



ALABAMA 9-1-1 BOARD

January 23, 2024
Talk About It Tuesday!

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Our Team

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Distribution Explanation

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Phone Bill Auditing

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Upcoming Training, Deadlines, and Reminders

05

Questions



Our Team

(334) 440-7911



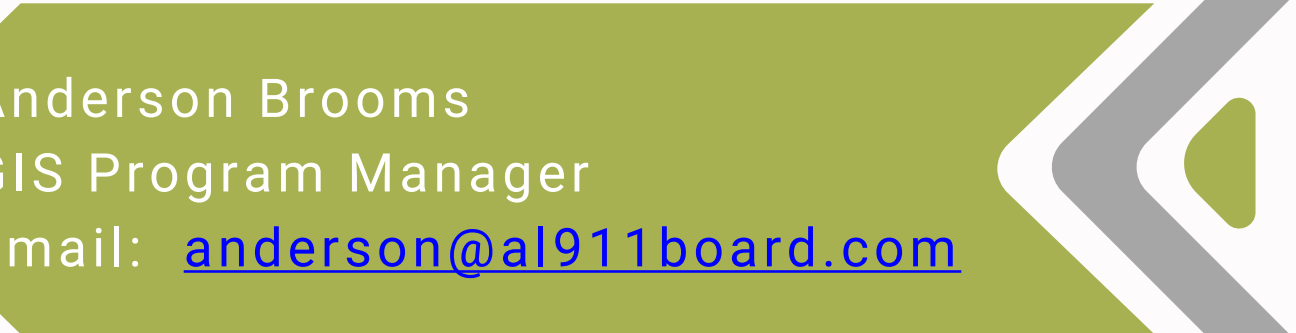
Leah Missildine
Executive Director
Email: leah@al911board.com



Adam Brown
Deputy Director
Email: adam@al911board.com



Nida Jackson
Senior GIS Specialist
Email: nida@al911board.com



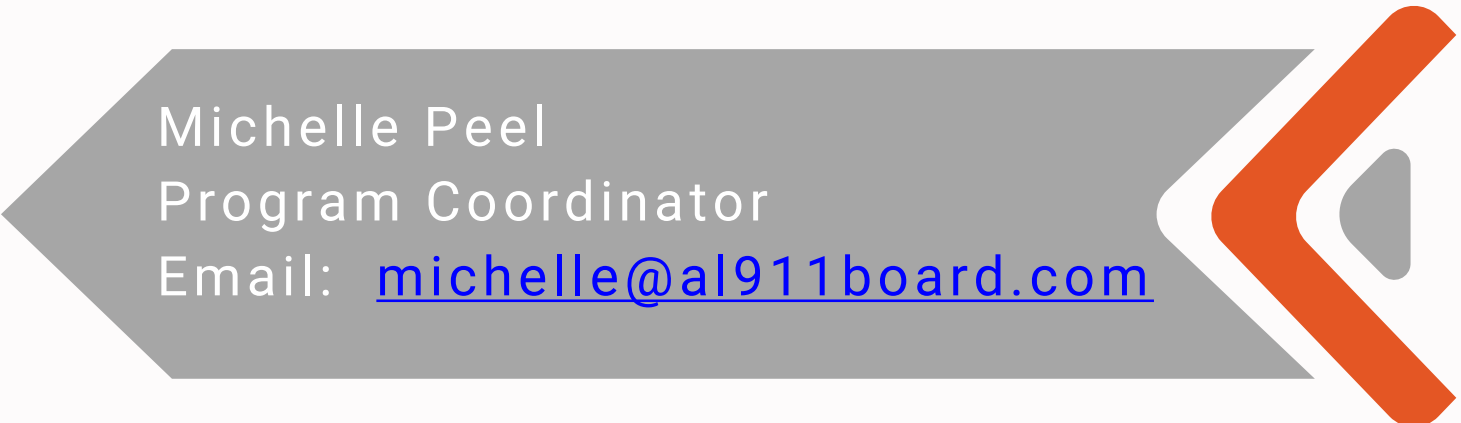
Anderson Brooms
GIS Program Manager
Email: anderson@al911board.com



Laura Ehrhart
Education & Outreach Program Manager
Email: laura@al911board.com



Daniel Hipps
Education and Outreach Specialist
Email: daniel@al911board.com



Michelle Peel
Program Coordinator
Email: michelle@al911board.com

Distribution Explanation





Monthly Distribution Explanation

- How much revenue did the 911 surcharge bring in?
 - Two Sources
 - Payment Engine
 - Department of Revenue
- Determine what percentage of that revenue is generated by wireless service and what percentage is generated by other types of service.
- Subtract out any amounts per statute.
 - 1% to Operating Account
 - An amount to Examiner's Fund based on annual quote, if any
 - 20% of wireless revenue to Reserves
- Distribute the monthly baseline (assuming Revenues cover it)
- Distribute any remaining by population



