



# ALABAMA 911 BOARD

**January 9, 2024**  
**Talk About It Tuesday!**

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# Our Team

(334) 440-7911



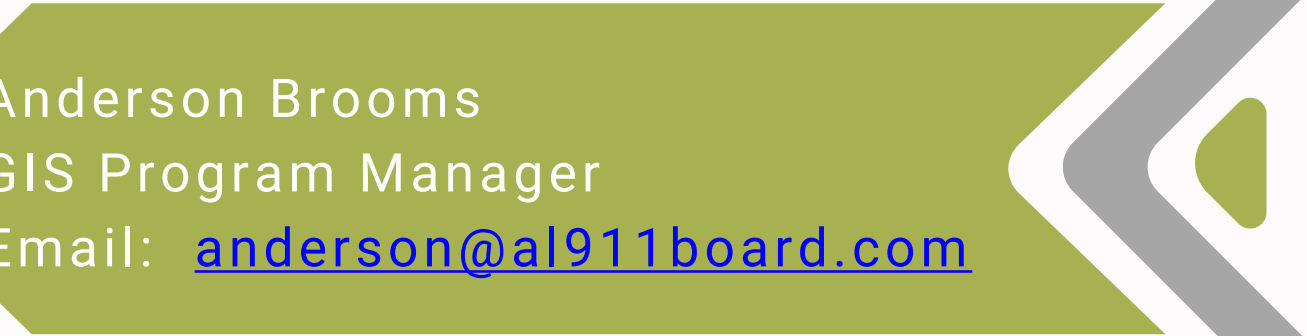
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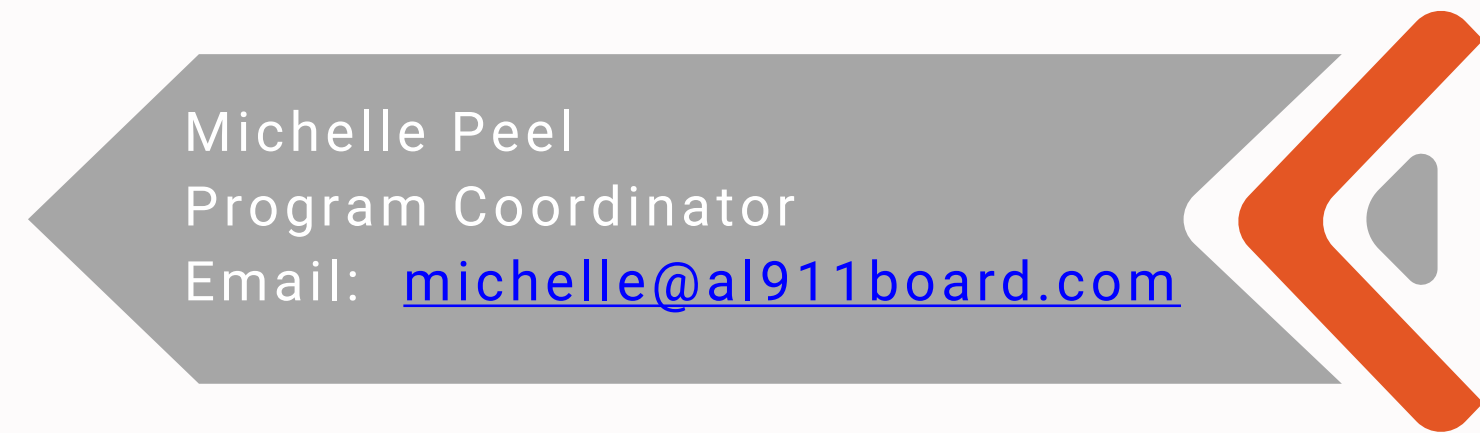
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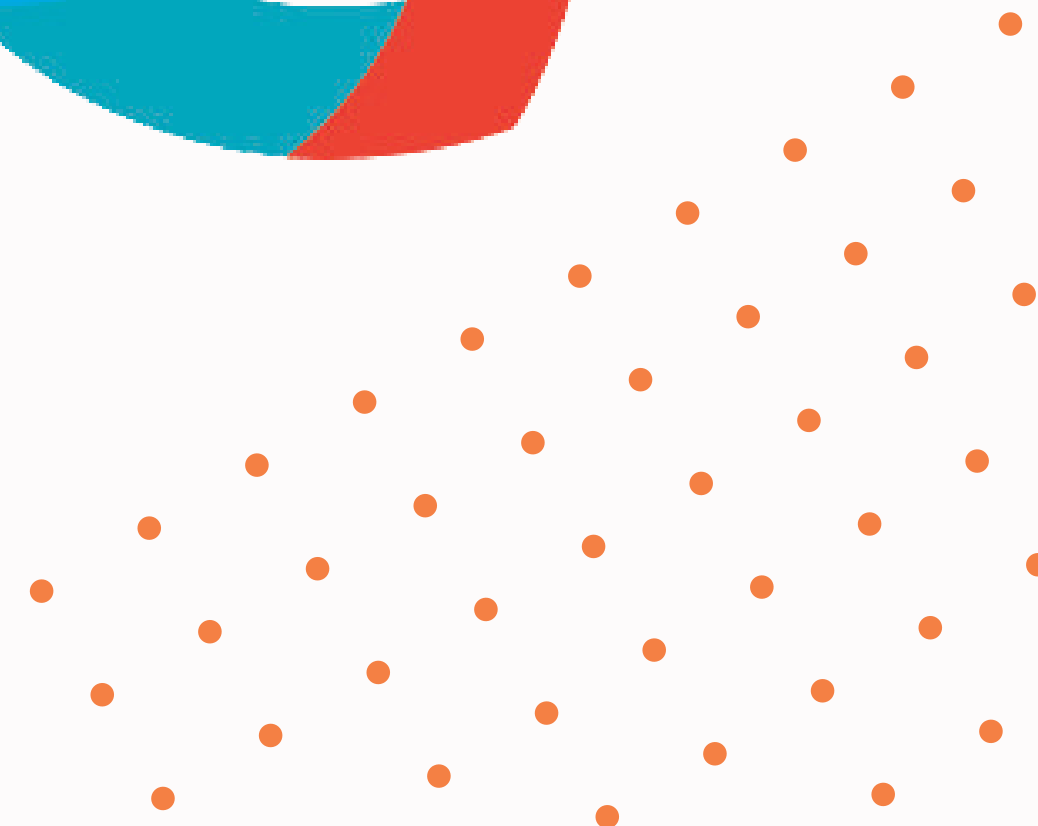
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# Logix and MEVO Upgrades



