

ALABAMA 9-1-1 BOARD MEETING
1 Commerce Street
Montgomery, Alabama
 Minutes of 5/21/2025

Prior notice of this regularly scheduled meeting of the Alabama 9-1-1 Board was given in accordance with the Alabama Open Meetings Act. The minutes were recorded by Ms. Michelle Peel, Program Coordinator for the Board.

Mr. Jeremy Williams, Chair for the Board, called the meeting to order at 10:00 a.m.

The roll was called as follows by Ms. Peel:

Brandon Broadhead	<input type="checkbox"/> Present <input type="checkbox"/> Absent <input checked="" type="checkbox"/> Virtual
Evelyn Causey	<input type="checkbox"/> Present <input type="checkbox"/> Absent <input checked="" type="checkbox"/> Virtual
Fred Johnson, Vice Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input checked="" type="checkbox"/> Virtual
John Nettles	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent <input type="checkbox"/> Virtual
Shawn Rogers	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Rich Schreiber	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Robert Smith, Secretary/Treasurer	<input type="checkbox"/> Present <input type="checkbox"/> Absent <input checked="" type="checkbox"/> Virtual
Kristi Stamnes	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Brandon Wallace	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Tim Webb,	<input type="checkbox"/> Present <input type="checkbox"/> Absent <input checked="" type="checkbox"/> Virtual
Jeremy Williams, Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual

A quorum was established. Guest introductions were made.

Mr. Williams called for approval of the agenda. Mr. Brandon Wallace made the motion to approve the agenda. Mr. Fred Johnson seconded the motion. A roll call vote was taken by Ms. Peel.

Brandon Broadhead	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain
Evelyn Causey	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain
Fred Johnson	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain
Shawn Rogers	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain
Rich Schreiber	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain
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Kristi Stamnes	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain
Brandon Wallace	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain
Tim Webb	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain
Jeremy Williams	<input checked="" type="checkbox"/> Yay <input type="checkbox"/> Nay <input type="checkbox"/> Abstain

There were no objections. The motion passed unanimously.

Mr. Williams then called for approval of the minutes of the March 19, 2025 minutes. Mr. Fred Johnson made the motion, and Mr. Robert Smith seconded it. A roll call vote was taken by Ms. Peel.

Brandon Broadhead	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Evelyn Causey	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Fred Johnson	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Shawn Rogers	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Rich Schreiber	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Robert Smith	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Kristi Stamnes	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Brandon Wallace	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Tim Webb	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Jeremy Williams	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain

There were no objections, and the motion passed unanimously.

Programmatic Reports

Finance Report

Mr. Williams then turned the floor over to Ms. Leah Missildine, Executive Director for the Board, for the Programmatic Reports. Ms. Missildine started by thanking the new Board Members for their time attending the orientation the day before. She moved on to the finance report. She provided a snapshot on the 911 fund. Over 75% of the fund each month is passed through to the Districts. Other monies are used for contracts for all the programs provided to the ECDs and to fund the office. She highlighted that approximately 90% either goes directly to the Districts or funds programs that directly benefit them. Approximately 8% is used from programs such as training and less than 1% funds the operations of the office. She explained that a lot of changes are coming due to the Sunset report last fall. She stated our average monthly bills the Board is required to pay either by statute or contract are roughly \$12 million a month with the largest portion of that being the distribution to Districts. She stressed that the reserve account as it stands now would only cover 30 days of operating expenses. It has always been the intent of the Board to make Districts whole.

Ms. Missildine moved on to revenue trends. She explained Point of Sale (POS) collections are done by the Department of Revenue and then they pay the Board monthly. Occasionally, they are late, which is something that needs to be considered when reserves are discussed. For the first time ever, the remittances from the Point of Sale transactions are trending downward slightly. She stated staff would continue to watch this trend and make any recommendations that might be appropriate in the future.

Ms. Missildine turned the meeting over to Mr. Adam Brown, Deputy Director for the Board, for updates on past grant cycles. There is only one project outstanding for Grant Cycle 7 that involves some potential changes to the project related to CPE migration. There were two more

projects completed during the reporting period for Grant Cycle 8 and five projects completed during the reporting period for Grant Cycle 9. Mr. Brown explained that some of the projects in Grant Cycle 9 will take an extended period to close out because of the way the grant award was structured. Mr. Brown reminded the Board that Grant Cycle 10 had been indefinitely suspended due to required legislative change to be able to fund the Board's Grant Program. With the passing of that legislation, the application period for Grant Cycle 10 will be reopened for current applications to be amended and to possibly add applicants to those already received. Ms. Missildine provided more explanation of the last Grant Cycle 7 project that is still ongoing. Tallapoosa County has chosen to implement a hosted Vesta call handling system through AT&T. She explained that there are components to the system that make the Board lose sight of the calls. The District needs to verify that they know and understand this. This acknowledgement will be part of the close out of the project.

Ms. Missildine then provided an update on the Legacy 911 Cost Reimbursement Program, reiterating discussions earlier in the meeting about the decrease in reimbursements for that program since its inception in FY2021. The Valid Request that the Board will file with the FCC should help sunset this program. This Request will put carriers on a clock. She explained the process. Mr. Fred Johnson asked if any carriers were not acting the way they should. Discussion ensued. She moved on to explain that she and Mr. Brown have been working with carriers to direct bill the Board for legacy costs instead of the District. She highlighted that only 54 of the 85 districts had participated in every year.

