



# ALABAMA 911 BOARD

**July 25, 2023**  
**Talk About It Tuesday!**



@alabama911board



Alabama 9-1-1 Board



@al911board



<http://al911board.com>

# Introduction & Contact Information

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# Agenda

July 25, 2023

- RapidSOS Premium Implementation Testing with Morgan County 911
- Board Announcements & Reminders



Ryan Whisenhunt

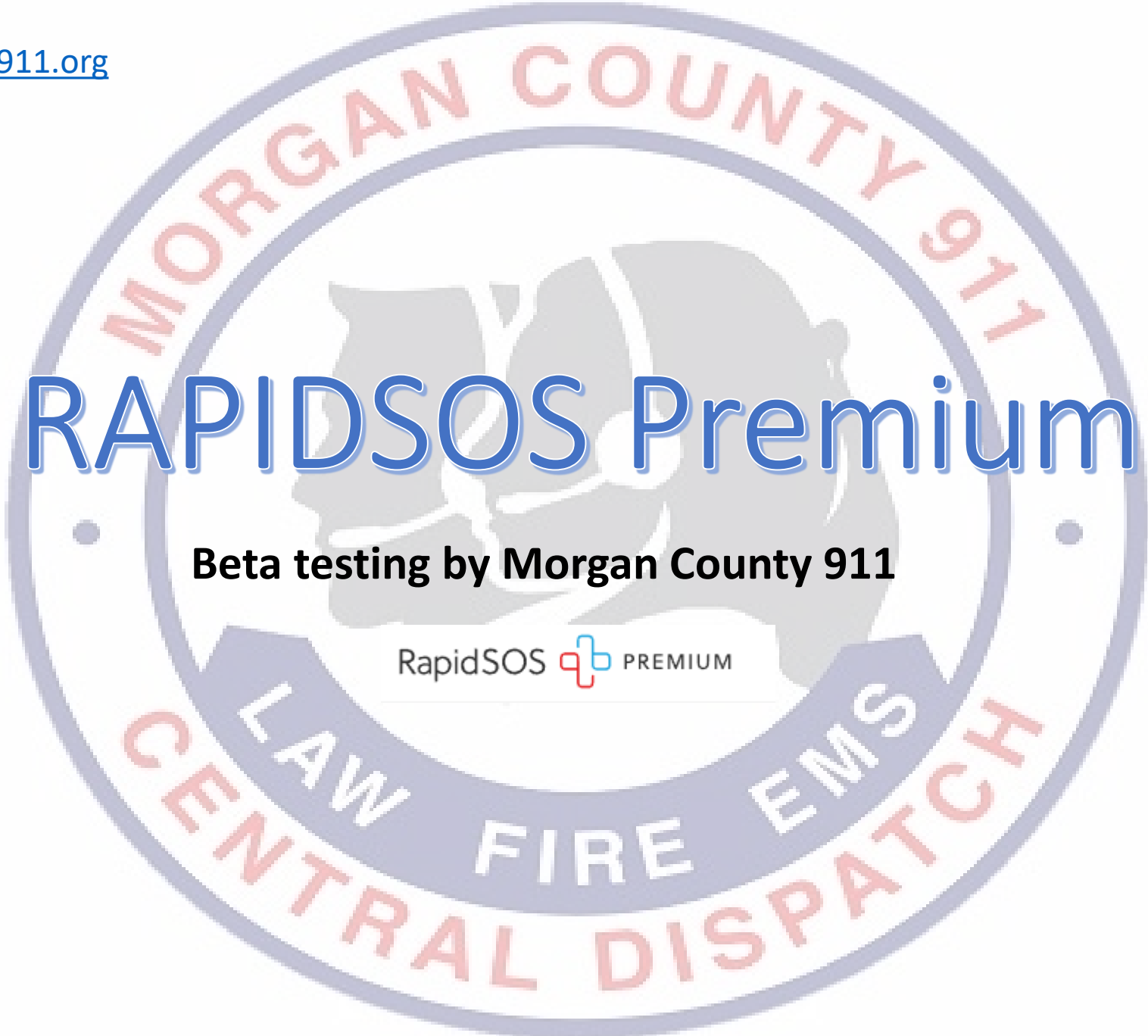
[ryan.whisenhunt@morgan911.org](mailto:ryan.whisenhunt@morgan911.org)

