

ALABAMA 9-1-1 BOARD MEETING
Minutes of 11/13/2024

Prior notice of this regularly scheduled meeting of the Alabama 9-1-1 Board was given in accordance with the Alabama Open Meetings Act. The minutes were recorded by Ms. Michelle Peel, Program Coordinator for the Board.

Mr. Jeremy Williams, Chair for the Board, called the meeting to order at 9:00 a.m.

The roll was called as follows by Ms. Peel:

Brandon Broadhead	<input checked="" type="checkbox"/> Present	<input type="checkbox"/> Absent	<input type="checkbox"/> Virtual
Evelyn Causey	<input checked="" type="checkbox"/> Present	<input type="checkbox"/> Absent	<input type="checkbox"/> Virtual
Fred Johnson, Vice Chair	<input checked="" type="checkbox"/> Present	<input type="checkbox"/> Absent	<input type="checkbox"/> Virtual
John Nettles	<input type="checkbox"/> Present	<input type="checkbox"/> Absent	<input checked="" type="checkbox"/> Virtual
Greg Silas	<input checked="" type="checkbox"/> Present	<input type="checkbox"/> Absent	<input type="checkbox"/> Virtual
Joby Smith	<input type="checkbox"/> Present	<input checked="" type="checkbox"/> Absent	<input type="checkbox"/> Virtual
Robert Smith, Secretary/Treasurer	<input checked="" type="checkbox"/> Present	<input type="checkbox"/> Absent	<input type="checkbox"/> Virtual
Brandon Wallace	<input checked="" type="checkbox"/> Present	<input type="checkbox"/> Absent	<input type="checkbox"/> Virtual
Tim Webb,	<input type="checkbox"/> Present	<input checked="" type="checkbox"/> Absent	<input type="checkbox"/> Virtual
Jeremy Williams, Chair	<input checked="" type="checkbox"/> Present	<input type="checkbox"/> Absent	<input type="checkbox"/> Virtual

A quorum was established. Guest introductions were made.

Mr. Jeremy Williams turned the meeting over to Ms. Leah Missildine, Executive Director of the Board, to begin the public hearing on the rules amendments. A Public Hearing was held for:

- Proposed Rule Repeal Chapter 225
- Proposed Rule Amendment 585-X-1-.01
- Proposed Rule Amendment 585-X-1-.02
- Proposed Rule Amendment 585-X-2-.03
- Proposed Rule Amendment 585-X-2-.08
- Proposed Rule Amendment 585-X-4-.05
- Proposed Rule Amendment 585-X-4-.09
- Proposed Rule Amendment 585-X-5-.02
- Proposed Rule Amendment 585-X-5-.04

The Public Hearing was concluded at 9:46 a.m. The transcript of the public hearing is attached to these minutes.

Mr. Jeremy Williams, Chair, then resumed the regular Board meeting at 9:47 a.m. Mr. Williams called for unanimous consent for the approval of the agenda. The agenda was unanimously approved with no objections. He called for the approval of the minutes of the September 18, 2024 Board meeting. The minutes were unanimously approved with no changes or objections.

Mr. Williams moved on to the rules amendments. He asked for a motion to repeal Chapter 225 in its totality. Mr. Greg Silas made the motion to repeal Chapter 225. Mr. Robert Smith seconded the motion. There were no objections. Motion passed unanimously.

Mr. Williams asked for a motion to repeal rule 585-X-4.05. Mr. Fred Johnson made the motion. Mr. Robert Smith seconded the motion. There were no objections. Motion passed unanimously.

Ms. Leah Missildine, Executive Director, recommended adopting the changes discussed during the public hearing to Rule 585-X-1 to match the statutory language that passed in 2019 and 2022. Mr. Robert Smith made the motion. Mr. Fred Johnson seconded the motion. There were no objections. Motion passed unanimously.

Ms. Missildine recommended adopting the changes as presented during the public hearing to Rule 585-X-2-.03. Mr. Robert Smith made the motion. Mr. Brandon Wallace seconded the motion. There were no objections. Motion passed unanimously.

Ms. Missildine recommended adopting the changes as presented during the public hearing to Rule 585-X-2-.08. Mr. Robert Smith made the motion. Mr. Fred Johnson seconded the motion. There were no objections. Motion passed unanimously.

Ms. Missildine recommended striking the language in 585-X-4-.09 in the rule as presented in the public hearing. Mr. Robert Smith made the motion. Mr. Brandon Broadhead seconded the motion. There were no objections. Motion passed unanimously.

The request was made by Mr. Brandon Broadhead to take the changes to 585-X-5 individually. Mr. Brandon Broadhead made the motion to strike paragraph c of section 7 of 585-X-5-.02. Mr. Brandon Wallace seconded the motion. There were no objections. Motion passed unanimously.

Ms. Missildine recommended to the Board to approve the changes presented during the public hearing to Rule 585-X-5-.04 Section 2 paragraphs b, c, and d to match the statute. Mr. Brandon Broadhead made the motion. Ms. Evelyn Causey seconded the motion. There were no objections. Motion passed unanimously.

Ms. Missildine recommended to the Board adopt the amendments to 585-X-5-.04 Sections (3) and (4) as presented during the public hearing. Mr. Robert Smith made a motion to accept the recommended 24 CEUs as presented. Mr. Scott Barnett, counsel for the Board, asked for clarification of the motion. He asked if the motion included the changes to both paragraphs 3 and 4. Mr. Smith affirmed that it did include the recommendations for both paragraphs. Mr. Fred Johnson seconded the motion. Mr. Fred Johnson asked for clarification on the minimum core competencies. The rule will reference the document that lists all the competencies. The rule will not list all the competencies. Mr. Broadhead asked for clarification on procedure. Mr. Broadhead made a motion to vote on sections 3 and 4 separately. Mr. Greg Silas seconded the motion. The intervening motion took precedence over the primary motion. The vote on the intervening motion to vote on sections 3 and 4 separately passed unanimously. Ms. Evelyn Causey asked if there was language that could be considered to incrementally increase the CEUs. Ms. Missildine answered that a range is not advisable, but a set number of hours needs to be in place. There was further discussion on CEUs.

Mr. Brandon Broadhead made a motion to adopt the changes to 585-X-5-.04(3) as presented. Mr. Brandon Wallace seconded the motion. There were no objections. Motion passed unanimously.

Mr. Brandon Broadhead made a motion to leave 585-X-5-.04(4) unchanged at 12 CEUs per 12-month period. Mr. Greg Silas seconded the motion. Two opposed, four in favor, motion passed. Mr. Williams called for a five-minute recess at 10:06 a.m. The meeting was reconvened at 10:12 a.m.

Mr. Williams turned the meeting over to Ms. Leah Missildine, Executive Director for the Board, for programmatic reports.

Programmatic Reports

Finance Report

Ms. Missildine started the finance report with a review of the financial statements for the month ending October 31, 2024. She continued with the financial statements for the year ending September 30, 2024. She provided an overview of how the fund is distributed. She informed the Board that the Examiners were in our office to conduct our legal compliance audit for the last five years. They will also conduct the Sunset review for fiscal year 2024. The legal compliance audit is expected in the spring. She advised the Board that tremendous strides have been made to solve perceived issues legislatively. She continued with a review of the fee remittances. She highlighted the progress of the legacy cost reimbursement program. She provided the Board with a reminder that the ECD reporting to the Alabama Department of Examiners of Public Accounts is due November 30, 2024. She recommended to the Board that they approve the financial statements as presented in the Board packet. Mr. Fred Johnson made the motion. Mr. Robert Smith seconded the motion. There were no objections. Motion passed unanimously.

Mr. Adam Brown, Deputy Director for the Board, continued with updates on past grant cycles. He outlined the status of each cycle. He reminded the Board that Grant Cycle 9 was different from other grant cycles as some had additional reporting requirements for sustainability.

Ms. Missildine continued with cost recovery plans. There are two remaining participants. Payments for FY24 have been made. Both claimed less than their plans projected. Thus, there is money potentially available for an excess cost declaration. She advised that that declaration should be considered in January to allow for any amendments to FY24 claims. She then presented the FY25 cost recovery plans from SouthernLinc and Pinebelt. The total of the two plans was \$924,776. She recommended to the Board approve the two plans to not exceed payments of \$924,776. Mr. Robert Smith made the motion. Ms. Evelyn Causey seconded the motion. There were no objections. Motion passed unanimously.

Education and Outreach Report

Ms. Missildine then turned the meeting over to Ms. Laura Ehrhart, Program Manager for the Education and Outreach department. Ms. Ehrhart began her report with an announcement of an education campaign so the public and those in the seats know more about what the Board does. She showed a video prepared by the Education and Outreach department with Joy Collective. She encouraged the Board to share this video with their staff and those in their District. She told

them to encourage those they share it with to ask us questions. She provided an overview of training provided since the last meeting. She moved on to the User Conference. It will be held in Birmingham during the week of February 3. She explained they are working on a hiring and recruitment video that will be available at the User Conference. Directors will be able to add customization to that video at the User Conference. She explained that she utilized GIS information to establish a location where the most telecommunicators could be reached. She also explained that the nominal fee will be charged again in 2025 since it decreased the number of no-shows.

Ms. Ehrhart continued with a report on the training the Board has provided over the previous two months at no expense to the participating agencies. She highlighted the amount of training obtained through Virtual Academy. Twenty-three agencies participated in in-person training provided by the Board. However, 60+% of the seats available were left open. She provided a map that showed training was provided within 45 miles of 89% of PSTs in the state. The goal is to have training in every region of the state. Board staff understands that not everyone can travel.

Technology Report

Ms. Rachel Morrison provided the report for INdigital. She began with a review of geo-routing calls. She explained that currently geo-routing utilizes PSAP boundaries. Testing has begun using Location Validation Function (LVF) and MSAG Conversion Service. This will replace the MSAG and will become the standard.

