Attachment D
Question and Answer Document
AL-GIS-RFP-23-001
Please submit your questions in the form below (yellow shaded area) by the date and time established in the RFP.

Question No.	DOC NAME (RFP or Attachment)	PAGE # OR SECTION #	RESPONDENTS QUESTION	RESPONSE
1	General Information	Section 1.9 Confidentiality	Will financial statements be disclosed as part of Alabama Public Records Law, if requested, if they are marked as Confidential in the Transmittal? If financial statements will be disclosed can the financial statements be provided at a later date as part of the final vetting process so long as Section 2.3.4 is completed?	No. Not applicable.
2	1-AL-GIS-RFP-23-001-GENERAL-INFORMATION-AND-PROPOSAL-INSTRUCTIONS	Page 4, Item 1.3 Due Date for Proposals	We understand the Board's desire to move quickly on this procurement process, but due to the July 4th holiday would the Board consider extending the RFP deadline by 2-3 weeks to ensure it receives comprehensive and high-quality proposals that comply with the stated requirements.	No.
3	1-AL-GIS-RFP-23-001-GENERAL-INFORMATION-AND-PROPOSAL-INSTRUCTIONS	Page 15, Item 3.2 Evaluation Criteria	Section 3.2 Evaluation Criteria refers multiple times to "Mandatory Requirements." Are the Mandatory Requirements there referring to the "Mandatory Clauses" and "Mandatory Contract Terms" outlined in section 2.3.5 Contract Terms/Clauses, or are they referring to any/all of the requirements listed in 4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications?	The mandatory requirements referred to in Section 3.2 Evaluation Criteria are outlined in Section 2 Proposal Preparation Instructions.
4	1-AL-GIS-RFP-23-001-GENERAL-INFORMATION-AND-PROPOSAL-INSTRUCTIONS	Section 1.3: Due Date for Proposals	Would you consider extending the proposal submission deadline? The NENA 2023 national conference is being held the week of June 17-22 and two federal holidays occur during the RFP response period (June 19th and July 4th).	No.
5	1-AL-GIS-RFP-23-001-GENERAL-INFORMATION-AND-PROPOSAL-INSTRUCTIONS	General Question	Are previous vendors that supported the NG9-1-1 GIS Services and build-out in 2020 excluded from the proposal process?	No.
6	1-AL-GIS-RFP-23-001-GENERAL-INFORMATION-AND-PROPOSAL-INSTRUCTIONS	Section 2.3.3: Company Financial Information	Are you able to clarify the additional financial information required in the instance that the provided financial statements are those of a parent company?	If the financial statements being provided by the Respondent are those of a parent or holding company, additional financial information specific to the entity/organization directly responding to the RFP that would also demonstrate its stability should be included.
7	1-AL-GIS-RFP-23-001-GENERAL-	Section 2.4	"RFP language should not be repeated within the response." Can the language be used as section headers where the	Yes.

