



ALABAMA 911 BOARD

**July 24, 2024
Board Meeting
Montgomery, Alabama**



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Alabama 9-1-1 Board



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Board Meeting Agenda

Introduction

- ❖ Call to Order
- ❖ Roll Call
- ❖ Agenda Approval (Tab 1)
- ❖ Minutes Approval (Tab 2)
- ❖ Guest Introductions

Programmatic Reports

- ❖ Finance (Tab 3)
- ❖ Education & Outreach (Tab 4)
- ❖ Technology (Tab 5)
- ❖ Governance (Tab 6)

Closing

- ❖ Old Business (Tab 7)
- ❖ New Business (Tab 8)
- ❖ Public Comments
- ❖ Next Meeting
- ❖ Adjournment



Finance

TAB 3



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Finance

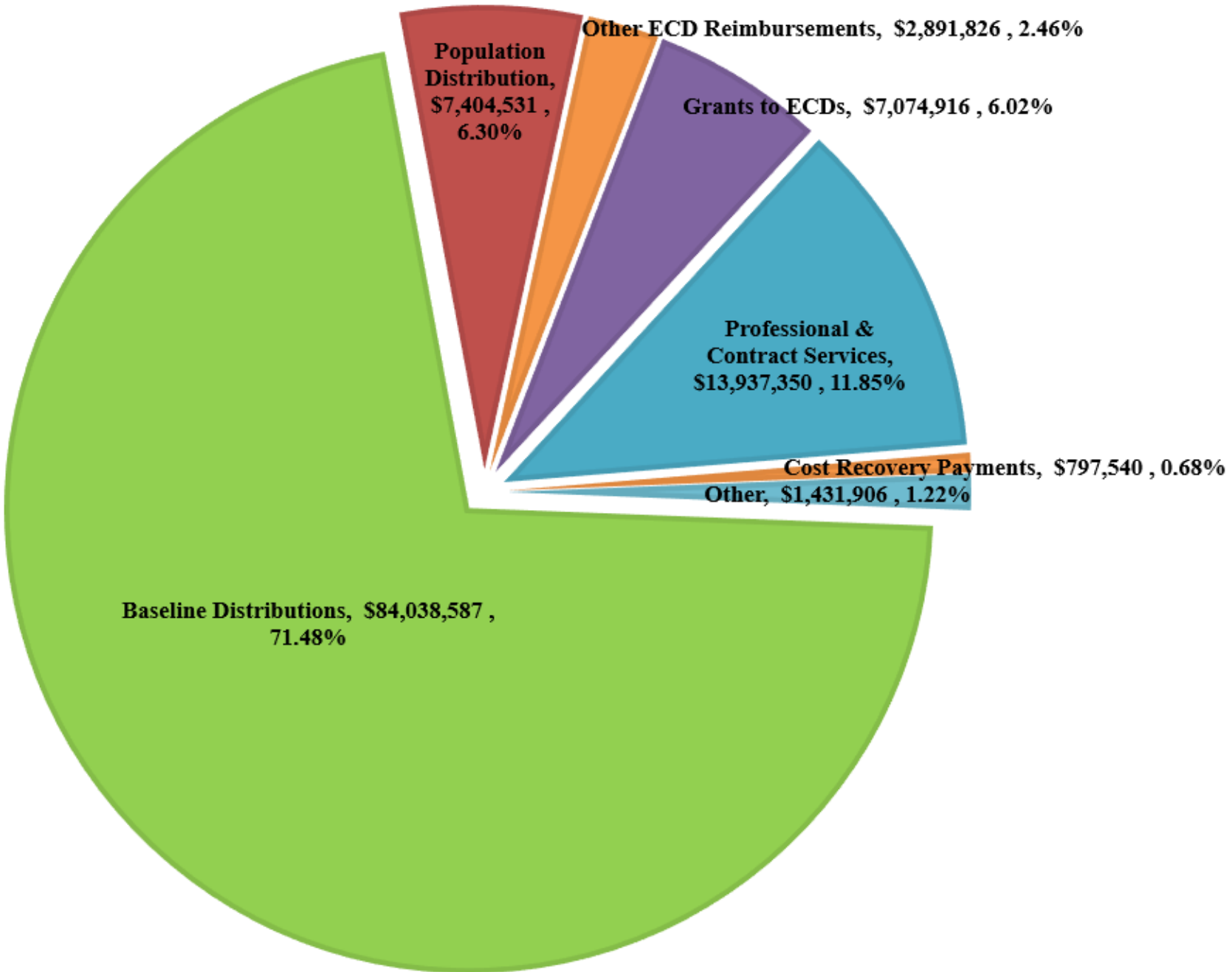
- ❖ **Financial Statements**
- ❖ **Revenue Overview**
- ❖ **Legacy Cost Reimbursements**
- ❖ **Prior & Current Grant Cycles Updates**
- ❖ **User Conference Breakdown**



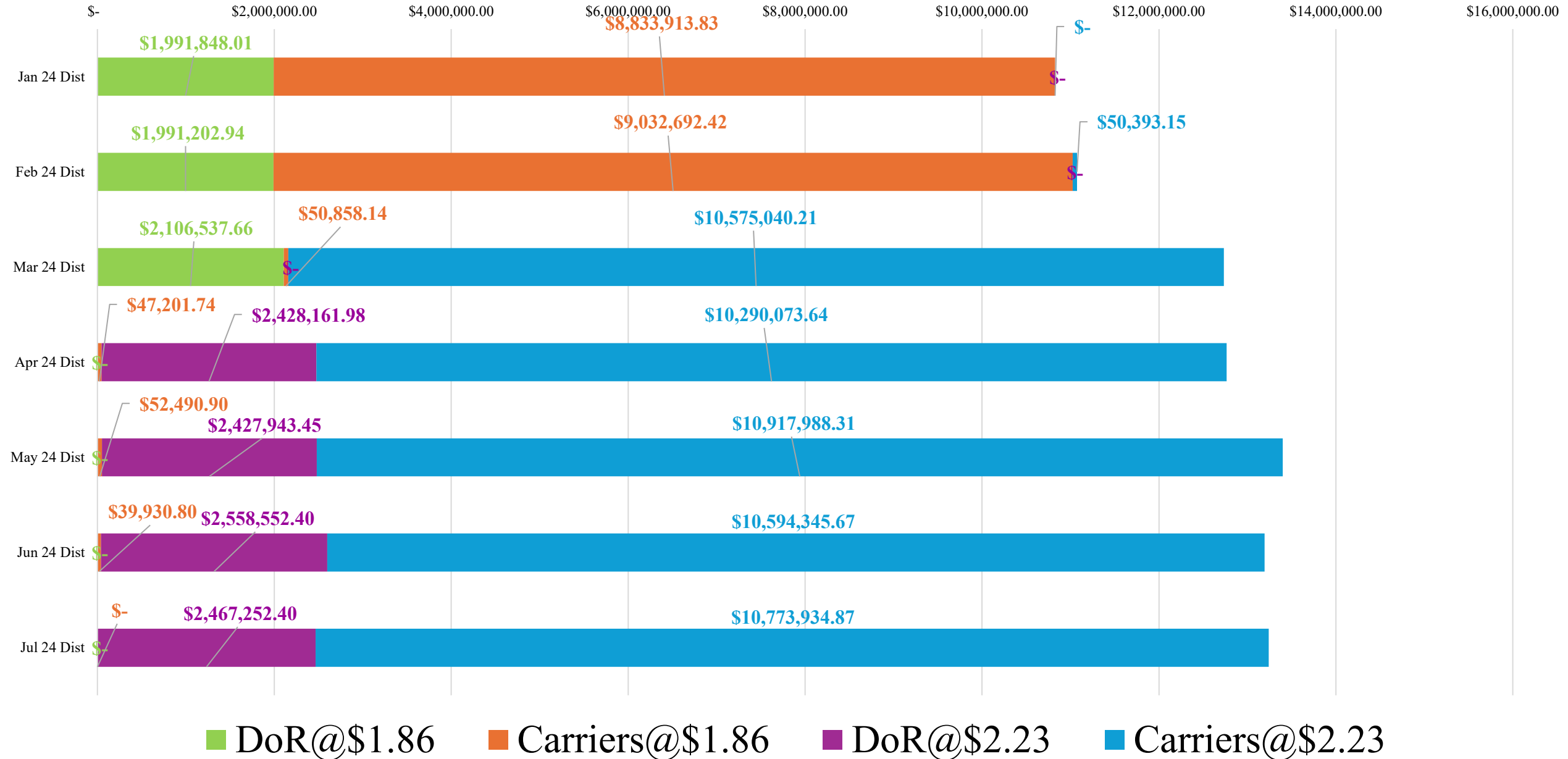
Statement of Revenue and Expenses - Modified Cash Basis Total Funds
For nine months ending June 30, 2024

	Fiscal Year to Date	
	Jun-24	
Revenues		
Carrier Receipts	\$ 13,241,187	\$ 108,895,680
Interest Income	\$ 52,391	\$ 524,526
Other Income	\$ -	\$ 735
User Conference Income	\$ 1,137	\$ 80,771
Total Revenues	\$ 13,294,715	\$ 109,501,712
Expenses		
Baseline Distributions	\$ 10,310,416	\$ 84,038,587
Population Distribution	\$ 517,053	\$ 7,404,531
Other ECD Reimbursements	\$ 32,683	\$ 2,891,826
Grants to ECDs	\$ -	\$ 7,074,916
Professional & Contract Services	\$ 1,215,735	\$ 13,937,350
Cost Recovery Payments	\$ 12,560	\$ 797,540
Salaries and Related Taxes and Benefit	\$ 71,330	\$ 653,923
Examiners Audit	\$ 184,704	\$ 327,679
Rent and Utilities	\$ 15,316	\$ 123,616
Travel and Training	\$ 3,014	\$ 184,254
Depreciation	\$ 4,818	\$ 38,688
Software and Hardware Leases	\$ (100)	\$ 28,876
Office Expenses	\$ 1,737	\$ 47,229
Insurance	\$ -	\$ 8,737
Vehicle Related Expenses	\$ 1,013	\$ 10,906
Dues and Subscriptions	\$ 125	\$ 7,998
Total Expenses	\$ 12,370,404	\$ 117,576,656
Change in Net Position	\$ 924,311	\$ (8,074,944)

For Internal Management Purposes Only. These financial statements have not been compiled, reviewed, or audited. No assurance is provided on the financial statements. Substantially all disclosures have been omitted.



Complete Transition from \$1.86 to \$2.23 911 Surcharge



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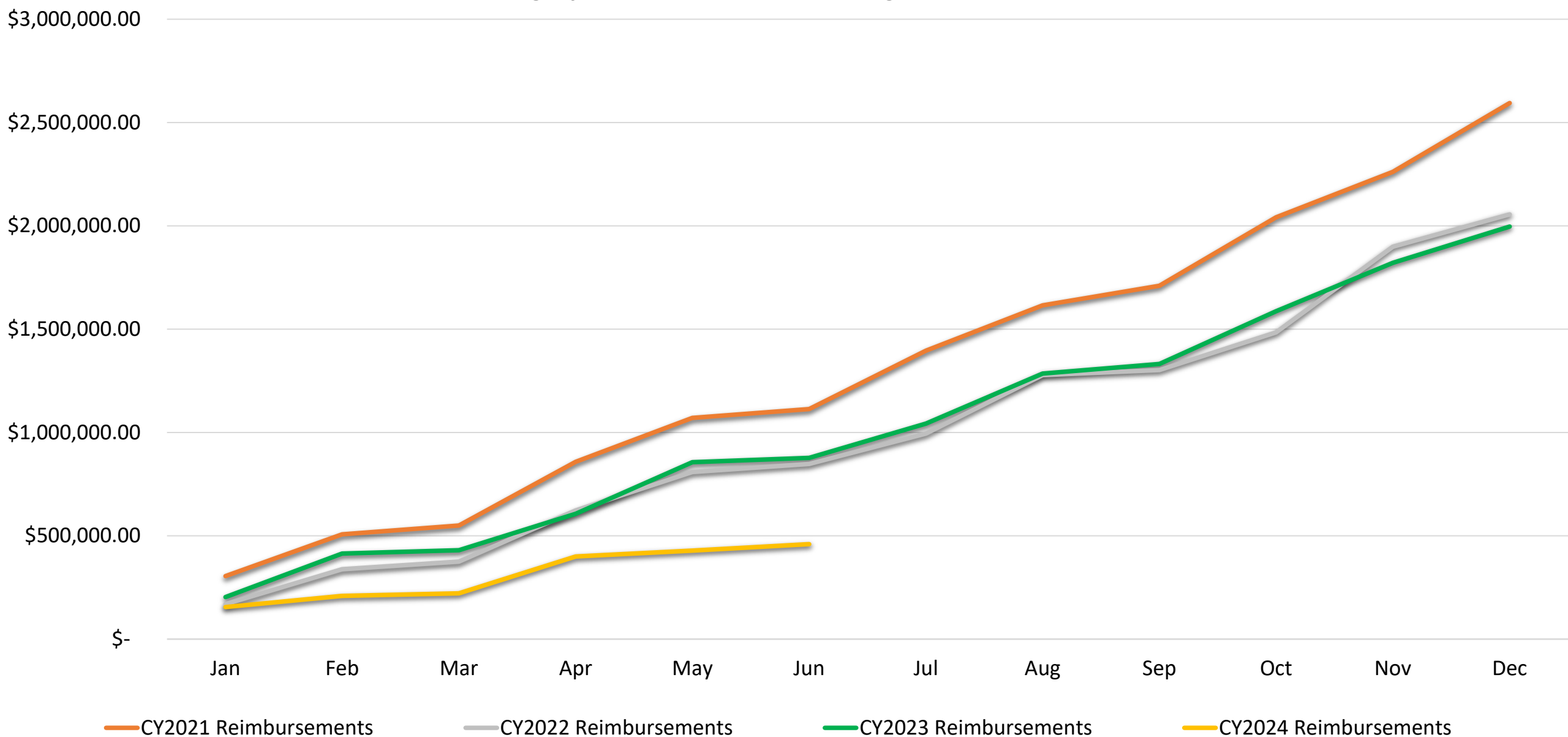