# 2024 Updates

# From Ideas to Reality

January 9, 2024  
Talk About It Tuesday



# Topics

## MEVO

### Additional Functionality

- ❖ Retrieve Mapping
- ❖ Barge/Monitor/Conference
- ❖ Position Transfer
- ❖ One Time Passcode - Texty



## Logix

### Additional Functionality

- ❖ Reporting Enhancements
- ❖ Adhoc Mapping



# MEVO - Retrieve Mapping

Please email [Michelle](#) or [Adam](#) for access to this video.

# MEVO - Barge/Monitor/Conference

Please email [Michelle](#) or [Adam](#) for access to this video.



# MEVO - Position Transfer

Please email [Michelle](#) or [Adam](#) for access to this video.

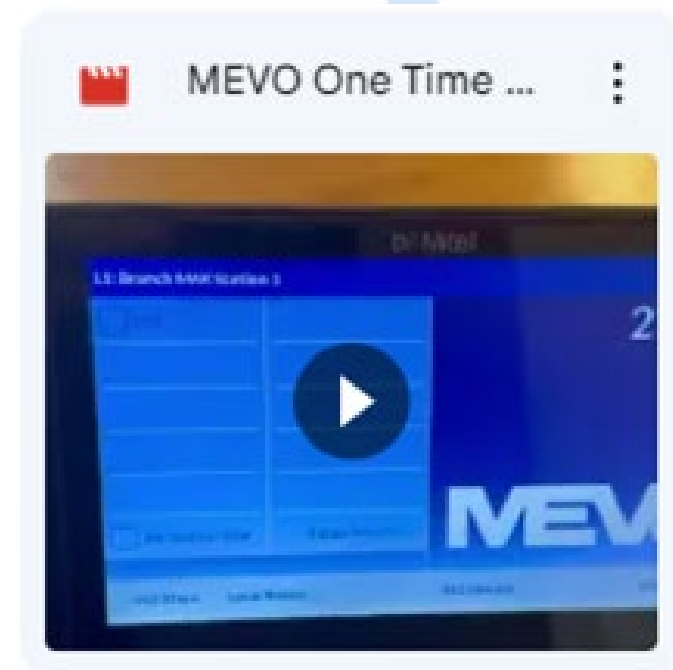
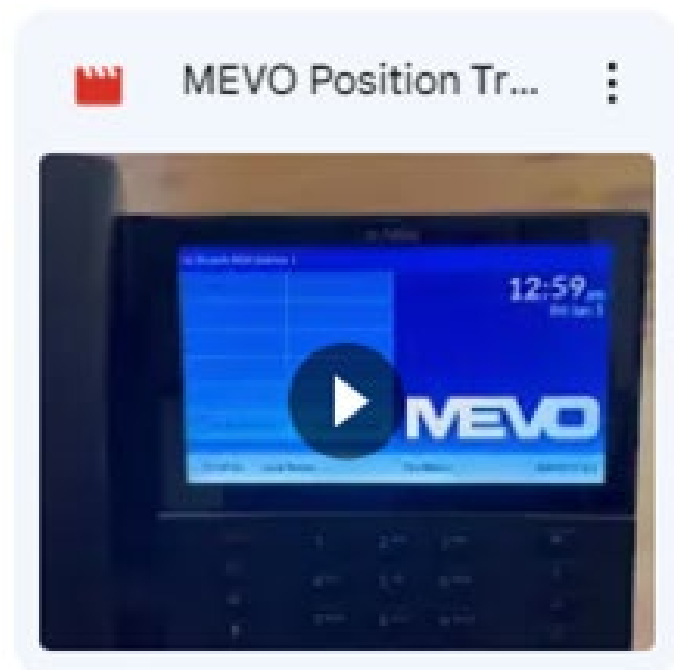
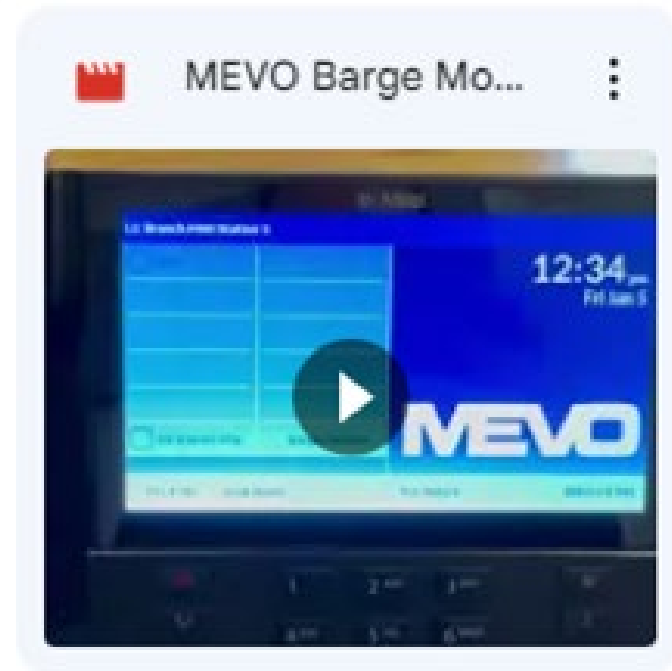
# MEVO - One Time Passcode - Texty

Please email [Michelle](#) or [Adam](#) for access to this video.

