



CRISIS CALL TRAINING for **EMERGENCY COMMUNICATIONS CENTERS**

- Recognizing potential mental health-related calls
- Role of call-takers in a crisis response system
- Suicide assessment and intervention
- Call management and transfers to 988 and warm line
- Scenario based training

TALLADEGA

FEBRUARY 10

FEBRUARY 11

RAINSVILLE

MARCH 18

MARCH 19

8:00 A.M. – 5:00 P.M.



<https://app.al911board.com/training-registration>



8 CEUs



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***VERY LIMITED
number of seats***