



ALABAMA 911 BOARD

August 12, 2025
Talk About It Tuesday!



@alabama911board



Alabama 9-1-1 Board



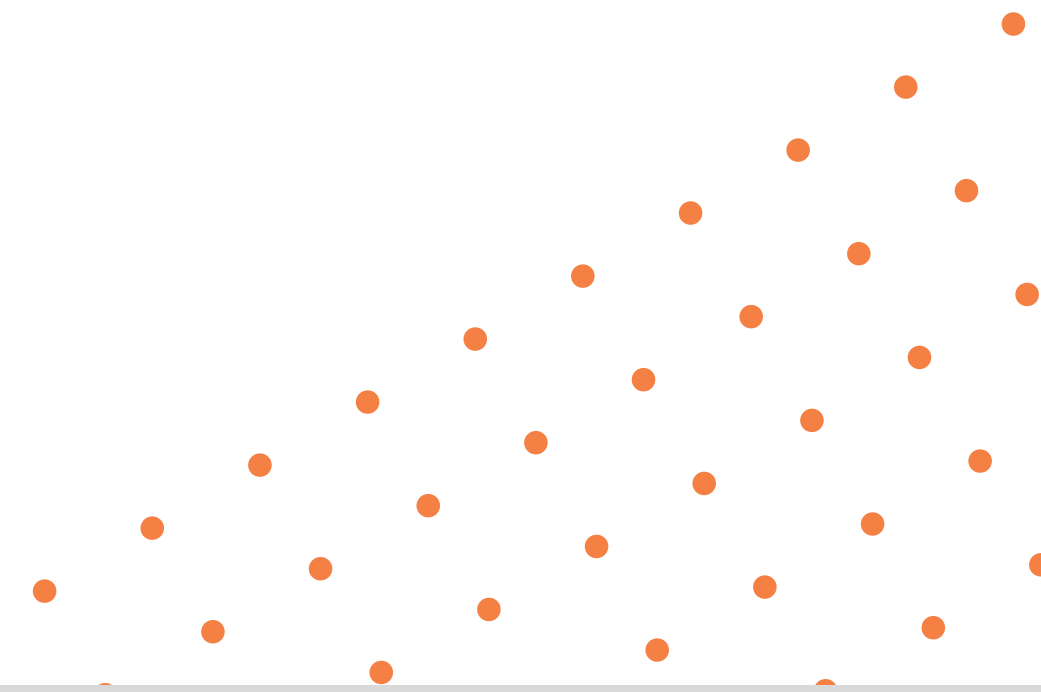
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- 01 Board Updates
- 02 Training
- 03 Deadlines and Reminders
- 04 Questions





How to do business with us...

Become a Supplier within Alabama Buys @ <https://www.alabamabuys.gov/> :

- New Supplier
 - [Quick Start Guide](#)
 - Register
- Existing Supplier
 - [Quick Start Guide](#)
 - Log in and review your existing profile



Suppliers' Users

Supplier Portal

Access Point 1

www.alabamabuys.gov

- Supplier Accounts
- Respond to Bids
- Manage Purchase Orders
- Replaces Vendor Self Service (VSS)



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How to get support for Alabama Buys:

Get Support:

If you need help with your account, we have training resources and a help desk available.

- Access the [Alabama Buys Supplier Support](#) Website to:
 - view FAQs
 - launch our training videos
 - view documentation to help you access, navigate and troubleshoot
- If you need additional assistance, please contact the **Alabama Buys Help Desk** at: alabamabuys@purchasing.alabama.gov or 1-334-353-0700.