# MEVO

## ❖ Digital and Printable Resources Available.

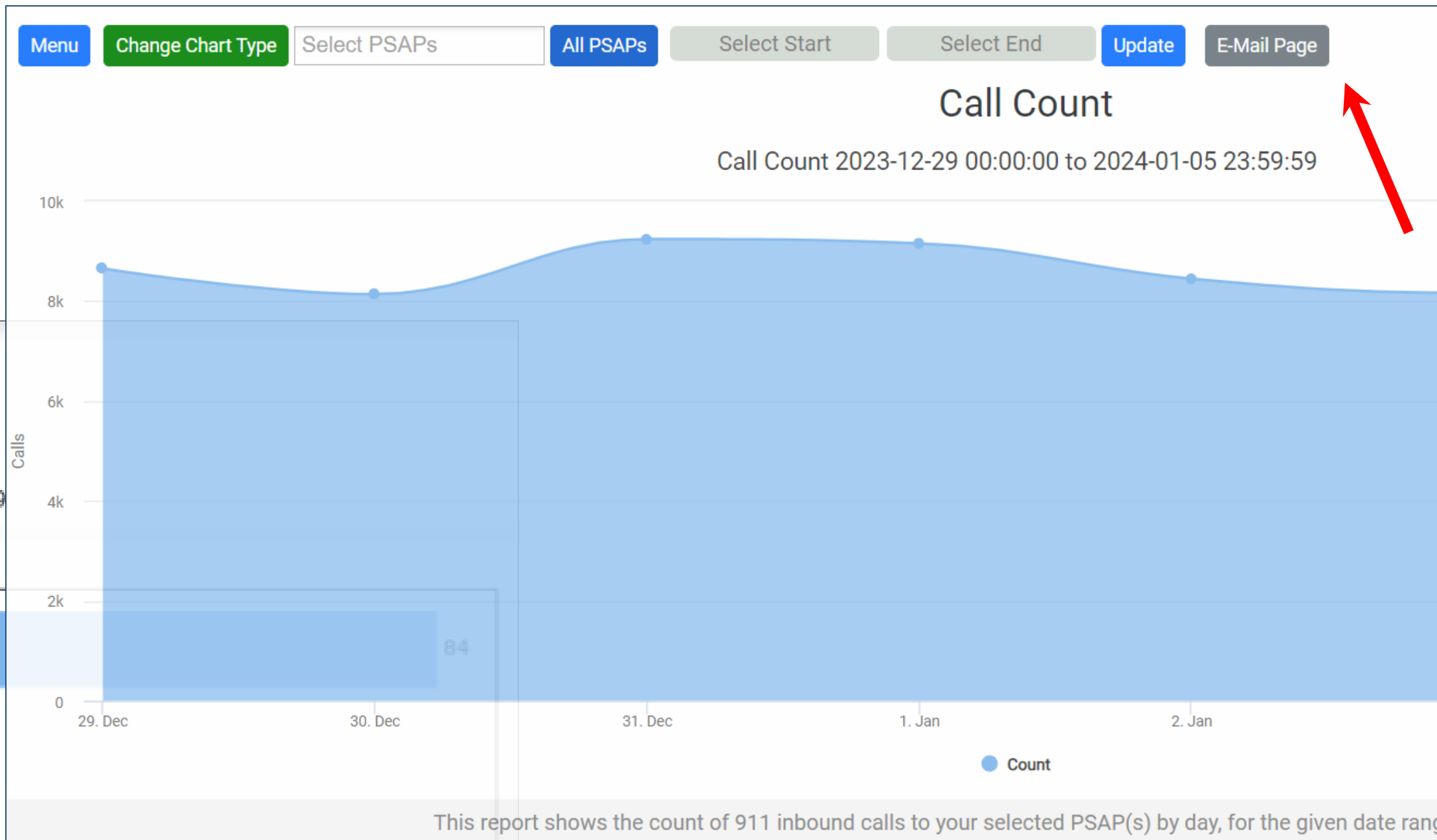
Please email [Michelle](#) or [Adam](#) for access to these videos.



