June 6, 2023
Talk About It Tuesday!

Introduction & Contact Information

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Agenda
June 6, 2023

➢ Board Announcements & Reminders

Grant Cycle 8

➢ Grant Cycle 8 opened last week!

  o Information and the application package will be posted on our website

  o Eligible applicants must:

    ▪ Be a validly formed Alabama ECD;

    ▪ Be in compliance with §11-98 et seq. of the Code of Alabama;

    ▪ Be willing and available to provide reasonable ECD and/or PSAP data when requested;

    ▪ Have submitted the most recent ECD Annual Certification and Annual Reporting Information to the Examiners

➢ Applications will be due on August 1, 2023

Proposed Administrative Rules Amendments

Notice of Intended Action filed on May 19, 2023 for –

➤ 585-X-4-.10 – Statewide 9-1-1 Charge Adjustment For The Rate of Growth In The CPI-U

➤ 585-X-5 – Public Safety Telecommunicator Certification Program

These were published in the [Alabama Administrative Monthly on May 31, 2023](#).

Comments regarding the proposed rule amendments will be accepted verbally or in written format by the Board staff.

A public hearing will be held at the Office of the Alabama 9-1-1 Board, 1 Commerce Street, Suite 620, Montgomery, AL on July 19, 2023 at 10:00am for anyone who would like to speak to the proposed rule amendments.
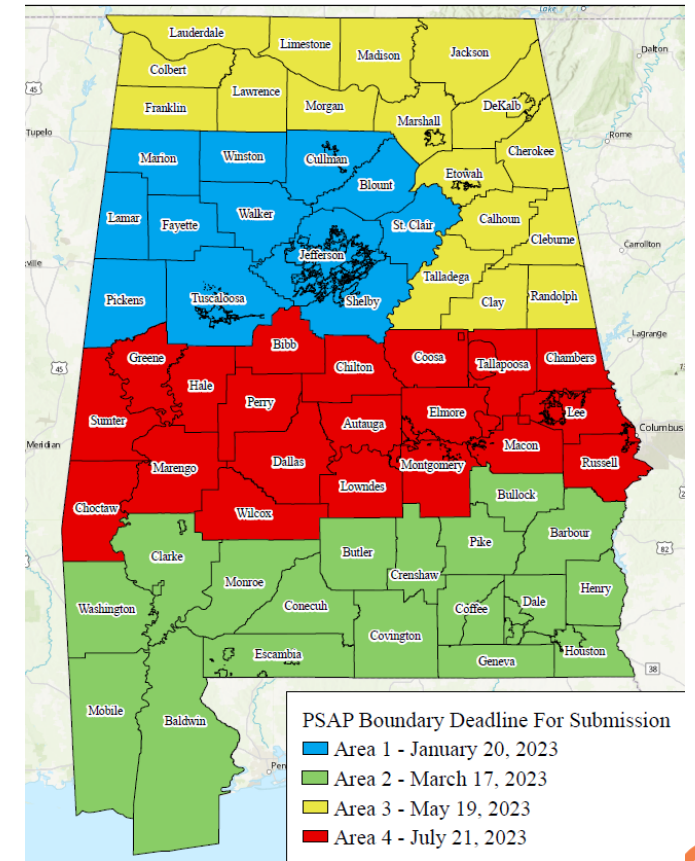
ALEMD Program Update

➤ Program is currently under comprehensive review
- o Renewals will be temporarily paused with a grace period extended to all participates
- o New courses can still be requested and taught using the new web-based Intent to Train Form

➤ Board staff had an initial meeting with the Office of EMS on May 2nd to discuss the Program

➤ Instructors and Practitioners will receive additional communication as we complete the program review

Board Announcements

➤ Whitelist email items from:

  o al911board.com

  o DocuWare domain [@docuware.cloud]

  o MailChimp

➤ Visit our Forms & Information Page
https://www.al911board.com/professionals/regulations/ecd-information-and-forms

➤ Legacy 911 Cost Reimbursement Program for FY2023 – Submissions are due by the 10th of each month.
Access the Form Here

➤ Request for Payment for PST Certification – Submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month.

