



ALABAMA 911 BOARD

July 22, 2025
Talk About It Tuesday!



@alabama911board



Alabama 9-1-1 Board



@al911board



al911board.com

01

Morgan County 911
Cyber Incident

02

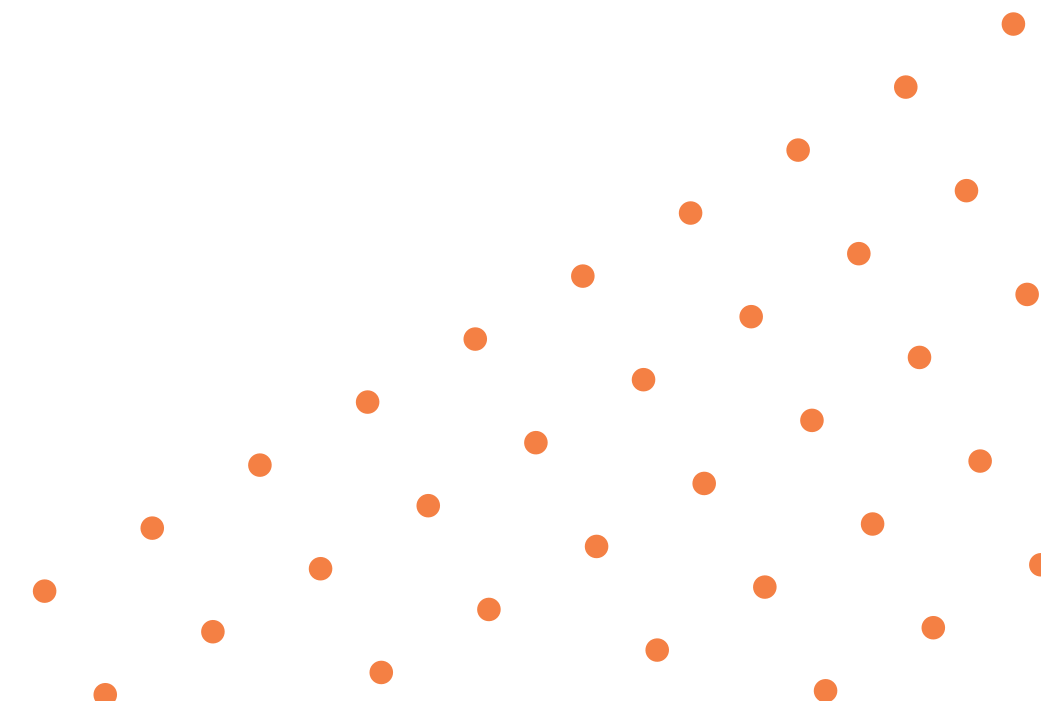
Phishing Exercise

03

Training

04

Questions



@alabama911board



Alabama 9-1-1 Board



@al911board



al911board.com



Stronger Together: Responding to Cyber Threats Through Teamwork



Morgan County 911

Jeanie Pharis, Director

Matt Williams, IT

OTM Cyber

Jamie Ginn, Founding Principal

Devin Lukomski, President

"Teamwork is the Firewall Between Chaos and Control"

