

ALABAMA 9-1-1 BOARD MEETING
1 Commerce Street
Montgomery, Alabama
Minutes of 7/16/2025

Prior notice of this regularly scheduled meeting of the Alabama 9-1-1 Board was given in accordance with the Alabama Open Meetings Act. The minutes were recorded by Ms. Michelle Peel, Program Coordinator for the Board.

Mr. Jeremy Williams, Chair for the Board, called the meeting to order at 10:00 a.m.

The roll was called as follows by Ms. Peel:

Brandon Broadhead	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Evelyn Causey	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
John Nettles	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent <input type="checkbox"/> Virtual
Shawn Rogers	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Rich Schreiber	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Kristi Stamnes	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Brandon Wallace	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Tim Webb,	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Jeremy Williams, Chair	<input checked="" type="checkbox"/> Present <input type="checkbox"/> Absent <input type="checkbox"/> Virtual
Marlon Williamson	<input type="checkbox"/> Present <input checked="" type="checkbox"/> Absent <input type="checkbox"/> Virtual

A quorum was established.

Mr. Williams called for unanimous consent to approve of the agenda for the meeting. The agenda was approved with no objections. Mr. Williams then called for approval of the minutes of the May 21, 2025 Board Meeting. Mr. Rich Schreiber made the motion to approve the minutes. Mr. Brandon Broadhead seconded it. There were no objections, and the motion passed unanimously. Ms. Leah Missildine, Executive Director for the Board, recommended to the Board to approve adding an addendum to the Board minutes from January 2021 to present showing the location of the meeting if the minutes lacked the location of the meeting. Ms. Evelyn Causey made the motion. Mr. Rich Schreiber seconded the motion. Motion passed with no objections.

Guest introductions were made.

Programmatic Reports

Finance Report

Ms. Missildine continued the meeting with the Programmatic Reports. Ms. Missildine started with the finance report. She provided an overview of the 911 fund from the last two months. She reminded the Board that FY25 will not look like any other year based on the Sunset Review findings and the Department of Examiners of Public Accounts review. Also, with the legislation

that passed and will take effect on October 1, the vernacular used for certain accounts may need to change to match the language used in the legislation. The goal is to enable those outside 911 to understand fund use. Ms. Missildine recommended to the Board that they accept the financial statements as presented. Mr. Shawn Rogers made the motion. Mr. Brandon Wallace seconded the motion. Motion passed with no objections.

Ms. Missildine moved on to revenue trends. Revenues were neither up nor down for the 12-month reporting period ending June 30. These revenues were collected after the fee increase to \$2.23.

Ms. Missildine continued with an update on past grant cycles. All projects in Grant Cycle 8 are complete. Grant Cycle 7 is in the process of being finished. The projects in Grant Cycle 9 will take an extended period to close out because of the way the grant award was structured. She reminded the Board that Grant Cycle 10 had been indefinitely suspended due to required legislative change to be able to fund the Board's grant program. With the passing of that legislation, the application period for Grant Cycle 10 will be reopened for current applicants to either withdraw their application or update pricing on their quotes. Staff understands that the pricing on the quotes from last year may no longer be valid. After reviewing those applications, a recommendation for awards will be made to the Board at the September board meeting to be paid out after October 1. Ms. Missildine provided more explanation of the last Grant Cycle 7 project that is still ongoing. Tallapoosa County has chosen to implement a hosted Vesta call handling system through AT&T. She explained that there are components to the system that make the Board lose sight of the calls. She provided the letter and a summary of the testing reports that will go to Tallapoosa ECD explaining that ANGEN loses visibility of the call. The letter states that the ECD must take responsibility for the loss of visibility, and the Board will not take responsibility for that. Once this is done, Grant Cycle 7 will be closed out.

Ms. Missildine then provided an update on the Legacy 9-1-1 Cost Reimbursement Program. She noted that costs are still trending down whether they are billed to the Board or the ECDs. She stated that staff is working with BrightSpeed to get ECDs credited where needed and requested that Dale County be the first on the list. Ms. Pam Lowe, Director of Houston County ECD stated she saw a credit on the last bill she received. The legacy cost reimbursement program should be sunset soon, hopefully within a year.

Ms. Missildine moved on to spreadsheets that show the last 12 months' revenues applied to the legislation that takes effect on October 1. The distribution will change along with what the Board does with each account. In the last 12 months, two things happened that under the new law would cost the Board millions of dollars. In September, there was a payment portal glitch. In February, the Department of Revenue did not pay us on time. That places four months as anomalies. Each spreadsheet outlined different scenarios based on revenues. She reminded the Board that many of the Board's contracts are coming up for renewal.

Ms. Missildine provided an explanation of the FCC's Annual 9-1-1 Fee Report and reminded them that Alabama's fee appears to be high because other states utilize other revenue sources to fund 911.