Mr. Anderson Brooms presented the GIS report. He started his report with a map of all the PSAPs staff has visited. He stated RapidSOS project deployment is down to its final stages and is still moving slowly with those PSAPs. Two ECDs have made progress. The others are still waiting on outside parties to move forward.

Mr. Brooms informed the Board that two top DATAMARK staff came to the office for a day to discuss product development needed in Alabama. He highlighted information that came out of this meeting on base map use and geocoder use. He continued with information on new reporting metrics he can access. This allows him to monitor how often a District's VEP data is refreshed. He next provided an update on the statewide GIS data remediation project. He discussed gaps and overlaps, MSAG to RCL, ALI to RCL, and ALI to AP.

Governance Report

Ms. Missildine moved on to the Governance Report. She reminded the Board that legislative change is needed. She informed the Board that she had a meeting the week prior with ACCA. They provided some suggestions on the proposed changes to the Board's statute she had circulated to the Board recently. She reminded the Board that Representative Oliver has already pre-filed the bill that did not make it through the legislature last year. She advised the Board that if funds continue to be divided up based on the technology that generated them, as it is in statute today, it will become impossible to predict revenues because we cannot know all of the technology types that will exist in the future. She suggested dividing the fund 80% to Districts,

17% to a 911 programs fund and 3% for administration. She provided detail of how these monies would be used. She informed the Board that ACCA expressed that Districts want a minimum floor of operating money. ACCA suggested the Board have the authority to establish that floor. ACCA also requested consideration of distributing funds equally and not by population. There was a lot of back-and-forth discussion about the needs of the Board and the Districts. Mr. Fred Johnson stated that as a Board member he wanted to see draft proposed legislation and a one-page memo stating why this is needed and stating that we are not tripling the administrative funding at the expense of the districts. Ms. Missildine outlined her planned memo.

Ms. Missildine moved on to other potential legislative changes. The first was on Board composition. She expressed that ACCA has advised this session is not one to address this issue. Mr. Broadhead asked is ACCA knew of the difficulties in finding Board members. Ms. Missildine said she discussed that with them. The second was on travel policies.

Old Business

There was no old business.

New Business

Ms. Missildine informed the Board that there was a 911 center that was unable to staff their 911 center for multiple weeks. Dallas County 911 stepped up overwhelmingly willing and able to help. Dallas County has asked for five additional MEVOs for their back-up center. The Board's informal policy is to provide one MEVO for every position in your primary center plus one. These five are four more than the policy. No action by the Board is needed to approve supplying five additional MEVOs to Dallas County since it is a budgeted expense.

Ms. Missildine moved on to the Board meeting schedule for 2025. She informed the Board that WarrenAverett who is conducting our independent two-year audit needs until the week of January 20 to prepare their audit results. She stated a Finance committee meeting was needed to meet with them prior to the Board meeting. The regular date for the January board meeting would be the week prior. Ms. Missildine requested that the Board move the January meeting to January 22. Mr. Robert Smith made the motion. Ms. Evelyn Causey seconded the motion. There were no objections. Motion passed unanimously.

Public Comments

Ms. Aislinn Campbell stated that AAND is working to grow the membership of AAND to have a larger pool to choose from for Board seats.

Adjournment

The meeting was adjourned at 11:51 a.m.

Approved this 19th day of March, 2025.

Robert Smith

Signature

Secretary/Treasurer

Title



IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

IN RE: Public Hearing for Administrative Rules
Amendments

The hearing came to be heard on the 13th
day of November 2024, at the Alabama 9-1-1 Board, 1
Commerce Street, Suite 620, Montgomery, Alabama 36104
at 9:00 a.m.

Lauryn Bellerose, CCR

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 2	Page 4
<p style="text-align: center;">A P P E A R A N C E S</p> <p>STAFF:</p> <p>Leah Missildine, Executive Director Adam Brown, Deputy Director Anderson Brooms, GIS Program Manager Nida Jackson, GIS Specialist Laura Ehrhart, Outreach Program Manager and Education Daniel Hipps, Outreach Specialist and Education Michelle Peel, Program Coordinator</p> <p>BOARD MEMBERS:</p> <p>Jeremy Williams, Chairman Brandon Broadhead Evelyn Causey Fred Johnson, Vice Chair John Nettles Greg Silas Robert Smith, Secretary/Treasurer Brandon Wallace Tim Webb Scott Barnett</p> <p style="text-align: center;">EXHIBIT INDEX</p> <p>EX-1 Outline of Public Hearing</p>	<p>starting at the back, introduce yourself, please.</p> <p>MS. CAMPBELL: Aislinn Campbell, St. Clair County.</p> <p>MS. MORRISON: Rachel Morrison, INDigital. MS. MURPHREE: Andrea Murphree, INDigital. MR. JACKSON: Heath Jackson, sheriff of Escambia.</p> <p>MR. MORELAND: Jeremy Moreland, JacksonThornton.</p> <p>MR. SHAFFER: Frank Shaffer, Covington County.</p> <p>MR. CHAIRMAN: Thank y'all for being here with us.</p> <p>MR. BARNETT: Mr. Chairman? MR. CHAIRMAN: Yes. MR. BARNETT: Mr. Nettles is here virtually on everything today.</p> <p>MR. CHAIRMAN: Okay. Mr. Nettles is here virtually that means we've got to take a roll call vote on everything today because we have one virtual participant.</p> <p>MR. BARNETT: Well, the issue is there's a rule change being in question today, so he cannot vote in that situation. He can't be considered part of the body, participating virtually. That's</p>
Page 3	Page 5
<p style="text-align: center;">P R O C E E D I N G S</p> <p>MR. CHAIRMAN: Order. November the 13th, 2024, the public hearing on the rule changes. Ms. Michelle, if you will, call the roll. Make sure we've got a quorum.</p> <p>MS. PEEL: Okay. Brandon Broadhead? MR. BROADHEAD: Here. MS. PEEL: Evelyn Causey? MS. CAUSEY: Here. MS. PEEL: Fred Johnson? MR. JOHNSON: Here. MS. PEEL: John Nettles? Greg Silas? MR. SILAS: Here. MS. PEEL: Joby Smith? Robert Smith? MR. SMITH: Here. MS. PEEL: Brandon Wallace? MR. WALLACE: Here. MS. PEEL: Tim Webb? Jeremy Williams? MR. WILLIAMS: Here. MS. PEEL: We have a quorum. MR. CHAIRMAN: We appreciate y'all being here with us today in the gallery. If you will</p>	<p>an exclusion of --</p> <p>MR. NETTLES: Hey, Mr. Jeremy. May I ask you a question? MR. CHAIRMAN: Sure. MR. NETTLES: About that? Can y'all hear me? MS. MISSILDINE: Yes. MR. NETTLES: Hello? Can y'all hear me? MR. BARNETT: We can hear you, John. MR. NETTLES: I'm still in Selma. I had indicated I was going to be there in person. I can be there in about 50 minutes, if that's acceptable and needed for the quorum.</p> <p>MR. BARNETT: It's not -- there's no problem with that, being here for the regular meeting, and he can listen to the public hearing. There's nothing wrong with that. You're not voting during the public hearing anyway, but for the regular meeting, the quorum is here, and he can still listen in for that purpose. He just can't participate in voting and that type of thing. He's not considered part of the body for that purpose. Does that make sense? MS. MISSILDINE: Because we are considering administrative rules, the statute --</p>

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 6

1 the past year or so does not allow for virtual
2 participation, but we do have a quorum in the room
3 so, John, that means you can certainly come join
4 us, but it is not necessary, but you may listen in.
5 MR. NETTLES: Okay. Yeah. I'll stay on.
6 I'm going to move locations, but I'll be back on in
7 about ten minutes, so my apologies for the
8 confusion.
9 MS. MISSILDINE: Thank you.
10 MR. CHAIRMAN: Let's go.
11 MS. MISSILDINE: Okay. We're going to
12 take these one by one. We have a considerable
13 number of rules to consider in sort of our cleanup.
14 And just as a reminder, we did move the meeting
15 today so that we would not miss a deadline for
16 certification so, Mr. Smith, we will go through
17 that whole process again. Whenever the board votes
18 later today, we will do the final certification of
19 the rule, and you will need to log on to LSA's
20 website and sign once we file those.
21 MR. SMITH: Okay.
22 MS. MISSILDINE: But there's another, you
23 know, click that we'll have to go through. Anyways
24 so that deadline is the 18th, and we can either do
25 these this afternoon or in the morning so that

Page 7

1 they'll be live in that portal for you to certify
2 based on what the board chooses to do today.
3 MR. SMITH: All right.
4 MS. MISSILDINE: All right. First things
5 first, so Chapter 225 is the CMRS Board, the
6 predecessor board, so this board. They were found
7 to be still active and quite frankly I didn't know
8 that they were there. I didn't know to look for
9 them. And in the governor's executive order early
10 last year, there was basically an administrative
11 rule cleanup and they reached out to us and said,
12 hey, do these belong to y'all because we can't find
13 where they belong to anybody else, and I said,
14 well, I guess they do, if you'll allow them to, and
15 we'll repeal them, so that's why we're doing this.
16 But these are all from the CMRS Board or what was
17 known as the Wireless Board ahead of us.
18 We did invite people for public comment or
19 written comment for these rules. And in this one,
20 we did have 12 respondents. There was ten EC
21 (phonetic) directors, one PSAP director and one
22 board member that commented specific on the repeal
23 of this rule. 11 supported the repeal without
24 comment, and one just simply had no comment, so
25 there was no opposition to the repeal of this rule.