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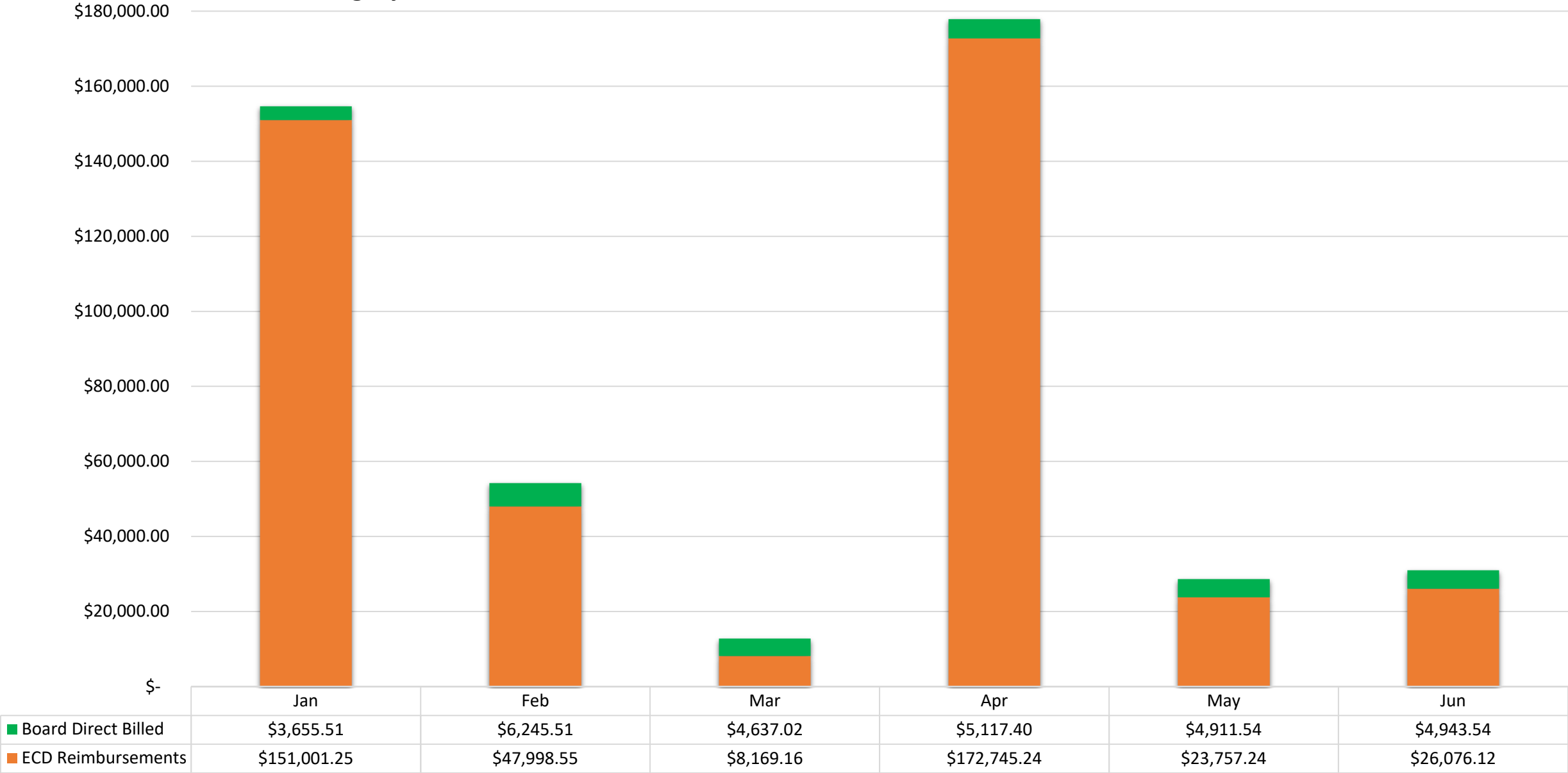


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Legacy Cost Reimbursement: Program Year Costs



Legacy Cost Reimbursement: ECD Reimbursements and Board Direct Billed



Prior Grant Cycles Updates

- ❖ **Grant Cycle 5** – One more project has been reported as complete since the last board meeting (i.e. 7 of 9 projects have been completed.) Two of the outstanding projects are close to completion.
- ❖ **Grant Cycle 7** – There is one project with an outstanding change request that is under review.
- ❖ **Grant Cycle 8** – Three more projects have been reported as complete since the last board meeting (i.e. 18 of 33 projects have been completed.)



Grant Program Updates

❖ **Grant Cycle 9** – 34 of 35 accepted as awarded; one declined.
\$3, 943,972 was paid out on 05/17/2024. We have a conflict on another for Board discussion today.

❖ **Grant Cycle 10** –

- **Focused on Call Handling Equipment and Recorder Projects.**
- **Calendar**
 - Opened 06/18/2024
 - Closes 08/09/2024
 - Review during August-September 2024
 - Award Recommendation 09/18/2024 Board Meeting



User Conference Budget Breakdown

2024 User Conference Budget Breakdown

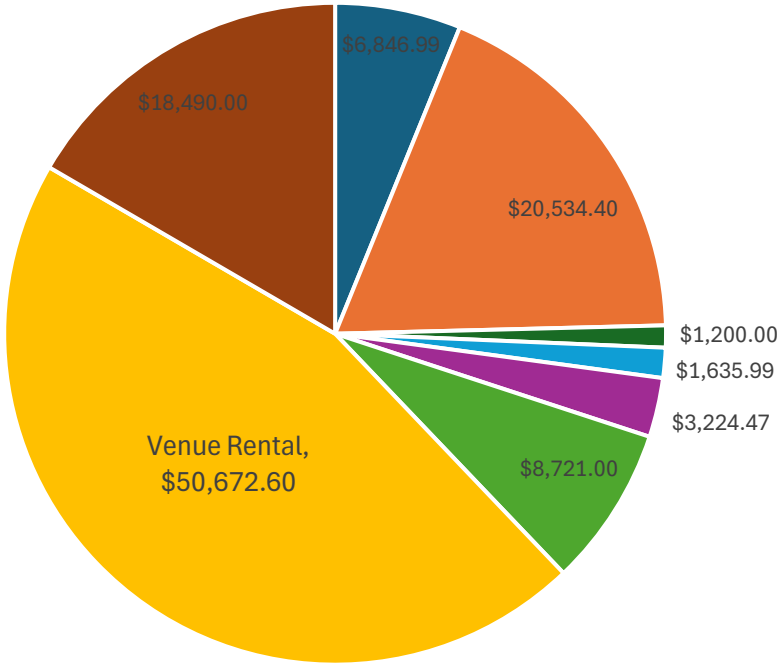
EXPENSES REPORT

Category	Company	Expense	Description
Venue	DoubleTree by Hilton	\$ 50,672.60	A/V, Venue Rental
Speaker	Pete Blank LLC	\$ 6,000.00	Pete Blank - Closing Keynote
Speaker	LevelUp 911 Training LLC	\$ 2,000.00	Jason Long - 2 Sessions
Speaker	911 Training Institute	\$ 5,490.00	Jason Scott - 3 Sessions
Speaker	GenWHY	\$ 5,000.00	Kristin Scroggin - Opening Keynote
Equipment	Amazon	\$ 5,749.20	Camera, Bag, Mics, Backpack, Tripod, Memory cards
Equipment	LogoBranders	\$ 1,097.79	Conference Banners
Prizes	Amazon	\$ 1,635.99	Gift cards, Yeti cooler, 55" TV, iPads, Starbucks
Promotional Items	LogoBranders	\$ 3,224.47	Totes, Notebooks, Pens, Banners
Social	TopGolf	\$ 8,721.00	Wednesday night social event
Photography	Belmont Studios	\$ 1,200.00	Headshot Photography and Day 1 Event Pictures
Venue	DoubleTree by Hilton	\$ 20,534.40	Food Purchases, Monday night social
TOTAL EXPENSES: \$		111,325.45	

INCOME REPORT

Attendance	Tickets	\$ 6,520.00	\$50 per person
Sponsorships	Companies	\$ 78,000.00	Total Sponsorship income
TOTAL INCOME: \$		84,520.00	

Total Board Expenditures: \$ 26,805.45



Equipment Food & Beverage Photography Prizes
Promotional Items Social Venue Rental Speakers



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Education & Outreach

TAB 4



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Education & Outreach

- ❖ **Programmatic Updates**
- ❖ **Authorization of Executive Director to Execute Independent Contracts for Teaching Services with Guidance from General Counsel**



Education and Outreach

TWO MONTH REVIEW REPORT



ALEMD



PST Certification



RFP- Teaching Services



911 Board App



Intern Position



Training

Education and Outreach

PUBLIC SAFETY TELECOMMUNICATOR CERTIFICATION MANDATE COMPLIANCE

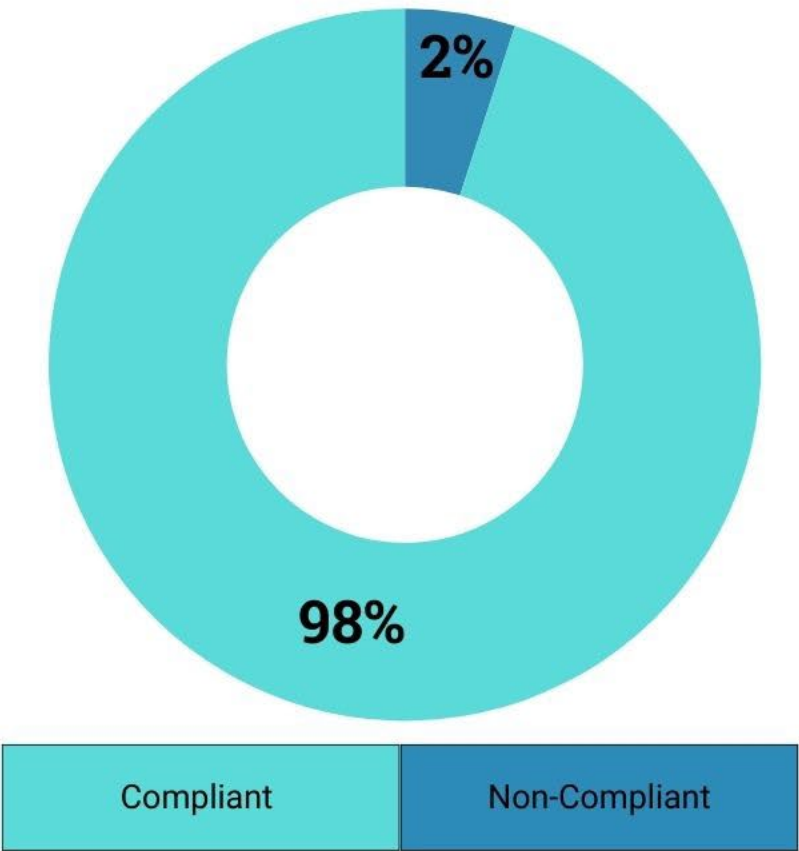
120

number of PSTs
who reached
compliance

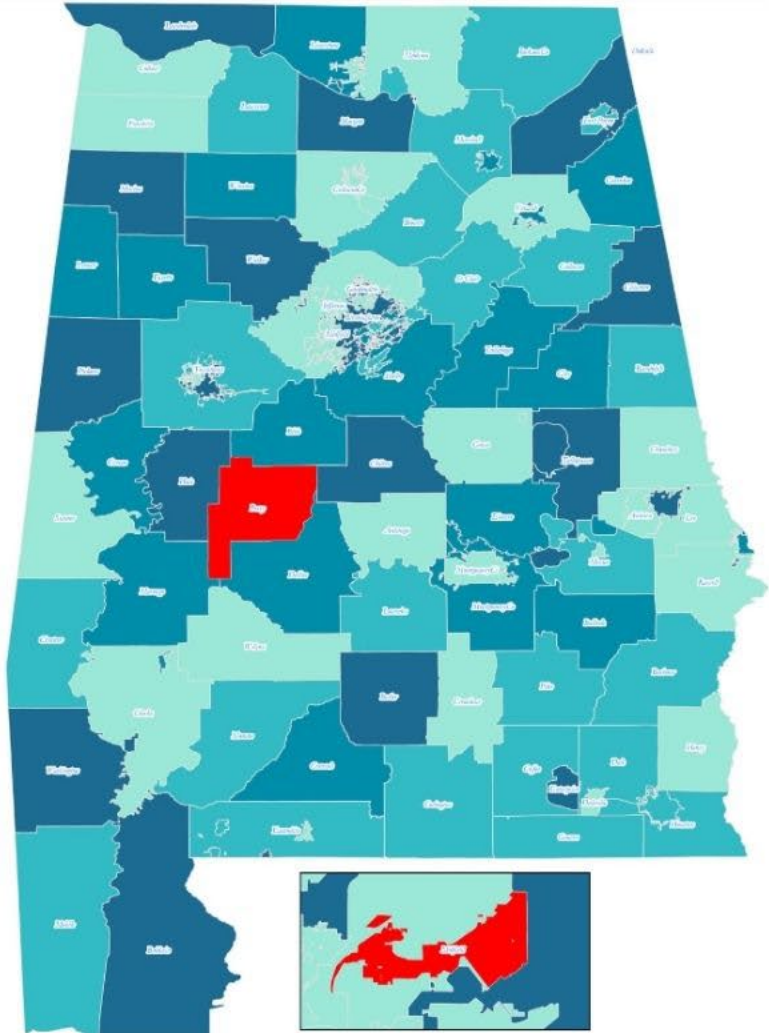
7

number of PSTs to
bring ALL PSAPs
into 60%+
compliance

PSAP COMPLIANCE



Data accurate as of July 22, 2024 at 3:00 p.m.



80

PSTs who are
certified and
ONLY need
Reciprocity

20

number of PSAPs
that moved from
non-compliant to
compliant

Education and Outreach

TRAINING

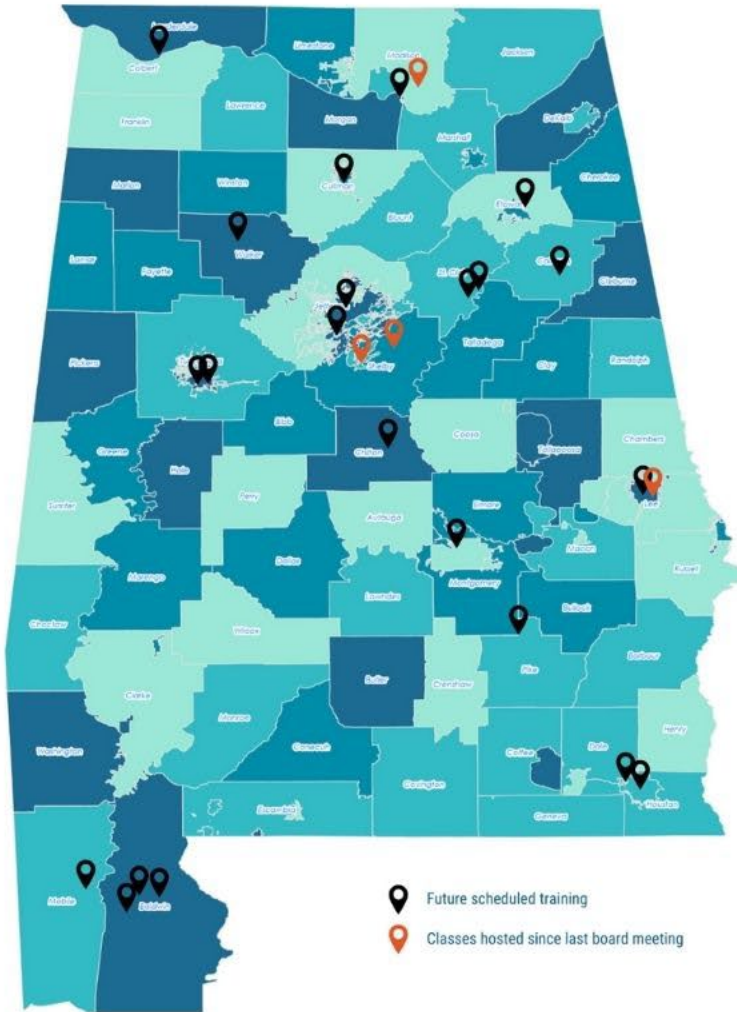
54

number of
agencies
represented



17

venues secured
for in-person
classes from
July to
mid-September



- Future scheduled training
- Classes hosted since last board meeting

40

hours of in-person
training provided



132

number of
attendees
for in-person
training



Education and Outreach

DATABASE - 911 BOARD APP

The screenshot displays the 'Pelham 911' PSAP details page. The left sidebar contains navigation links: Staff Dashboard, ECDs, Primary PSAPs (selected), Secondary PSAPs, PSTs, Leadership, CEUs & Certifications, Training, Tasks & Notes, Visit Tracker, Other 911, App Users, and AL911.net. The main content area shows the PSAP details for Pelham 911, including a summary of 17 PSTs and 2 Agencies Served. The details section includes ECD information (Shelby ECD, Pelham Police Department), physical and mailing addresses, non-emergency and admin phone numbers, starting wage (\$21), available console positions (4), average shift staffing (2), total active PSTs (17), certification percentage (94%), and compliance percentage (100%). A map of Alabama is shown on the right. Below the details is a table of PSTs with columns for Name Reformatted, Department/Agency, Title, Role, Certification Status, Hire Date, Certifying Company, Date of Certification, Assigned Reciprocity in VA, Completed Reciprocity, Total CEUs This Year, and action icons. The table lists six PSTs, all with a 'Compliant' status.

