



ALABAMA 911 BOARD

**February 18, 2026
Board Meeting
Montgomery, Alabama**



@alabama911board



Alabama 9-1-1 Board



@al911board



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Board Meeting Agenda

Introduction

- ❖ Call to Order
- ❖ Roll Call
- ❖ Agenda Approval (Tab 1)
- ❖ Minutes Approval (Tab 2)
- ❖ Guest Introductions

Programmatic Reports

- ❖ Finance (Tab 3)
- ❖ Certification & Training (Tab 4)
- ❖ Technology (Tab 5)
- ❖ Governance (Tab 6)

Closing

- ❖ Old Business (Tab 7)
- ❖ New Business (Tab 8)
- ❖ Public Comments
- ❖ Next Meeting
- ❖ Adjournment



Finance

TAB 3



Finance

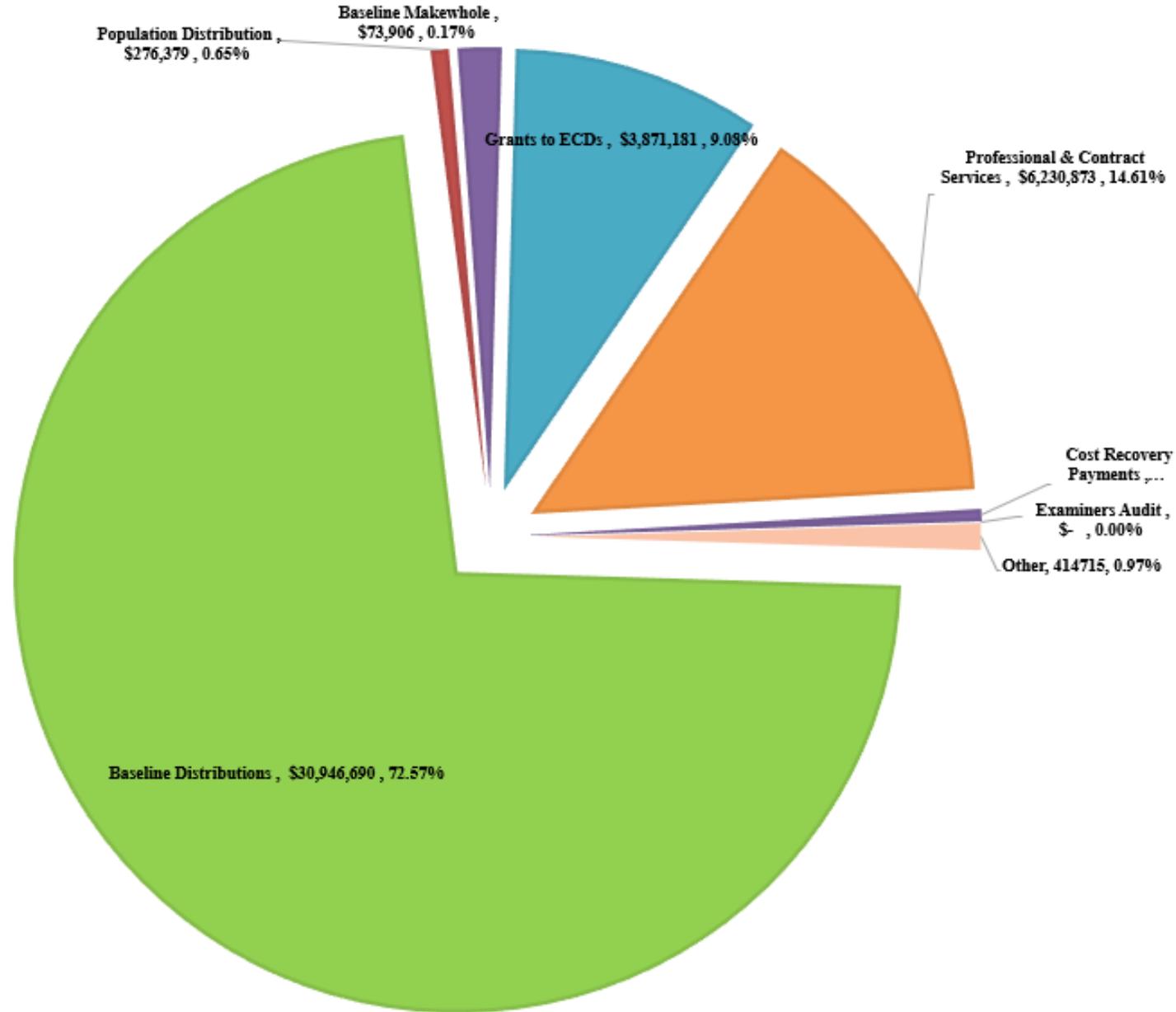
- ❖ **Financial Statements**
- ❖ **Revenue Recap**
- ❖ **Previous Grant Cycle Updates**
- ❖ **Legacy Cost Reimbursements**
- ❖ **Distribution Recap**
- ❖ **Financial Recap-Fund Recommendations**



Statement of Revenue and Expenses - Modified Cash Basis Total Funds

For three months ending December 31, 2025

	Dec-25	Fiscal Year to Date (3 Months)
Revenues		
Carrier Receipts	\$ 12,850,023	\$ 39,104,294
Interest Income	\$ 22,857	\$ 84,360
Other Income	\$ 1,878	\$ 5,811
Transfer-Makewhole for Baseline	\$ -	\$ 73,906
User Conference Income		
Total Revenues	\$ 12,874,758	\$ 39,268,371
Expenses		
Baseline Distributions	\$ 10,315,563	\$ 30,946,690
Population Distribution	\$ 236,161	\$ 276,379
Baseline Makewhole	\$ -	\$ 73,906
Other ECD Reimbursements	\$ 152,456	\$ 658,958
Grants to ECDs	\$ -	\$ 3,871,181
Professional & Contract Services	\$ 1,689,851	\$ 6,230,873
Cost Recovery Payments	\$ 9,560	\$ 172,313
Examiners Audit	\$ -	\$ -
Salaries and Related Taxes and Benefit	\$ 117,423	\$ 265,177
Travel and Training	\$ 15,691	\$ 47,045
Rent and Utilities	\$ 15,894	\$ 47,640
Depreciation	\$ 4,913	\$ 14,704
Office Expenses	\$ 4,031	\$ 16,059
Software and Hardware Leases	\$ -	\$ 10,580
Insurance	\$ -	\$ 8,736
Vehicle Related Expenses	\$ 1,009	\$ 4,774
Dues and Subscriptions	\$ -	\$ -
Total Expenses	\$ 12,562,552	\$ 42,645,015
Change in Net Position	\$ 312,206	\$ (3,376,644)



For Internal Management Purposes Only. These financial statements have not been compiled, reviewed, or audited. No assurance is provided on the financial statements. Substantially all disclosures have been omitted.



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Alabama 9-1-1 Board



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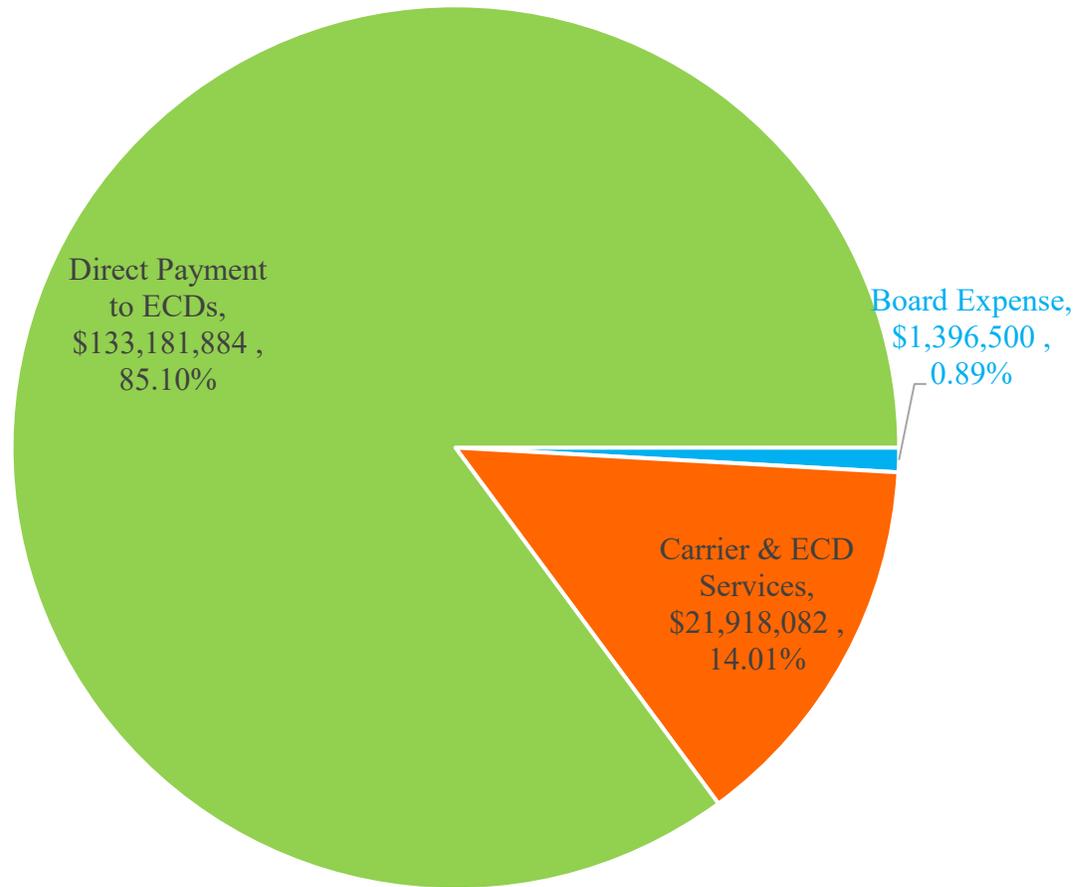
al911board.com

Statement of Revenue and Expenses - Modified Cash Basis Total Funds
For Q1 FY26

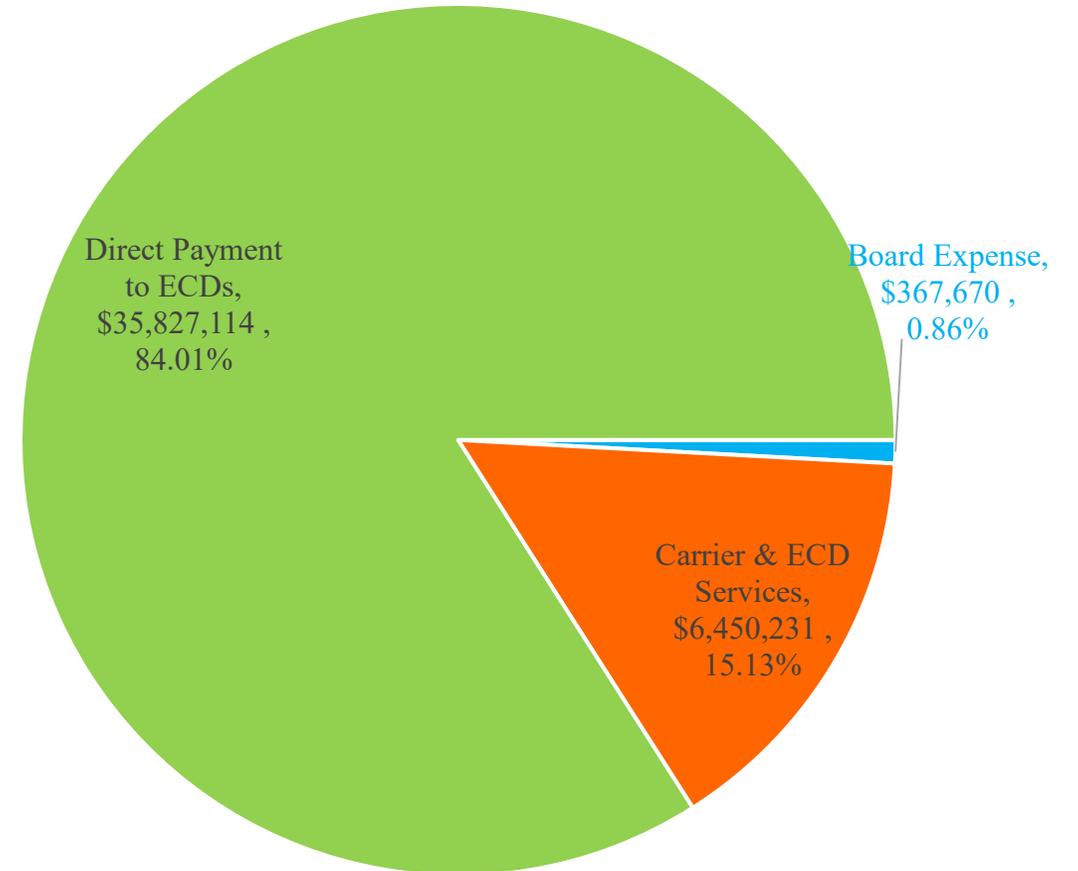
	Oct-25	Nov-25	Dec-25	Fiscal Year to Date (3 Months)	
Revenues					
Carrier Receipts	\$ 12,931,386	\$ 13,322,885	\$ 12,850,023	\$ 39,104,294	
Interest Income	\$ 34,685	\$ 26,818	\$ 22,857	\$ 84,360	
Other Income	\$ 2,926	\$ 1,007	\$ 1,878	\$ 5,811	
Transfer-Makewhole for Baseline	\$ -	\$ 73,906	\$ -	\$ 73,906	
User Conference Income	\$ -	\$ -	\$ -	\$ -	
Total Revenues	\$ 12,968,997	\$ 13,424,616	\$ 12,874,758	\$ 39,268,371	
Expenses					
Baseline Distributions	\$ 10,315,563	\$ 10,315,563	\$ 10,315,563	\$ 30,946,690	Direct Payments to ECDs
Grants to ECDs	\$ 3,871,181	\$ -	\$ -	\$ 3,871,181	
Other ECD Reimbursements	\$ 136,066	\$ 370,438	\$ 152,456	\$ 658,958	
Population Distribution	\$ 40,218		\$ 236,161	\$ 276,379	Carrier & ECD Services
Baseline Makewhole	\$ -	\$ 73,906	\$ -	\$ 73,906	
Professional & Contract Services	\$ 1,354,840	\$ 3,186,183	\$ 1,689,851	\$ 6,230,873	
Cost Recovery Payments	\$ 162,753	\$ -	\$ 9,560	\$ 172,313	Board Expenses
Examiners Audit	\$ -	\$ -	\$ -	\$ -	
Travel and Training	\$ 19,802	\$ 11,552	\$ 15,691	\$ 47,045	
Salaries and Related Taxes and Benefit	\$ 73,841	\$ 73,912	\$ 117,423	\$ 265,177	
Rent and Utilities	\$ 15,903	\$ 15,842	\$ 15,894	\$ 47,640	
Office Expenses	\$ 10,124	\$ 1,905	\$ 4,031	\$ 16,059	
Depreciation	\$ 4,880	\$ 4,910	\$ 4,913	\$ 14,704	
Software and Hardware Leases	\$ 9,034	\$ 1,546	\$ -	\$ 10,580	
Insurance	\$ 8,736	\$ -	\$ -	\$ 8,736	
Vehicle Related Expenses	\$ 2,711	\$ 1,054	\$ 1,009	\$ 4,774	
Dues and Subscriptions	\$ -	\$ -	\$ -	\$ -	
Total Expenses	\$ 16,025,652	\$ 14,056,811	\$ 12,562,552	\$ 42,645,015	
Change in Net Position	\$ (3,056,655)	\$ (632,195)	\$ 312,206	\$ (3,376,644)	

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FY25 Expenses



Q1 FY26 Expenses

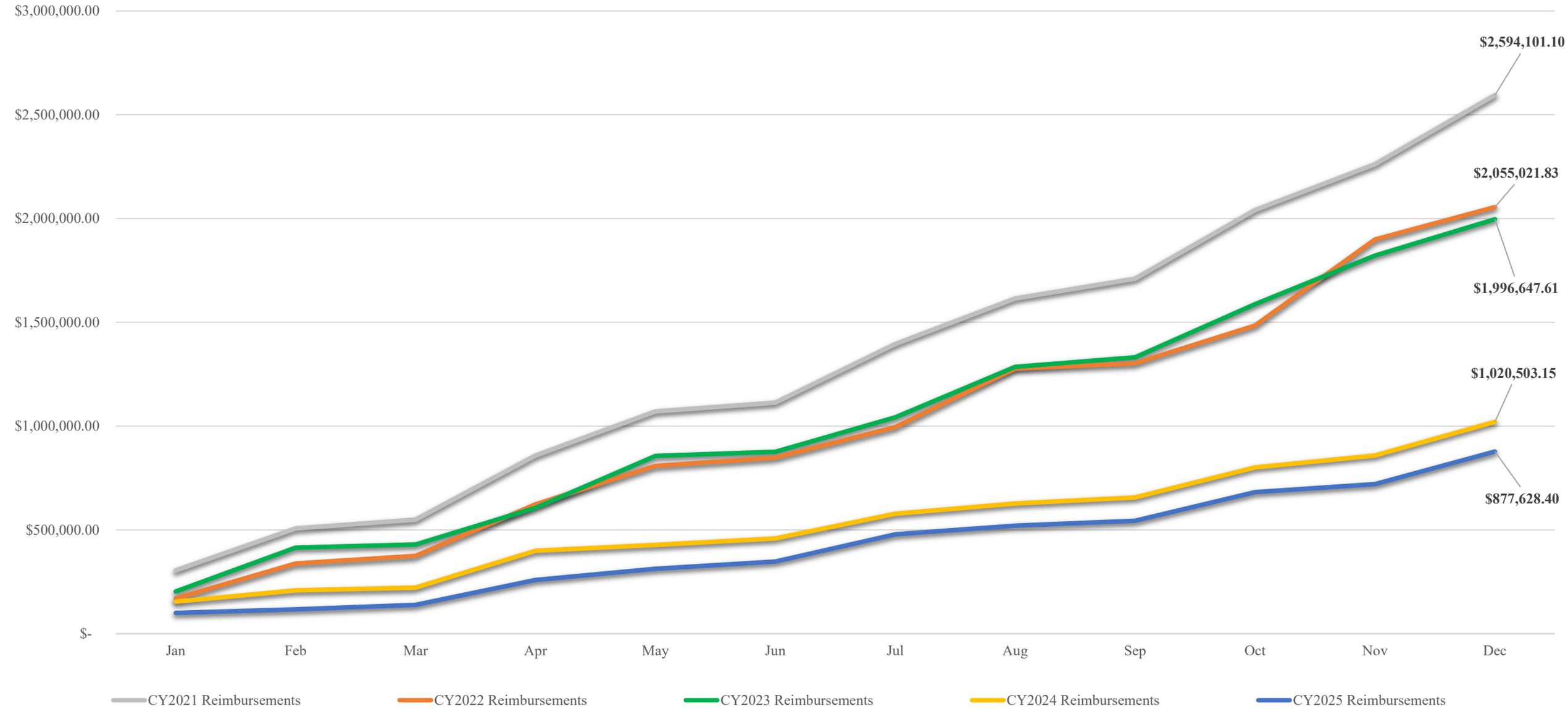


Prior Grant Cycles Updates

- ❖ Grant Cycle 7 – All projects have been completed.
- ❖ Grant Cycle 8 – All projects have been completed.
- ❖ Grant Cycle 9 – 22 of 34 projects have been completed; awaiting additional information about local financial sustainability, per the grant project agreement for one other project categorized as Financial Hardship or PST Wage Increase/Staffing. *Randolph County was reported complete in the July 2025 report, but there are still outstanding items on the GIS portion of the grant project.
- ❖ Grant Cycle 10 – 4 of 24 projects have been completed. Award funds were paid to all awarded ECDs on October 24, 2025.