Page 8

1 Is there anyone that would like to say
2 anything or ask or comment on this rule at this
3 time?
4 Next we have the lifeline rule that was
5 basically -- again, this is an old rule where
6 lifeline subscribers were not exempt from
7 submitting the -- or remitting the 911 surcharge.
8 However, there's a federal budget bill some years
9 ago that pretty much made this obsolete, so there's
10 no reason for us to keep it. There was no comment
11 whatsoever. No one weighed in on this written or
12 otherwise. Would you like to comment or ask a
13 question about that now, anyone in the gallery or
14 on the board?
15 All right. Getting into our more current
16 rules that were developed by this board, some in
17 the early stages of this board's existence. So
18 585-1-X-1-.01, our Statutory Authority, we just
19 added the words that has also been added to 11984.1
20 to the statutory authority of the board, so now it
21 mirrors what the statute says and the
22 administrative rule copies the statute.
23 Any comments or questions regarding that?
24 A second part of that same chapter is
25 we -- simply the sentence did not read correctly or

Page 9

1 the point got lost so it's just a little bit of an
2 amendment there to make it make more sense than its
3 original version. We did again seek or open it up
4 for written comment, and we had the same flow of
5 respondents; 11 supported without comment and one
6 just simply had no comment, so there was no
7 opposition to updating this rule to match our
8 statutory authority as was passed in 2019 and 2022,
9 because this was originally authored in 2013.
10 All right. 585-X-2-.03 is voting.
11 Because the Open Meetings Act changed in the last
12 few years, we're making our administrative rules
13 match the state code of Alabama of the Open
14 Meetings Act that was passed instead of what we
15 have because procedurally that's laid out in state
16 statute versus our statute.
17 We sought comment on that. 11 supported
18 without comment, and one simply had no comment. We
19 had 12 respondents. Anybody want to speak on it at
20 this time?
21 Grant program, so we -- staff
22 considered -- we wanted to make some changes to the
23 grant program rule for giving us a little bit more
24 flexibility in being able to have more grant cycles
25 and do -- be able to do different types of grants

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 10	Page 12
<p>1 throughout the year. Our suggestion at the time 2 was before we knew that the interpretation of the 3 statute would allow -- did not allow for using CMRS 4 funds for grants, however, we still want to 5 maintain a grant program and leave this in place 6 because we believe we have a remedy that we'll talk 7 about at the end of our board meeting to continue 8 these programs. But these are just simply -- we 9 want to be able to be more flexible and be more 10 able to do grants and not be so restricted by the 11 grant calendar.</p> <p>12 And also we are trying to cut down on our 13 paperwork here and change to one electronic version 14 in the application process and also have our -- 15 have the ability to offer an alternative to the 16 project that was submitted for. There's a lot of 17 times where there's call savings or autonomies 18 (phonetic) of scale or some other agency that would 19 be affected for the grant application that has been 20 put in, so we'd like to be able to refer those 21 folks to buying off the same procurement schedule 22 or whatever it is, but just to give us an 23 opportunity to say, hey, have you thought about 24 this? This will help you long-term or save you 25 money, those types of things. So I think that's</p>	<p>1 with. Those funds are essentially used up now.</p> <p>2 MR. JOHNSON: So just to be clear, this 3 rule as presented will handle the administration -- 4 provide for the administration of a grant program 5 once funds are otherwise legally available?</p> <p>6 MS. MISSILDINE: Yes.</p> <p>7 MR. JOHNSON: Thank you very much.</p> <p>8 MR. CHAIRMAN: Yes, sir.</p> <p>9 MS. MISSILDINE: All right. So you'll 10 find in your packet the printout of this rule. So, 11 again, we, in July, presented to you all in 12 response to our sunset review that was published a 13 way to use the CMRS funds in a way that showed our 14 commitment to making districts whole first, 15 continuing the grant program, paying our bills and 16 contractors providing the network, the training, 17 certification, all of that.</p> <p>18 So these were the edits and amendments 19 that we suggested as a staff in July. In 20 September, just the week prior to our last board 21 meeting, we were informed that this rule is not in 22 adherence to the statute. That's the latest 23 interpretation by the examiners. So what we are 24 now suggesting is instead of the changes we brought 25 forth in July and that were published, we are</p>
Page 11	Page 13
<p>1 three things that we wanted to change with the 2 grant program.</p> <p>3 Same responses as far as written; 11 4 supported without comment, and one simply had no 5 comment. So any comments about the grant program 6 rule or questions?</p> <p>7 MR. CHAIRMAN: Do you happen to have a 8 question?</p> <p>9 MR. JOHNSON: Yes, sir. So this question 10 would be to either, you, Leah, or our counsel of 11 record. Do I understand correctly that the rule as 12 proposed will provide a means of administering a 13 grant program assuming that funds are made 14 available by the legislature?</p> <p>15 MS. MISSILDINE: Yes. In an amendment to 16 legislation, we also have the ability to do grants 17 today, but it is out of the one percent that the 18 administrative allowance monthly which is -- I'll 19 just tell you -- there's not enough money there to 20 even run an office and pay the examiners and do a 21 grant program. However, we seek to have a 22 legislative change to fund a grant program like 23 we've been able to do. Because, just as a 24 reminder, our one percent leftovers from the last 25 ten years, that's what we funded that grant program</p>	<p>1 now -- like I mentioned in our September board 2 meeting, strike the highlighted part. Leave the 3 rule in place so that we can then come back and 4 reorder and re-prioritize after legislative change 5 and those funds are legally available to the board, 6 so that's our suggestion now.</p> <p>7 I did have general counsel from the 8 examiners ask, well, you put in changes for what 9 you put in in July. And, now, you need to certify 10 a substantially different rule. Is that allowed? 11 And I asked I'm not sure. Do you think it's 12 allowed? And he said you should probably call LSA 13 and ask, so I did. I called Legislative Services 14 Agency and asked, is it okay to substantially 15 change what was proposed with what is now 16 certified. They were like, yes, there's no rules. 17 You either amend, repeal, repass, so there's no 18 level of amendment that's not allowed.</p> <p>19 MR. BARNETT: That's the whole idea of 20 this process. It could be -- you could start off 21 with minor and result in major change so --</p> <p>22 MS. MISSILDINE: Which is exactly what has 23 happened here. So I didn't strike through all of 24 that. I highlighted it because it's very hard to 25 read, but that's what we will be striking is the</p>

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 14

1 highlighted portion. Again, leaving that in place
2 in hopes that a legislative remedy will be able to
3 revive those same items.
4 On this rule, we had 12 that had no
5 comment and -- clearly no comment, so I would open
6 that up to any conversation that anybody wants to
7 have or statement that they would like to make.
8 MS. CAMPBELL: So is that one just --
9 we're taking that one off? Is that what you're
10 essentially saying through the moment?
11 MS. MISSILDINE: No. We're not taking it
12 off. We have started the amendment process, so we
13 have to continue through the amendment process
14 because we cannot leave it as originally done
15 because it's against the law and the most recent
16 interpretation. So if we leave one and eight
17 intact, there's no argument that that's okay.
18 All right. Certification program, there
19 are three, I think, for this. All right. So in
20 these -- all right. In the maturity of the
21 certification program, this is why we recommended
22 changes to you all in July. There's been a fair
23 amount of conversation that has led us to this
24 point. And our suggestion was the staff proposed
25 consideration on increasing the percentage from

Page 15

1 60 percent of PSTs within there for you all to
2 consider increasing it. And if memory serves
3 correctly, I believe Mr. Silas and Mr. Broadhead
4 made the motion and second just to strike that
5 altogether. That 100 percent of PSTs need to be
6 certified and trained, period. So that is what we
7 submitted so we submitted that we would strike that
8 C, subsection -- subsection C? Yeah.
9 Also in here we suggested that we amend
10 the rule to match statutory language now that the
11 certification program is up and running. We have
12 given ourselves an implementation time frame, some
13 lead time to get that underway, and it was kicked
14 off in January of '23, and now we're obviously in
15 November of '24 so this matches exactly what the
16 statute says now. So that recognizes that we've
17 gotten past the implementation phase with setting
18 that up, and here we are, so that is there too.
19 And our last recommendation from the staff
20 was regarding the minimum number of training hours,
21 and we did, as a staff, recommend 24 -- to increase
22 from 12 to 24 and to match the minimum core
23 competency and the minimum training guideline. I
24 thought we would have a finalized copy of that
25 document, which is not a standard, but it is the

Page 16

1 national guideline. I actually sit as a member of
2 the working group, and final, final, final, final
3 comments on that are due this Friday, and then we
4 have a meeting Monday. So we believe with all of
5 those associations working on it, we believe that
6 that document is pretty close to being final, but
7 that's -- that's just the core competency list of
8 what we think our PSTs in our -- obviously in our
9 profession should have is basic minimum training
10 guidelines.
11 I'm going to go ahead with written comment
12 first, and then we'll take verbal comment, if
13 that's okay with everybody. We did have the same
14 number of respondents, a little bit of a different
15 return, but ten supported the proposed amendment
16 without comment. One opposed the proposed
17 amendment without comment, and one simply had no
18 comment. So that, again, is from the group of a
19 board member, a PSAP director and ten ECD
20 directors. And I would open it for public comment
21 for anybody that wants to talk about it.
22 If you don't mind, come forward and then
23 state your name and whom you're representing for
24 the court reporter. This will be transcribed.
25 MS. CAMPBELL: I just have questions. I'm

Page 17

1 Aislinn Campbell from St. Clair County. I'm
2 representing just myself, St. Clair County on this.
3 So my question was how many ECDs -- I know that
4 we'll have a list later as far as up to the 12
5 hours. Like how is that going so far?
6 MS. EHRHART: You're asking ECDs, not
7 PSAP?
8 MS. CAMPBELL: Well, I'm sorry. Primary
9 PSAPs, yes.
10 MS. EHRHART: I have a lot of different
11 stats here, so let me get to that page. You're
12 asking how many have over 12 hours?
13 MS. CAMPBELL: Like what percentage do we
14 have that are compliant -- that would be compliant
15 with these new laws right now.
16 MS. EHRHART: With 24 hours?
17 MS. CAMPBELL: Uh-huh.
18 MS. MISSILDINE: Start with how many are
19 compliant with 12, please.
20 MS. EHRHART: Okay. We have -- I'm sorry.
21 Give me one second. We only have two agencies, two
22 PSAPs that are not compliant with the current rule.
23 Now, that -- our data -- and I want to be
24 clear on every answer that I give, is only accurate
25 based on what has been reported to us. And as we

