# A VICTIM'S PLEA a 9-1-1 call for excellence

#### **DECATUR**

FEBRUARY 24

### **AUBURN**

FEBRUARY 26

8:00 A.M. - 5:00 P.M.

## **REGISTER TODAY!**

8 HOURS CEUS

A powerful full-day course examining the tragic kidnapping and murder of Denise Amber Lee, presented b Nathan Lee, Founder and President of the Denise Amber Lee Foundation. Through firsthand storytelling, participants gain an indepth look at the 9-1-1 calls and multi-center response involved, highlighting both successes and failures. The course explores how leadership, training, accountability, and empowerment directly impact outcomes in emergency communications. Through real-world scenarios and discussion, the training reinforces the lifesaving responsibility and influence of dispatchers and call-takers, with a focus on preventing future tragedies.

app.al911board.com/training-registration







#### A Victim's Plea; A 9-1-1 Call for Excellence

Nathan Lee, founder and President of the Denise Amber Lee Foundation join forces with an industry professional to tie together the elements of the Denise Amber Lee tragedy. Students learn of the obvious failures that day to the more in- depth concepts such as leadership, hiring, training and encouraging employees in a communication center.





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- In-Depth Analysis
- Media Coverage
- What Went Wrong
- Court Testimony
- Liability
- Leadership
- Accountability
- Discipline
- Training/Hiring

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