

Talk About It TUESDAY

*my*Alabama911
ALABAMA 911 BOARD CENTRAL

UPDATES

May, 27 2025 at 10:00 a.m.

JUNE 1

COMPLIANCE AUDIT

OVERVIEW





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Talk About It TUESDAY

JUNE 1, 2025

PST CERTIFICATE MANDATE

COMPLIANCE AUDIT



27

Number of PSAPs who
are not 100% state
certified (non-compliant)

55

number of PSTs who are
non-compliant

16

number of non-
compliant PSTs who
only need Reciprocity

- Adamsville 911 (1)
- Atmore 911 (1)
- Bibb 911 (1)
- Chilton 911 (1)
- Cleburne 911 (8)
- Coffee 911 (1)
- Coosa 911 (1)
- Etowah 911 (1)
- Flomaton 911 (2)
- Franklin 911 (3)
- Geneva 911 (1)
- Goodwater 911 (1)
- Hueytown 911 (1)
- JacksonCi 911 (3)
- Jefferson 911 (1)
- Lee 911 (2)
- Lowndes 911 (1)
- Madison 911 (9)
- Midfield 911 (1)
- MontgomeryCi 911 (1)
- Morgan 911 (3)
- Notasulga 911 (2)
- Perry 911 (1)
- Pickens 911 (2)
- Russell 911 (1)
- Shorter 911 (1)
- Talladega 911 (4)



REASONS FOR NON-COMPLIANCE

1

Needs Reciprocity

PST Certification has been received and accepted; awaiting completion of Reciprocity Acknowledgement.

2

Not Certified

Initial PST Certification has not been received and accepted

3

Lapsed

PST's ALPST1 Certification has expired and has not been renewed due to incomplete continuing education.



of the
55
PSTs who are
non-compliant

16
only need Reciprocity

26
are lapsed and need to
meet CEU requirement

13
lack reporting initial 40-
hour PST certification

NON-COMPLIANT?

NOTIFICATIONS

- 1 LETTER
- 2 EMAIL
- 3 PHONECALL



Talk About It TUESDAY

*my*Alabama911
ALABAMA 911 BOARD CENTRAL

UPDATES



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PSAP REPORTS

WEEKLY OR MANUALLY



myAlabama911

ALABAMA 911 BOARD CENTRAL

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myPSAP

myPSTs

Certifications

CEUs

Training

myInfo

Alabama 911

AL911.net

myECD

Subscribe to our Newsletter

Current Role: PSAP Leadership

Laura Ehrhart

zAlabama Test PSAP

Test | **Non-Compliant** | 82% of PSTs Compliant

Address & Contact Systems Stats **Weekly PSAP Report**

Physical Address

1 Commerce Street
Montgomery, Alabama 36104

Mailing Address

1 Commerce Street
Montgomery, Alabama 36104

Non-Emergency 24hr Phone
(334) 440-7911

Admin Phone Number
(334) 440-7914

Website
Agency Website

Facebook Page
Agency Facebook

PSAP Actions

Edit PSAP Info

Update Hiring Status

Leadership

+ Add Leadership

LEADER NAME

TM

Daniel Curtiss Hipps

Te

myAlabama911

myPSAP

myPSTs

Certifications

CEUs

Training

myInfo

Alabama 911

AL911.net

myECD

Current Role: PSAP Leadership

Laura Ehrhart

zAlabama Test PSAP

Test | **Non-Compliant** | 82% of PSTs Compliant

Address & Contact Systems Stats **Weekly PSAP Report**

Download Current Weekly PSAP Report
Download PSAP Report

Leadership to Receive Weekly PSAP Report

Test Director
Curtiss Hipps
Daniel Curtiss Hipps

Add or Remove Leadership from Email List

PSAP Actions

Edit PSAP Info

Update Hiring Status

Shelby 911 - PSAP Report

As of: 05/27/2025 at 09:11 AM

Primary | Compliant - In Good Standing | 100% of PSTs Compliant

PSAP Report Guideline

Compliance Status

- **Compliant** - PST is ALPST1 Certified or within the applicable grace period.
- **Non-Compliant** - PST is not ALPST1 Certified and outside of the grace period.
- **Exempt** - Individual is not working as a PST.