# Logix

❖ Average / Totals Included

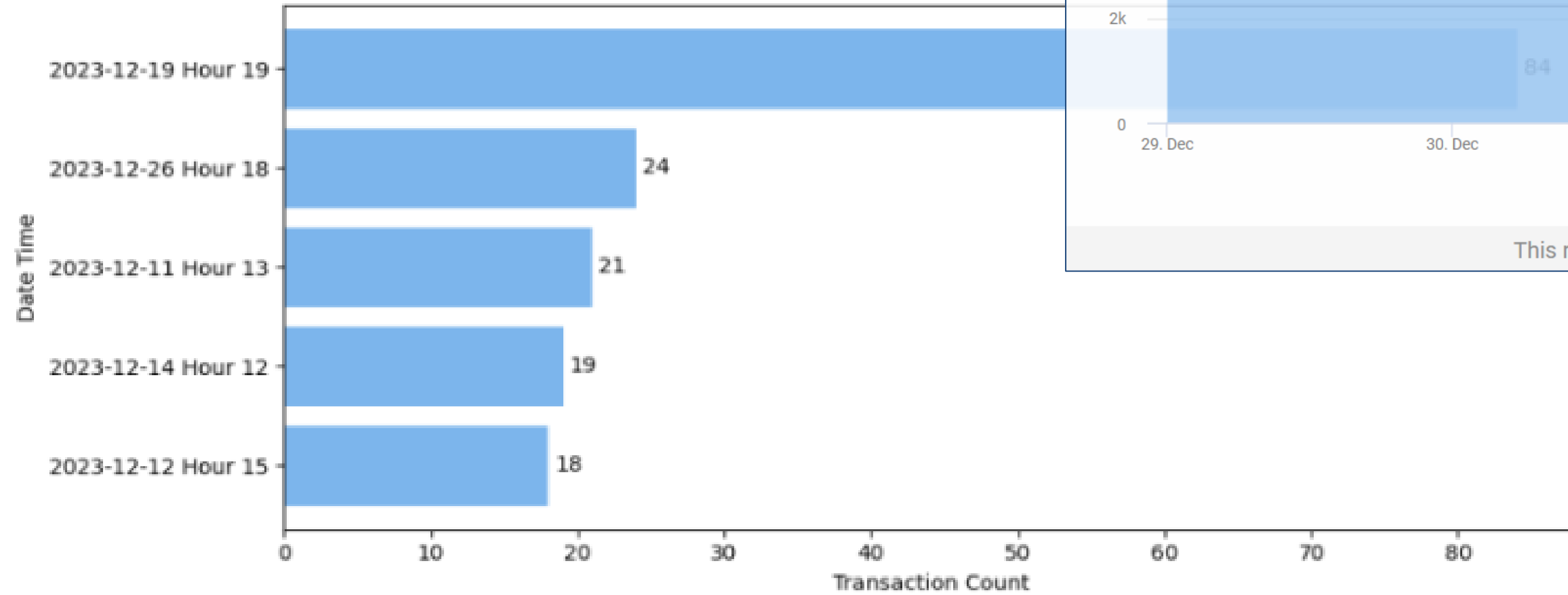
❖ Export via Email



911 LOGIX

## ESRP Busiest Hours

AL: 2023-12-01 00:00:00 to 2024-01-02 23:59:59



This report shows the count of 911 inbound calls to your selected PSAP(s) by day, for the given date range.

Date Time	Transaction Count
Average	33.20
Totals	166





# Logix

## ❖ Adhoc Mapping

911 LOGIX

- Toolkit
- Enterprise ESRP Reports
- ESRP Reports
- MEVO Reports
- Texty Reports
- Standardized Reports
- Enterprise CDR Reports
- Agent Reports
- AdHoc**
- Raw Data
- Information
- Training Library
- Contact
- Switch Theme
- Switch Timezone

4083  
TODAY

Menu Network Dash

Select PSAPs

All PSAPs Update

Dark Light Satellite mapbox

ALABAMA 911

