



ALABAMA 911 BOARD

**May 21, 2025
Board Meeting
Montgomery, Alabama**



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Alabama 9-1-1 Board



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Board Meeting Agenda

Introduction

- ❖ Call to Order
- ❖ Introduction of New Board Members
- ❖ Roll Call
- ❖ Agenda Approval (Tab 1)
- ❖ Minutes Approval (Tab 2)
- ❖ Guest Introductions

Programmatic Reports

- ❖ Finance (Tab 3)
- ❖ Education & Outreach (Tab 4)
- ❖ Technology (Tab 5)
- ❖ Governance (Tab 6)

Closing

- ❖ Old Business (Tab 7)
- ❖ New Business (Tab 8)
- ❖ Public Comments
- ❖ Next Meeting
- ❖ Adjournment



Finance

TAB 3



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Finance

- ❖ **Financial Statements**
- ❖ **Revenue Overview**
- ❖ **Previous Grant Cycle Updates**
- ❖ **Legacy Cost Reimbursements**
- ❖ **Cost Recovery**



Statement of Revenue and Expenses - Modified Cash Basis Total Funds

For seven months ending April 30, 2025

Apr-25

Fiscal Year to Date

Revenues		
Carrier Receipts	\$ 13,193,887	\$ 90,841,003
Interest Income	\$ 28,127	\$ 232,343
Other Income	\$ -	\$ 17,180
User Conference Income	\$ -	\$ 99,776

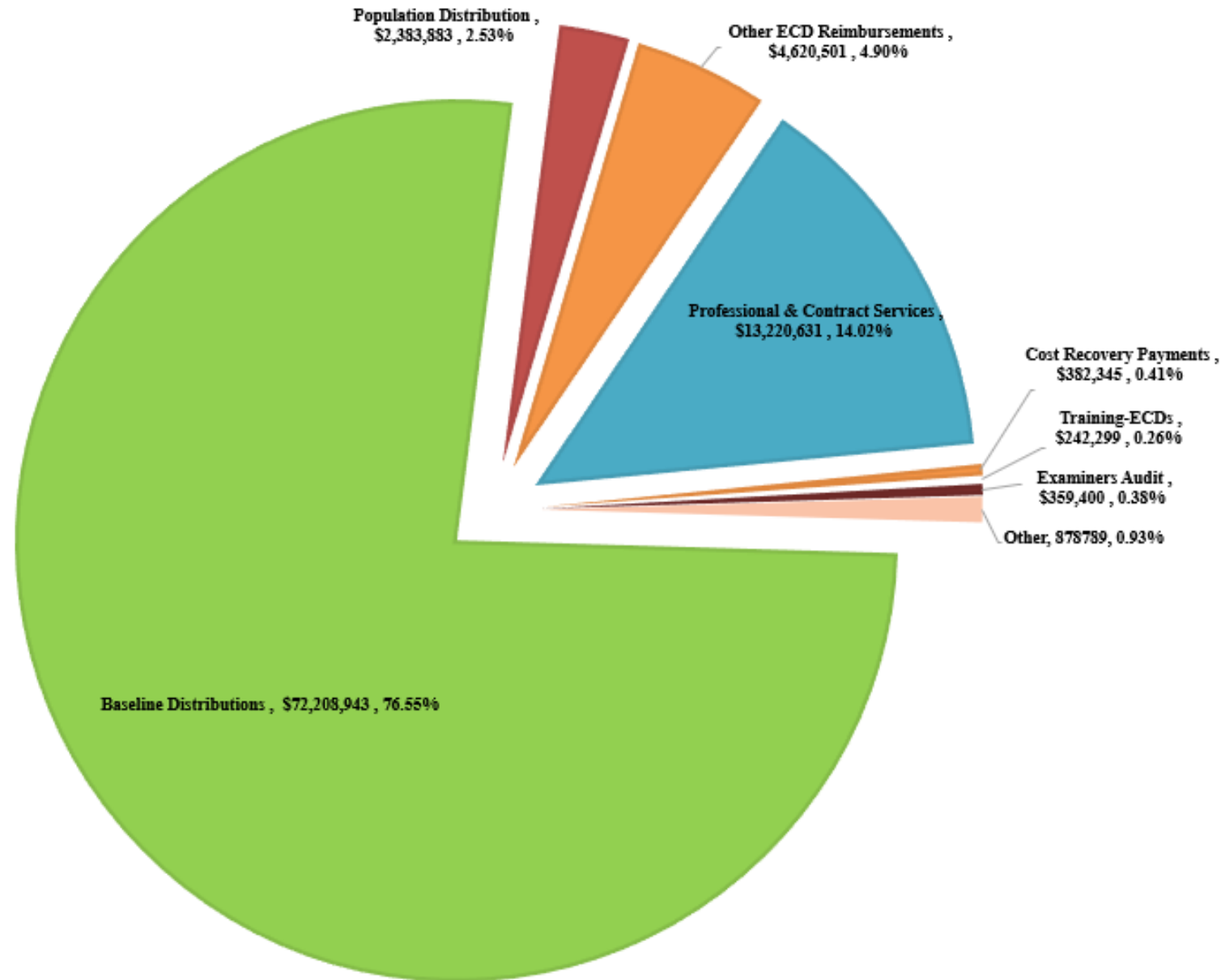
Total Revenues	\$ 13,222,014	\$ 91,190,302
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Expenses		
Baseline Distributions	\$ 10,315,563	\$ 72,208,943
Population Distribution	\$ 40,693	\$ 2,383,883
Other ECD Reimbursements	\$ 152,922	\$ 4,620,501
Grants to ECDs	\$ -	\$ (27,266)
Professional & Contract Services	\$ 1,528,652	\$ 13,220,631
Cost Recovery Payments	\$ 9,260	\$ 382,345
Training-ECDs	\$ -	\$ 242,299
Examiners Audit	\$ 160,448	\$ 359,400
Salaries and Related Taxes and Benefit	\$ 72,042	\$ 560,188
Travel and Training	\$ 11,411	\$ 103,475
Rent and Utilities	\$ 15,505	\$ 108,862
Depreciation	\$ 4,838	\$ 33,847
Office Expenses	\$ 493	\$ 31,411
Software and Hardware Leases	\$ -	\$ 19,850
Insurance	\$ -	\$ 8,029
Vehicle Related Expenses	\$ 4,631	\$ 13,127
Dues and Subscriptions	\$ -	\$ -

Total Expenses	\$ 12,316,458	\$ 94,269,526
-----------------------	---------------	---------------

Change in Net Position	\$ 905,556	\$ (3,079,224)
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For Internal Management Purposes Only. These financial statements have not been compiled, reviewed, or audited. No assurance is provided on the financial statements. Substantially all disclosures have been omitted.



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Expenses

FY25 YTD Expenses (through 7 months)	\$	94,269,526
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subtract out the \$4M declaration that was approved in last board meeting	\$	90,269,526
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Divide YTD expenses by 7 to get average monthly expenses	\$	12,895,647*
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**Note: no grants have been paid out, no make-whole contingency, no additional payments at all.*



ALABAMA 911 BOARD

Statement of Assets, Liabilities and Net Position - Modified Cash Basis

As of April 30, 2025

ASSETS

Current Assets

Revenue - ServisFirst	\$	13,384,638
Operating - ServisFirst		1,214,727
Reserves - ServisFirst		14,836,546
Examiners - ServisFirst		14,571
Grants & Training - ServisFirst		85,482
Federal Grants - ServisFirst		251
Employee Flex - ServisFirst		15,020
Accounts Receivable		

Total Current Assets	29,551,235
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Net Property and Equipment	199,793
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Total Assets	<u>29,751,028</u>
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Alabama 9-1-1 Board

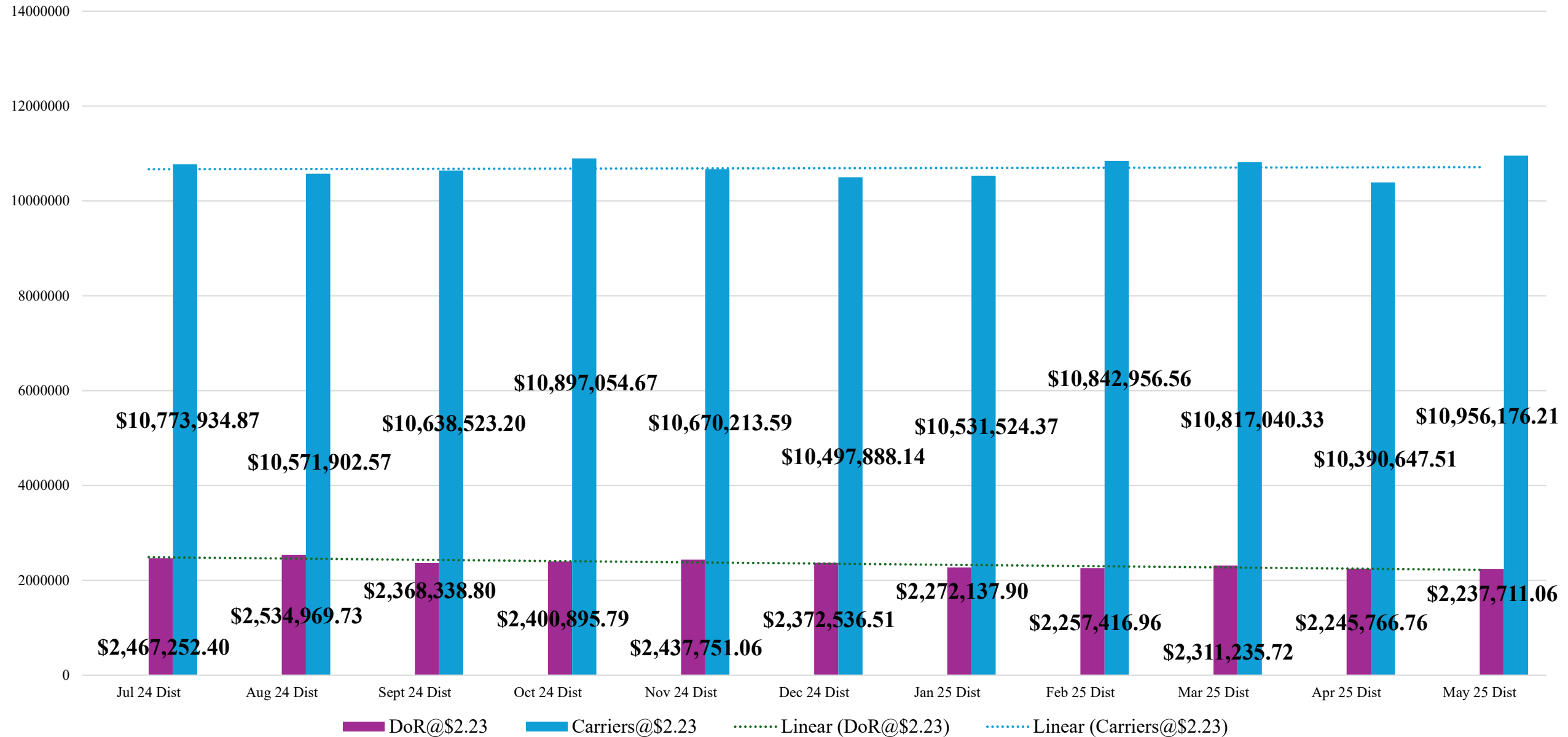


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\$2.23 911 Surcharge Revenues



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Alabama 9-1-1 Board

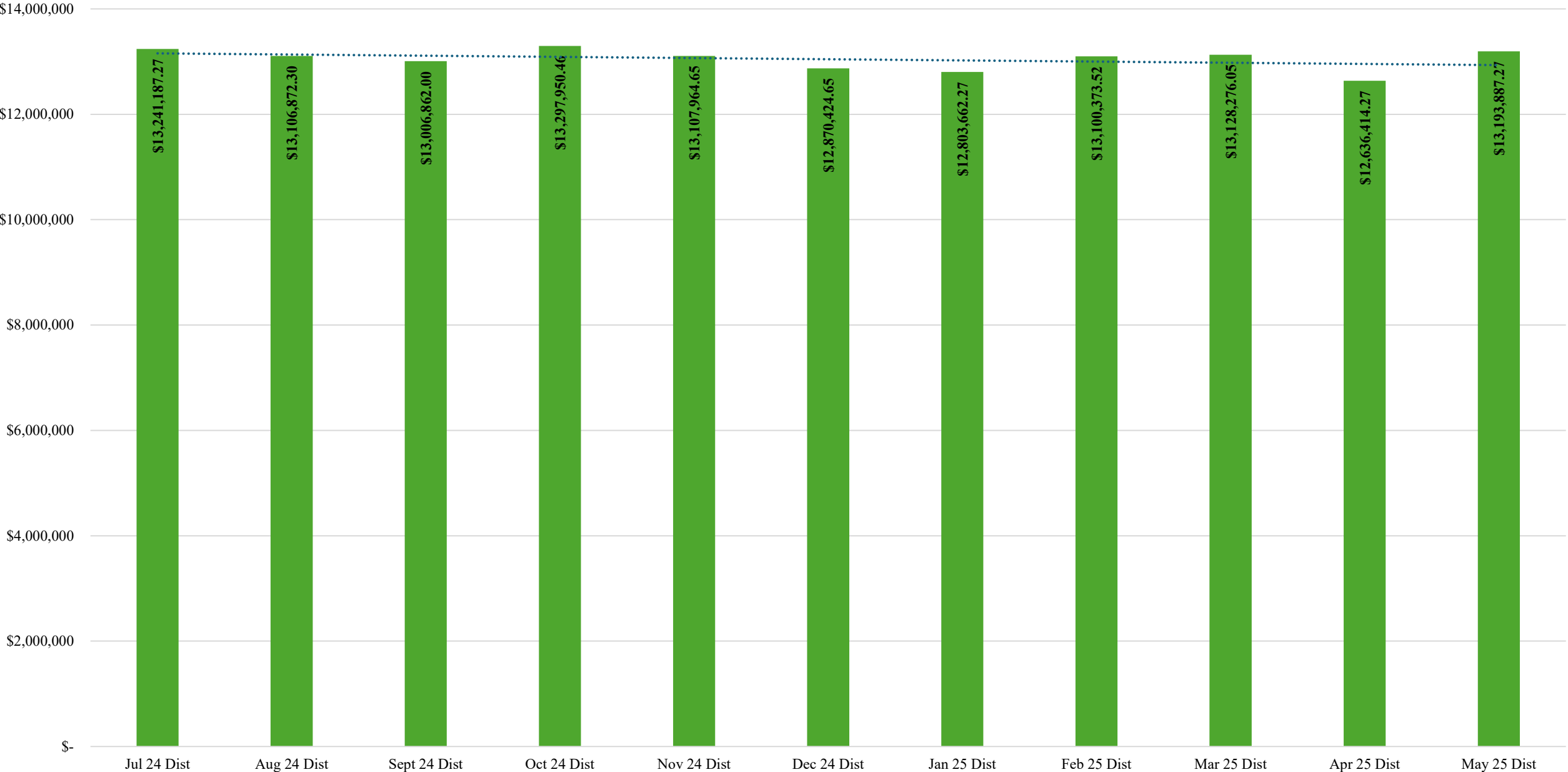


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Total Revenues Generated by \$2.23 Surcharge

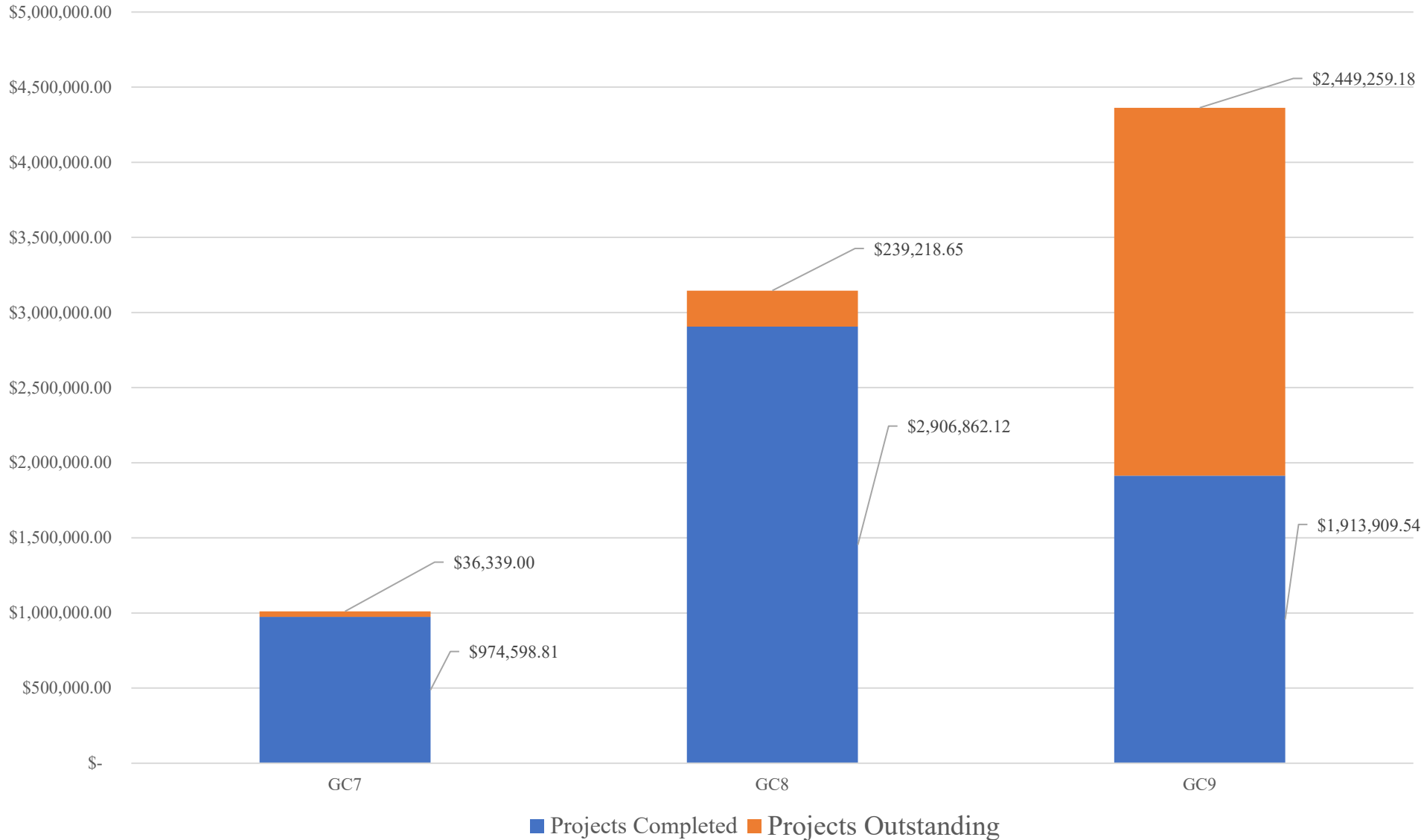


Prior Grant Cycles Updates

- ❖ Grant Cycle 5 – All projects have been completed.
- ❖ Grant Cycle 6 – All projects have been completed.
- ❖ Grant Cycle 7 – 14 of 15 projects have been completed; one project with an outstanding change request that is under review pending CPE migration.
- ❖ Grant Cycle 8 (+2) – 32 of 33 projects have been completed since November's board meeting.
- ❖ Grant Cycle 9 (+5) – 18 of 34 projects have been completed; awaiting additional information about local financial sustainability, per the grant project agreement for 3 other projects categorized as Financial Hardship or PST Wage Increase/Staffing. (Note: 34 of 35 accepted as awarded; one declined.)
- ❖ Grant Cycle 10 – Indefinitely suspended as of September 2024; requires legislative change taking effect to be able to fund grant program.



