



ALABAMA 9-1-1 BOARD

PST Certification Status Form

**indicates required field*

PSAP Name

Pelham 911

Type in the first three letters of your PSAP and choose from the list. If you are not affiliated with one of the PSAPs in the list, type not and choose Not Listed.

If you chose Not Listed, what agency are you affiliated with?

Are you reporting a new or existing PST status change?

- New Public Safety Telecommunicator (PST) - (new to your organization or not previously reported to the Alabama 9-1-1 Board)
- Change of Certification Status - (new certification for a PST already reported to us, a PST is leaving your agency, no longer answers 911 calls, etc.)
- Change of Information - (name change, email change, etc.)

Choose this first bubble for any new dispatcher hired by your agency (regardless of whether they are full time, part time, or have been employed with your agency previously).

New Public Safety Telecommunicator (PST)

The middle name is a required field, you can choose to use an initial if preferred.

PST's First Name

Barb

PST's Middle Name or Initial

B

PST's Last Name

Dahl

Email Address

BarbBDahl@yahoo.com

An individual email address (whether personal or agency issued) is required. We will use this email address when adding to the Master list and Virtual Academy.

Enter email address specific to the PST being certified, not an non-unique or group email.

Date of Birth

03/07/1995

If born prior to 1973, type in your full birthdate and choose from the drop-down calendar.

Job Title/Role of PST

Dispatcher

You can enter the title specific to your agency's preference. Examples if you are unsure: Dispatcher, Telecommunicator, PST, Dispatch supervisor, etc.

Enter the job title held by PST

Date of Hire

07/21/2023

Enter the date of hire of PST with current agency.

Does this person answer 911 calls?

- Yes
- No

If this person's position is administrative only and never answers 9-1-1 calls, select "No".

Has this person worked for another PSAP in Alabama within the last two years?

- Yes
- No

Has this person been enrolled in Virtual Academy?

If not, the Virtual Academy account administrator within your agency needs to create their user account.

- Yes
- No

If you are unsure how to add users, we can provide you with directions upon request.

Has this individual logged in and confirmed access to Virtual Academy?

- Yes
- No

When onboarding a new PST, supervisors must ensure the new employee can access their Virtual Academy account. This is a required digital platform used to access online training and for storing external training records.

Has this person completed a PST certification program?

- Yes
- No

If the PST has not previously taken a 40-hour Board approved course, the correct selection is "No".

Is this person currently enrolled in a PST certification program?

- Yes
- No

If you have already enrolled the PST in a 40-hour Board approved course, choose "Yes".

If yes, what is the approximate date of completion?

10/21/2023

The PST is required to complete the course, NO LATER than 180 days after enrollment date.

Which program?

NENA TCC

PST's are required to be ENROLLED in a 40-hour Board approved PST course within 180 days of hire date.

There is a list of Board-approved courses in the FAQ section of the PST Certification page. [click HERE to Board approved view courses](#)

What is the cost of this program the employee is/will be enrolled in?

\$215

Is the District requesting a scholarship for this employee to complete this program?

- Yes
- No

The 9-1-1 Board will reimburse primary PSAPs for the cost of the approved course and its materials. [click HERE to request reimbursement](#)

If you have any documentation you would like to upload for this PST, add it here.

If the PST holds any other certifications, such as CPR, EMD, CTO, etc. You can upload their certificates here.

Is there any other information you need to provide us about the listed PST?

Submitter's Name

Laura Ehrhart

Submitter's Email Address

laura@al911board.com

Submitter's Phone Number

334-440-7912