2024-01-05 16:09:31.0000000 - City of 2596 - 334-511-8054 - CBN 334-201-25 WPH2 Tabular/Legacy route MONTGO Montgomery AL Township: Comments CF90%IU(MISSING)NC51.16 Z32784+/ Hybrid Device Based NOW: 01/05/2024 2024-01-05 16:10:00.2566667 - Mobile

Menu MontgomeryCi ECD x All PSAPs Update Map Mode

Dark Light Satellite mapbox

PDF CSV CSV (All) Column visibility Show 50 entries

Custom Search Builder

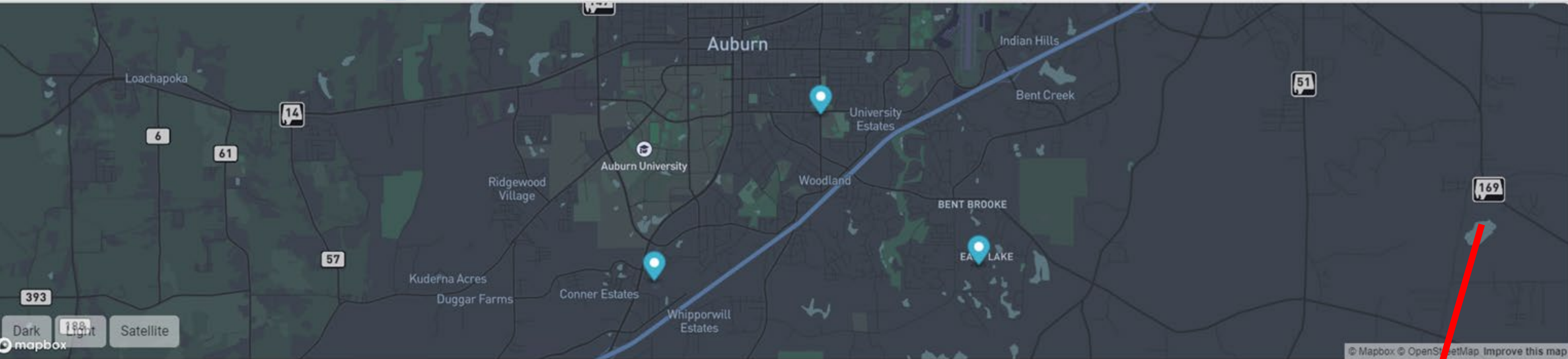
Add Condition

PSAP	Start	End	Position	Seconds	ANI	PANI	Name	COS	Provider	Lat	Long	Address
City of Montgomery Department of Emergency Communications	2024-01-04 14:56:17	2024-01-04 14:57:22	17	65	[REDACTED]	3345117216	T-MOBILE USA, INC.	WPH2	TMOB	+032.366989	-086.301062	1515 SOUTH DECATUR ST - SECTOR W MONTGOMERY AL
City of Montgomery Department of	2024-01-04 14:55:38	2024-01-04 14:56:34	8	56	[REDACTED]	3345117215	T-MOBILE USA, INC	WPH2	TMOB	+032.357333	-086.168947	7051 HALCYON PARK DR - SECTOR NW MONTGOMERY



