



ALABAMA 9-1-1 BOARD

October 10, 2023
Talk About It Tuesday!

Introduction & Contact Information

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Agenda

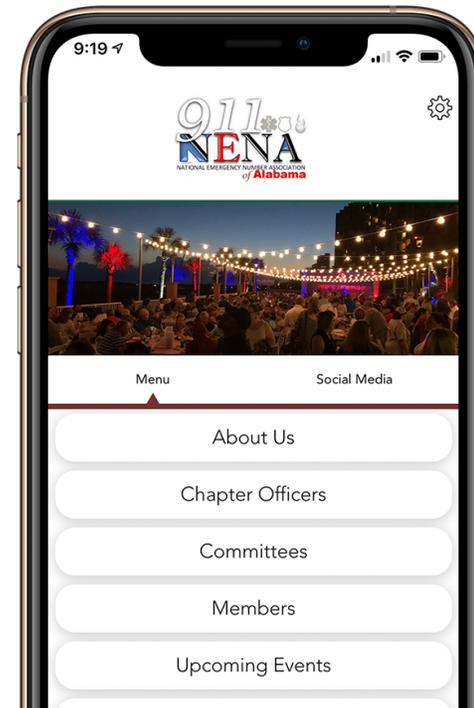
October 10, 2023

- Preview to Gulf Coast Conference
- Upcoming Events & Reminders



Alabama Chapter of NENA 2023 Gulf Coast Conference

Search: 911 NENA Alabama



Built by:
OCV APPS



Sunday, October 15

- Hosted by the Alabama 911 Board in conjunction with Alabama NENA's Gulf Coast Conference.
- Lunch provided.
- CEUs provided by the 911 Training Institute.



It's time to join us for...

Survive & Thrive! Core Stress Resilience Training!™

PRaise FOR "S & T":

"This class opened a fantastic avenue of tools for me and ways to look at and handle situations that are high stress."

"I think every 911 Professional should attend this, preferably early in their career."

"It was voluntary for my comm center & I think it should have been mandatory!"

"Life changing information."

DATE:
October 15, 2023
8am-5pm CT

LOCATION:
Perdido Beach Resort
27200 Perdido Beach Blvd
Orange Beach, AL 36561
Hosted by the Alabama 911
Board in conjunction with
Alabama NENA's Gulf Coast
Conference

FOR MORE INFORMATION:
E-mail:
info@911training.net
Website:
www.911training.net
Phone:
231-622-1600



"Of all of the stress management classes, this was the most applicable to what we do!"

There's no other stress resilience course like this in the 9-1-1 industry. This unique 8-hour course, developed by a mental health professional specializing in 9-1-1 stress, moves way beyond "cookie cutter" advice. You will be empowered to manage the stressors you face in and beyond the PSAP. This isn't a class to make you perform better (though you probably will!). It's an experience you'll help shape to make your LIFE the best it can be one day at a time!

Boost your personal resilience so that you can protect your quality of life at work and home by joining us to gain...

- **Cutting edge knowledge** about stress, 9-1-1 PTSD and other stress-related conditions that can (but doesn't have to) hijack your wellbeing
- **Personal resilience skills** and tools you can build into daily life to prevent and manage these negative impacts
- **Strategies to pull out of toxic stress cycles** fueling ugly peer conflicts and boost the morale of your shift and 9-1-1 center
- **"In-the-moment" strategies to manage personal distress** during 9-1-1 calls ranging from the most annoying and frustrating to those involving traumatic, life-threatening violence
- **A fresh and more encouraging vision** of your profession and a Personal Game Plan to go the distance at work and Survive & Thrive!

About the Course Instructor

Rick Janka is a licensed clinical psychologist and the Clinical Director at Solid Ground Counseling. He has held positions as Forensic Psychologist, Reserve Deputy, and Michigan State Police Staff Psychologist. In this latter role his responsibilities included training crisis negotiators, dispatcher wellness training, and serving as coordinator for the department's Peer Support Program. Dr. Janka has also taught classes at the Oakland Police Academy and the Detroit PD Chaplain's Academy.

Rick serves as a mental health consultant for 15 metro Detroit agencies (including their dispatchers) and has trained numerous dispatchers in EMHD curriculum.

Rick received his Doctorate degree in Clinical Psychology from the Michigan School of Psychology, and an M.A. in Counseling Psychology from Moody Theological Seminary. He is also a certified CISM Instructor.



www.911training.net | 231.622.1600 | info@911training.net



Alabama 911 Board's Educational Sessions for 2023 Gulf Coast Conference

Tuesday, October 17

Time	Topic	Speaker
8:30-9:20 am	Let's Talk About the 9-1-1 Fund	Leah Missildine
9:30 - 10:20 am	Alabama Public Safety Telecommunicator Certification Program: Where we are now and where we need to go!	Laura Ehrhart
10:30- 11:20 am	Overview of 9-1-1 @ Federal, State, and Local Level	Leah Missildine and Adam Brown
11:20- 1:00 pm	<i>Lunch on your own</i>	
1:00 - 1:50 pm	ECD Roundtable	Board Staff
2:00 - 2:50 pm	How to NG911 in Alabama and Beyond!	Leah Missildine and Caleb Branch
3:00 - 3:50 pm	Board Update of the GIS Program	Anderson Brooms and Nida Jackson



Dates	Training	Location	Organization	Status	
November 13-16, 2023	2023 GIS of Alabama Conference	Gulf Shores, AL	Alabama Geographic Information Office	Open	More Info
November 15, 2023	Cybersecurity Standards and Policy Creation Workshop for 911 Professionals	Orange Beach, AL	OTMCyber & Alabama 9-1-1 Board	Open	More Info
November 16-17, 2023	2023 Alabama APCO Workshop	Orange Beach, AL	Alabama Chapter of the Association of Public Safety Communications Officials, Inc.	Open	More Info
November 21, 2023	NENA Leadership in the 9-1-1 Center	Northport, AL	Tuscaloosa County 911	Open	More Info
December 11-15, 2023	APCO PST 1	Auburn, AL	Auburn Public Safety	Open	More Info



Sponsored Workshops & Upcoming Training or Events

→ ECD Annual Reporting to the Examiners due November 30, 2023

<https://www.al911board.com/professionals/regulations/ecd-annual-reporting>

→ The last day to submit Legacy 9-1-1 Cost Reimbursement submissions for FY23 is December 10th

<https://www.al911board.com/professionals/ecd-legacy-9-1-1-costs-reimbursement>

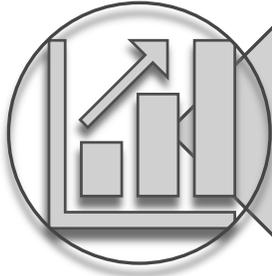
→ Request for Payment for PST Certification submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month. You can find more information [on our website](#).

→ Upload, validate, aggregate your GIS data to the State office VEP.

→ Have you had a staffing change? If that person is ALPST certified or answering 911 calls, please fill out this [form](#). If that person is admin staff or otherwise does not answer 911 calls, fill out this [form](#).



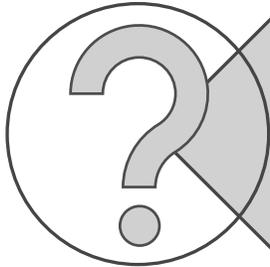
Board Reminders



October 17 – Rate Increase Summary for Carriers



October 24 – GCC Recap and Resources



October 31 – TBD



Upcoming TAIT Webinars

(334) 440-7911

Questions

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