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 18

1 move forward, we find that people have not reported
2 stuff but have hours, and I've seen that -- Daniel
3 and I have seen that continuously.
4 Out of the 1336 PSTs -- okay -- that are
5 employed and are outside of their compliance date,
6 so they have surpassed the 360 which is the current
7 rule, 1157 of those -- I'm sorry. 123 -- 205 have
8 completed over 24 hours, if that's what you're
9 asking, over 24 hours. Correct?
10 MS. CAMPBELL: Okay. So I guess my
11 concern is that if we have -- if everyone is mostly
12 compliant with the 12 hours right now and we just
13 started this certification program, and everybody
14 is getting, you know, used to logging on and doing
15 their time and stuff -- I guess I don't understand
16 why there's a push for the 24 right now. I would
17 like -- personally, I would like to see a little
18 bit more time to show that the education program
19 and everything is going and it's easy and people
20 are used to that before we up the time, because my
21 PSTs work under the sheriff, and so I'm going to
22 get pushback on that from the sheriff because he
23 still likes the 12 hour thing so I just -- if our
24 goal was to have everybody certified, and they're
25 mostly doing that now with 12 hours. And I know

Page 19

1 that we say if you're APCO and all that, you're
2 getting 40 hours anyway, so I guess I have some
3 concern that we're going to get -- we have
4 stakeholders other than just 911 people. We have
5 sheriffs and we have firefighters. We have fire
6 chiefs, sheriffs, police chiefs and stuff that have
7 their PSAPs, and I don't think that they have a
8 voice here as much. So me, personally, that's what
9 I'm hearing, is that there's going to be pushback
10 on this 24 hours, and I just really don't want to
11 do anything that's going to damage the
12 certification program. Like I want it to keep
13 building, and I just think that maybe this year is
14 not the year for an additional 12 hours.
15 MS. EHRHART: Do you find -- may I ask
16 questions?
17 MS. CAMPBELL: Yeah, go ahead.
18 MS. EHRHART: Do you find that there's not
19 enough accessible training whether it's online or
20 in person for the people --
21 MS. CAMPBELL: I think that they're just
22 not educated enough at the moment to know what all
23 can count as training. And I -- personally I'm
24 just -- from what I'm hearing where I go, I'm
25 telling people you can get the hours. It's easy to

Page 20

1 get the hours. There's a lot of things, but they
2 just don't know it yet. And so I think pushing --
3 when somebody says we're going from 12 and they
4 thought it was hard to get to that, and we're going
5 to say we're doubling it just one year later, I
6 think it would be --
7 MS. MISSILDINE: I don't -- I think -- I'm
8 sorry. I interrupted you. Go ahead.
9 MS. CAMPBELL: I'm just seeing that maybe
10 this is just not the year for it. You're doing a
11 great job. I see you all over the state hosting
12 everything. There's a lot of opportunities for
13 education. It's just everyone doesn't know that
14 yet. And I know that we say it all the time.
15 We're 911 people, and I have -- there's other
16 associations that have the PSTs.
17 MS. MISSILDINE: I would like to make a
18 comment that our data reveals -- you said something
19 that triggered this. And you said that it's hard
20 for them to get 12 hours. If a PST in this state
21 is getting one hour of CEUs, they're averaging 19
22 points more -- 19 plus. So I think there may be a
23 divide in what you're saying, but if you're getting
24 one hour, they're averaging 19-plus hours, so I
25 don't think it's hard. They may be uninformed, but

Page 21

1 the accessibility is certainly there. I think you
2 all will probably present later in the education
3 and outreach section, but accessibility is not...
4 MS. CAMPBELL: It should be a nonissue,
5 but I think it -- from what I've seen, it still is,
6 but that was just my opinion on it. I think that
7 continuing the education program that y'all have
8 going and the more it gets out there, the more that
9 I understand it, and I think the more others will
10 understand it too and they won't have such a big
11 problem. I mean, we were here last year about the
12 same time because we had too many hours and we took
13 it down to 12, and then we're turning around like a
14 year later and taking it back up to 24. And the
15 education part is still relatively new, and the
16 portal and people logging in and getting used to
17 all of that. So that's the only thing that I see
18 that's my concern, is that it's going to ripple
19 more people than I want it to. I would like for
20 everything to just go smooth. I don't want to see
21 we're doubling the amount of hours. So anyway,
22 thank you for your time.
23 MS. MISSILDINE: Anybody else?
24 MR. JACKSON: Good morning. I'm Heath
25 Jackson, the sheriff of Escambia County. Some of

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 22

1 y'all probably remember me from last year when I
2 came. I just want to touch back on what you said
3 about the training and how easy the training is to
4 get.

5 When this thing started last year, we were
6 kind of looking into it, trying to figure out how.
7 We were basically told that if you just have a
8 meeting, you can count that time as training. I
9 have a problem with that because, you know, we're
10 fussing over 12 and 24 hours, but we can basically
11 count an hour of training that doesn't help do
12 anything instead of getting 12 solid hours that
13 actually means something. I mean, I hold 24
14 meetings, and everybody gets hours for that. Is my
15 dispatcher or telecommunicator, are they a better
16 person because they sat through a meeting? I don't
17 think so. I don't think I can defend that in a
18 court of law when I get sued over something.

19 I run my sheriff's office, and I run our
20 PSAP because we do not have a 911 board that
21 provides 911 dispatch. We're working on fixing
22 that. That was brought to my attention at the last
23 meeting. I've since been put on a 911 board, and
24 we're moving to fix that problem. I'm not saying
25 that we don't need training. I think we do 100

Page 23

1 percent. I think the problem is, though, when you
2 have 36,000 people in your community to choose from
3 to do the hiring, it's a lot harder than 250,000
4 people to choose from. It's about quality. You
5 know, I understand hiring practices. You know, I
6 hire everyday. My family's, you know, business, we
7 hire everyday. Sometimes you have what you have to
8 work with.

9 We did a little test pilot at my office to
10 see if we can get to 24, and we did. We got all
11 our people in my dispatch certified because I don't
12 like anybody to point fingers at me. It about
13 killed us because there's one person sitting in
14 that seat. When she has to go to the restroom, she
15 has to pick up a walkie-talkie to walk down the
16 hall to use the bathroom and come right back before
17 911 rings, and that's wrong. The sheriffs aren't
18 funded by the sheriffs. The county commission
19 funds us. They've been a good partner to us, but
20 every position that I get extra, I have to go beg
21 for because they have to fund roads. They have to
22 fund the courthouse. There's other things they
23 have to fund. And no offense to this board because
24 I appreciate y'all allowing me to speak, but I
25 don't think y'all decide what the county commission

Page 24

1 funds. I don't think y'all know what I have to
2 fund. Y'all don't feel my pain.

3 But I decided we would sit down with the
4 commission. We cut out some fat throughout our
5 county, and we were able to get four more positions
6 starting October 1 for dispatch while I have two at
7 all times. Our folks are excited. We've had zero
8 applications because nobody wants to do the job.
9 My dispatch supervisor, I allowed her -- paid her
10 to go train another agency nearby to get them up
11 because we want to be part of the team. We don't
12 want to be, you know, the ones that are outspoken.
13 It looks like we don't want education when we do.
14 There just has to be a path to it.

15 I'm not okay with 24 hours a credit just
16 coming from anywhere. We're part of -- not
17 LeadsOnline, but Virtual Academy already. It's a
18 great program, but it's -- you know, is that what
19 we want all of our hours doing? I know law
20 enforcement. We can't get all of our hours on
21 Leads -- or on Virtual Academy. You know, we have
22 to have other things to go along with that. So,
23 you know, I think it comes down to quality, not
24 quantity. You know, if everybody's so, you know,
25 hell bent on training, you know, let's do 12 hours

Page 25

1 that are solid that count for something instead of
2 let's just -- whoever can come in here with the
3 most certificates, we can hang them on the wall and
4 say we've got them. I can't defend that. I don't
5 think any of y'all is going to defend me in a court
6 of law when we get sued over something that happens
7 on 911. I know you're not. I've got to pay that
8 bill.

9 I'm also the incumbent vice president of
10 the Alabama Sheriffs Association. And, again, as
11 we voted last year, our association is 100 percent
12 against the 24 hours. We're okay with the 12. I
13 don't think we'll always be okay with that. We
14 want better just like you do, but there's a lot of
15 agencies big and small that are different. You
16 know, the ones that have 911 centers, you know, I
17 don't have a problem doing it because they've got
18 plenty of people sitting there answering the phone.

19 I can't have my people taking online
20 classes while they're dispatching and doing that
21 and they're the only person in that seat. It's
22 dangerous. My deputy comes first, period. I'm not
23 asking y'all to change the world. I'm asking y'all
24 to look at this from our point of view, because if
25 the people want 24 hours, do it. There's nothing

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 26

1 stopping anybody from getting 24 hours. Go for it.
2 You know, if we get the opportunity to get more
3 than 12, we're going to do it. We don't just look
4 at the calendar and say we got 12. It's over with,
5 boys. We don't do that. But you can't have a mold
6 that fits everybody. It's just not possible. It
7 doesn't work.

8 So I would ask on behalf of the sheriffs
9 association and the six PSAPs in my county, which
10 is Flomaton, East Brewton, Brewton, Atmore, the
11 sheriff's office in the Poarch Band of Creek
12 Indians, you know, we would ask to keep it at 12,
13 and I hope you would agree. Thank you for your
14 time. I appreciate what y'all do. I know it's
15 probably thankless. If anybody knows that, I do,
16 but I appreciate y'all. Thank you.