Legacy Cost Reimbursement: Program Year Costs



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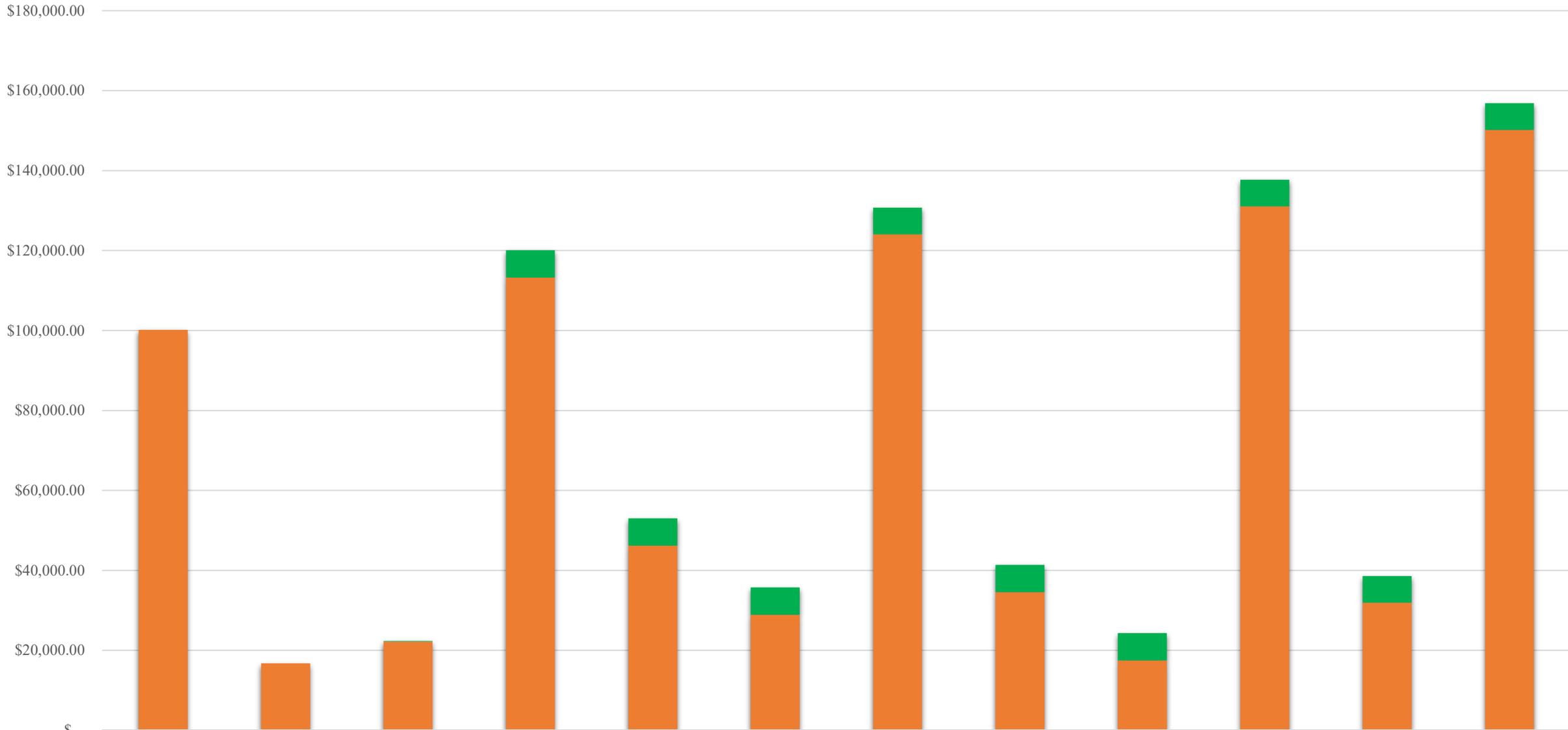


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Legacy Cost Reimbursement: ECD Reimbursements and Board Direct Billed



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Board Direct Billed	\$-	\$-	\$156.66	\$6,828.39	\$6,830.10	\$6,827.58	\$6,654.02	\$6,874.75	\$6,814.61	\$6,656.67	\$6,655.75	\$6,658.27
ECD Reimbursements	\$100,131.93	\$16,743.30	\$22,198.40	\$113,268.27	\$46,188.12	\$28,928.28	\$124,054.80	\$34,526.10	\$17,490.00	\$131,052.00	\$31,908.90	\$150,181.50



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**Alabama 911 Board
Monthly Disbursement Calculation
FY2026**

October 2025 Distribution November 2025 Distribution December 2025 Distribution January 2026 Distribution February 2026 Distribution

Service Charge Revenues

Prior Month Carrier Receipts @ \$2.23 per Payment Engine	\$	10,786,287.07	\$	10,656,654.78	\$	11,049,873.33	\$	10,572,789.96	\$	11,153,695.43
Prior Month Carrier Receipts from State of Alabama Department of Revenue (DoR) @ \$2.23	\$	2,289,194.26	\$	2,274,731.36	\$	2,273,011.29	\$	2,277,232.90	\$	2,221,347.53
<hr/>										
Total (agrees to prior month financial statements)	\$	13,075,481.33	\$	12,931,386.14	\$	13,322,884.62	\$	12,850,022.86	\$	13,375,042.96

Operating Distribution

Amount subject to Operating Distribution	\$	13,075,481.33	\$	12,931,386.14	\$	13,322,884.62	\$	12,850,022.86	\$	13,375,042.96
Less: Calculated 1% Operating Account	\$	(130,754.81)	\$	(129,313.86)	\$	(133,228.85)	\$	(128,500.23)	\$	(133,750.43)
<hr/>										
Remaining to be distributed	\$	12,944,726.52	\$	12,802,072.28	\$	13,189,655.77	\$	12,721,522.63	\$	13,241,292.53
80% of remaining subject to ECD Distribution	\$	10,355,781.21	\$	10,241,657.82	\$	10,551,724.62	\$	10,177,218.11	\$	10,593,034.02
20% of remaining subject to Carrier & ECD Services	\$	2,588,945.30	\$	2,560,414.46	\$	2,637,931.15	\$	2,544,304.53	\$	2,648,258.51

ECD Distribution

Amount subject to ECD Distribution	\$	10,355,781.21	\$	10,241,657.82	\$	10,551,724.62	\$	10,177,218.11	\$	10,593,034.02
1/12 of ECD's Annual Baseline	\$	10,315,563.34	\$	10,315,563.34	\$	10,315,563.34	\$	10,315,563.34	\$	10,315,563.34
<hr/>										
Remaining to be Disbursed Based on Population (if positive) OR Amount to be transferred from Carrier & ECD Services to satisfy the base distribution (if negative)	\$	40,217.87	\$	(73,905.52)	\$	236,161.28	\$	(138,345.23)	\$	277,470.68

Carrier & ECD Services Distribution

Amount Subject to Carrier & ECD Services		2,588,945.30		2,560,414.46		2,637,931.15		2,544,304.53		2,648,258.51
Less any amount sufficient to satisfy the base distribution to ECDs for the month		-		(73,905.52)		-		(138,345.23)		-
<hr/>										
Amount to be transferred to Carrier & ECD Services		2,588,945.30		2,486,508.94		2,637,931.15		2,405,959.29		2,648,258.51

Summary of Distribution of Month's 911 Charges Collected

Total Calculated Distributable Total Above	\$	13,075,481.33	\$	12,931,386.14	\$	13,322,884.62	\$	12,850,022.86	\$	13,375,042.96
Less: Calculated 1% Operating	\$	(130,754.81)	\$	(129,313.86)	\$	(133,228.85)	\$	(128,500.23)	\$	(133,750.43)
Less: ECD Baseline Distribution		(10,315,563.34)		(10,315,563.34)		(10,315,563.34)		(10,315,563.34)		(10,315,563.34)
Less: ECD Population Distribution, if any		(40,217.87)		-		(236,161.28)		-		(277,470.68)
Less: Carrier & ECD Services Distribution	\$	(2,588,945.30)	\$	(2,560,414.46)	\$	(2,637,931.15)	\$	(2,544,304.53)	\$	(2,648,258.51)
<hr/>										
Remaining Balance (should be \$0 unless an amount needs to be transferred to make ECD baselines whole for the month)	\$	-	\$	(73,905.52)	\$	-	\$	(138,345.23)	\$	-
Transfer from Carrier & ECD Services to make ECDs whole		-		73,905.52		-		138,345.23		-
<hr/>										
Final Balance		-		-		-		-		-

Action Items

- ❑ **Staff Recommendation:** Accept the independent audit performed by Warren Averett
- ❑ **Staff Recommendation:** Approve the financial statements as presented for Q1 FY26 with the requested breakout of funds spent on ECDs for training versus board/staff travel
- ❑ **Staff Recommendation:**
 - Transfer \$610,400 from Carrier & ECD Services account to cover the amount quoted by DEPA for ECD audits
 - Open \$3M Grant Cycle 11 according to grant program rules
 - Declare \$1M for equal parts distribution