➤ Submit any changes to ECD contacts using the Contact Information Update form. Access the Form Here

➤ NG9-1-1 GIS Project-Area 4 PSAP Boundary Submission Deadline is **July 21, 2023**. This boundary will be used within ANGEN to implement statewide geo-routing of wireless calls by the end of 2023. Please contact Anderson with any questions or for assistance. Make sure you are aggregating and uploading your data frequently.
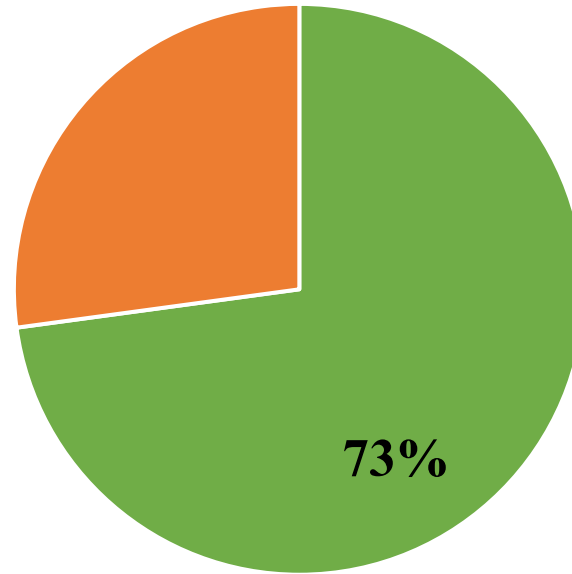

PSAP Boundary Deadline For Submission
Area 1 - January 20, 2023
Area 2 - March 17, 2023
Area 3 - May 19, 2023
Area 4 - July 21, 2023

Upcoming Training

Dates	Training	Location	Organization	Status	
July 18, 2023	INdigital Regional Training	Montgomery, AL	Alabama 9-1-1 Board	Open	More Info
July 24, 2023	APCO - Active Shooter Incidents for Public Safety Communications	Huntsville, AL	UAH Police Emergency Communications	Open	More Info
July 25, 2023	APCO - Crisis Negotiations	Huntsville, AL	UAH Police Emergency Communications	Open	More Info
July 26, 2023	APCO - Disaster Operations and the Communications Center	Huntsville, AL	UAH Police Emergency Communications	Open	More Info
September 12-13, 2023	Alabama TERT Basic Awareness Training	Mobile, AL	Mobile County ECD and other TERT Agencies	Open	More Info

29 PSAPs are 100% compliant

Auburn 911	Hueytown 911
Autauga 911	Jefferson 911
Barbour 911	Lauderdale 911
Blount 911	Lee 911
Calhoun 911	Opelika 911
Clarke 911	Limestone 911
Clay 911	Notasulga 911
Coffee 911	Marengo 911
Crenshaw 911	MontgomeryCo 911
Brewton 911	Pleasant Grove 911
Poarch Creek 911	Randolph 911
Franklin 911	Talladega 911
Gardendale 911	Washington 911
Homewood 911	Winston 911
Hoover 911	

39 PSAPs are 60+% compliant

Baldwin 911	Enterprise 911	Mobile 911
Birmingham 911	Escambia 911	MontgomeryCi 911
Chambers 911	Etowah 911	Pelham 911
Cleburne 911	Fayette 911	Phenix City 911
Colbert 911	Flomaton 911	Pike 911
Covington 911	Hanceville 911	Russell 911
CullmanCi 911	Henry 911	Shelby 911
CullmanCo 911	Houston 911	St Clair 911
Dale 911	JacksonCo 911	Tallapoosa 911
Dallas 911	Madison 911	Tallassee 911
DeKalb 911	Marion 911	Tuscaloosa 911
Dothan 911	Marshall 911	TuscaloosaCo 911
Elmore 911	Millbrook 911	Walker 911

ALPST-1 Certification Program

➢1,103 personnel affiliated with primary PSAPs that are ALPST-1 Certified
- 937 are earning their CEUs
- 166 need to complete their reciprocity module within Virtual Academy

➢316 personnel eligible to take Competency Exam (i.e. hire date prior to 07/1/2022)
- 13 were signed up as of 05/31/2023
- 303 more are eligible

➢73 personnel need to enroll in board-approved PST Course (i.e hire date after 06/30/2022)

➢22 personnel that we need more information on before we can determine their path forward

June 6-9, 2023 Letters – Part 1

1. The following personnel are ALPST-1 certified and should be earning their CEUs. (937)

ECD Name	First Name	Middle Name	Last Name	AL911 Board Assigned Primary PSAP Name	DOH

June 6-9, 2023 Letters – Part 2

2. The following personnel are ALPST-1 certified but need to complete the reciprocity module within Virtual Academy. If they are not in your agency's Virtual Academy account and did not have a previous account with another agency, a Virtual Academy Admin will need to add them. If they have had a Virtual Academy account at another agency, please contact our office before adding, so that we can affiliate them with the correct agency. If there is someone listed below that cannot see their reciprocity module assigned to them when they log in to their user account, please contact our office, so that it may be reassigned. (166)