For additional information about how to do business with the State of Alabama, please visit www.purchasing.alabama.gov



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Recap and quick links:



This **does not change** how we will pay you (...as far as we know at this point.) We still utilize bill.com for receiving invoices at alabama911board@bill.com

- [2025 Alabama Buys One Pager](#)
- [Alabama Buys Supplier Support](#)
- <https://www.alabamabuys.gov/>
- Help Desk: alabamabuys@purchasing.alabama.gov or 1-334-353-0700



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[HTTPS:// al911board.com](https://al911board.com)

Facilitating Implementation of Next Generation 911 Services (NG911), Report and Order, PS Docket Nos. 21-479 and 18-64

- ❖ FCC Order designed to expedite NG911 transition
- ❖ stressed the importance of establishing a framework to ensure that NG911 deployments occur in a timely fashion
- ❖ first nationwide NG911 transition rules that define the responsibilities and set deadlines for originating service providers to implement NG911 capabilities on their networks and deliver 911 calls to NG911 systems
- ❖ require originating service providers (OSPs) to transition to NG911 in two phases in response to a request by a state or local 911 authority
 - Phase 1-OSPs must deliver 911 traffic in IP-based Session Initiation Protocol (SIP) format to delivery points designated by the 911 authority
 - Phase 2-OSPs must deliver 911 traffic to designated delivery points in an IP-based SIP format that supports routing, caller location, and transmission of emergency information in accordance with NG911 commonly accepted standards
- ❖ require OSPs to be responsible for the costs of delivering 911 traffic in the required format to designated NG911 delivery points within the state
- ❖ preserve the authority of state and local government to adopt alternative approaches to the configuration, timing, and cost responsibility for NG911 implementation within their jurisdictions



Grant Cycle 10

A little history...

This grant cycle was tabled in September 2024 based on advice provided during the Board's Sunset Review.

Over \$5M of funding requests were applied for by 31 Emergency Communication Districts

With the signing of Act 2025-376, the Board was provided statutory clearance to resume a Grant Program. **This law does not take effect until October 1, 2025.**

31 ECDs

What we have been doing...

The Board staff emailed the 31 Grant Cycle 10 applicants on July 21, 2025 to re-engage the grant process, requesting the districts to advise whether they would like to withdraw their application or proceed with the process by providing updated pricing quotes.

There will be not change in scope from the original application.

The applicants are asked to response to an online survey form to indicate their choice.

[Grant Cycle 10 Re-engagement Form](#)

The responses and applicable updated pricing are due back to Board staff by September 1, 2025. **If we do not receive a response, we will withdraw the applicant from Grant Cycle 10.**

Responses due by September 1, 2025



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Upcoming Training



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anderson@al911board.com
334-440-7911

VEP TRAINING

Are you confused about what to do with your remediated data and the Client Verify requirements? Please bring a laptop with ESRI ArcPro or Map installed and VEP login credentials, as well as any questions you have regarding VEP.

[REGISTER HERE](#)



**Hoover City Hall
Third Floor Class Room
100 Municipal Drive
Hoover, AL 35216
August 27 & 28, 2025**

WHO SHOULD ATTEND?
ECDs who have had their GIS data remediation completed.



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VESTA USER TRAINING


Whether you're a new calltaker or just need a refresher on Vesta, this free class is designed for you!

Each session will cover the same content. We're offering multiple time slots to accommodate different shifts and schedules. Attendees only need to attend one session.

 Two 3-hour sessions per day

 September 22-23

 9-12 pm and 1-4 pm

 Talladega 911
26715 AL Hwy 21,
Talladega, AL

 mcarpenter@indigital.net

[CLICK TO SIGN UP OR SCAN BELOW](#)



CRISIS CALL TRAINING^{for} EMERGENCY COMMUNICATIONS CENTERS

- Recognizing potential mental health-related calls
- Role of call-takers in a crisis response system
- Suicide assessment and intervention
- Call management and transfers to 988 and warm line
- Scenario based training

AUGUST 19 OR 20 | **OCTOBER 28 OR 29**
Ashland, AL | Atmore, AL

8:00 A.M. - 5:00 P.M.

<https://app.al911board.com/training-registration>



8 CEUs



laura@al911board.com

*VERY LIMITED
number of seats*



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Basic PST Certification



40-Hour State Required Course

September 29- Oct. 3
Montgomery, AL

Alabama 911 Board Office
1 Commerce, St. Suite 620

8:30 a.m. – 5:30 p.m.

Available to Primary and Secondary PSAPs



app.al911board.com/training-registration



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November

EMOTIONAL and SOCIAL INTELLIGENCE

Unlock the power of Emotional and Social Intelligence in this dynamic course designed to boost mental health, self-awareness, and connection with others. Gain practical strategies to navigate life and work with more purpose, balance, and fulfillment.