Certification & Training

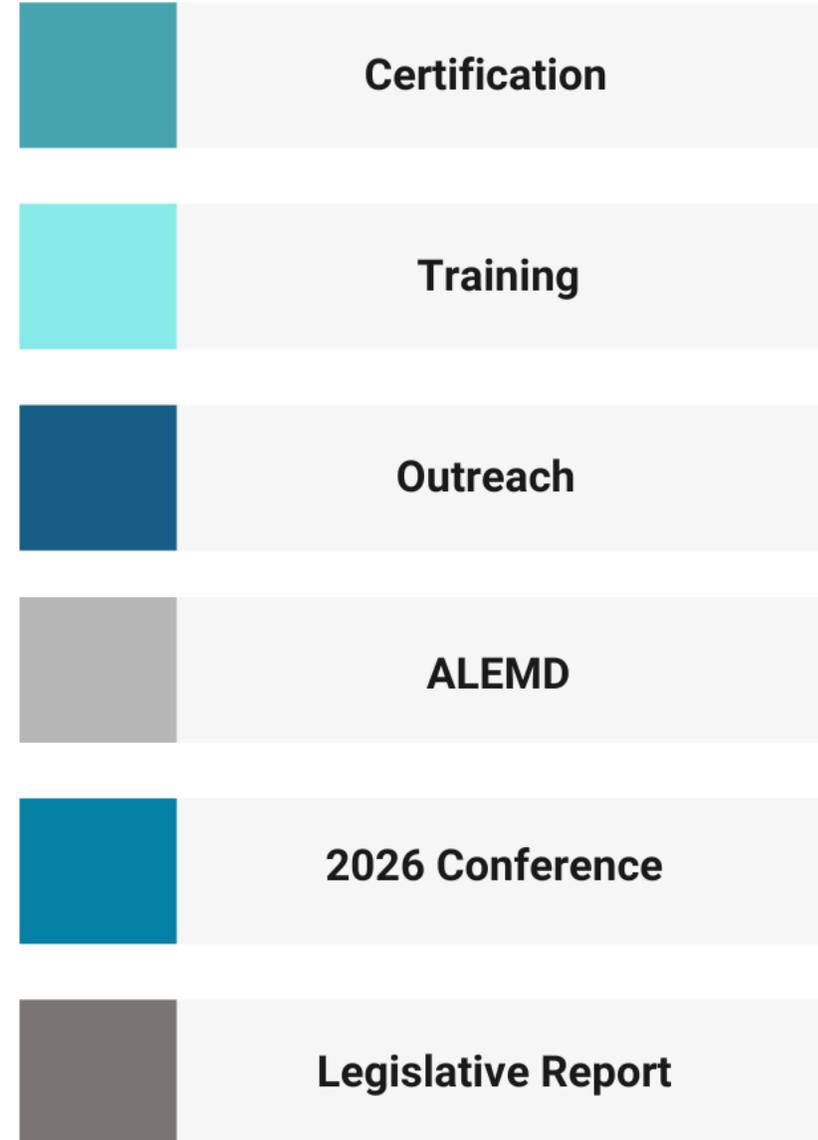
TAB 4



Certification & Training

BOARD MEETING REPORT

February 17, 2026

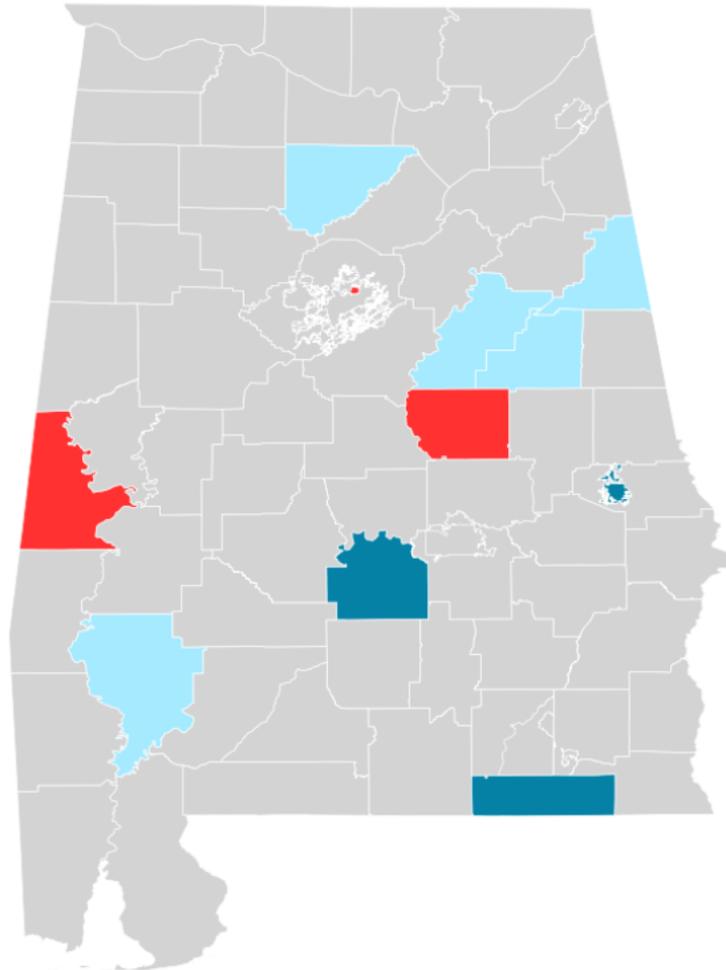


Certification and Training

NONCOMPLIANCE NOTIFICATIONS

Current Active Notifications

Data accurate as of February 17, 2026



Auburn ECD
Clarke ECD
Clay ECD
Cleburne ECD
Coosa ECD
Cullman ECD

Geneva ECD
Lowndes ECD
Sumter ECD
Talladega ECD
Tarrant ECD

11



0-30 Days Old Notification



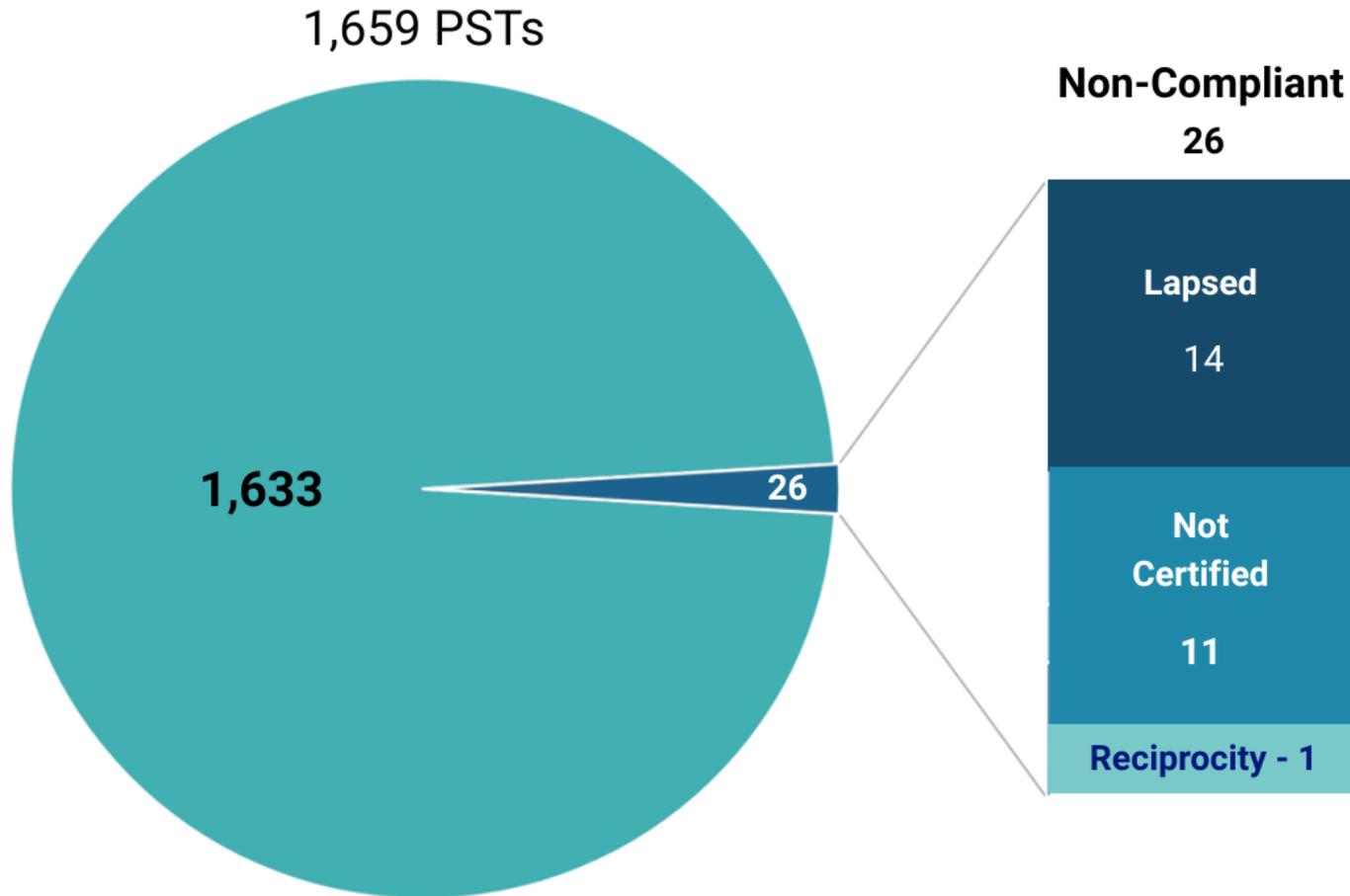
30-60 Days Old Notification



90+ Days Old Notification

Certification and Training

CERTIFICATION

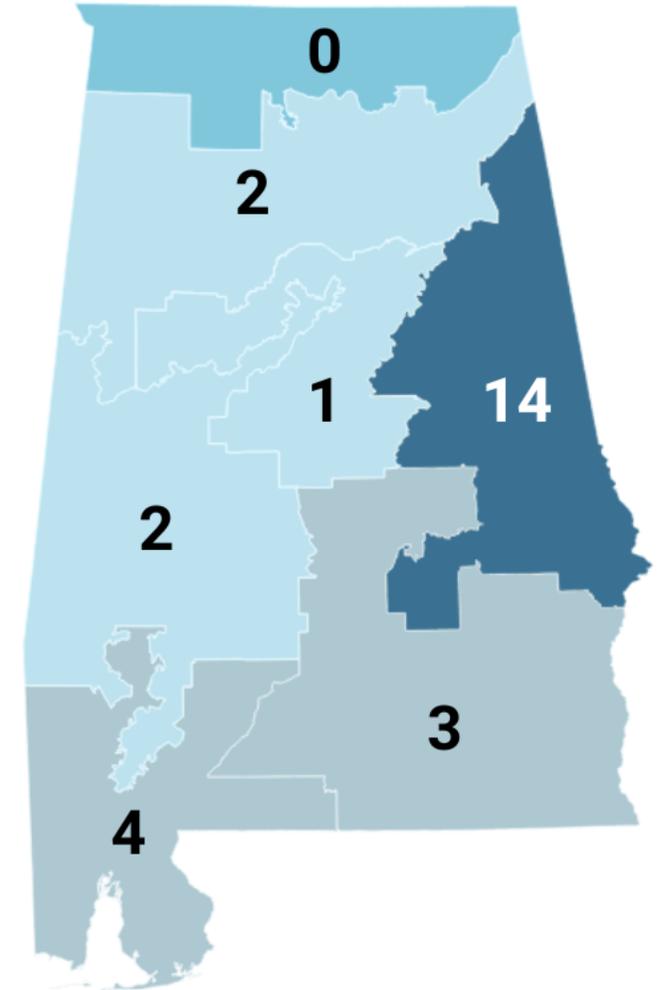


Data accurate as of November 13, 2025

LAURA EHRHART
MANAGER

Timeline: November 2025 - January 2026

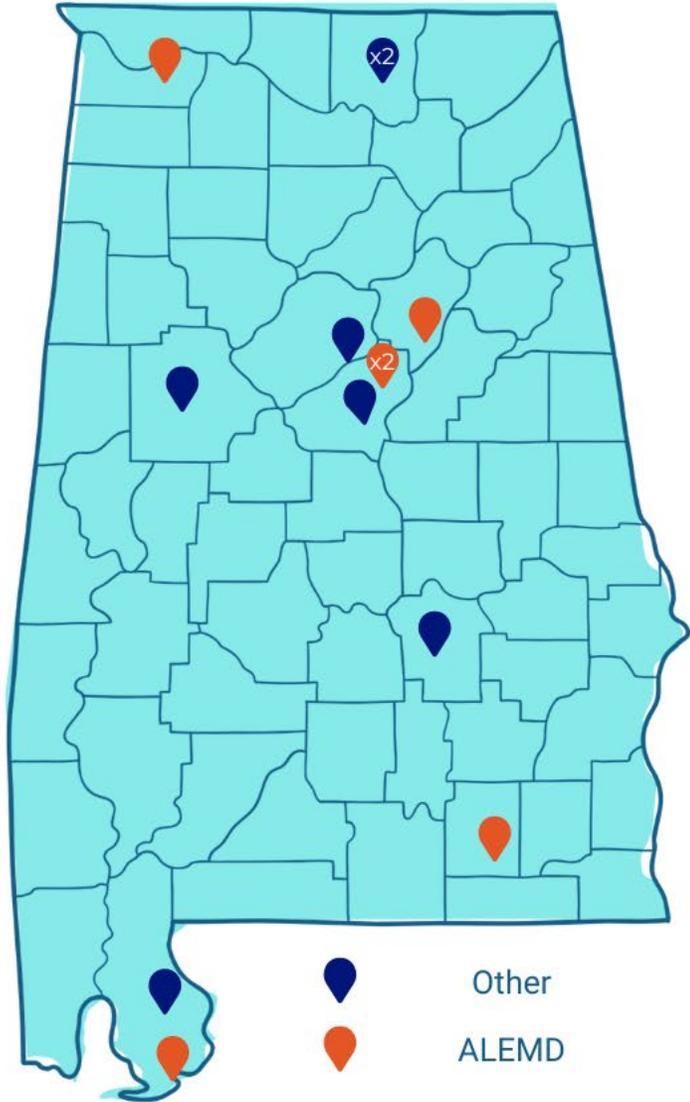
Number of non-compliant PSTs per district



DANIEL HIPPS
BUSINESS SYSTEMS MANAGER

Certification and Training

TRAINING



167



AL 9-1-1 Professionals attended our in-person courses

1,784



CEUs earned from Board provided in-person classes

92



Hours continued education units offered in-person

5,253



CEU hours earned from Virtual Academy platform



Certification and Training

OUTREACH | PUBLIC EDUCATION

CALL

when you can,

TEXT

when you can't.



ALABAMA 911 BOARD

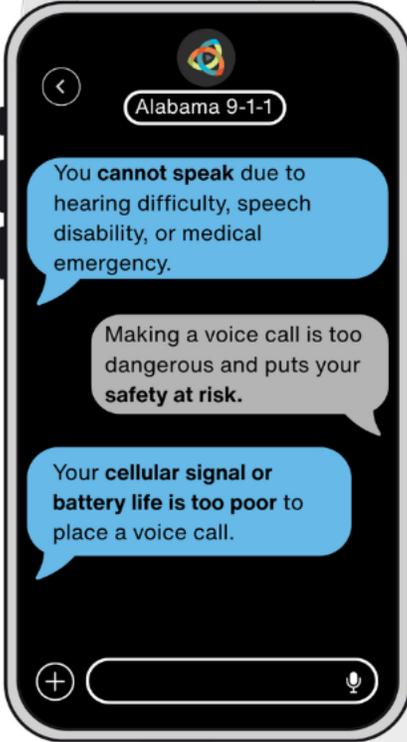
WHEN to TEXT

9-1-1



ALABAMA 911 BOARD

TEXT for 9-1-1 is available STATEWIDE in ALABAMA



Alabama 9-1-1

You cannot speak due to hearing difficulty, speech disability, or medical emergency.

Making a voice call is too dangerous and puts your safety at risk.

Your cellular signal or battery life is too poor to place a voice call.

Certification and Training

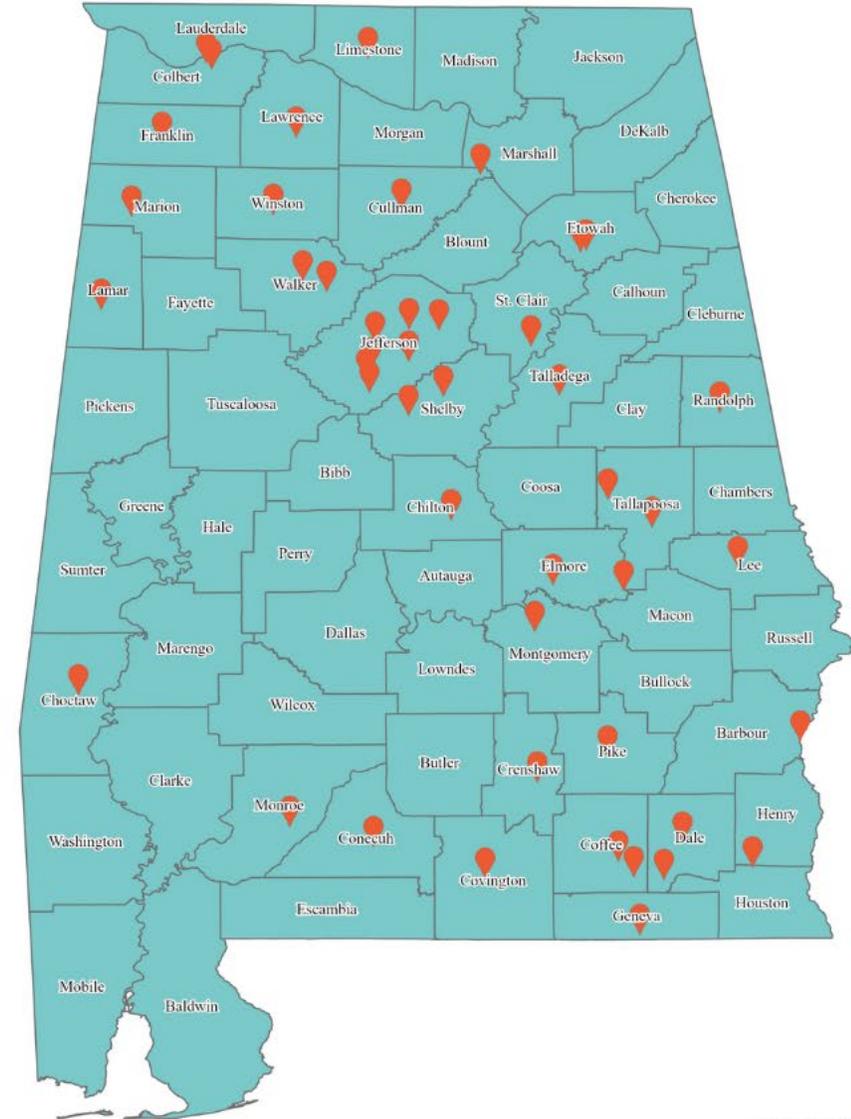
ALEMD

ALABAMA EMERGENCY MEDICAL DISPATCH 2ND EDITION

47 PSAPs
Utilize the Alabama EMD Program

780 PSTs
Completed Virtual Academy ALEMD courses

6 Practitioner
Courses offered



ALABAMA 9-1-1 CONFERENCE

HUNTSVILLE MARRIOTT AT THE US SPACE AND ROCKET CENTER



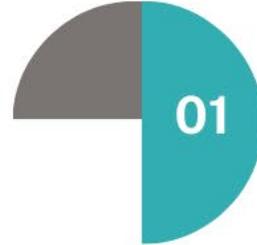
SARA
WESTON



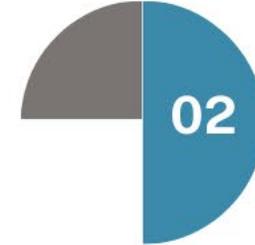
REGGIE
PARKER



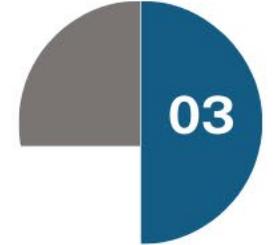
JASON
LONG



40 Sessions
28 Hours CEU
24+ Speakers
114 Registered
27 ECDs



10 Sponsors
Welcome Reception
Casino Night
Awards Luncheon
Executive Breakfast



3 Lunches
Pre/Post
Vendor Hall
Headshots
Resource Hall



LAURA EHRHART
MANAGER

Timeline: November 2025 - January 2026

DANIEL HIPPS
BUSINESS SYSTEMS MANAGER

ALABAMA 9-1-1 CONFERENCE

HUNTSVILLE MARRIOTT AT THE US SPACE AND ROCKET CENTER

INVITATION ONLY

MAY 8



8:30 AM

Executive Directors' Breakfast

HUNTSVILLE MARRIOTT AT THE US SPACE AND ROCKET CENTER

KINDLY RSVP BY APRIL 20, 2026

Certification and Training

REPORTING



LEGISLATIVE REPORT

Alabama 9-1-1 Board's Seventh Annual Training Report

Submitted By
Leah Missildine, Executive Director

Prepared By
Laura James Ehrhart, Certification and Training Manager

In-Person Training offered

CE Hours 443	CEUs issued 7,958.5	Unique Classes 46
Seats Available 1,289	Registrations 1,006	Attended 887



Available seats
filled



Technology

TAB 5



Technology

- ❖ ANGEN
- ❖ GIS





ALABAMA NEXT GENERATION EMERGENCY NETWORK

ANGEN 2.0

Report for November 1 - December 31, 2025

February 17, 2026

ANGEN IMPROVEMENTS

Host 3 Vesta Migration



In August 2025, INdigital began migrating all Vesta Hosted sites from the Host 1 controller to the new Host 3 controller. Upgrading to the new host platform provides additional redundancy and better services and reliability. 17 ECDs are complete and 7 ECDs remain.