CYBER ATTACK - MAY 2025

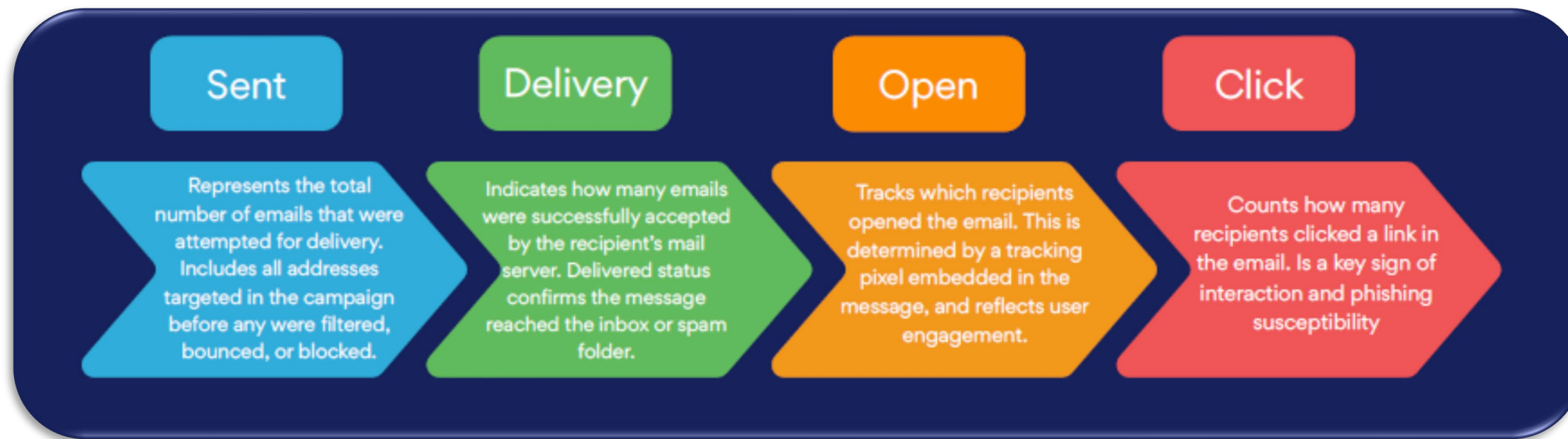
12:00 AM	1:00 AM	2:00 AM	3:00 AM	4:00 AM	5:00 AM	6:00 AM	7:00 AM	8:00 AM	9:00 AM	10:00 AM	11:00 AM	12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	
Detection of Security Events								Incident Validation		Communication & Reporting								
								Determine Scope										
								Analysis and Triage										
								Short & Long-Term Containment										
								Eradicate Attack & Block Re-Entry										

- May 12th – Suspicious activity noticed
- May 13th – Ransomware installed
 - No critical systems were damaged. 911 and CAD never went down.
- Initial actions and response
- OTM assessment, role and actions
- Lessons learned and aftermath