NAME REFORMATED	DEPARTMENT/AGENCY	TITLE	ROLE	CERTIFICATION STATUS	HIRE DATE	CERTIFYING COMPANY	DATE OF CERTIFICATION	ASSIGNED RECIPROCALITY IN VA	COMPLETED RECIPROCALITY	TOTAL CEUs THIS YEAR	
Corn, Macie	Pelham Police Department	Dispatcher	PST	Compliant	06/13/2022	APCO	06/24/2022	01/03/2023	02/06/2023	44	
Davis, Ivy	Pelham Police Department	Communications Records Manager	Leadership / Management	Compliant	02/23/1999	AL911 Board Competency Exam	08/28/2004	04/14/2023		27	
Ehrhart, Laura	Pelham Police Department	Telecommunicator	PST Supervisor Leadership / Management	Compliant	07/01/2022	APCO					
Ehrhart, Laura		Dispatcher	Part-Time PST	Compliant	10/01/2005	APCO	07/03/2020	01/03/2023	01/31/2023		
Evans, Leigh	Pelham Police Department	Dispatch Supervisor	PST Supervisor	Compliant	03/29/2010	AL911 Board Competency Exam	04/06/2023	04/14/2023	05/01/2023	3	
Fuentes, David	Pelham Police	Dispatch Supervisor	PST Supervisor	Compliant	05/29/2012	AL911 Board Competency Exam	04/06/2023	04/14/2023	05/10/2023	1	

- Add, remove, or edit PST information
- Monitor individual or agency CEU totals
- View PSAP's compliance percentage
- Register for in-person classes
- View PST's certification status, accompanied by deadline dates
- Update ECD information; replacing annual certification form
- Automatic and manual uploads of PST certificates and external training
- Beta Users currently with limited access

Education & Outreach

- ❖ **Programmatic Updates**
- ❖ **Authorization of Executive Director to Execute Independent Contracts for Teaching Services with Guidance from General Counsel**



Technology

TAB 5



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Technology

- ❖ ANGEN
- ❖ GIS





Alabama Next Generation Emergency Network

ANGEN 2.0

Report for May 1 - June 30, 2024

July 24, 2024

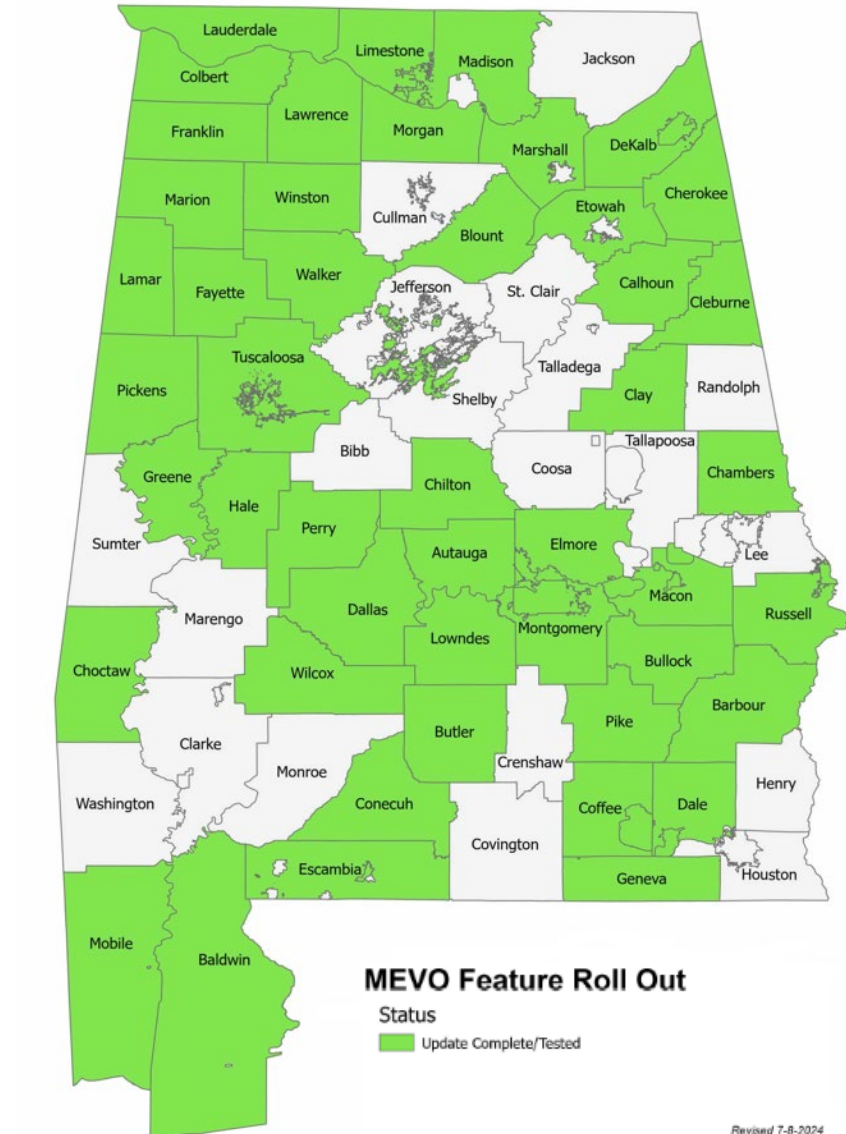
ANGEN Improvements - MEVO Feature



The new features include a barge, monitor and position transfer feature allowing MEVO the same functionality as PSAPs call handling equipment. Also added to the MEVO phone is a visual map display for 911 calls as well as a One Time Password for Texty authentication.

Texty Authentication Tokens will expire at the end of May so all sites remaining on Texty will need to be tested for the Texty OTP Authentication.

These site visits are invaluable as they serve as an opportunity to test call flow and educate dispatchers on the floor of various resources and upcoming events.



ANGEN Improvements: Prepared

INdigital is proud to partner with Prepared to enhance 911 centers with video and MMS.

- Funded through the existing agreement between the state of Alabama and INdigital
- Optional upgrade that mimics Texty's functionality with the addition of video streaming.

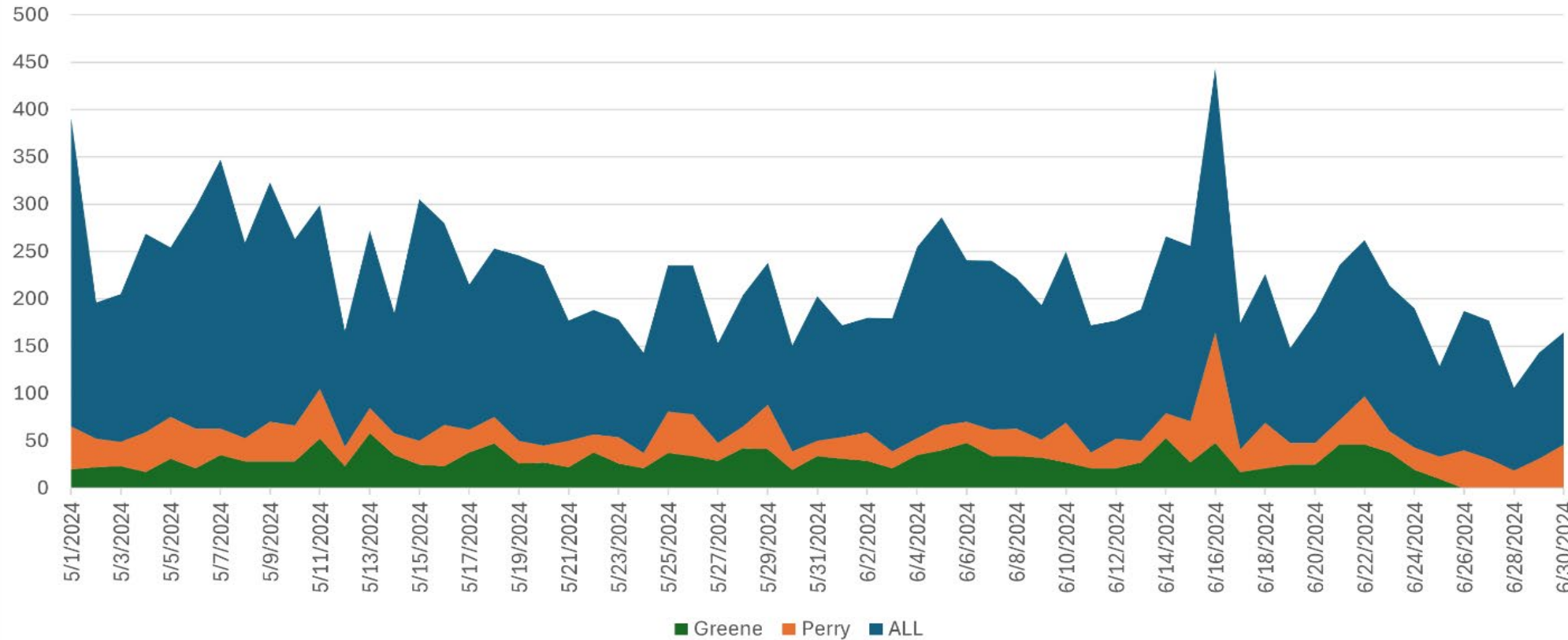
25 Agencies Live as of June 30, 2024.





80% of all text sessions were PSAP initiated.

MEVO Call Counts May 1 - June 30, 2024



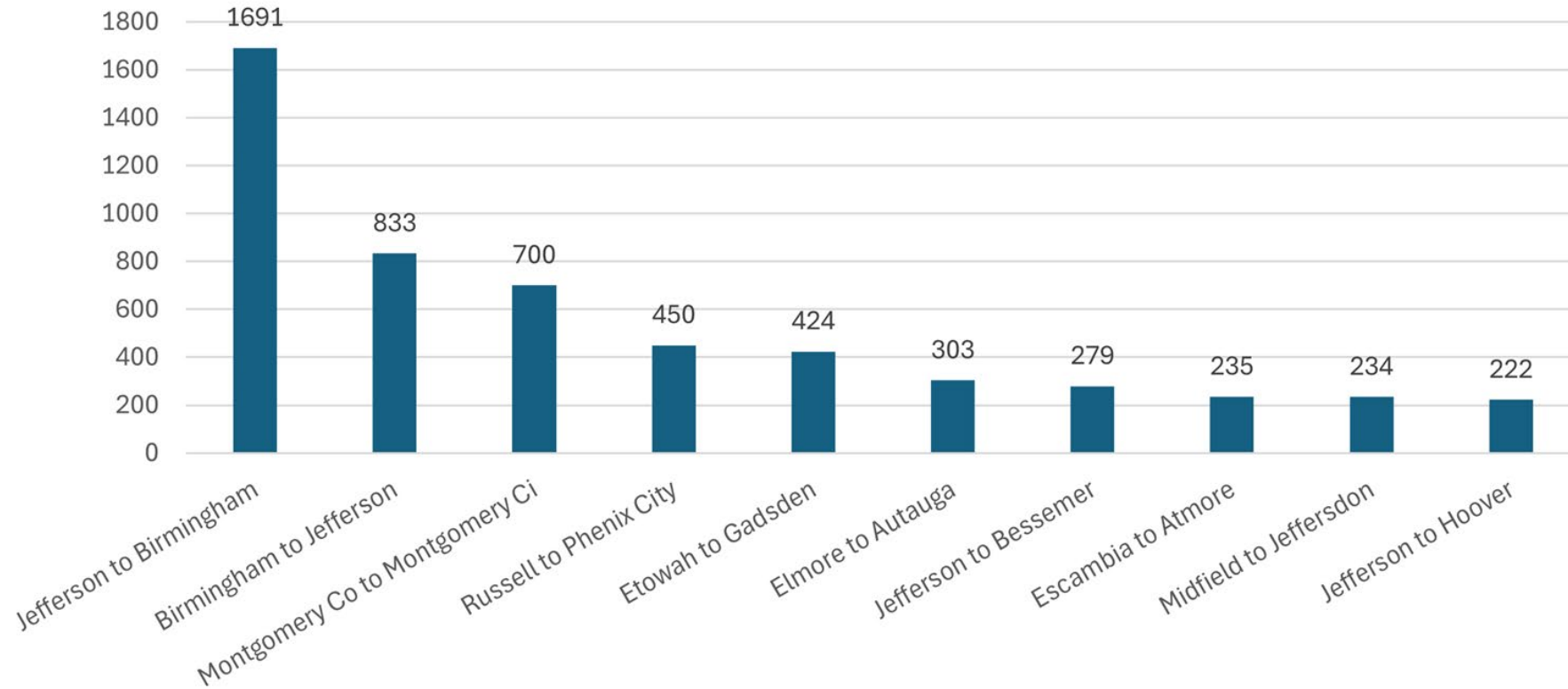
10,009 total MEVO call count with an average of 164 per day.

*Perry County operates solely on MEVO.

*Greene County operated on MEVO for the majority of the reporting period.

*Fort Payne operating on MEVO during building renovation.

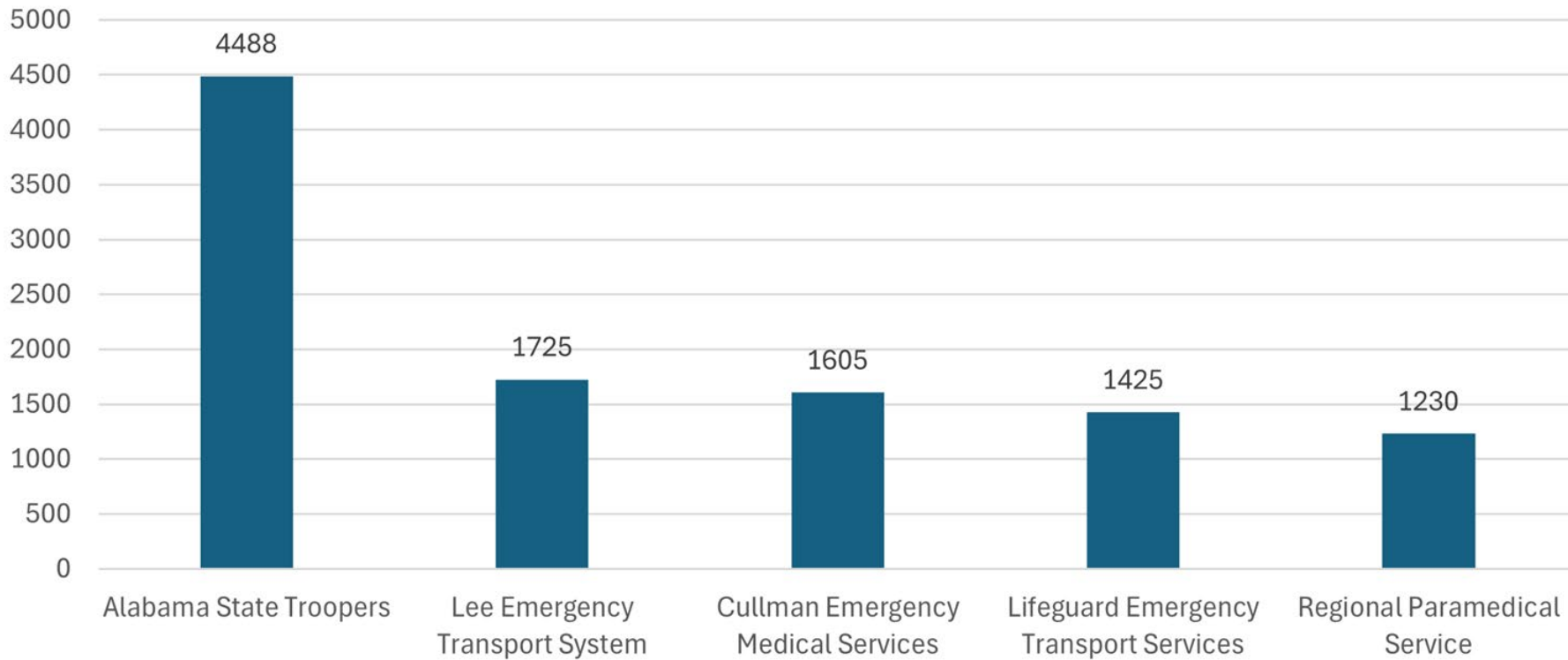
Top 10 Primary to Primary PSAP Transfers May 1 - June 30, 2024



There were 17,815 Primary to Primary PSAP transfers for the reporting period.

