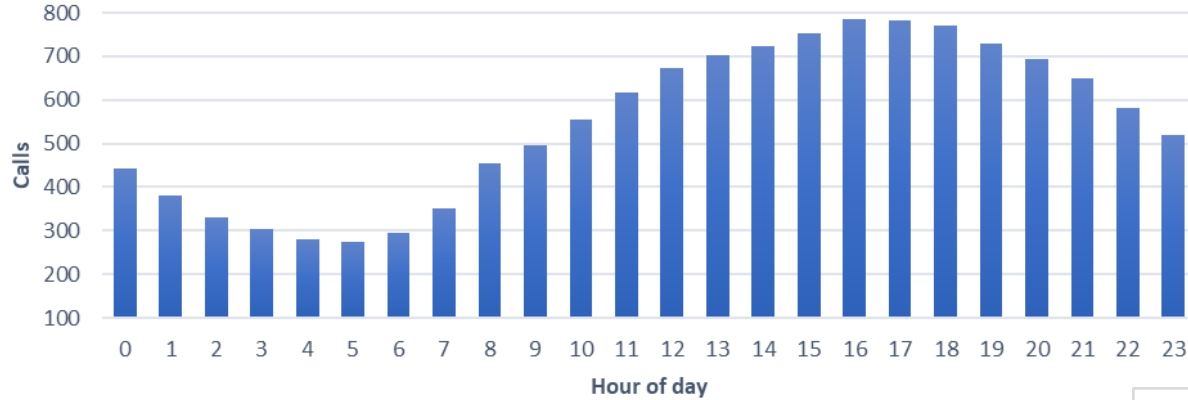
The second busiest day was March 25th – 12,614 calls were processed.



The average daily call volume was 10,265, which is down from 12,028 the previous reporting period – total calls since last report was 626,154.

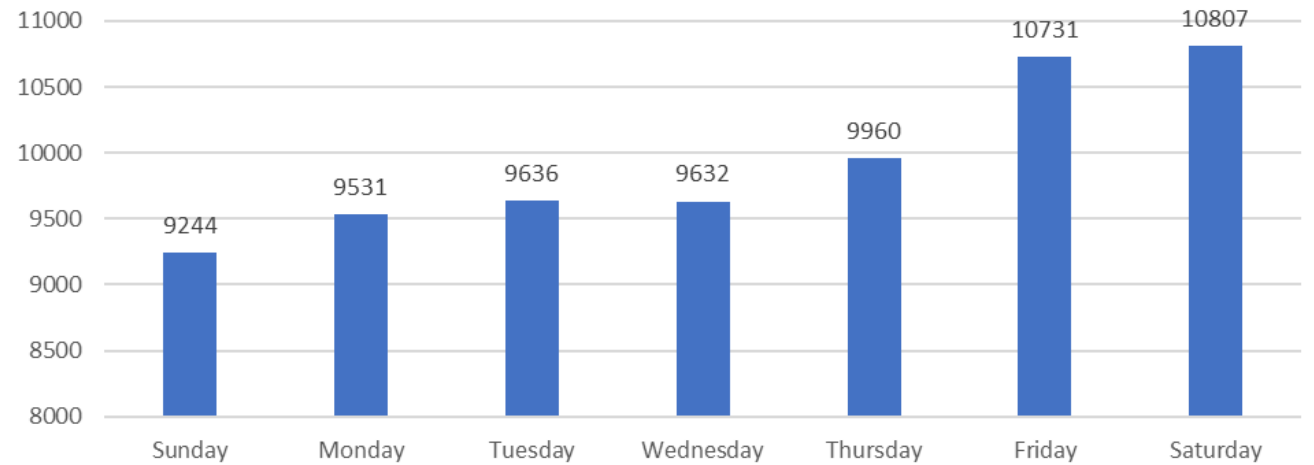


**Average Calls by Hour**  
**March 1 - April 30, 2023**



The 5:00 a.m. hour was the least busy  
 The 4:00 p.m. hour was the most active

**Average Daily Call Volume**  
**March 1 - April 30, 2023**



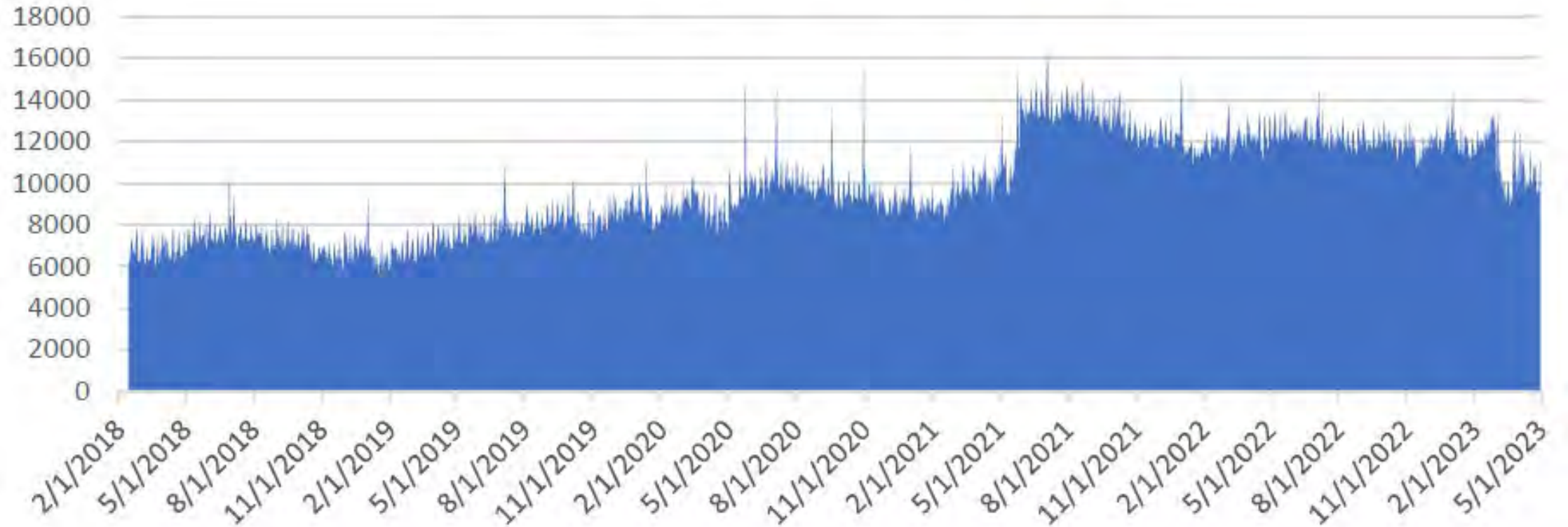
Saturday proved to have the heaviest call volume  
 Sunday showing the least