Grant Cycles 7-9 Project Completion



Grant Cycle 7 (2022)

1 of 15 ECD projects outstanding

Grant Cycle 8 (2023)

1 of 33 ECD projects outstanding

Grant Cycle 9 (2024)

15 of 34 ECD projects outstanding

Total Award Amount

\$ 8,520,187.30

Total Project Amount Outstanding

\$ 2,724,816.83



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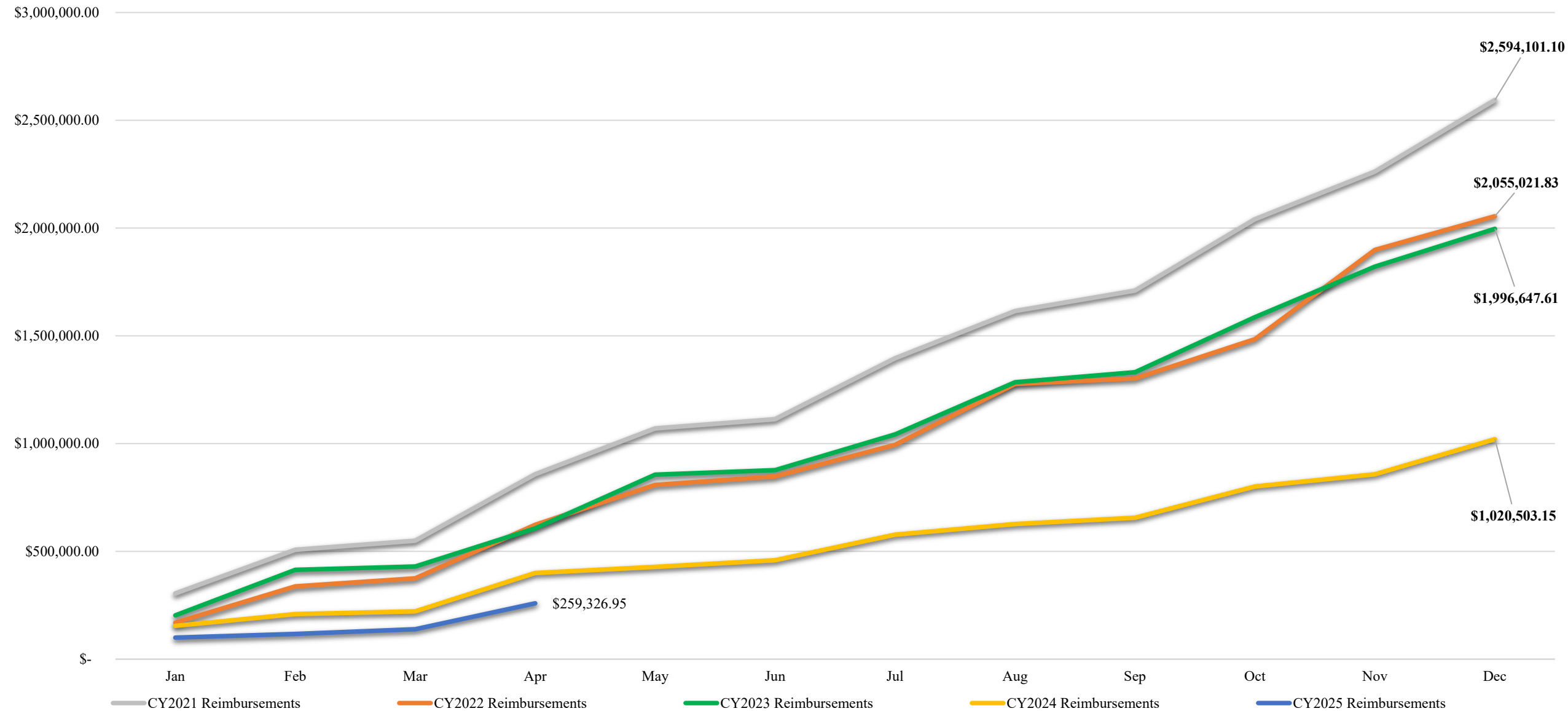


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CY25 Legacy Cost Reimbursement: Program Year Costs



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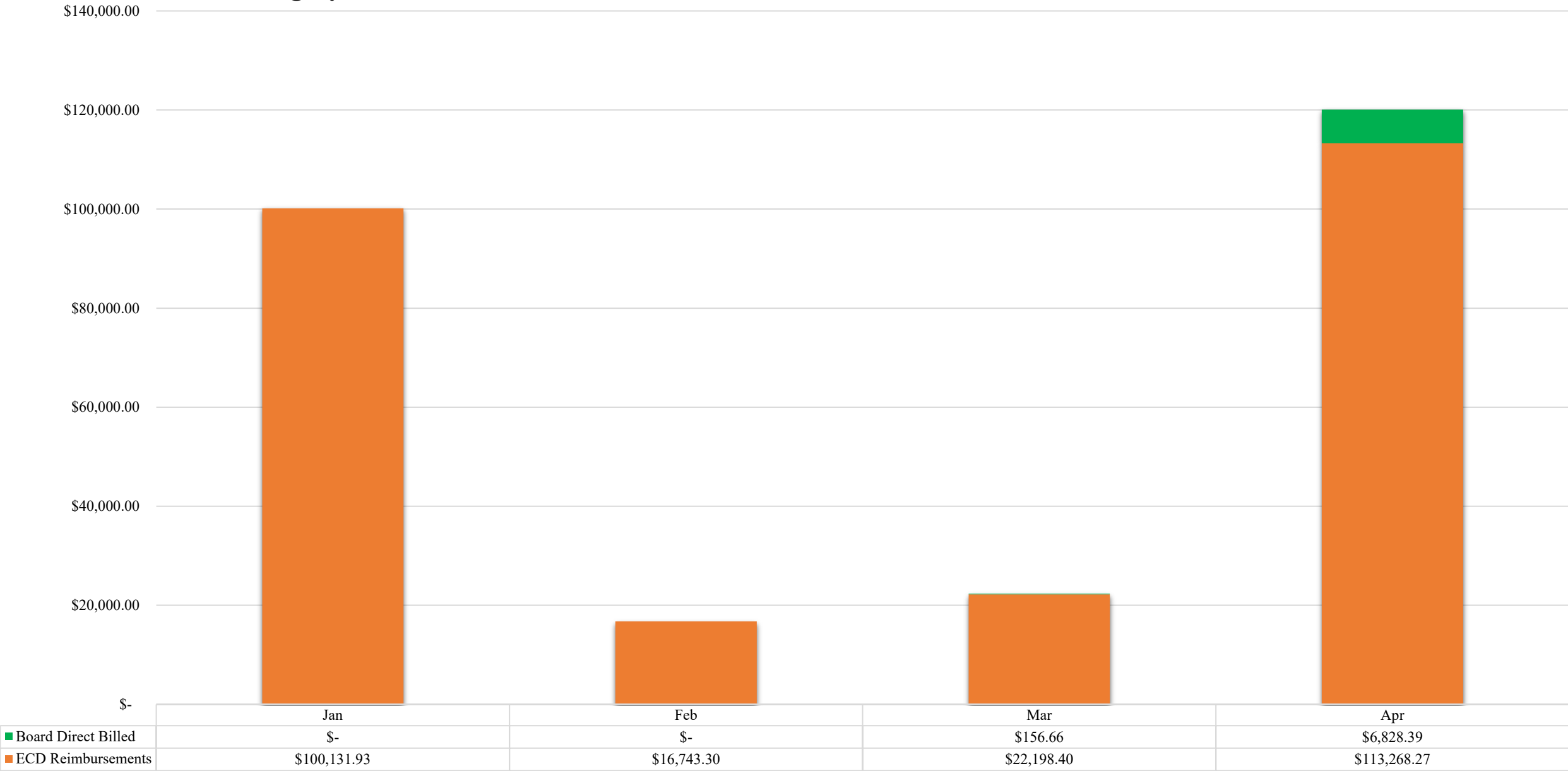


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CY25 Legacy Cost Reimbursement: ECD Reimbursements and Board Direct Billed



Education & Outreach

TAB 4



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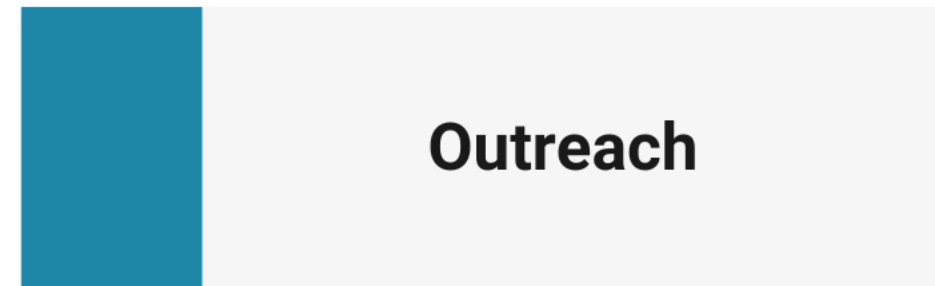
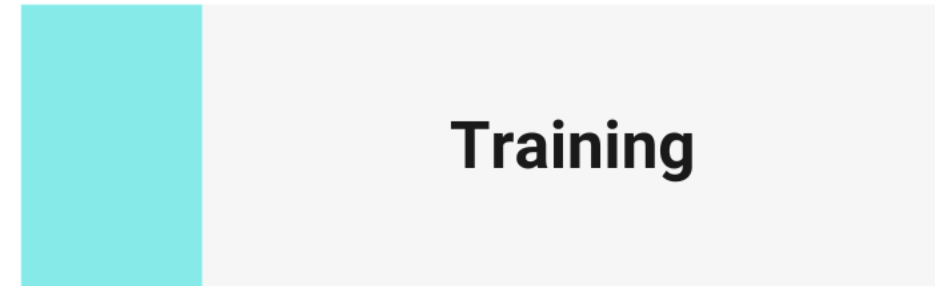
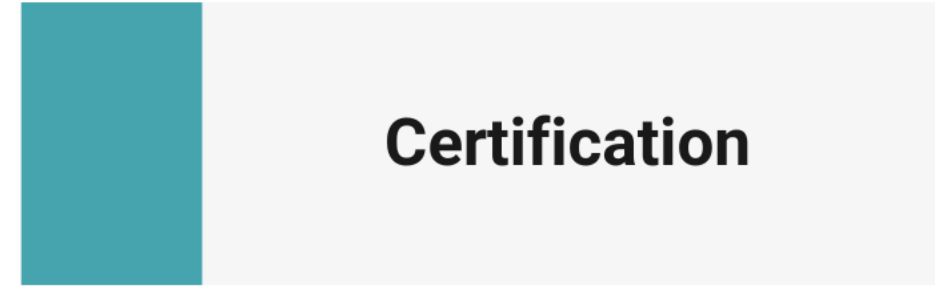


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Education & Outreach

BOARD MEETING REPORT

May 21, 2025



Education and Outreach

CERTIFICATION



June 1, 2025

PST Certification Compliance Mandate Audit



Education and Outreach

CERTIFICATION

Marshall 911 - PSAP Report

As of: 05/16/2025 at 12:52 PM

Primary | Non-Compliant | 86% of PSTs Compliant

PSAP Report Guideline

Compliance Status

- **Compliant** – PST is ALPST1 Certified or within the applicable grace period.
- **Non-Compliant** – PST is not ALPST1 Certified and outside of the grace period.
- **Exempt** – Individual is not working as a PST.

Certification Status

- **Not Certified** – Initial PST Certification has not been received and accepted.
- **Needs Reciprocity** – PST Certification has been received and accepted; awaiting completion of Reciprocity Acknowledgement.
- **ALPST1 Certified** – PST has completed certification and reciprocity requirements.
- **Lapsed** – PST's ALPST1 Certification has expired and not been renewed due to incomplete continuing education.
- **Grace Period** – PST is within 180 days of hire (if hired on or after January 11, 2025), or within 365 days of hire (if hired before that date).
- **Exempt (Non-PST)** – Individual is not serving in a PST role; included in myAlabama911 for tracking or contact purposes only.

Missing Hire Date¹, Virtual Academy Username², or Email Address³

NAME	EMAIL	VIRTUAL ACADEMY	HIRE DATE
Pippin, Elizabeth	elizabethpippin19@icloud.com		12/10/2024
Bouvier, Hannah	h.bouvier06@gmail.com		03/03/2025
Greer, Idalee	greeridalee@gmail.com		04/28/2025

Non-Compliant PSTs



ISSUES TO ADDRESS

- Missing Information
- Non-Compliant PSTs
- Upcoming Deadlines

PST CEU REPORT

- Full employee roster
- CEU totals
- Days until renewal

Education and Outreach



myAlabama911

Dashboard

ECDs & PSAPs

Non-Compliant PSTs

Training & Education

ALPSTI PST Search

myPSAP/ECD
Dashboard

Board Member Dashboard

Laura Ehrhart

Currently Active PSTs

1637

Non-Compliant PSTs

60

Compliant PSAPs

76 of 106 total PSAPs

Compliant ECDs

57 of 85 total ECDs

2012 Congressional Districts Compliance

DISTRICT NUMBER	ALABAMA 911 BOARD MEMBER	TOTAL ECDs	ECDs NON-COMPLIANT	TOTAL PSAPs	NON-COMPLIANT PSAPs	TOTAL PSTs	NON-COMPLIANT PSTs	
District 1	Kristi Stamnes	6	2	13	3	136	6	Details
District 2	Jeremy Williams	18	3	21	3	274	3	Details
District 3	Shawn Rogers	14	7	21	9	252	21	Details
District 4	Tim Webb	12	3	16	3	201	7	Details
District 5	Brandon Wallace	7	2	7	2	218	12	Details
District 6	Brandon Broadhead	13	6	12	6	257	6	Details
District 7	Rich Schreiber	15	5	16	4	307	5	Details



LAURA EHRHART
PROGRAM MANAGER

Timeline: March - April 2025

DANIEL HIPPS
TECHNICAL SPECIALIST

Education and Outreach

CERTIFICATION

30

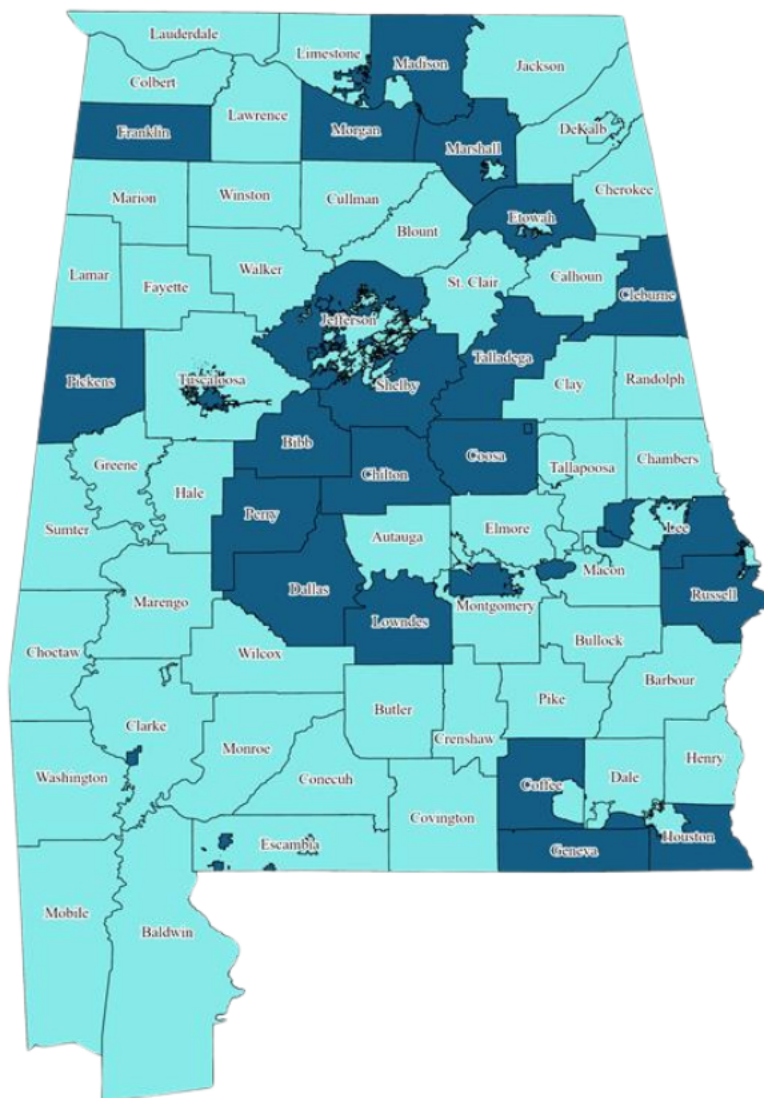
Number of PSAPs who are
not 100% state certified
(non-compliant)

60

number of PSTs who are
non-compliant

22

number of non-compliant
PSTs who only need
Reciprocity



- Adamsville 911 (1)
- Atmore 911 (1)
- Bibb 911 (1)
- Chilton 911 (1)
- Cleburne 911 (8)
- Coffee 911 (1)
- Coosa 911 (1)
- Dallas 911 (1)
- Etowah 911 (1)
- Flomaton 911 (2)
- Franklin 911 (3)
- Geneva 911 (1)
- Goodwater 911 (1)
- Homewood 911 (1)
- Houston 911 (3)
- Hueytown 911 (1)
- JacksonCi 911 (3)
- Jefferson 911 (1)
- Lee 911 (2)
- Lowndes 911 (1)
- Madison 911 (9)
- Marshall 911 (3)
- Midfield 911 (1)
- MontgomeryCi 911 (1)
- Morgan 911 (3)
- Notasulga 911 (2)
- Perry 911 (2)
- Pickens 911 (2)
- Russell 911 (1)
- Shelby 911 (1)
- Shorter 911 (1)
- Talladega 911 (4)
- Tuscaloosa 911 (1)

*Data accurate as of 5.16.25

Reasons for Non-Compliant status within myAlabama911

CERTIFICATION

1

Needs Reciprocity

PST Certification has been received and accepted; awaiting completion of Reciprocity Acknowledgement.

2

Not Certified

Initial PST Certification has not been received and accepted

3

Lapsed

PST's ALPST1 Certification has expired and has not been renewed due to incomplete continuing education.

Education and Outreach

TRAINING



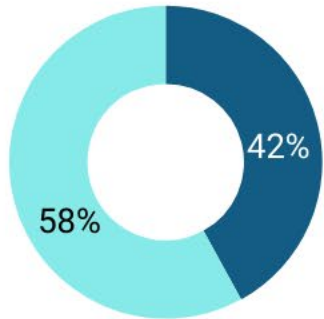
104



Hours offered
in-person

285

Open seats for PSTs to
attend in person
Board provided courses



166



Total Attendees

40



Primary PSAPS
represented

1,464



CEU hours
earned

9



Different locations

Education and Outreach

OUTREACH

12

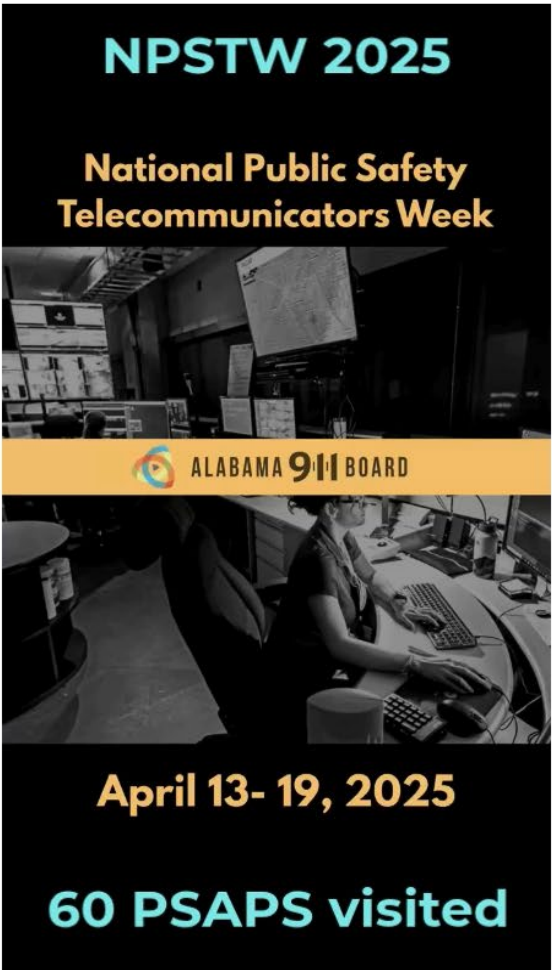
Months

6

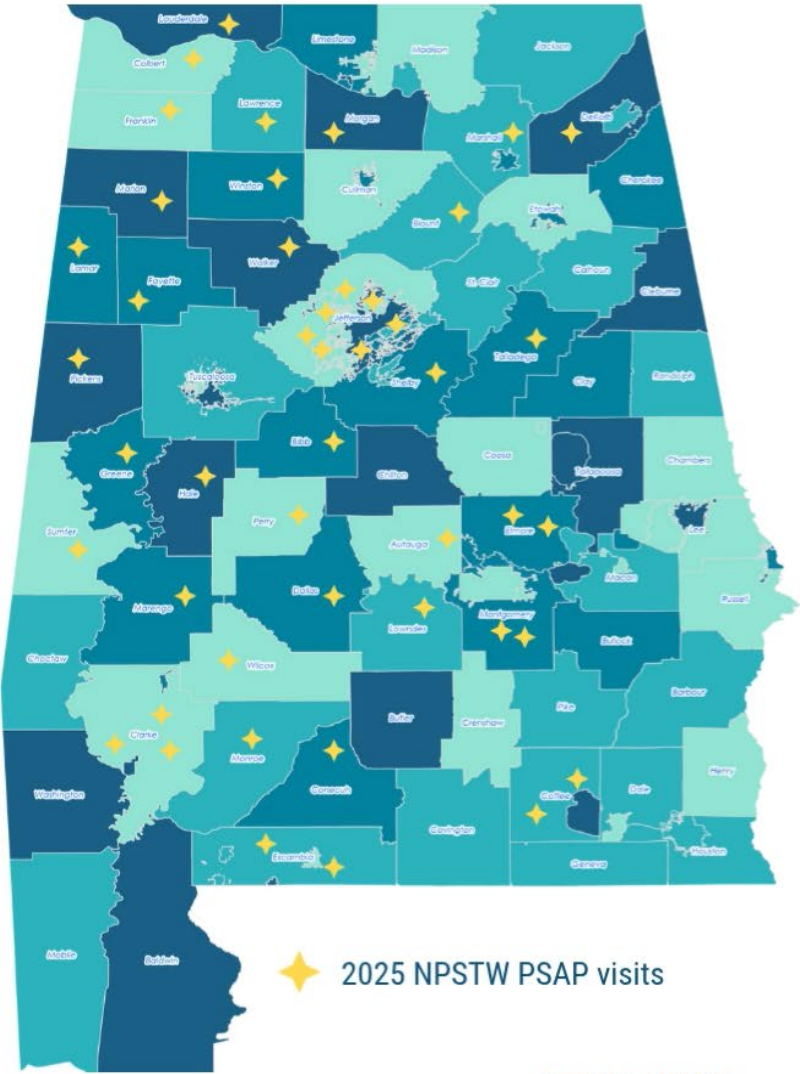
Board Staff

106

PSAPs visited



Timeline: March - April 2025



DANIEL HIPPS
TECHNICAL SPECIALIST

LAURA EHRHART
PROGRAM MANAGER

Education and Outreach

OUTREACH



LAURA EHRHART
PROGRAM MANAGER



National Public Safety Telecommunicators Week



DANIEL HIPPS
TECHNICAL SPECIALIST

Education and Outreach

OUTREACH AND PUBLIC EDUCATION

LATEST
NEWS



Alabama 9-1-1 Board

Published by Laura James

April 22 at 3:30 PM · 🌐

🔴 Get to Know Us: Episode 1 🔴

It's Deputy Director Adam Brown's birthday month, so he's kicking off our new staff spotlight series! 🎉
Expect baldness, thumbs, ketchup, cats, cakes, racecars, and some very questionable dance moves to collide. 🤪 Yeah, you know you're curious... watch now. 🎥🚗🐱🍰🏎️💃🕺



Adam Brown, Deputy Director for the Alabama nine one one Board.