Education and Outreach Report

Ms. Missildine then turned the meeting over to Ms. Laura Ehrhart, Education and Outreach Program Manager for the Board. Ms. Ehrhart began her report with a discussion of the June 1 audit for 100% PST certification compliance. She explained the outcome of that audit showed 19 ECDs were not at 100% certification. Those 19 received both a mailed and emailed letter and report showing deficiencies. Most corrected those deficiencies quickly. She reported that this would be done at the first of each month. The July audit showed 7 ECDs non-compliant. Letters were sent to those along with a 30-day follow-up to those from June that were still non-compliant. As of the date of the meeting, eight were still non-compliant. She continued with overall numbers of PST status throughout the state.

Ms. Ehrhart continued her report with an update on training that the Board has offered in the previous months; 105 hours in ten different locations with 174 people attending in-person training. She highlighted the outreach on social media.

Ms. Ehrhart announced the release of the new version of the Alabama Emergency Medical Dispatch program. She highlighted the changes in the course.

Technology Report

Ms. Melissa Carpenter provided the report for INdigital. She started with several call statistics for the last two months. She reported on days that show high use of MEVO. One was Hangout Fest in Orange Beach. Two others were the result of lightning strikes while technicians evaluated the damage caused by the lightning. She then reported on PSAP to PSAP transfers and in-state transfers. She advised that the text for 911 report includes Texty and Prepared. She finished her report with highlights of special call routing events.

Mr. Williams called for a five-minute recess at 10:57 a.m. The meeting was called back to order at 11:03 a.m. Ms. Evelyn Causey returned at 11:04 a.m.

Mr. Anderson Brooms' GIS report was presented via a prerecorded video. He first talked about the PSAPs he visited in the two months prior to the meeting. He also highlighted ESRI training presented by Mississippi State University in Houston County. He continued with an update on the RapidSOS implementation project. There are 96 live implementations of the RapidSOS Premium Platform across the state.

Mr. Brandon Broadhead left the meeting at 11:09 a.m.

As Mr. Brooms started discussing the importance of data recency, technical difficulties caused the video to stop. Mr. Adam Brown, Deputy Director for the Board, finished the GIS report with an overview of the Statewide GIS Data Remediation Project status.

Mr. Broadhead returned to the meeting at 11:13 a.m.

Governance Report

Ms. Missildine moved on to the Governance Report. She provided a recap of Act 2025-376 and presented potential timelines for the Administrative Rule changes needed as a result of this legislation. She explained rule-making considerations based on the legislation. She announced that the Joint Interim Sunset Committee hearing would be held on August 21, 2025.

Old Business

Ms. Missildine outlined the findings of the Department of Examiners of Public Accounts in recent ECD reports published since October 2024. She then turned the meeting over to Mr. Williams for a report on the May 28, 2025, Executive Committee meeting attended by himself and Mr. Fred Johnson, Vice Chair. Mr. Williams reported that the Executive Committee recommends to the Board that Ms. Missildine receive a two-step increase in her salary effective on her anniversary. Mr. Brandon Wallace made that motion. Ms. Evelyn Causey seconded it. Motion passed with no objections. Ms. Missildine then reminded the Board of the timeline for implementation of a new area code in southeast Alabama.

New Business

Ms. Missildine reported on the exit conference with members of the Department of Examiners of Public Accounts that many of the Board members and staff attended the previous week. She stated that no paperwork was provided and that nothing in the report was overwhelmingly egregious. Discussion ensued regarding some of the findings.

Ms. Missildine moved on to Board officer nominations. The office of Secretary/Treasurer and Vice Chair were vacant due to Board member retirements. Mr. Tim Webb nominated Mr. Brandon Broadhead as Secretary/Treasurer. Mr. Rich Schreiber seconded the nomination. No other nominations for Secretary/Treasurer were made. Mr. Brandon Broadhead was elected Secretary/Treasurer. Mr. Brandon Broadhead nominated Mr. Shawn Rogers as Vice Chair. Ms. Evelyn Causey seconded the nomination. No other nominations for Vice Chair were made. Mr. Shawn Rogers was elected Vice Chair.

Ms. Missildine suggested to the Board that meetings be moved to quarterly instead of every other month in 2026. The plan would be to hold committee meetings and work sessions on the Tuesday afternoon prior to the Wednesday meeting four times during the year. Mr. Broadhead made the motion. Mr. Shawn Rogers seconded the motion. Motion passed with no objections.

Ms. Missildine finished the meeting with an update on the FCC Report and Order 21-479 and 18-64.


Public Comments:

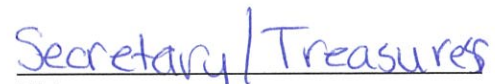
There were no public comments.

Adjournment

Meeting adjourned at 11:59 a.m.

Approved this 17th day of September, 2025.


Signature


Title