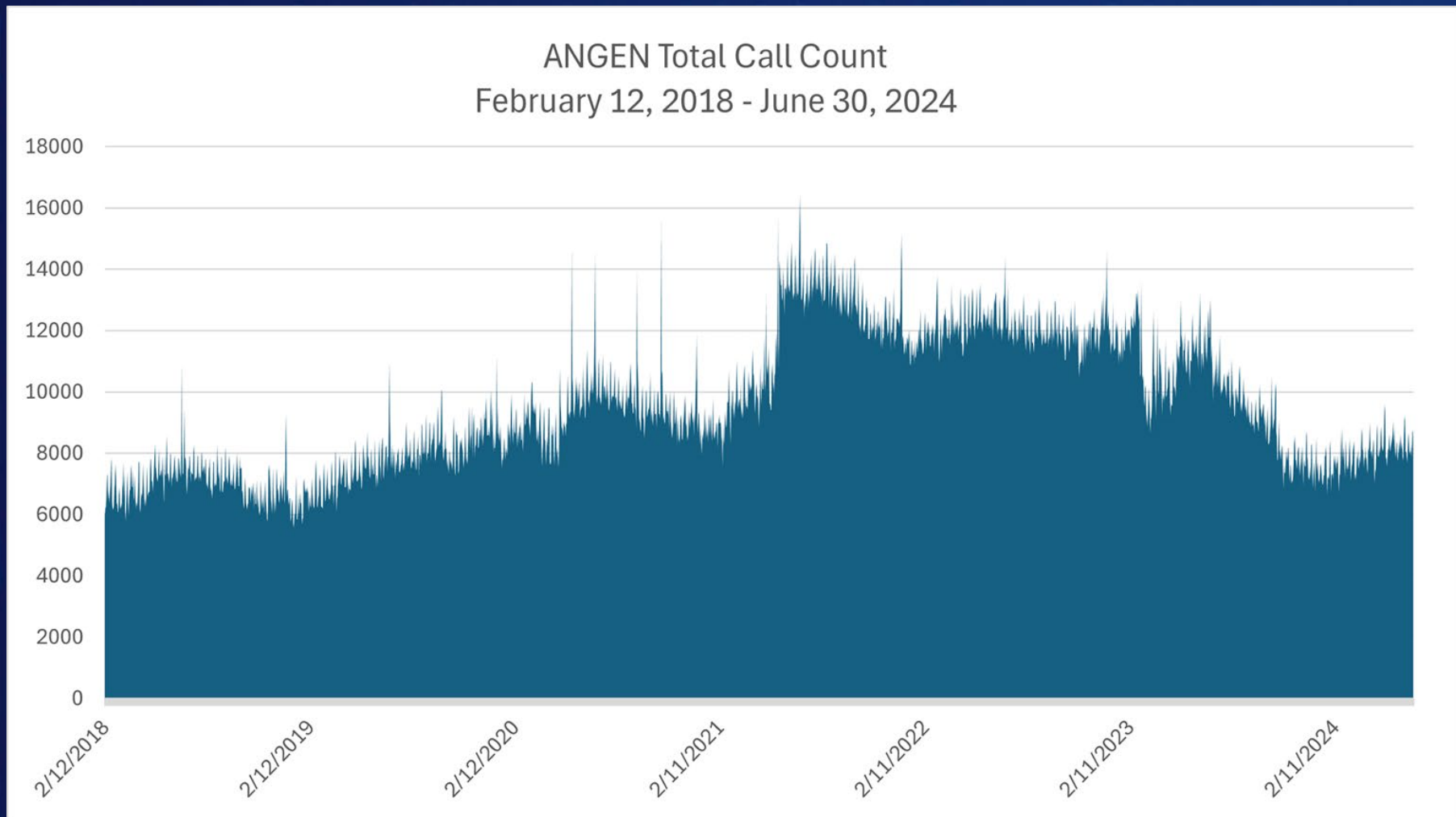
5% increase from the last reporting period.

Top 5 In-state Secondary Transfers May 1 - June 30, 2024



There were 17,815 Primary to Primary PSAP transfers for the reporting period.

5% increase from the last reporting period.



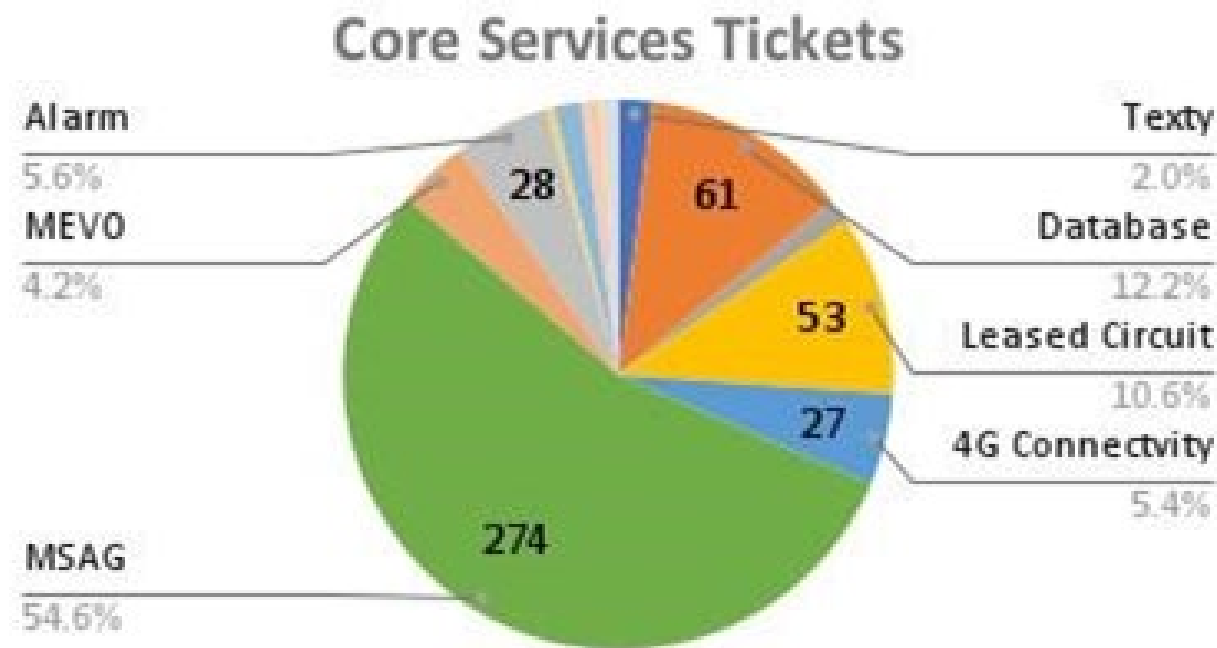
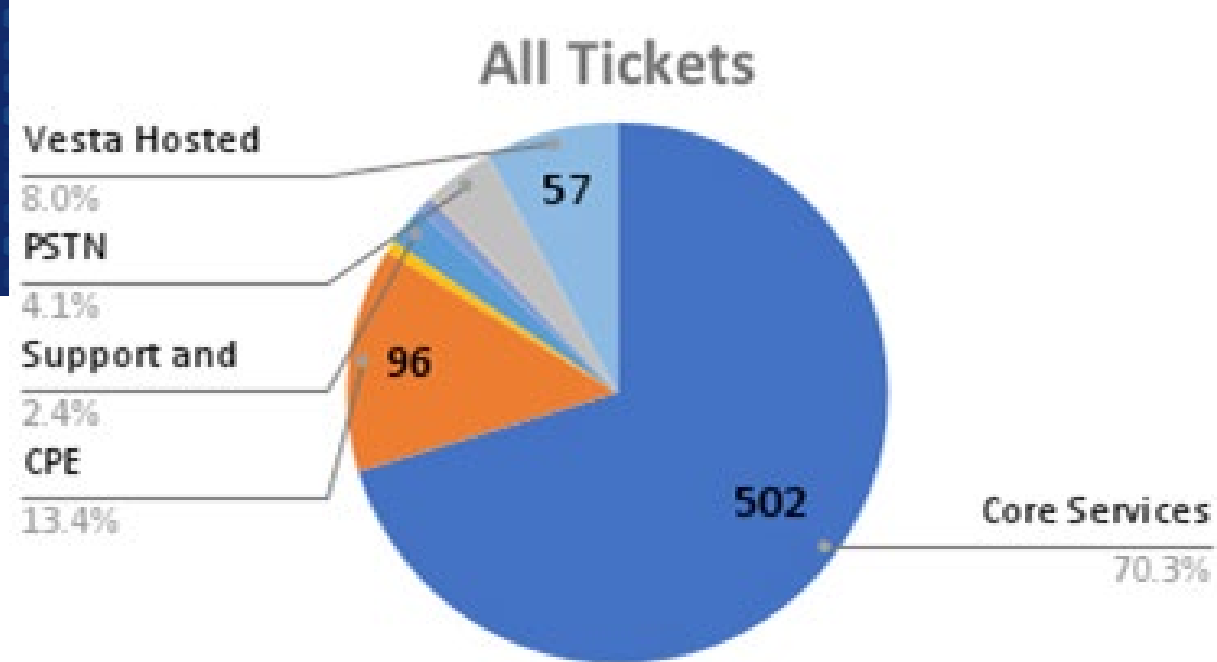
ANGEN has now processed over 22.3 MILLION calls!

Total Call Volume for February 12, 2018 – June 30, 2024: 22,337,692

Ticket Analysis

A total of 714 tickets have been created since the last report.

70.3% of those tickets were core services related.

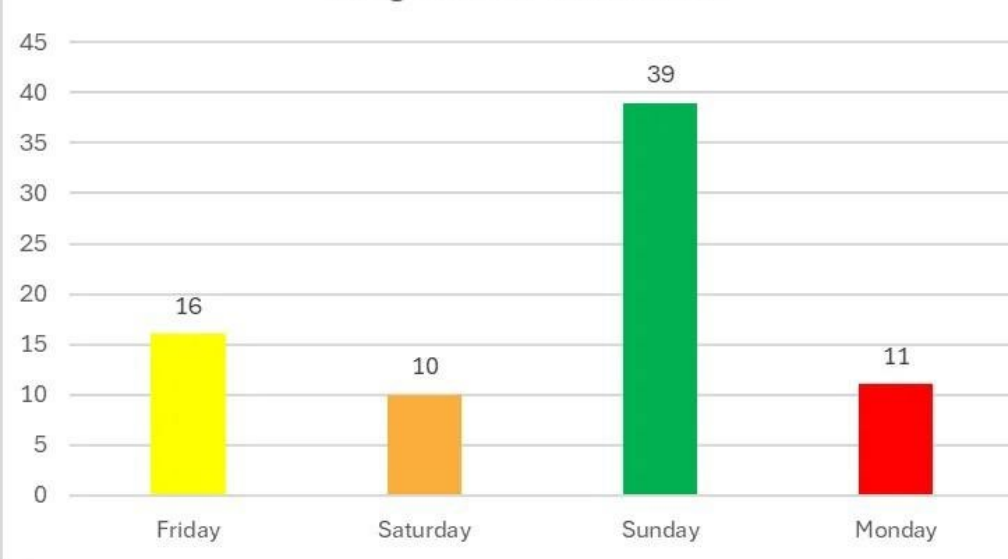


Hangout Music Festival 2024



The temporary PSAP for the Hangout Music Festival is located in a 2-story lifeguard building with large windows and a wrap-around top deck with a direct view of the stage. The dispatchers/call takers work 16+ hour days handling the event.

Hangout Geo-fence 2024



9 Alabama PSAPs Affected

Successful utilization of MEVO

BSOD:

- Chilton Co
- Choctaw Co
- Clay Co
- Hale Co
- Montgomery Ci
- Montgomery Co
- Pickens Co
- Washington Co
- Wilcox Co

MEVO As Precaution:

- Atmore
- Autauga Co
- Barbour Co
- Brewton
- Colbert Co
- Conecuh Co
- East Brewton
- Limestone Co
- Thomasville
- Winston Co

Starlink Project



Starlinks will be deployed in PSAPs lacking adequate circuit diversity beginning this week.

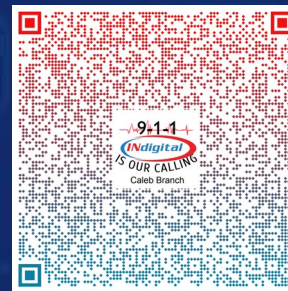
- Blount Co 911
- DeKalb Co 911
- Poarch Creek 911
- Lowndes Co 911
- Notasulga 911

Questions?