0:18 / 3:31



By [Bethany Davis](#)
Published: May 14, 2025 at 6:10 AM CDT | Updated: May 14, 2025 at 7:15 AM CDT
✉️    

MONTGOMERY, Ala. (WSFA) - Did you know you can TEXT 911 if you have an emergency and feel like you can't talk on the phone? The Alabama 911 Board wants to make sure more people know about this option.

Calling 911 is still the best way to get the fastest help, but if you find yourself in an emergency that doesn't feel safe to speak out loud, or if you're unable to speak, texting can be an important tool.



TODAY IN ALABAMA

YOU CAN TEXT 911 IN EMERGENCY SITUATIONS

Texting 911 is just like texting anyone else.

Texting 911 is just like texting anyone else. Enter the numbers 9-1-1 in the "to" or "recipient" field of your messaging app. Text the exact location of the emergency and briefly describe what kind of help you need, then press the send button.

Technology

TAB 5



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Alabama 9-1-1 Board



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Technology

- ❖ ANGEN
- ❖ GIS





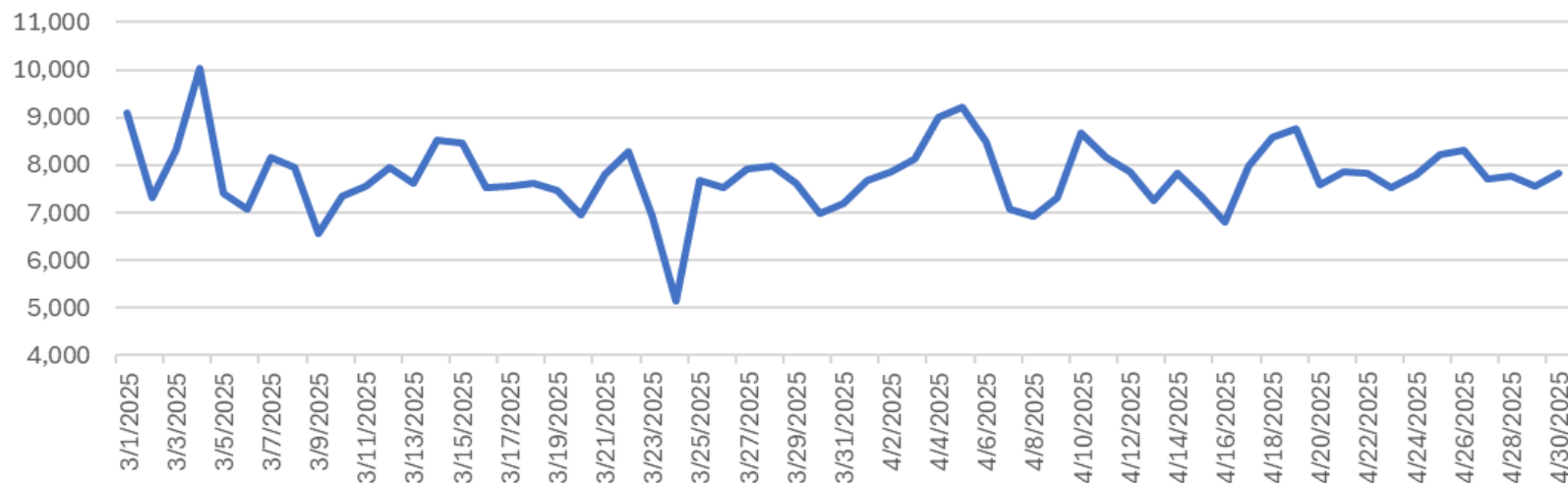
Alabama Next Generation Emergency Network

ANGEN 2.0

Report for March 1 - April 30, 2025

May 21, 2025

Call Counts March 1, 2025 - April 30, 2025

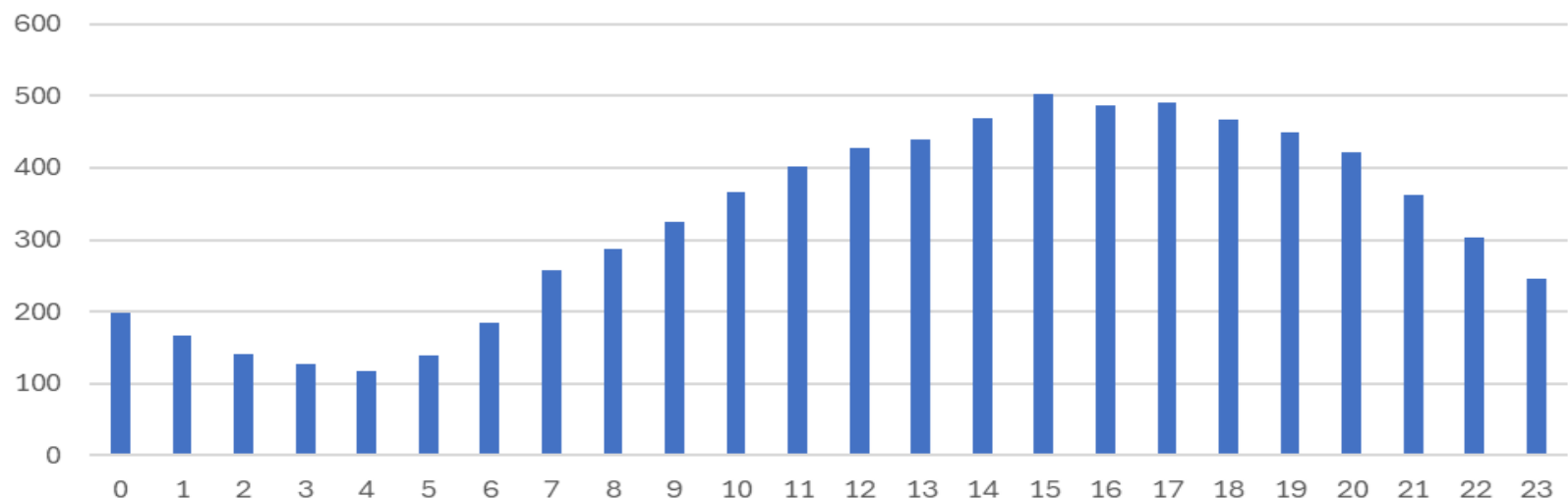


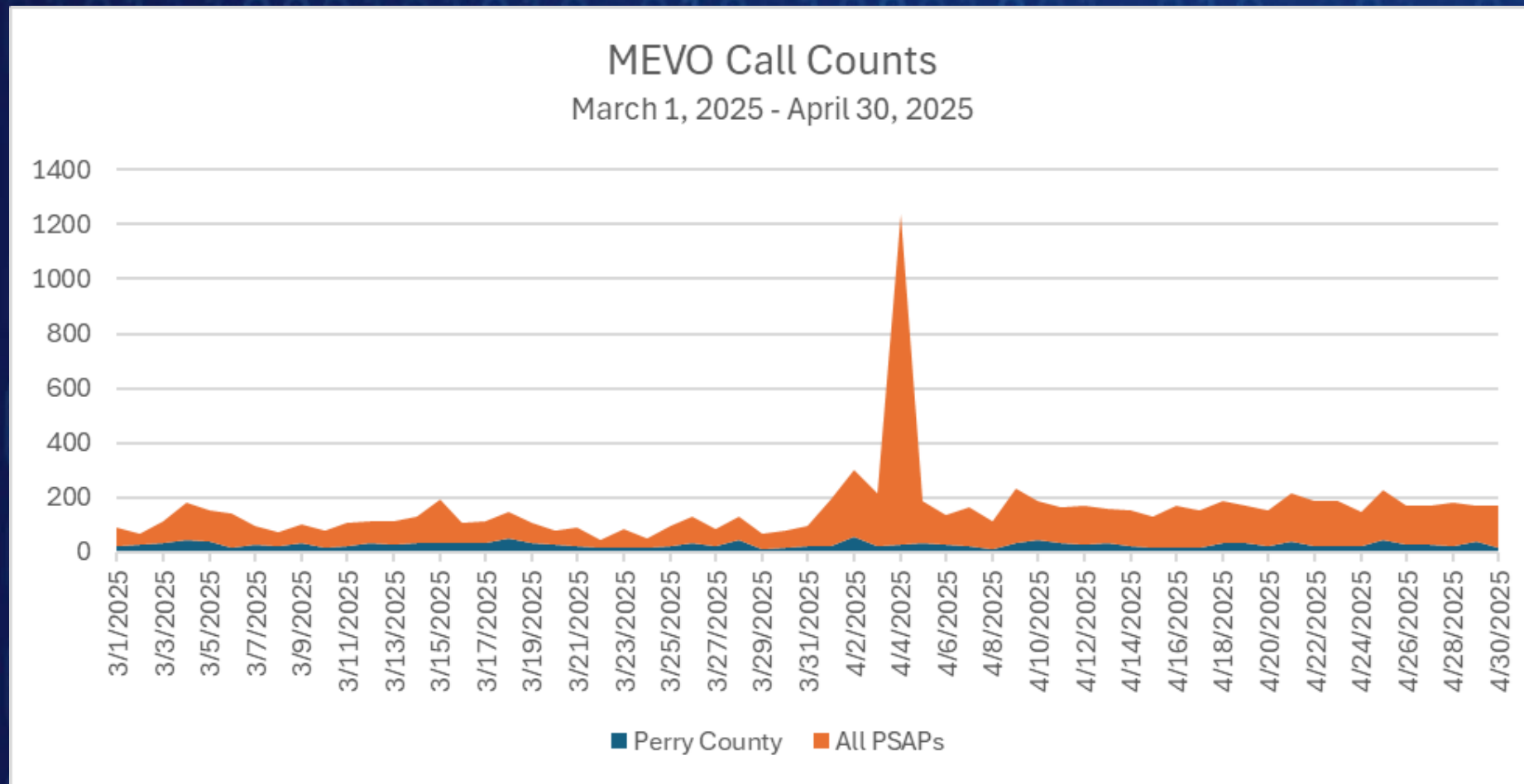
The largest call volume occurred on March 4th, with 10,021 calls processed. The second-largest call volume day was April 5th, with 9,226 calls processed.

The total number of calls since the last reporting period was 474,364, averaging 7,776. This was an increase of 17,710 from the last reporting period of 456,654 total calls and an average of 7,486 calls per day.

The busiest hour of the reporting period was 3:00 PM, while 4:00 AM was the least busy.

Average Calls by Hour of the Day March 1, 2025 - April 30, 2025

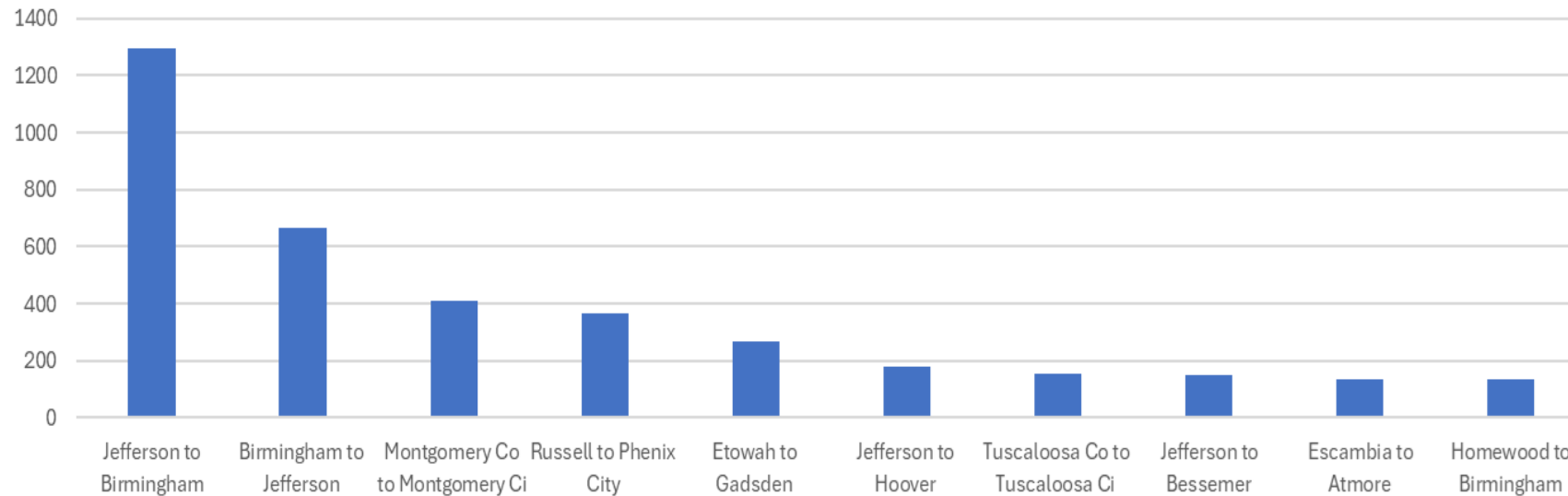




7,957 total MEVO call count with an average of 130 per day, increasing from the previous reporting period of 4,123 total calls, averaging 70 per day.

**Perry County operates solely on MEVO.*

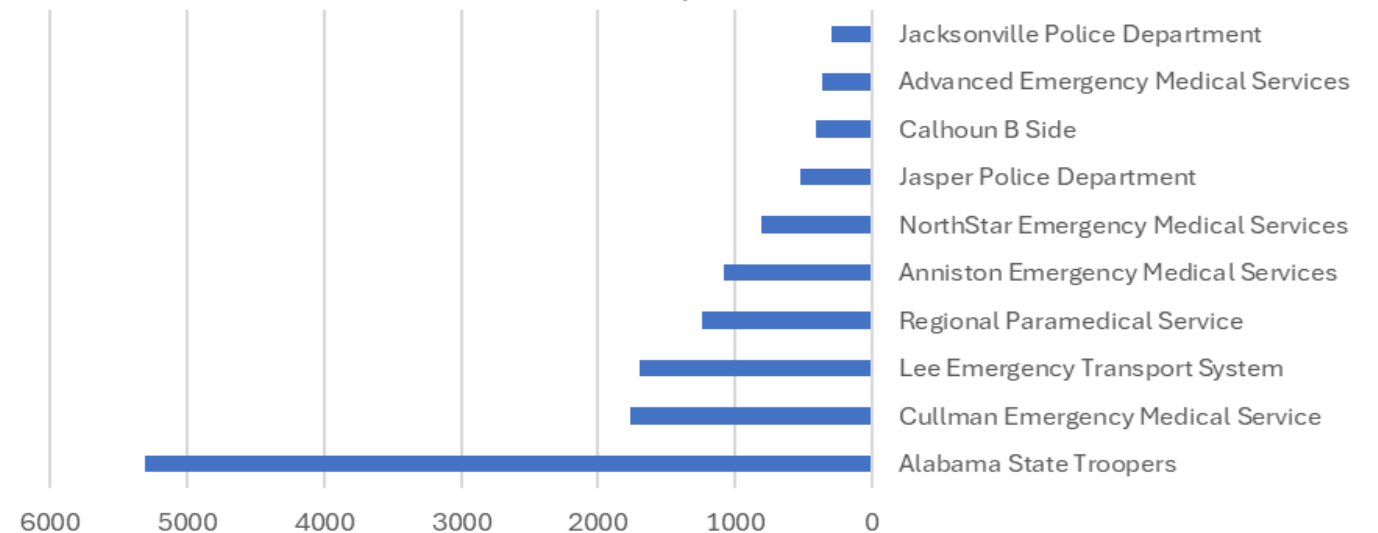
Top 10 Primary to Primary Transfers March 1, 2025 - April 30, 2025

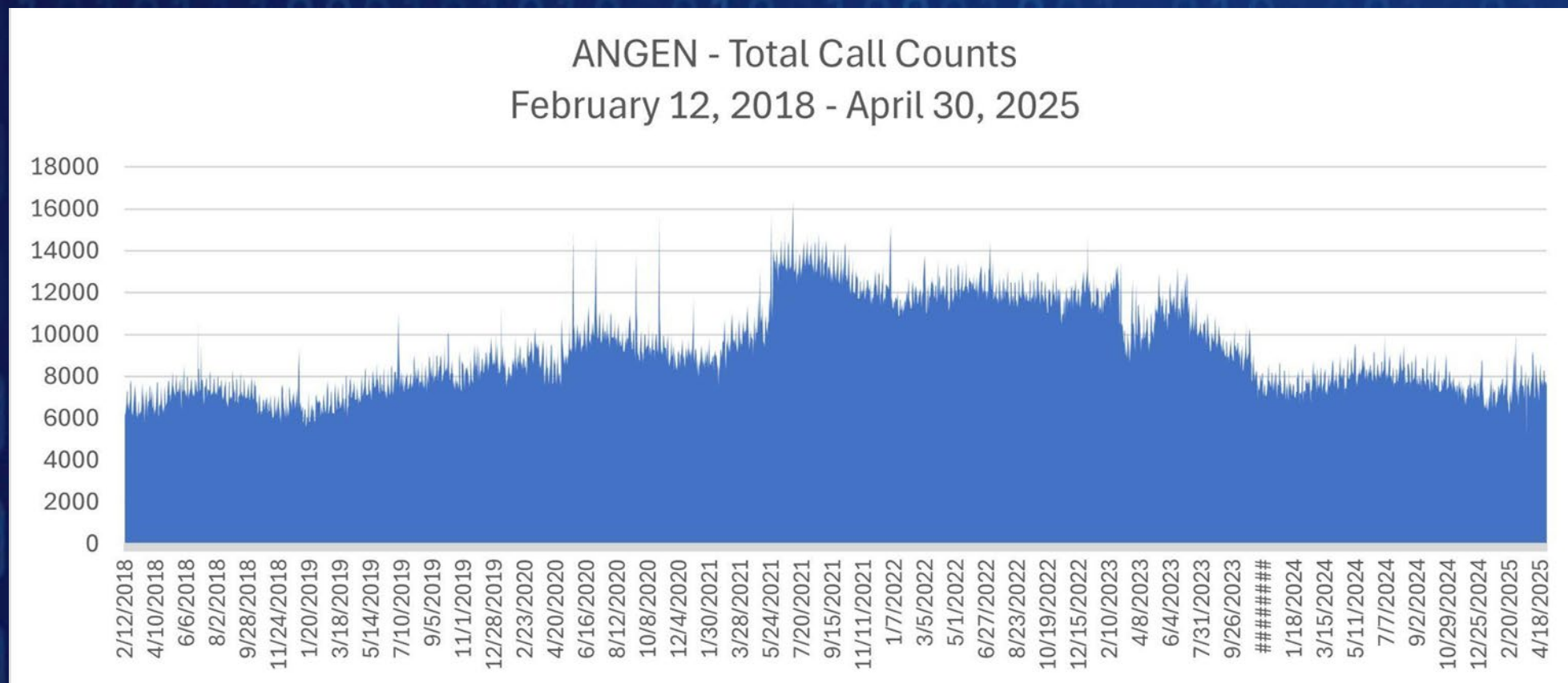


The number of primary-to-primary PSAP transfers increased 20% from the last reporting period from 12,165 to 14,659.