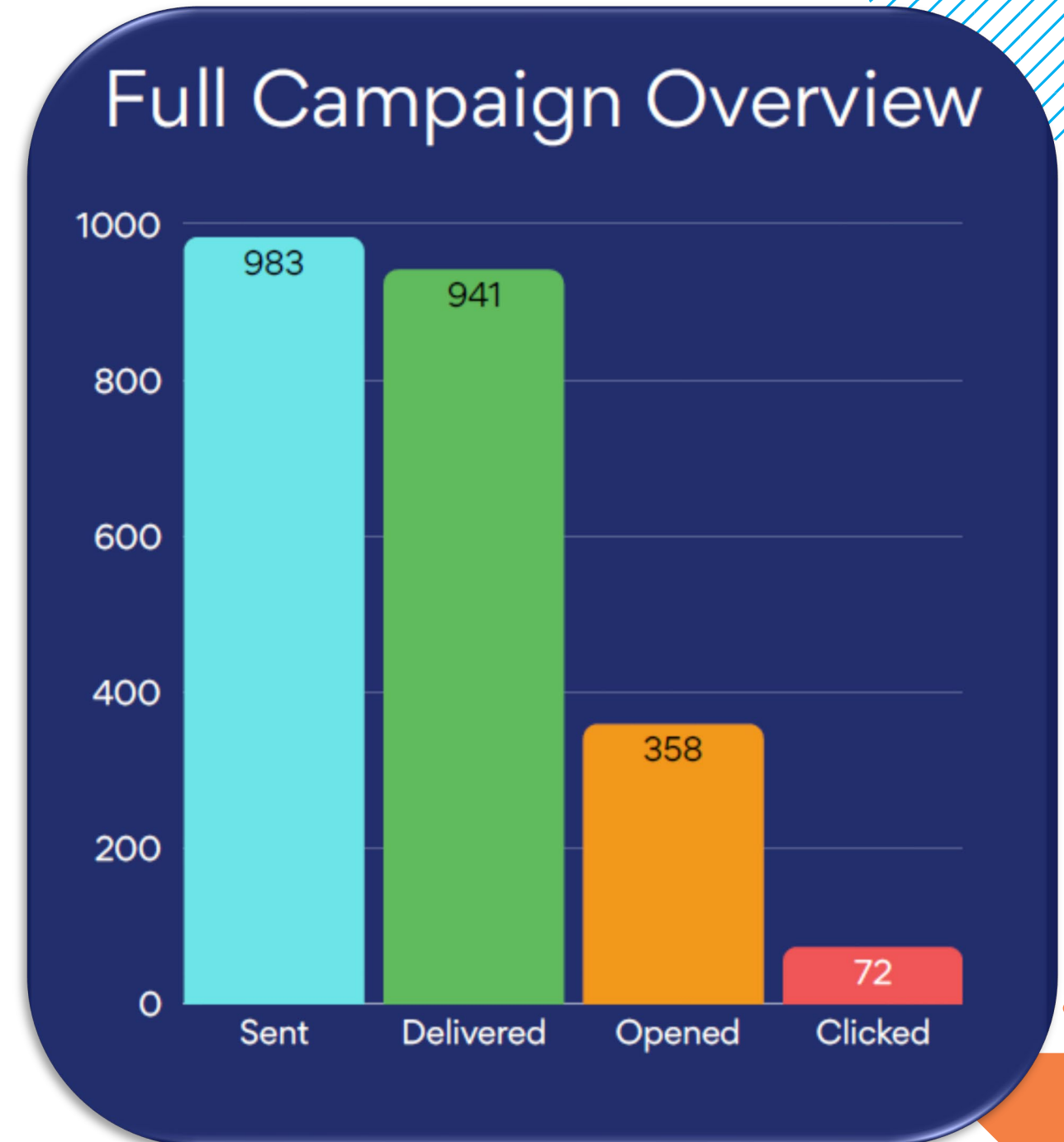


Phishing Exercise



OVERALL CAMPAIGN RESULTS

This bar graph displays the combined results of the phishing simulation across all participating organizations. Out of 983 total emails sent, 941 were successfully delivered. These deliveries led to 358 opens (a 38.04% open rate). From those, 72 users clicked on the phishing link, resulting in a 7.65% overall click-through rate.





Deadlines and Reminders

Are you hiring?

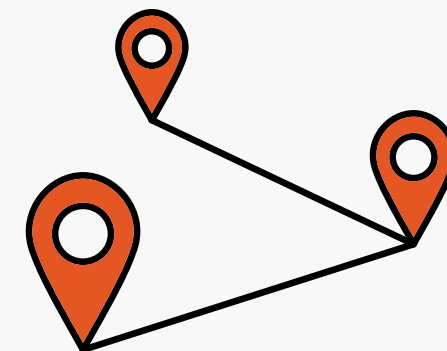
We can post your job openings to our website.
Email [Michelle](#) the job description including closing date.



Are you looking for a job?

Check our [website](#) for openings.

Upload, validate,
aggregate your GIS
data to the State office
VEP.



PST CERTIFICATION REIMBURSEMENT

Request for Payment for PST
Certification submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month. You can find more information [on our website](#).



@alabama911board



Alabama 9-1-1 Board



@al911board



al911board.com



VEP TRAINING

anderson@al911board.com
334-440-7911

This course is a basic refresh course for the VEP Validator and Editor workflows. Please bring a laptop or other mobile device and your VEP login credentials, as well as any questions you have regarding VEP.

Enterprise City Hall - Police Dept.

501 South Main Street
Enterprise, Alabama 36330

9:00 - 4:00 p.m.

July 29, 2025 [Validator]

July 30, 2025 [Editor]

WHO SHOULD ATTEND:?

Anyone who uses VEP, does in-house GIS, and/or assigns addresses for an ECD



Register Now!

ALABAMA 911 BOARD



Basic PST Certification



International Academies
of Emergency Dispatch®

ETC

40-Hour State Required Course

August 4 – August 8, 2025

Huntsville, AL

8:30 a.m. – 5:00 p.m.