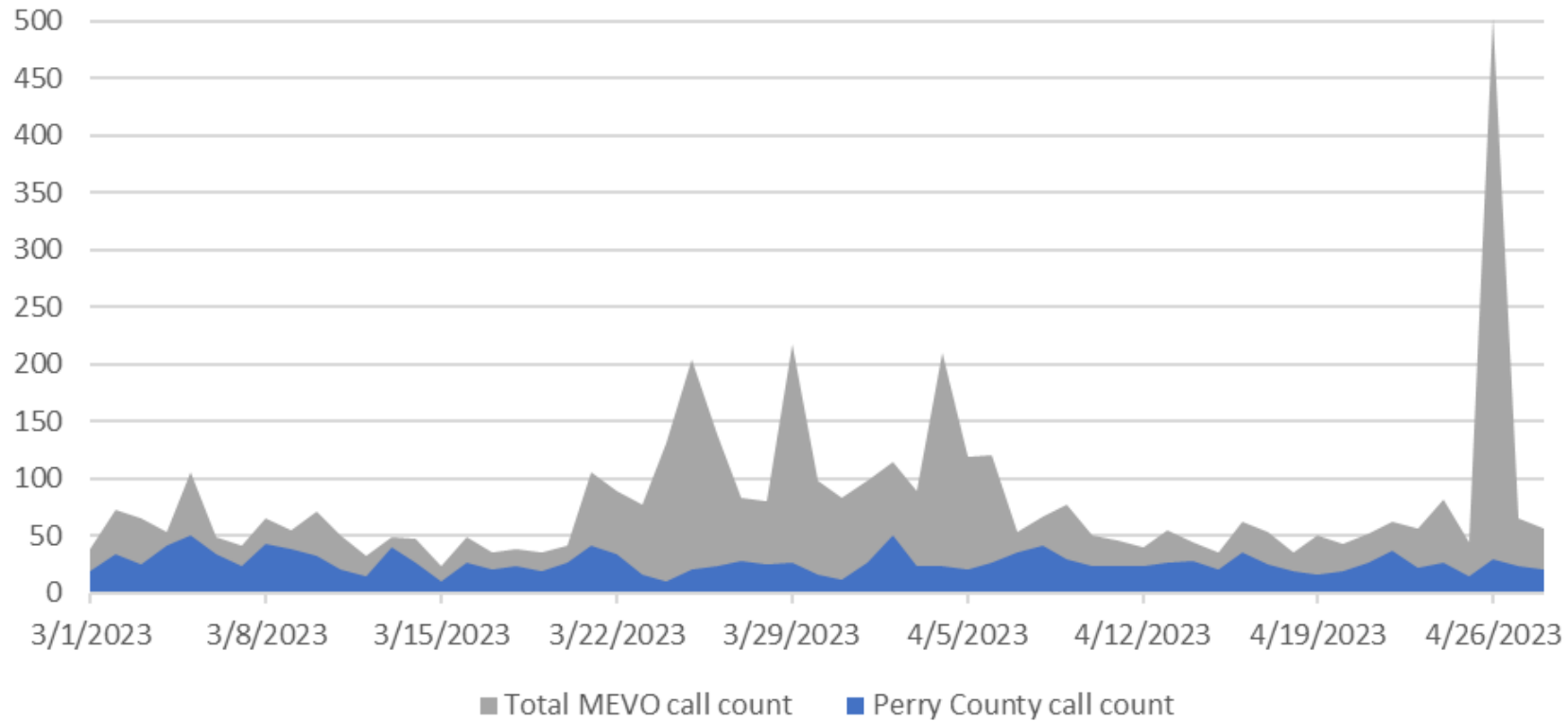
## ANGEN Total Call Count February 12, 2018 - April 30, 2023



**ANGEN has now processed over 18.5 million calls!**

Total Call Volume for February 12, 2018 – April 30, 2023: 18,522,594

## MEVO Call Count March 1 - April 30, 2023



4,851 total MEVO call count, with an average of 80 per day.

*\*Perry County operates solely on MEVO.*

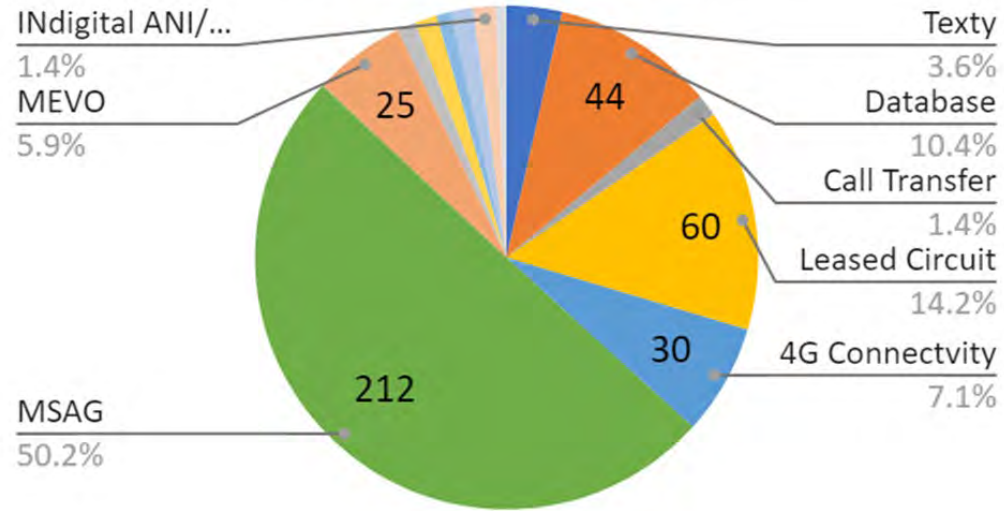
*\*\* Significant increase from last report due to a maintenance event and Marengo County operating on MEVO from March 23 - April 4 and call quality testing on April 26.*

# Trouble Ticket Analysis

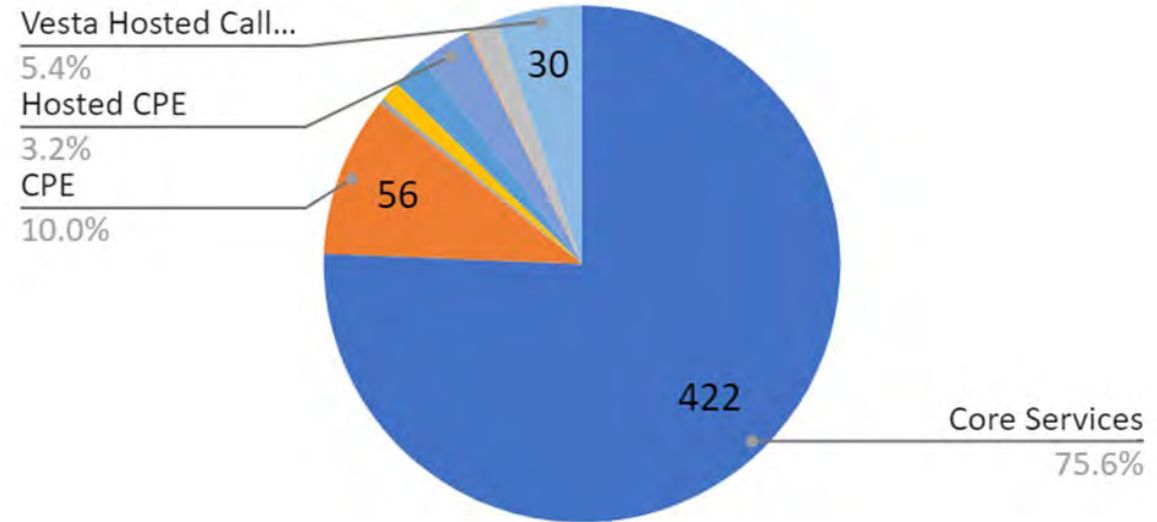
A total of 566 tickets have been created since the last report.

76% of those tickets were core services related.