Scheduled:

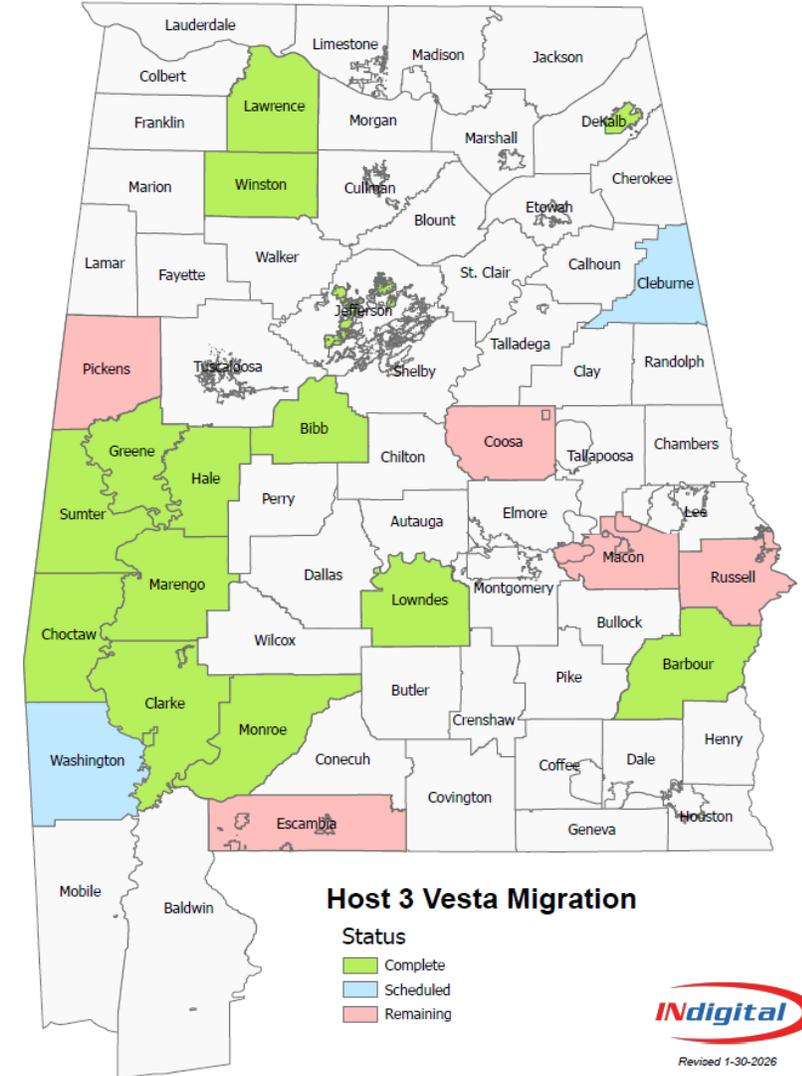
- Cleburne
- Washington

Remaining:

- Coosa
- Escambia (to include Escambia SO, Atmore, Brewton, E Brewton, Flomaton and Poarch Creek)
- Macon (to include Shorter, Notasulga, Macon SO)
- Pickens
- Russell (to include Phenix City)

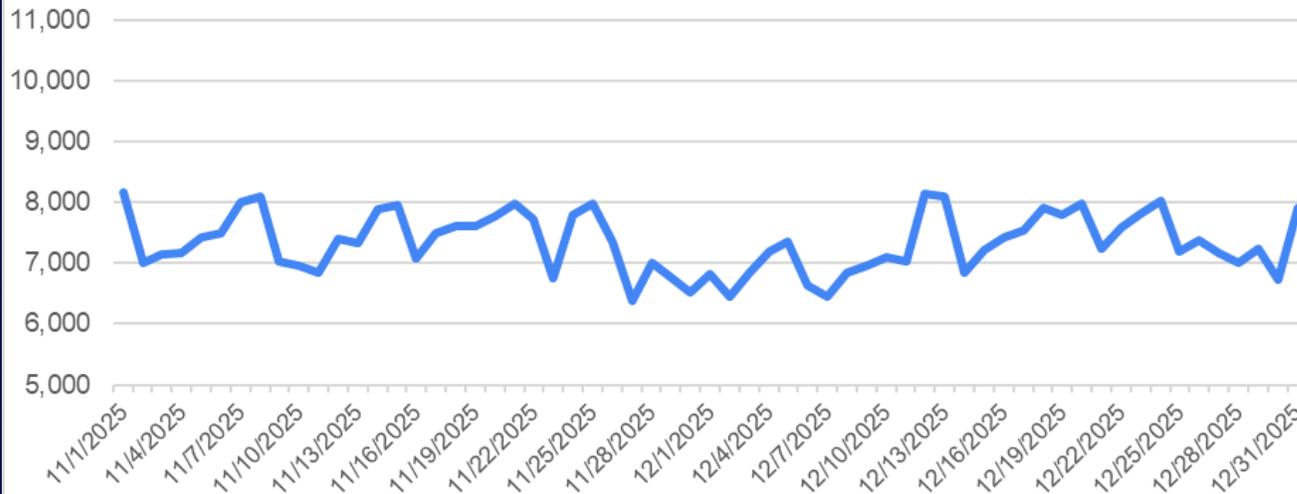
Complete:

- Adamsville
- Barbour
- Bibb
- Choctaw
- Clarke (includes Thomasville and Jackso
- Hale
- Ft Payne
- Gardendale
- Greene
- Hueytown
- Lawrence
- Lowndes
- Monroe
- Pleasant Grove
- Sumter
- Tarrant
- Winston



Revised 1-30-2026

Call Counts November 1 - December 31, 2025



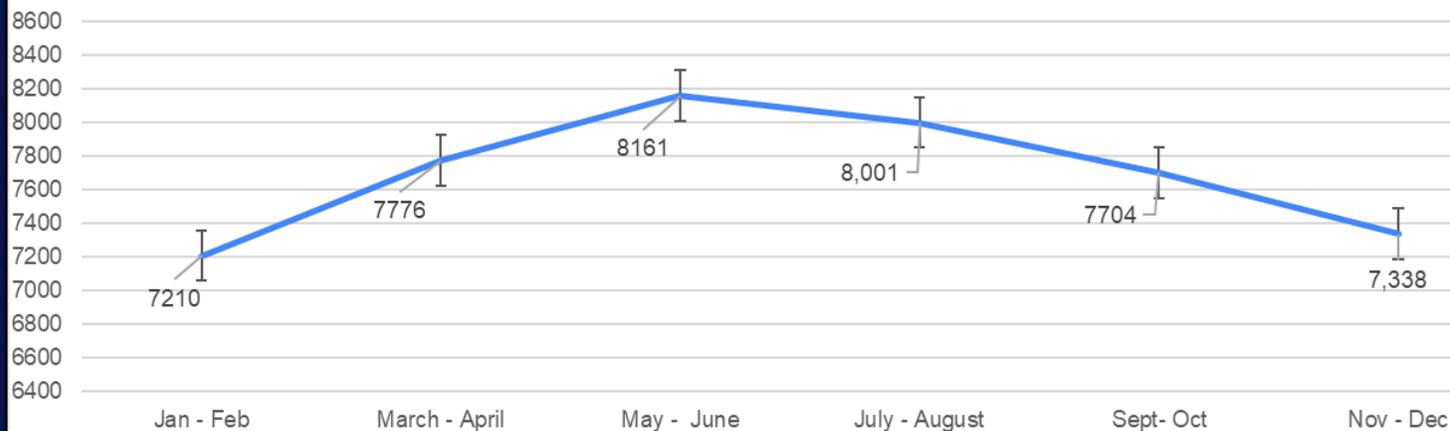
Total calls since the last report: 447,618.

Busiest day: November 1st, with 8,160 calls.

Lowest call volume day: November 27th, with 5,149 calls.

Average daily call volume was 7,338 (down from 7,704 in the previous period).

Call Volume Average Trends January - December 2025



2025 Totals



Total: **2,811,212**



Average Per Day: **7,802**

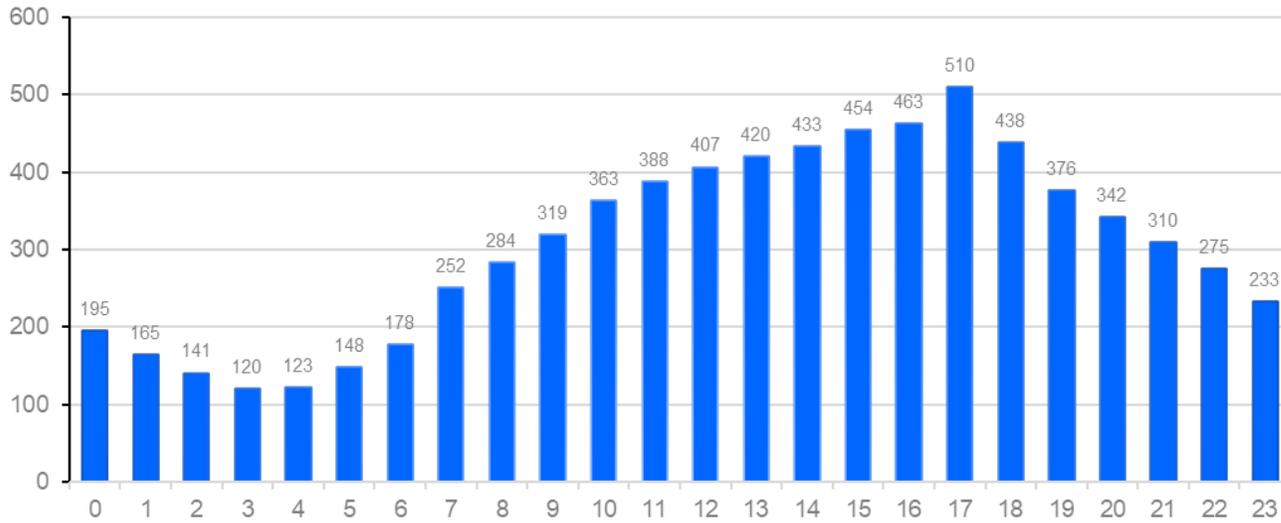


Highest Day: **12,676**



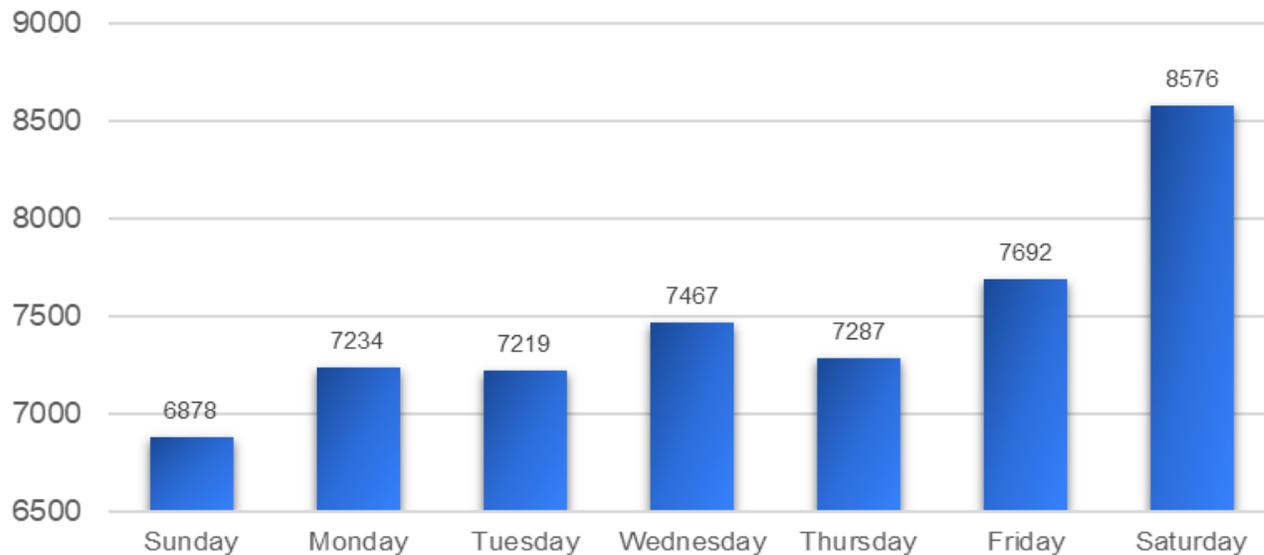
Lowest Day: **5,149**

Average Calls by Hour
November 1 - December 31, 2025

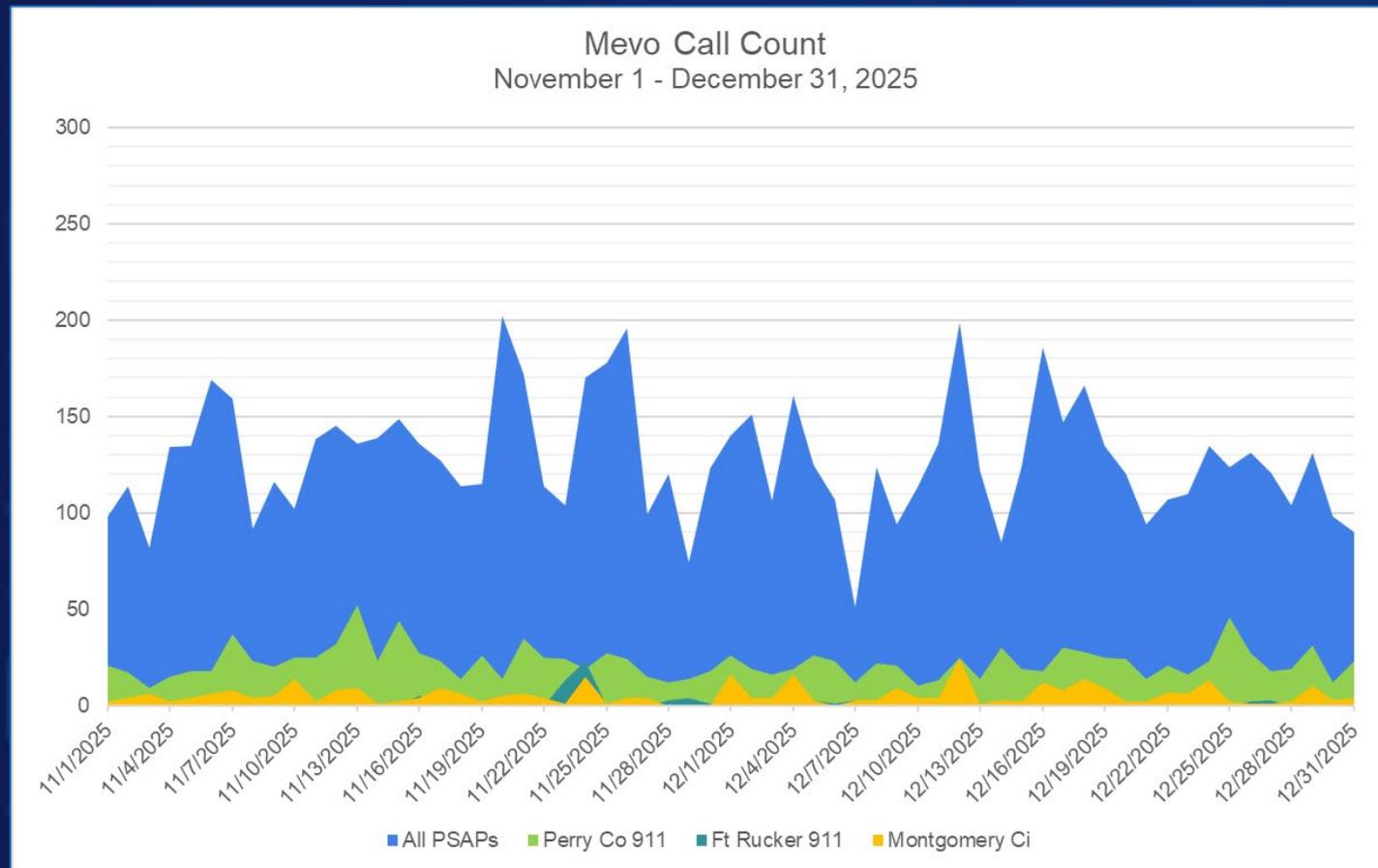


The 3:00 a.m. hour was the least busy, and the 5:00 p.m. hour was the most active for the reporting period.

Average Daily Call Volume
November 1 - December 31, 2025



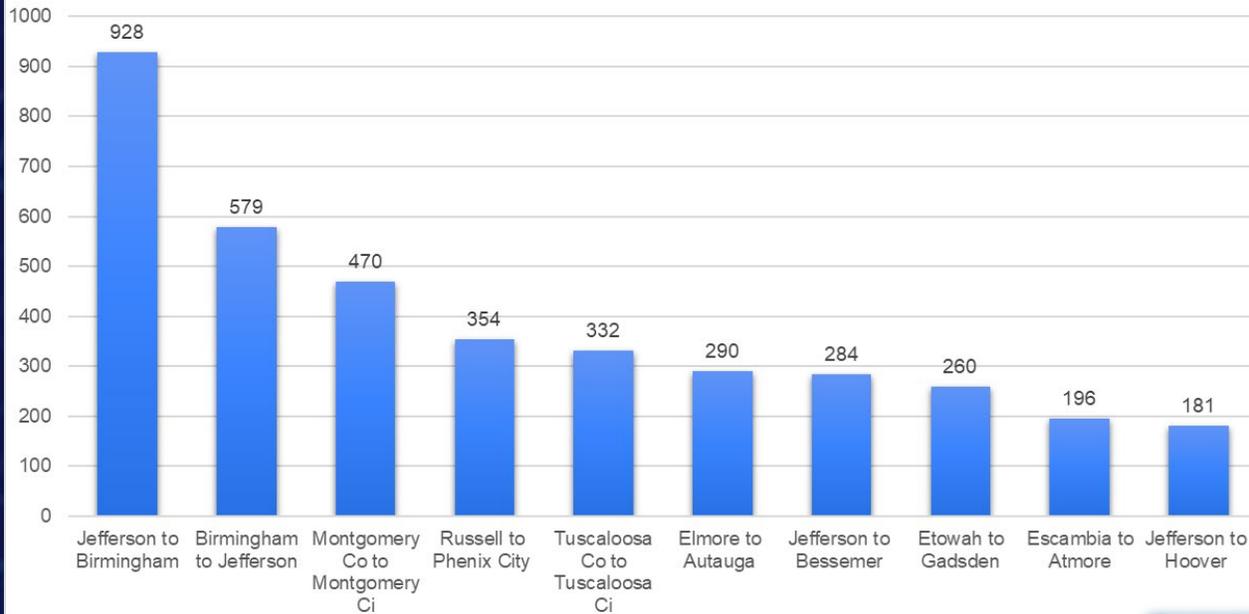
Saturday proved to have the heaviest call volume, with Sunday showing the least for the reporting period.



There were 7,790 total MEVO calls this reporting period with an average of 127 per day.