			Respondents reply beneath each of the technical specifications?	
	INFORMATION-AND-PROPOSAL-INSTRUCTIONS		Respondents reply beneath each of the technical specifications?	
8	1-AL-GIS-RFP-23-001-GENERAL-INFORMATION-AND-PROPOSAL-INSTRUCTIONS	Section 3.2: Evaluation Criteria	Reading through the RFP, it is not entirely clear which requirements are the mandatory and which requirements are evaluated as 'Pass/Fail' as part of the technical proposal. Can the Board clarify which requirements are mandatory?	The mandatory requirements referred to in Section 3.2 Evaluation Criteria are outlined in Section 2 Proposal Preparation Instructions.
9	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 1.1; Page 3	"These projects include on-going GIS data validation and remediation, GIS database administration, Development of a Spatial Interface (SI), an Emergency Call Routing Function (ECRF), a Location Validation Function (LVF), as well as supporting the Board's 85 Emergency Communication Districts (ECDs) and the 106 PSAPs contained within those districts with their GIS needs." How many ECDs/PSAPs have completed the initial data remediation process?	All 85 ECDs have submitted the required layers in the NENA GIS Data Model. Approximately 50% of those have participated in data remediation.
10	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 1.1; Page 6	Since data remediation services will be chosen 'a la carte', should the respondents submit an hourly rate for these services?	Yes.
11	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 1.3; Page 8	Regarding Alternate Solutions, there are certain requirements that would likely balloon the cost of the solution. There may be other approaches (currently used by other states) that could significantly decrease the cost of the solution while still providing the basic framework that the Board is looking for. However, we do not want to be docked points on our technical proposal for providing Alternate Solutions. Can we respond to certain requirements with an "as is" solution, and also propose Alternate Solutions?	Yes.
12	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 1.3; Page 8	"Vendors are required to provide detailed responses immediately following each specification." Where do the specifications start? Does the vendor provide responses to 1.2 Scope of Services? Or 1.1?	Each section of Attachment C Technical Specifications should be acknowledged and/or responded to.
13	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 1.5; Page 9	"Some municipalities or other PSAPs may have a need for additional GIS layers specific to their operation. In these situations, the Board would expect these layers to be required". Can the Board provide a list of layers that would be required outside the NENA Required, Strongly Recommended, Recommended list?	No.
14	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 1.5; Page 9	"Some municipalities or other PSAPs may have a need for additional GIS layers specific to their operation. In these situations, the Board would expect these layers to be required". Will the Board provide a common schema for the additional layers?	No.
15	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 2.6	The Street Name Alias Table in the NENA Standard for NG9-1-1 GIS Data Model is a separate table to the Road Centerlines. There are multiple potential	The Board requires following NENA's guidance on this data later. "One MUST ensure it is compatible with the latest

			ways to submit Street Name Alias information. How will the ECDs/PSAPs be supplying the information to populate the Street Name Alias table?	version of APPENDIX B of NENA-STA-010."
16	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.1	How many users does the Board expect the need to edit GIS data through the web-mapping component?	There are approximately 145 credentialed users currently.
17	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.1	Does the Board anticipate allowing some ECDs/PSAPs to edit their data in their existing GIS system(s), rather than use the web-mapping component of the solution, if they would prefer to do so? Or will the Board mandate the use of the web-editing tools for all ECDs/PSAPs?	Yes. No.
18	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.1	Web editing is not ideal for complex spatial editing like addressing for NG9-1-1. Is the Board requiring the GIS data editing solution to be a web-based application, or will alternatives be accepted?	The Respondents should propose their best solution.
19	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.1	The Board is requiring the solution to be Esri compatible. Is the Board hosting and providing the licensing for an Enterprise Esri GIS system with ArcGIS Server, ArcGIS Portal, and a Database for the tools to interface with? Does the Board or the State have an existing Enterprise GIS system?	No. No.
20	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Sections 3.1 & 3.4	To reduce costs for the Board, would the Board be open to using their existing ArcGIS Online/Enterprise licenses and account to support storing and publishing data?	If one is established, yes.
21	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.3	When the Board says, "the Vendor shall provide 24x7x365 customer support", is this level of support expected for catastrophic system outage or basic user support (e.g., resetting passwords)?	Both.
22	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.3	When the Board says, "the Vendor shall provide 24x7x365 customer support", since this is a cloud-native solution, are there System Uptime Metrics the Board expects the Respondent to provide?	The Respondents should propose their best solution.
23	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.4	Is the Board expecting a native mobile iOS/Android application that is installed on a phone/tablet (that makes use of disconnected editing) or a mobile-friendly web editor (that does not make use of disconnected editing)?	The Respondents should propose their best solution.
24	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.4	How many users does the Board expect the need to use the mobile editing component?	There are approximately 145 credentialed users currently.
25	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	Section 3.4	How many total users does the Board expect to be using the system on an annual basis, including for validation, viewing metrics, editing data, and submitting data for aggregation?	There are approximately 145 credentialed users currently.
26	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	General Question	Does the Board envision the existing system to remain in place during a transition period while the new system is deployed/configured/implemented and users are trained?	Yes.
27	4-AL-GIS RFP-23-001-	General Question	If the existing system will be running in parallel while the new system is being	As soon as possible.

			implemented, is there an expected date the Board expects to cut off the old system and activate the new system?	
28	4-AL-GIS RFP-23-001-ATTACHMENT-C-Technical Specifications	General Question	How does the Board envision delivering/transferring their existing ECD/PSAP and Statewide datasets that live within the existing system into the new solution?	The Respondents should propose their best solution.