### Core Services Tickets

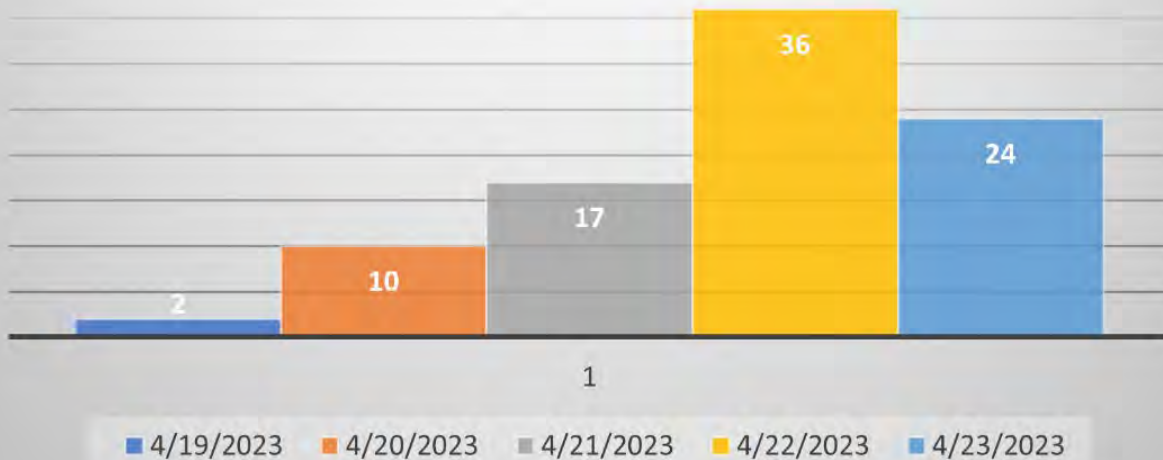


### All Tickets



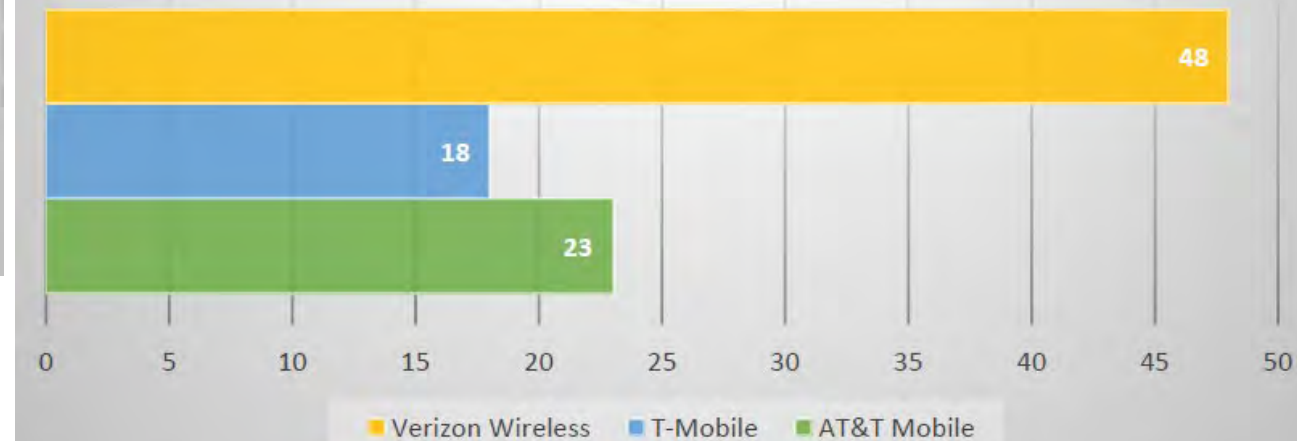
# Significant Event Analysis: Talladega Speedway Geo-Route - April 19 -24

### Talladega 2023 Geo-route Calls by Day



There were eighty nine 9-1-1 calls placed within the Talladega geo-route fence during the race weekend.

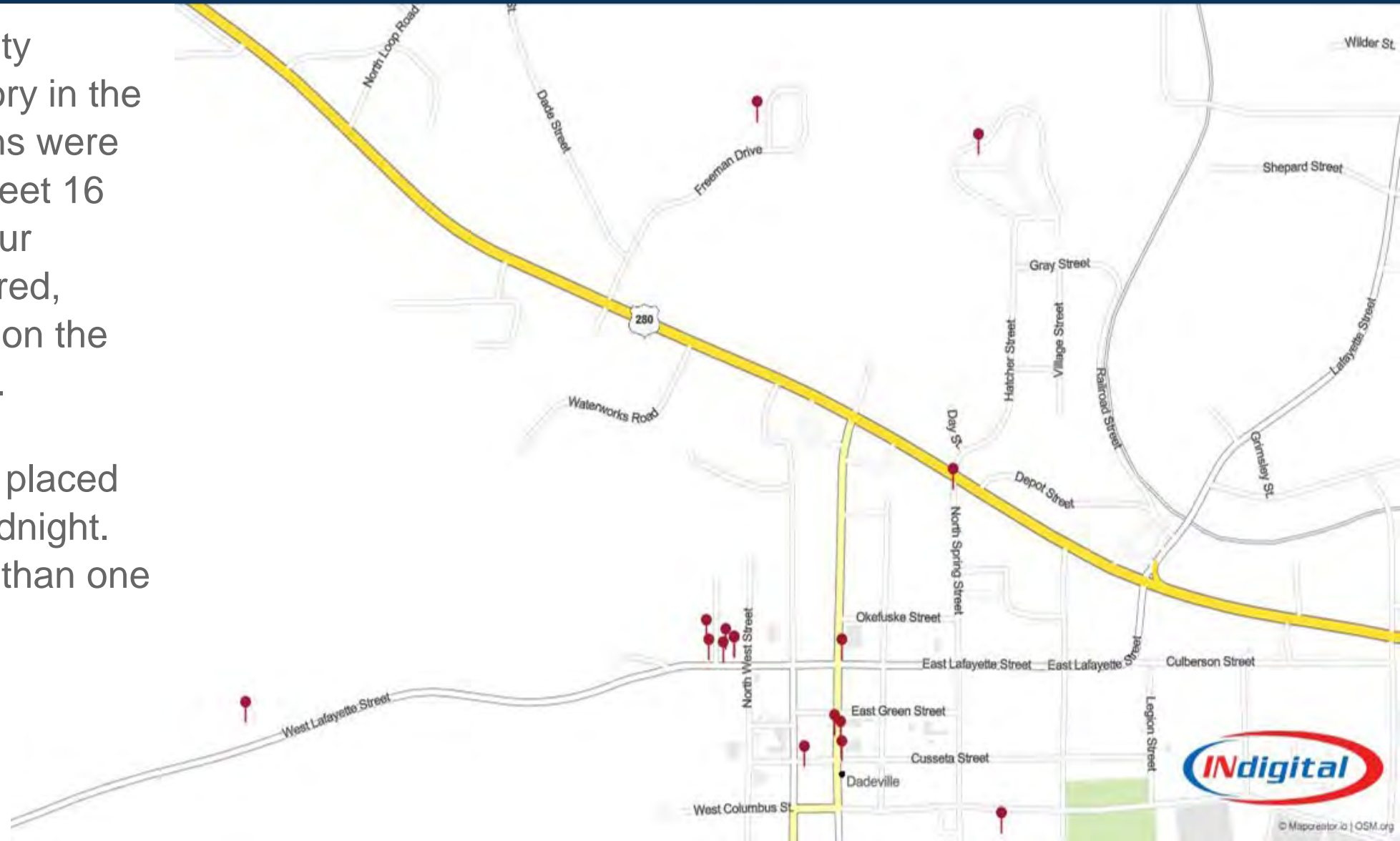
### Talladega 2023 Geo-route Calls by Provider