877.469.2010
support@indigital.net
info@indigital.net

1616 Directors Row,
Fort Wayne, IN 46808

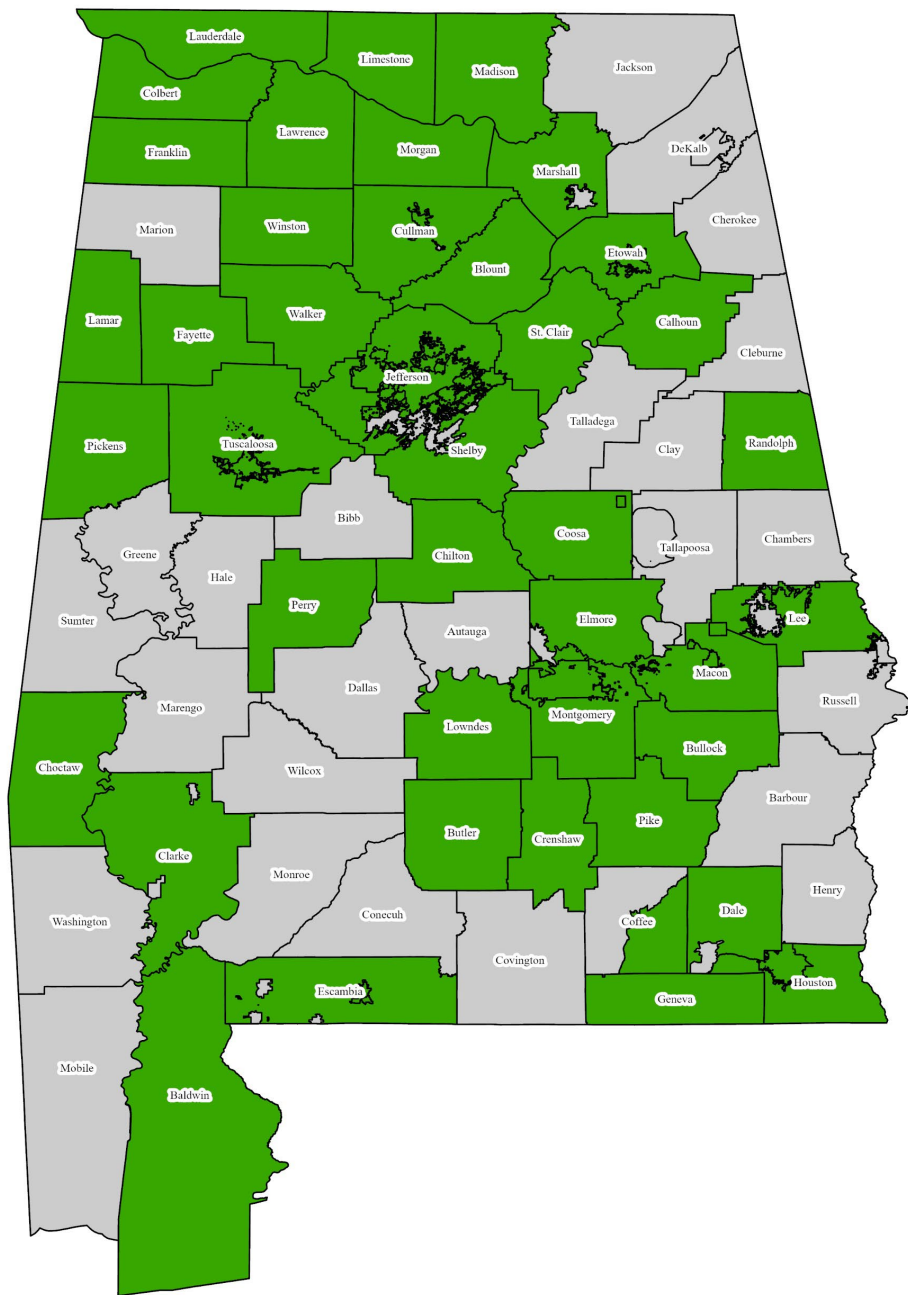


Caleb Branch
cbranch@indigital.net
256.276.6854

Technology

- ❖ ANGEN
- ❖ GIS





PSAPs Anderson Has Visited

- 63 PSAPs have been visited in person
- Representing 59% of all PSAPs in the State
- 43 County PSAPs
- 20 Municipal PSAPs

Visited This Period

New Visit

Bullock County
Franklin County
Geneva County
Lauderdale County
Macon County
Shorter
Tuskegee
Notasulga

Re-Visit

Birmingham
Colbert County
Etowah County



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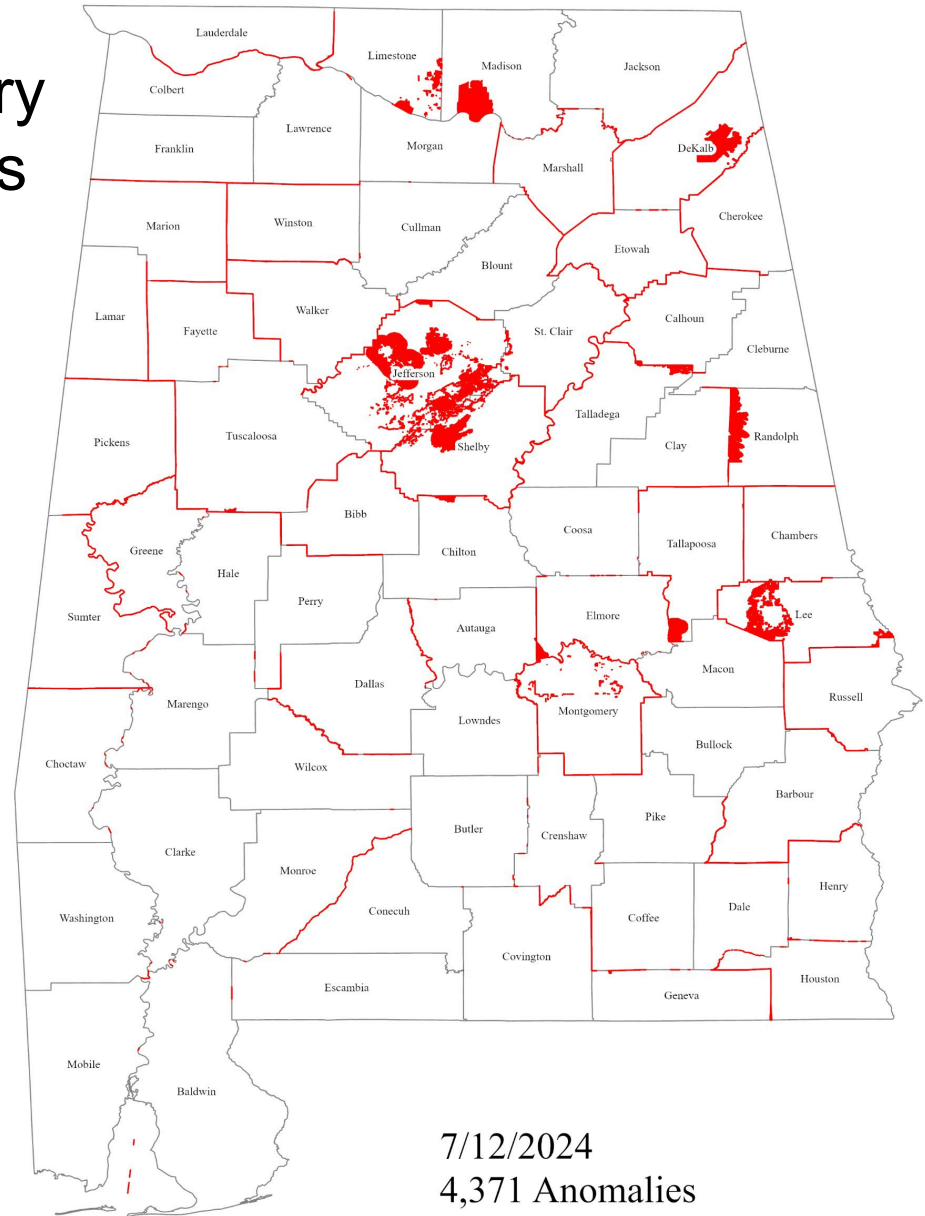
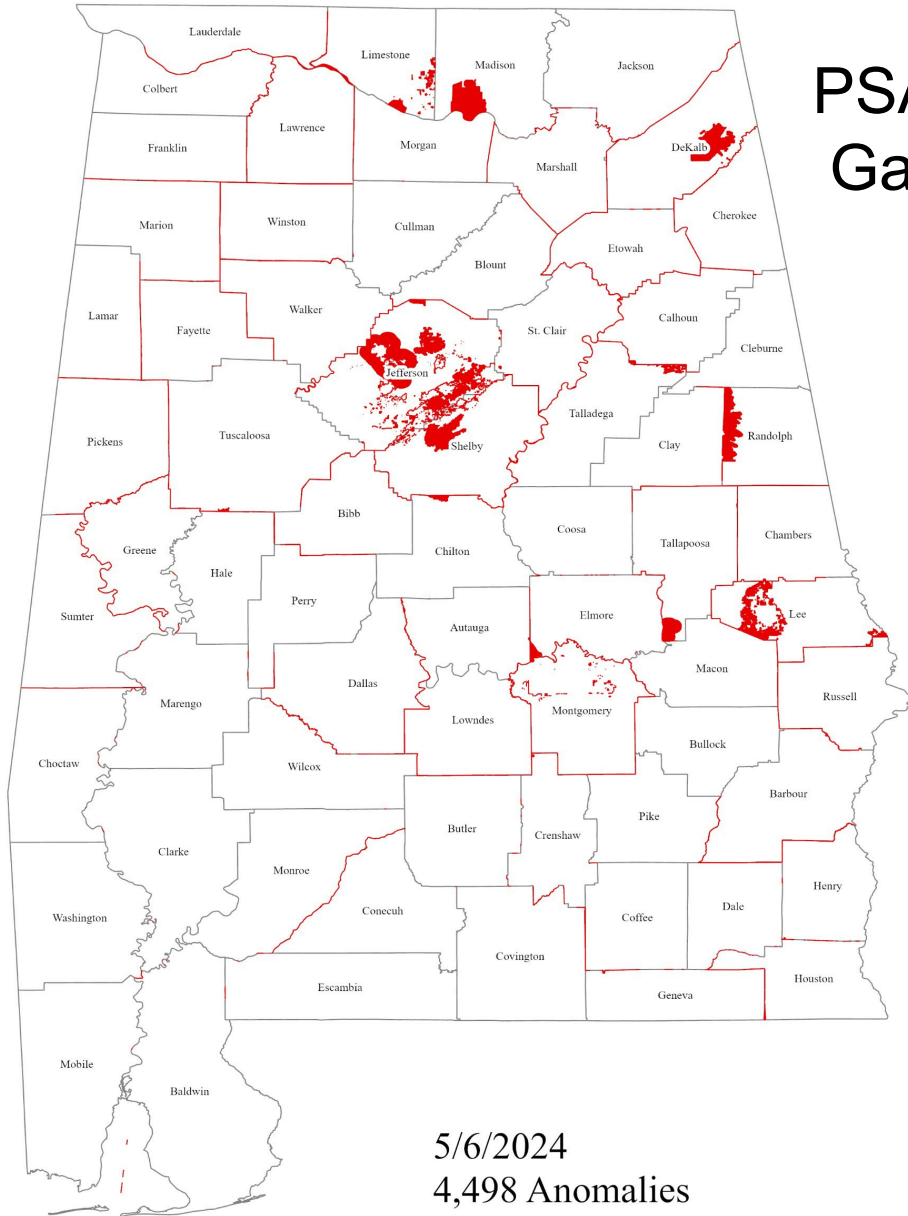
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PSAP Boundary Gaps/Overlaps



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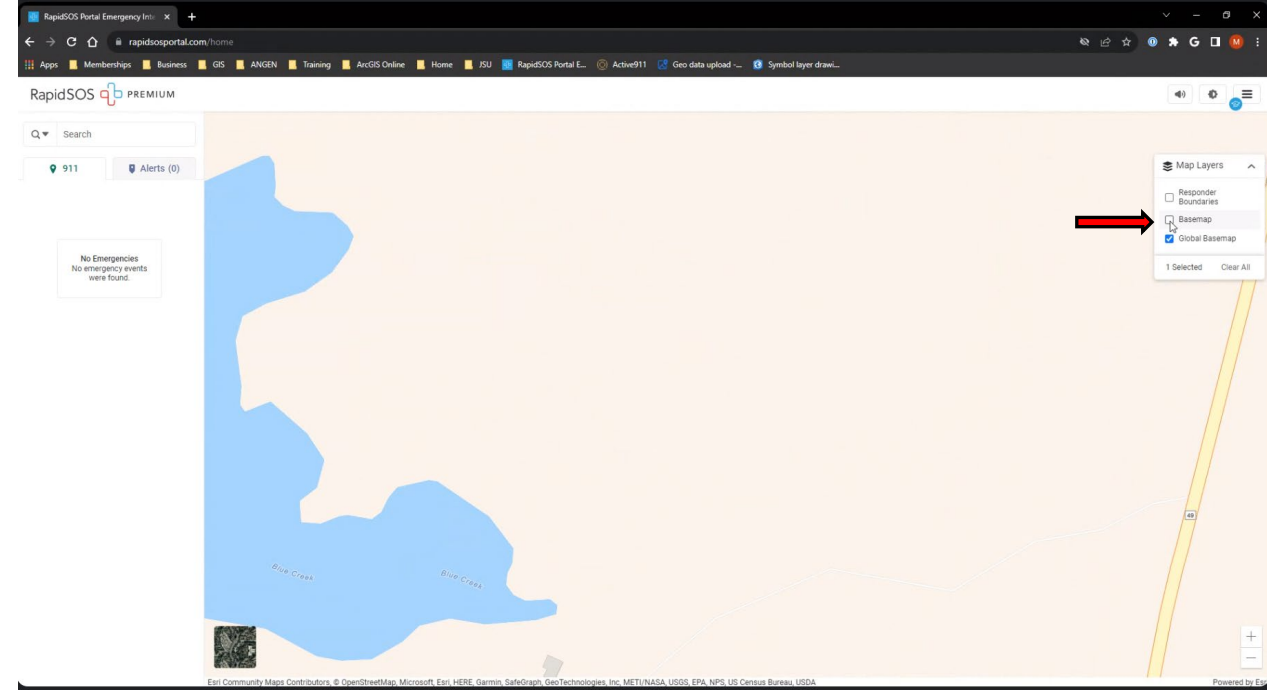
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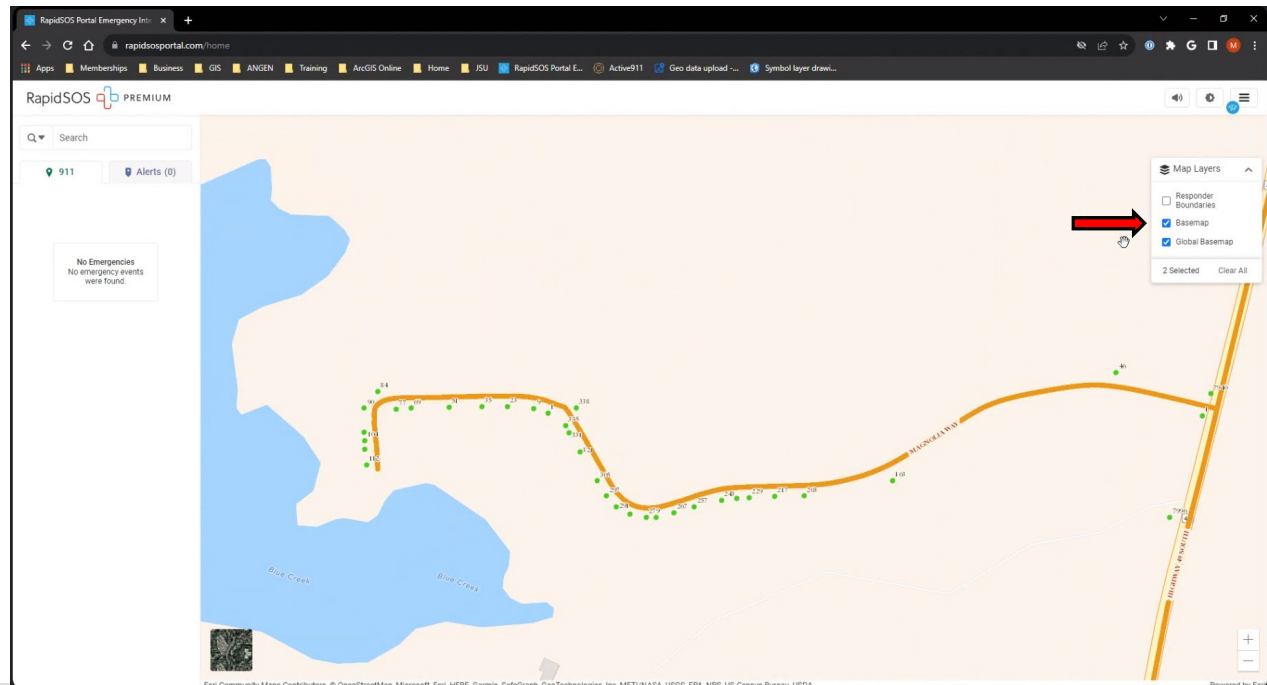


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Using Locally Authoritative GIS Data Matters

Google and ESRI are not the data creators. The most accurate data comes from the ECD and their GIS data inside VEP.