Certification Status

- **Not Certified** - Initial PST Certification has not been received and accepted.
- **Needs Reciprocity** - PST Certification has been received and accepted; awaiting completion of Reciprocity Acknowledgement.
- **ALPST1 Certified** - PST has completed certification and reciprocity requirements.
- **Lapsed** - PST's ALPST1 Certification has expired and not been renewed due to incomplete continuing education.
- **Grace Period** - PST is within 180 days of hire (if hired on or after January 11, 2025), or within 365 days of hire (if hired before that date).
- **Exempt (Non-PST)** - Individual is not serving in a PST role; included in myAlabama911 for tracking or contact purposes only.

Missing Hire Date¹, Virtual Academy Username², or Email Address³

No Issues Found

Non-Compliant PSTs

No Issues Found

ALPST1 Certification Renewing Soon (>90 Days) | Under 12 CEU Hours

NAME	COMPLIANCE	STATUS	ALPST1 RENEWAL DATE	DAYS UNTIL RENEWAL	CEU TOTAL
Benton, Heather	Compliant	ALPST1 Certified	07/14/2025	48	7.50
Parrish, Ashlynn	Compliant	ALPST1 Certified	07/16/2025	50	11.50

New Hires within 60 Days of ALPST1 Certification Due Date

ISSUES TO ADDRESS

- Missing Information
- Non-Compliant PSTs
- Upcoming Deadlines

PST CEU REPORT

- Full employee roster
- CEU totals
- Days until renewal

WELCOME

INCOMING BOARD MEMBERS

&

THANK YOU

OUTGOING BOARD MEMBERS



KRISTI STAMNES



SHAWN ROGERS



RICH SCHREIBER



MARLON WILLIAMSON



ROBERT SMITH



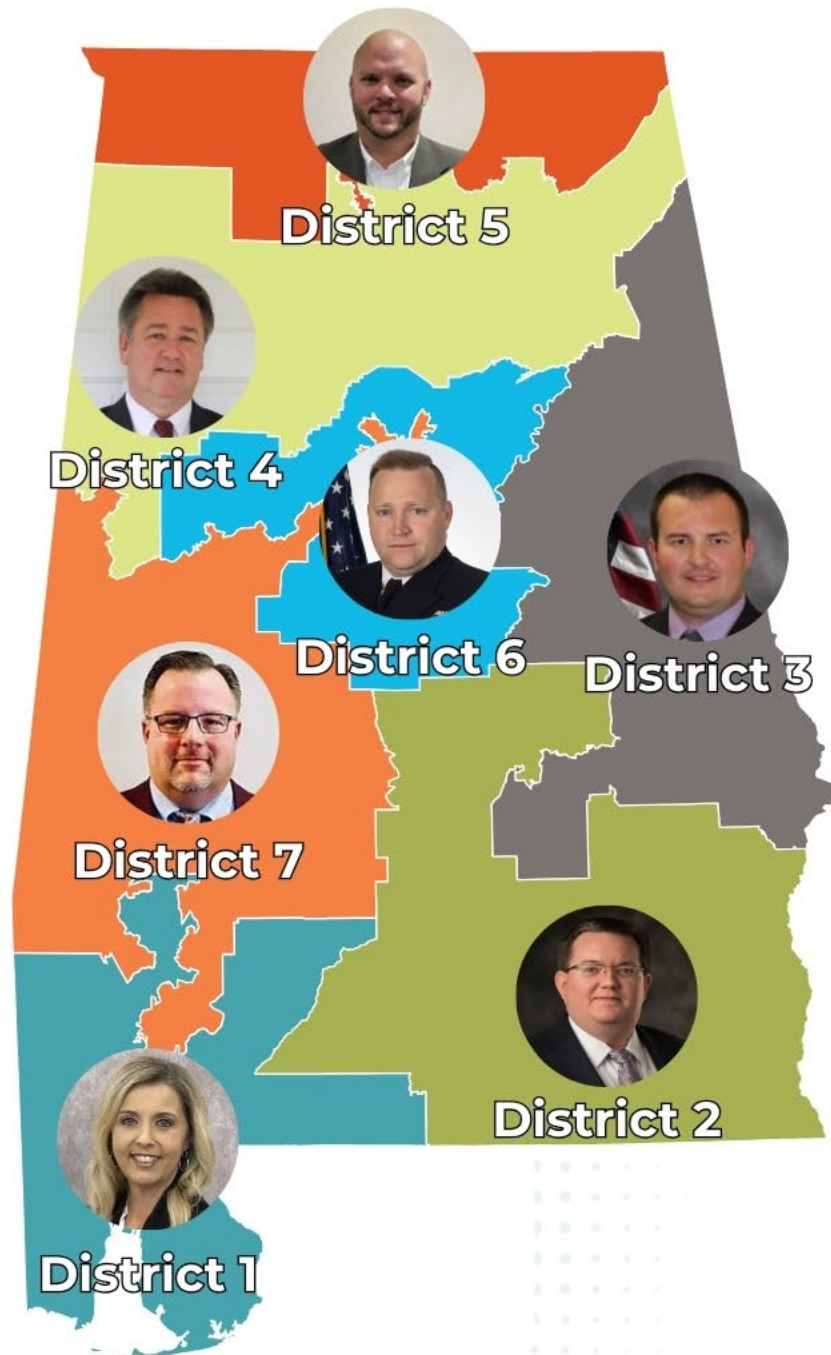
FRED JOHNSON



JOBY SMITH



GREG SILAS



WHO?

REPRESENTS YOU?



ALEMD

 ALABAMA 911 BOARD

ALABAMA EMERGENCY MEDICAL DISPATCH PRACTITIONER COURSES

PRE-REQUISITES

- 40-Hour Basic PST Course
- CPR or TCPR certification

May 28-30 Jasper

June 6-8 Talladega

June 11-13 St. Clair Co.

June 23-25 Enterprise

Register directly with instructors:

Jasper: Joy Thorpe- joy@rpsems.com

Talladega: Marti Luker - mluker@talladega911.org

St. Clair Co: Robbie Young- ryoung@stclairco.com

Enterprise: Clarissa Strickland- cstrickland@enterprisepd.com



RENOVATION TIME

REBUILDING YOUR 911 FOUNDATION