**Perry County and Ft Rucker operate solely on MEVO.*

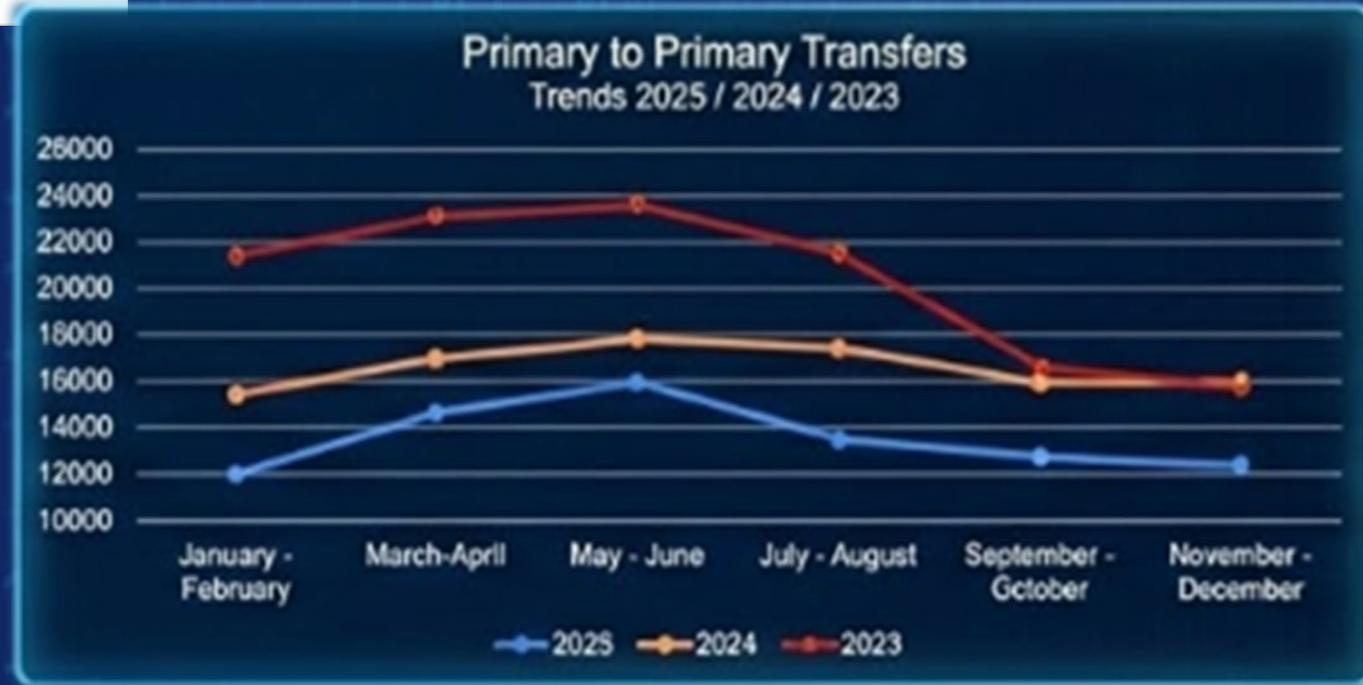
Top 10 Primary to Primary Transfers November 1 - December 31, 2025



There were 12,391 Primary-to-Primary PSAP transfers for the reporting period, a decrease from the previous reporting period of 12,797.

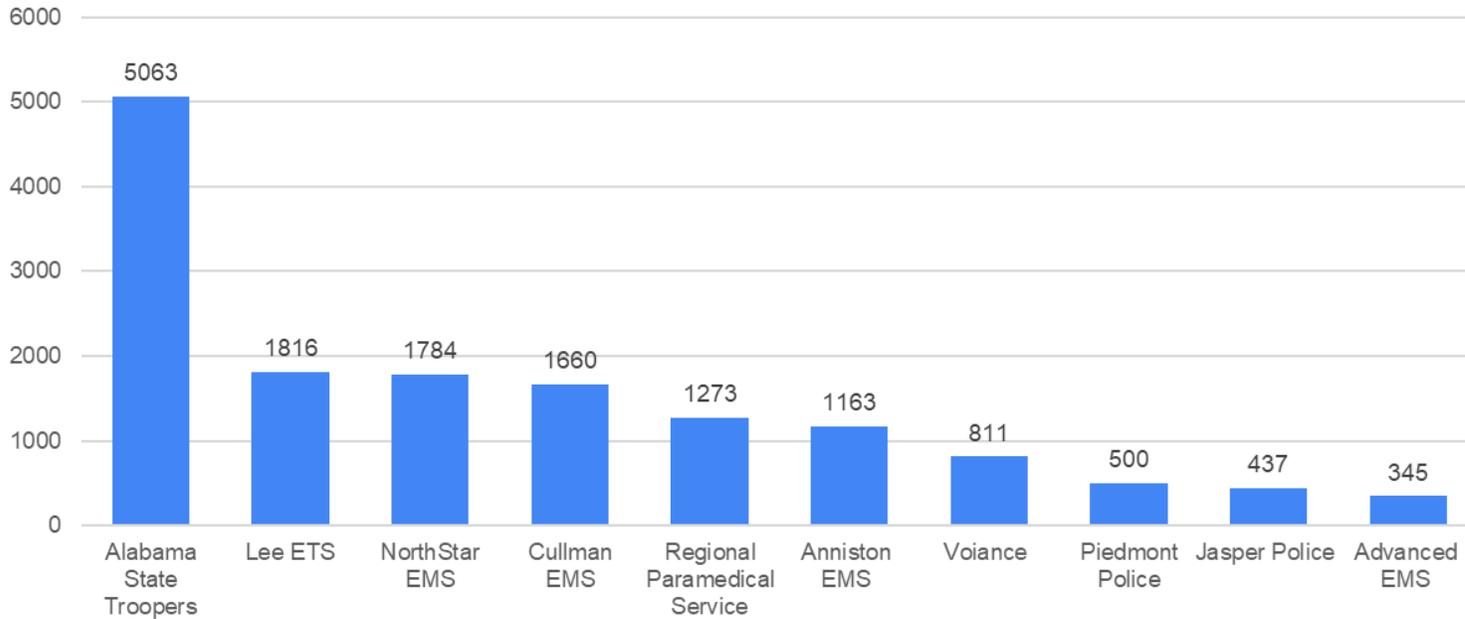
Primary transfers continue to trend downward.

Significant decrease shows when geo-routing was completed statewide in September of 2023.





Top 10 In-State Secondary Transfers November 1 - December 31, 2025



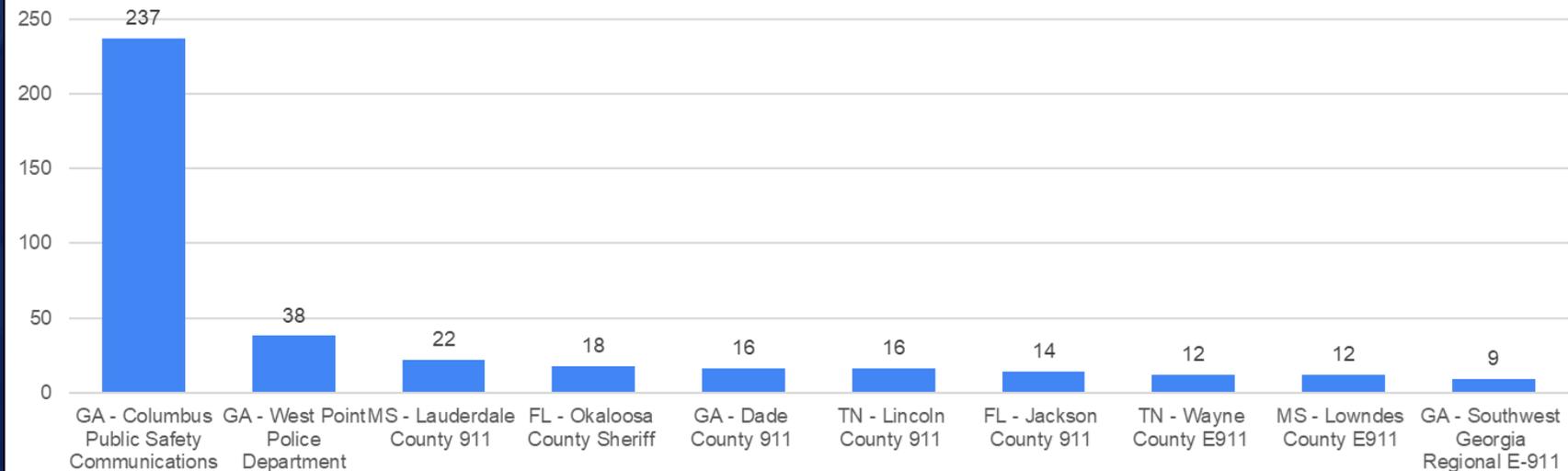
There were 16,016 in-state secondary transfers during the reporting period.

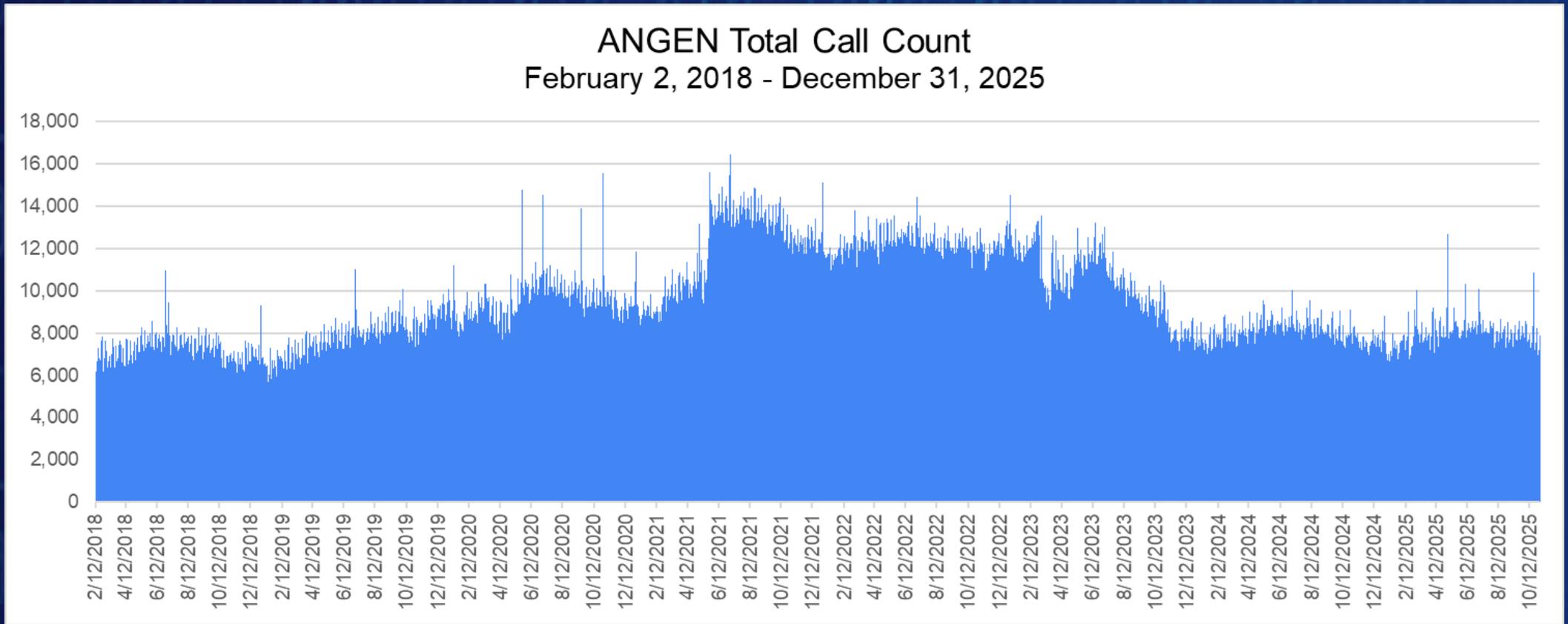
*These are a combination of on-network and off-network (through PSTN connectivity) transfers.

There were 427 Out-of-State PSAP transfers for the reporting period, up slightly from 419 previously.

*These are a combination of on-network (through border connectivity) and off-network (through PSTN connectivity) transfers.

Top 10 Out-of-State Transfers November 1 - December 31, 2025





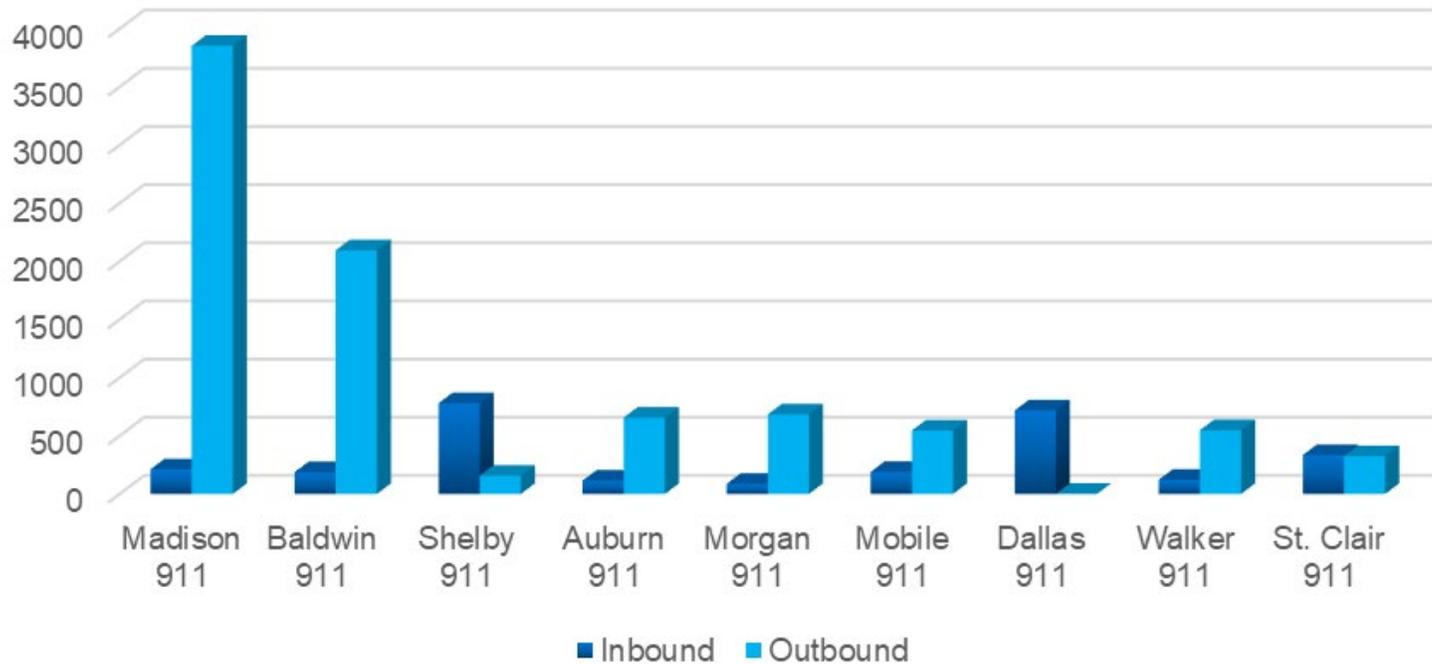
ANGEN has now processed over 26.5 million calls!

Total Call Volume for February 12, 2018 – December 31, 2025: **26,595,969**

TEXT-FOR-911



Text for 911
November 1 - December 31, 2025



There were 6,044 inbound Texts-to-911 and 13,629 outbound Texts-from-911, averaging 99 inbound texts per day/statewide, since the last reporting period.

2025 - Alabama averaged:



89

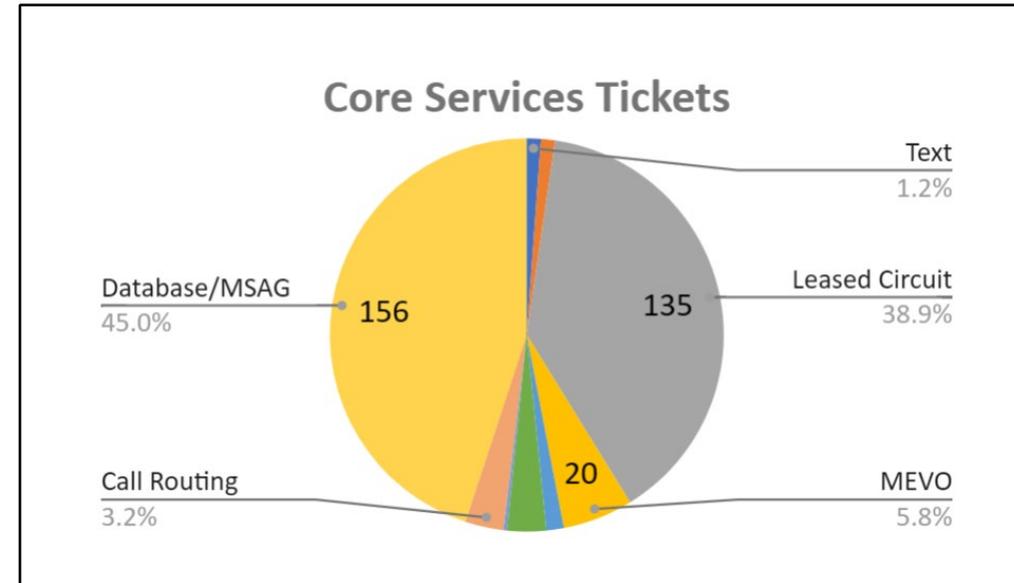
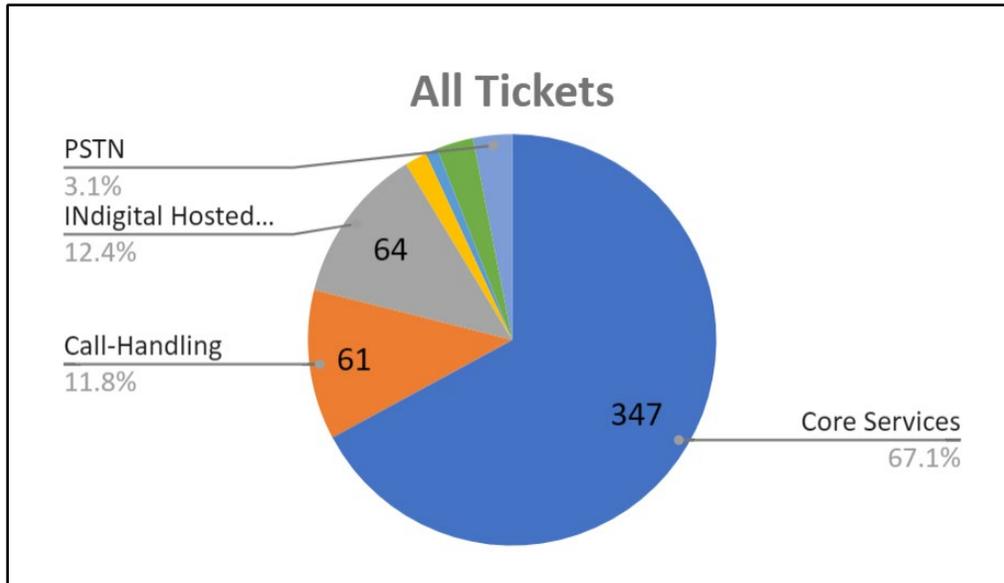
inbound
Texts-to-911
per day



268

outbound
Texts-from-911
per day

SUPPORT TICKETS



A total of 517 tickets have been created since the last report.