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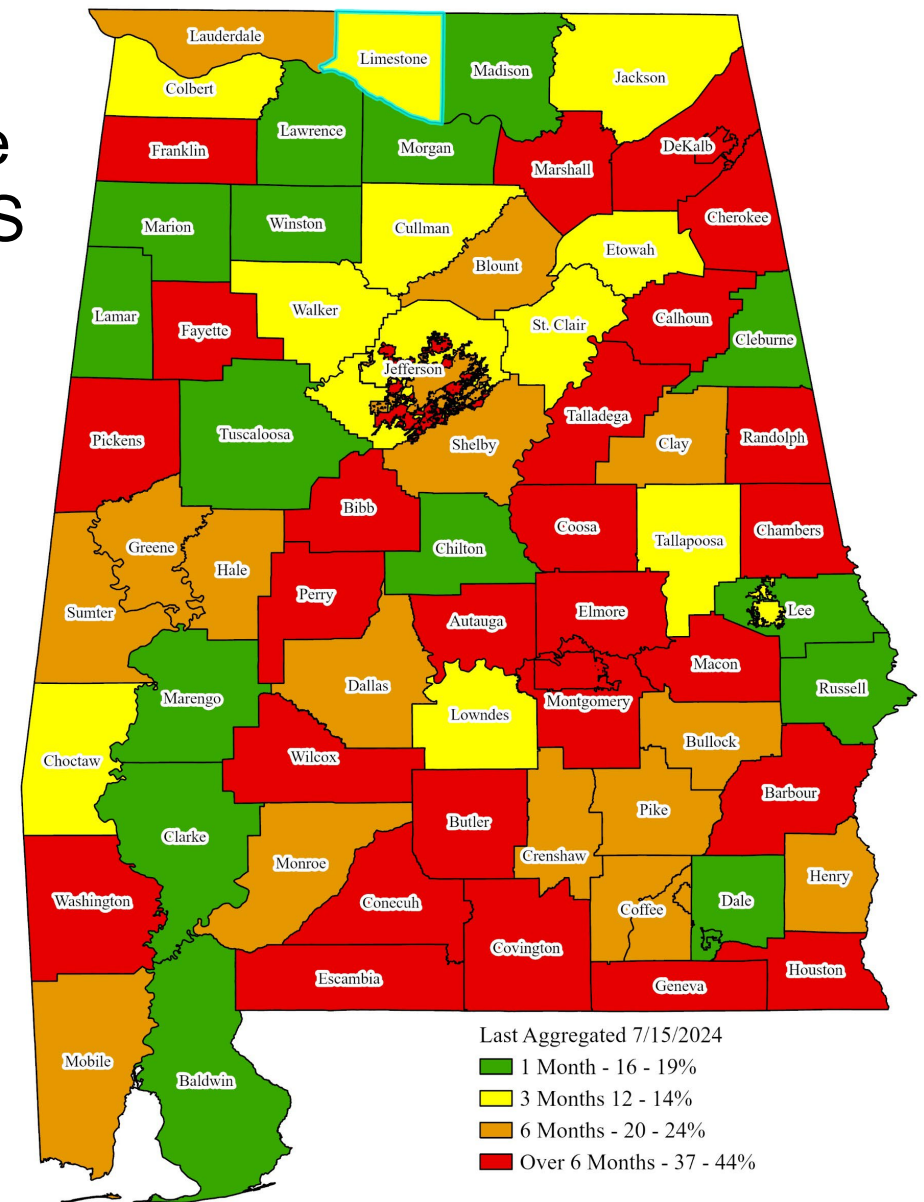
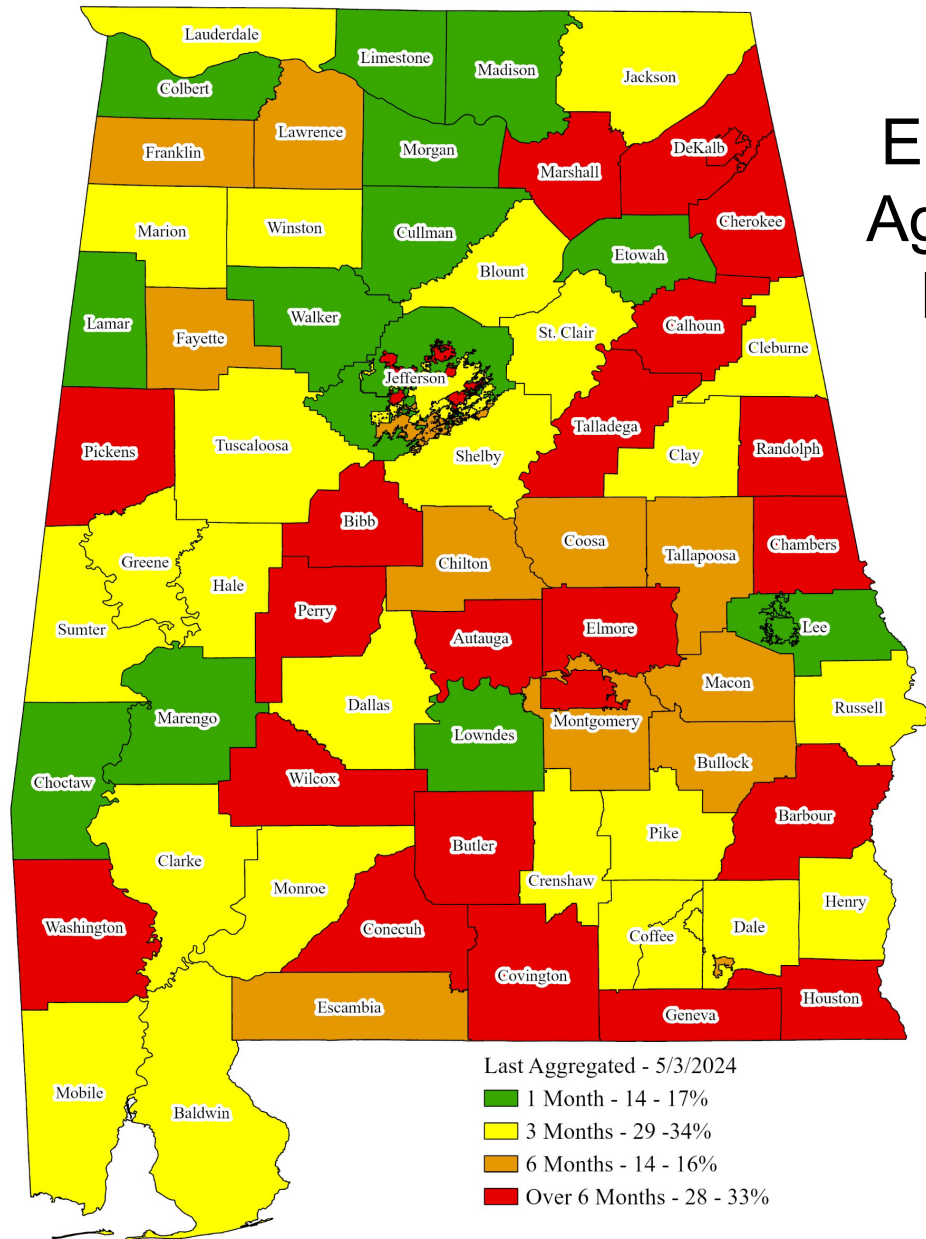


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ECD Last Time Aggregated GIS Data to VEP



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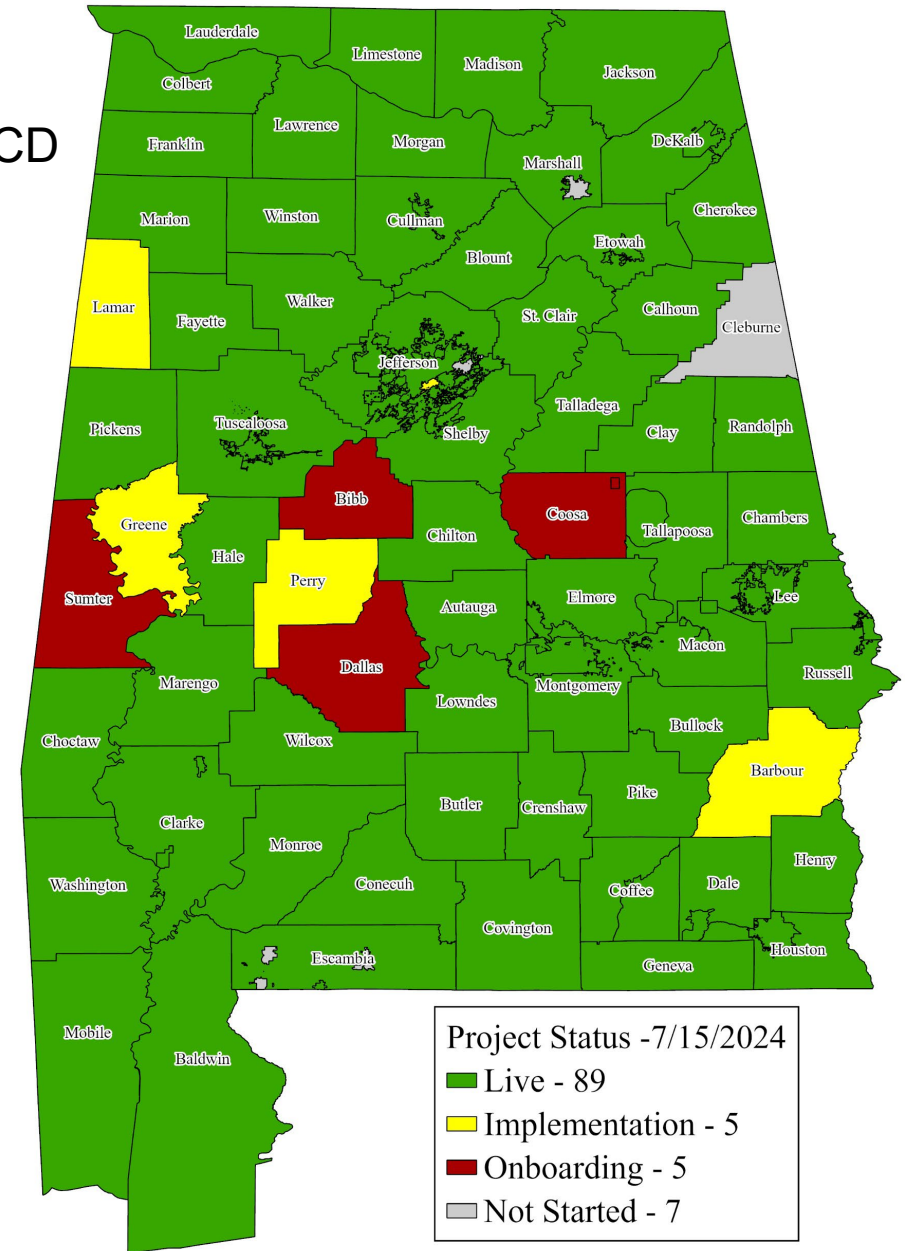
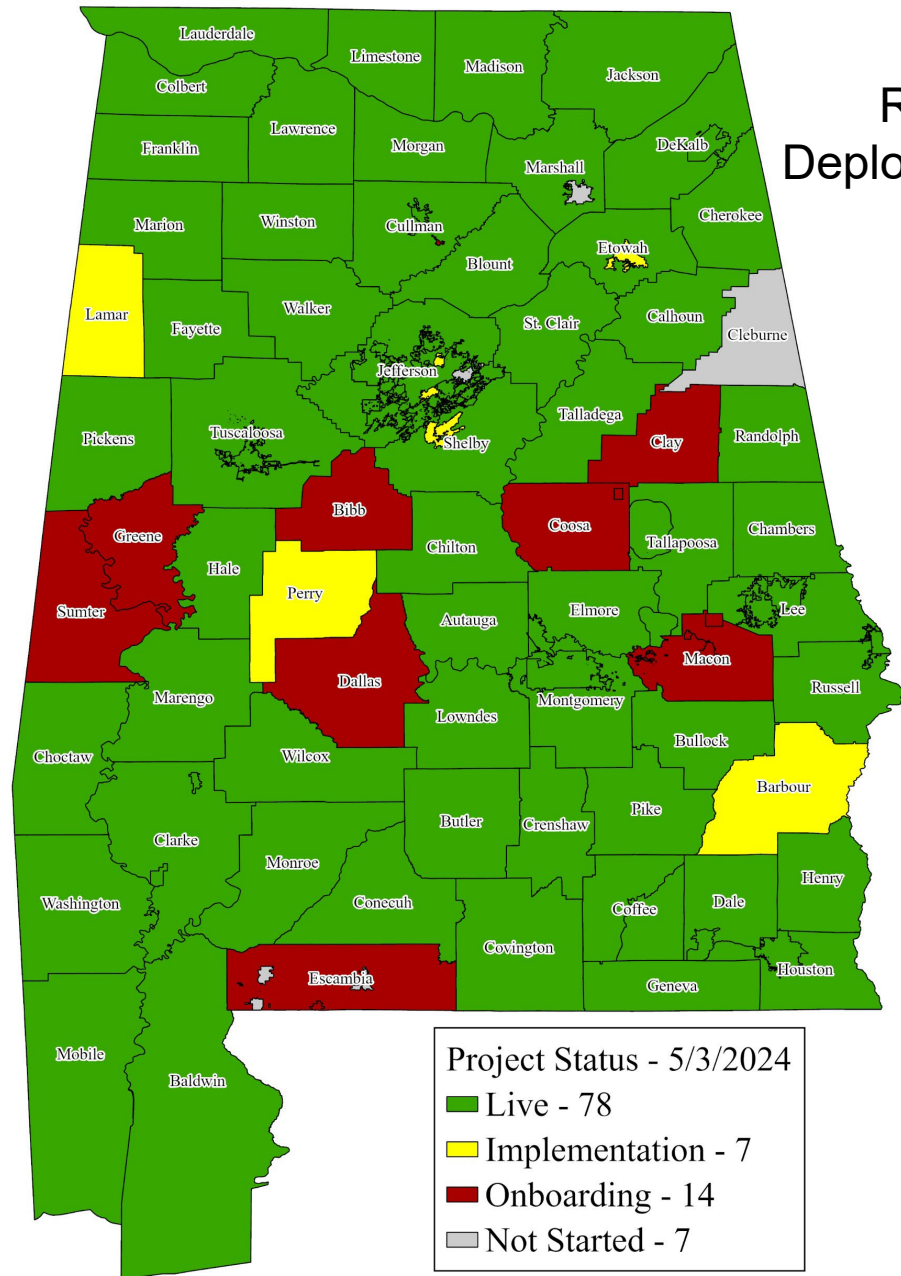
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[HTTPS:// al911board.com](https://al911board.com)