# Logix

## ❖ Plotting Search



PDF CSV CSV (All) Column visibility Show 50 entries

Custom Search Builder

Add Condition

Search: 4970

PSAP	Start	End	Position	Seconds	ANI	PANI	Name	COS	Provider	Lat	Long	Address
Auburn Police Department	2024-01-05 14:39:43	2024-01-05 14:40:11		27	██████████4970	3342110334	AUBURN JHS	VOIP	CONX	+032.598506	-085.464621	405 S DEAN RD AUBURN AL
Auburn Police Department	2024-01-05 08:04:15	2024-01-05 08:04:27	OP4	11	██████████4970	3342110340	AUBURN JHS	VOIP	CONX	+032.598506	-085.464621	405 S DEAN RD AUBURN AL
Auburn Police Department	2024-01-05 08:04:11	2024-01-05 08:04:31	OP4	19	██████████4970	3342110340	AUBURN JHS	VOIP	CONX	+032.598506	-085.464621	405 S DEAN RD AUBURN AL

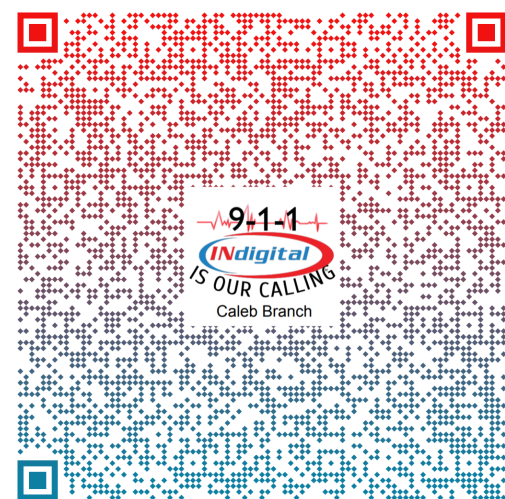
# Questions?



**Caleb Branch**

VP of Market Management

256-276-6854



**NSOC**

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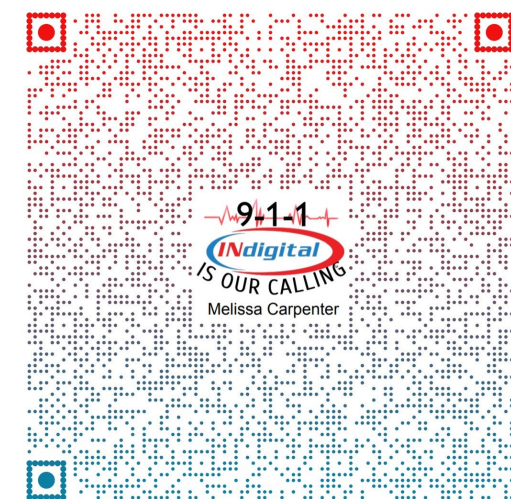
877-469-2010



**Melissa Carpenter**

Alabama Service Manager

334-531-9152







# UPCOMING TRAINING

**Preparing for  
Emergency  
Communication  
Center Deployments**

Milton, FL  
Florida TERT

3/5  
&  
3/7

**APCO  
Active Shooter  
Incidents for  
Public Safety  
Communications**

Pelham, AL  
Pelham 911

3/7

**2024  
User Conference**

Birmingham, AL  
Alabama 9-1-1 Board

4/8 -  
4/12

**Mental Health First  
Aid for  
First Responders**

Helena, AL  
University of Alabama  
City of Helena

5/7

2/6

**APCO 9-1-1  
Wellness Summit**

Atlanta, GA  
APCO International

2/12

**INdigital Regional  
Training and OTMCyber  
Cybersecurity Training**

Montgomery, AL  
Alabama 9-1-1 Board

4/12

**APCO  
Disaster Operations and the  
Communications Center**

Helena, AL  
Helena Police Department

INFORMATION AND REGISTRATION IS ON OUR [WEBSITE](#)



**HAPPY**  
*new*  
**YEAR**

2024

- Maintain an accurate PST roster
- Provide more in-person training classes across the State
- Visit more PSAPS
- Host a State Board User Conference unlike any other

-Laura

# ARE YOU....

One of the **18 PSAPS**  
who have **NOT** responded to  
the End of the Year survey??