*Alabama State Troopers, Lee ETS, Cullman EMS, and NorthStar are all on-network transfers.

Top 10 In-State Secondary Transfers March 1, 2025 - April 30, 2025



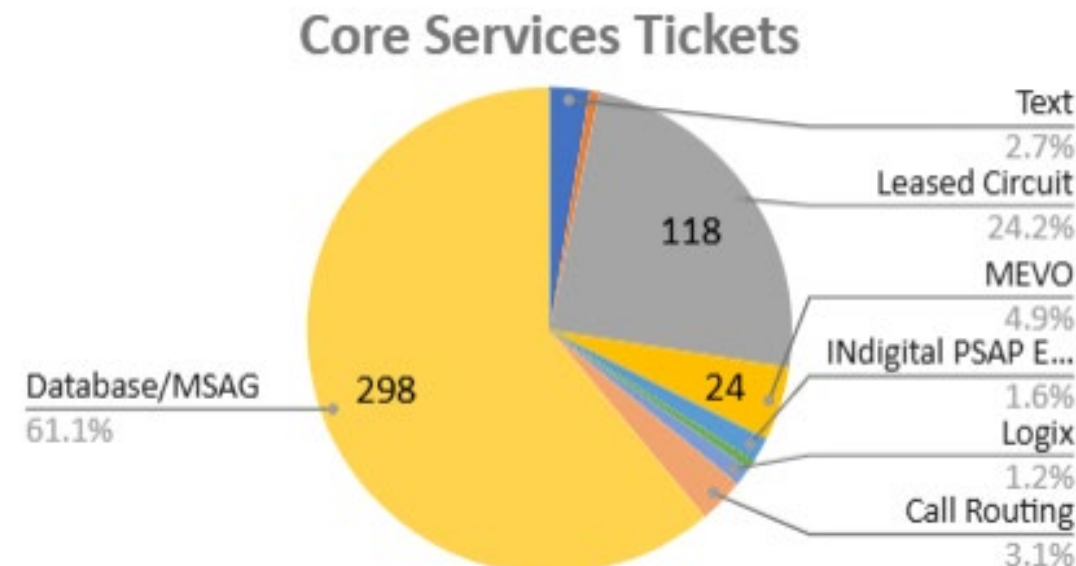
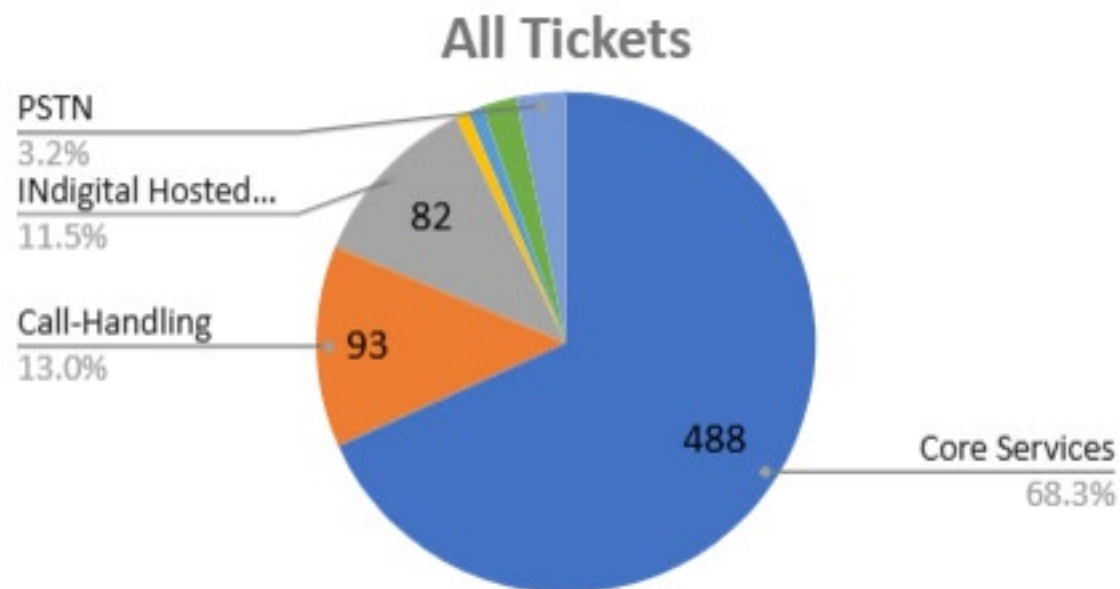


ANGEN has now processed over **24.6 million calls!**

Total Call Volume for February 12, 2018 – March 30, 2025: **24,684,496**

[illegible]

Support Tickets



A total of 718 tickets were created since the last report.

68.3% of those tickets were core services related.

The easiest and most efficient way to notify INdigital of trouble or to report a problem is to call the NSOC at 877.469.2010 or email support@indigital.net. The NSOC is staffed 24/7/365.

Weather Impacts

April 5 - 6, 2025

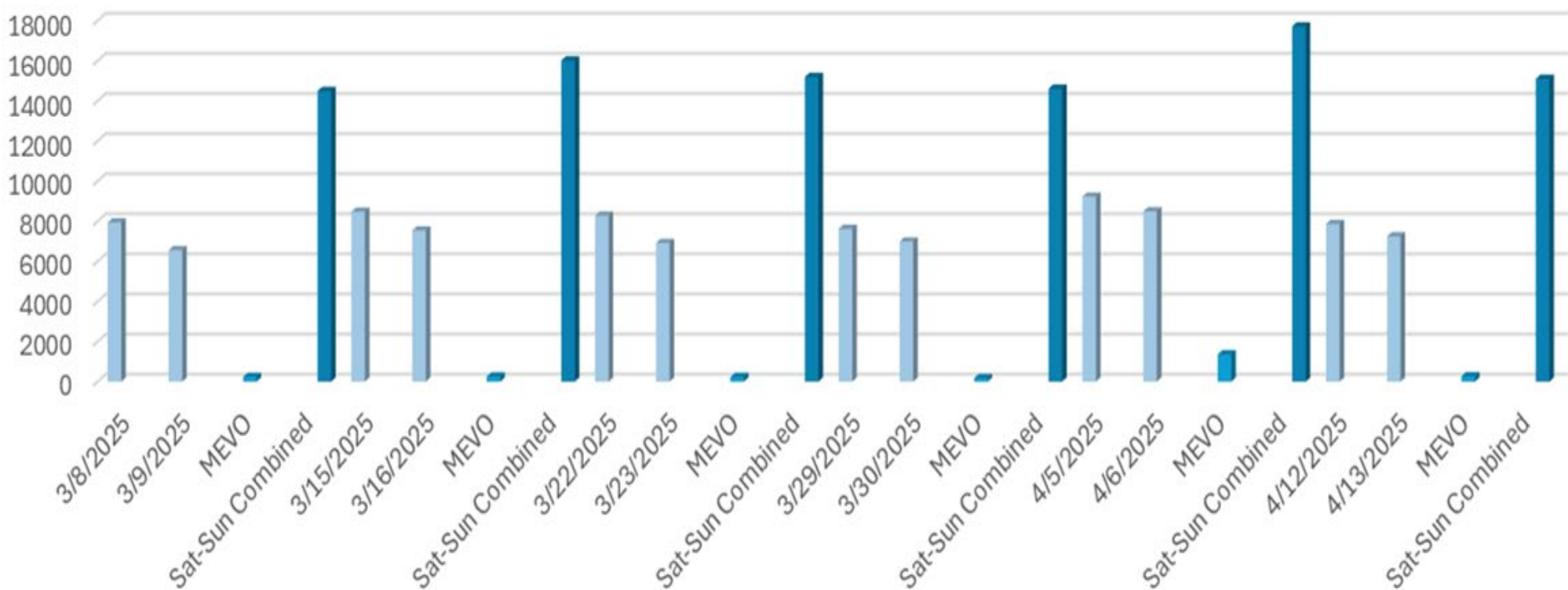


A slow-moving weather system caused widespread flash flooding and severe weather throughout Alabama. At least 7 confirmed tornadoes contributed to the escalated call volume on April 5th and 6th, 2025.

52 of our 67 counties suffered damage.

This event followed two previous weekend rounds of devastating severe weather, which caused multiple fatalities and widespread tornadoes.

Call Volume Comparison

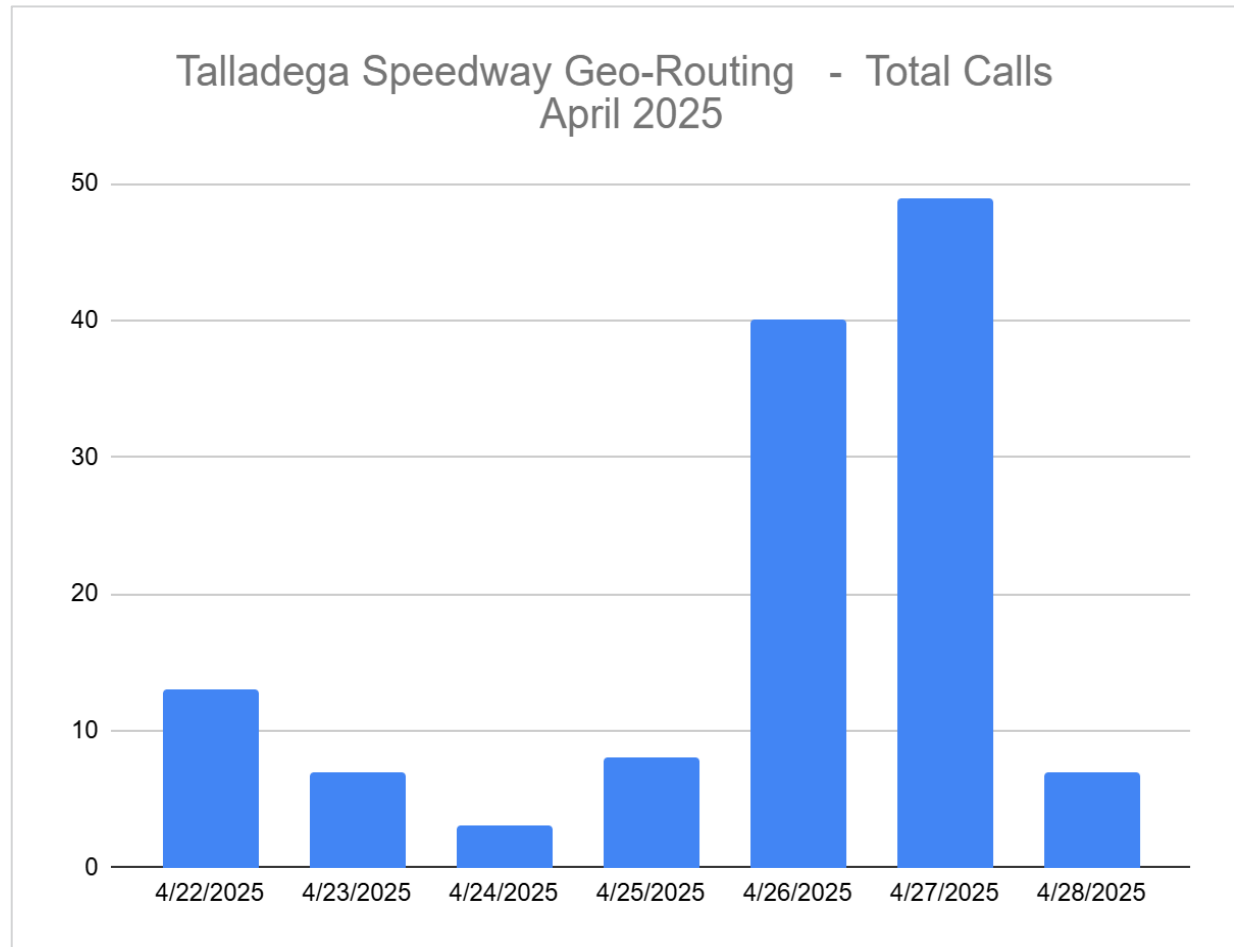
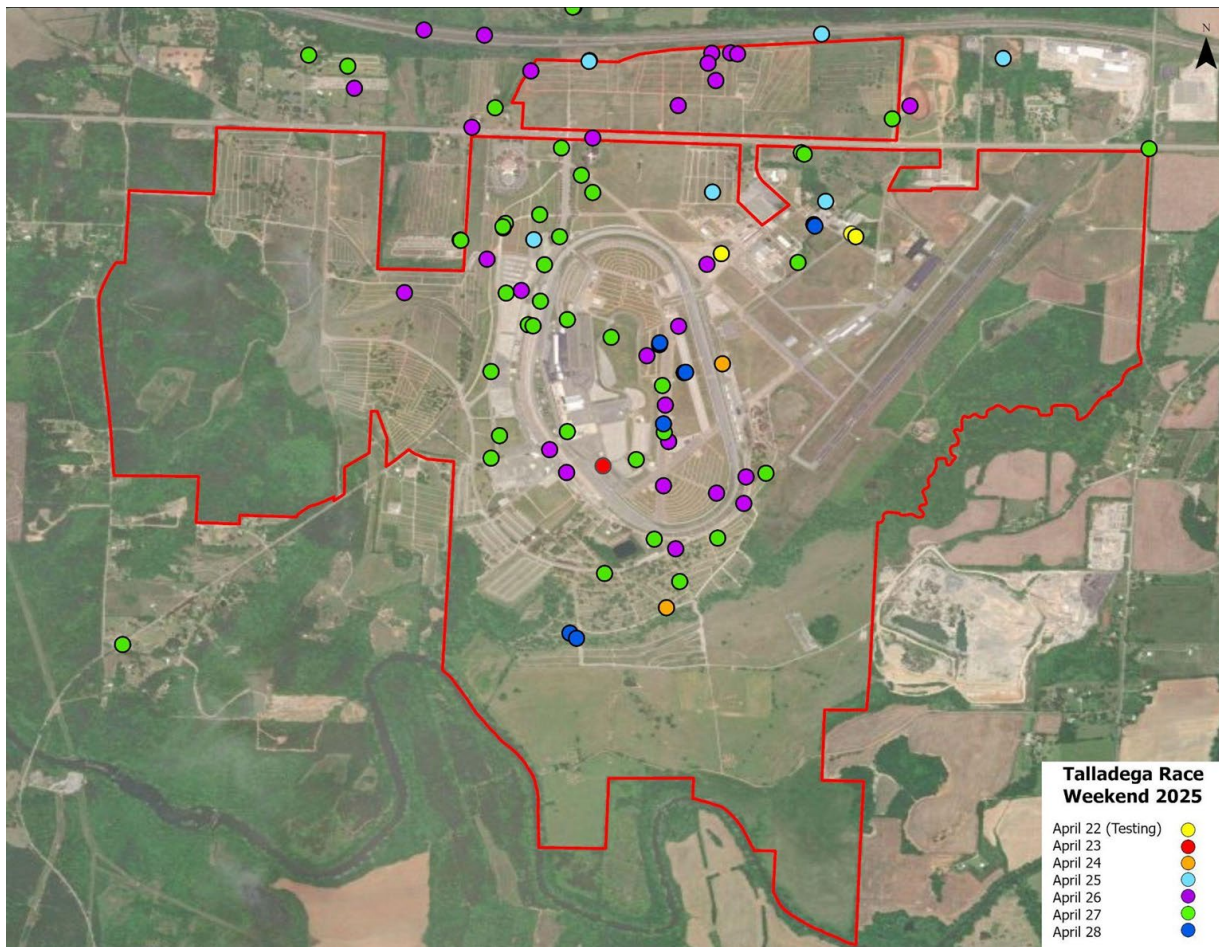


Talladega Superspeedway Geo-Routing

April 2025



Geo-routing for the Spring Talladega races turned up daily April 22 – 28, 2025, for a total of 49 9-1-1 calls. Talladega operates using remote Vesta positions located on site of the Speedway.



Questions?



877.469.2010
support@indigital.net
info@indigital.net

1616 Directors Row,
Fort Wayne, IN 46808

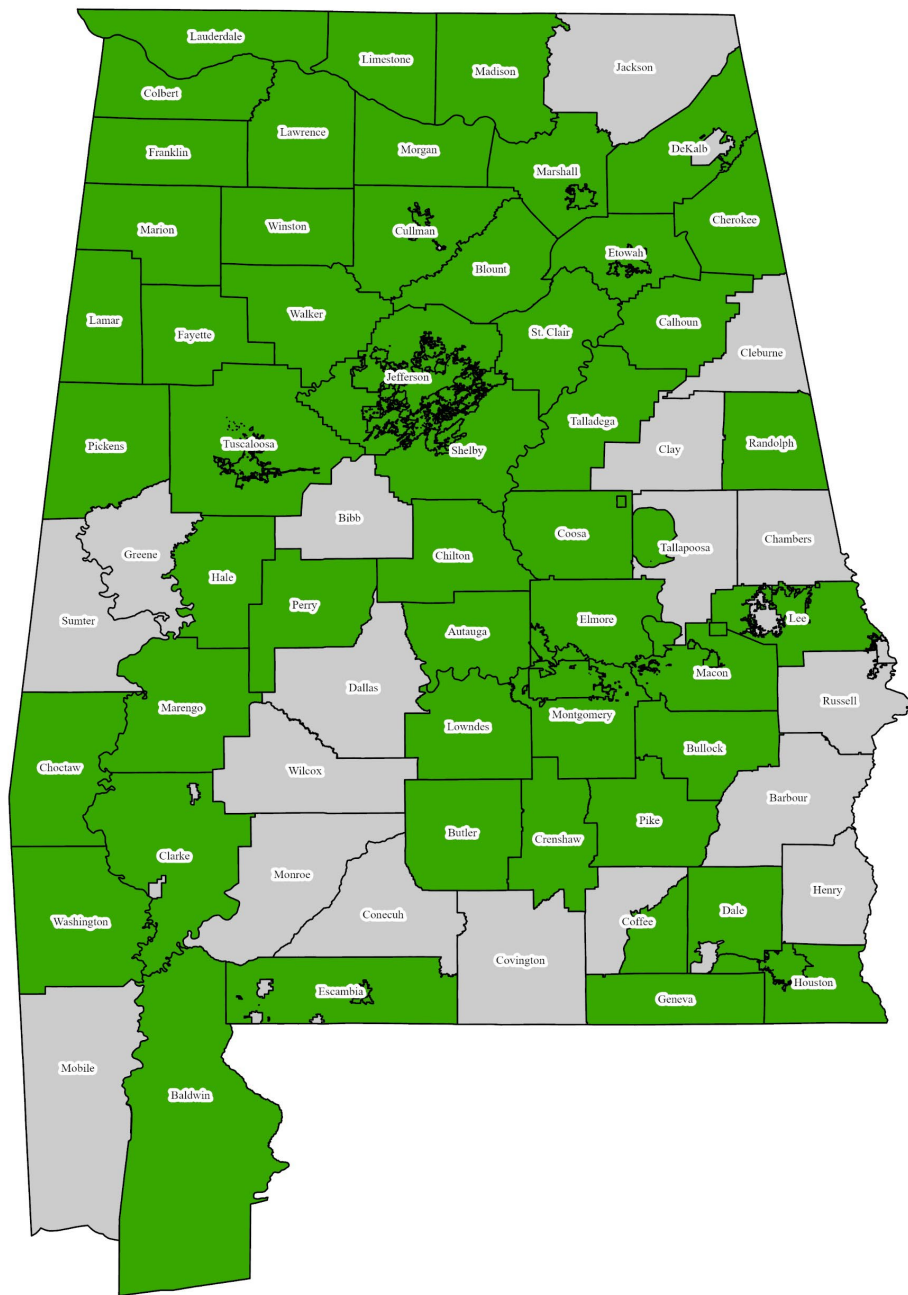


Melissa Carpenter
mcarpenter@indigital.net
334.531.9152

Technology

- ❖ **ANGEN**
- ❖ **GIS**





PSAPs GIS Program Has Visited

- 78 PSAPs have been visited in person
- Representing 74% of all PSAPs in the State
- 51 County PSAPs
- 27 Municipal PSAPs

Visited This Period

New Visit

Albertville
 Alexander City
 Autauga County
 Bessmer
 Cherokee County
 Hoover
 Millbrook
 Pelham
 Talladega County
 Tallassee