256-476-0652

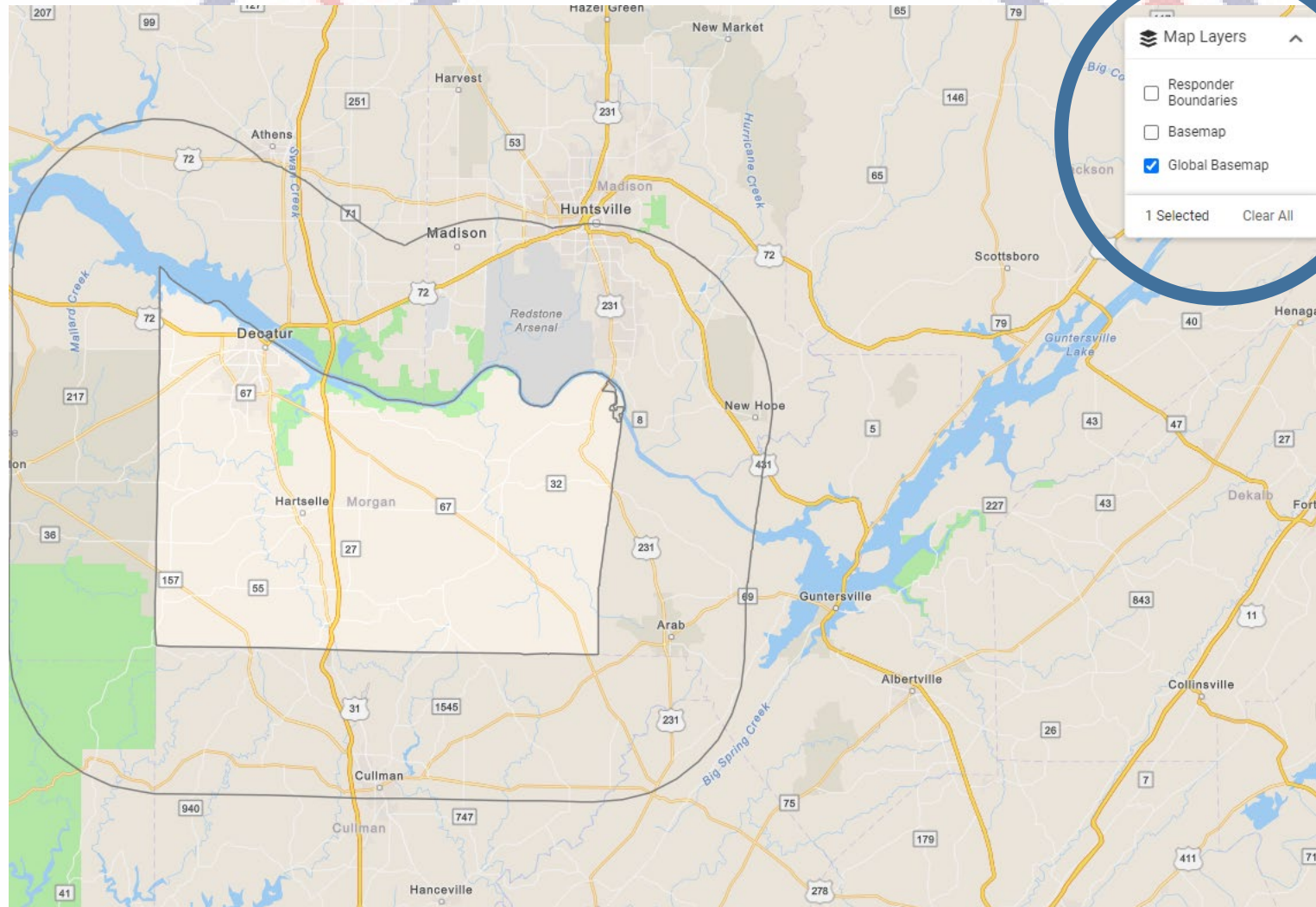
# RAPIDSOS Premium

**Beta testing by Morgan County 911**

RapidSOS  PREMIUM



# Premium allows for your local GIS data



New map layers added

# Only the basemap layer – no structures



# BASEMAP OVER GLOBAL – STREET VIEW

1-256-566-8175 Copy All X

3 sec ago 09:14:29 CDT, 7.24.2023  
Source: Apple

**2301 Eastbrook SE**  
Decatur, Alabama 35601

Lat/Long: 34.58948, -86.95318

/// what3words: wistfully.straps.birthday

Uncertainty Radius: 9.8m  
Confidence: 95%

Altitude: 147.0m  
Vertical Uncertainty: 4.8m

Google Street View

Most Recent Locations, Estimated Addresses

Check for Additional Apple Data

Map Layers

- Responder Boundaries
- Basemap
- Global Basemap

2 Selected Clear All

GETS A LITTLE MESSY, BUT STRUCTURES CAN BE SEEN

# SATELLITE AND BASEMAP

1-256-566-8175

Copy All

25 sec ago 09:17:53 CDT, 7.24.2023

Source: Apple

**2301 Eastbrook SE**

Decatur, Alabama 35601

Lat/Long: 34.58950, -86.95317

/// what3words: wistfully.straps.birthday

Uncertainty Radius: 8.4m  
Confidence: 95%

Altitude: 146.8m  
Vertical Uncertainty: 6.3m

Google Street View

Most Recent Locations, Estimated Addresses

## APPLE ENHANCED EMERGENCY DATA

45 sec ago

Verify if this device information applies to the caller and their emergency.