67.1% of those tickets were core services related.

The easiest and most efficient way to notify INdigital of trouble or to report a problem is to call the NSOC at 877.469.2010 or email support@indigital.net. The NSOC is staffed 24/7/365.

ALABAMA PSAP PROJECTS



Michael David Smith is responsible for overseeing most projects in Alabama, with 23 projects currently underway at Alabama PSAPs.

PSAP Moves/Renovations:

- ADAMSVILLE 911 - PSAP MOVE
COMPLETED 11-10-25
- COVINGTON 911 - PSAP RENOVATION
COMPLETED 01-17-26
- GADSDEN/ETOWAH 911
- PSAP CONSOLIDATION 02-28-26
- WILCOX 911 - PSAP MOVE
03-24-26
- CHILTON 911 - PSAP MOVE
Q2 2026
- LAUDERDALE 911 - PSAP MOVE
Q2 2026

Call Handling Upgrades:

- ETOWAH 911 - VESTA DEPLOYMENT
COMPLETED 11-14-25
- PERRY 911 - VESTA DEPLOYMENT
COMPLETED 01-17-26
- JEFFERSON 911 - VESTA DEPLOYMENT
02-10-26
- CULLMAN 911 - VIPER UPGRADE
02-12-26
- WASHINGTON 911 - VESTA REFRESH
02-19-26
- CALHOUN 911 - VESTA REFRESH
03-10-26
- CHOCTAW 911 - VESTA REFRESH
03-19-26
- LAMAR 911 - VESTA REFRESH
03-31-26
- SUMTER 911 - VESTA REFRESH
04-08-26
- HALE CO 911 - VESTA REFRESH
04-09-26
- CLARKE 911 - VESTA REFRESH
04-16-26
- CLEBURNE 911 - VESTA REFRESH
05-07-26
- LAUDERDALE 911 - VESTA REFRESH
Q2 2026
- JACKSON SO - VESTA INSTALL/ADMIN
TBD

Other Projects:

- JEFFERSON 911 - STARLINK
COMPLETED 11-18-25
- MARENGO 911 - STARLINK
COMPLETED 12-26-25
- GUNTERSVILLE - RYZILIAN LAB
COMPLETED 01-07-26
- MARENGO 911 - SIP ADMIN INTEGRATION
COMPLETED 02-03-26
- ST CLAIR 911 - STARLINK, MEVO ANYWHERE
LOCAL MEVO RECORDING 02-27-26
- ENTERPRISE - MEVO ADDITION
03-31-26
- JACKSON 911 - MEVO ADDITION
03-31-26
- JACKSON 911 - NETCLOCK
03-31-26
- MOBILE 911 - RSOS COMMUNICATOR
Q1 2026
- RAPID DEPLOY EDG INTEGRATION
TBD

Questions?

INdigital

877.469.2010
support@indigital.net
info@indigital.net

1616 Directors Row,
Fort Wayne, IN 46808



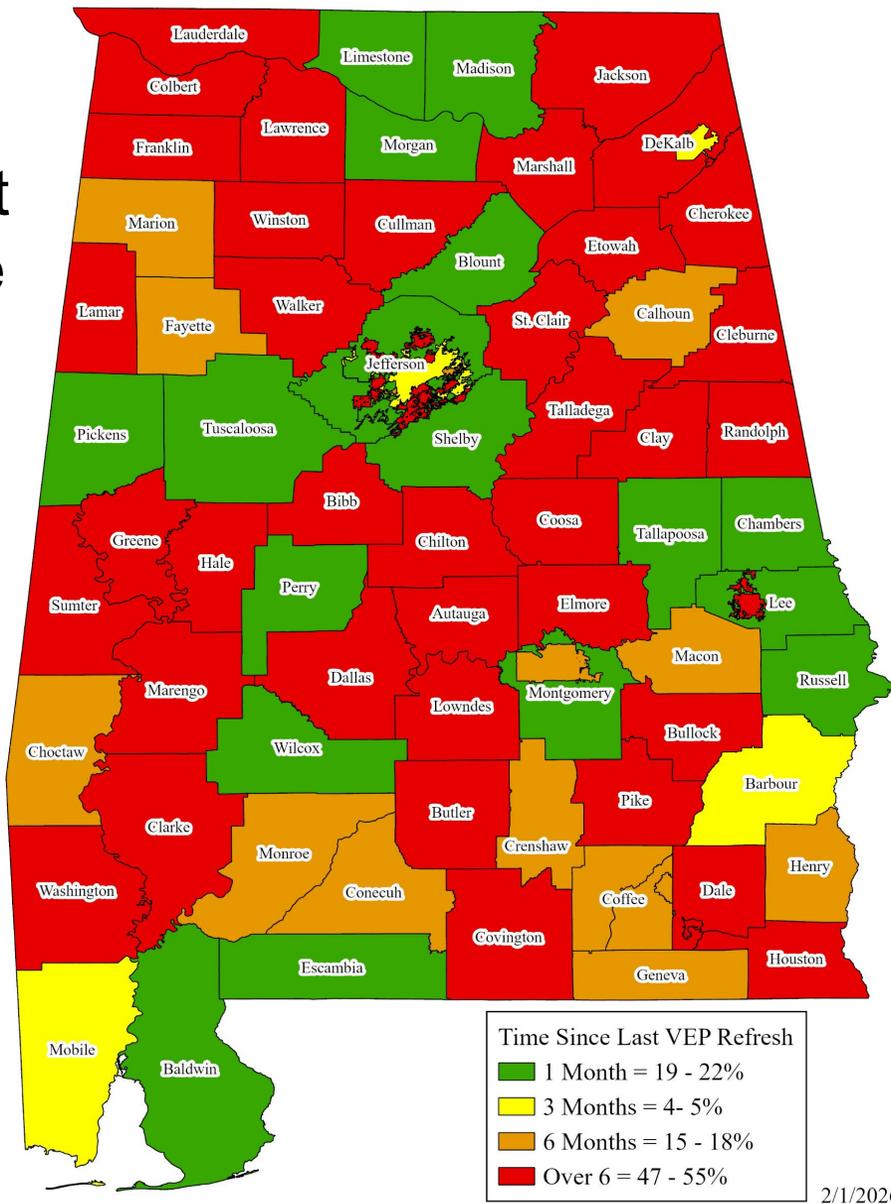
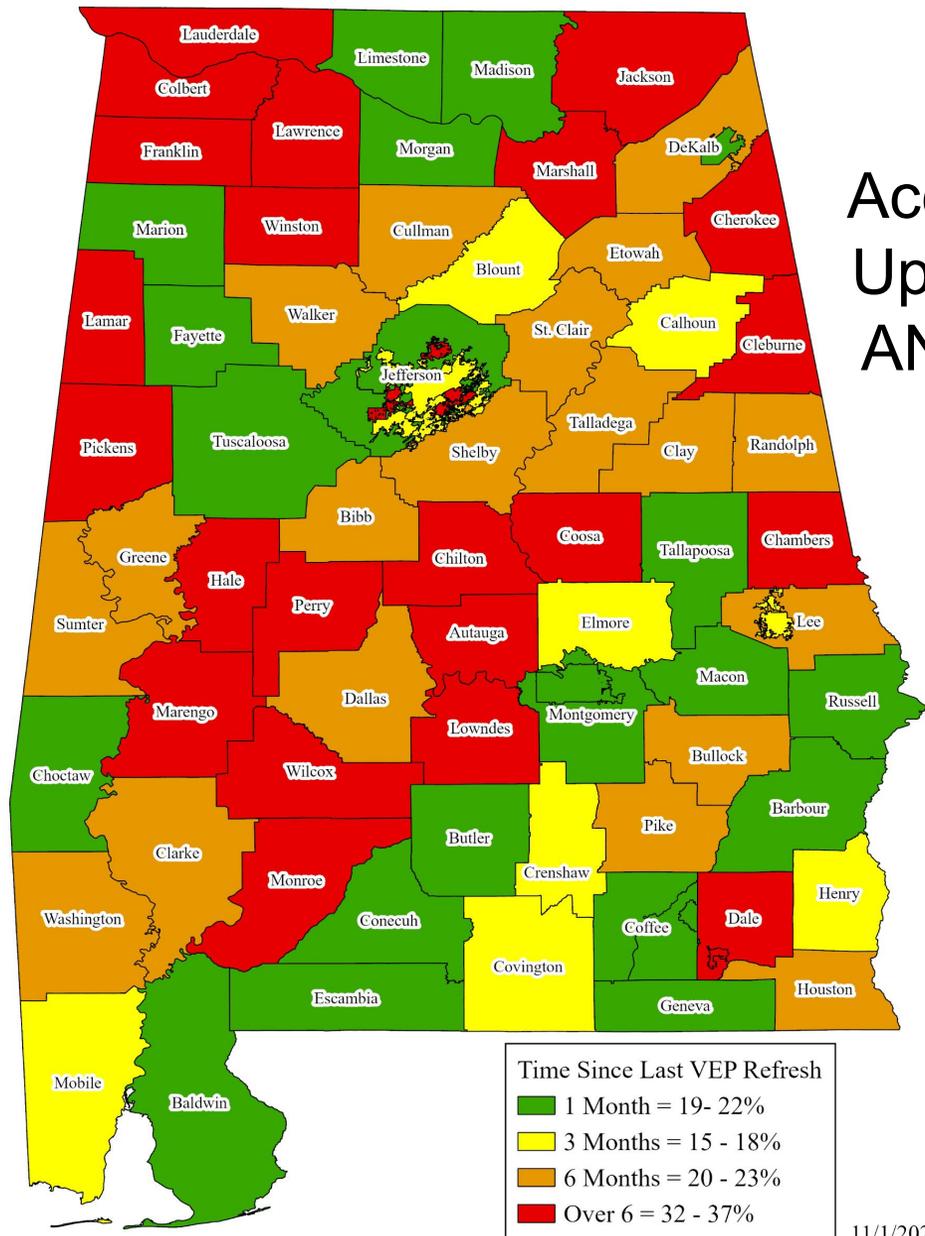
Melissa Carpenter
mcarpenter@indigital.net
334.531.9152

Technology

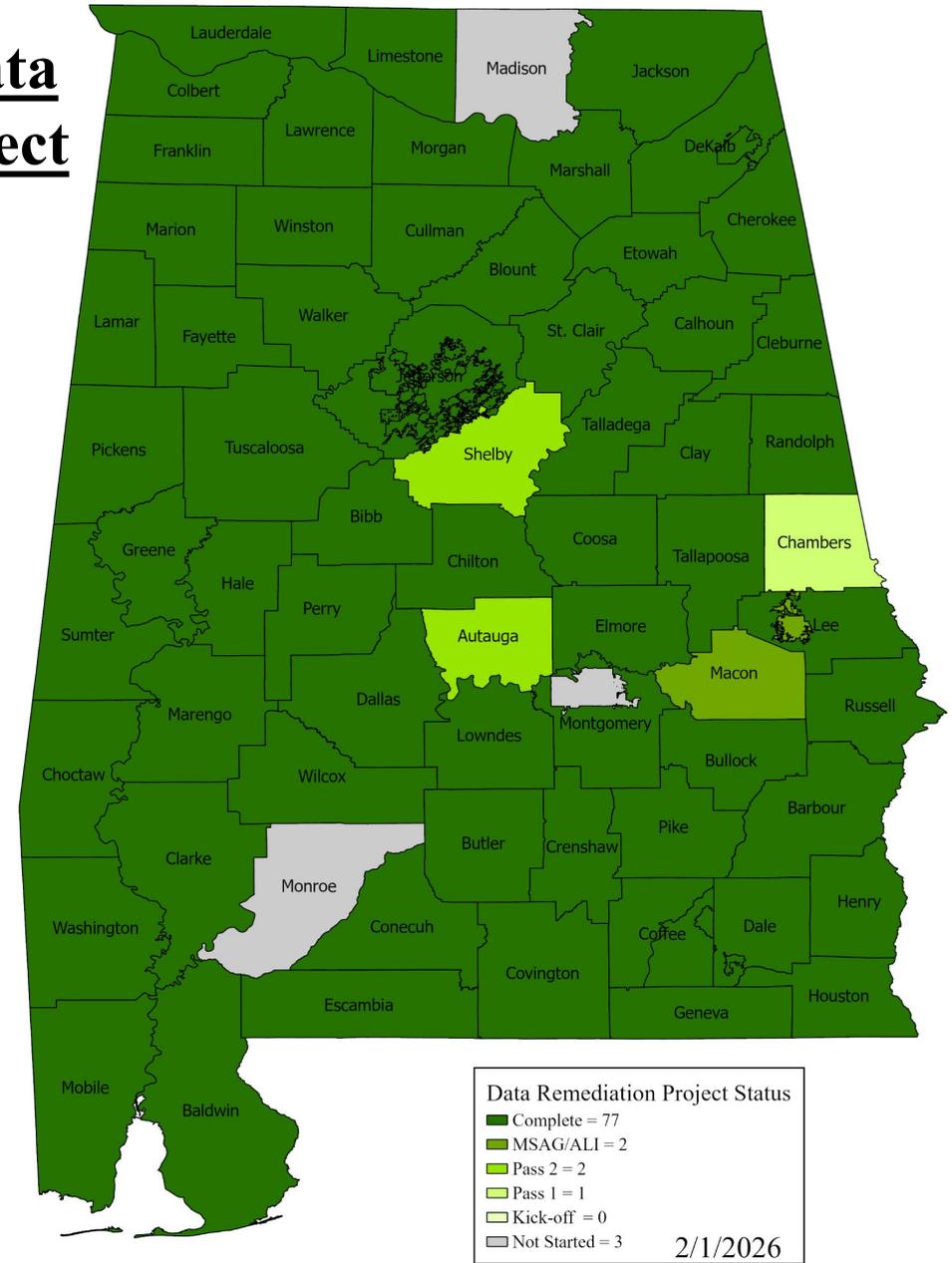
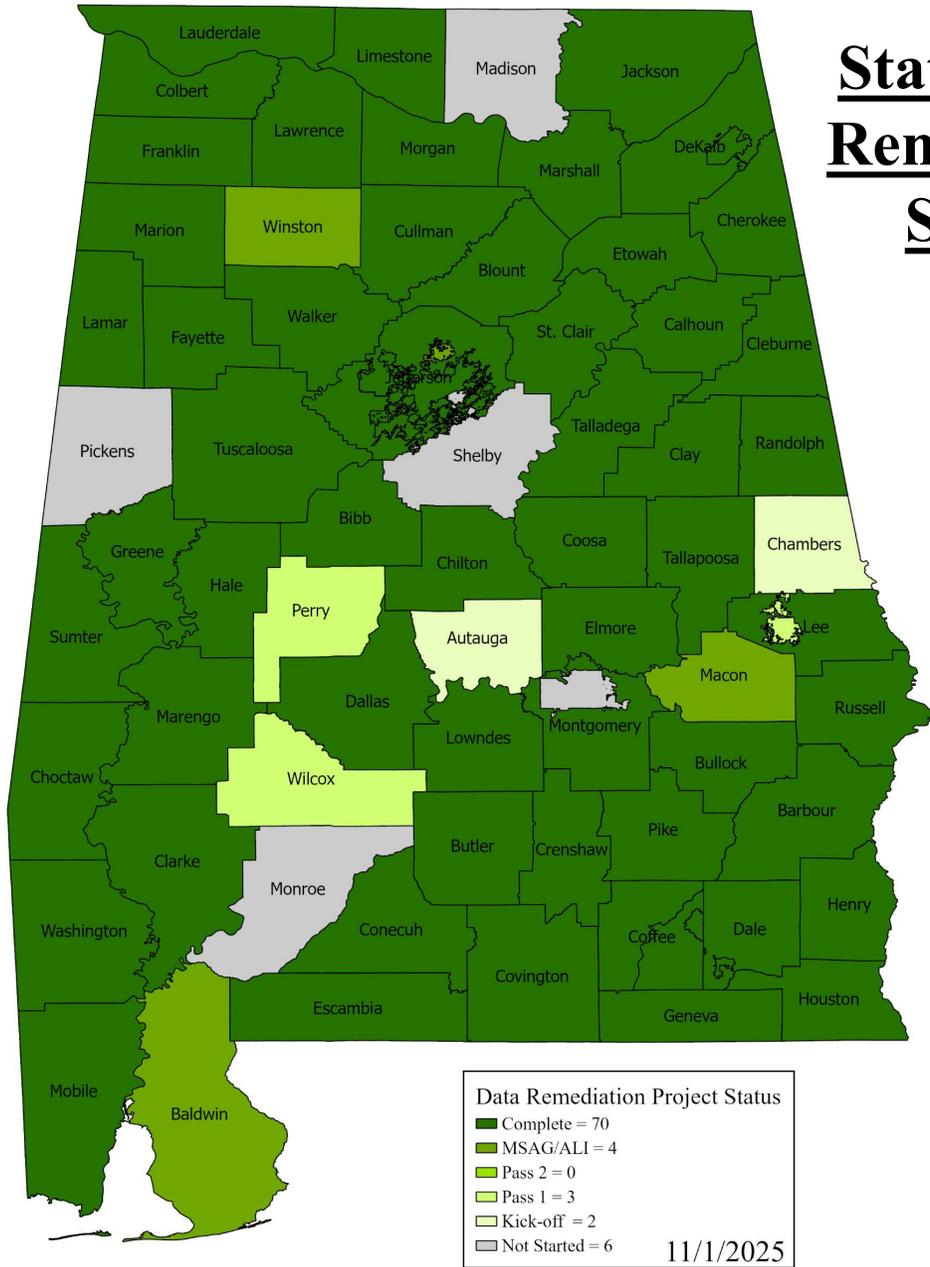
- ❖ ANGEN
- ❖ GIS