Re-Visit

Adamsville
 Baldwin County
 Birmingham
 Blount County
 Etowah County
 Hueytown
 Irondale
 Midfield
 Pleasant Grove
 Washington County



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Alabama 9-1-1 Board



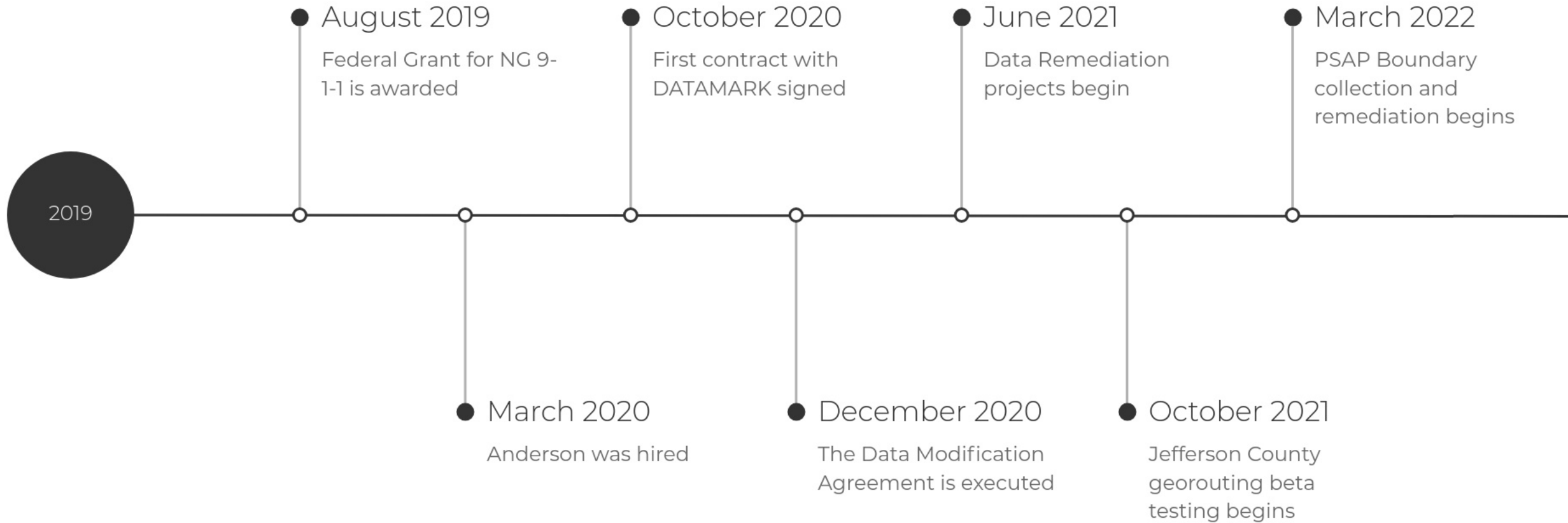
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An Abbreviated History of the Alabama 9-1-1 Board's GIS Program



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Alabama 9-1-1 Board

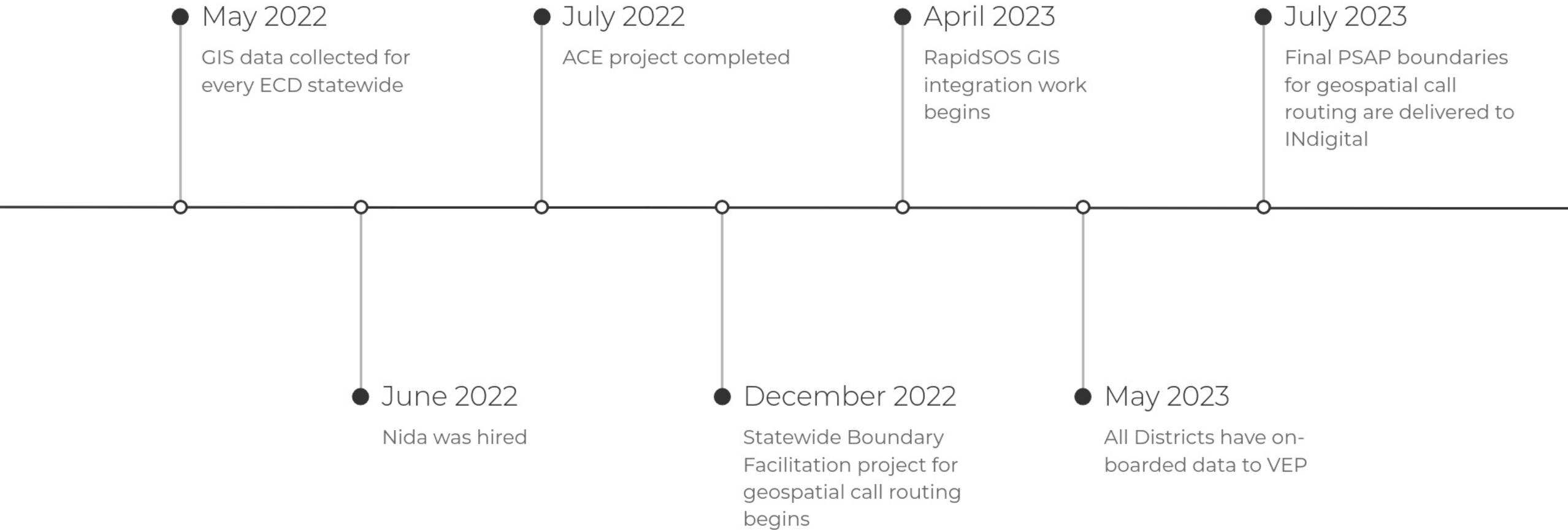


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An Abbreviated History of the Alabama 9-1-1 Board's GIS Program



@alabama911board



Alabama 9-1-1 Board

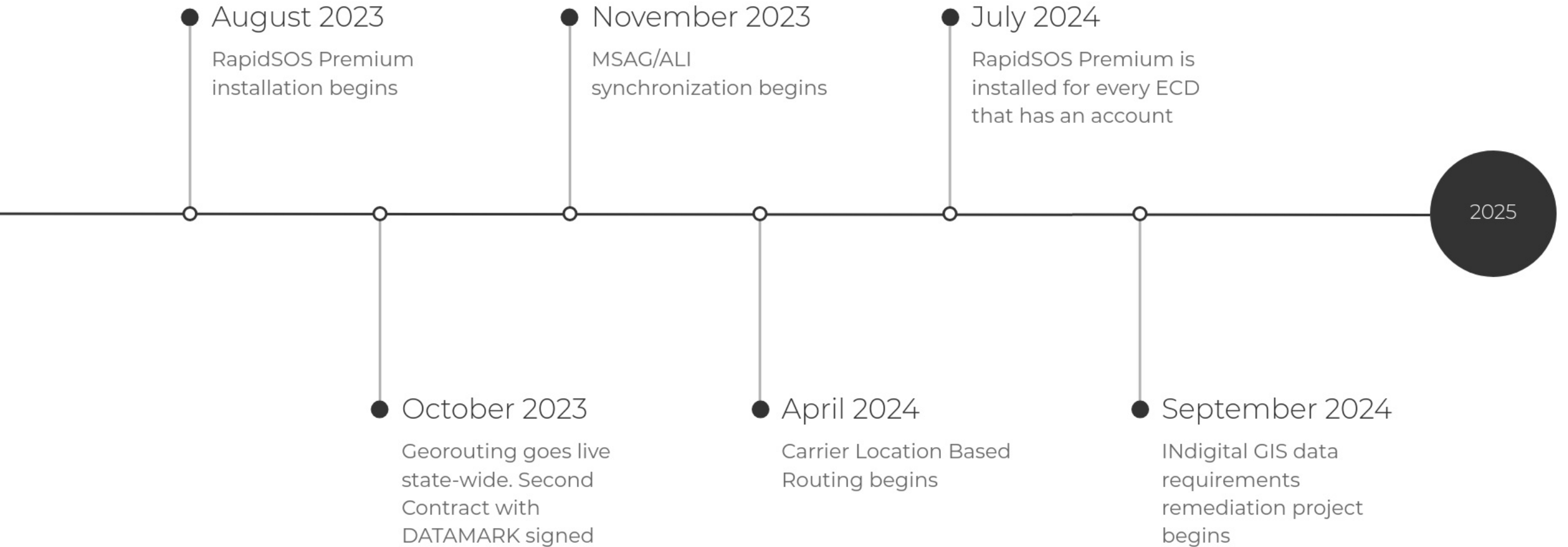


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An Abbreviated History of the Alabama 9-1-1 Board's GIS Program



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Alabama 9-1-1 Board



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The Current and Future Uses of GIS in Alabama 9-1-1



Current

Only PSAP boundaries are being used to route wireless calls.



Current

The location information used to route is obtained with a database dip.



Current

GIS data is handed off between the board and INdigital.



Future

All required layers can be utilized during any call routing.



Future

Location information will come with the call (PIDF-LO).



Future

GIS data will be passed via a spatial interface, where it will be stored and will then provision the other functional elements.

Credit: Rachel Morrison - INdigital



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Alabama 9-1-1 Board



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Developing Next Generation Core Services for Alabama 9-1-1

Alabama 9-1-1 Board's Collaboration

The Alabama 9-1-1 Board has been working in conjunction with INdigital and DATAMARK to develop the Next Generation Core Services of the ANGEN network.

NENA's NG9-1-1 GIS Data Model

These core services require the GIS layers of the NENA Standard for NG9-1-1 GIS Data Model (NENA-STA-006.2a-2022) to enable them to function as designed.

Importance of GIS Layers

Without these GIS layers, the core services will not work. Further, these GIS data layers must meet a minimum standard to run correctly.

INdigital's Minimum Requirements

Based on the development of their core services, INdigital has outlined what minimum requirements the GIS data must meet.

DATAMARK's VEP Validation Remediation

DATAMARK then outlined which VEP validations must be remediated to edit the GIS layers to conform to INdigital's minimum requirements.



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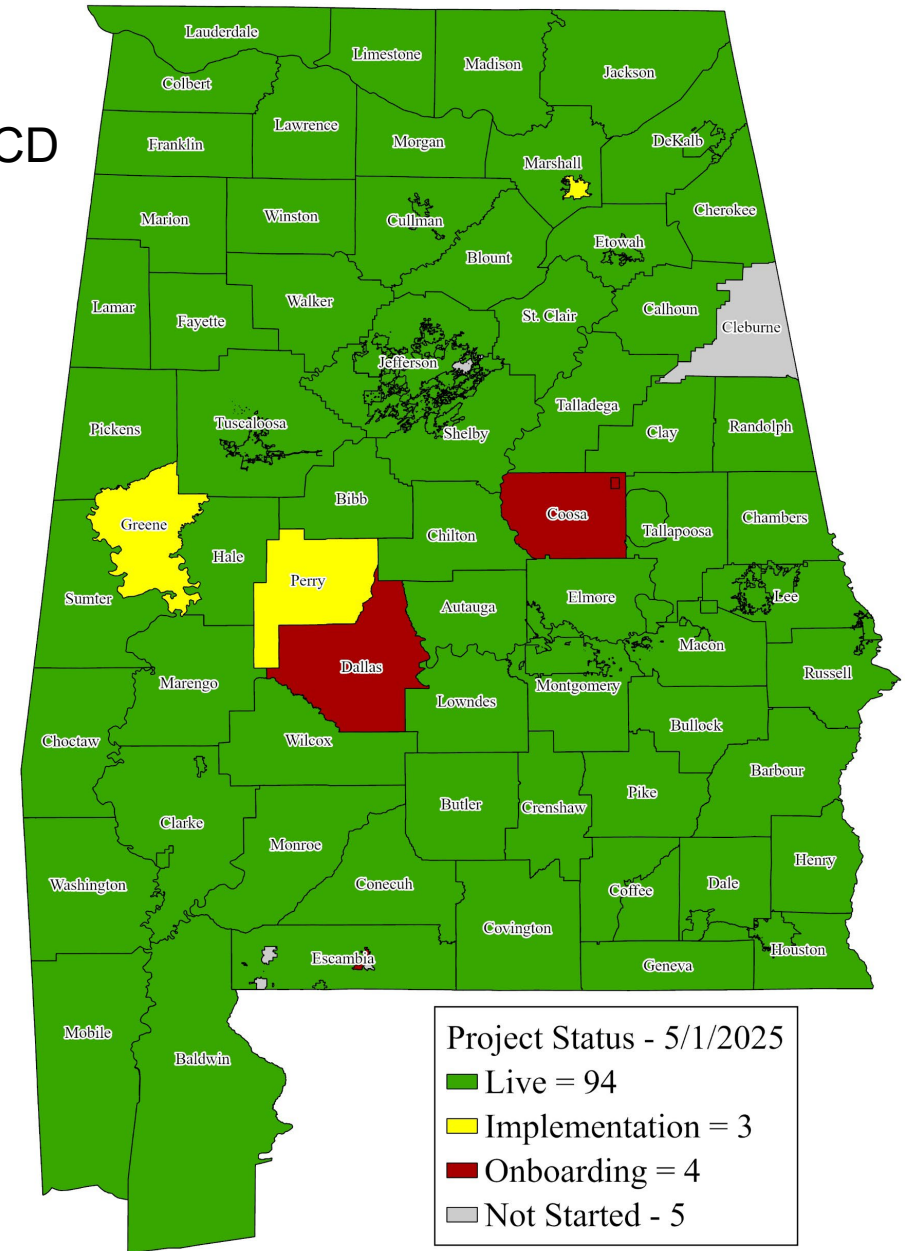
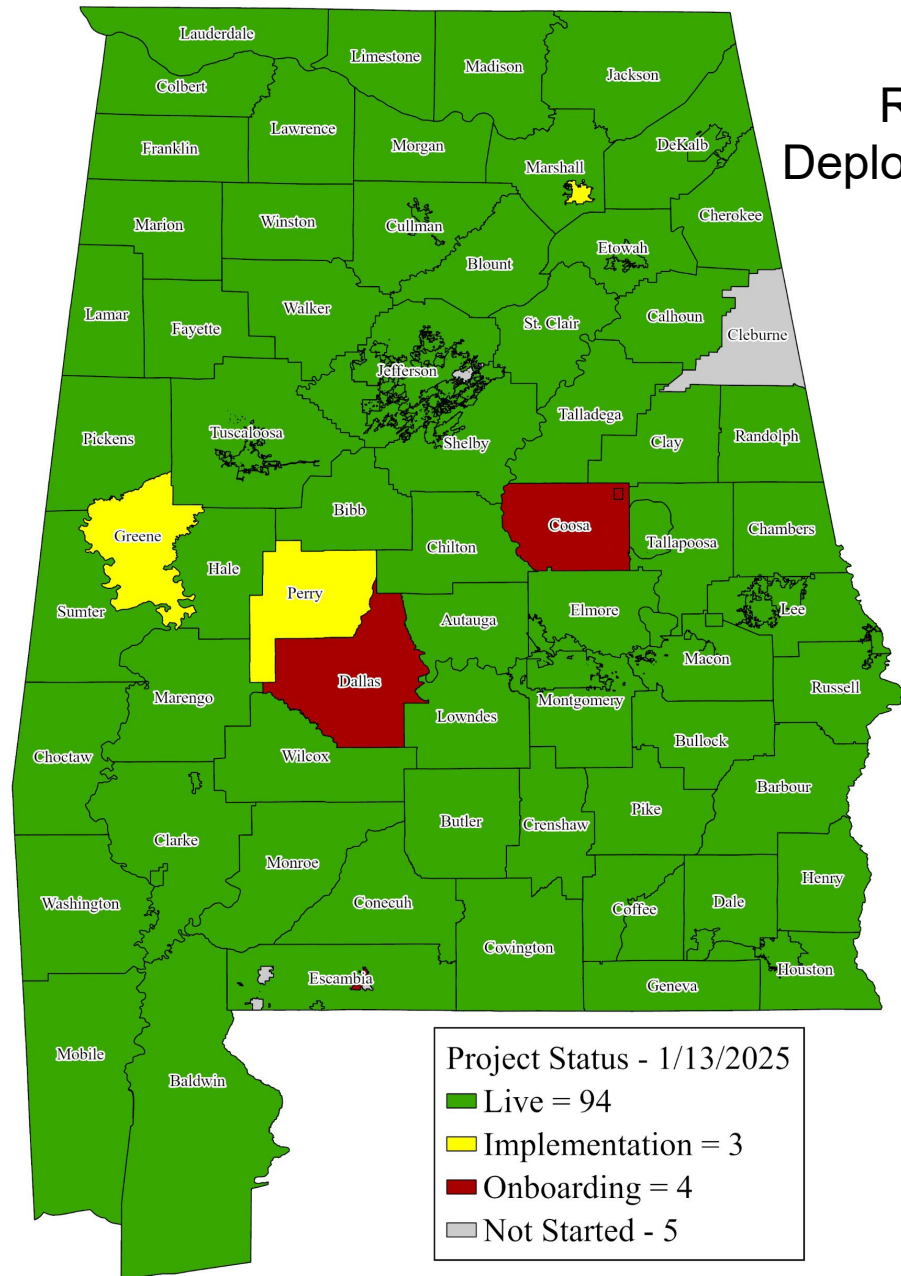


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RapidSOS Project Deployment Status by ECD



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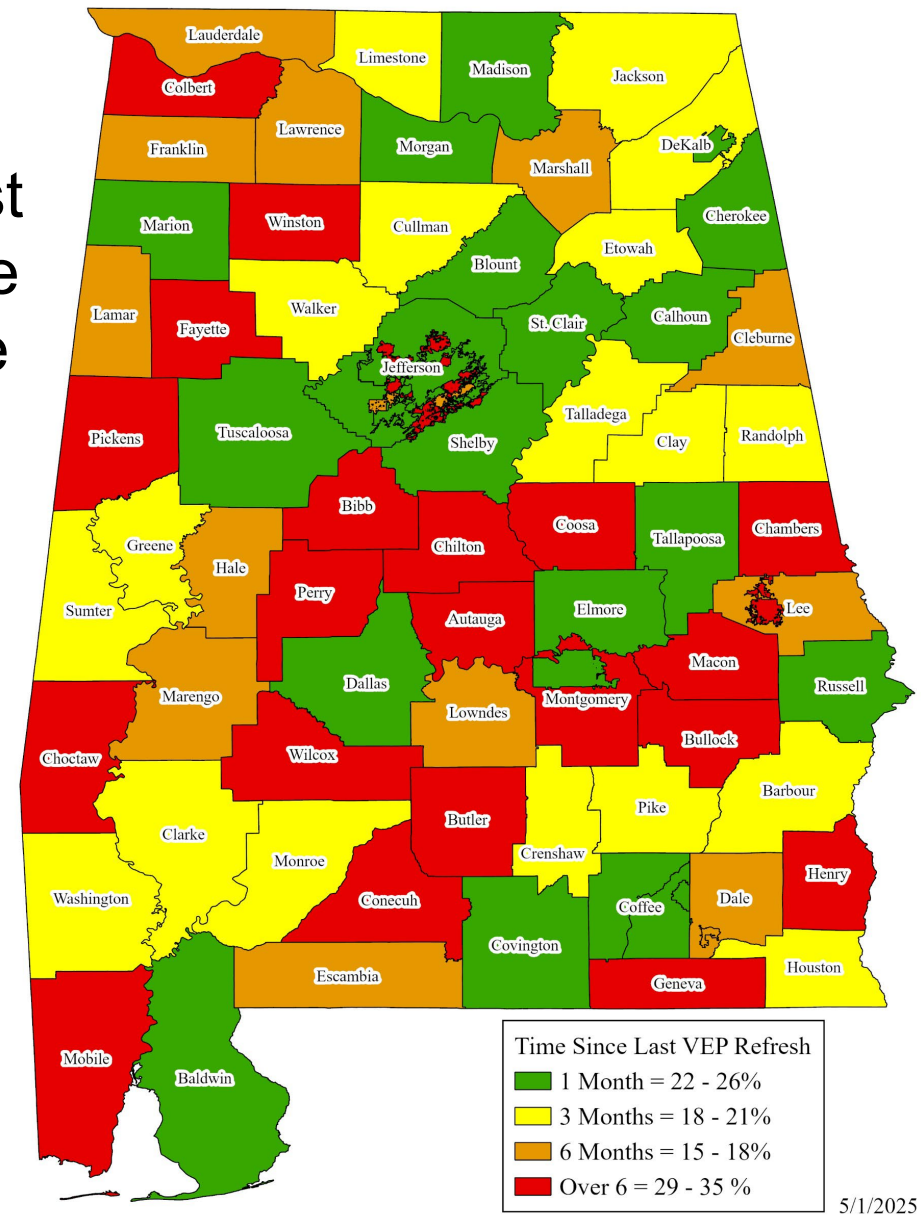
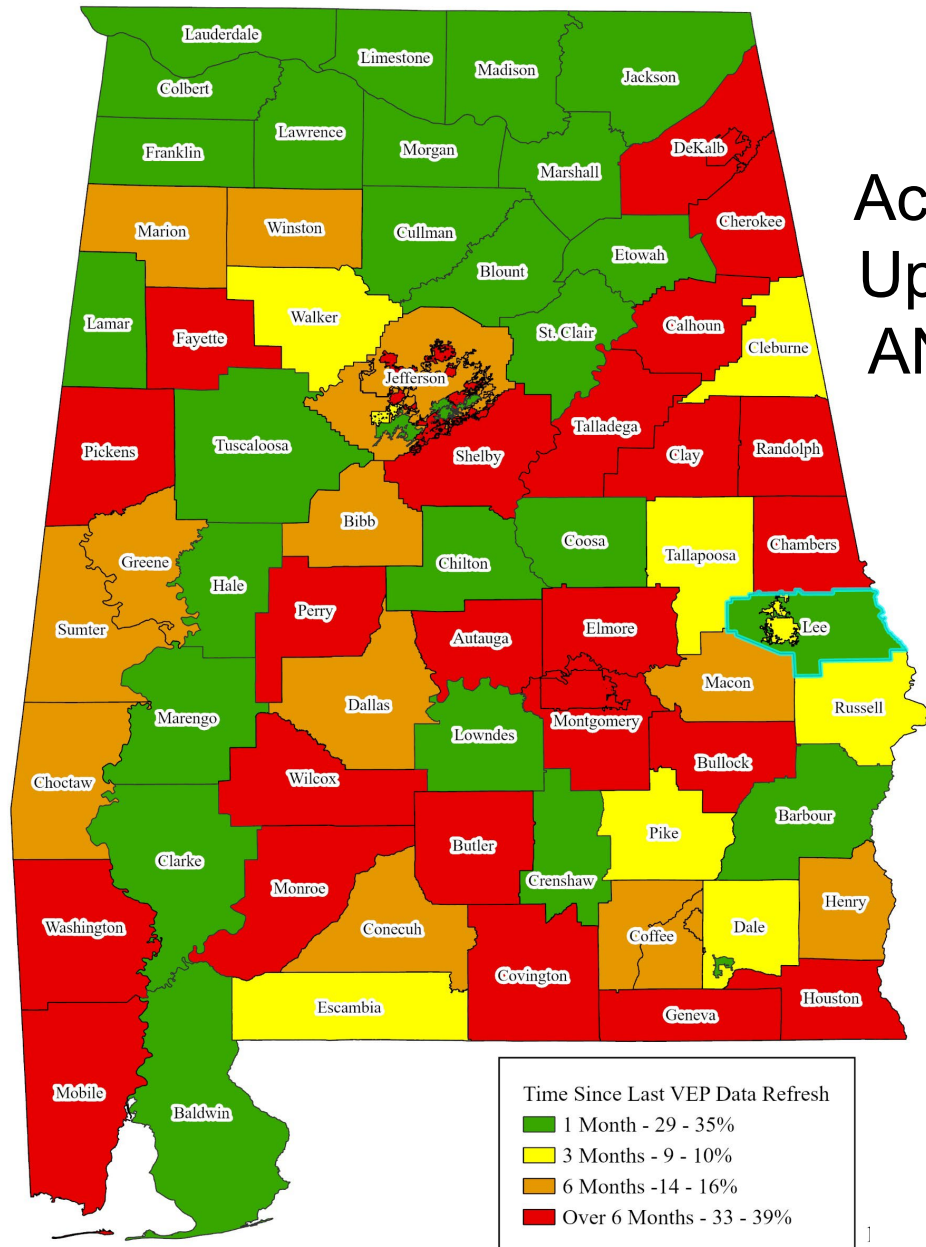