17 MS. MISSILDINE: Thank you. Anybody else?
18 I'd like to make a comment. I understand that at
19 the local level we're all concerned with what those
20 requirements will place on our PSTs and the
21 organizations they work for. We know.

22 Sheriff, your six PSAPs aren't any
23 different than a majority of our PSAPs in the
24 state. We don't have a ton of the large ones.
25 Most of them are just like you described. Any of

Page 27

1 the strains; staffing, time, commitment, I
2 understand those concerns, I do. And I'm speaking
3 on behalf as your executive director, not the staff
4 or the board, but I understand those concerns and
5 that's why we have the opportunity for an
6 exception -- an exemption or exception in the rule,
7 so that's -- there's that. I'd also like to say
8 that from my seat for our profession, this is where
9 I'm speaking from, is we're trying to
10 professionalize what they're doing, what
11 dispatchers, call takers, public safety
12 telecommunicators are doing, which is not unlike
13 anything in law enforcement, firefighters,
14 emergency medical services, nurses, estheticians,
15 barbers. It's not unlike anything that hasn't
16 already been done in other professions, and this is
17 a statistic that I've kind of gathered that gripped
18 me.

19 So far a law enforcement officer -- and
20 correct me if I'm wrong -- you have 560 initial
21 hours of training at an academy, right? Okay. For
22 a firefighter, you have 360 for your firefighter --

23 MR. BROADHEAD: We just upped it. It's
24 400.

25 MS. MISSILDINE: 400. Okay. So this

Page 28

1 should be more gripping then. So as it sits today
2 with a PST that has an initial 40 hours and 12
3 hours of CEUs annually, it would take them on the
4 job 43 and a third years working to get the initial
5 training a law enforcement officer in the state of
6 Alabama would get. And it would take 26 and
7 two-thirds years working continuously to get the
8 initial number of hours actually more than that now
9 if it's 400 for a firefighter. APCO says the
10 average PST's tenure is now two years at best. It
11 was previously three. It's two.

12 So in that first two years of their tenure
13 before you lose them, they get less than an 11th of
14 what a law enforcement officer gets and less than a
15 seventh of what a firefighter gets or more now.
16 Sorry. I didn't know that. And our path forward
17 is to raise the bar, raise the service level in
18 this profession. And it's a path to an academy.
19 It's a path to make -- even in a community of 3600
20 to make those PSTs available for hire, attraction
21 for hire, trained and out of the gate ready to go
22 into those centers that have staffing issues, that
23 have major events, minor events. It doesn't really
24 matter. But to go into those centers and be ready
25 for that job, and that's the basis of our

Page 29

1 recommendation, or I think that's the basis of my
2 recommendation.

3 MR. JACKSON: May I add something to that?

4 MS. MISSILDINE: Sure.

5 MR. JACKSON: So I agree with what you're
6 saying, but, you know, the thing is you're sending
7 an officer to a police academy. It's a high
8 liability area. I don't have a problem. I think
9 the dispatch should be considered the same as
10 police and fire. No questions about it.

11 When they're gone to an academy, we can't
12 use them at all. They're gone. When they come
13 back, that's when we're implementing using them. A
14 department sheriff comes back from training where
15 we haven't got to use him for the 15 weeks, he
16 comes back and gets to work. We're giving him 12
17 hours a year. All right? Where most PSAPs or
18 whatever they're trying to do, ten employees and
19 get them done, I got 106 people that I have to get
20 12 hours for every year on top of that. So then
21 I'm going to add 24 to that when I've only got one
22 person in that seat. When I've got ten deputies on
23 a shift, I can send two of them to training and it
24 doesn't hurt as bad. When I've only got one person
25 in that seat and I've got to send them off, that

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 30

1 hurts because I've got to drag somebody in on
2 overtime that's already overworked and underpaid
3 and put them in that chair.
4 If y'all want to put a rule where they got
5 to have 60 or 80 hours right out of the gate in
6 training, that's fine. Because when somebody's in
7 our FTO program, they're having to sit with that
8 supervisor. Getting the training up front, that's
9 no problem for us. I can handle that. I mean, if
10 y'all want to just leave it at 12 and bump the 40
11 up to 80, I'm on board. We'll do that right now.
12 All right? It's the long-term effect that's
13 causing us the problem. It's the extra hours that
14 I've got to manipulate the schedule around, pay
15 people to come in on overtime and do things like
16 that is killing us. Agreed.
17 Law enforcement's been around forever.
18 The state of Alabama decided to put APOSTC in
19 place, what, in the '70s maybe, in the '80s, and it
20 started out where you basically had to go to a two
21 week academy and then six, seven, eight, nine, ten
22 and now we're 15 or 16 because they keep adding to
23 it. We can't use that person right when they start
24 or they have to be with somebody, so it's not a
25 loss up front. The back end is what's killing us.

Page 31

1 So, again, if y'all want to agree to the
2 12, I'm happy. And if y'all want to bump it to 80,
3 you can sign my county on, and we'll jump on it
4 like a fumbled football. We're ready to do it
5 right now. Thank you.
6 MR. CHAIRMAN: Anybody else for the public
7 hearing? Let's get this over with and get on to
8 regular business.
9 MR. SILAS: I do have one question.
10 Sheriff brought it up, and I think it's valid. So
11 if you do it, we do a one hour training you class
12 and we know that some of the way they do audits and
13 things, if they need a meal, you've got to teach
14 them how to use a fork so that you qualify to be
15 able to have your meal, so it's bogus. Is that
16 where -- are we allowing an hour of training that's
17 not being certified as a quality training? Does
18 that count towards their hours?
19 MR. EHRHART: I will tell you that there
20 is not enough eyeballs to police 1633 people's
21 uploads like that because we use this as an
22 auditing system when we go back and check.
23 However, we depend on the integrity of the leaders
24 who are uploading those. You know, if you are
25 going to have a meeting that you think is not

Page 32

1 important and is not going to enhance the skills of
2 your PSTs, I do not suggest submitting it as a
3 continuing education. I mean, that is up to your
4 discretion how you choose to submit those, but the
5 integrity we rely on is those -- the leaders in the
6 centers and the directors to send that. Does that
7 answer your question?
8 MR. SILAS: It does. And I would share
9 his concern over that. The -- can you give us an
10 answer to the stats of how many people meet 100
11 percent of the standard now?
12 MS. EHRHART: The 12 hours certified
13 compliant and 12 hours at this time, this, year
14 right now?
15 MR. SILAS: Yes. Because I'm concerned
16 about that, and I appreciate that he's meeting 100
17 percent because, you know, we're -- I think we've
18 gone back to change that and take that out because,
19 to me, everyone should be certified at whatever
20 level we are. Not necessary -- but before we maybe
21 do something different.
22 MS. EHRHART: 1353 out of 1632 are
23 compliant. There are 103 that are certified, but
24 they have not done the reciprocity. So that's that
25 forequestion so that's not any hours that have to

Page 33

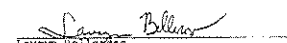
1 be taken.
2 MR. SILAS: Right. They're technically
3 certified.
4 MS. EHRHART: Certified, correct.
5 MR. SILAS: And so that leaves you how
6 many that are not?
7 MS. EHRHART: Let me math it.
8 MR. BROADHEAD: Roughly 300, 353.
9 MR. CHAIRMAN: 279.
10 MR. SILAS: That's the number that bothers
11 me because we need to close that gap as well.
12 MS. EHRHART: Sure. I understand.
13 MR. JACKSON: And would those numbers be
14 bigger if we took out the little lunch meetings
15 that really don't amount to anything? I would say
16 yeah because, I mean, that seems to be the trend.
17 Everybody is just trying to get what they can get
18 to get by and get it together. And, look, I'm not
19 so much against that, but I just think you have to
20 go with quality over quantity, and I'm not saying
21 that as somebody that doesn't know about training.
22 I ran a police academy in Florida and taught at it
23 on my off time. I understand training. I think
24 training is where it's at, but, you know, I don't
25 think you just check the boxes.

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS
Public Hearing on 11/13/2024

Page 34

Page 36

1 MR. SILAS: It has to be court defensible.
2 MR. JACKSON: 100 percent. It has to be.
3 MS. MISSILDINE: I would say most of those
4 uploads, are they not about the agencies' policies
5 and procedures and those types of reviews?
6 MS. EHRHART: Absolutely. Yes. And we do
7 require that that be uploaded, the content of the
8 hour or 30 minutes. So we had an agency reach out
9 and say, hey, we just had a two hour training
10 reviewing XYZ policy, going over new
11 implementation, XYZ, and they provided an outline
12 of what was taught in that training and who
13 attended and the hours and the person who taught
14 it. So it was essentially all of the things that
15 are required when you upload a certificate of
16 completion from another external training source.
17 MR. SILAS: Can we audit that situation
18 and make sure that we don't have a lot of bogus
19 training going on? That would be an issue.
20 MS. MISSILDINE: Okay. So, again, I'm
21 going to counter that with a question. As we sit
22 today as a staff, no, we cannot. If they upload
23 something with an outline with an appropriate
24 instructor with the content and say that they've
25 gone over, we can't be in every one of those, and I

1 C E R T I F I C A T E
2
3 STATE OF ALABAMA)
4 ETOWAH COUNTY)
5
6 I hereby certify that the above and
7 foregoing proceedings were taken down by me in
8 stenotype, and the questions and answers thereto were
9 reduced to computer print under my supervision, and
10 that the foregoing represents a true and correct
11 transcript of the proceedings given by said witness
12 upon said hearing.
13 I further certify that I am neither of
14 counsel nor of kin to the parties to the action, nor
15 am I in anywise interested in the result of said
16 cause.
17 Signed the 13th day of November 2024.
18
19 
20 Lauryn Bellerose
21 My Commission Expires September 30th, 2025
22 My Commission Expires April 12th, 2027
23 /s/ Lauryn Bellerose
24 Lauryn Bellerose
25 ACCR #720 - Expires September 30th, 2025
My Commission Expires April 12th, 2027