ECD Data Recency: Accounts for last Upload, Validate AND Aggregate



Statewide GIS Data Remediation Project Status by ECD



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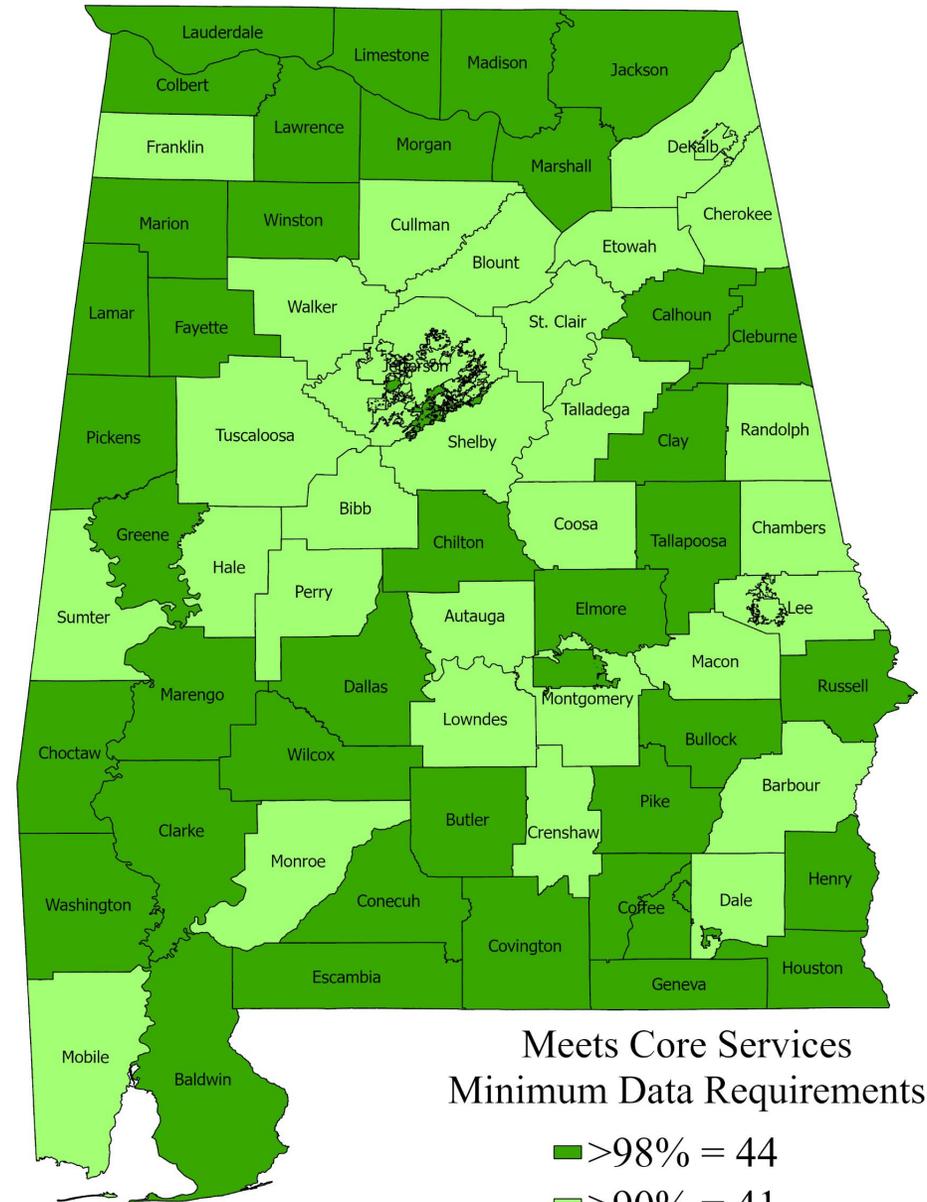
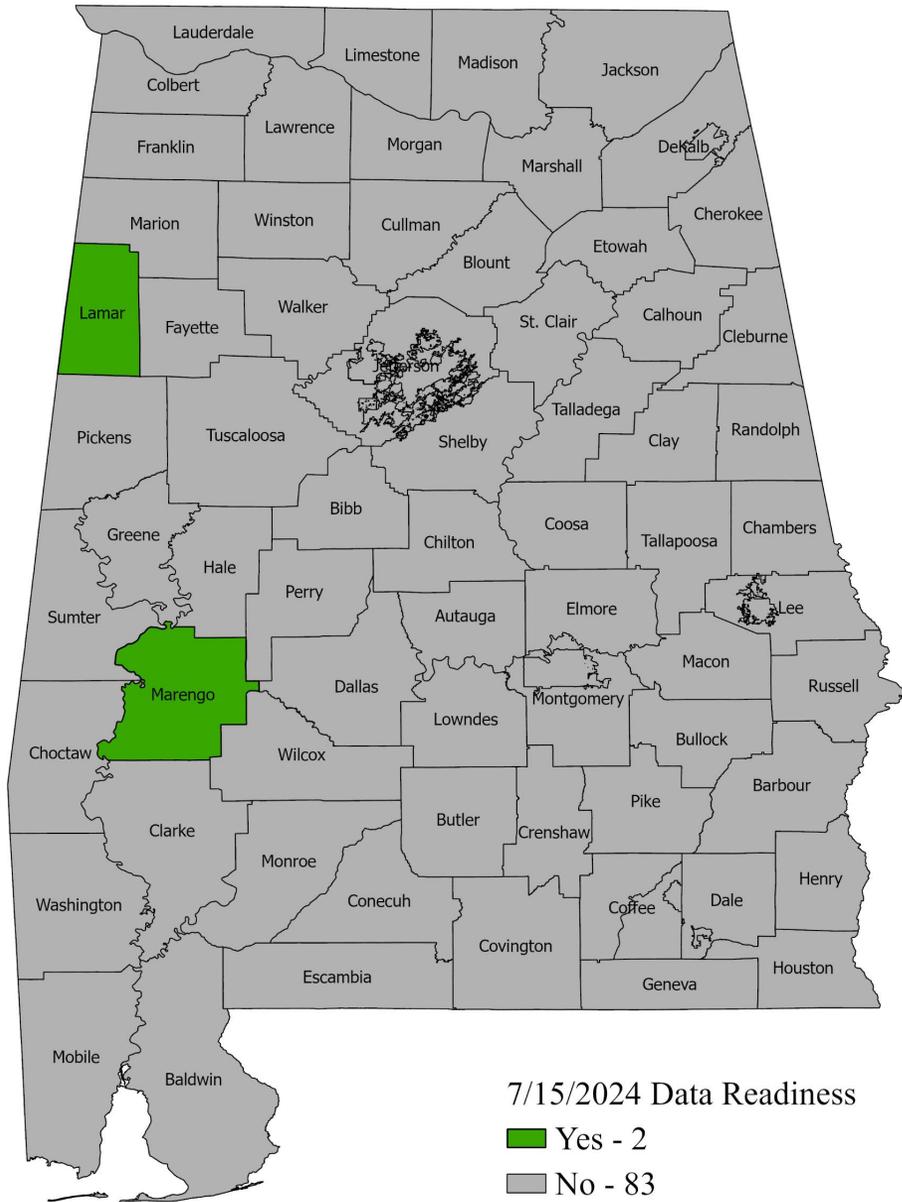


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2/1/2026



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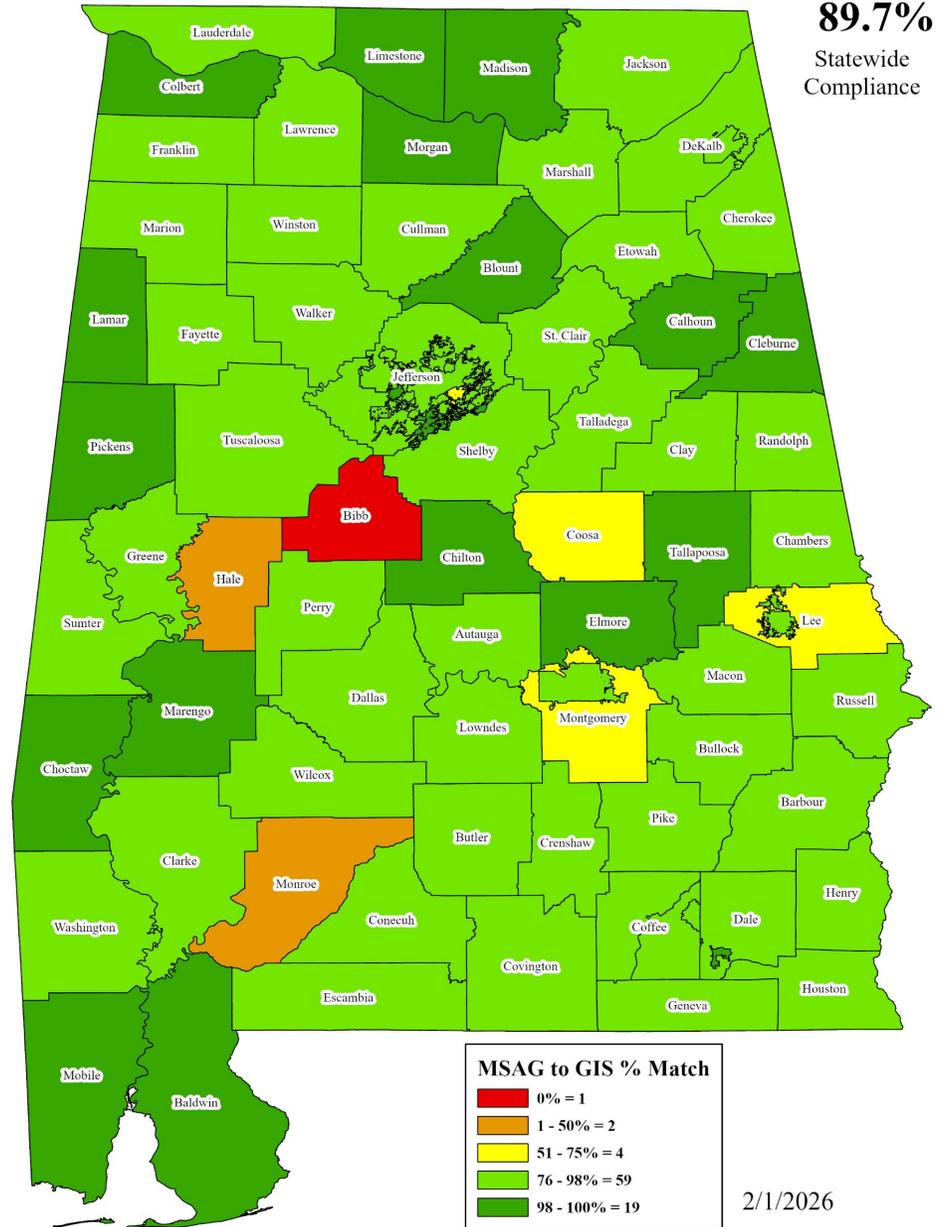
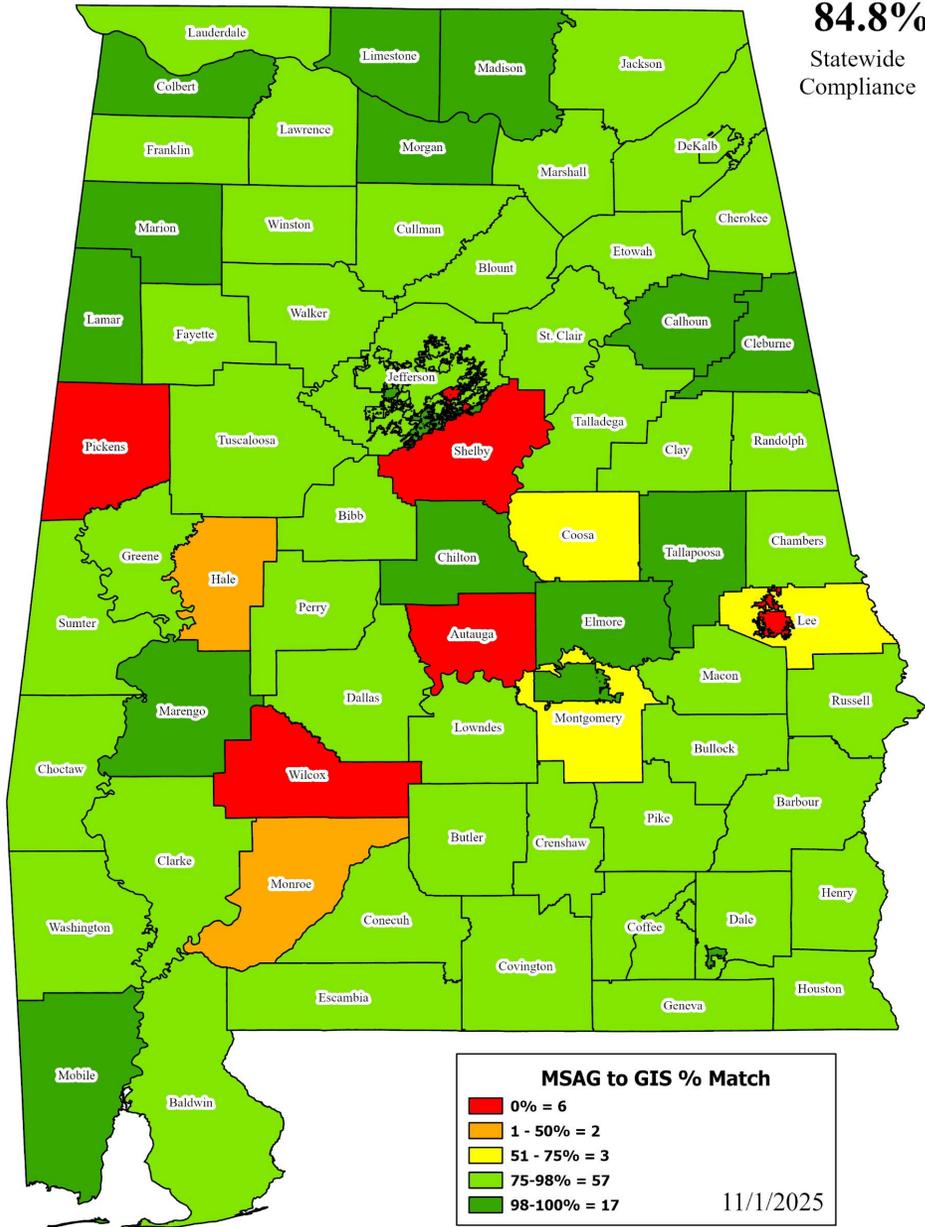