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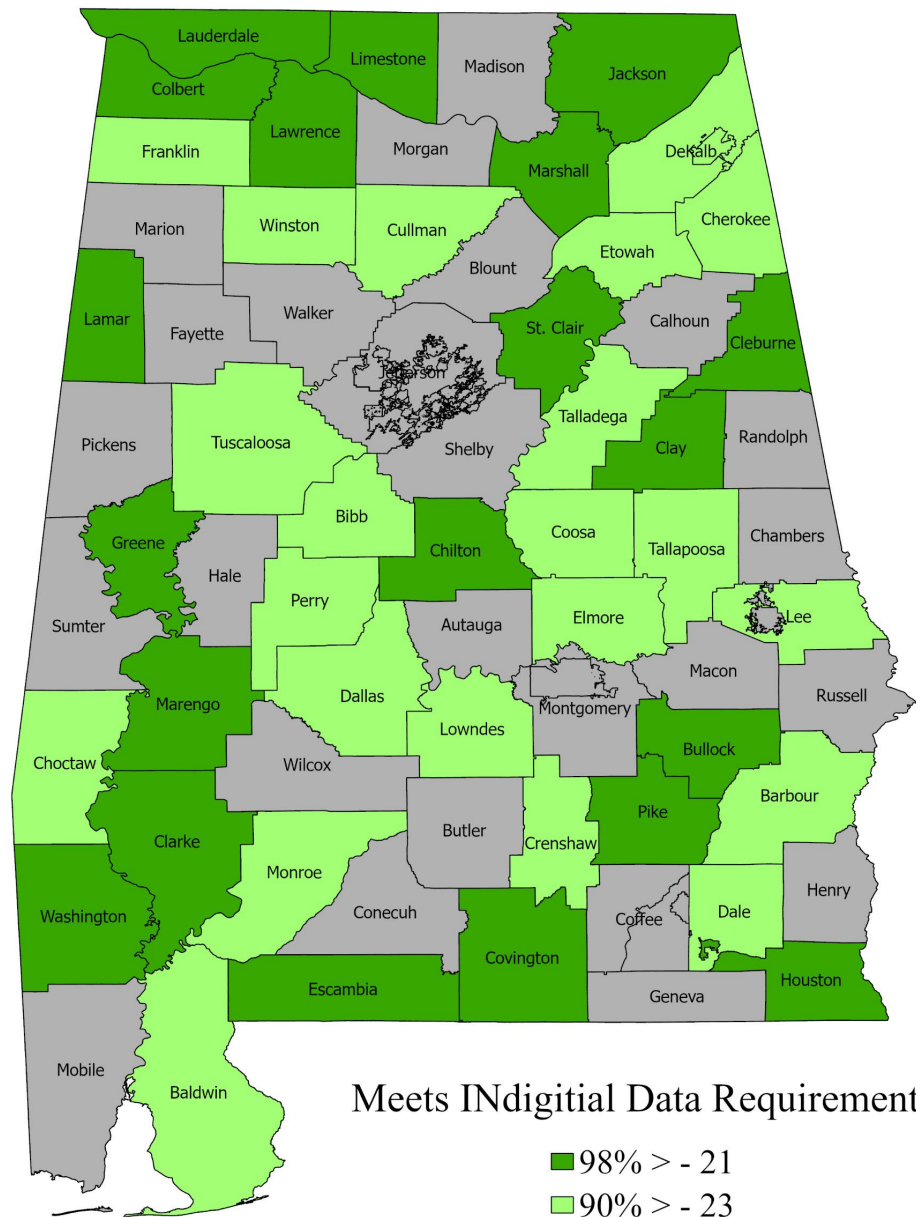
ECD Data Recency: Accounts for last Upload, Validate AND Aggregate



5/1/2025

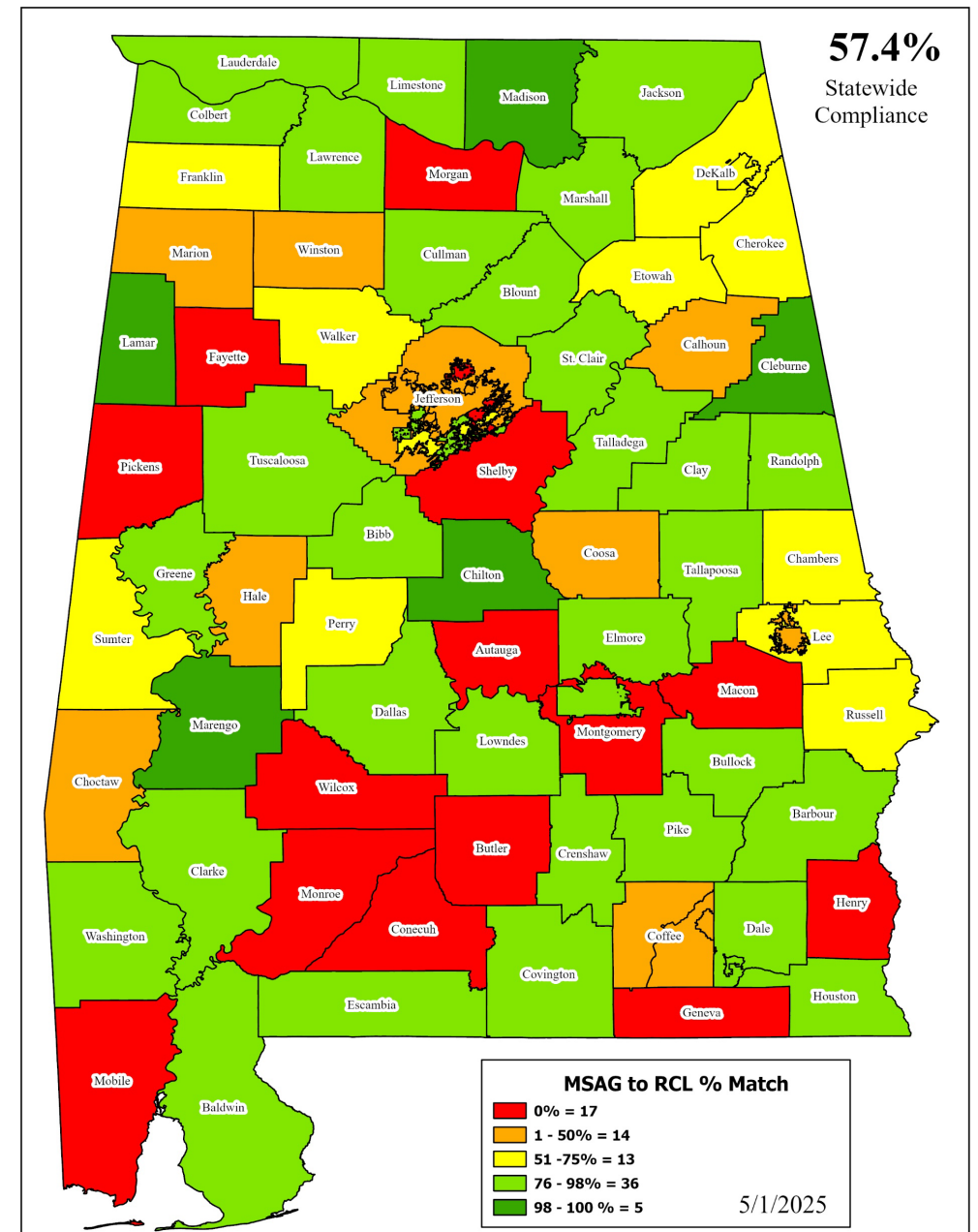
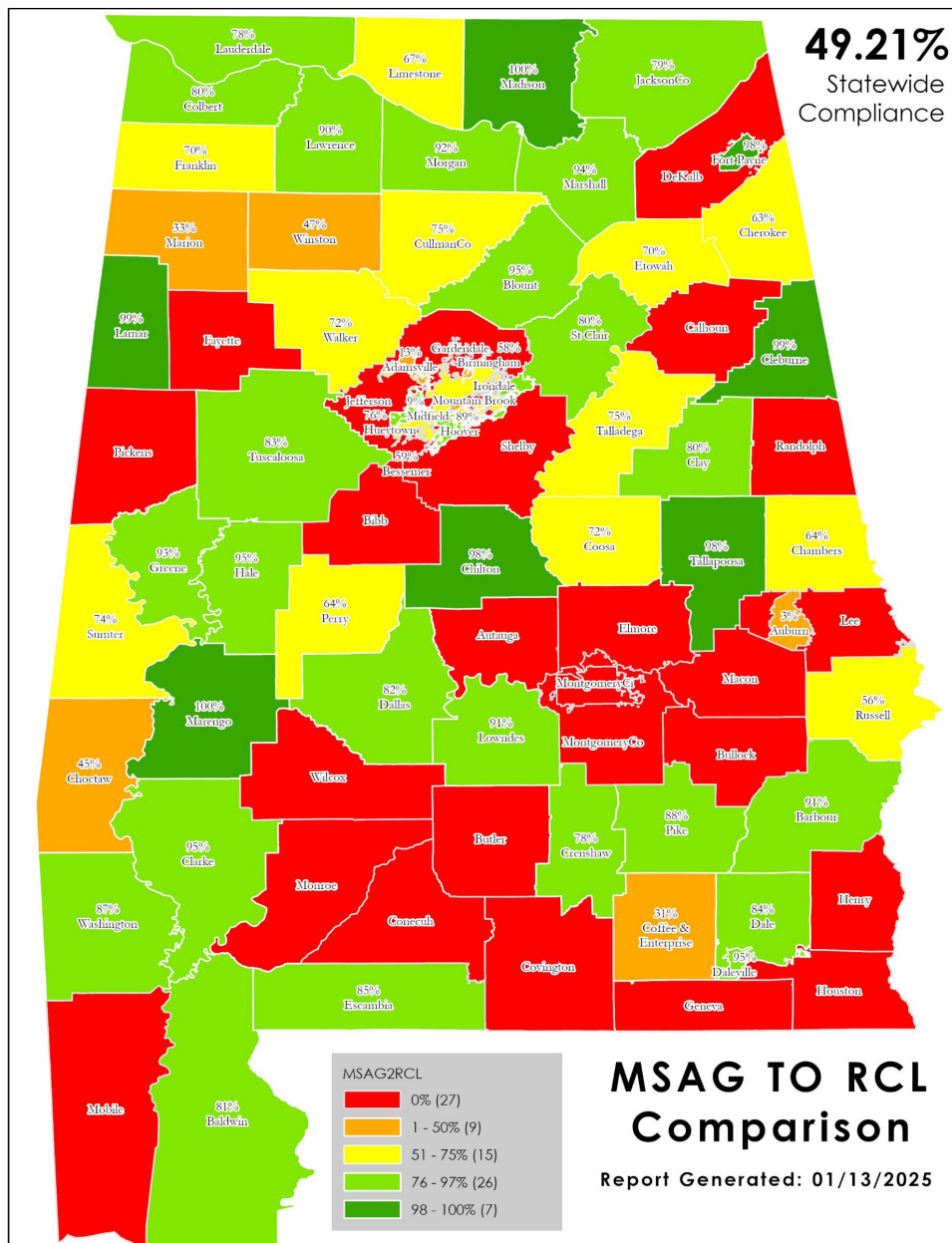


[illegible]



- INdigital Outlined Minimum Data Requirements
- DATAMARK Identified 27 validations that correlate to the INdigital requirements within VEP
- Data readiness grade is an average of the anomaly counts over the 27 validations
- 98% readiness is considered ready to provision to INdigital's NG 9-1-1 core services
- 90% is nearly ready but has some "client verify" issues to work through.





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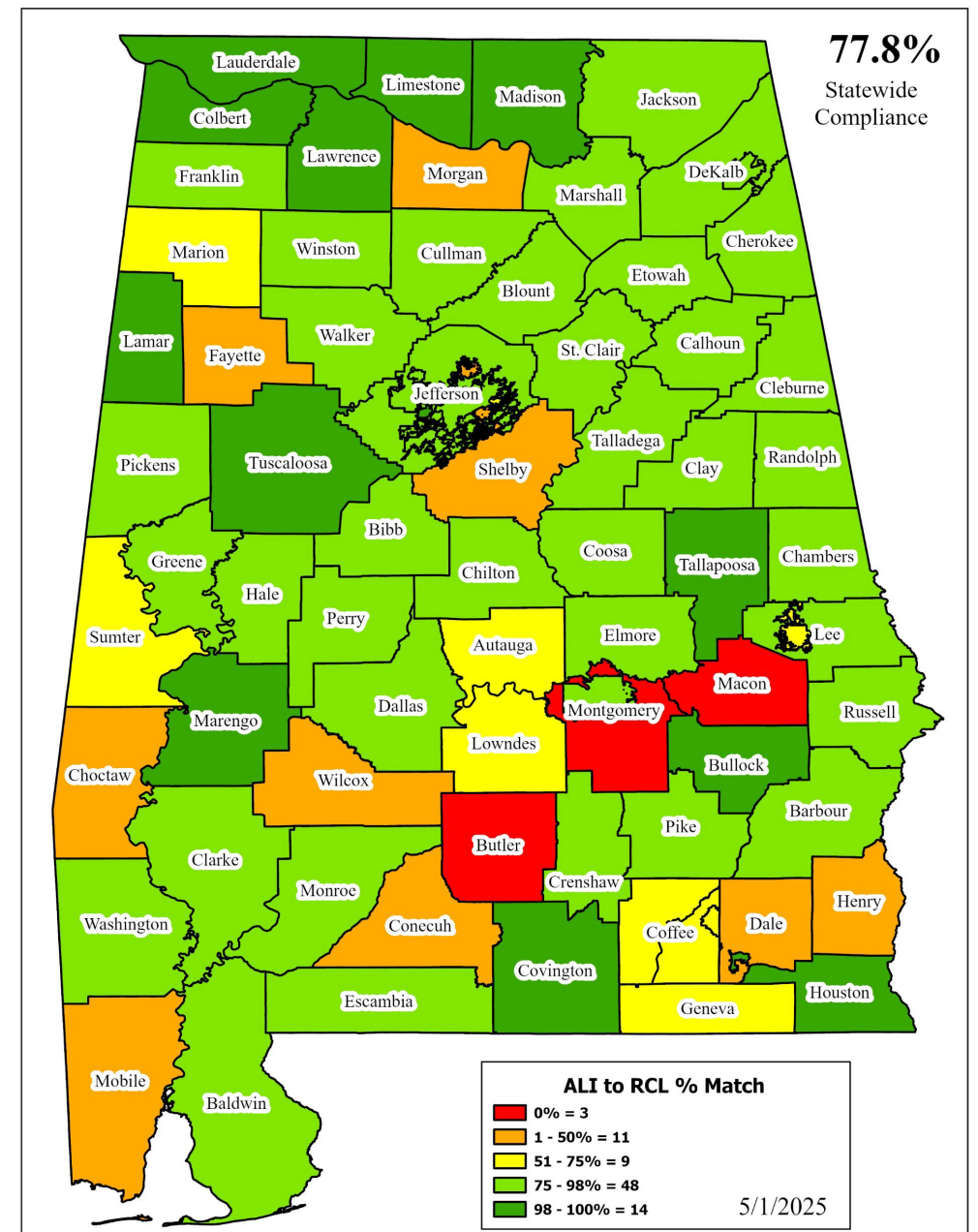
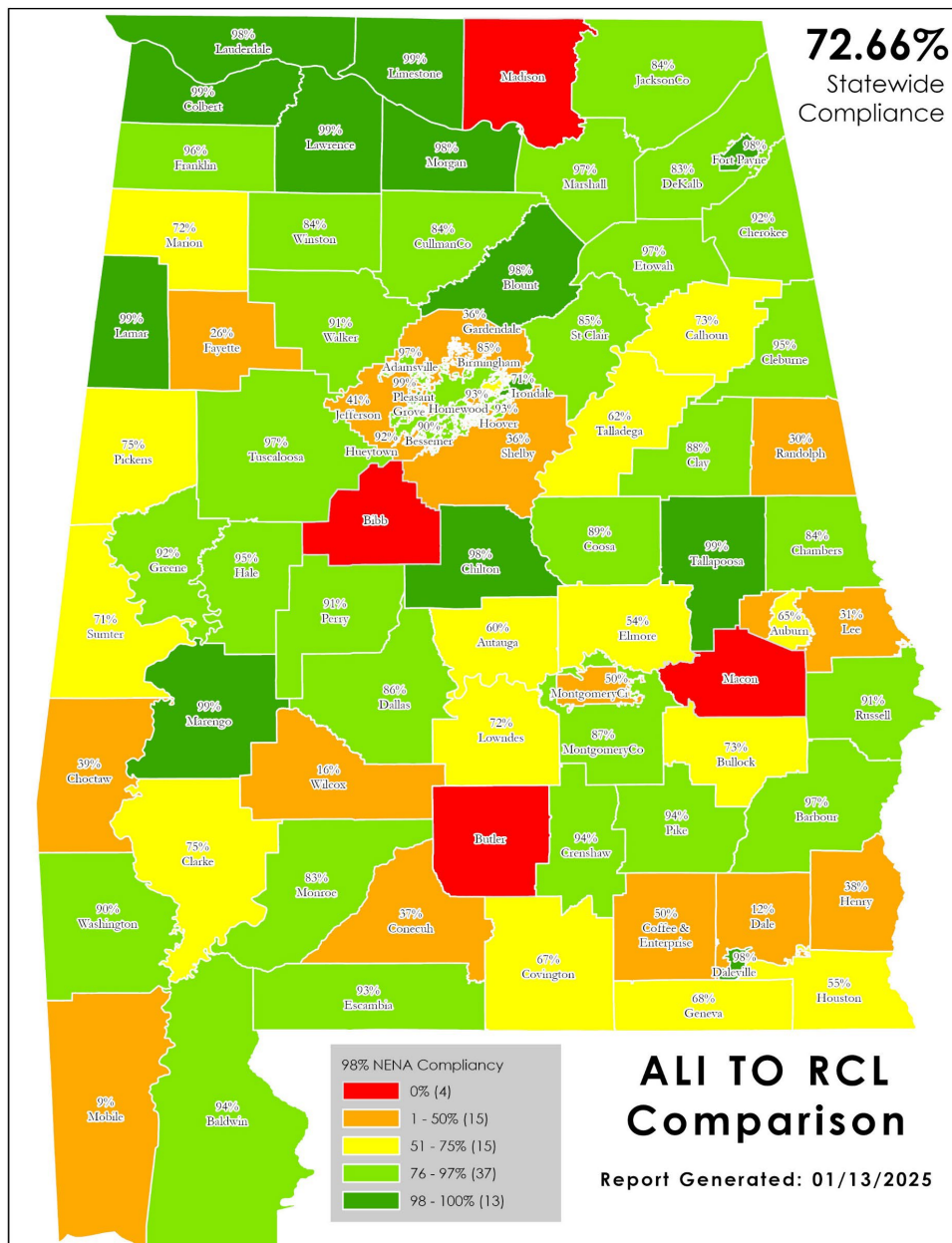
Alabama 9-1-1 Board