This session takes you back to the start of your public safety career, resetting your mental and emotional outlook to emphasize the importance of prioritizing your well-being before helping others. It reinforces the profound responsibility of 9-1-1 professionals as voices of reason, not resentment, for both callers and responders. Through practical examples, we'll explore the value of commitment beyond compliance, best practices, and common pitfalls to avoid. You gain confidence in handling situations without fear of litigation while learning to prevent issues effectively. This game-changing session focuses on staying mission-driven and proactively combating complacency.

JUNE 10TH, 2025 - MUSCLE SHOALS

JUNE 12TH, 2025 - TROY

8:00 AM - 5:00 PM

REGISTER TODAY!

8 HOURS CEUS

app.al911board.com/training-registration



ON SCENE FIRST

Provided By:



ALABAMA 911 BOARD

THE POWER OF ONE

LEADERSHIP, WELLNESS, AND CULTURE IN THE 911 CENTER

This course explores the vital role of the individual in shaping the 911 dispatch control room culture, emphasizing the power of emotional intelligence, personal responsibility, and leadership at all levels. Students will examine the toll the job takes, realistic wellness strategies to maintain resilience, and the importance of leading regardless of title. The course also highlights the value of coaching and mentoring—both formal and informal—in fostering a supportive and effective work environment. By the end, dispatchers will be equipped with the tools to enhance their well-being, support their colleagues, and cultivate a healthier, more cohesive control room culture.



JULY 21ST, 2025 - OPELIKA

JULY 23RD, 2025 - HUNTSVILLE


8:00 AM – 5:00 PM

REGISTER TODAY!

8 HOURS CEUS

app.al911board.com/training-registration



Provided By:
 ALABAMA 911 BOARD

SURVIVE & THRIVE

TWO-DAY COMPREHENSIVE COURSE

This **two-day** course will equip you to manage the huge stressors unique to Public Safety as well as allow time for a deeper dive into critical issues such as depression, sleep, self-medicating, and PTSD.

JUNE 30- JULY 1

Cullman

8:00 A.M. - 5:00 P.M.

REGISTER TODAY!

16 HOURS CEUS

app.al911board.com/training-registration



REGGIE PARKER

911 Training Institute

Provided by:





VESTA USER TRAINING

 Two 3-hour sessions per day

 July 8-10

 9-12 pm and 1-3 pm

 Baldwin Co. 911

[SIGN UP ONLINE](#)

Whether you're a new calltaker or just need a refresher on Vesta, this free class is designed for you!



THANK

YOU!

EDUCATION@AL911BOARD.COM

