



8

CEUS

**FREE
TO ATTEND**

AM I JUST A DISPATCHER?

Discover the depth and significance of your daily role! This class is tailored to inspire both new and seasoned telecommunicators.

We'll cover critical topics such as:

- ✓ Professionalism
- ✓ Teambuilding
- ✓ Handling negative attitudes
- ✓ 9-1-1 is more than just a job
- ✓ Striving for excellence
- ✓ The future of 9-1-1
- ✓ Critical incident stress
- ✓ When seconds count



August 22, 2024

8:00 a.m. – 5:00 p.m.



Florence, AL

Univ. of N. Alabama, East
1640 Tune Ave, Florence



OR



August 23, 2024

8:00 a.m. – 5:00 p.m.



Clanton, AL

Chilton County EMA
500 Airport Rd. Clanton

REGISTER HERE

