

# **ECD Annual Certification**

### **Due January 31, 2024**

Emergency Communications	District (ECD)*	
Type the first two letters of your	ECD and choose from the list.	
participating Emergency Commur		rsements out of funds collected by the "Board" to each distribution formula to be used by the "ECDs" to establish, er § 11-98-6, Code of Alabama 1975.
	icial" does hereby affirm and attest that the "ECD" lis ne ECD is a valid organization authorized to receive d	ted below has been and will be operated in compliance with istributions from the "Board".
	indicating you are the "authorized person" to r rmation should be reported to the Board withi	make these affirmations and understand that any n 30 days.*
I am the person authorized	to sign this form.	
Date Printed	I Name of Official*	Title of Official*
	Knowledge Check	
	lowing information about the primary PSAP(s)	in your district:
Check all that apply PSAP Leadership Contact Ir	nfo GIS Contacts	GIS Systems
Call Recording Request Prod	cess CAD and/or Call Taking System	Secondary PSAP(s) Info
Generator Info	Starting Pay & Benefits	Staffing Information
Which of your DSADs do you	know all of the information checked above?	
If you do not know the detail info	ormation for that PSAP, it will default to asking basic	questions and asking for contact information for someone if of or the first one, in the drop downs below, select PSAP 1
PSAP (READ ABOVE)	PSAP 2 (READ ABOVE)	PSAP 3 (READ ABOVE)
PSAP 4	PSAP 5	PSAP 6

Does the ECD have an audit conducted by an independent firm?\*

Unknown

<b>Do you also serve as a PSAP (Public Safety Answ</b> Yes No	vering Point) Dir	ector?*			
Do any of the primary PSAPs receive any portion Yes No	n of your 9-1-1 f	unding provided by the A	Alabama 9	9-1-1 Board	?
<b>Emergency Communicat</b>	tions Dis	trict (ECD) 1	Infor	matio	n
ECD Director Name*		Title			
ECD Director Agency Email*		Office Phone Number	*	Cell or Er	mergency Number*
myEmail@gmail.com		(123) 123-1234		(123) 12	23-1234
Office Mailing Address*	City*		State*		Zip Code*
					82110
Is your physical address the same as your mailing Yes No  ECD - Board Oversight	ng address?*				
Type of local oversight agency?*	What is t	the name of your local o	versight a	gency or go	overning body? *
Is the local 911 board the made up of the same  Does the local 911 board exist, but the board member  Yes  No		-	other overs	sight agency	type?
<b>Board Funds Distribution Contact</b>	Funds Di	stribution Contact Emai	ı	Funds Di	stribution Phone
	myEmai	l@gmail.com		(123) 12	3-1234

Please provide the dates	or freqency of your I	District's Board Meeti	ngs for	2023			
Board Members - Manua	l Entry						
0 rows							
Name	Title	Email Addres	ss	Phone	Te	erm Expiration	
Attach a file listing ECD address, and term expira	Board Members' name	es, email	Please a	attach a copy of ast 12 months	your ECD	By-laws if they ha	ave changed
Click to brows	e			Click to brow			
or drag a file he	re			or drag a file he	ere		
<u> </u>			i				
ECD - Audits							
How frequently is this a	udit conducted?		What is	the annual cost	of the in	dependent audit?	
, , , , , , , , , , , , , , , , , , , ,							
Is the audit conducted o county/municpal audit?		s or is it part of a				audits when the Signature 911 operations?	tate
						•	
ECD - Calls Rece	ived in 2023 C	alendar Year					
Please pull these numbers f			00 a.m. t	hough 12/31/32 1	1:59 p.m.		
	,			· · ·			
Total calls:	Wireline call	<b> S:</b>	Wireles	s calls:		VoIP calls:	

nbound text sessions:	Outbound text se	ssions: Othe	r class of service calls:	List other COS types:
/hat analytics package did	d you pull these number	s from?		
What call processing equipme	ent (CPE) system?			
CD - Agencies Se	erved			
able				
0 rows				
Agency Name	Agency Purpose	PSAP Served By	Takes 911 Calls?	How Served?
o you have dispatch conti	racts with any of these a	aencies?		
o you nate disputeir cond	acco man any or eness o			
CD - Sunset Revi	ew Ouestions			
ccording to the Board's tl unset Review performed kaminers of Public Accou	by the Department of nts (DEPA), "funding"		2023 Unresolved Si	gnificant Issue
mains the unresolved mocing ECDs in AL.	ost significant issue		-# of]	ECDs that answered Funding
		42%	-# of]	ECDs that answered Hiring & Retention
			35% -# ofl	ECDs that answered something else
		4%		ECDs that did not answer
ow much additional fundi our ECD with these issues	ing, if any, does your EC	D need and for what	? What, if anything, can	the statewide Board do to assist
Trici diese issues	<del></del>			