Page 35

1 don't know how else we can police it.
2 MR. CHAIRMAN: We can police it by is that
3 same agency doing that over and over and over
4 again.
5 MS. MISSILDINE: Well, sure.
6 MR. CHAIRMAN: I think we're building a
7 good program. We've got a good program. We've got
8 a certification program. I think what everybody in
9 this room is continuing to say is let's keep
10 building it. Find out what we're doing a little
11 bit wrong, some suggestions and let's move on.
12 Anybody else? Last call for public hearing
13 comments. All right. As of 9:46, I call the
14 public hearing to an end.
15 (The hearing was adjourned at 9:46 a.m.
16 on November 13, 2024.)
17 --oOo--
18
19
20
21
22
23
24
25

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: 1..add

	1353 32:22		
Exhibits		3	8
	13th 3:2		
Public Hearing-1	15 29:15	30 34:8	80 30:5,11
2:23	30:22	300 33:8	31:2
	16 30:22	353 33:8	80s 30:19
1			
	1632 32:22	36,000 23:2	9
1 24:6	1633 31:20	360 18:6	
100 15:5	18th 6:24	27:22	911 8:7 19:4
22:25 25:11	19 20:21,22	3600 28:19	20:15 22:20,
32:10,16	19-plus 20:24		21,23 23:17
34:2		4	25:7,16
103 32:23			
106 29:19	2	40 19:2 28:2	A
11 7:23 9:5,	2013 9:9	30:10	ability 10:15
17 11:3	2019 9:8	400 27:24,25	11:16
1157 18:7	2022 9:8	28:9	Absolutely
11984.1 8:19	2024 3:3	43 28:4	34:6
11th 28:13	205 18:7		academy 24:17,
12 7:20 9:19	225 7:5	5	21 27:21
14:4 15:22	23 15:14	50 5:12	28:18 29:7,
17:4,12,19	24 15:15,21,	560 27:20	11 30:21
18:12,23,25	22 17:16	585-1-X-1-.01	33:22
19:14 20:3,	18:8,9,16	8:18	acceptable
20 21:13	19:10 21:14	585-X-2-.03	5:12
22:10,12	22:10,13	9:10	accessibility
24:25 25:12	23:10 24:15		21:1,3
26:3,4,12	25:12,25	6	accessible
28:2 29:16,	26:1 29:21		19:19
20 30:10	250,000 23:3	60 15:1 30:5	accurate 17:24
31:2 32:12,	26 28:6		Act 9:11,14
13	279 33:9	7	active 7:7
123 18:7			add 29:3,21
1336 18:4		70s 30:19	

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: added..bit

added 8:19	30:18	24:8	29:13,14,16
adding 30:22	allowance 11:18	area 29:8	30:25 31:22
additional 19:14	allowed 13:10, 12,18 24:9	argument 14:17	32:18
adherence 12:22	allowing 23:24 31:16	association 25:10,11 26:9	bad 29:24
administering 11:12	alternative 10:15	associations 16:5 20:16	Band 26:11
administration 12:3,4	altogether 15:5	assuming 11:13	bar 28:17
administrative 5:25 7:10 8:22 9:12 11:18	amend 13:17 15:9	Atmore 26:10	barbers 27:15
affected 10:19	amendment 9:2 11:15 13:18 14:12,13 16:15,17	attended 34:13	BARNETT 4:14, 16,22 5:9,14 13:19
afternoon 6:25	amendments 12:18	attention 22:22	based 7:2 17:25
agencies 17:21 25:15	amount 14:23 21:21 33:15	attraction 28:20	basic 16:9
agencies' 34:4	Andrea 4:5	audit 34:17	basically 7:10 8:5 22:7,10 30:20
agency 10:18 13:14 24:10 34:8	annually 28:3	auditing 31:22	basis 28:25 29:1
agree 26:13 29:5 31:1	answering 25:18	audits 31:12	bathroom 23:16
Agreed 30:16	APCO 19:1 28:9	authored 9:9	beg 23:20
ahead 7:17 16:11 19:17 20:8	apologies 6:7	authority 8:18,20 9:8	behalf 26:8 27:3
Aislinn 4:2 17:1	APOSTC 30:18	autonomies 10:17	belong 7:12,13
Alabama 9:13 25:10 28:6	application 10:14,19	average 28:10	bent 24:25
	applications	averaging 20:21,24	big 21:10 25:15
		B	bigger 33:14
		back 4:1 6:6 13:3 21:14 22:2 23:16	bill 8:8 25:8
			bills 12:15
			bit 9:1,23 16:14 18:18

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: board..compliant

board 6:17 7:2,5,6,16, 17,22 8:14, 16,20 10:7 12:20 13:1,5 16:19 22:20, 23 23:23 27:4 30:11	<hr/> C <hr/> calendar 10:11 26:4 call 3:4 4:19 10:17 13:12 27:11 called 13:13 Campbell 4:2 14:8 16:25 17:1,8,13,17 18:10 19:17, 21 20:9 21:4 Causey 3:8,9 causing 30:13 centers 25:16 28:22,24 32:6 certificate 34:15 certificates 25:3 certification 6:16,18 12:17 14:18, 21 15:11 18:13 19:12 certified 13:16 15:6 18:24 23:11 31:17 32:12, 19,23 33:3,4 certify 7:1 13:9	CEUS 20:21 28:3 chair 30:3 Chairman 3:2, 24 4:12,14, 15,18 5:4 6:10 11:7 12:8 31:6 33:9 change 4:23 10:13 11:1, 22 13:4,15, 21 25:23 32:18 changed 9:11 chapter 7:5 8:24 check 31:22 33:25 chiefs 19:6 choose 23:2,4 32:4 chooses 7:2 Clair 4:2 17:1,2 class 31:11 classes 25:20 cleanup 6:13 7:11 clear 12:2 17:24 click 6:23	close 16:6 33:11 CMRS 7:5,16 10:3 12:13 code 9:13 comment 7:18, 19,24 8:2, 10,12 9:4,5, 6,17,18 11:4,5 14:5 16:11,12,16, 17,18,20 20:18 26:18 commented 7:22 comments 8:23 11:5 16:3 commission 23:18,25 24:4 commitment 12:14 27:1 community 23:2 28:19 competency 15:23 16:7 completed 18:8 completion 34:16 compliance 18:5 compliant 17:14,19,22 18:12 32:13,
---	---	---	---

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: concern..EHRHART

23	16:7	dangerous	dispatchers
concern 18:11	correct 18:9	25:22	27:11
19:3 21:18	27:20 33:4	Daniel 18:2	dispatching
32:9	correctly 8:25	data 17:23	25:20
concerned	11:11 15:3	20:18	districts
26:19 32:15	counsel 11:10	date 18:5	12:14
concerns 27:2,	13:7	deadline 6:15,	divide 20:23
4	count 19:23	24	document 15:25
confusion 6:8	22:8,11 25:1	decide 23:25	16:6
considerable	31:18	decided 24:3	doubling 20:5
6:12	counter 34:21	30:18	21:21
consideration	county 4:3,11	defend 22:17	drag 30:1
14:25	17:1,2 21:25	25:4,5	due 16:3
considered	23:18,25	defensible	
4:24 5:22	24:5 26:9	34:1	
9:22 29:9	31:3	department	
content 34:7,	court 16:24	29:14	early 7:9
24	22:18 25:5	depend 31:23	8:17
continue 10:7	34:1	deputies 29:22	East 26:10
14:13	courthouse	deputy 25:22	easy 18:19
continuing	23:22	developed 8:16	19:25 22:3
12:15 21:7	Covington 4:10	director 7:21	EC 7:20
32:3	credit 24:15	16:19 27:3	ECD 16:19
continuously	Creek 26:11	directors 7:21	ECDS 17:3,6
18:3 28:7	current 8:15	16:20 32:6	edits 12:18
contractors	17:22 18:6	discretion	educated 19:22
12:16	cut 10:12	32:4	education
conversation	24:4	dispatch 22:21	18:18 20:13
14:6,23	cycles 9:24	23:11 24:6,9	21:2,7,15
copies 8:22		29:9	24:13 32:3
copy 15:24		dispatcher	effect 30:12
core 15:22		22:15	EHRHART 17:6,

E

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: electronic..giving

10,16,20	examiners	19:15,18	Frank 4:10
19:15,18	11:20 12:23	fine 30:6	frankly 7:7
31:19 32:12,	13:8	fingers 23:12	Fred 3:10
22 33:4,7,12	exception 27:6	fire 19:5	Friday 16:3
34:6	excited 24:7	29:10	front 30:8,25
electronic	exclusion 5:1	firefighter	FTO 30:7
10:13	executive 7:9	27:22 28:9,	fumbled 31:4
emergency	27:3	15	fund 11:22
27:14	exempt 8:6	firefighters	23:21,22,23
employed 18:5	exemption 27:6	19:5 27:13	24:2
employees	existence 8:17	fits 26:6	funded 11:25
29:18	external 34:16	fix 22:24	23:18
end 10:7	extra 23:20	fixing 22:21	funds 10:4
30:25	30:13	flexibility	11:13 12:1,
enforcement	eyeballs 31:20	9:24	5,13 13:5
24:20 27:13,		flexible 10:9	23:19 24:1
19 28:5,14		Flomaton 26:10	fussing 22:10
enforcement's	F	Florida 33:22	
30:17		flow 9:4	G
enhance 32:1	fair 14:22	folks 10:21	gallery 3:25
Escambia 4:7	family's 23:6	24:7	8:13
21:25	fat 24:4	football 31:4	gap 33:11
essentially	federal 8:8	forequestion	gate 28:21
12:1 14:10	feel 24:2	32:25	30:5
34:14	figure 22:6	forever 30:17	gathered 27:17
estheticians	file 6:20	fork 31:14	general 13:7
27:14	final 6:18	forward 16:22	get all 24:20
Evelyn 3:8	16:2,6	18:1 28:16	give 10:22
events 28:23	finalized	found 7:6	17:21,24
everybody's	15:24	frame 15:12	32:9
24:24	find 7:12		giving 9:23
everyday 23:6,	12:10 18:1		
7			

