



ALABAMA 911 BOARD

August 8, 2023
Talk About It Tuesday!



@alabama911board



Alabama 9-1-1 Board



@al911board



<http://al911board.com>

Introduction & Contact Information

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Agenda

August 8, 2023

- ALAPCO Fall Workshop
with Misty Little
- ALNENA Gulf Coast Conference
with Chad Sowell
- Board Announcements & Reminders



Alabama APCO 2023 Fall Workshop

2023 FALL WORKSHOP

APCO
International
Leaders in Public Safety Communications™
Alabama Chapter

WEDNESDAY - 11/15

AL 911 BOARD 1 DAY WORKSHOP: TBD
4 PM - 5 PM: EARLY REGISTRATION

THURSDAY - 11/16

7:45 AM - 8:45 AM: REGISTRATION
9:00 AM - 9:50 AM: JEANIE PHARIS
FROM DISPATCHER TO DIRECTOR
10:00 AM - 10:50 AM: ANDREA SMITH KING
UNMASK THE IMPOSTER! HOW TO OWN THE SUCCESS YOU'VE EARNED
11:00 AM - 11:50 AM: DOMINIQUE MATHIS
911 TRAINING BLUEPRINT: ESTABLISHING A STANDARD OF INSTRUCTOR EXCELLENCE
12:00 PM - 12:50 PM: LUNCH BREAK
1:00 PM - 1:50 PM: CLIFFORD AMERSON
DOMESTIC VIOLENCE AWARENESS FOR TELECOMMUNICATIONS
2:00 PM - 2:50 PM: ALABAMA 9-1-1 BOARD
UPDATE FROM THE ALABAMA 9-1-1 BOARD
3:00 PM - 3:50 PM: JASON LONG
HANDLING PURSUITS
6:00 PM - 8:00 PM: AWARDS BANQUET DINNER

FRIDAY - 11/17

8:30 AM - 9:20 AM: MICHELLE PEEL
DEVELOPING SKILLS FOR YOUR PROFESSIONAL GROWTH
9:30 AM - 10:20 AM: JASON LONG
WEATHER SPOTTING FOR THE TELECOMMUNICATOR
10:30 AM - 11:20 AM: KEVIN POND
DENIM ISN'T LEADERSHIP
11:30 AM - 12:30 PM: LUNCH & MEMBERSHIP MEETING
12:30 PM - 1:00 PM: SUSAN NELSON
CHAIR YOGA
1:00 PM - 2:00 PM: VENDOR PRESENTATIONS
2:00 PM - 3:00 PM: KRISTI GRAHAM
FROM THE SEAT TO THE STREET: PERSPECTIVES FROM BOTH SIDES OF THE RADIO

SPRINGHILL SUITES ORANGE BEACH

NOVEMBER 16-17, 2023

[REGISTER NOW!](#)

FOR MORE INFORMATION OR TO SPONSOR THE
EVENT, EMAIL BOARD@APCOALABAMA.ORG

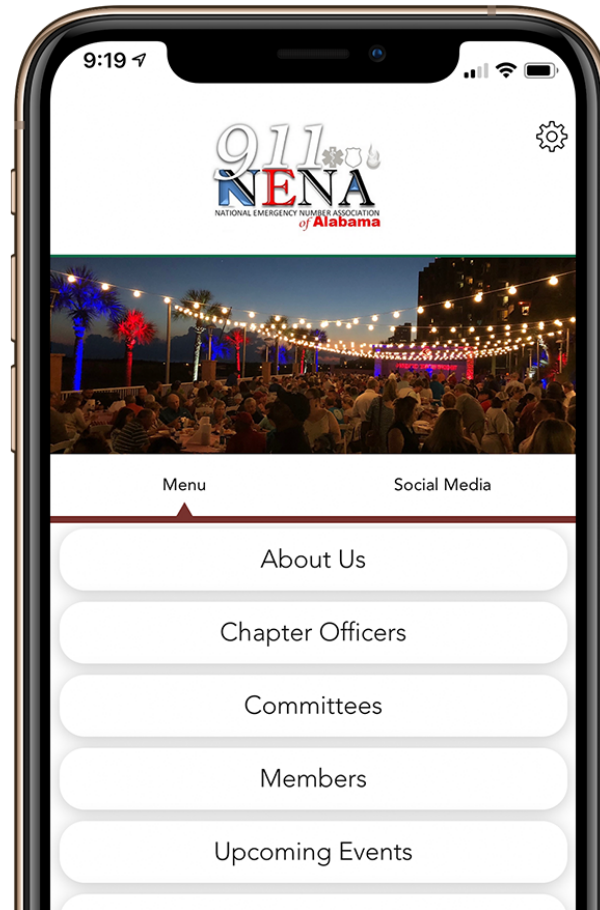
[Register Now!](#)

32nd Annual Alabama NENA Gulf Coast Conference

Perdido Beach Resort, Orange Beach - October 15 – 18, 2023

Download our app today!