## **Public Safety Answering Point (PSAP) Information**

**PSAP - Number 1** 

		Non-emergency 24/7
	(123) 123-1234	(123) 123-1234
Police Chief, Fire Chief, S	911 Center Manager, or otherwise. This pers	son is the top authority over
title, but serves as an a	administrator for the department.	
ed the Communications	Department Head for a sheriff's department	it or police department.
in charge of training fo	or the PST's.	
Title*	Director Email*	Director PX*
	myEmail@gmail.com	(123) 123-1234
Title	Deputy Director Fmail	Deputy Director PX
Title		(123) 123-1234
	m, zmanegmanesm	(123) 123 1
Title	Operations Manager Email	Operations Manager I
	myEmail@gmail.com	(123) 123-1234
Title	Training Contact Email	Training PX
		(123) 123-1234
		, ,
ts		
_		
	title, but serves as an analyde the Communications in charge of training for the serves as an analyde the Communications in charge of training for the serves as an analyde the Communications.  Title  Title  Title  Title  Average numbers	Title  Deputy Director Email  myEmail@gmail.com  Title  Operations Manager Email  myEmail@gmail.com  Title  Training Contact Email  myEmail@gmail.com

Insurance (health, dental, life, disability),	retirement, paid	time off, etc.			
PSAP - GIS Contacts & Syste	ems				
GIS Contact Name	GIS Con	tact Title	GIS Contact Email	GIS Phone	
			myEmail@gmail.com	(123) 123-1	234
Addressing Contact Name	Address	ing Contact Title	Addressing Contact E	mail Addressing	Phon
			myEmail@gmail.com	(123) 123-1	234
PSAP - Systems What CAD software do you use?	of imagery?	If so, v	what is the source of the a	erial imagery?  Does it integrate mapp	ing?
Vhat call taking platform program do	you use?	Who maintains it?	?		
What recorder do you use?		Who maintains it?	?	Is it IP capable?	
Describe your process for requesting	a call recording	j:			
Do you have planned upgrades/chang	ges to any of yo	our systems (CPE/CA	D/recorder/etc)?		

When?		To what?			
Does your center have a gener	rator?	Who tests the gener	rator?	How from	uently is it tested?
boes your center have a gener	ator:	who tests the gener	atoi:	now neq	dentity is it tested:
PSAP - Secondary PSAF	P's				
How many secondary PSAPs for this primary?	How ma PSAP?	ny seats are in each se	condary Do any of of your 9-1 Board?	the second 1-1 fundin	dary PSAPs receive any portior g provided by the Alabama 9-:
	separate	multiple PSAPs with comi	mas		
Address(es) of Secondary PSA	P(s)				
PSAP - Number 2					
PSAP Name			Admin Phone Numbe	r	Non-emergency 24/7
			(123) 123-1234		(123) 123-1234
Mailing Address		City		State	Zip Code
					82110
Is the mailing address the sam Yes No Unknown	ne as the ph	ysical address?			
PSAP 2 - Leadership					
Director can also be a Department	Head, Police	Chief, Fire Chief, 911 Cen	iter Manager, or otherwise	. This perso	n is the top authority over the PST
Director can also be a Department in this PSAP.			-	. This perso	n is the top authority over the PST
Director can also be a Department in this PSAP.  Deputy Director can be known by a Operations Manager may also be continuous.	another title,	but serves as an administ e Communications Depart	rator for the department. ment Head for a sheriff's o	·	
Director can also be a Department in this PSAP. Deputy Director can be known by Operations Manager may also be o	another title,	but serves as an administ e Communications Depart	rator for the department. ment Head for a sheriff's o	·	
PSAP 2 - Leadership  Director can also be a Department in this PSAP.  Deputy Director can be known by a Operations Manager may also be of Training Contact is someone who was precised in the property of the	another title,	but serves as an administ e Communications Depart	rator for the department. ment Head for a sheriff's o	·	
Director can also be a Department in this PSAP.  Deputy Director can be known by a Operations Manager may also be of Training Contact is someone who was a someone which was	another title,	but serves as an administ e Communications Depart harge of training for the P	rator for the department. ment Head for a sheriff's o	·	or police department.
Director can also be a Department in this PSAP.  Deputy Director can be known by a Operations Manager may also be of Training Contact is someone who was a someone which was	another title,	but serves as an administ e Communications Depart harge of training for the P	crator for the department. ment Head for a sheriff's of ST's.  Director Email	department	or police department.  Director PX