**OOPS, I'LL  
GET RIGHT  
ON IT**



**CLICKED,  
SENT,  
DONE**



email  
laura  
if you have  
questions

**EXAMPLE**

Michelle	Peel
Laura	Ehrhart
Daniel	Hipps
Leah	Missildine
Nida	Jackson
Anderson	Brooms
Caleb	Branch
Adam	Brown
Melissa	Carpenter

[Click here to confirm employee list](#)





**WHAT DO YOU WANT?**

**TELL US!**

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National Public Safety  
Telecommunicator Week  
April 14-20, 2024



# DEADLINES AND REMINDERS

## ECD Annual Certification

The ECD Annual Certification is due January 31. The link to the form as well as a worksheet to help you complete the form is on our [website](#).



FY24 Legacy 9-1-1 Cost Reimbursement program is open! The new form is [here](#).

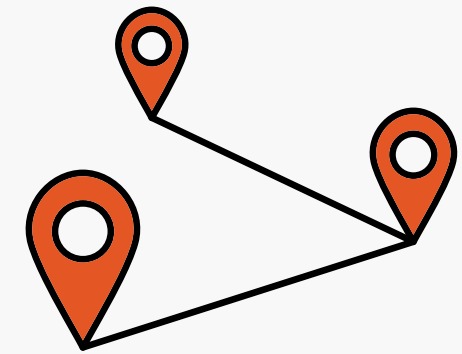


## PST CERTIFICATION REIMBURSEMENT

Request for Payment for PST Certification submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month. You can find more information [on our website](#).

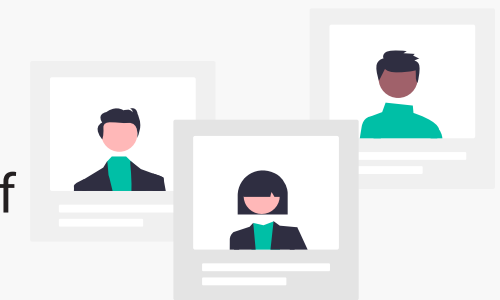


Upload, validate, aggregate your GIS data to the State office VEP.



## STAFFING CHANGES

Have you had a staffing change? If that person is ALPST certified or answering 911 calls, please fill out this [form](#). If that person is admin staff or otherwise does not answer 911 calls, fill out this [form](#).



# UPCOMING TALK ABOUT IT TUESDAYS



January 16  
No TAIT



January 23  
Distribution  
Explanation &  
Phone Bill Auditing



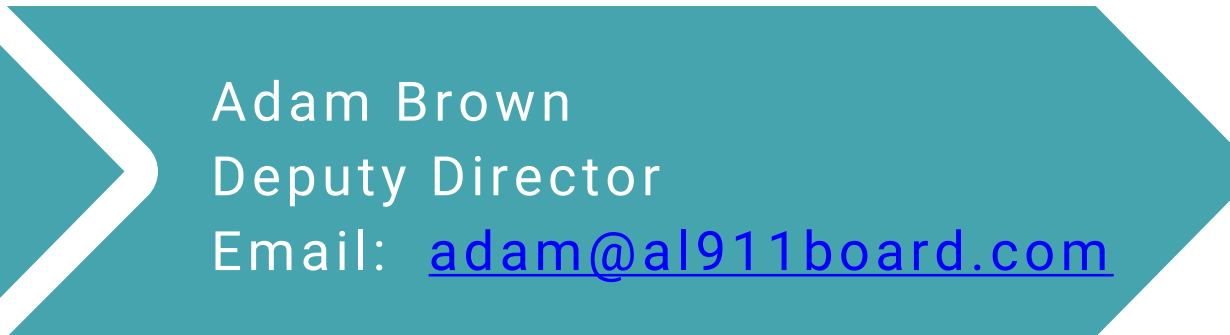
# Questions?