January 2024 Distribution Explanation

Alabama 911 Board Monthly Disbursement Calculation Jan-24

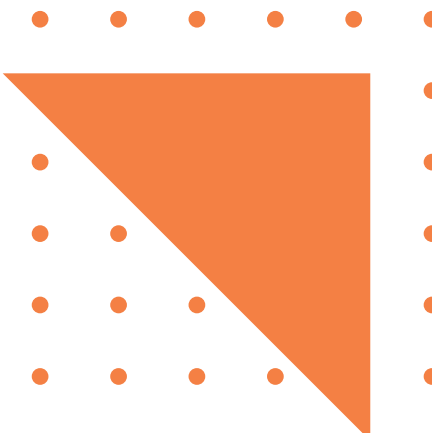
Prior Month Carrier Receipts per Payment Engine	\$ 8,833,913.83	
Prior Month Carrier Receipts from State of Alabama Department of Revenue (DoR)	<u>\$ 1,991,848.01</u>	
Total (agrees to prior month financial statements)	\$ 10,825,761.84	
Less: Calculated 1% Operating Account	\$ (108,257.62)	
Less: Examiners Account (if any)	<u></u>	
Calculated Total to be Disbursed	\$ 10,717,504.22	
Total wireless connections for prior month (excluding State of Alabama DoR)	3,897,149	81.23%
Total nonwireless connections for prior month (excluding State of Alabama DoR)	<u>900,528</u>	<u>18.77%</u>
Total connections for prior month (excluding State of Alabama DoR)	4,797,677	100.00%
Prior Month Carrier Receipts per Payment Engine	\$ 8,833,913.83	
Total % wireless connections for prior month (excluding State of Alabama DoR)	<u>81.23%</u>	
Calculated total prior month wireless carrier receipts (excluding State of Alabama DoR)	\$ 7,175,780.79	
Prior Month Carrier Receipts from State of Alabama DoR	<u>\$ 1,991,848.01</u>	
Total prior month Wireless Carrier Receipts subject to Reserves	\$ 9,167,628.80	84.68%
Less: 1% admin fee allocation	<u>\$ (91,676.29)</u>	
Net Subject to Reserves	\$ 9,075,952.51	
Reserve %	<u>20.0%</u>	
Calculated reserve	\$ 1,815,190.50	
Total Calculated Distributable Total Above	\$ 10,825,761.84	
Less: Calculated 1% Admin Fee	\$ (108,257.62)	
Less: Examiners Fund (if any)	-	
Less: Calculated Reserve	<u>\$ (1,815,190.50)</u>	
Remaining amounts to be disbursed	\$ 8,902,313.72	
Baseline Distribution	<u>\$ 8,614,968.54</u>	
Remaining to be Disbursed Based on Population	\$ 287,345.18	



Zoomed in January 2024 Distribution Explanation

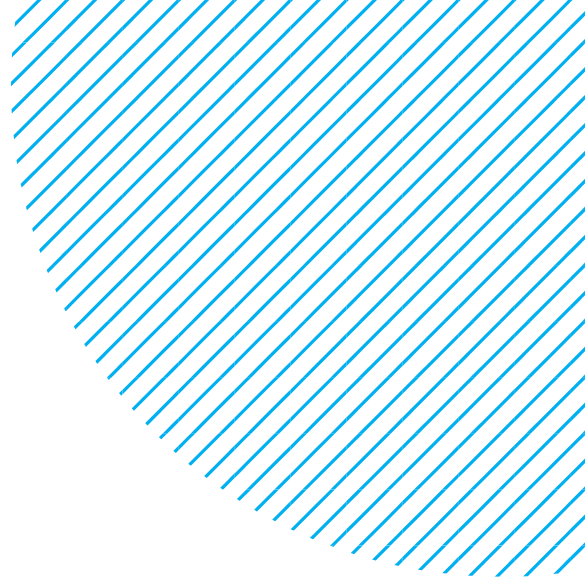
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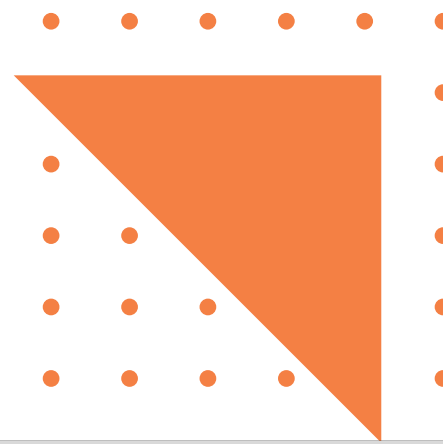
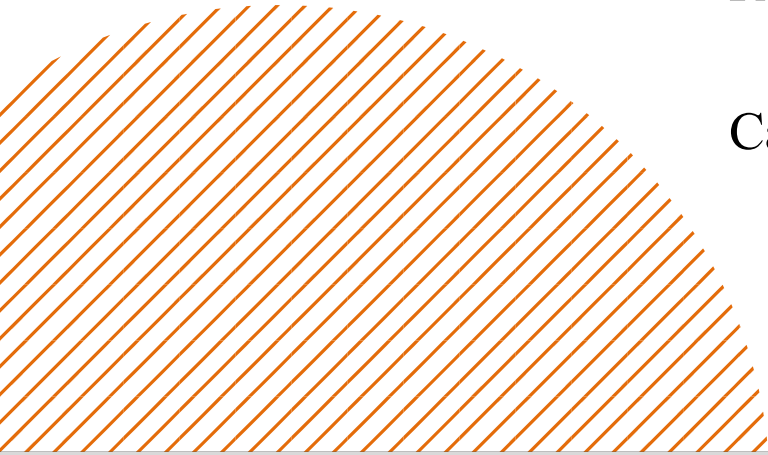