Operations Manager Name	Title	Operatio	ns Manager Email	Operation	ons Manager PX
		myEmai	l@gmail.com	(123) 1	23-1234
Training Contact Name	Title	Training	Contact Email	Training	PX
		myEmai	l@gmail.com	(123) 1	23-1234
PSAP 2 - Staffing & Pay/	Benefits				
Number of positions/consoles th dispatch and/or call taking capa	nat are Average numb ble? on any given s	er of consoles ar hift?	re staffed		
What is the starting hourly wage	e for a newly hired public s	afety telecommı	ınicator?		
Please list what benefits are offe	ered to the telecommunica	tors in vour PSA	P(s)		
Insurance (health, dental, life, disab	oility), retirement, paid time of	f, etc.			
DCAD 2 CIC Contacts 9:	Systems				
PSAP 2 - GIS Contacts &	Systems				
CTC Courte at Name	GIS Contact Ti	241	CIC Courts at Funcil		CIC Phana
GIS Contact Name	GIS Contact II	tie	myEmail@gmail.cor	n	(123) 123-1234
Addressing Contact Name	Addressing Co	ntact Title	Addressing Contac	t Email	Addressing Phone
			myEmail@gmail.cor		(123) 123-1234
What GIS-specific software do y	ou use, if any?				
Describe your procedure for a cit	tizen to request an address	5.			
Do you have aerial imagery?	Age of imagery?	If so, wh	at is the source of the	e aerial ima	gery?
				•	-

What CAD software do you use	2?	Who ma	intains it?			Does it	integrate mapping?
What call taking platform prog	ram do you use?	Who ma	intains it?				
What recorder do you use?		Who ma	intains it?			Is it IP	capable?
Describe your process for requ	esting a call recording	:					
Do you have planned upgrades	s/changes to any of yo	ur systems	(CPE/CAD	/recorder/e	tc)?		
When?	To what	?					
Door vous contor have a conorm	ator? Who too	ta tha aana	water?		Uour from	wombly is i	t tostod2
Does your center have a gener	ator? wno tes	ts the gene	rator?		now free	uently is i	t testeu?
PSAP 2 - Secondary PSA	AP's						
How many secondary PSAPs for this primary?	How many seats are PSAP?	e in each se	econdary	of your 9	-1-1 fundin		s receive any portion d by the Alabama 9-1-
				1 Board?	)		-
	separate multiple PSA	APs with com	mas				
Address(es) of Secondary PSAI	P(s)						
Address(es) of Secondary 1 SAI	. (3)						
PSAP - Number 3							
PSAP Name			Admin P	hone Numb	er	Non-Em	ergency 24/7
			(123) 1	23-1234		(123) 1	23-1234
Mailing Address		City			State		Zip Code
							82110

Yes No Unknown

#### PSAP 3 - Leadership

PSAP 3 - GIS Contacts & Systems

Director can also be a Department Head, Police Chief, Fire Chief, 911 Center Manager, or otherwise. This person is the top authority over the PST's in this PSAP.

Deputy Director can be known by another title, but serves as an administrator for the department.

Operations Manager may also be considered the Communications Department Head for a sheriff's department or police department.

Training Contact is someone who would be in charge of training for the PST's.