Search: 911 NENA Alabama



Built by:
OCV APPS



Dr. Rick Janka

911 Training Institute

Pre-Conference Class
Sponsored by



&

WARD | SCOTT | MORRIS
ARCHITECTURE

Survive & Thrive!
Core Stress Resilience Training

8:00am until 5:00pm in Salon D
Boxed lunch will be served

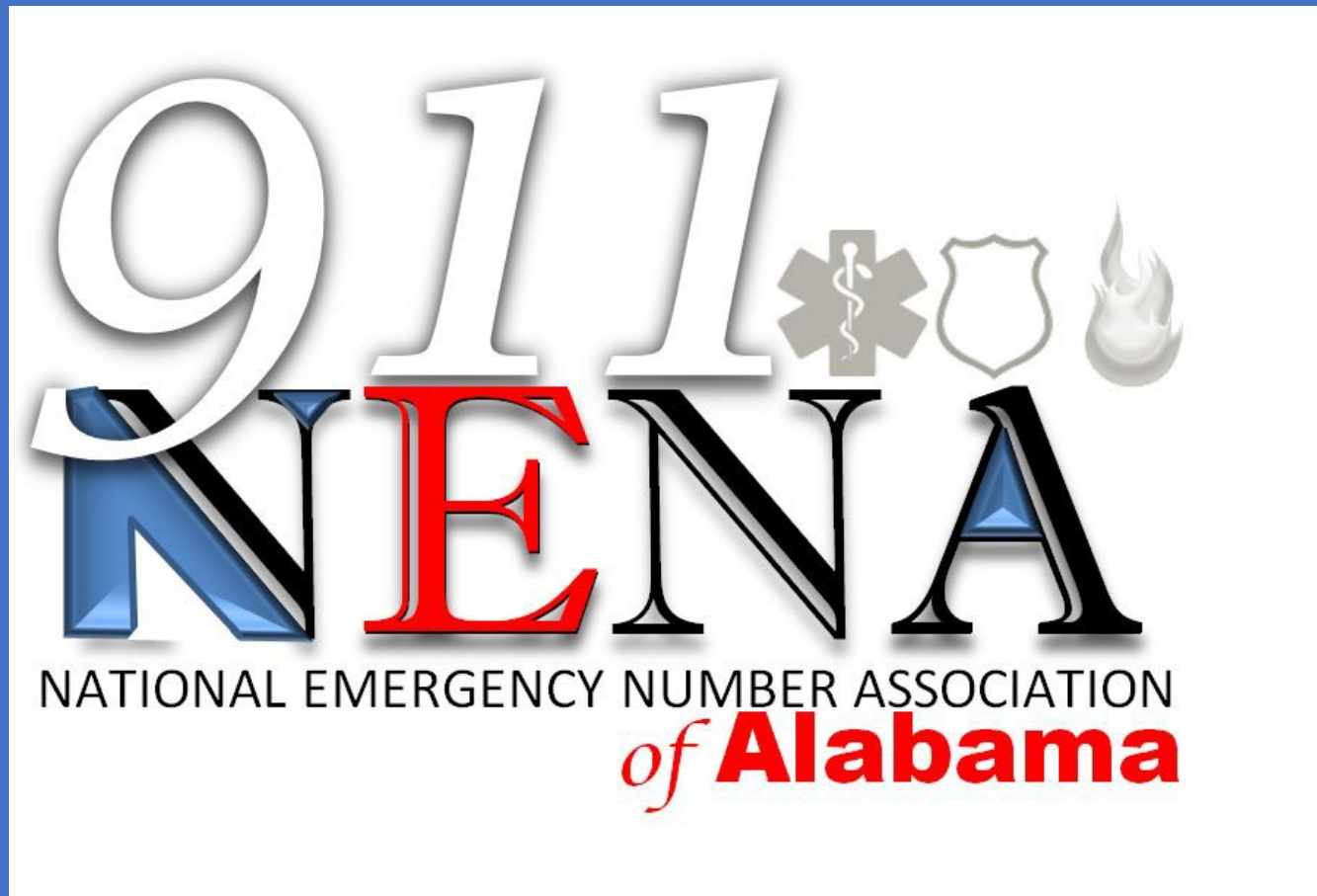


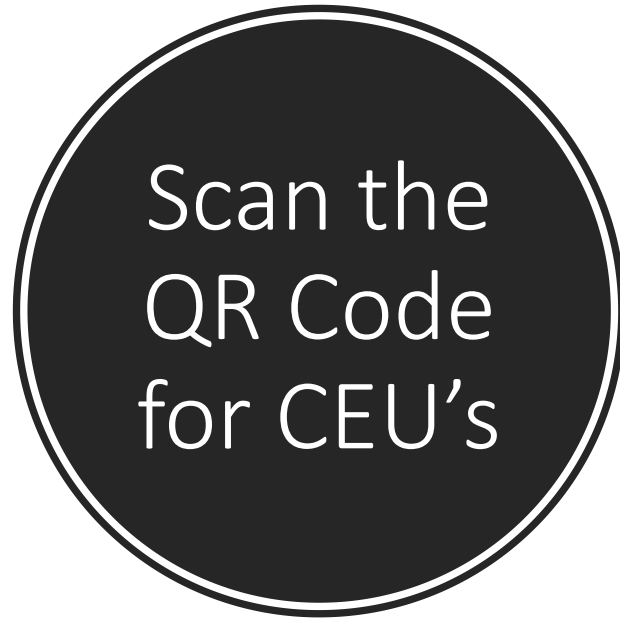
Sunday Highlights

Registration 10am-4pm in Hotel Foyer – Kiosk registration system – onsite registration available at \$325

Opening Reception and Exhibit Hall 4pm-7pm – Sponsored by INdigital and RPSS

First Timers Reception in Night Reef – 6pm-7pm - Sponsored by INdigital





- QR Codes will be presented at the beginning and ending of each instructor's class for you to scan with your phone. Certificates will then be emailed to you after you enter your information.
- CEU's for classes have been approved by the Alabama 911 Board