Education and Outreach Report

Ms. Missildine then turned the meeting over to Ms. Laura Ehrhart, Education and Outreach Program Manager for the Board. Ms. Ehrhart began her report with a discussion of the upcoming June 1 deadline for 100% PST certification compliance. She explained the reports available to District and PSAP leadership detailing the status of each PST. She informed the Board members that they have access to the myAlabama911 app to view the information about the PSTs in their District.

Ms. Ehrhart continued her report with an update on training that the Board has offered in the previous months; 106 hours in nine different locations. She highlighted the fact that the Board offered free training for 285 seats but only 58% of those seats were filled. She stressed to the Board members to engage with the people they represent and encourage them to take advantage of the opportunities. Only 40 of the 106 PSAPs sent PSTs for training even though many others need CEUs. She continued with a report on PSAP visits. In the last twelve months, at least one staff member had visited all 106 PSAPs. Over National Public Safety Telecommunicator Week, five staff members visited 60 PSAPs. She stressed how important outreach is and outlined all the Education and Outreach Department does to engage stakeholders.

Technology Report

Ms. Melissa Carpenter provided the report for INdigital. She started with several call statistics for the last two months. She reported on several weather impacts that occurred over the reporting period requiring use of MEVO in some areas. She reported that the report on the use of text now includes Texty and Prepared. She provided information on support tickets, weather events, and Talladega geo-routing. She announced VESTA training in Baldwin County in July.

Mr. Anderson Brooms presented the GIS report. He started his report with a map of all the PSAPs he has visited. He discussed an Abbreviated History of the Alabama 9-1-1 Board's GIS Program, a timeline of GIS in 911 in Alabama. He continued with the future of GIS in 911 in Alabama.

He next provided an update on the RapidSOS Project Deployment, ECD Data Recency, and the statewide GIS data remediation project. He discussed the Statewide GIS Data Remediation Project. In eight months, 46 Districts are ready for provisioning.

Mr. Jeremy Williams called a recess at 11:23 a.m. Meeting was reconvened at 11:31 a.m.

Governance Report

Ms. Missildine moved on to the Governance Report. She provided an overview of House Bill 25 and House Bill 263, both of which passed in the last legislative session. HB25 passed and was signed by Governor Ivey the week prior to the Board meeting. It is Act 2025-373. This act allows Districts to work together to contract services. Ms. Missildine stressed the importance of involving the Board so there is no lapse in service and the Board can evaluate the financial impact of any contracted services. This Act takes effect on October 1, 2025.

House Bill 263 was also signed by Governor Ivey the week prior to the Board meeting. Act 2025-376 provides for the distribution of monies to local 911 districts, allocates revenue to administer a state 911 voice and data system, and designates uses for remaining funds. She provided a detailed review of the changes this Act brought to the Board's statute. Ms. Missildine presented potential timelines for the Administrative Rule changes needed as a result of this legislation.

Old Business

Ms. Missildine reminded the Board is overdue for her evaluation. She moved on to requests Board members had made in the previous meetings. Mr. Brandon Wallace had inquired about ECD finding from the Examiner's office. Ms. Missildine provided a list of the findings in reports published since October 2024. Twenty-seven reports were published and six ECDs had findings. Mr. Brandon Broadhead had asked for a fact sheet for 911 Goes to the Hill. Ms. Missildine showed the Board what was prepared. She then reminded the Board a new area code is coming to southeast Alabama.

New Business

Ms. Missildine presented suggestions for committee assignments since there were a number of incoming and outgoing Board members. She then informed the Board that the contract with Voiance for language translation services had been extended for one year.

Ms. Missildine outlined potential findings from the Examiner's based on discussions during the current review.

- **Chief Procurement Office**
 - Request for temporary delegation authority
 - Feedback on our managed IT services contract
 - Memo requesting approval for our User Conference as a non-biddable
 - Access to and training for Alabama Buys
- **Board Member Terms**

Public Comments

Mr. Robert Smith addressed the Board on his retirement. He talked about what a rewarding experience his service has been. Ms. Missildine expressed her appreciation for his advice to her upon her appointment as Executive Director. Mr. Smith left the meeting at 12:24 p.m.

Mr. Caleb Branch expressed his appreciation to Mr. Robert Smith and Mr. Fred Johnson for their service with the Board and wished them well on their retirement.

Mr. Fred Johnson addressed the Board on his retirement. He has been incredibly gratified to be able to serve on the Board since its inception and be a part of what the Board has achieved. Ms. Missildine expressed she was appreciative of his guidance through the years.

Ms. Missildine informed the Board that an executive session expected to last 15 minutes is needed to discuss two matters that may lead to legal action. Mr. Fred Johnson made a motion to go into executive session under statute 36-25A-7(a)(3), Code of Alabama 1975 and adjourn the meeting at the close of the executive session. Mr. Rich Schreiber seconded the motion. A roll call vote was taken by Ms. Peel.

Brandon Broadhead	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Evelyn Causey	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
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Tim Webb	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain
Jeremy Williams	<input checked="" type="checkbox"/> Yay	<input type="checkbox"/> Nay	<input type="checkbox"/> Abstain

There were no objections, and the motion passed unanimously.

Executive session began at 12:29 p.m.

Adjournment

Meeting adjourned at 12:45 p.m.

Approved this 16th day of July, 2025.



Signature

Chair
Title