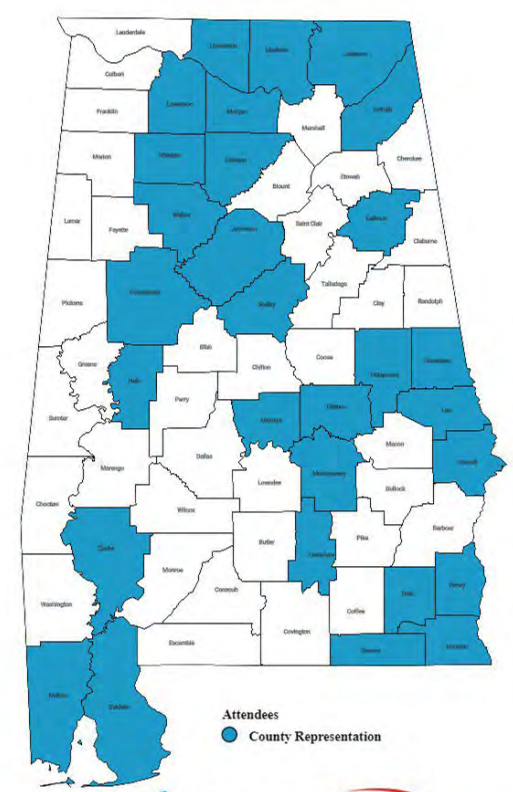


# Significant Event Analysis: Dadeville Mass Casualty Shooting - April 14

The largest mass casualty shooting in recent memory in the state. At least seven guns were fired in the Dadeville Sweet 16 birthday party that left four people dead and 32 injured, leaving 89 shell casings on the floor of the dance studio.

Sixteen 9-1-1 calls were placed between 10 p.m. and Midnight. Dadeville averages less than one call for that timeframe.





ALABAMA 911 BOARD **Indigital**

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# 2023 Alabama 911 User's Conference



# Questions?

**Melissa Carpenter**

[mcarpenter@indigital.net](mailto:mcarpenter@indigital.net)

