IAED Emergency Telecommunicator (ETC)

Course # 288821

COLBERT COUNTY 9·1·1
POLICE • FIRE • EMS

WHEN

December 11 - 15, 2023
8:30 AM – 5:00 PM

WHERE

Colbert County E911
116 W 5th Street
Tuscumbia, AL 35674

WHAT

The Emergency Telecommunicator (ETC) is an essential component of any effective public safety response system. This course provides introductory training for a wide rage of concepts and skills needed to successfully work in a public safety communications center. Topics include: roles and responsibilities of an ETC, emergency telecommunication technologies, telecommunication techniques, call management techniques, disaster readiness, radio broadcast procedures, legal concerns associated with emergency telecommunications, the importance of quality improvement, and stress management techniques.

CONTACT INFORMATION

Courtney Mills, Training Officer
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Office: (256) 381-0911

Register Now!

You will need to login and provide the voucher code
Voucher Code: V-ETC1123