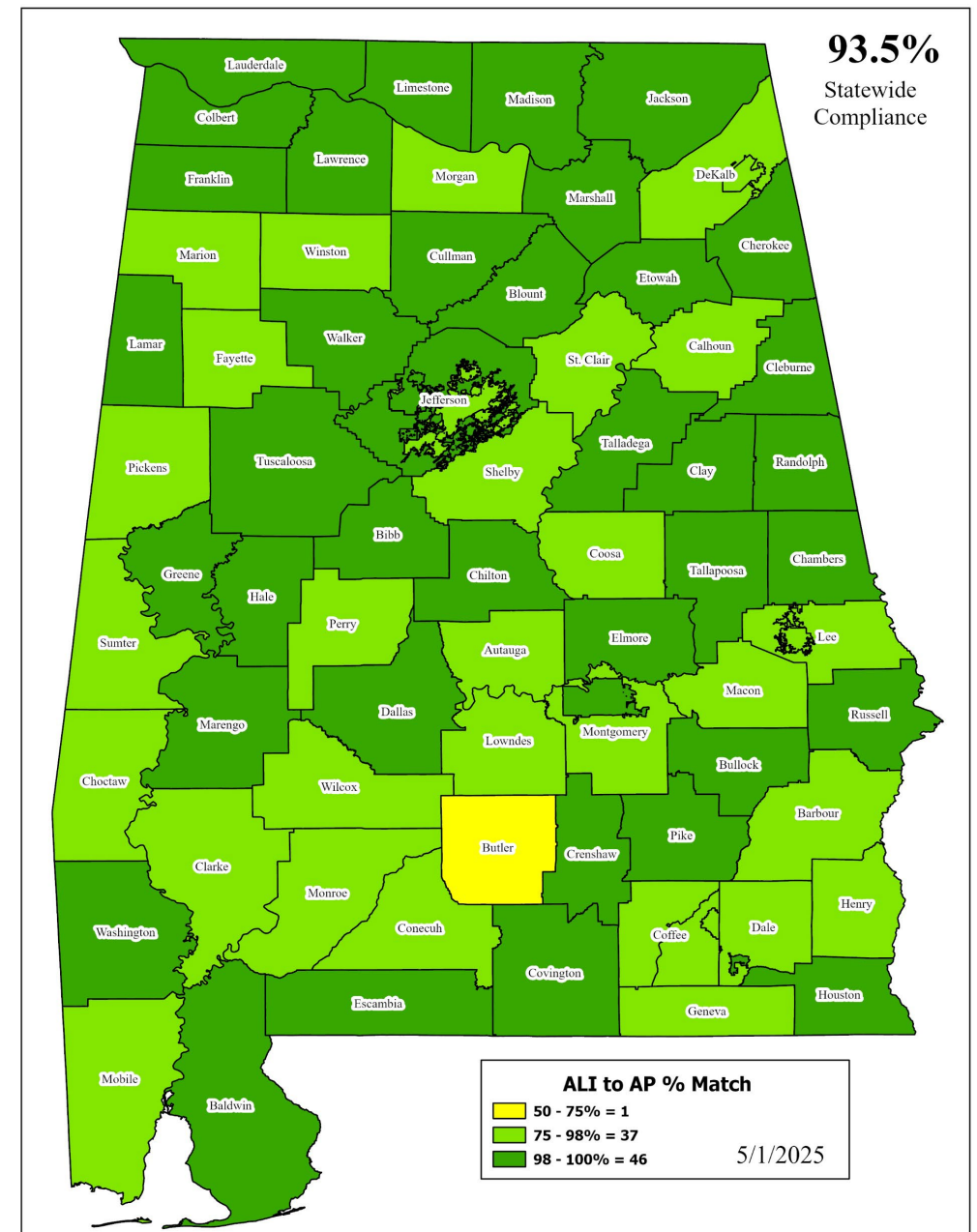
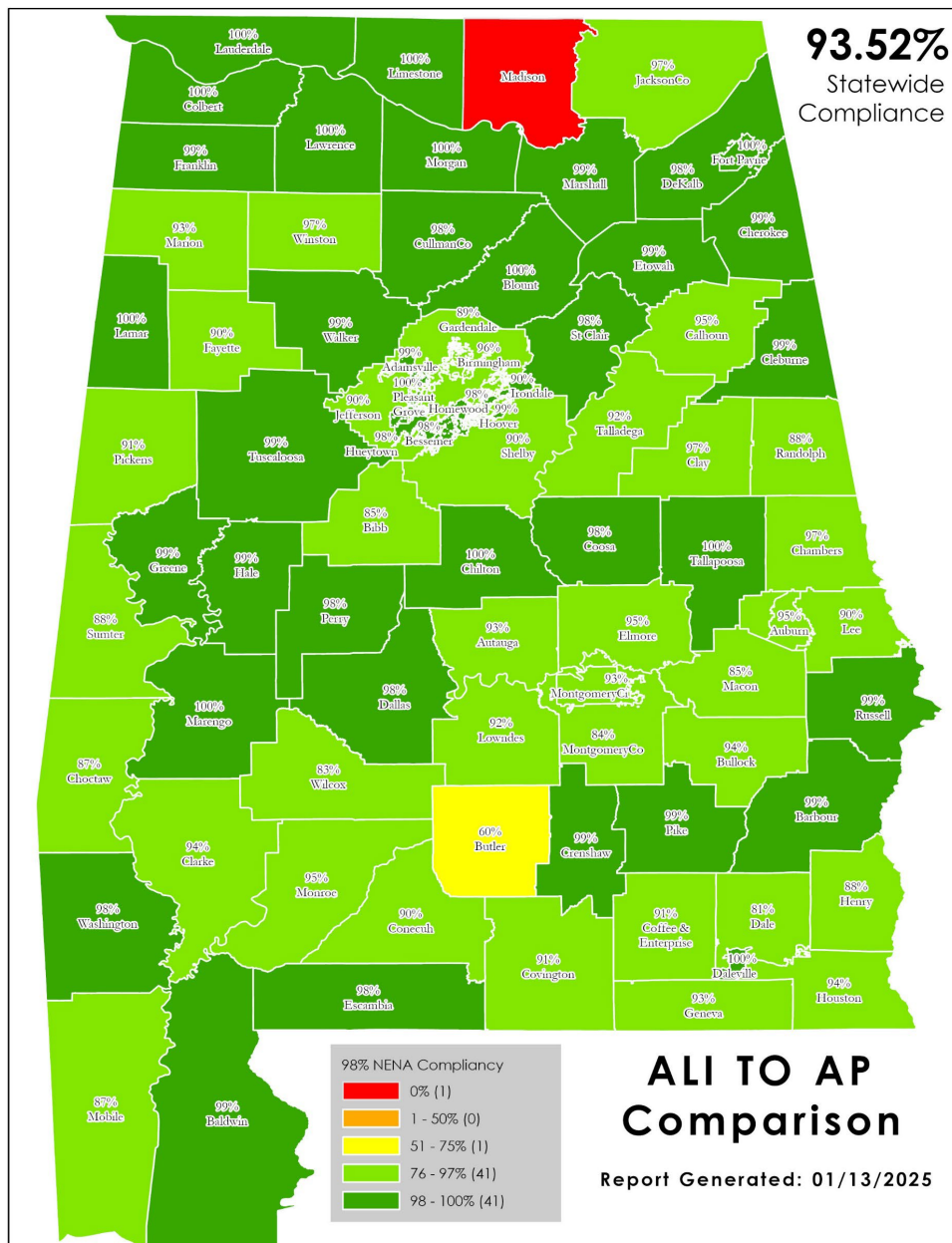


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Governance

TAB 6



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Alabama 9-1-1 Board



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Governance

- ❖ **HB 25 Prefiled by Representative Oliver**
- ❖ **HB263 Sponsored by Representatives Oliver & Wood**



HB25 Enacted as Act Number 2025-373

Relating to emergency telephone services; to amend Section 11-98-4, Code of Alabama 1975, to further provide for local 911 districts by permitting two or more districts to enter contracts to jointly provide services; and to delete duplicative language and make nonsubstantive, technical revisions to update the existing code language to current style.



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HB25 Enacted as Act Number 2025-373

(j) Two or more boards of commissioners of districts that exist on October 1, 2025, by adopting identical resolutions, may contract for the districts they govern to jointly exercise any power or service that each of the districts is authorized to exercise individually.

(1)a. It is sufficient that each of the contracting districts is lawfully authorized to exercise the power or service that is the subject of the contract regardless of the manner in which the power or service shall be exercised if at least one of the districts is authorized to exercise the power or service in the agreed upon manner.

b. The power or service that is the subject of the contract may be exercised by each contracting district or may be exercised by one or more districts on behalf of all of the contracting districts.



HB25 Enacted as Act Number 2025-373

(2) Before adopting the resolution under this subsection, each district board of commissioners must give notice pursuant to Section 36-25A-3 of a hearing on the proposed contract at which the public may request information concerning, or present arguments for or against, the same.

(3)a. The contract must: (i) state the intent of each district to cooperate with the joint exercise of the power or service; (ii) describe the power or service that the districts will jointly exercise; and (iii) provide a termination date for the contract no later than three years from the date of the contract.

b. Notwithstanding a termination date for the contract, any district may terminate the contract by giving at least 180 days' notice to the other district or districts.



HB25 Enacted as Act Number 2025-373

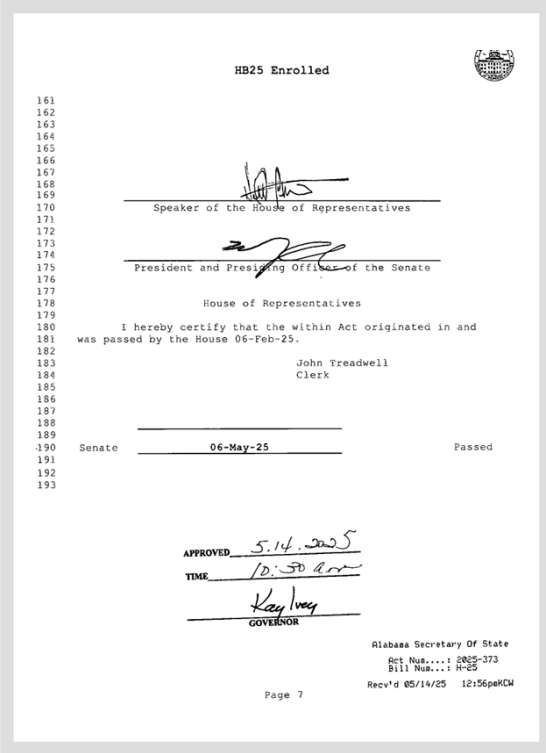
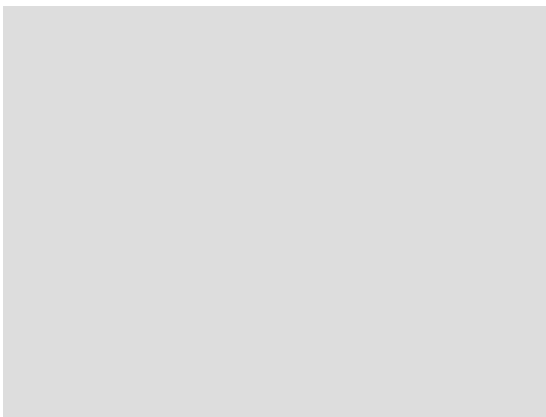
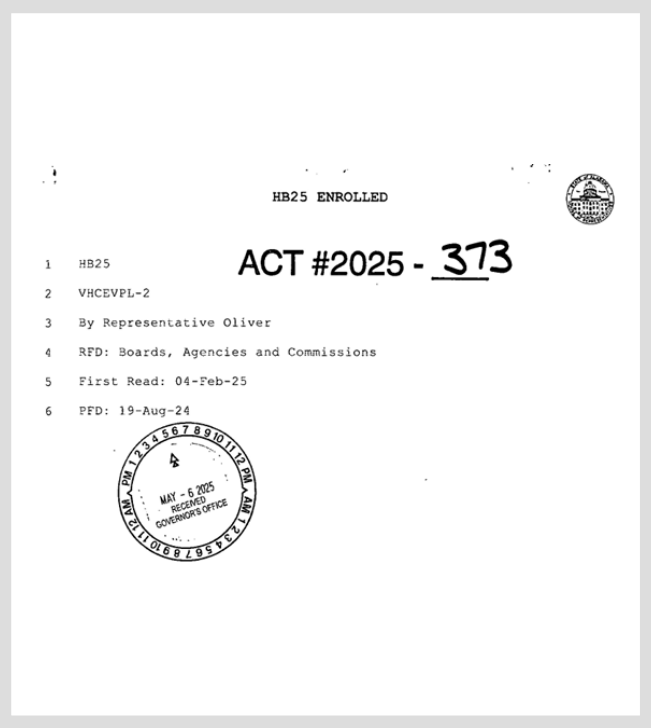
(4)a. The existence of a district as an individual political and legal subdivision of the state under this chapter is not modified or impaired when the district enters a contract provided under this subsection, neither are the lawful powers of the district in any way modified or impaired except to the extent necessary for the district to jointly exercise the power or service that is the subject of the contract.

b. Nothing in this subsection shall restrict the powers of a district nor modify or impair the legal rights and duties under a contract that is in existence on October 1, 2025 between or among districts.

(5) 911 services may not be jointly provided pursuant to this subsection until the Statewide 911 Board certifies to the contracting districts that, pursuant to Section 11-98-4.1(e)(8), joint operations are ready to occur without service interruption."

Section 2. This act shall become effective on October 1, 2025.





HB25's Timeline

Date	Body	Matter	Committee
2/4/2025	House	Pending Committee Action in House of Origin	Boards, Agencies and Commissions
2/4/2025	House	Read for the first time and referred to the House Committee on Boards, Agencies and Commissions	
2/5/2025	House	Read for the Second Time and placed on the Calendar	Boards, Agencies and Commissions
2/5/2025	House	Reported Out of Committee House of Origin	
2/6/2025	House	Motion to Read a Third Time and Pass - Adopted Roll Call 13	County and Municipal Government
2/6/2025	House	Third Reading in House of Origin	
2/20/2025	Senate	Pending Committee Action in Second House	County and Municipal Government
2/20/2025	Senate	Read for the first time and referred to the Senate Committee on County and Municipal Government	
2/25/2025	Senate	Read for the Second Time and placed on the Calendar	County and Municipal Government
2/25/2025	Senate	Reported Out of Committee Second House	
5/6/2025	House	Delivered to Governor	
5/6/2025	Senate	Signature Requested	
5/6/2025	House	Enrolled	
5/6/2025	House	Ready to Enroll	
5/6/2025	Senate	Motion to Read a Third Time and Pass - Adopted Roll Call 939	
5/14/2025	House	Enacted	



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HB263 Enacted as Act Number 2025-376

Relating to the 911 Fund; to amend Section 11-98-5.2, Code of Alabama 1975, to further provide for the distribution of monies to local 911 districts; to allocate revenue to administer a state 911 voice and data system and designate uses for remaining funds; and to make nonsubstantive, technical revisions to update the existing code language to current style.



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HB263 Enacted as Act Number 2025-376

WITH AMENDMENTS

(1) There shall be distributed each month among all ~~then-existing~~ districts, from the monies ~~moneys then on deposit~~ in the 911 Fund, an aggregate amount equal to the sum of a. 80 percent of the portion of the statewide 911 charges remitted to the 911 Board with respect to the month by CMRS providers and for prepaid wireless 911 charges, plus b. 100 percent of all other statewide 911 charges remitted to the 911 Board with respect to the month or an amount sufficient to satisfy the base distribution amount as defined in subdivisions (3) and (4), whichever is larger.

CLEAN

(1) There shall be distributed each month among all districts, from the monies on deposit in the 911 Fund, an aggregate amount equal to 80 percent of all statewide 911 charges remitted to the 911 Board with respect to the month or an amount sufficient to satisfy the base distribution amount as defined in subdivisions (3) and (4), whichever is larger.



HB263 Enacted as Act Number 2025-376

WITH AMENDMENTS

(7)a. Except as otherwise provided in subdivision (6), there shall be set aside and deposited each month, into a separate account, which may, but need not, form a part of the 911 Fund, an amount equal to ~~20 percent of the portion of the~~ remaining balance of the statewide 911 charges remitted to the 911 Board with respect to the month ~~by CMRS providers.~~

CLEAN

(7)a. Except as otherwise provided in subdivision (6), there shall be set aside and deposited each month, into a separate account, which may, but need not, form a part of the 911 Fund, an amount equal to the remaining balance of the statewide 911 charges remitted to the 911 Board with respect to the month.



HB263 Enacted as Act Number 2025-376

All ~~moneys~~ monies in the separate account shall be used ~~exclusively~~ for the costs related to administering a statewide 911 voice and data system in compliance with the technological requirements established by the FCC order and as provided in Section 11-98-4.1(e) (8); and for the payment of actual and direct costs incurred by CMRS providers in complying with wireless E-911 service requirements established by the FCC Order and complying with any rules or regulations adopted at any time by the FCC pursuant to the FCC Order; and the costs may include, without limitation, costs and expenses incurred in connection with designing, upgrading, purchasing, leasing, programming, installing, testing, or maintaining all necessary data, hardware, and software required in order to provide Phase II Enhanced 911, and the incremental costs of operating Phase II Enhanced 911.



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HB263 Enacted as Act Number 2025-376

b. After the requirements of paragraph a. are fulfilled, the remaining funds shall be allocated for one or more of the following purposes: (i) to fund the costs of all required training and certification of public safety telecommunicators; (ii) to fund the costs of advisory services provided to the districts; (iii) to fund a grant program for districts demonstrating financial hardship; or (iv) equally among the districts as determined by majority vote of the board. The board, by rule, shall establish the maximum balance to be carried over in the separate account at the conclusion of each fiscal year.

Section 2. This act shall become effective on October 1, 2025.