ALNENA
Keynote Speaker

Joe Serio

Be an Inspired Leader

Monday, October 16th
8:00am



Monday Highlights

Education Classes 9:30am – 11:20 am

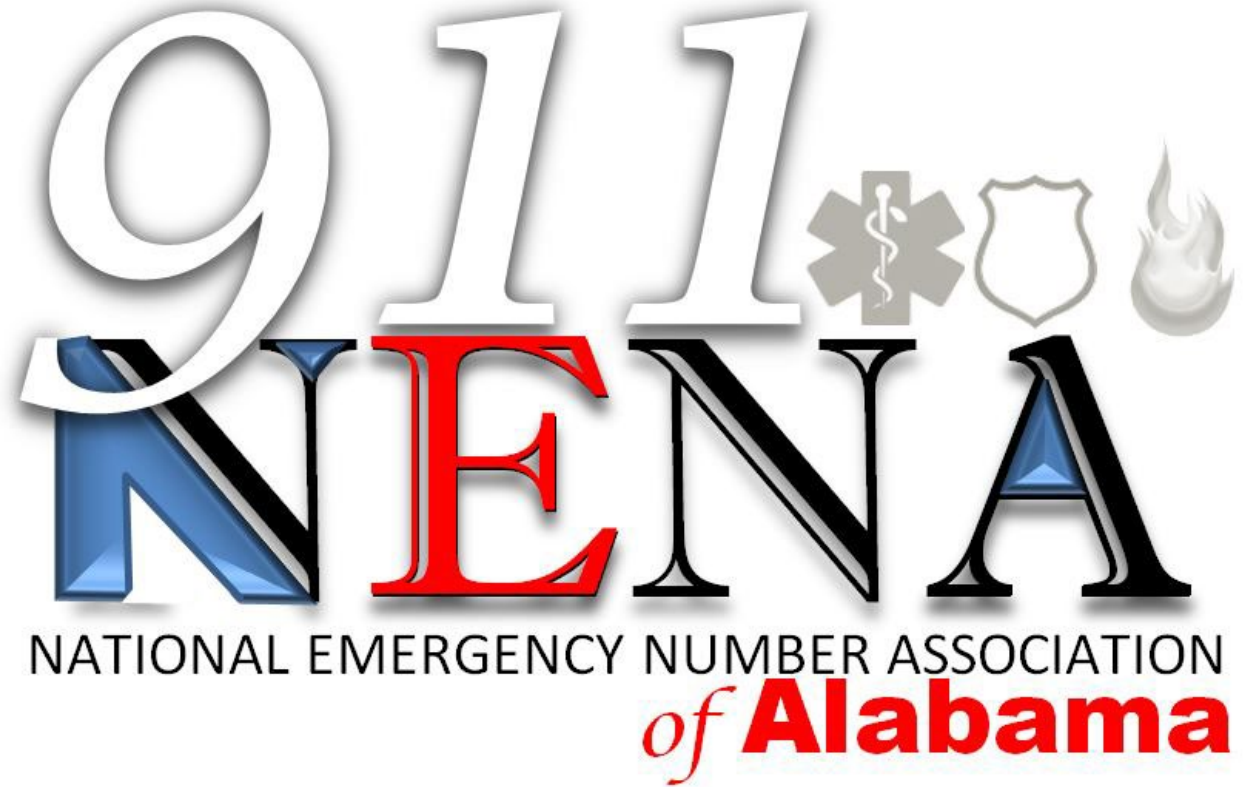
Monday Lunch 11:30am -1pm

Sponsored by:



Alabama NENA Chapter Meeting 1pm

Education Classes resume at 1pm



Monday Speakers

October 16th



Dennis Darouse, Tangipahoa Communications District

Jeff Dempsey, Jefferson County 911

Tracy Eldridge, On Scene First

Halcyon Frank, Denise Amber Lee Foundation

Dr. Rick Janka, 911 Training Institute

Tanya Lee, EvansCare

Charlsie Little, City of Auburn 911

Joe Serio, The 360 Dispatcher

Doug Showalter, Showalter and Company

Kristi Stamnes, Mobile County 911

Adam Timm, The Healthy Dispatcher

Robert Wright, Pike County 911



Costume Party

Hosted BY

Quality Recording Solutions

1st: \$200 Amazon GC

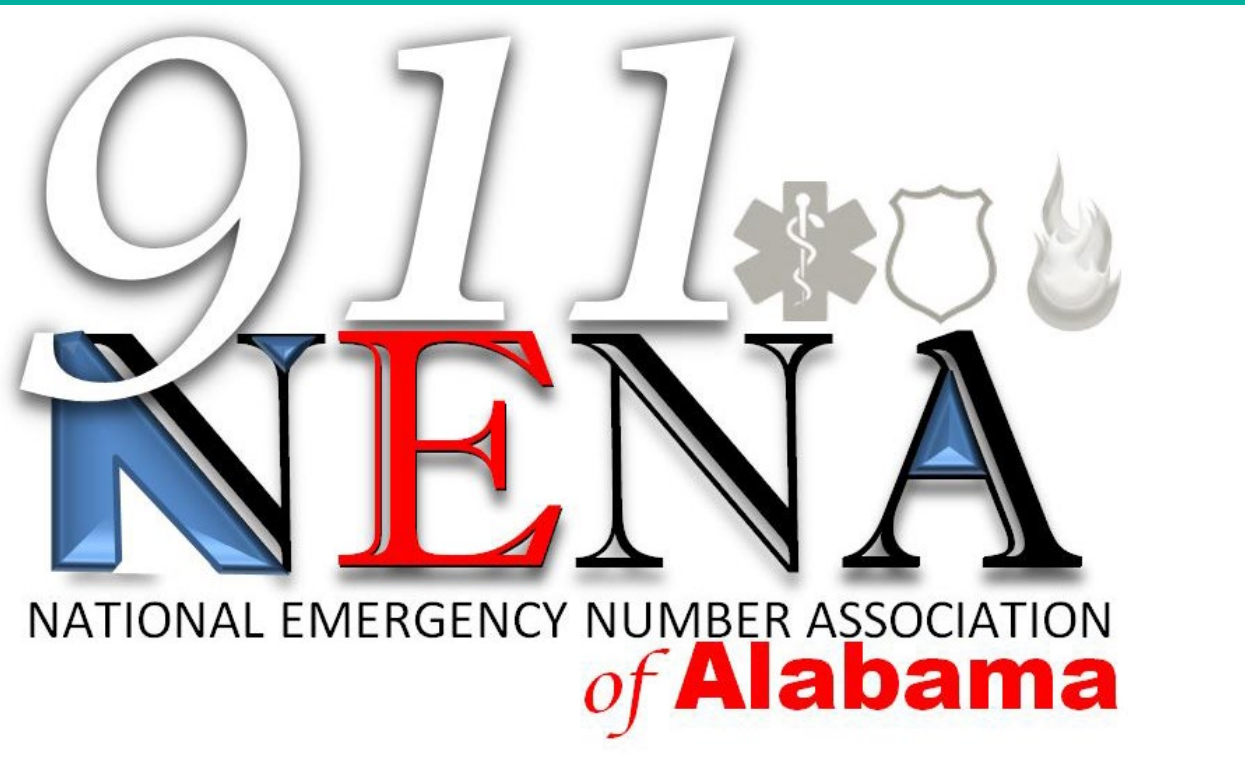
2nd: \$100 Amazon GC

3rd: \$50 Amazon GC

Costume Contest, Live Band, Cold Drinks, and Lots of Fun

Join us at the AL NENA Gulf Coast Conference
Monday October 16th 2023 at 8pm
Perdido Beach Resort

Tuesday Highlights



- Education sessions 8:30am until 11:30am
- Exhibit Hall 9am until noon
- Lunch on your own 11:30am until 1pm
- Education sessions resume at 1pm
- Shrimp Boil 6pm until 9pm

Sponsored by :

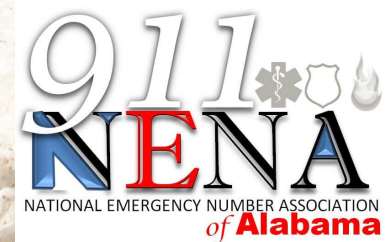
JMR+H
Architecture, PC

911Consult, Inc.
Emergency Services Consulting

Tuesday Speakers

October 17th

- Caleb Branch, INdigital
- Anderson Brooms, State 911 Board
- Adam Brown, State 911 Board
- Annie Cahill, DATAMARK
- Edie DeVilbis, Shape Good Habits
- Halcyon Frank, Denise Amber Lee Foundation
- Nida Jackson, State 911 Board
- Kelly Sanders-Kelley, Virtual Academy
- Tom LaBarge, Groundlinx Technologies
- Tanya Lee, EvansCare
- Leah Missildine, State 911 Board
- Susan Nelson, GeoComm
- Jeanie Pharis, Morgan County 911
- Michelle Norton, FirstNet
- Doug Showalter, Showalter and Company
- Rick Thomas, RapidSOS
- Blair Tyndall, VFIS
- Sondra Wesley, Prepared





Closing Keynote

911: Searching for Your Epic Life

Edie DeVilbiss
Shape Good Habits

Wednesday at 8:00am



Sponsored by:



[Register Now!](#)

Language Translation Services Open Enrollment ends August 31

- **Open enrollment for language translation services offered by the Board with Voiance will run August 1 through August 31. This is only for those primary PSAPs that are not already enrolled in the language translation services (Voiance) offered by the Board.**