Director Name	Title	Director Email	Director PX
		myEmail@gmail.com	(123) 123-1234
Deputy Director Name	Title	Deputy Director Email	Deputy Director PX
		myEmail@gmail.com	(123) 123-1234
Operations Manager Name	Title	Operations Manager Email	Operations Manager PX
		myEmail@gmail.com	(123) 123-1234
Training Contact Name	Title	Training Contact Email	Training PX
		myEmail@gmail.com	(123) 123-1234
dispatch and/or call taking capable?	on any given	Sinte	
What is the starting hourly wage for a ne	ewly hired public	safety telecommunicator?	
Please list what benefits are offered to t	ne telecommunic	ators in your PSAP(s)	
Insurance (health, dental, life, disability), reti	rement, paid time o	off, etc.	

GIS Contact Name GIS Contact Title GIS Contact Email GIS Phone

			mvFmail@	namail com	(123) 123-1234
Addressing Contact Name	Addressi	ng Contact Title	Addressin	g Contact Email	Addressing Phone
				gmail.com	(123) 123-1234
What GIS-specific software do you	use, if any?				
Describe your procedure for a citize	n to request an ac	ldress.			
Do you have aerial imagery? Ag	e of imagery?	If so, v	vhat is the sou	rce of the aerial ima	gery?
PSAP 3 - Systems					
What CAD software do you use?		Who maintains it?	?	Does it	integrate mapping?
What call taking platform program (	do you use?	Who maintains it?	?		
What recorder do you use?		Who maintains it:	?	Is it IP	capable?
·					
Describe your process for requestin	a a call recording:				
Describe your process for requesting	g a can recording.				
Do you have planned upgrades/cha	nges to any of you	ır systems (CPE/CA	D/recorder/et	c)?	
				-	
When?	To what?	,			
whens	TO Whats				
Does your center have a generator?	Who test	s the generator?		How frequently is	it tested?
,				11111	

PSAP 3 - Secondary PSAP's

Se	eparate multiple PSAPs	with commas		
Address(es) of Secondary PSAP(s)				
PSAP - Number 4				
PSAP Name		Admin Phone Numl	ber	Non-Emergency 24/7
		(123) 123-1234		(123) 123-1234
Mailing Addross		City	State	7in Codo
Mailing Address		City	State	Zip Code
No Unknown  PSAP 4 - Leadership				
Unknown  PSAP 4 - Leadership  Director can also be a Department Head in this PSAP.  Deputy Director can be known by another operations Manager may also be consideraining Contact is someone who would	er title, but serves as a ered the Communication be in charge of training	n administrator for the department ons Department Head for a sheriff's g for the PST's.	t.	t or police department.
Unknown  PSAP 4 - Leadership  Director can also be a Department Head in this PSAP.  Deputy Director can be known by another operations Manager may also be consideraining Contact is someone who would	er title, but serves as a ered the Communication	n administrator for the department ins Department Head for a sheriff's g for the PST's.  Director Email	t. s departmen	t or police department.  Director PX
Unknown  PSAP 4 - Leadership  Director can also be a Department Head in this PSAP.  Deputy Director can be known by another operations Manager may also be consideraining Contact is someone who would	er title, but serves as a ered the Communication be in charge of training	n administrator for the department ons Department Head for a sheriff's g for the PST's.	t. s departmen	t or police department.
Unknown  PSAP 4 - Leadership  Director can also be a Department Head in this PSAP.  Deputy Director can be known by another operations Manager may also be consideraining Contact is someone who would income the point of the property of the	er title, but serves as a ered the Communication be in charge of training	n administrator for the department ins Department Head for a sheriff's g for the PST's.  Director Email	t. s departmen	t or police department.  Director PX
Unknown  PSAP 4 - Leadership  Director can also be a Department Head in this PSAP.  Deputy Director can be known by another operations Manager may also be consideraining Contact is someone who would income the polymeration of the property	er title, but serves as a ered the Communication be in charge of training	n administrator for the department ins Department Head for a sheriff's g for the PST's.  Director Email  myEmail@gmail.com	t. s departmen	Director PX (123) 123-1234
Unknown  PSAP 4 - Leadership  Director can also be a Department Head in this PSAP.  Deputy Director can be known by another operations Manager may also be considerationing Contact is someone who would be operated by the property Director Name  Deputy Director Name	er title, but serves as a ered the Communication be in charge of training	n administrator for the department on s Department Head for a sheriff's g for the PST's.  Director Email  myEmail@gmail.com	t. s departmen	Director PX (123) 123-1234  Deputy Director PX (123) 123-1234
Unknown  PSAP 4 - Leadership  Director can also be a Department Head in this PSAP.  Deputy Director can be known by another of the propertions Manager may also be considerationing Contact is someone who would be deputy Director Name  Deputy Director Name	er title, but serves as a ered the Communication be in charge of training  Title  Title	n administrator for the department on s Department Head for a sheriff's g for the PST's.  Director Email  myEmail@gmail.com  Deputy Director Email  myEmail@gmail.com	t. s departmen  nail n	Director PX (123) 123-1234  Deputy Director PX
Unknown  PSAP 4 - Leadership  Director can also be a Department Head in this PSAP.  Deputy Director can be known by another operations Manager may also be considerationing Contact is someone who would deputy Director Name  Deputy Director Name	er title, but serves as a ered the Communication be in charge of training  Title  Title	n administrator for the department on such partment Head for a sheriff's g for the PST's.  Director Email  myEmail@gmail.com  Deputy Director Email  myEmail@gmail.com  Operations Manage	t. s departmen  nail n	Director PX (123) 123-1234  Deputy Director PX (123) 123-1234  Operations Manager PX
	er title, but serves as a ered the Communication be in charge of training  Title  Title	n administrator for the department on such partment Head for a sheriff's g for the PST's.  Director Email  myEmail@gmail.com  Deputy Director Email  myEmail@gmail.com  Operations Manage	t. s departmen  nail n  er Email	Director PX (123) 123-1234  Deputy Director PX (123) 123-1234  Operations Manager PX