Zoomed in January 2024 Distribution Explanation (continued)



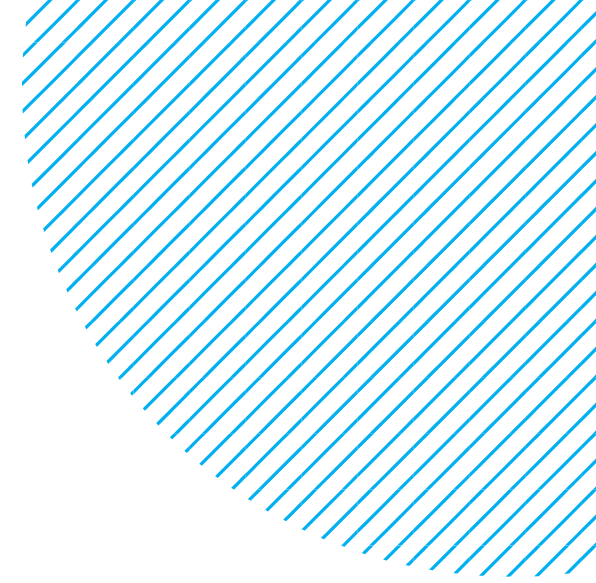
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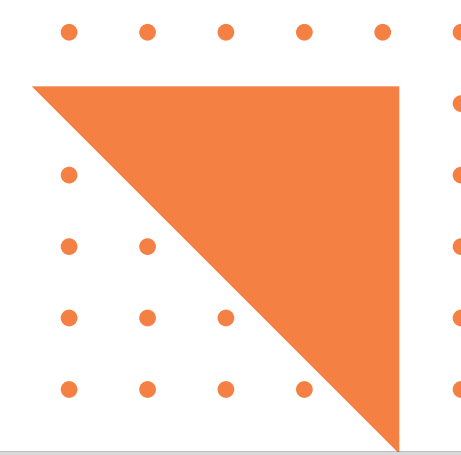


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Phone Bill Auditing





Phone Bills: What to Look Out For

- Admin phone service rates have increased
- Services added by mistake or other erroneous charges
- Audit phone bills on a regular basis!
- Check state purchasing contacts or with providers for similar services
- Request refunds for credits from service providers



Phone Bills: You're Paying What!!??



- Admin phone service rates have increased over the last four years
- One specific admin phone service increased from \$279 to \$1,255 per month
- Features may be charged separately; consider bundling



Phone Bills: Check Your Bills



- Unrequested service additions or erroneous charges
- Emergency Reporting Service on AT&T phone bills
- Database true-ups can lead to increased rates (ask questions of your provider)
- Check your phone bills regularly!

Phone Bills: What Can Be Done?