RapidSOS Project Deployment Status by ECD



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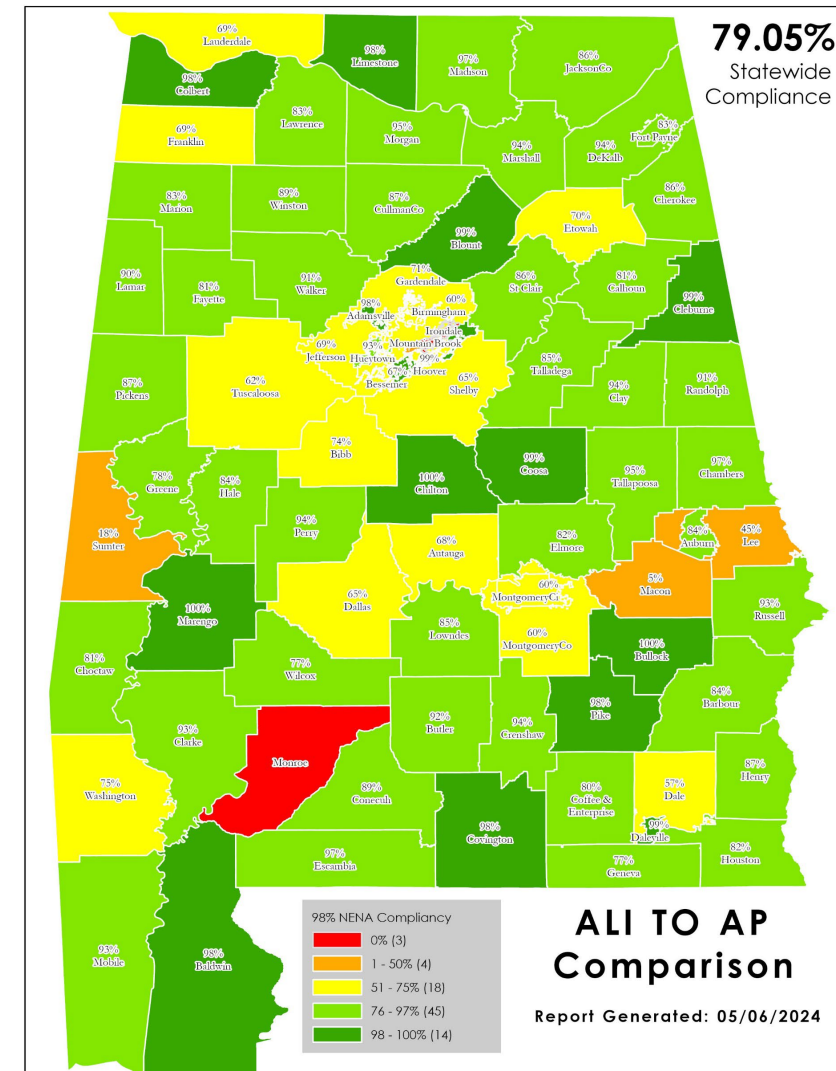
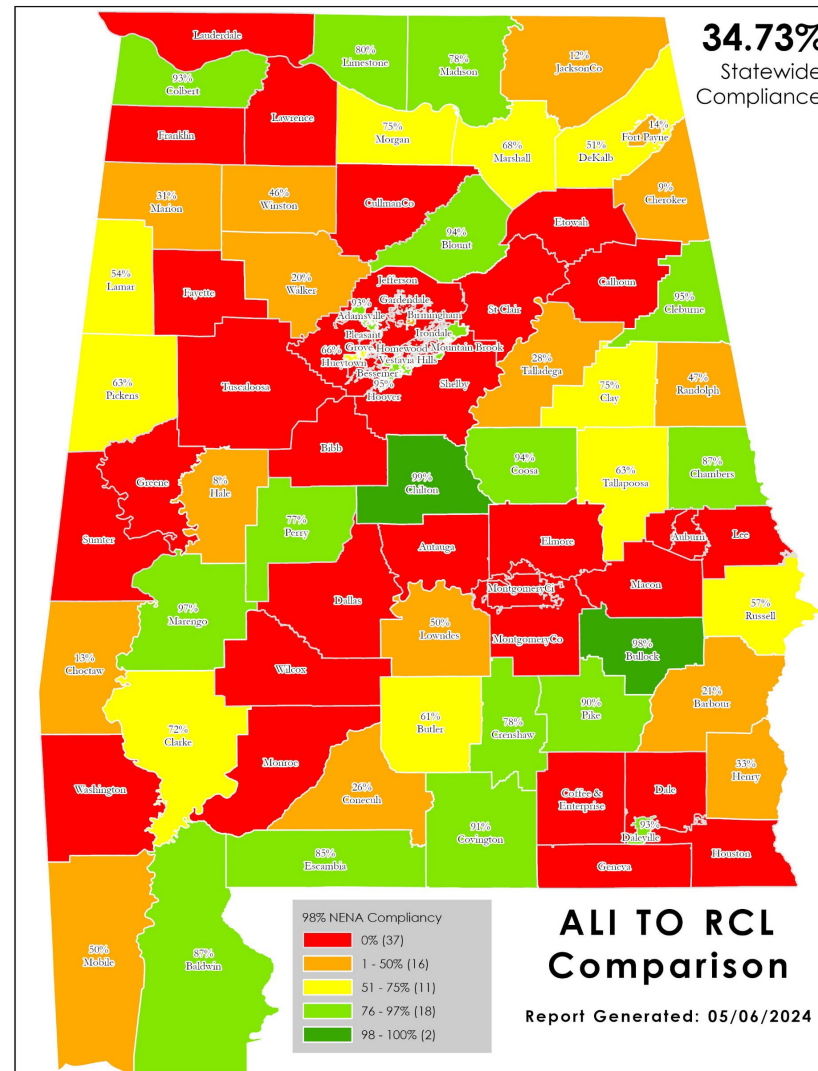
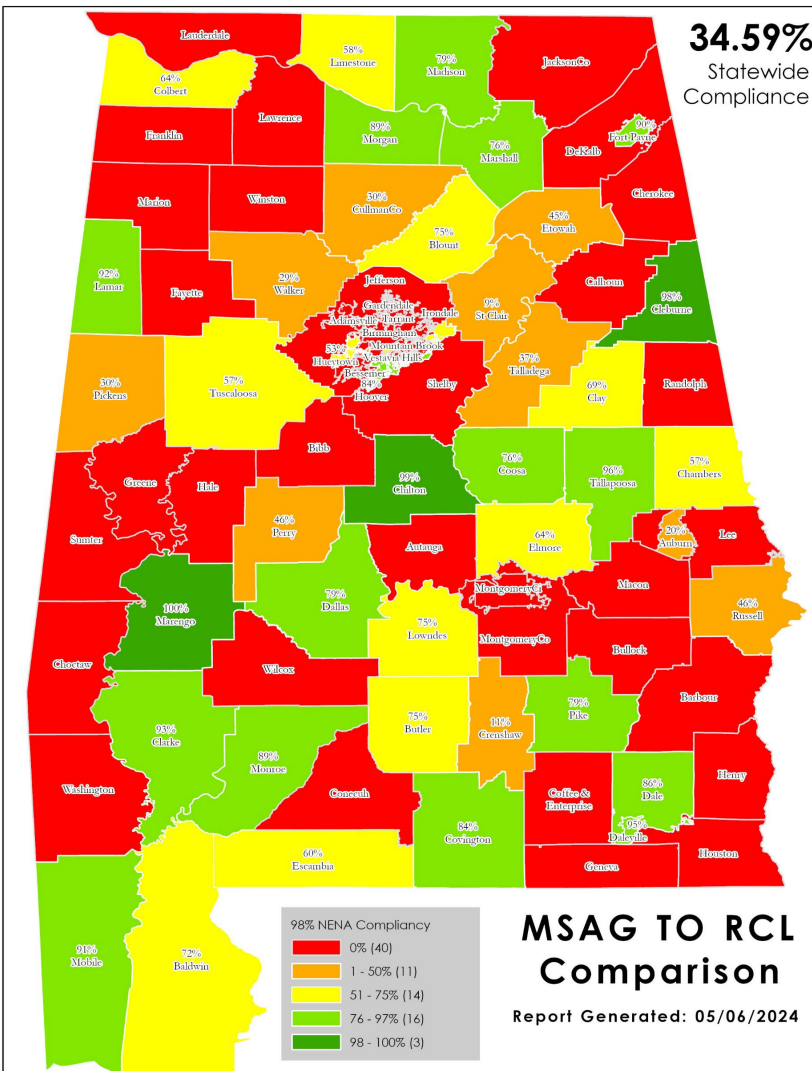
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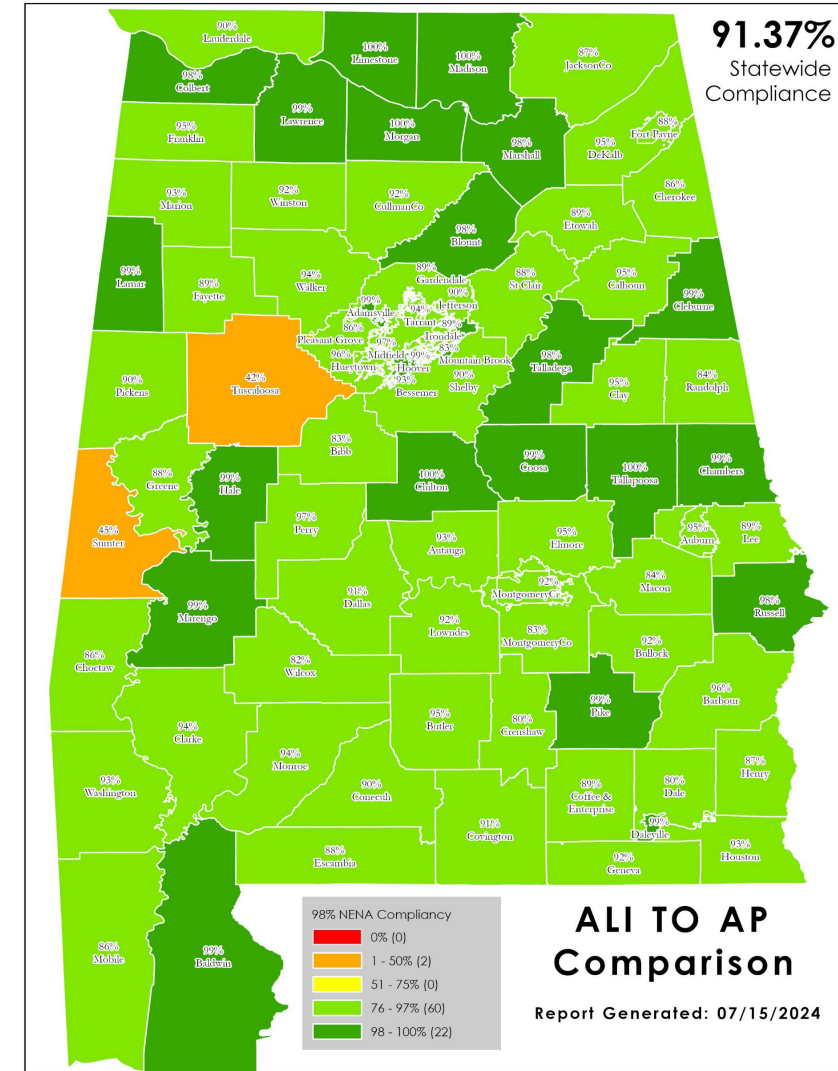
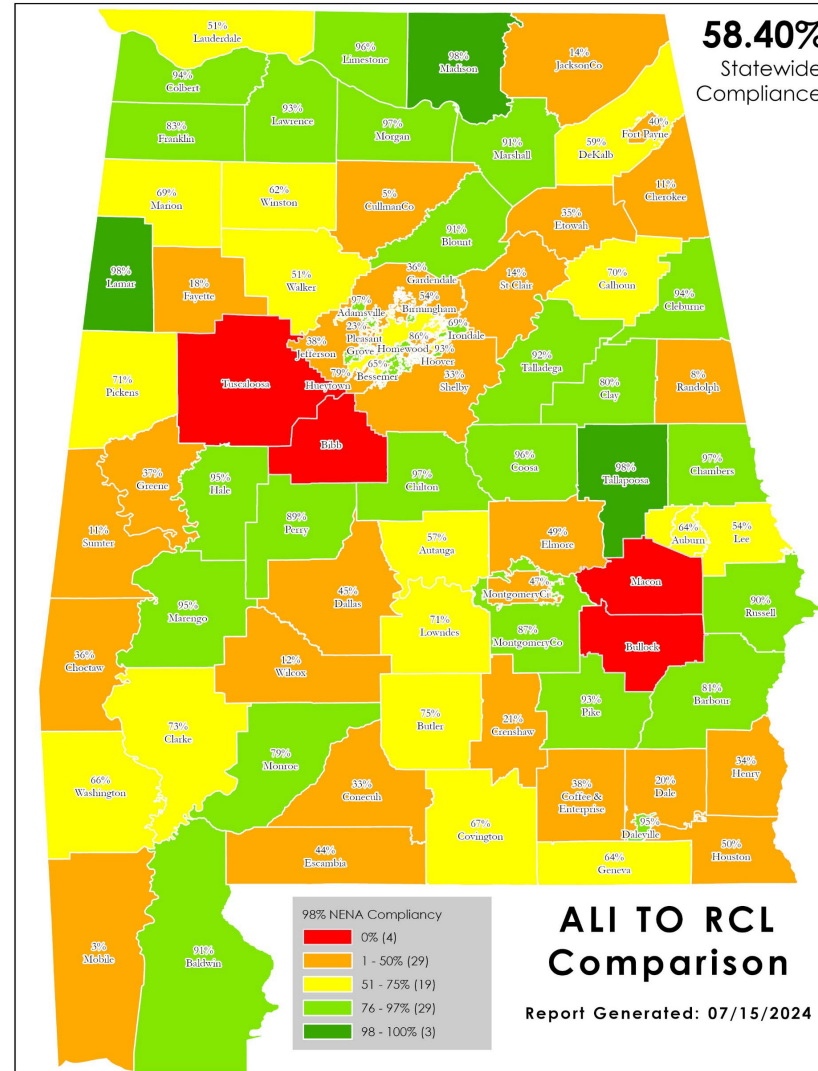
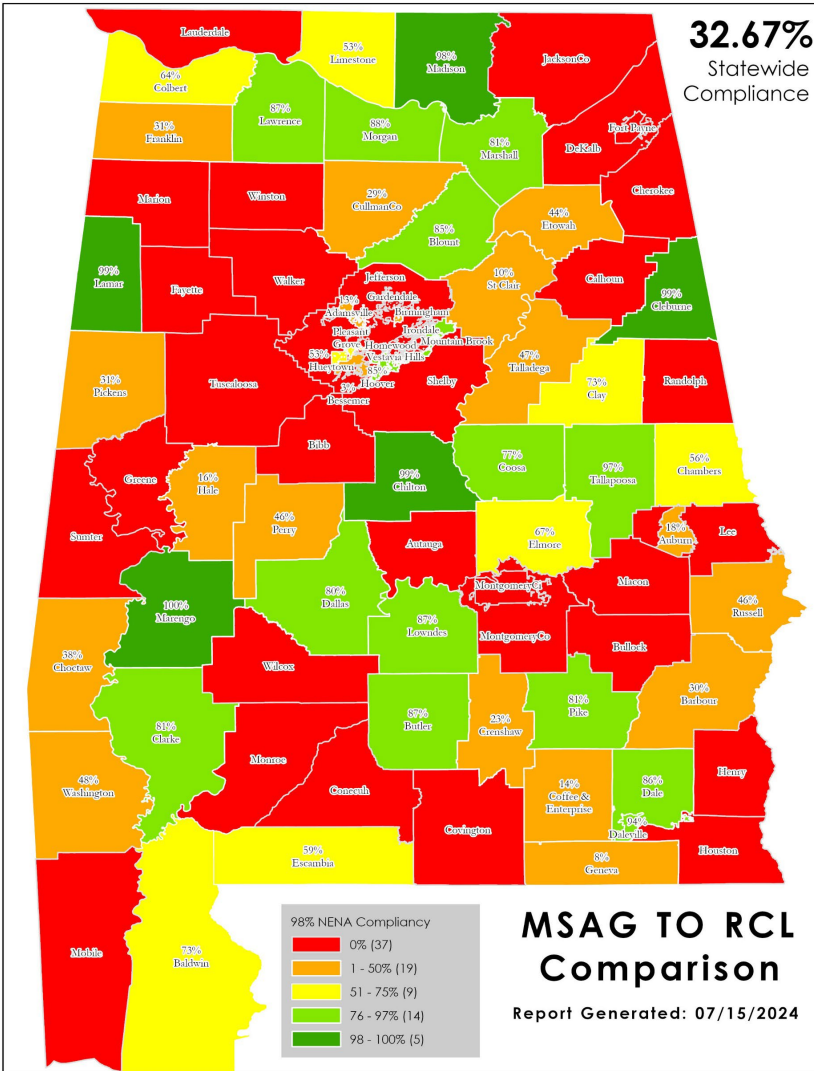


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The Locally Authoritative GIS Data Matters!

