

TRAINING PROVIDED BY:

CYBER SECURITY TRAINING



PHISHING AND SOCIAL ENGINEERING

A focused training designed for PSAP staff to detect and respond to social-engineering threats that can compromise CAD, RMS, or dispatch operations.

THURSDAY, JAN 12TH, 2026

9:00 AM – 3:00 PM

Hoover Operations Ctr.

3142 Lorna Road
Hoover, Alabama

- Real-world 9-1-1 examples and phishing tactics
- How to verify, report, and stop threats fast
- Avoid falling for MFA fatigue or “urgent” spoofed requests
- Protect your team and your mission from digital disruption

6 HOURS CEUS



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