- Audit your phone bills on a regular basis, at least annually!
 - In addition to checking for accuracy, make sure all the services listed are still being used or if they need to be disconnected or cancelled
- Check Alabama purchasing contracts for telecom services
 - [Telecommunications Network Services \(TNS\)-200000000156-999](#)
 - Remember the service that had increased 350%, the district utilized the state contact rate and was able to decrease the cost to \$26 per month
- Ask your service provider if they have similar admin phone services that may be cheaper or if there might be savings with bundling services or features



Phone Bills: Yay! Now I Have a Credit



- If you have a credit on your phone bill that is larger than 60 days worth of services or two billing cycles, request a refund
- Remember, that is public funding in a private bank account



UPCOMING TRAINING

**INdigital Regional Training
and OTM Cyber Cybersecurity
Training**

Montgomery, AL
Alabama 9-1-1 Board

2/12

**APCO
Active Shooter Incidents
for Public Safety
Communications**

Pelham, AL
Pelham 911

3/7

**2024
User Conference**
Birmingham, AL
Alabama 9-1-1 Board

**4/8 -
4/12**

**Mental Health First Aid
for
First Responders**

Helena, AL
University of Alabama
City of Helena

5/7

2/6

APCO 9-1-1

Wellness Summit
Atlanta, GA
APCO International

**3/5
&
3/7**

**Preparing for Emergency
Communication Center
Deployments**

Milton, FL
Florida TERT

**3/28
&
3/29**

**ALERT Basic
Awareness Training**

Cullman, AL
ALERT

4/12

APCO

**Disaster Operations and the
Communications Center**
Helena, AL
Helena Police Department

INFORMATION AND REGISTRATION IS ON OUR [WEBSITE](#)



DEADLINES AND REMINDERS

ECD Annual Certification

The ECD Annual Certification is due January 31. The link to the form as well as a worksheet to help you complete the form is on our [website](#).



FY24 Legacy 9-1-1 Cost Reimbursement program is open! The new form is [here](#).

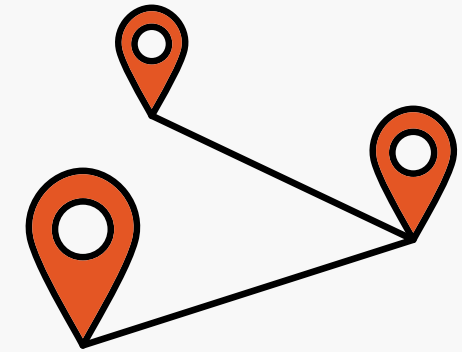


PST CERTIFICATION REIMBURSEMENT

Request for Payment for PST Certification submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month. You can find more information [on our website](#).

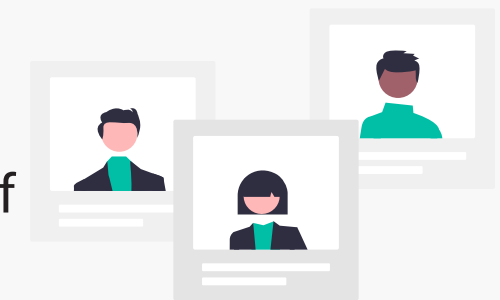


Upload, validate, aggregate your GIS data to the State office VEP.



STAFFING CHANGES

Have you had a staffing change? If that person is ALPST certified or answering 911 calls, please fill out this [form](#). If that person is admin staff or otherwise does not answer 911 calls, fill out this [form](#).




📅 Frequency Change 📅

UPCOMING TALK ABOUT IT
every 2nd & 4th TUESDAY

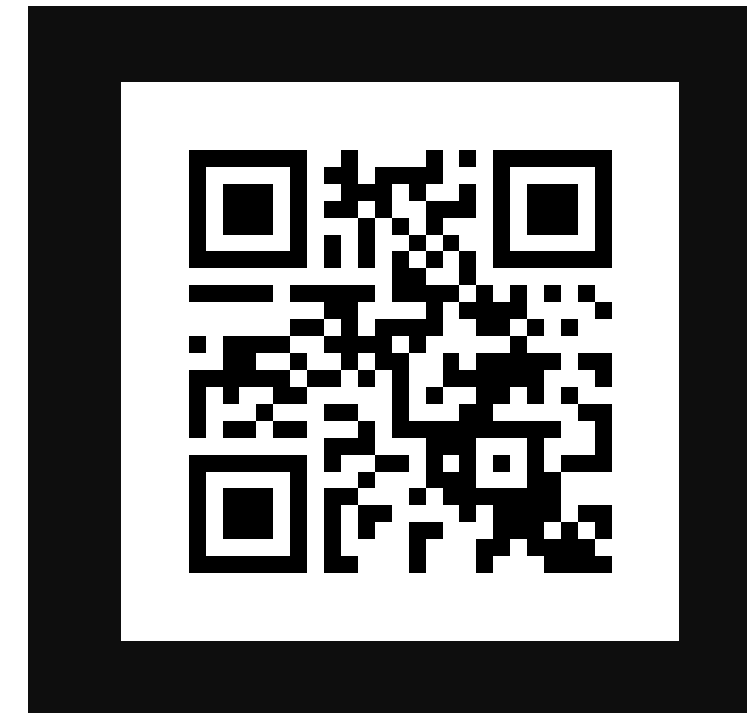


February 13
2024 User
Conference



February 27
What the Board
staff does
beyond local
outreach?

