



## CRISIS CALL TRAINING for

## **EMERGENCY COMMUNICATIONS CENTERS**

- Recognizing potential mental health-related calls
- Role of call-takers in a crisis response system
- Suicide assessment and intervention
- Call management and transfers to 988 and warm line
- Scenario based training



Tuesday, October 28, 2025 OR Wednesday, October 29, 2025



Poarch Creek Indian Training Center 6541 Jack Springs Rd.

Atmore, AL



8:00 a.m. - 5:00 p.m.



https://app.al911board.com/training-registration



8 CEUs