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: goal..job

29:16	hang 25:3	17:5,12,16	initial 27:20
goal 18:24	happen 11:7	18:2,8,9,12,	28:2,4,8
good 21:24	happened 13:23	25 19:2,10,	instructor
23:19	happy 31:2	14,25 20:1,	34:24
governor's 7:9	hard 13:24	20,24 21:12,	intact 14:17
grant 9:21,	20:4,19,25	21 22:10,12,	integrity
23,24 10:5,	harder 23:3	14 24:15,19,	31:23 32:5
11,19 11:2,	hear 5:5,8,9	20,25 25:12,	interpretation
5,13,21,22,	hearing 3:3	25 26:1	10:2 12:23
25 12:4,15	5:16,18	27:21 28:2,	14:16
grants 9:25	19:9,24 31:7	3,8 29:17,20	interrupted
10:4,10	Heath 4:6	30:5,13	20:8
11:16	21:24	31:18 32:12,	introduce 4:1
great 20:11	hell 24:25	13,25 34:13	invite 7:18
24:18	hey 5:2 7:12	hurt 29:24	issue 4:22
Greg 3:13	10:23 34:9	hurts 30:1	34:19
gripped 27:17	high 29:7	I	issues 28:22
gripping 28:1	highlighted	idea 13:19	items 14:3
group 16:2,18	13:2,24 14:1	implementation	
guess 7:14	hire 23:6,7	15:12,17	J
18:10,15	28:20,21	34:11	Jackson 4:6
19:2	hiring 23:3,5	implementing	21:24,25
guideline	hold 22:13	29:13	29:3,5 33:13
15:23 16:1	hope 26:13	important 32:1	34:2
guidelines	hopes 14:2	increase 15:21	Jacksonthornton
16:10	hosting 20:11	increasing	4:9
H	hour 18:23	14:25 15:2	January 15:14
hall 23:16	20:21,24	incumbent 25:9	Jeremy 3:21
handle 12:3	22:11 31:11,	Indians 26:12	4:8 5:2
30:9	16 34:8,9	INDIGITAL 4:4,	job 20:11
	hours 15:20	5	24:8 28:4,25
		informed 12:21	

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: Joby..member

Joby 3:15	laws 17:15	list 16:7	make 3:4 5:23
John 3:12 5:9	lead 15:13	17:4	9:2,22 14:7
6:3	leaders 31:23	listen 5:16,20	20:17 26:18
Johnson 3:10,	32:5	6:4	28:19,20
11 11:9	Leads 24:21	live 7:1	34:18
12:2,7	Leadsonline	local 26:19	making 9:12
join 6:3	24:17	locations 6:6	12:14
July 12:11,	Leah 11:10	log 6:19	manipulate
19,25 13:9	leave 10:5	logging 18:14	30:14
14:22	13:2 14:14,	21:16	match 9:7,13
jump 31:3	16 30:10	long-term	15:10,22
	leaves 33:5	10:24 30:12	matches 15:15
K	leaving 14:1	lose 28:13	math 33:7
kicked 15:13	led 14:23	loss 30:25	matter 28:24
killed 23:13	leftovers	lost 9:1	maturity 14:20
killling 30:16,	11:24	lot 10:16	meal 31:13,15
25	legally 12:5	17:10 20:1,	means 4:19
kind 22:6	13:5	12 23:3	6:3 11:12
27:17	legislation	25:14 34:18	22:13
knew 10:2	11:16	LSA 13:12	medical 27:14
	legislative	LSA's 6:19	meet 32:10
L	11:22 13:4,	lunch 33:14	meeting 5:16,
laid 9:15	13 14:2		19 6:14 10:7
language 15:10	legislature	M	12:21 13:2
large 26:24	11:14	made 8:9	16:4 22:8,
latest 12:22	level 13:18	11:13 15:4	16,23 31:25
law 14:15	26:19 28:17	maintain 10:5	32:16
22:18 24:19	32:20	major 13:21	meetings 9:11,
25:6 27:13,	liability 29:8	28:23	14 22:14
19 28:5,14	lifeline 8:4,6	majority 26:23	33:14
30:17	likes 18:23		member 7:22
			16:1,19

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: memory..PEEL

memory 15:2	move 6:6,14	officer 27:19	
mentioned 13:1	18:1	28:5,14 29:7	P
Michelle 3:4	moving 22:24	online 19:19	packet 12:10
mind 16:22	Murphree 4:5	25:19	paid 24:9
minimum 15:20,		open 9:3,11,	pain 24:2
22,23 16:9	N	13 14:5	paperwork
minor 13:21	national 16:1	16:20	10:13
28:23	nearby 24:10	opinion 21:6	part 4:25
minutes 5:12	needed 5:13	opportunities	5:22 8:24
6:7 34:8	Nettles 3:12	20:12	13:2 21:15
mirrors 8:21	4:16,18 5:2,	opportunity	24:11,16
MISSILDINE	5,8,10 6:5	10:23 26:2	participant
5:7,24 6:9,	network 12:16	27:5	4:21
11,22 7:4	nonissue 21:4	opposed 16:16	participate
11:15 12:6,9	November 3:2	opposition	5:21
13:22 14:11	15:15	7:25 9:7	participating
17:18 20:7,	number 6:13	order 3:2 7:9	4:25
17 21:23	15:20 16:14	organizations	participation
26:17 27:25	28:8 33:10	26:21	6:2
29:4 34:3,20	numbers 33:13	original 9:3	partner 23:19
mold 26:5	nurses 27:14	originally 9:9	passed 9:8,14
moment 14:10		14:14	past 6:1
19:22	O	outline 34:11,	15:17
Monday 16:4	obsolete 8:9	23	path 24:14
money 10:25	October 24:6	outreach 21:3	28:16,18,19
11:19	offense 23:23	outsspoken	pay 11:20
monthly 11:18	offer 10:15	24:12	25:7 30:14
Moreland 4:8	office 11:20	overtime 30:2,	paying 12:15
morning 6:25	22:19 23:9	15	PEEL 3:6,8,
21:24	26:11	overworked	10,12,15,18,
Morrison 4:4		30:2	20,23
motion 15:4			

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: people..pushing

people 7:18 18:1,19 19:4,20,25 20:15 21:16, 19 23:2,4,11 25:18,19,25 29:19 30:15 32:10	26:20 30:19 plenty 25:18 Poarch 26:11 point 9:1 14:24 23:12 25:24 points 20:22 police 19:6 29:7,10 31:20 33:22 policies 34:4 policy 34:10 portal 7:1 21:16 portion 14:1 position 23:20 positions 24:5 practices 23:5 predecessor 7:6 present 21:2 presented 12:3,11 president 25:9 pretty 8:9 16:6 previously 28:11 Primary 17:8 printout 12:10	prior 12:20 problem 5:15 21:11 22:9, 24 23:1 25:17 29:8 30:9,13 procedurally 9:15 procedures 34:5 process 6:17 10:14 13:20 14:12,13 procurement 10:21 profession 16:9 27:8 28:18 professionalize 27:10 professions 27:16 program 9:21, 23 10:5 11:2,5,13, 21,22,25 12:4,15 14:18,21 15:11 18:13, 18 19:12 21:7 24:18 30:7 programs 10:8 project 10:16	proposed 11:12 13:15 14:24 16:15,16 provide 11:12 12:4 provided 34:11 providing 12:16 PSAP 7:21 16:19 17:7 22:20 PSAPS 17:9,22 19:7 26:9, 22,23 29:17 PST 20:20 28:2 PST's 28:10 PSTS 15:1,5 16:8 18:4,21 20:16 26:20 28:20 32:2 public 3:3 5:16,18 7:18 16:20 27:11 31:6 published 12:12,25 purpose 5:20, 22 push 18:16 pushback 18:22 19:9 pushing 20:2
---	--	--	---

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: put..section

put 10:20 13:8,9 22:23 30:3,4,18	ready 28:21, 24 31:4	18:1	room 6:2
	reason 8:10	reporter 16:24	Roughly 33:8
<hr/> Q <hr/>	recent 14:15	representing 16:23 17:2	rule 3:3 4:23 6:19 7:11, 23,25 8:2,4, 5,22 9:7,23 11:6,11 12:3,10,21 13:3,10 14:4 15:10 17:22 18:7 27:6 30:4
qualify 31:14	reciprocity 32:24	require 34:7	
quality 23:4 24:23 31:17 33:20	recognizes 15:16	required 34:15	
quantity 24:24 33:20	recommend 15:21	requirements 26:20	
question 4:23 5:3 8:13 11:8,9 17:3 31:9 32:7 34:21	recommendation 15:19 29:1,2	respondents 7:20 9:5,19 16:14	rules 5:25 6:13 7:19 8:16 9:12 13:16
questions 8:23 11:6 16:25 19:16 29:10	recommended 14:21	response 12:12	run 11:20 22:19
quorum 3:5,23 5:13,19 6:2	record 11:11	responses 11:3	running 15:11
	refer 10:20	restricted 10:10	<hr/> S <hr/>
	regular 5:15, 19 31:8	restroom 23:14	
	rely 32:5	result 13:21	
	remedy 10:6 14:2	return 16:15	
<hr/> R <hr/>	remember 22:1	reveals 20:18	
Rachel 4:4	reminder 6:14 11:24	review 12:12	
raise 28:17	remitting 8:7	reviewing 34:10	
ran 33:22	reorder 13:4	reviews 34:5	
re-prioritize 13:4	repass 13:17	revive 14:3	
reach 34:8	repeal 7:15, 22,23,25 13:17	rings 23:17	
reached 7:11	reported 17:25	ripple 21:18	
read 8:25 13:25		roads 23:21	
		Robert 3:16	
		roll 3:4 4:19	section 21:3