- **Why Voiance?** Because it is already recognized by state Purchasing under NASPO ValuePoint Master Service Agreement 90-000-18-00003AG.
- **Process:** Fill out the [form](#). It is reviewed by Board staff. Then, Andi Murphree with INdigital will coordinate with your PSAP and Voiance to get it implemented.



Board Announcements & Reminders

- As you know, Laura Ehrhart joined us at the beginning of July as the Education and Outreach Program Manager. As she gets settled and attends some training, she may not always be in the office. If you need to talk to her or return her call, reach out to her via [email](#), on her direct line (334) 440-7912, or her cell phone (334) 451-9984.
- If you are an ALEMD Instructor and would like to provide input on the program content or delivery as we go through a wholesale review of the program, let [Laura](#) know. She will be reaching out by phone or in person to talk about the program and potential changes.
- Have you had a staffing change? If that person is ALPST certified or answering 911 calls, please fill out this [form](#). If that person is admin staff or otherwise does not answer 911 calls, fill out this [form](#).
- If someone separates from your agency, please do not delete them from Virtual Academy. Rather, move them to the *ALSPT-1 Unaffiliated Personnel* group or allow the Board staff to do so when we process the status form. If you have any questions, call the office.
- [Request for Payment for PST Certification](#) - Submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month.
- Upload, validate, aggregate your GIS data to the State office VEP.



Upcoming Training

Dates	Training	Location	Organization	Status
Sep 12-Sep 13, 2023	Alabama TERT Basic Awareness Training	Mobile, AL	Mobile County Communications District and other TERT Agencies	Open More Info

ALEMD Instructor Class is in the works for August 30-31 in St. Clair County. Please [contact us](#) if you are interested in becoming an ALEMD instructor.



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Questions

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