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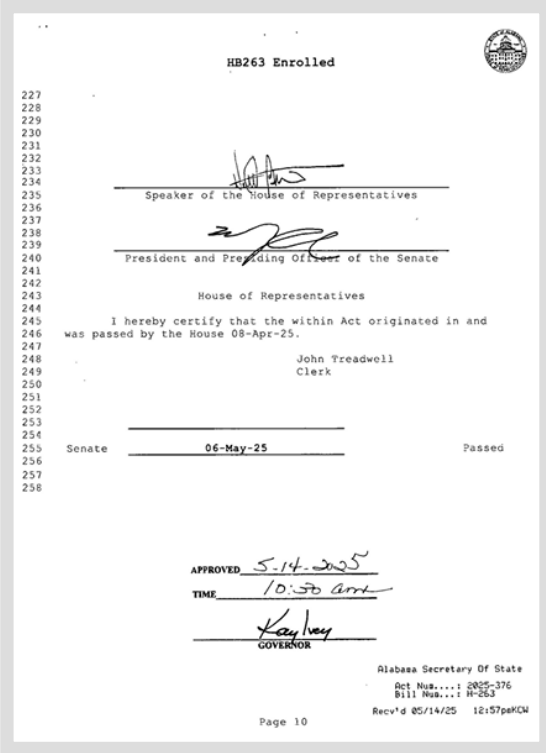
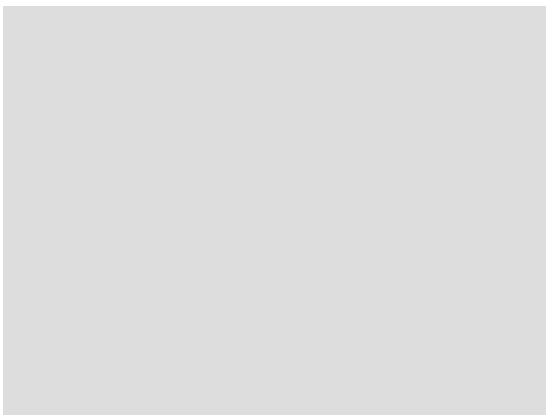
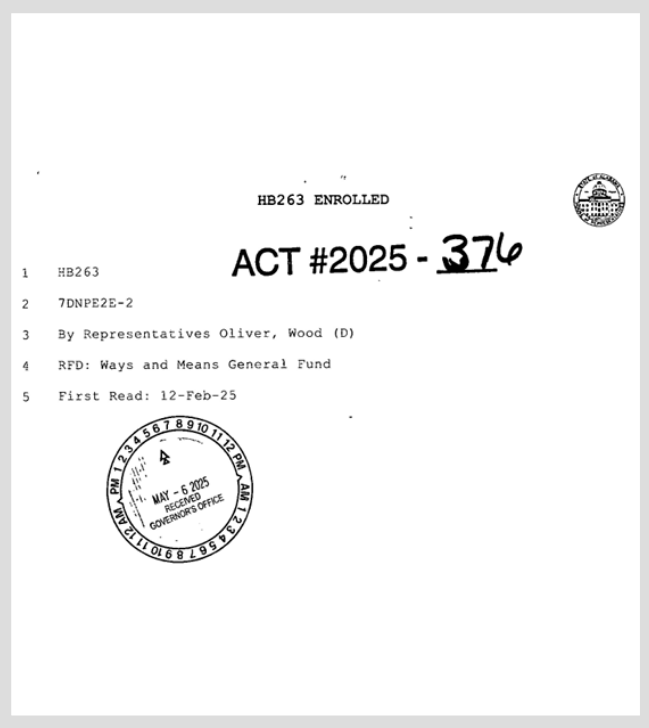
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HB263's Timeline

Date	Body	Matter	Committee
2/12/2025	House	Pending Committee Action in House of Origin	Ways and Means General Fund
2/12/2025	House	Read for the first time and referred to the House Committee on Ways and Means General Fund	
3/5/2025	House	Read for the Second Time and placed on the Calendar	Ways and Means General Fund
3/5/2025	House	Reported Out of Committee House of Origin	
4/8/2025	House	Motion to Read a Third Time and Pass - Adopted Roll Call 659	
4/8/2025	House	Third Reading in House of Origin	
4/9/2025	Senate	Pending Committee Action in Second House	Fiscal Responsibility and Economic Development
4/9/2025	Senate	Read for the first time and referred to the Senate Committee on Fiscal Responsibility and Economic Development	
4/16/2025	Senate	Reported Out of Committee Second House	
4/17/2025	Senate	Read for the Second Time and placed on the Calendar	Fiscal Responsibility and Economic Development
5/6/2025	House	Delivered to Governor	
5/6/2025	Senate	Signature Requested	
5/6/2025	House	Enrolled	
5/6/2025	House	Ready to Enroll	
5/6/2025	Senate	Motion to Read a Third Time and Pass - Adopted Roll Call 958	
5/6/2025	Senate	Carried Over to the Call of the Chair	
5/14/2025	House	Enacted	



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Rule-making Options

	Option 1	Option 2	Option 3
NOIA deadline	June 20, 2025	August 20, 2025	August 20, 2025
Publication of NOIA	June 30, 2025	August 29, 2025	August 29, 2025
Comment Period Starts+35	August 4, 2025	October 3, 2025	October 3, 2025
Comment Period Ends+90	September 28 17, 2025	November 27 19, 2025	November 27 19, 2025
Public Hearing	September 17, 2025 (Board Meeting)	November 19, 2025 (Board Meeting)	November 19, 2025 (Board Meeting)
Adopt Final Language	September 17, 2025 (Board Meeting)	November 19, 2025 (Board Meeting)	November 19, 2025 (Board Meeting)
+15 from Adoption of Final Language	Oct 2, 2025	December 4, 2025	December 4, 2025
Certification Filing Deadline	September 19, 2025	November 18, 2025	December 19, 2025
Publication Date	September 30, 2025	November 26, 2025	December 31, 2025
Effective Date	November 14, 2025	January 10, 2026	February 14, 2026
Pros/Cons	We will not know year-end financials. We may not know if the previous findings of sunset review are satisfied.	This timeline does not work because the filing deadline is prior to the board meeting.	We should know the content of legal compliance as well as sunset reviews. We will not have the independent audit yet.



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Rule-making Considerations

- Acknowledge that the law does not go into effect until October 1, 2025
- Enlist General Counsel to author
- Restate the legislative language?
- Incorporate any of previous versions of 585-X-4-.09?
- Request review by DEPA?
- Committee Meetings:
 - Governance, June 3 or 4
 - Finance, June 3 or 4



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Old Business

TAB 7



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Alabama 9-1-1 Board



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Old Business

- ❖ **Executive Director's Evaluation**
- ❖ **Requests from March Board Meeting**
- ❖ **NANPA PL-626**



List of DEPA Findings Issued in FY2025 in ECD Audits

Of the DEPA Reports issued since October 2024 (27 total), six ECDs had findings and they are as follows:

- ◆ *2023-001: The District failed to maintain accurate reconciliations of bank accounts.*
- ◆ *2023-001: The District failed to maintain timesheets for an employee.*
- ◆ *2023-001: The District failed to maintain documentation to support all disbursements.*
- ◆ *2023-001: The District failed to properly document and pay disbursements in a timely manner. This finding was previously reported as Finding 2021-002, Finding 2019-001 and Finding 2017-001.*
- ◆ *2023-001: The District failed to enter into contracts with public or private safety agencies for dispatch services. This finding was originally reported as Finding 2015-001.*
- ◆ *2023-002: The District failed to comply with bond requirements.*
- ◆ *2023-001: The District failed to ensure overtime hours were earned and paid at the rate of one and half times the salary rate.*
- ◆ *2023-002: The District failed to assess the use of District's automobiles as a taxable fringe benefit.*



ALABAMA 911 BOARD FACT SHEET

As of 2025, the Alabama 911 Board serves as the main fiscal, technological, and certification/training provider for 911 centers or PSAPs across Alabama. Included below is a snapshot of data collected by the Board over the past three years.

SPENDING BREAKDOWN

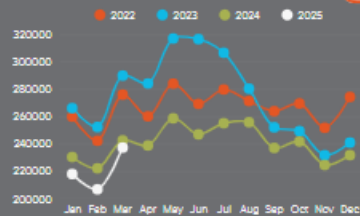


More than 99% of the Board's use of 911 revenues is passed through directly to ECDs or spent on providing the same tools to every primary 911 center in the state.

Board Costs 0.94%
Direct Funding to ECDs 83.82%
ECD Tools & Services 15.24%



CALL COUNT TRENDS



Call counts increased from 2022 to 2023, but have since decreased in 2024 and 2025, so far.

AL911 STAKEHOLDERS

Public Safety Telecommunicators

1652

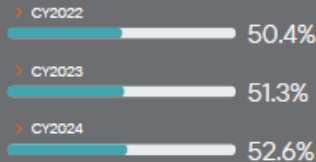
PSAPs

106

ECDs

85

PERCENTAGE OF STATE'S 911 CALLS DELIVERED TO 10 BUSIEST PSAPS



Baldwin 911
Birmingham 911
Calhoun 911
Jefferson 911
Madison 911
Mobile 911
Montgomery City 911
Morgan 911
Shelby 911
Tuscaloosa 911
(in alphabetical order)

Please contact the Alabama 911 Board at 334-440-7911 or Executive Director Leah Missildine at leah@al911board.com for more info.

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Tools & Services

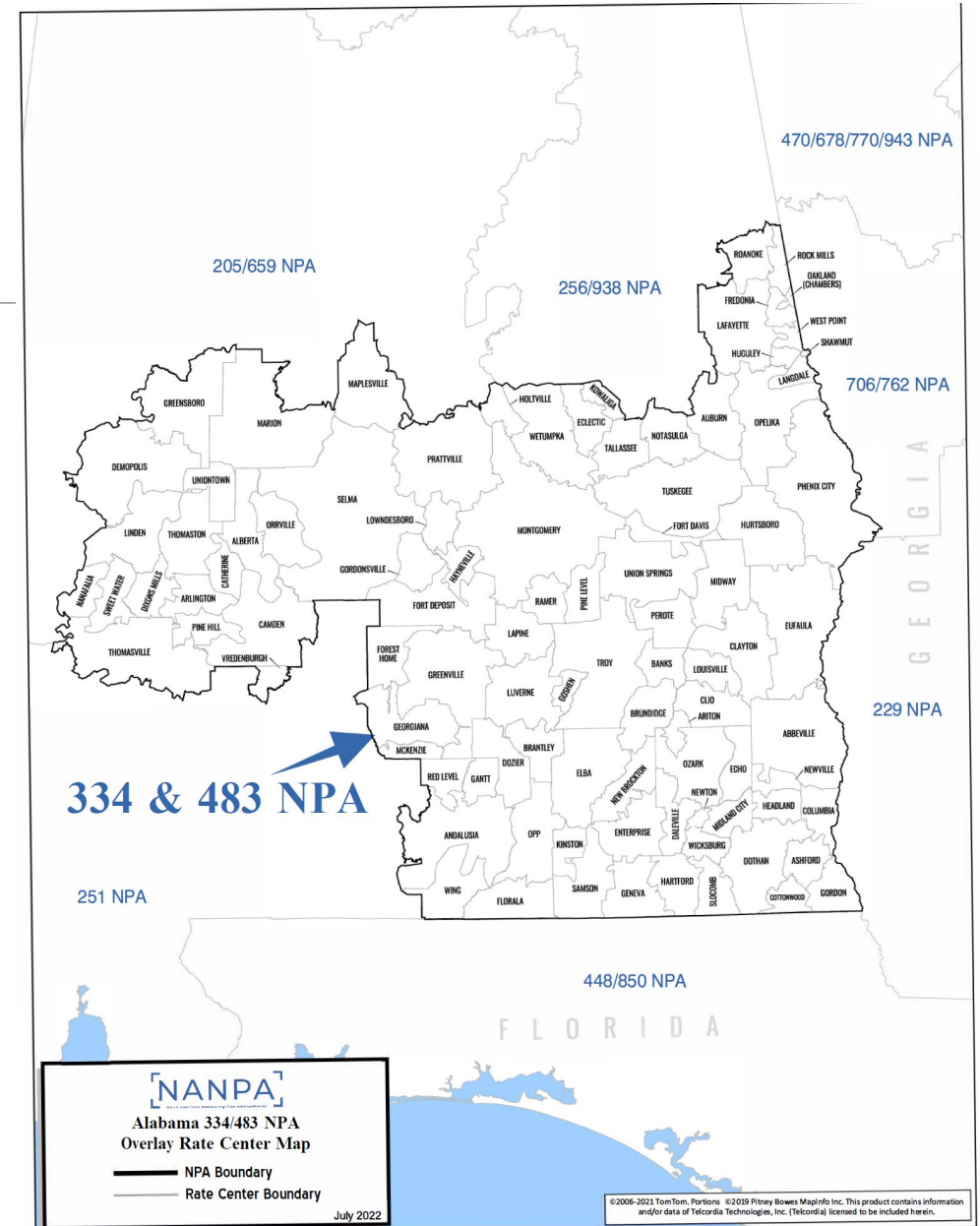
Provided by the Board to participating agencies

Network Connectivity to Every 911 Center
911 Call Delivery
Text-for-911 (with the option of Live MMS Text & Translation)
Supplemental Location Information
Notification Data
Monitoring for Cyberthreats
Cybersecurity Training
GIS Data Services
Remediation of Statewide GIS Dataset
Analytics
Language Translation Services
Learning Management Platform
In-person & On-demand Training
Basic PST Certification & Recertification
Legacy Cost Reimbursements
Advisory Services

NANPA PL-626

General Description

On March 5, 2024, the Alabama Public Service Commission (Commission), in Docket No. 33429, approved an all-services distributed overlay over the 334 NPA. Cities in the 334 NPA include but are not limited to Montgomery, Dothan, Auburn, Prattville, Phenix City, Enterprise, Opelika, Selma and many other smaller communities. The new **483 NPA** will serve the same geographic area currently served by the existing 334 NPA. Additionally, central office (CO) codes in the 334 NPA will be available for assignment only when all assignable prefixes in the 334 NPA have been assigned. The 334-334 NXX will be released as an assignable CO code after the new 483 NPA in-service date.



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NANPA PL-626

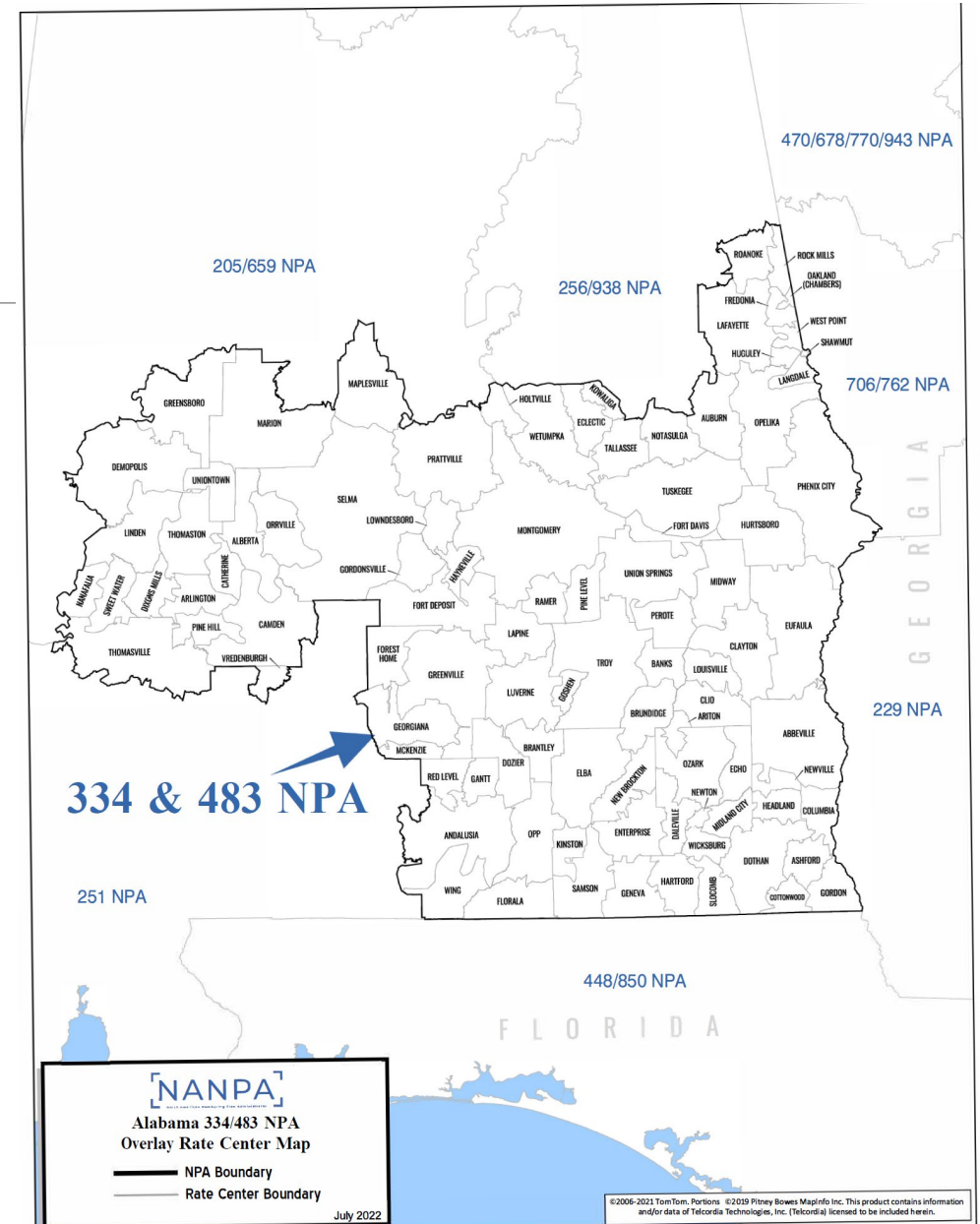
Implementation of Relief Plan

Implementation of the 334/483 NPA overlay is as follows:

	Date
Network preparation and customer education begins	1/23/2025
Start of permissive 10-digit dialing	7/23/2025
End of permissive dialing and start of mandatory 10-digit dialing	1/23/2026
Earliest date CO codes in the new 483 NPA may be ordered through NANPA*	12/19/2025
Earliest new 483 NPA CO code activation date**	2/23/2026

*CO codes in the 483 NPA are available only when all assignable CO codes in the 334 NPA are assigned.

**In-service date of the new 483 NPA overlay



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New Business

TAB 8



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Alabama 9-1-1 Board



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New Business

- ❖ **Committee Assignments**
- ❖ **Voiance Contract Changes**
- ❖ **Examiner's News**



 Evelyn Causey ILEC Provider 2	Marlon Williamson June 1, 2025 Marlon Williamson ILEC Provider 1 Vice-Chair	 Tim Webb 2012 Congressional District 4
 Rich Schreiber 2012 Congressional District 7	 John Nettles CMRS Provider 2	 Jeremy Williams 2012 Congressional District 2 Chair
 Shawn Rogers 2012 Congressional District 3	Vacancy Coming Soon Vacancy Coming Soon Cable VoIP Provider 1 Sec./Treasurer	POSITION VACANT Seat is vacant - CV Cable VoIP Provider 2
 Kristi Stamnes 2012 Congressional District 1	 Brandon Wallace 2012 Congressional District 5	 Brandon Broadhead 2012 Congressional District 6

Committee Assignments & Meeting Dates

Governance

- ❖ Evelyn Causey, Tim Webb, and Brandon Broadhead
- ❖ Next Proposed Meeting
 - Date: June 3 or 4
 - Agenda: Use of Reserve Account & Rule-making

Finance

- ❖ Evelyn Causey
- ❖ Need at least two appointments: Rich Schreiber and Shawn Rogers
- ❖ Next Proposed Meeting
 - Date: June 3 or 4
 - Agenda: Use of Reserve Account & Rule-making

Education & Outreach

- ❖ Brandon Wallace and Brandon Broadhead
- ❖ Need at least one appointment: Kristi Stamnes
- ❖ Next Proposed Meeting
 - Date: June 17
 - Agenda: Certification Compliance & Quarterly Meeting Schedule

Technical

- ❖ John Nettles and Brandon Wallace
- ❖ Need at least one appointment: Marlon Williamson
- ❖ Next Proposed Meeting
 - Date: June 16 or 17
 - Agenda: FCC Valid Request and NG911 Timeline

Voiance Contract Changes

Email Dated May 2, 2025

The NASPO *On-Demand Remote Interpreting and Document Translation* master agreement under which your agency currently purchases services is set to expire on May 3 at 11:59pm MDT.

NASPO's State Purchasing Division has not yet announced the results of the *Remote Interpreting and Translating Services RFP*, issued on October 31, 2024. They have confirmed that they are unable to amend or extend the current contract and are unable to provide a timeline for the award announcement.

After nearly 20 years of supporting vital agencies like yours, including the last 10 years under the NASPO agreement, we remain committed to servicing you by offering a Service Extension Agreement at your current pricing, with no minimum usage requirement. The agreement may be terminated on 30 days' written notice at any time after June 3, 2025.

Extension

This Extension of Service Agreement is created to extend the contract date through June 2, 2025, or until a new contract is awarded. Customer may term services under this agreement after June 2, 2025 by providing Voiance with a thirty-days written notice.

All terms and conditions of the underlying Master Agreement #90-000-18-0003AG remain in effect during the continuation of this contract until such time that it is terminated or expires as of July 31, 2025.



Examiner's News

❖ Chief Procurement Office

- Request for temporary delegation authority
- Feedback on our managed IT services contract
- Memo requesting approval for our User Conference as a non-biddable
- Access to and training for Alabama Buys

❖ Board Member Terms



Public Comments

OPEN FORUM



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Next Board Meeting

JULY 16, 2025

10:00AM

MONTGOMERY, AL



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Executive Session

EXPECTED DURATION: 15 MINUTES



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Adjournment



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