September 29– Oct. 3

Montgomery, AL

Provided by:
ALABAMA 911 BOARD

Available to Primary and Secondary PSAPs.

app.al911board.com/training-registration






CRISIS CALL TRAINING

for

EMERGENCY COMMUNICATIONS CENTERS

- Recognizing potential mental health-related calls
- Role of call-takers in a crisis response system
- Suicide assessment and intervention
- Call management and transfers to 988 and warm line
- Scenario based training

Tuesday, August 19, 2025
OR
Wednesday, August 20, 2025
Ashland, AL (Clay Co)

 8:00 a.m. - 5:00 p.m.

Tuesday, October 28, 2025
OR
Wednesday, October 29, 2025
Atmore, AL (Escambia Co)



NOV 10-11, 2025

ALABAMA EMD

All Callers

Initial Questions

INITIAL QUESTIONS

- "Where is your emergency?"
- "What is the number you are calling from?"
- "Tell me what happened."
- "Is the patient awake and able to speak?"
- **NO** "Is the patient breathing normally?"
 - **NO** Go to: [CPR Instructions](#) 80
 - **YES** Go to: [Unconscious \(Airway Control\)](#) 78

Secondary Questions

QUESTIONS

- "Is the scene accessible to emergency personnel?"
- "Is it safe for emergency personnel to enter?"
- "What is your name?"
- "What is the age and sex of the patient?"

Personal Reminders

REMINDERS

- Follow agency policy and procedure for dispatching responders.
- Follow agency policy and procedure in recording a short report.
- Consider the appropriate series of questions, if there are any active ALERTS.

Emergency: Unconscious

EMERGENCY

- If patient is unconscious, and breathing normally, or uncertain breathing, go to: [Unconscious \(Airway Control\)](#) 78
- If patient is unconscious, and **NOT** breathing normally, go to: [CPR Instructions](#) 80



Alabama 911 Board



Alabama Office of EMS

2ND EDITION

ALABAMA EMERGENCY MEDICAL DISPATCH



Contact Us

(334) 440-7911



Leah Missildine
Executive Director
Email: leah@al911board.com



Adam Brown
Deputy Director
Email: adam@al911board.com



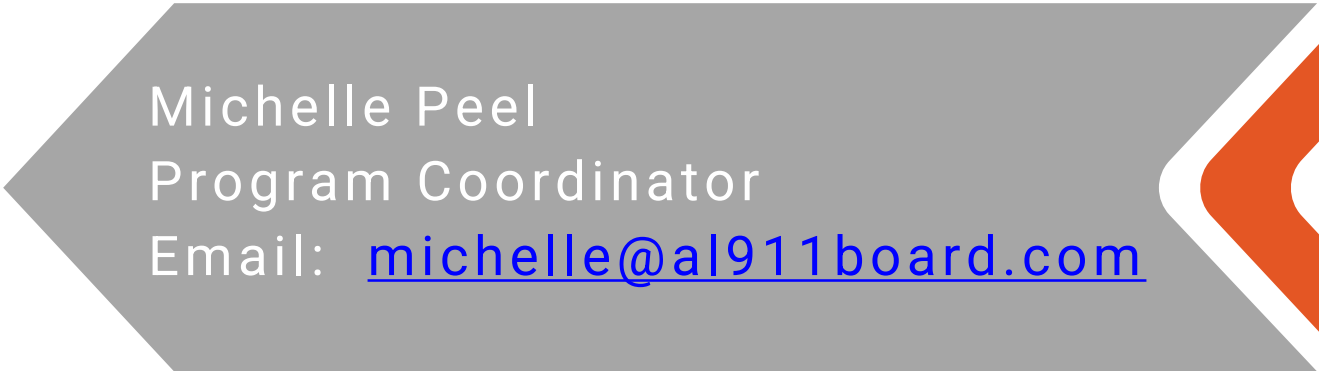
Anderson Brooms
GIS Program Manager
Email: anderson@al911board.com



Laura Ehrhart
Education & Outreach Program Manager
Email: laura@al911board.com



Daniel Hipps
Education and Outreach Specialist
Email: daniel@al911board.com



Michelle Peel
Program Coordinator
Email: michelle@al911board.com





Questions?



@alabama911board



Alabama 9-1-1 Board



@al911board



al911board.com