- Location Based Routing (LBR) is being rolled out nationwide
 - FCC rule FCC-24-4 released January 26, 2024
 - Will utilize the Board's PSAP boundary layer
 - Delivered to T-Mobile and Comtech
- MSAG/ALI synchronization to GIS is a key metric for NG-9-1-1 Data readiness
 - MSAG/ALI VEP update state-wide into VEP
 - Will improve sync rates, but still work to be done
- INdigital has provided GIS data requirements for ANGEN core functionality
 - Guidance given on road centerline and address points
 - In discussion with DATAMARK to provide GIS data remediation to meet these requirements

Governance

TAB 6



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Alabama 9-1-1 Board



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Governance

- ❖ **Administrative Rule Preview**
- ❖ **FCC's Adoption of Rules 21-479 Docket**



Focus on Rule Repeal and Amendment

❖Calendar

- 07/24/2024 – seek Board approval for Notice of Intended Action Filing
- 08/21/2024 – deadline to file NOIA with LSA
- 08/30/2024 – NOIA publishes in Administrative Monthly
- 10/04/2024 (+35 days from publishing) through 11/28/2024 (+90 days from publishing) – window to have a public hearing and take further action
- 11/18/2024 – deadline to certify the final rule language
- 11/20/2024 – bimonthly board meeting (propose that we move the meeting up to 11/13/2024, so that we can complete this rule amendment and repeal process)



Chapter 225 – A LABAMA COMMERCIAL MOBILE RADIO SERVICE EMERGENCY TELEPHONE SERVICE BOARD ADMINISTRATIVE CODE

Chapter 225-1-1 Legal Authority

- 225-1-1-.01 Statutory Authority
- 225-1-1-.02 Adoption Of Rules And Regulations

Chapter 225-1-2 Definitions

- 225-1-2-.01 Board Or CMRS Board
- 225-1-2-.02 Automatic Number Identification Or ANI
- 225-1-2-.03 Commercial Mobile Radio Service Or CMRS
- 225-1-2-.04 Commercial Mobile Radio Service Provider Or CMRS Provider
- 225-1-2-.05 CMRS Connection
- 225-1-2-.06 CMRS Fund
- 225-1-2-.07 CMRS Service Charge
- 225-1-2-.08 Distribution Formula
- 225-1-2-.09 ECD
- 225-1-2-.10 Enhanced 911, E-911, Enhanced E-911 System, Or E-911 System
- 225-1-2-.11 Exchange Access Facility
- 225-1-2-.12 FCC Order
- 225-1-2-.13 Public Safety Agency
- 225-1-2-.14 Service Supplier
- 225-1-2-.15 Proprietary Information



Chapter 225 – A LABAMA COMMERCIAL MOBILE RADIO SERVICE EMERGENCY TELEPHONE SERVICE BOARD ADMINISTRATIVE CODE

Chapter 225-1-3 Collection and Disbursement of Service Charges

- 225-1-3-.01 Collection Of Service Charges
- 225-1-3-.02 Establishment and Maintenance Of CMRS Fund
- 225-1-3-.03 Disbursement To ECDs From CMRS Fund
- 225-1-3-.04 Disbursement To CMRS Providers From CMRS Fund
- 225-1-3-.05 Cost Recovery Requirements For ECDs And CMRS Providers
- 225-1-3-.06 Withholding Of Funds By Board For Failure To Provide Requested Information

Chapter 225-1-4 Proprietary Information

- 225-1-4-.01 Submission Of Proprietary Information
- 225-1-4-.02 Access To Proprietary Information
- 225-1-4-.03 Storage Of Proprietary Information

Chapter 225-1-5 Adoption of Rules and Regulations

- 225-1-5-.01 Notice Of Intended Action
- 225-1-5-.02 Notice And Public Comment
- 225-1-5-.03 Public Hearing
- 225-1-5-.04 Effective Date
- 225-1-5-.05 Emergency Rules



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CHAPTER 585-X-4 COLLECTION AND DISBURSEMENT OF SERVICE CHARGES

585-X-4-.05 Lifeline Service Collection Of 9-1-1 Service Charge.

(1) Any telecommunications carrier that has been designated and certified as an Eligible Telecommunication Carrier (ETC) by the F.C.C. and the Universal Services Administrative Co. (USAC) to offer Lifeline service shall collect from any Lifeline subscriber, the monthly 9-1-1 service charge and remit the monthly collections to the Board pursuant to Sections 37-2A-7 or 11-98-5, Code of Ala. 1975.

(2) A CMRS provider which has been designated as an ETC shall collect from any Lifeline subscriber, the monthly 9-1-1 service charge and remit the monthly collections to the Board pursuant to Section 11-98-5(a), Code of Ala. 1975.

(3) “Lifeline Subscriber” means a customer who meets the income eligibility tests and requirements established by the Alabama Public Service Commission and USAC and receives telecommunication services wherein the customer is capable of receiving voice communication service that is technically capable of accessing a 9-1-1 system.

Author: James T. Sasser, Statutory Authority: Code of Ala. 1975, §11-98-4.1, as amended. History: New Rule: Filed November 26, 2013; effective December 31, 2013.



585-X-1-.01 Statutory Authority

The Statutory authority for the establishment of the Alabama 9-1-1 Board which shall be responsible for establishing a statewide 9-1-1 charge, to administer the 9-1-1 Fund and monthly 9-1-1 charge, to distribute revenue in the 9-1-1 Fund, to develop and publish a 9-1-1 Annual Report, ~~and to~~ administer the deployment and operation of a statewide 9-1-1 voice and data system, and establish a certification program to train and certify public safety telecommunicators employed by a primary PSAP receiving 911 calls as found in Section 11-98-4.1, ~~as found in Section 11-98-4.1,~~ Code of Ala. 1975.

Author: ~~James T. Sasser~~ Leah Missildine

Statutory Authority: Code of Ala. 1975, §11-98-4.1, as amended. **History:**
New Rule: Filed November 26, 2013; effective December 31, 2013. **Amended:**
Published May 29, 2020; effective July 13, 2020. **Amended:** Published ;
effective .



585-X-1-.02 Adoption Of Procedures, Rules And Regulations

The Alabama Statewide 911 Board is authorized to adopt procedures, rules and regulations as may be necessary to establish a statewide 9-1-1 charge, ~~and to apply,~~ collect the statewide 9-1-1 charge and distribute the funds from the 9-1-1 Fund, and otherwise take action to efficiently and effectively ensure the delivery of 9-1-1 services within the State of Alabama. The Statewide 911 Board is also authorized to adopt rules and regulations to fund advisory services, grants, and training for emergency communication districts within the State of Alabama.

Author: ~~James T. Sasser~~[Leah Missildine](#)

Statutory Authority: Code of Ala. 1975, §11-98-4.1, as amended.

History: New Rule: Filed November 26, 2013; effective December 31, 2013.

Amended: Published May 29, 2020; effective July 13, 2020. **Amended:**
[Published _____; effective _____.](#)



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585-X-2-.03 Voting

(1) In order for the Board to conduct business at a meeting a quorum must be established. A quorum shall consist of a majority of those members appointed to the board.

(2) ~~Voting by electronics means is not allowed. In order to vote a Board member must be present. Proxies are not allowed.~~ All voting of the 9-1-1 Board shall be conducted in accordance with the Alabama Open Meetings Act.

(3) All voting shall be taken in open session. Secret ballots are not allowed. There shall be no deliberations done in executive sessions.

(4) Voting to change actions previously acted upon by the Board may be subjected to a majority vote of the Board members present at a meeting.

Author: ~~James T. Sasser~~ Leah Missildine

Statutory Authority: Code of Ala. 1975, §11-98-4.1, as amended.

History: New Rule: Filed November 26, 2013; effective December 31, 2013.

Amended: Published May 29, 2020; effective July 13, 2020. **Amended:** Published ; effective .



585-X-2-.08 Alabama 9-1-1 Board Grant Program

(4) Calendar.

(a) The ~~Board~~Board will establish and advertise the application period for each grant cycle. Review of applications will take place for thirty (30) days after the application period ends, and grants, if any, will be awarded at the next regularly scheduled Board meeting after the review is completed. An application not funded in a grant cycle must be resubmitted in order to compete again in a subsequent grant cycle.

(b) Any ECD seeking grant funding for hardships or consolidation may petition the Board at any time, regardless of the aforementioned calendar.



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585-X-2-.08 Alabama 9-1-1 Board Grant Program

(5) General Conditions.

(a) The applicant must provide ~~one original printed copy along with one electronic version of the application package with any accompanying documentation to be postmarked~~ one electronic version of the application package with any accompanying documentation to be emailed or placed on a storage media device to be mailed or hand delivered to the office of the Alabama 9-1-1 Board or other designated location on or before the advertised application period end date.



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585-X-2-.08 Alabama 9-1-1 Board Grant Program

(8) Approval and Award.

(a) Within sixty (60) days after the application deadline, the Board or its designee will make a decision to either approve or disapprove each application. The Board or its designee may choose to modify the amount of any grant awarded by either increasing or decreasing the amount requested in the application or designating a match requirement. The Board or its designee may also choose to offer an alternative to the project as submitted in the application.



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585-X-4-.09 Additional Distributions To Emergency Communication Districts From The Cost Recovery Fund

(4) If, after payments to ECDs in order for them to be made whole and payment of cost reimbursement to CMRS providers, there are funds available in the Cost Recovery Fund, then and in that event, the Board shall make payments on behalf of or to all contractors, ECDs, and PSAPs ~~to all vendors~~ for costs related to the deployment and operation of a statewide 9-1-1 voice and data system and to train and certify public safety telecommunicators employed by primary PSAPs.



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585-X-4-.09 Additional Distributions To Emergency Communication Districts From The Cost Recovery Fund

(5) If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers, ~~and~~ payments of costs related to the deployment and operation of a statewide 9-1-1 voice and data system, and payments for the training and certification of public safety telecommunicators employed by primary PSAPs, the Cost Recovery Fund shall at all times maintain a minimum balance equal to ~~one hundred and eighty (180) days operational and administrative costs of the board, which includes payments to all vendors~~ninety (90) days operational and administrative costs of the board, which includes payments to all contractors and costs related to the deployment and operation of a statewide 9-1-1 voice and data system and to train and certify public safety telecommunicators employed by primary PSAPs, plus up to one-twelfth (1/12) of the annual baseline due to ECDs.



585-X-4-.09 Additional Distributions To Emergency Communication Districts From The Cost Recovery Fund

(6) If possible, after payments to ECDs in order for them to be made whole, payment of cost reimbursement to CMRS providers, payments of costs related to the implementation and operation of the next generation statewide 9-1-1 call delivery network and certification of public safety telecommunicators employed by primary PSAPs, and the Cost Recovery Fund has a minimum of ~~18~~90 days of operational and administrative costs of the board as stated in Paragraph 5, then the Board may, in its discretion, set aside an amount from the Cost Recovery Fund to fund the Board's advisory, training, and grant programs as contemplated by Sec. 11-98-4.1 Code of Ala. 1975, as amended, and Rules 585-X-2-.07 and 585-X-2-.08.



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585-X-5-.02 Certification Program Requirements

(7) Participation Requirements.

(a) It shall be the responsibility of the District having jurisdiction over primary PSAPs to ensure compliance with these rules.

(b) Continuing Education Units (CEUs) shall be mandatory to maintain certification.

(c) In order to maintain certification compliance for PSTs, the District shall ensure that at least 60% of PSTs in each primary PSAP(s) are properly certified.



585-X-5-.04 Certified Alabama Public Safety Telecommunicator-1.

(b) Individuals hired on or after July 1, 2022, shall have 180 days from ~~the implementation of the ALPST-1 certification program to be enrolled~~ their date of hire to be enrolled in the certification process, but shall be allowed to perform the duties of a public safety telecommunicator without certification ~~during completion of ALPST-1 certification~~ until the expiration of the 180-day period.

(c) ALPST-1 Trainees shall complete ALPST-1 certification within 180 days of ~~beginning coursework~~ their date of hire.

(d) ALPST-1 Trainees shall be reported to the Board within 30 days of their date of hire. ALPST-1s that become non-affiliated shall be reported to the Board within 30 days.

(e) The Board reserves the right to reject any application or reapplication for enrollment.



585-X-5-.04 Certified Alabama Public Safety Telecommunicator-1

(3) Minimum Number of Training Hours. An ALPST-1 Trainee for this level of certification shall have completed 40 hours of training on the following Minimum Core Competency Topics:

(4) Continuing Education Units (CEUs). A minimum of ~~12~~24 CEUs per 12-month period shall be mandatory to maintain PST-1 certification.

Author: Leah Missildine/~~Alabama 911 Board~~

- Our proposal is to match the latest version of the Recommended Minimum Training Guidelines for the Public Safety Telecommunicator endorsed by prominent organizations, including Public Safety Answering Point (PSAP) professionals (also referred to as Emergency Communications Center [ECC] professionals), the Association of Public-Safety Communications Officials (APCO) International, the Denise Amber Lee Foundation, the International Academies of Emergency Dispatch (IAED), the National Association of State 9-1-1 Administrators (NASNA), the National Emergency Number Association (NENA), the National Fire Protection Association (NFPA), and PowerPhone.



Governance

- ❖ **Administrative Rule Preview**
- ❖ **FCC's Adoption of Rules--21-479 Docket**



Facilitating Implementation of Next Generation 911 Services (NG911), Report and Order, PS Docket Nos. 21-479 and 18-64

- ❖ FCC Order designed to expedite NG911 transition
- ❖ stressed the importance of establishing a framework to ensure that NG911 deployments occur in a timely fashion
- ❖ first nationwide NG911 transition rules that define the responsibilities and set deadlines for originating service providers to implement NG911 capabilities on their networks and deliver 911 calls to NG911 systems
- ❖ require originating service providers (OSPs) to transition to NG911 in two phases in response to a request by a state or local 911 authority
 - Phase 1-OSPs must deliver 911 traffic in IP-based Session Initiation Protocol (SIP) format to delivery points designated by the 911 authority
 - Phase 2-OSPs must deliver 911 traffic to designated delivery points in an IP-based SIP format that supports routing, caller location, and transmission of emergency information in accordance with NG911 commonly accepted standards
- ❖ require OSPs to be responsible for the costs of delivering 911 traffic in the required format to designated NG911 delivery points within the state
- ❖ preserve the authority of state and local government to adopt alternative approaches to the configuration, timing, and cost responsibility for NG911 implementation within their jurisdictions



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Old Business

TAB 7



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Old Business

❖ **Board Member Travel for Board Business**



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TAB 8



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Public Comments

OPEN FORUM



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Next Board Meeting

SEPTEMBER 18, 2024

10:00AM

MONTGOMERY, AL



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Adjournment



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