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: seek..suggesting

seek 9:3 11:21	sign 6:20 31:3	speak 9:19 23:24	statute 5:25 8:21,22 9:16 10:3 12:22 15:16
Selma 5:10	Silas 3:13,14 15:3 31:9 32:8,15 33:2,5,10 34:1,17	speaking 27:2, 9	statutory 8:18,20 9:8 15:10
send 29:23,25 32:6		specific 7:22	
sending 29:6		st 4:2 17:1,2	
sense 5:23 9:2	simply 7:24 8:25 9:6,18 10:8 11:4 16:17	staff 9:21 12:19 14:24 15:19,21 27:3 34:22	stay 6:5
sentence 8:25		staffing 27:1 28:22	stopping 26:1
September 12:20 13:1	sir 11:9 12:8	stages 8:17	strains 27:1
serves 15:2	sit 16:1 24:3 30:7 34:21	stakeholders 19:4	strike 13:2,23 15:4,7
service 28:17	sits 28:1	standard 15:25 32:11	striking 13:25
services 13:13 27:14	sitting 23:13 25:18	start 13:20 17:18 30:23	stuff 18:2,15 19:6
setting 15:17	situation 4:24 34:17	started 14:12 18:13 22:5 30:20	submit 32:4
seventh 28:15	skills 32:1	starting 4:1 24:6	submitted 10:16 15:7
Shaffer 4:10	small 25:15	state 9:13,15 16:23 20:11, 20 26:24 28:5 30:18	submitting 8:7 32:2
share 32:8	Smith 3:15, 16,17 6:16, 21 7:3	statement 14:7	subscribers 8:6
sheriff 4:6 18:21,22 21:25 26:22 29:14 31:10	smooth 21:20	statistic 27:17	subsection 15:8
sheriff's 22:19 26:11	solid 22:12 25:1	stats 17:11 32:10	substantially 13:10,14
sheriffs 19:5, 6 23:17,18 25:10 26:8	somebody's 30:6		sued 22:18 25:6
shift 29:23	sort 6:13		suggest 32:2
show 18:18	sought 9:17		suggested 12:19 15:9
showed 12:13	source 34:16		suggesting

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: suggestion..vice

12:24	ten 6:7 7:20	34:22	
suggestion	11:25 16:15,	told 22:7	<hr/> U <hr/>
10:1 13:6	19 29:18,22	ton 26:24	Uh-huh 17:17
14:24	30:21	top 29:20	underpaid 30:2
sunset 12:12	tenure 28:10,	touch 22:2	understand
supervisor	12	train 24:10	11:11 18:15
24:9 30:8	test 23:9	trained 15:6	21:9,10 23:5
supported 7:23	thankless	28:21	26:18 27:2,4
9:5,17 11:4	26:15	training 12:16	33:12,23
16:15	thing 5:21	15:20,23	underway 15:13
surcharge 8:7	18:23 21:17	16:9 19:19,	uninformed
surpassed 18:6	22:5 29:6	23 22:3,8,	20:25
system 31:22	things 7:4	11,25 24:25	unlike 27:12,
	10:25 11:1	27:21 28:5	15
<hr/> T <hr/>	20:1 23:22	29:14,23	updating 9:7
takers 27:11	24:22 30:15	30:6,8	upload 34:15,
taking 14:9,11	31:13 34:14	31:11,16,17	22
21:14 25:19	thought 10:23	33:21,23,24	uploaded 34:7
talk 10:6	15:24 20:4	34:9,12,16,	uploading
16:21	Tim 3:20	19	31:24
taught 33:22	time 8:3 9:20	transcribed	uploads 31:21
34:12,13	10:1 15:12,	16:24	34:4
teach 31:13	13 18:15,18,	trend 33:16	upped 27:23
team 24:11	20 20:14	triggered	
technically	21:12,22	20:19	<hr/> V <hr/>
33:2	22:8 26:14	turning 21:13	valid 31:10
telecommunicator	27:1 32:13	two-thirds	verbal 16:12
22:15	33:23	28:7	version 9:3
telecommunicator	times 10:17	type 5:21	10:13
s 27:12	24:7	types 9:25	versus 9:16
telling 19:25	today 3:25	10:25 34:5	vice 25:9
	4:17,20,23		
	6:15,18 7:2		
	11:17 28:1		

IN RE: PUBLIC HEARING FOR ADMINISTRATIVE RULES AMENDMENTS

Public Hearing on 11/13/2024

Index: view..years


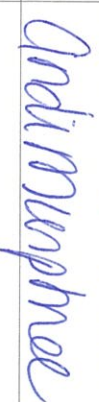
view 25:24	Wireless 7:17	years 8:8
virtual 4:21	words 8:19	9:12 11:25
6:1 24:17,21	work 18:21	28:4,7,10,12
virtually	23:8 26:7,21	
4:17,19,25	29:16	
voice 19:8	working 16:2,5	
vote 4:20,24	22:21 28:4,7	
voted 25:11	world 25:23	
votes 6:17	written 7:19	
voting 5:17,21	8:11 9:4	
9:10	11:3 16:11	
	wrong 5:17	
	23:17 27:20	

W		

walk 23:15	X	
walkie-talkie	-----	
23:15	XYZ 34:10,11	
wall 25:3	-----	
Wallace 3:18,	Y	
19	-----	
wanted 9:22	y'all 3:24	
11:1	4:12 5:5,8	
Webb 3:20	7:12 21:7	
website 6:20	22:1 23:24,	
week 12:20	25 24:1,2	
30:21	25:5,23	
weeks 29:15	26:14,16	
weighed 8:11	30:4,10	
whatsoever	31:1,2	
8:11	year 6:1 7:10	
Williams 3:21,	10:1 19:13,	
22	14 20:5,10	
	21:11,14	
	22:1,5 25:11	
	29:17,20	
	32:13	




MEETING SIGN-IN SHEET

Agency: <i>Alabama 9-1-1 Board</i>	Date/Time: <i>November 13, 2024 @ 9:00am</i>
Chair: <i>Jeremy Williams</i>	Location: <i>1 Commerce Street, Suite 620 Montgomery, AL 36104</i>
Type: <i>Regular</i>	Purpose: <i>Public Hearing & Board Meeting</i>

Name	Title	Agency/Company	E-Mail	Signature
Anderson, Michael	Senior Project Manager	DATAMARK	manderson@mkbakertnl.com	
Barnett, Scott	Partner	Brunson, Barnett, & Sherrer, P.C.	sbarnett@bbslawoffices.com	
Branch, Caleb	VP of Market Management	Indigital	cbranch@indigital.net	
Brunson, Johnny	Partner	Brunson, Barnett, & Sherrer, P.C.	jbrunson@bbslawoffices.com	
Carpenter, Melissa	Market Manager	Indigital	Mcarpenter@indigital.net	
Moreland, Jeremy	Partner	MST	jmoreland@mstcpa.com	
Morrison, Rachel	GIS Product Manager	Indigital	rmorrison@indigital.net	
Murphree, Andi	Inside Sales and Support Manager	Indigital	amurphree@indigital.net	
Murphy, Robert	Associate VP & Dir. of Business Development	DATAMARK	Robert.Murphy@mbakerintl.com	
Sherrer, Jeff	Partner	Brunson, Barnett, & Sherrer, P.C.	jsherrer@bbslawoffices.com	







MEETING SIGN-IN SHEET

Agency: *Alabama 9-1-1 Board* Date/Time: *November 13, 2024 @ 9:00am*
 Chair: *Jeremy Williams* Location: *1 Commerce Street, Suite 620
Montgomery, AL 36104*
 Type: *Regular* Purpose: *Public Hearing & Board Meeting*

Name	Title	Agency/Company	E-Mail	Signature
<i>Frank Shaffer</i>	<i>Director</i>	<i>Covington County 911</i>	<i>frank.shaffer@covington911.com</i>	
<i>Ashlin Campbell</i>	<i>Director</i>	<i>St. Clair 911</i>		
<i>Heath Jackson</i>	<i>Sheriff</i>	<i>Escambia</i>		
<i>Jim Stanford</i>	<i>Director</i>	<i>Bham E&S</i>	<i>jim.stanford@birminghamal.gov</i>	

MEETING SIGN-IN SHEET

Agency: *Alabama 9-1-1 Board* **Date/Time:** *November 13, 2024 @ 9:00am*
Chair: *Jeremy Williams* **Location:** *1 Commerce Street, Suite 620
Montgomery, AL 36104*
Type: *Regular* **Purpose:** *Public Hearing and Board Meeting*

Name	Title	Agency/Company	E-Mail	Signature
Broadhead, Brandon	Director	Homewood 9-1-1	brandon.broadhead@homewoodal.org	
Causey, Evelyn	President/ COO	Hayneville Telephone	ecausey@htcnet.net	
Johnson, Fred	CEO	Farmers Telecommunications	fjohnson@staff.farmerstel.com	
Nettles, John	President	Pine Belt Telephone	john@pinebelt.net	
Silas, Greg	Board Representative	Congressional District 7	gregvsilas@gmail.com	
Smith, Joby	Board Representative	Congressional District 1	jbsmith4@yahoo.com	
Smith, Robert	Sr. Manager	Charter Communications	Robert.smith9@charter.com	
Wallace, Brandon	Director	Limestone County 9-1-1	brandon@alc911.org	
Webb, Tim	Board Representative	Congressional District 4	timwebb@duttonwebb.com	
Williams, Jeremy	Director	Geneva County 9-1-1	jwilliams@34central.com	