What is the starting hourly wage for a	newly hired	public safety telecomn	nunicator?			
Please list what benefits are offered to	o the telecom	municators in your PS	AP(s)			
		-				
Insurance (health, dental, life, disability), I	retirement, paid	time off, etc.				
PSAP 4 - GIS Contacts & Sys	tems					
GIS Contact Name	GIS Co	ntact Title	GIS Contact Ema	-	GIS Phone	
			myEmail@gmail.c	om	(123) 123-1234	
Addressing Contact Name	Addres	sing Contact Title	Addressing Conta	act Email	Addressing Phone	
			myEmail@gmail.c	om	(123) 123-1234	
Describe your procedure for a citizen t	to request an	address.				
Do you have aerial imagery? Age	of imagery?	If so, w	hat is the source of t	he aerial ima	agery?	
PSAP 4 - Systems						
What CAD software do you use?		Who maintains it?		Does it integrate mapping		
What call taking platform program do	you use?	Who maintains it?				
What recorder do you use?		Who maintains it?		Is it IP capable?		

Describe your process for requesting a call recording:

Do you have planned upgrades	s/changes		s (CPE/CAD	recorder/el	tc)?		
When?		To what?					
Does your center have a gener	ator?	Who tests the gene	erator?		How free	quently is it	tested?
PSAP 4 - Secondary PS	AP's						
How many secondary PSAPs for this primary?	How m PSAP?	any seats are in each s	econdary	Do any of of your 9-1 Board?	-1-1 fundii	idary PSAPs ng provided	receive any portion by the Alabama 9-1-
Address(es) of Secondary PSA		te multiple PSAPs with con	nmas				
Address(es) of Secondary PSA	r (3)						
PSAP - Number 5							
PSAP - Number 5  PSAP Name				<b>hone Numb</b> e 23-1234	er	Non-Emo	ergency <b>24/7</b> 23-1234
PSAP - Number 5  PSAP Name  Mailing Address		City			er State		23-1234 <b>Zip Code</b>
PSAP Name	ne as the p						23-1234

**PSAP - Number 6** 

PSAP Name Admin Phone Number Non-Emergency 24/7

Mailing Address	City	State	Zip Code
			82110
Is the mailing address the san	ne as the physical address?		
Yes			
No			
Unknown			
Contact Person			
Contact Person	Contact Title	Contact Email	

If the submit button is greyed out, hold your mouse over it and it will tell you what required fields you have missed. Upon submission, a copy of this form will be emailed to the email address provided at the top of this form for the ECD Director.

Submit