334.531.9152

**INdigital**

877.469.2010

1616 Directors Row,

Fort Wayne, IN 46808





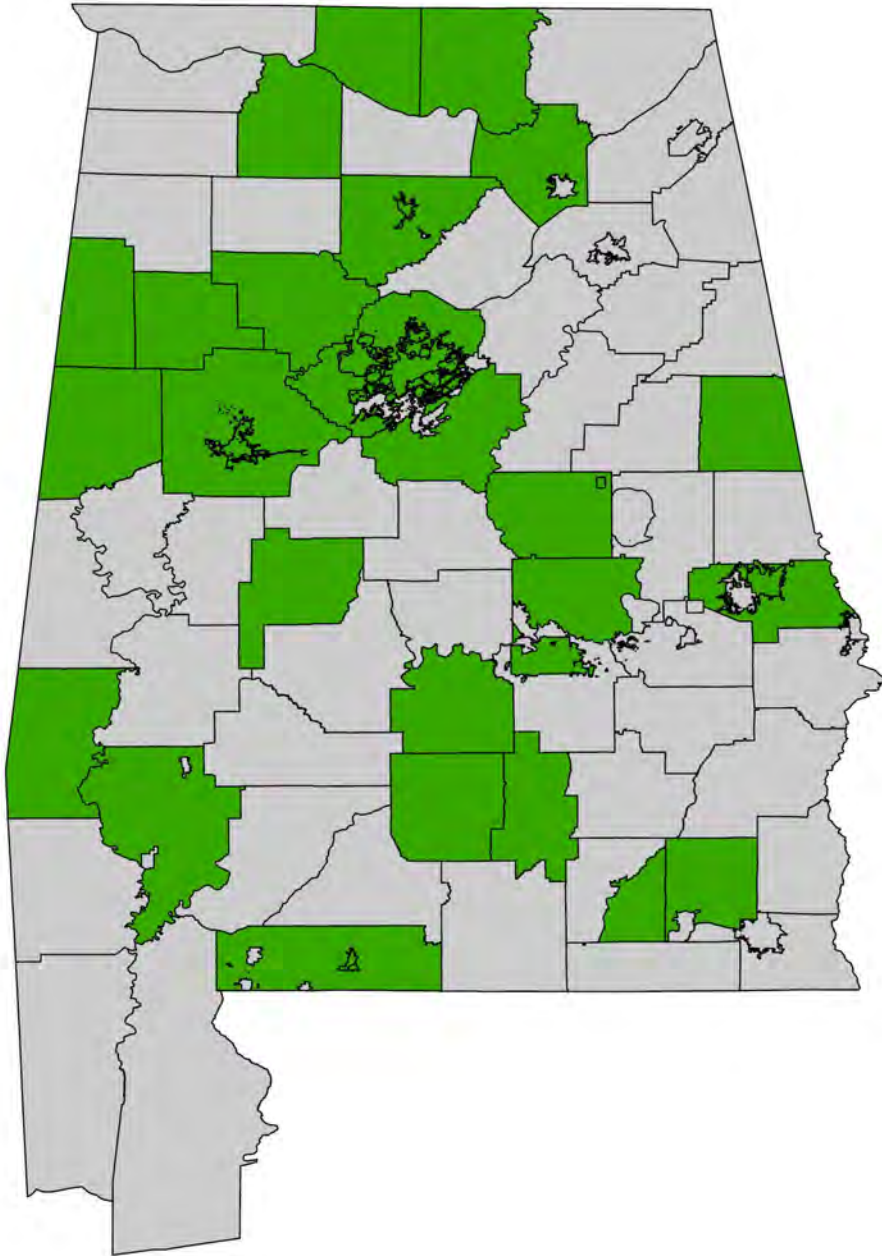
# Technology

- ❖ ANGEN
- ❖ GIS



## PSAPs Anderson has visited

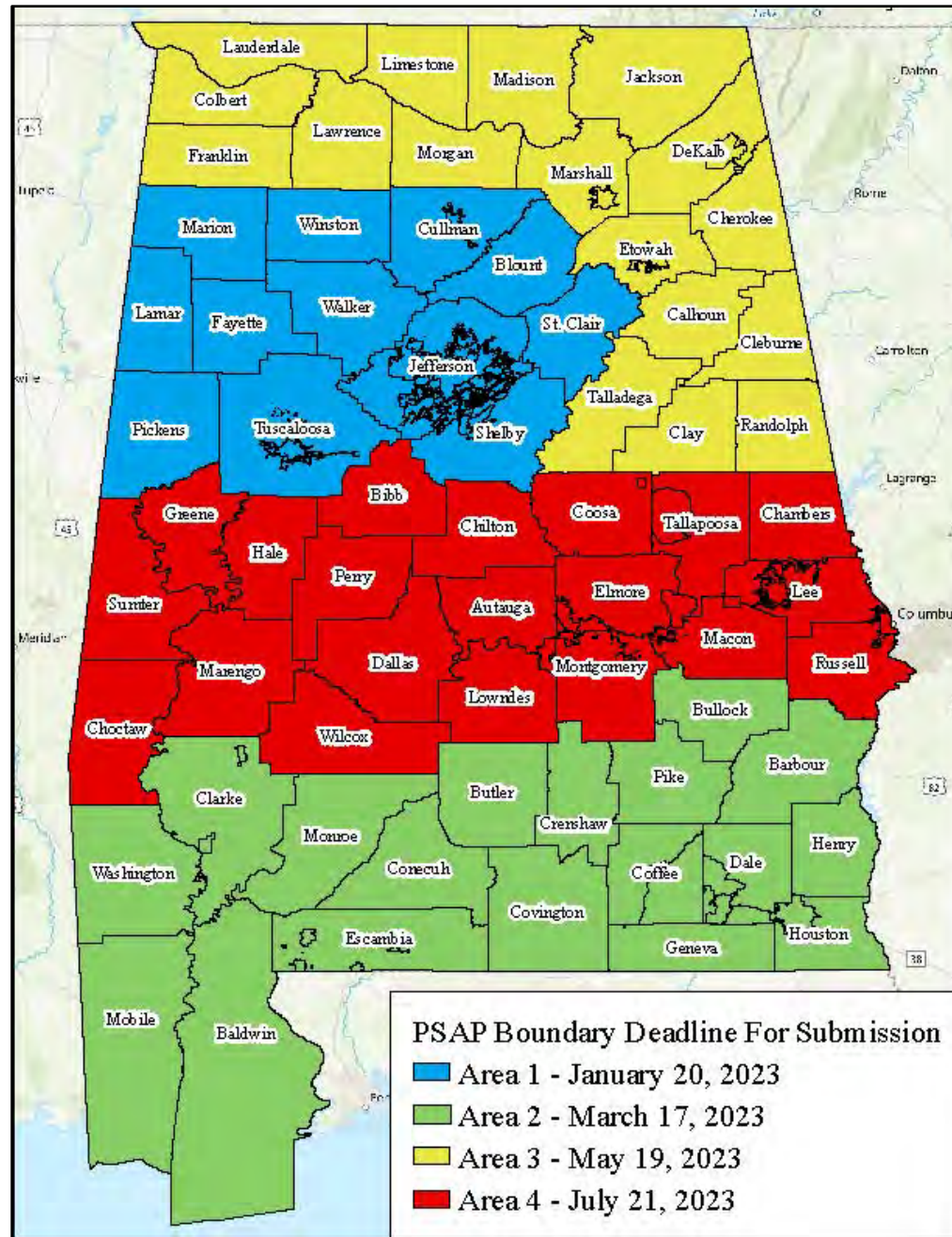
- 41 PSAPs have been visited in person
- Representing 40% of all PSAPs in the State
- 25 County PSAPs
- 16 Municipal PSAPs



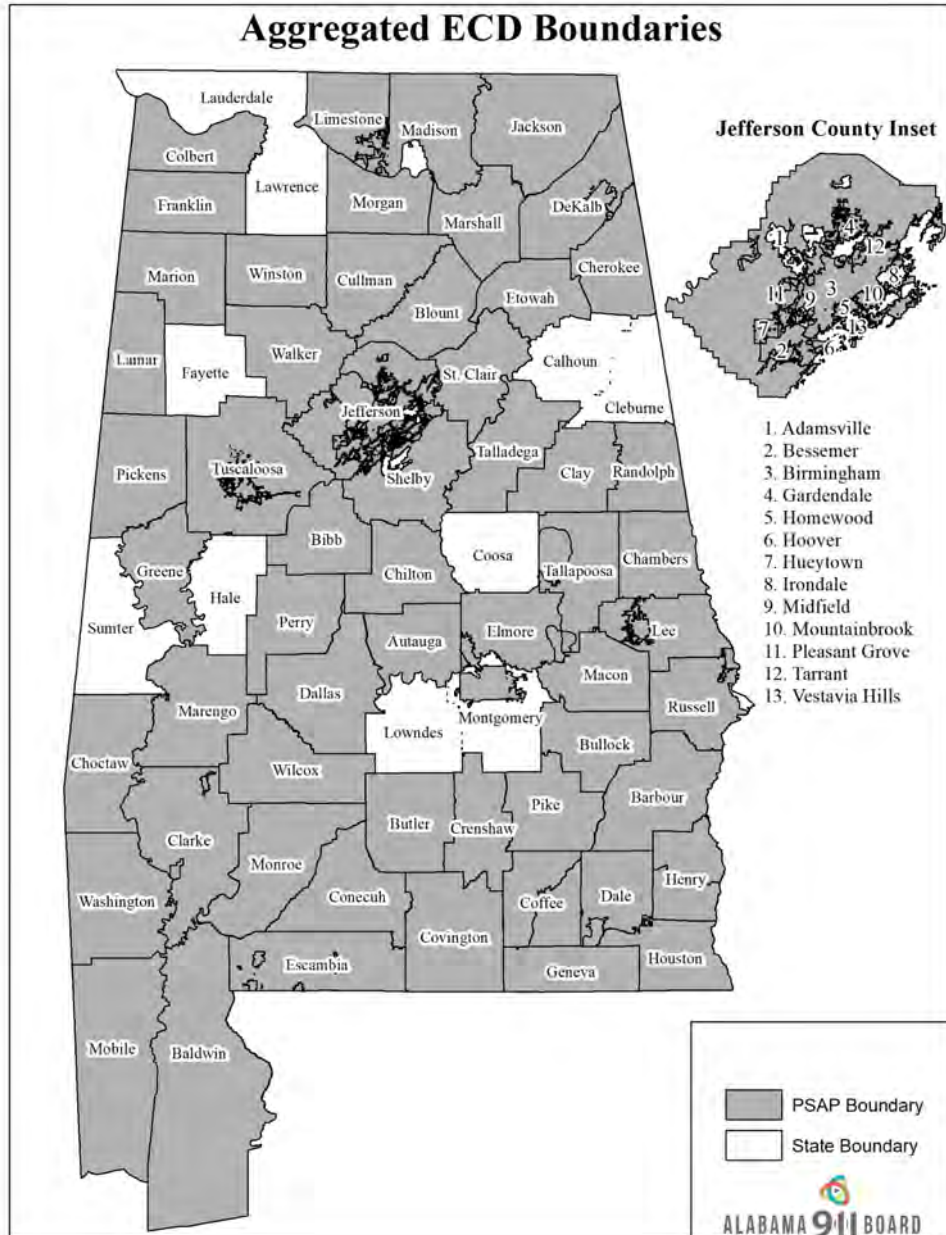
**ACCOMPLISHMENTS  
MARCH 1 – APRIL 31, 2023**