ECD Name	First Name	Middle Name	Last Name	AL911 Board Assigned Primary PSAP Name	DOH

June 6-9, 2023 Letters – Part 3

3. The following personnel are already scheduled to take the Competency Exam during the month of June 2023. If they successfully complete the exam, Board staff will assign their reciprocity module within Virtual Academy and once they complete it, they will be ALPST-1 certified and should begin earning their CEUs. (13+)

ECD Name	First Name	Middle Name	Last Name	AL911 Board Assigned Primary PSAP Name	DOH

June 6-9, 2023 Letters – Part 4

4. Based on their Date of Hire (i.e. prior to July 1, 2022), the following personnel are eligible to take the Competency Exam or voluntarily enroll in a Board-approved PST Course. If you wish for them to take the Competency Exam, <u>visit the link</u> to the Certification Program webpage on our site and complete the <u>Intent to Test Form</u> *PRIOR TO JUNE 30, 2023*. There is a paragraph on the <u>Intent to Test Form</u> that has an instructional webinar linked as well. The exam will need to be proctored and there is a 100-minute time limit within Virtual Academy. (303)

Adamsville 911	Chilton 911	Enterprise 911	JacksonCi 911	Millbrook 911	St Clair 911
Albertville 911	Choctaw 911	Fort Payne 911	JacksonCo 911	Monroe 911	Sumter 911
Alexander City 911	Colbert 911	Gadsden 911	Lamar 911	MontgomeryCi 911	Tallapoosa 911
Atmore 911	Conecuh 911	Geneva 911	Lawrence 911	Morgan 911	Tarrant 911
Baldwin 911	Coosa 911	Goodwater 911	Lowndes 911	Pelham 911	Thomasville 911
Bibb 911	CullmanCi 911	Greene 911	Macon 911	Perry 911	Tuscaloosa 911
Birmingham 911	CullmanCo 911	Hale 911	Madison 911	Pickens 911	TuscaloosaCo 911
Bullock 911	Daleville 911	Hanceville 911	Marion 911	Pike 911	Tuskegee 911
Butler 911	Dallas 911	Houston 911	Marshall 911	Shelby 911	Walker 911
Chambers 911	East Brewton 911	Irondale 911	Midfield 911	Shorter 911	Wilcox 911
Cherokee 911					

June 6-9, 2023 Letters – Parts 5 &6

5. Based on their Date of Hire (i.e. after June 30, 2022), the following personnel will need to enroll in a Board-approved PST Course of your agency's choice and upload their certification upon completion. (73)

ECD Name	First Name	Middle Name	Last Name	AL911 Board Assigned Primary PSAP Name	DOH

6. We need more information to determine the following personnel's path forward. (13)

ECD Name	First Name	Middle Name	Last Name	AL911 Board Assigned Primary PSAP Name	DOH

June 6-9, 2023 Letters – Part 7

7. The following personnel pre-registered to take the NENA TCC Course that are not eligible for Competency Exam. (9)

ECD Name	First Name	Middle Name	Last Name	AL911 Board Assigned Primary PSAP Name	DOH

NENA TCC Course
(administered by Virtual Academy)

OPTION 1 – 70 PRE-PURCHASED SEATS

1. VA has created a district in the NENA TCC Platform, "AL911 Board"
2. Leah, Adam, and Michelle have been added as Admin
3. The AL911 Board will email Virtual Academy with user information
4. VA will create the user information and send over to the AL 911 Board to distribute to the new user(s)
5. AL 911 Board will pull user progress from site when needed

OPTION 2 – PSAPS SIGN-UP USERS

1. AL PSAPs sign up users at https://www.nena.org/page/tcc
2. AL PSAPs will enter Promo Code :   ALABAMATCC
3. AL PSAPs will enter PSAP's billing information and NENA will generate invoice and send to the PSAP
4. Upon receipt of invoice, PSAP will complete Request for Payment for PST Certification to the Board. Submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month.
5. VA generates new user information automatically when enrolled through the NENA TCC site. User information is sent directly to the user's email address. Please note, emails for new user accounts are system generated and may land in SPAM folders. Users should check SPAM folders.
6. VA Tech Support is available 24/7 for all users and admin at 855-227-9119. They can resend user information and reset passwords.

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Questions

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