**Twice Monthly
Newsletter**



Scan to sign up!



ALABAMA 9-1-1 BOARD USER CONFERENCE

EQUIPPING EVERY ROLE, EMPOWERING EVERY VOICE: FILLING YOUR 9-1-1 TOOLBELT



DoubleTree by Hilton
8 Perimeter Park S, Birmingham, AL 35243



\$53 per attendee
with meals provided



Register Here!



April 8-12, 2024

1

Buy tickets for up to 12 attendees with the link

2

After purchasing tickets, it will ask for email addresses of attendees and they will fill out their own registration

3

Download the app, view the full schedule, speakers, sponsors, and more



sponsored by



ALABAMA 9-1-1 BOARD USER C NFERENCE

Keynote Speakers



Pete Blank

“Put Some Magic in Your Customer Experience”



Kristin Scroggin

“Bridging Generational Gaps”



TopGolf Event

Wednesday, April 10th
Sponsored by INdigital

Welcome Reception

Monday, April 8th
Sponsored by DATAMARK



with comedian Mr. Clay Cox

Guest Speakers from:



Questions?



Contact Us

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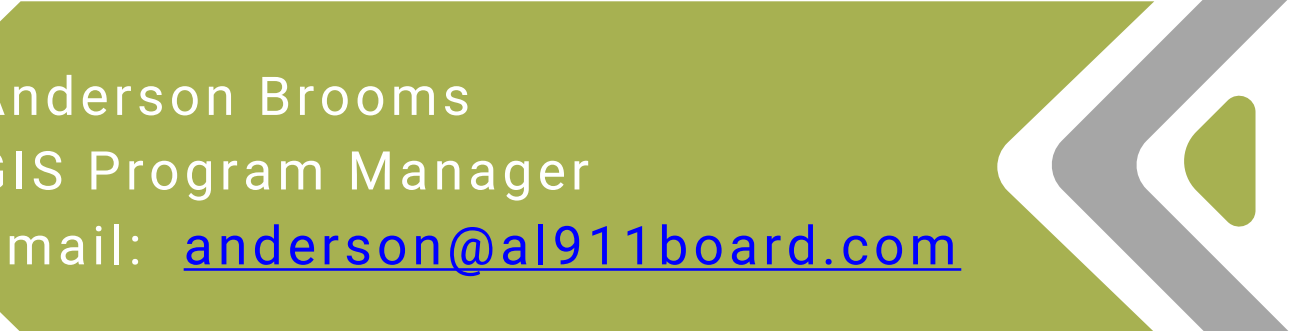
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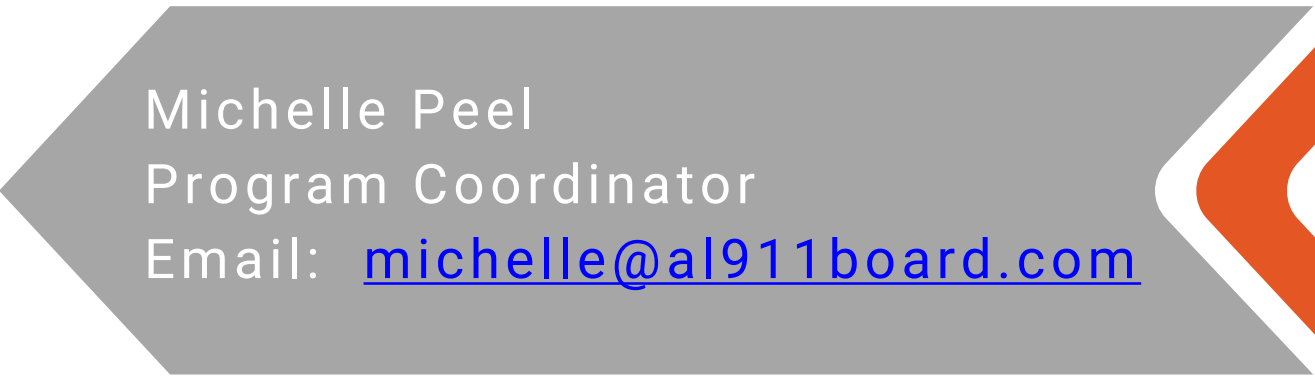
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