DATA REMEDIATION					
ECD	Current Anomalies	Data Issues Encountered	Action Taken	STATUS	Next Steps/On-Going Activities
Daleville Municipal	1,969	<ul style="list-style-type: none"> <li>✚ Some address points are not in the right location</li> <li>✚ Some address points have no address numbers</li> <li>✚ In MSAG, a couple of records have zero (0) low range</li> </ul>	<ul style="list-style-type: none"> <li>✚ Reached out to the local agency and requested INDigital to update the range from 0 to 1 instead</li> </ul>	Partially Completed	<ul style="list-style-type: none"> <li>✚ MSAG to RCL synchronization</li> </ul>
Butler County	6,755	<ul style="list-style-type: none"> <li>✚ Missing address points in Georgiana</li> <li>✚ EMS, Fire, and Law boundaries need verification</li> </ul>	<ul style="list-style-type: none"> <li>✚ Reached out to the local agency</li> </ul>	On-going	<ul style="list-style-type: none"> <li>✚ MSAG to RCL synchronization</li> </ul>
Clay County	2,210	<ul style="list-style-type: none"> <li>✚ EMS, Fire, and Law boundaries need verification</li> </ul>	<ul style="list-style-type: none"> <li>✚ None at this time</li> </ul>	On-going	<ul style="list-style-type: none"> <li>✚ MSAG to RCL synchronization</li> </ul>
Clarke County	6,466	<ul style="list-style-type: none"> <li>✚ Law boundaries need verification</li> <li>✚ Some address points are not in the right location</li> <li>✚ In MSAG, a couple of records have not been reflected in the RCL layer</li> </ul>	<ul style="list-style-type: none"> <li>✚ Reached out to the local agency and sent the list of records that needs verification</li> </ul>	Partially Completed	<ul style="list-style-type: none"> <li>✚ Waiting for the feedback from ECD to update the MSAG &amp; RCL layer</li> </ul>
Morgan County	7,734	<ul style="list-style-type: none"> <li>✚ EMS, Fire, and Law boundaries need verification</li> <li>✚ In MSAG, a couple of records have not been reflected in the RCL layer</li> </ul>	<ul style="list-style-type: none"> <li>✚ Reached out to the local agency</li> <li>✚ Reached out to the local agency and sent the list of records that needs verification</li> </ul>	Partially Completed	<ul style="list-style-type: none"> <li>✚ Waiting for the feedback from ECD to update the MSAG &amp; RCL layer</li> <li>✚ Updated the AP &amp; RCL layer based on the data submitted from the ECD</li> </ul>
Escambia County	10,328	<ul style="list-style-type: none"> <li>✚ High numbers of duplicate address points (No sub-addresses)</li> </ul>	<ul style="list-style-type: none"> <li>✚ Reached out to the local agency for clarification</li> </ul>	On-going	<ul style="list-style-type: none"> <li>✚ RCL Segmentation and address ranges configuration</li> <li>✚ MSAG to RCL synchronization</li> <li>✚ AP &amp; RCL Updating</li> </ul>

DATA REMEDIATION					
ECD	Current Anomalies	Data Issues Encountered	Action Taken	STATUS	Next Steps/On-Going Activities
Dale County	8,973	<ul style="list-style-type: none"> <li>Address points layer in VEP has no address number</li> <li>Road centerline layer in VEP has no address ranges</li> </ul>	<ul style="list-style-type: none"> <li>Reached out to Datamark and asked for a copy of remediated data</li> <li>Fixed the data in VEP</li> </ul>	On-going	<ul style="list-style-type: none"> <li>RCL Segmentation and address ranges configuration</li> <li>MSAG to RCL synchronization</li> </ul>
Covington County		<ul style="list-style-type: none"> <li>Duplicate records in MSAG</li> </ul>	<ul style="list-style-type: none"> <li>Reached out to the local agency for verification</li> <li>Requested INDigital to make some adjustments to the MSAG based on the ECD forwarded data</li> </ul>	On-going	<ul style="list-style-type: none"> <li>RCL Segmentation and address ranges configuration</li> <li>MSAG to RCL synchronization</li> </ul>
VEP EDITOR ROLE					
Madison County		<ul style="list-style-type: none"> <li>Coordinate system &amp; GIS software differences within the local agency</li> </ul>	<ul style="list-style-type: none"> <li>On behalf of the ECD, I edited &amp; upload their PSAP boundary into their VEP</li> </ul>		
Jackson County		<ul style="list-style-type: none"> <li>The local agency is having a problem editing the boundary into the VEP to edge with their neighbors</li> </ul>	<ul style="list-style-type: none"> <li>On behalf of the ECD, I edited &amp; upload their PSAP boundary into their VEP</li> </ul>		
PROVIDE TECHNICAL ASSISTANCE					
<ul style="list-style-type: none"> <li>Assisted Madison &amp; Jackson ECD with their PSAP boundary in the VEP</li> </ul>					
GEOSPATIAL CALL ROUTING PROCESS – GIS LAYERS PREPARATION					
<ul style="list-style-type: none"> <li>Resolved gaps and overlaps for Region/Group 2 PSAP boundaries</li> <li>Supports on boundary facilitation</li> </ul>					
MAP PRODUCTION					
<ul style="list-style-type: none"> <li>Created and updated map for PSAP's certification status &amp; User Conference Primary PSAP Attendees</li> </ul>					
MEETINGS/WORKSHOPS ATTENDED					
<ul style="list-style-type: none"> <li>Bi-weekly Staff Meetings</li> <li>Bi-weekly NG911 GIS Status Call with Datamark</li> <li>GIS Sync Discussion with INdigital for NG911 Geospatial Call Routing</li> <li>RapidSOS</li> <li>User Conference 2023</li> </ul>					



## Aggregated ECD Boundaries

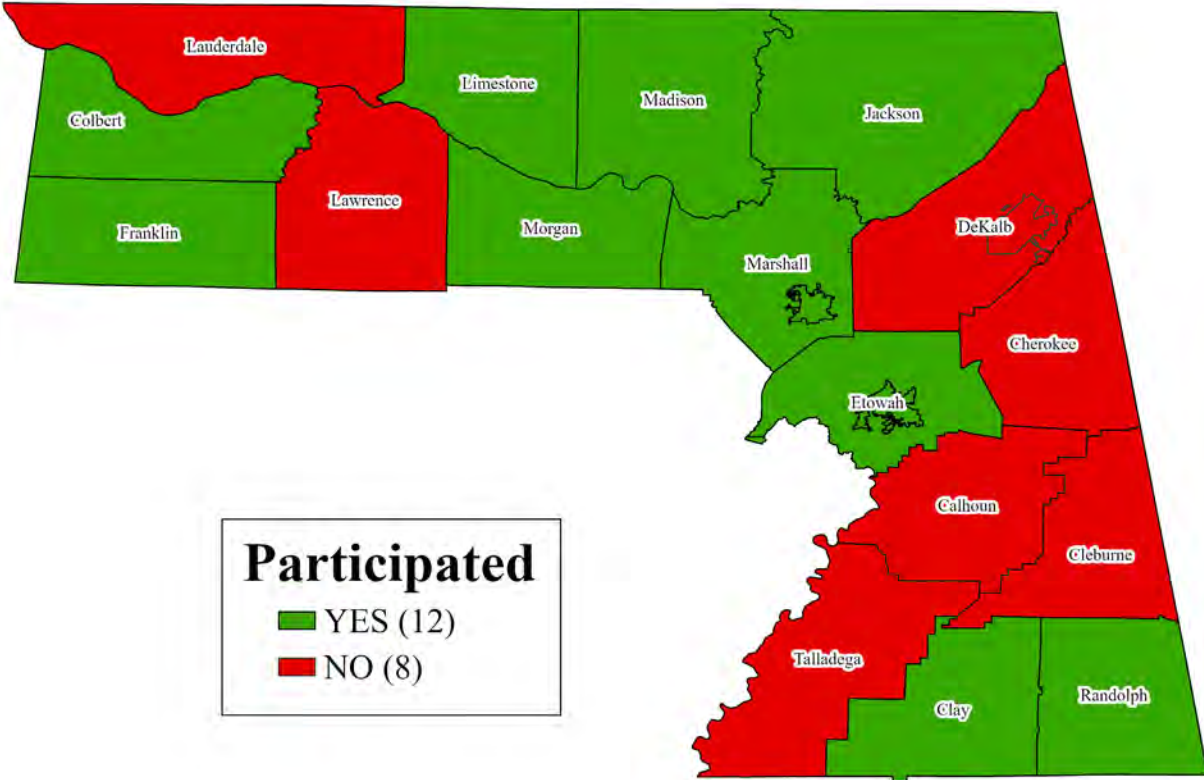


## Districts That Have Not Aggregated Data

- Calhoun ECD
- Cleburne ECD
- Coosa ECD
- Fayette ECD
- Hale ECD
- Lauderdale ECD
- Lawrence ECD
- Lee ECD
- Lowndes ECD
- Montgomery Co ECD
- Sumter ECD