NOVEMBER 3 | **NOVEMBER 5**
Tuscaloosa | Mobile

8:00 A.M. - 5:00 P.M.

REGISTER TODAY!

8 HOURS CEUS

Provided by:
ALABAMA 911 BOARD

app.al911board.com/training-registration



CHARLES HEDGESPETH



(CTO)



CENTER TRAINING OFFICER PROGRAM

In the PSAP, people are your most important resource. The **NENA Center Training Officer (CTO)** Program provides you with the proper framework to train your new employees, which leads to better performance and higher retention rates. The course covers proper documentation of performance, evaluation of performance, setting milestones, and developing a plan for trainee success.

Students will be accessing the NENA+ platform during the course. To participate in daily assignments and activities, **students should bring a laptop.**

BIRMINGHAM, AL
Shelby Co. 911

NOV 17-19, 2025
8:30 A.M. - 5:00 P.M.

THREE-DAY COURSE

3 ENP POINTS

provided by
ALABAMA 911 BOARD

FREE TO ATTEND



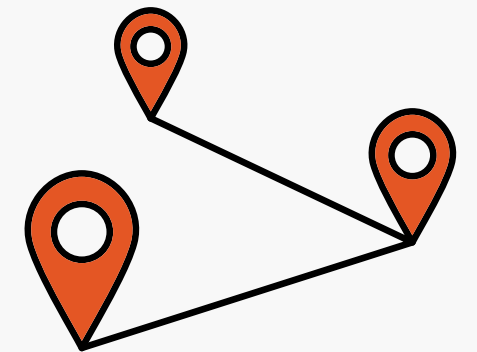


Reminders

FY24 Legacy 9-1-1 Cost Reimbursement submissions are due by the 10th of each month. The FY24 form is [here](#).



Upload, validate, aggregate your GIS data to the State office VEP every two weeks.



Are you hiring?

We can post your job openings to our website. Email [Michelle](#) the job description including closing date.



Are you looking for a job?

Check our [website](#) for openings.

PST CERTIFICATION REIMBURSEMENT

Request for Payment for PST Certification submissions made by the 10th will be paid out at the end of the month. Anything submitted after the 10th will be paid at the end of the following month. You can find more information [on our website](#).



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Questions?



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Contact Us

(334) 440-7911



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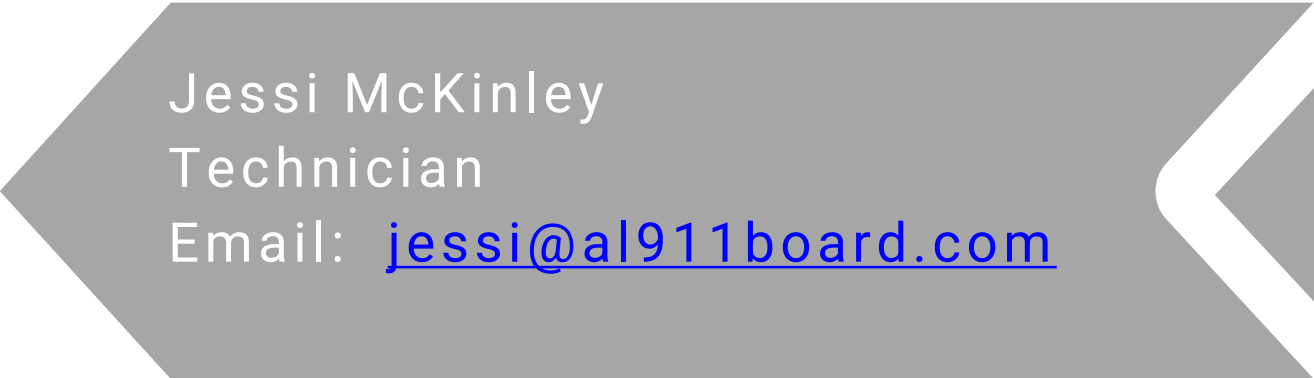
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