PREPARED

INdigital℠

Alabama's telecommunicators balance a variety of tasks for hours on end, call after call, every time they put on the headset. In an era of short staffed 9-1-1 centers, our goal is to limit the need of centers to further bog down the telecommunicator to by adding even more tasks to that list...

...so we built a software that gives you the ability to address some of the peskiest incident-types in a single platform, on the same screen as Text-to-911. No more long back-and-forth's trying to find a translator, no more time sucked away by non-emergent calls, and no more misunderstandings with callers that are unable to speak - just solutions to resolve each incident and get to the next one, quicker than ever before, alongside each and every emergency text.

Prepared offers Alabama's 9-1-1 professionals these tools to ensure that they can meet the needs of every caller as efficiently as the last, without adding more screens or onboarding new technology. **Find new solutions for age-old challenges with Prepared.**

Feature Comparison	P	Texty
Streaming Video/Pictures (*with Blur*)	✔	✘
Statewide Incident Transfer	✔	✘
Text-to-911	✔	✔
Text-from-911	✔	✔
PSAP-Specific 10-Digit Number	✔	✔
Text Language Translation	✔	✔
Downloadable PDF Reporting	✔	✔
Preset "Canned" Outbound Messages	✔	✔
AI Assistance (*optional*)	✔	✘
Responder Sharing (*optional*)	✔	✘

Provided by: ALABAMA 9-1-1 BOARD