# Contact Us

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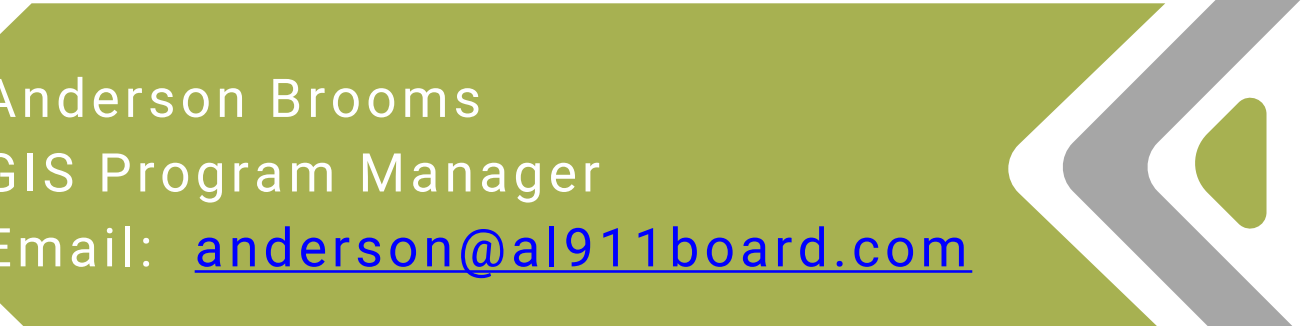
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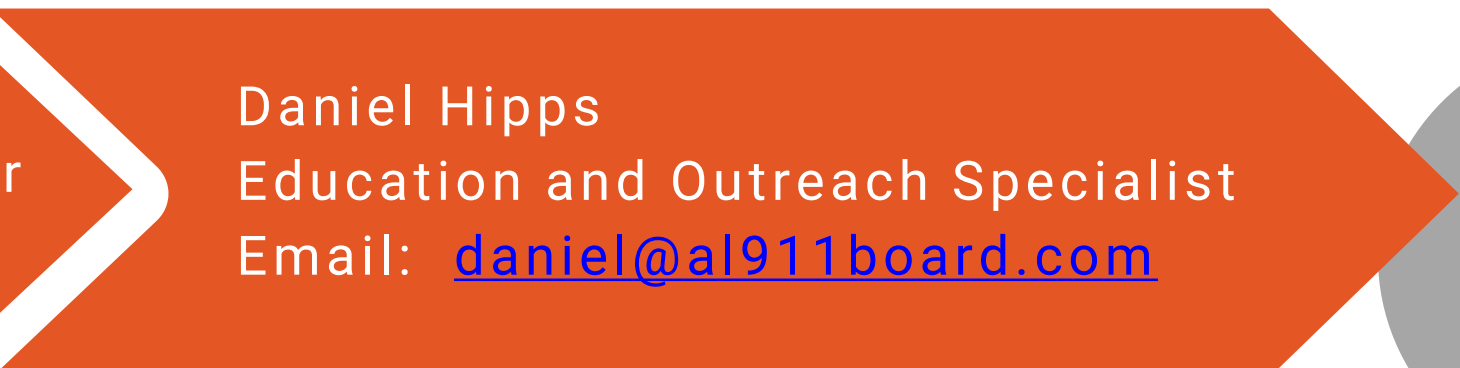
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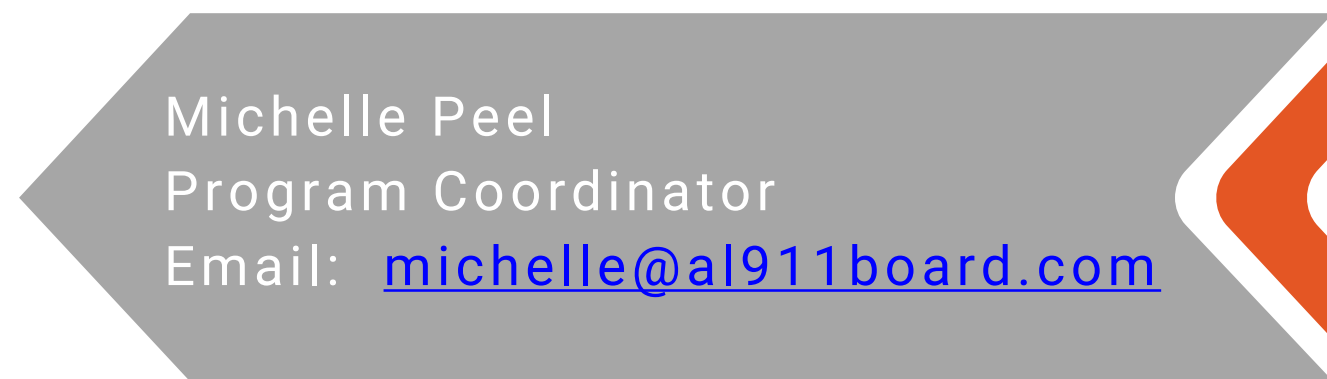
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