



New 9-1-1 Training Opportunity

Liability Issues in the 9-1-1 Center

9-1-1 center personnel face exposure to legal liability both inside and outside the workplace. While some of this is unavoidable due to the nature of the job, training and illustration of potential pitfalls can serve to minimize potential risk. Drawn from real-world experiences, this course provides practical suggestions on limiting PSAP personnel and 9-1-1 center liability. Attendees will hear about the concepts underlying legal terms like "liability," "damages," and "immunity."

Lessons learned from court cases will be used to provide examples of procedural violations that formed the basis of lawsuits against PSAPs. Finally, the concept of privacy in the dispatch center will be evaluated from a constitutional perspective and in light of the many rules governing the confidentiality of medical information.



WHEN Friday July 12, 2024 - 8:30 AM to 5:00 PM

WHERE Tuscaloosa County 9-1-1
7400 Richard M. Pierce Pkwy, Northport, AL 35473

COST \$215 members - \$290 non-member

REGISTRATION [NENA.org](https://nena.org)

REGISTER TODAY >

**FOR MORE
INFORMATION** Stacy Sivley - ssivley@tuscco911.org
or 911-edu@nena.org



Follow NENA Education and Training on Facebook and Twitter
[@NENA911Training](https://www.facebook.com/NENA911Training) & [Facebook.com/NENA911Training](https://www.facebook.com/NENA911Training)