

BUILDING MENTALLY TOUGH, HIGH MORALE 911 TEAMS

This class will equip ECC personnel with the tools to tackle the unique stressors faced by 911 teams, such as understaffing, excessive overtime, and veteran/new-hire struggles. Participants will gain insights and concrete strategies to build mental toughness, improve team morale, and enhance communication, ultimately fostering a high-quality work environment.



NO COST



8 HOURS CEUS



Instructor

Jim Marshall

CEO of 911 Training Institute

provided by



ALABAMA 911 BOARD



DOTHAN

JULY 23, 2024



MONTGOMERY

JULY 24, 2024



HOOVER

JULY 25, 2024



CULLMAN

JULY 26, 2024



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