## Call Info

Source	Voice
Primary Callback Phone	+1 (256) 566-8175





# ALERTS – AKA ALARM CALLS

\*Will play a tone

\*If not accepted in 30 seconds, they will call

\*Chat box is available even after the call is complete/closed

The screenshot displays the RapidSOS Premium interface. At the top left, it says 'RapidSOS PREMIUM'. Below this, there are tabs for '911' and 'Alerts (1)'. A notification card for 'BURGLARY' is shown, with details: '4216 Highway 31 South, Decatur, AL 35603' and 'ACCEPTED BY YOU'. A detailed view of the alert is open, showing 'Commercial Burglary' from 'SIMPLISAFE - TEST' received '46 sec ago' at '12:34:19 CDT, 7.24.2023'. The address is '4216 Highway 31 South, Decatur, AL 35603'. It includes coordinates (Lat/Long: 34.52311, -86.96738) and a 'what3words' location: 'ankles.saving.mattered'. A note states 'Estimated Address based on Lat/Long'. Below this, a table of details is shown: Incident Time (7/24/2023 12:34:18 PM), Zone/Sensor (Zone 3 - TEST), Alarm Permit Number (034265 - TEST), Service Provider (SIMPLISAFE - TEST), and Site Phone (+1 (555) 555-5555). An 'Emergency Contacts' section is also visible. At the bottom, a chat log shows a message from 'psap test csp' (17575553333) with a 'Dispatch Requested' status at 12:34. A response from 'Morgan County EMCD' is shown as 'Accepted' at 12:34. A blue button labeled 'received alarm' is shown at 12:35. A final message from 'psap test csp - Ryan Clarke' says 'This is a test from our side.' at 12:35. The right side of the interface shows a map with a location marker.

# Language Translation Services Open Enrollment starts August 1

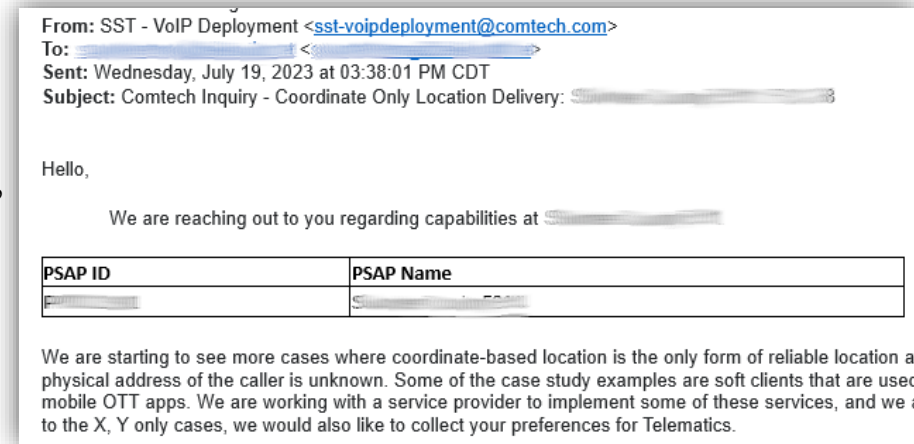
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- **Open enrollment for language translation services offered by the Board with Voiance will run August 1 through August 31. This is only for those PSAPs that are not already enrolled in the language translation services (Voiance) offered by the Board.**
- **Why Voiance?** Because it is already recognized by state Purchasing under NASPO ValuePoint Master Service Agreement 90-000-18-00003AG.
- **Process:** Fill out the form (will be live August 1). Andi Murphree with INdigital will coordinate with your PSAP and Voiance to get it implemented.



# Board Announcements & Reminders

- The application deadline for Grant Cycle 8 is **August 1**. Details and the application are [here](#).
- If you receive an email from Comtech, which may look similar to the one at the right, please forward it to INdigital. [Melissa Carpenter](#) will provide Comtech with a consistent response about our statewide deployment.
- If someone separates from your agency, do not delete them from Virtual Academy. Rather, move them to the ALSPT-1 Unaffiliated Personnel group or allow the Board staff to do so when we process the separation form. If you have any questions, call the office.
- Legacy 911 Cost Reimbursement Program for FY2023 – Submissions are due by the 10<sup>th</sup> of each month. [Access the form here](#).
- [Request for Payment for PST Certification](#) - Submissions made by the 10<sup>th</sup> will be paid out at the end of the month. Anything submitted after the 10<sup>th</sup> will be paid at the end of the following month.



# Upcoming Training

Dates	Training	Location	Organization	Status	
Aug 07-Aug 11, 2023	IAED Emergency Telecommunicator (ETC)	Tuscumbia, AL	Colbert County E911	Open	<a href="#">More Info</a>
Aug 07-Aug 11, 2023	APCO PST 1	Auburn, AL	Auburn Public Safety	Open	<a href="#">More Info</a>
Sep 12-Sep 13, 2023	Alabama TERT Basic Awareness Training	Mobile, AL	Mobile County Communications District and other TERT Agencies	Open	<a href="#">More Info</a>

## Opportunities to Network!

Alabama NENA Gulf Coast Conference will be held October 16 – 18. The Pre-Conference class is sponsored by the Alabama 9-1-1 Board. Rick Janka with the 911 Training Institute will teach Survive & Thrive! Core Stress Resilience Training!™ on October 15. [Register here!](#)

The Alabama APCO Fall Workshop will be in Orange Beach on November 16-17. Registration will open August 4. The [Call for Papers](#) deadline is August 1. Do you have a topic you would like to present to your peers?



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# Questions

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