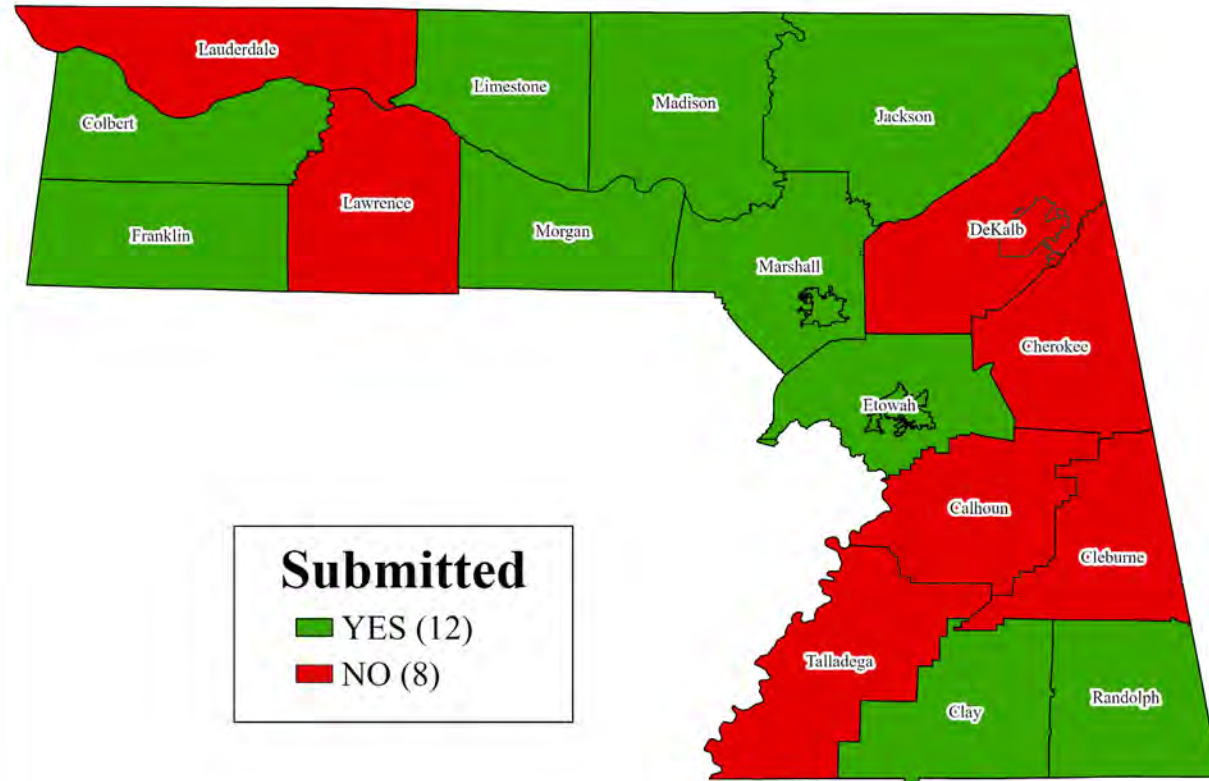


## Area 3 Participated in Boundary Facilitation



**Participated**  
■ YES (12)  
■ NO (8)

## Area 3 Submitted Updated Boundary



**Submitted**  
■ YES (12)  
■ NO (8)

# Supporting RapidSOS Premium Portal Deployment

- Working with DATAMARK to create an address geocoder for use in displaying call location indicators and location validation
- Working with DATAMARK and RapidSOS to develop a functional basemap using local authoritative GIS data
- Local GIS data remediation becomes critical to allow these functions to work
- GIS data updates will be passed to Premium Portal via the State's aggregated dataset within VEP
- Requires ECDs to regularly utilize VEP to upload, validate and aggregate GIS data



# Governance

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TAB 6



# Governance

- ❖ **Sunset Review**

- ❖ **Rules Amendments**

- **585-X-4-.10**
- **585-X-5-.02**
- **585-X-5-.03**
- **585-X-5-.04**



Historical Consumer Price Index (CPI-U) Data												
YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
2018	247.867	248.991	249.554	250.546	251.588	251.989	252.006	252.146	252.439	252.885	252.038	251.233
2019	251.712	252.776	254.202	255.548	256.092	256.143	256.571	256.558	256.759	257.346	257.208	256.974
2020	257.971	258.678	258.115	256.389	256.394	257.797	259.101	259.918	260.280	260.388	260.229	260.474
2021	261.582	263.014	264.877	267.054	269.195	271.696	273.003	273.567	274.310	276.589	277.948	278.802
2022	281.148	283.716	287.504	289.109	292.296	296.311	296.276	296.171	296.808	298.012	297.711	296.797

Source: Bureau of Labor Statistics as of 01/13/2023.

### CPI Inflation Calculator

\$

in

has the same buying power as

in

### Percentage Increase Calculator

Starting Value:

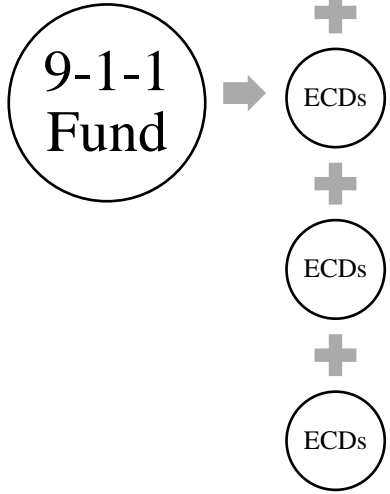
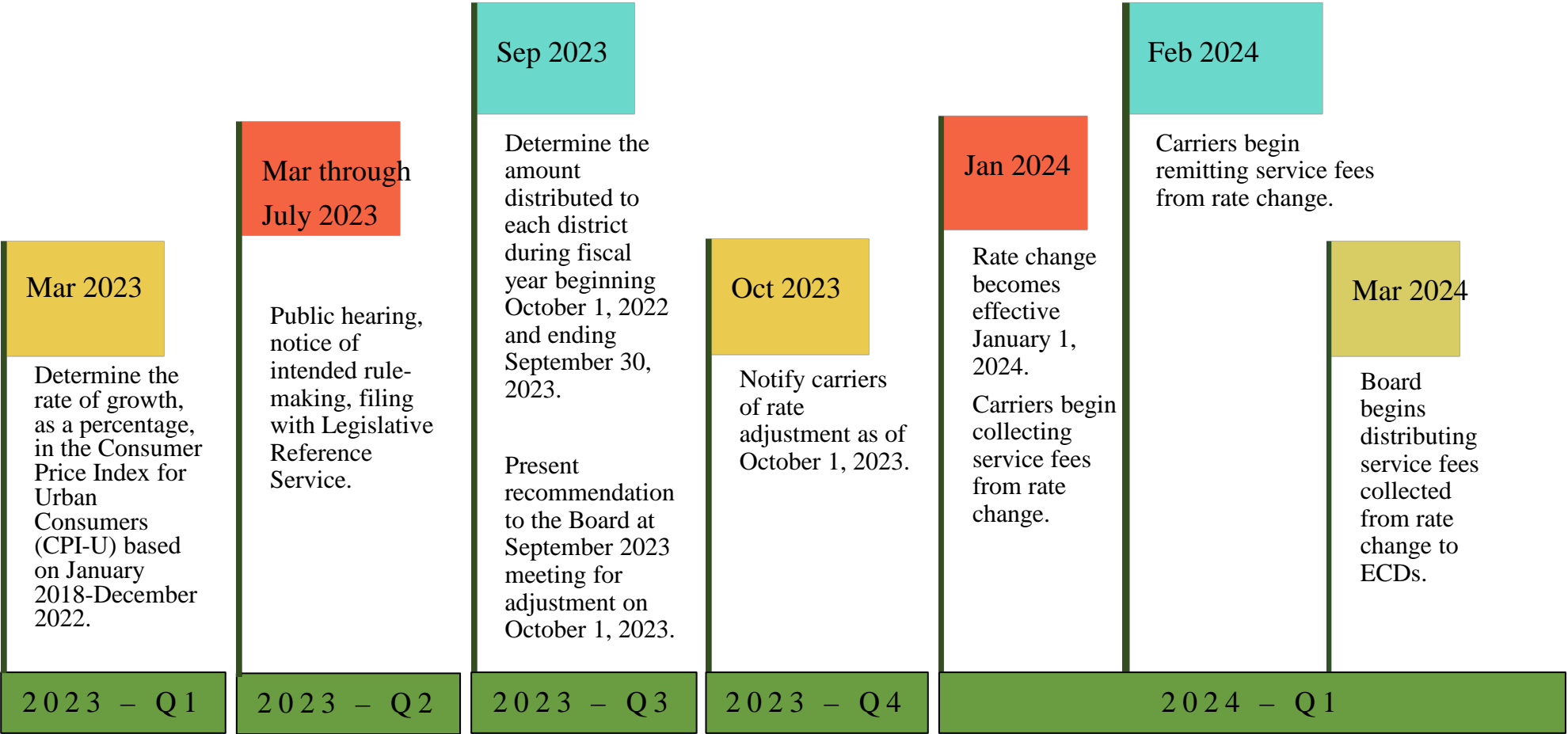
Final Value:

Answer:

= 19.7404% increase



# 2023 CPI Implementation and Timeline



**540-X-4-.10 Statewide 9-1-1 Charge Adjustment For The Rate Of Growth In The CPU-U.**

(1) The Alabama 9-1-1 Board hereby adjusts the single, monthly statewide 9-1-1 service charge that shall be imposed on each service connection in Alabama that is technically capable of accessing a 9-1-1 system as declared necessary to administer the 9-1-1 Fund and the monthly statewide 9-1-1 charge authorized by Section 11-98-5 and to distribute revenue in the 9-1-1 Fund in accordance with Section 11-98-4.1.

(2) No later than October 1, 2018 and each fifth year afterward, the 9-1-1 Board will adjust the 9-1-1 charge to produce an increase in the baseline 9-1-1 revenues sufficient to increase the amount distributed to each Emergency Communication District (ECD) during the immediately preceding fiscal year by an amount equal to the rate of growth, determined as a percentage, in the Consumer Price Index for Urban Consumers (CPI-U) for such five year period.

(a) The ~~period's~~ rate of growth for January 2013 through December 2017 is 7.05%, which requires the Board to adjust the 9-1-1 service charge from \$1.75 to \$1.86, to be collected by providers beginning January 1, 2019.

(b) The rate of growth for January 2018 through December 2022 is 19.74%, which requires the Board to adjust the 9-1-1 service charge from \$1.86 to \$2.23, to be collected by providers beginning January 1, 2024.

**Author:** James T. Sasser

**Statutory Authority:** Code of Ala. 1975, §§11-98-1, 11-98-4.1, 11-98-5.

**History: New Rule:** Filed August 2, 2018, effective September 17, 2018; operative January 1, 2019.

# 585-X-5-.02 Certification Program Requirements.

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(5) Testing and Proficiency Requirements.

(a) Course Assessments. Course assessments as approved by the Board shall be administered to the Trainee at the end of each subject area of the coursework. The Trainee must achieve a minimum of 70% on each end-of-subject assessment.

(b) Certification Examinations.

1. Certification examinations will be administered in a method approved by the Board from time to time.
2. An overall score of 70% is required for the successful completion of these examinations unless otherwise allowed by these Rules.
3. Re-test may be taken up to ~~three~~ two times in a 12-month period from the date of the original examination failure and within 12 months of course completion.

# 585-X-5-.03 Exceptions and Exigent Circumstances.

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## **585-X-5-.03 Exceptions and Exigent Circumstances.**

- (1) The training and certification requirements of this section shall not apply to any public safety telecommunicator employed by the state or an agency or department thereof.
- (2) Nothing in these rules shall preclude a primary PSAP's authority from using whatever reasonable resources are available to perform public safety telecommunicator duties in an exigent circumstance.
- (3) The Board reserves the right to issue an exception to any requirement imposed by these rules in the event of exigent circumstances or a force majeure event.

Author: Leah Missildine/Alabama 911 Board

Statutory Authority: Code of Ala. 1975, §§11-98-4.1.

History: New Rule published August 31, 2022; effective October 15, 2022.

# 585-X-5-.04 Certified Alabama Public Safety Telecommunicator-1.

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(1) General Purposes.

(a) This rule identifies the certification requirements necessary or applicable for the Alabama Public Safety Telecommunicator-1 (or ALPST-1) certification.

(b) The purpose of this rule is to specify the minimum training requirements to perform the duties of a public safety telecommunicator. It is not the intent of these rules and standards to restrict any District or jurisdiction from exceeding these requirements.

(c) ~~This~~The objective of this rule is to ensure that the certified PST coursework consists of specific knowledge and skill objectives adopted by the Board based on the National 911 Program's Recommended Minimum Training Guidelines that identify the minimum topics to be included in any telecommunicator training program.

(2) Enrollment.

(a) Prior to enrolling in public safety telecommunicator certification courses, PST Trainees shall meet the enrollment requirements as adopted by the affiliated agency's certification program or the Board.

(b) Individuals hired on or after July 1, 2022 shall have 180 days from the implementation of the ~~to-be-enrolled~~ in the ALPST-1 certification program to be enrolled, but shall be allowed to perform the duties of a public safety telecommunicator without certification during completion of ALPST-1 certification.



# 585-X-5-.04 Certified Alabama Public Safety Telecommunicator-1.

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**For discussion –**

(4) Continuing Education Units (CEUs). A minimum of 24 CEUs per 12-month period shall be mandatory to maintain PST-1 certification.

# Old Business

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TAB 7



# New Business

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TAB 8



# New Business

❖ RFPs



# Public Comments

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OPEN FORUM



# Next Board Meeting

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JULY 19, 2023

10:00AM

MONTGOMERY, AL



# Adjournment

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