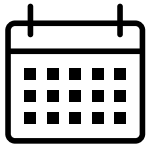


CRISIS CALL TRAINING for EMERGENCY COMMUNICATIONS CENTERS

- Recognizing potential mental health-related calls
- Role of call-takers in a crisis response system
- Suicide assessment and intervention
- Call management and transfers to 988 and warm line
- Scenario based training



Wednesday, Nov. 19, 2025
OR
Thursday, Nov. 20, 2025



Madison Co. 911
1570 Old Monrovia Rd NW
Huntsville, AL 35806



8:00 a.m. - 5:00 p.m.



<https://app.al911board.com/training-registration>



8 CEUs



laura@al911board.com

***VERY LIMITED
number of seats***