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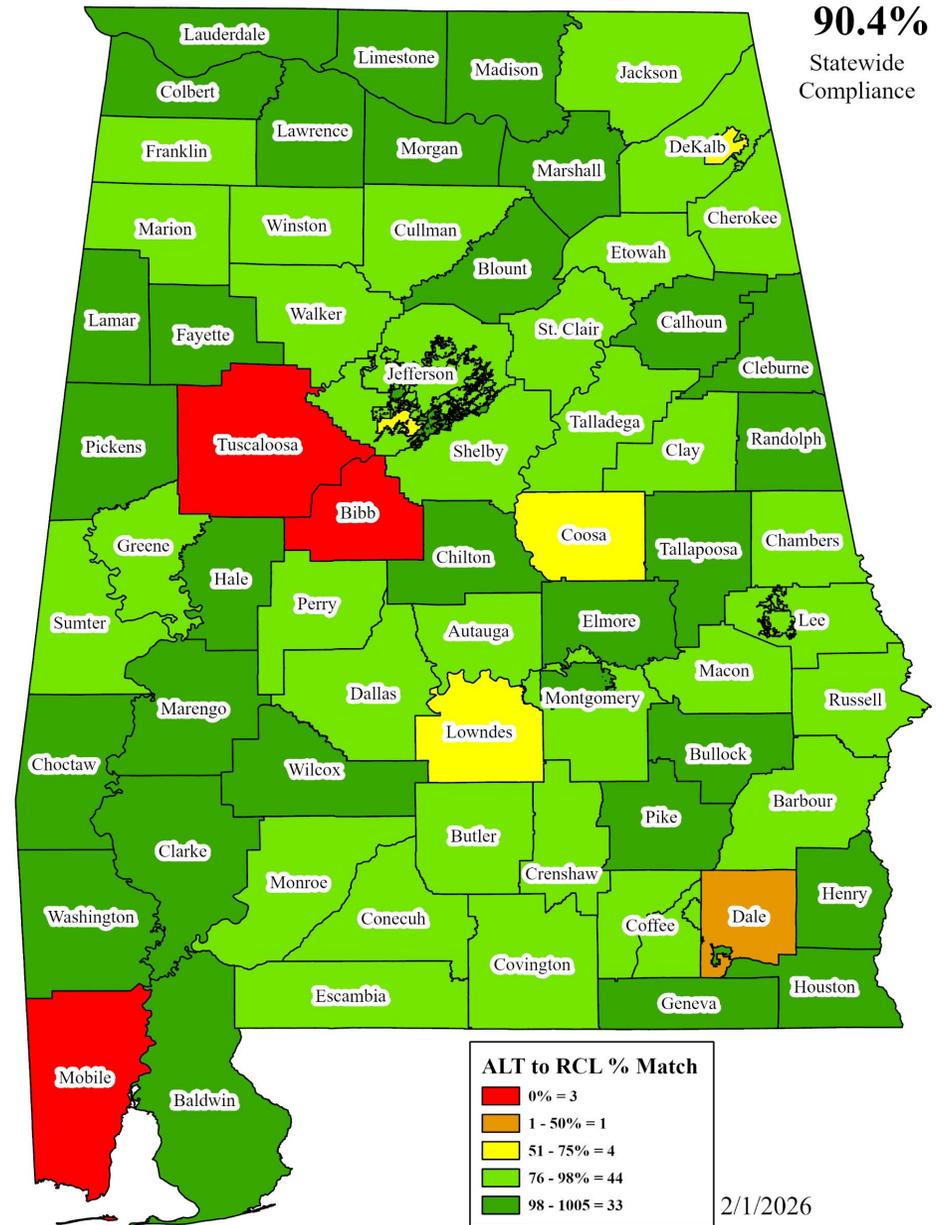
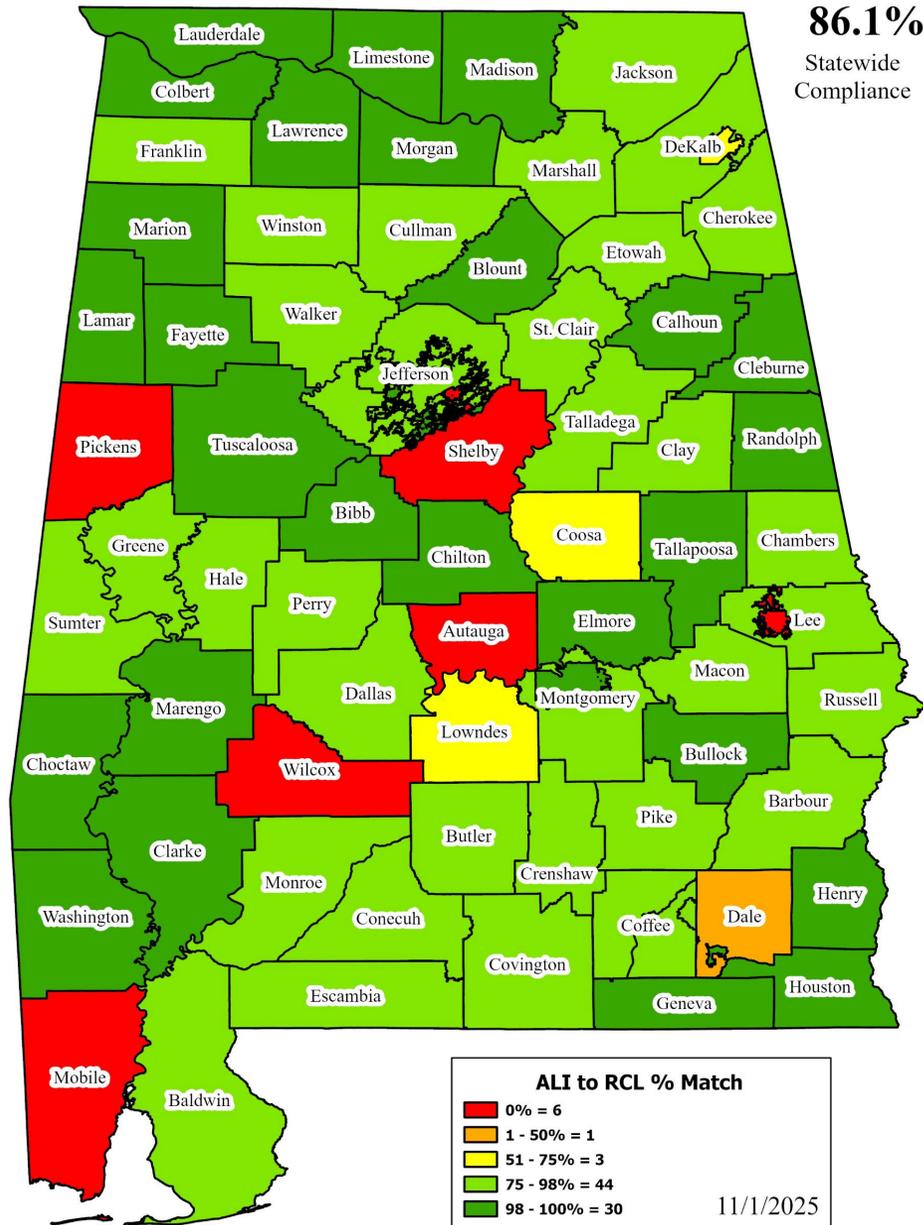
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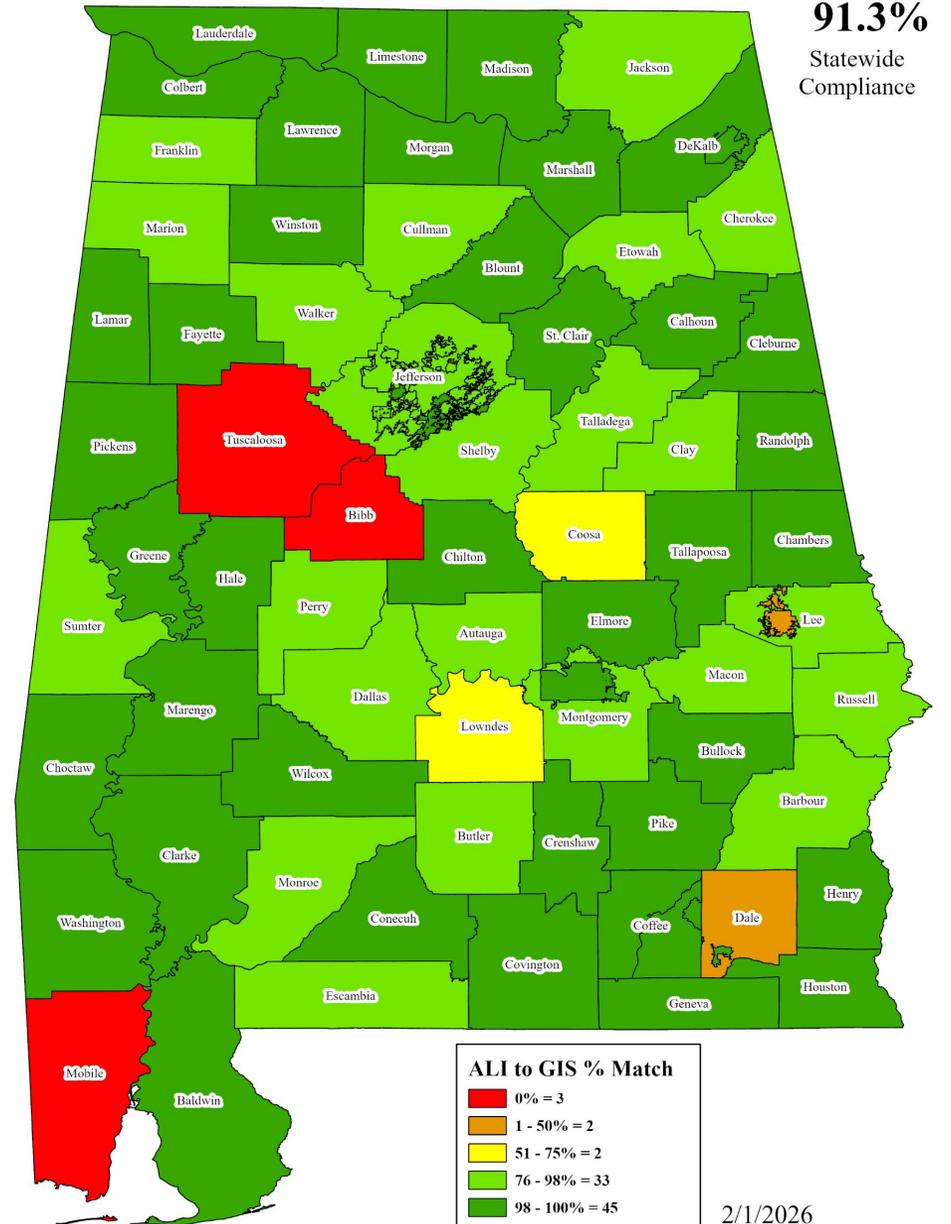
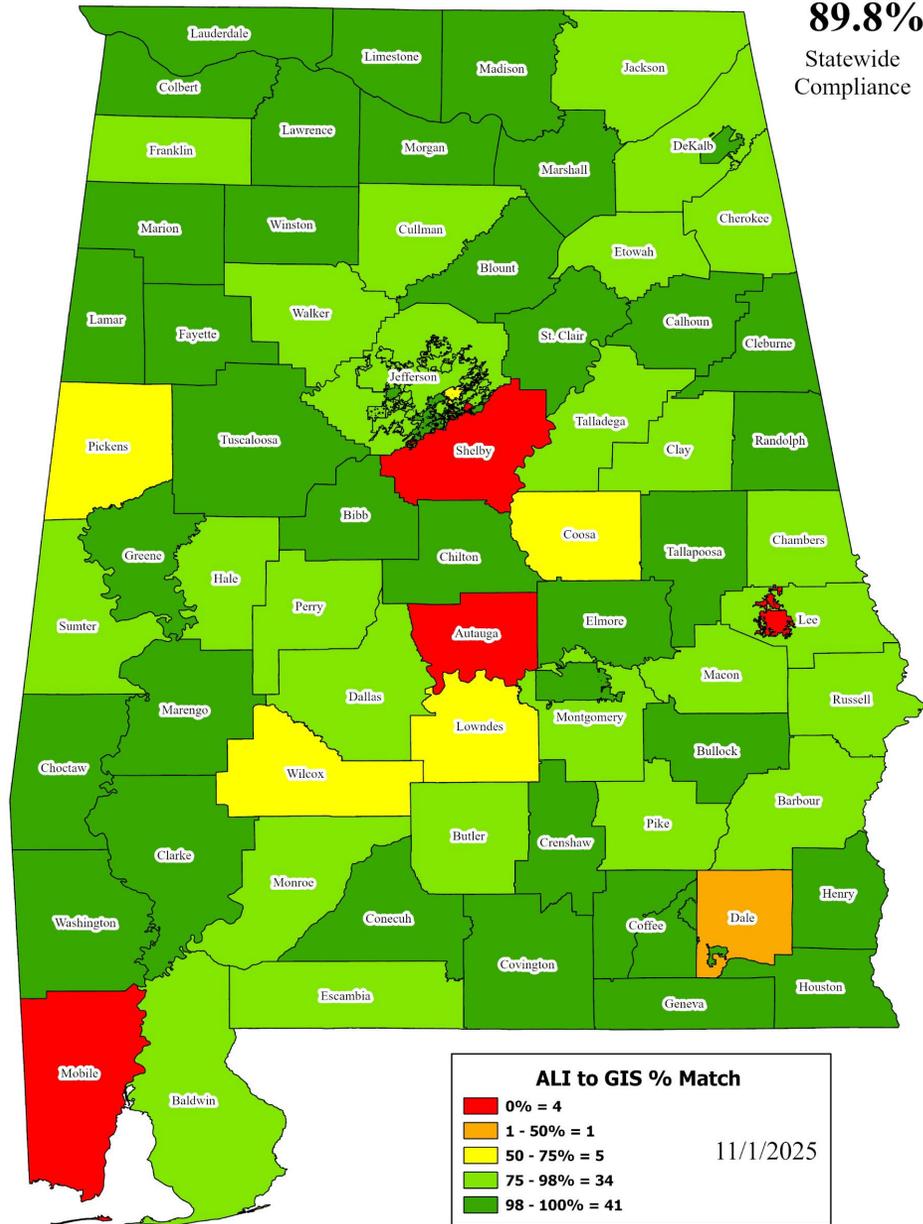
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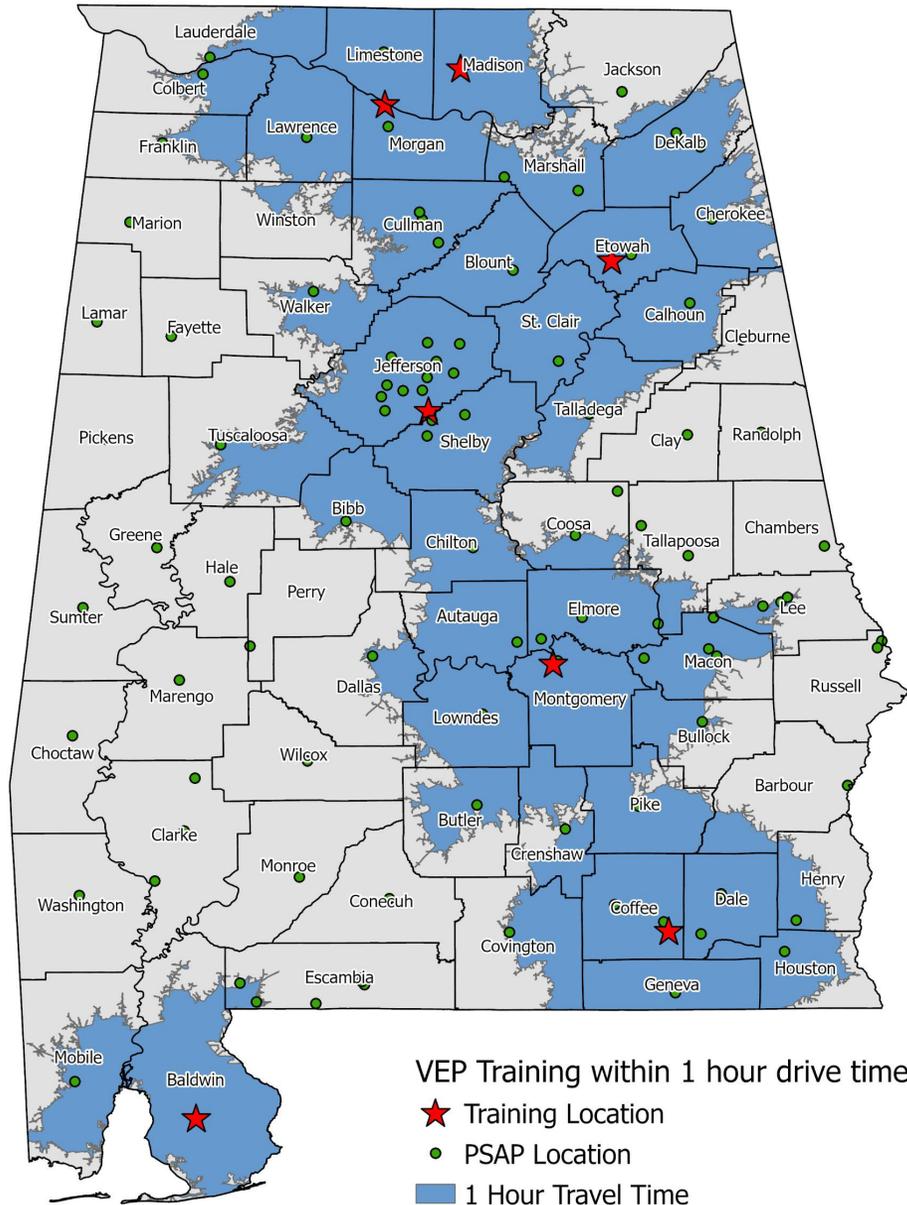


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VEP Training within 1 Hour Drive of a PSAP



- Map represents VEP training locations within a one-hour drive of Alabama PSAPs.
- 9 VEP training classes held statewide with each class delivered over two days.
- 75 of Alabama's 105 (71%) PSAPs fall within this travel distance.
- 99 attendees completed training.
- Representing 44 PSAPs.



Governance

- ❖ **Continuity of Operations Plan (COOP) Draft**
- ❖ **Noncompliance Response Procedure Draft**
- ❖ **Legislative Review**
 - **HB 97**
 - **HB 187**
 - **SB 77**
 - **HB 268**



Draft Board Polices/Procedures

- Continuity of Operations Plan (COOP)-Alabama 911 Board
 - Structured around the Board's essential functions.
- District Noncompliance Response Procedure
 - Presented specifically for the PST Certification Program.
 - Additional considerations for general noncompliance?



2026 Legislative Session Update

***Downloaded 02/18/2026**

Bill	Sponsor	Body	Subject	Title	Assgn Comm	Current Status	Prefiled	1st Read	Last Action
HB97	Pringle	House	Public Safety & Emergencies	Geographic Information Technology; to recognize the Geographic Information Executive Council, the Geographic Information Program Office, the Advisory Committee, and to provide for coordination with the 911 Board	State Government (House)	Pending Committee Action in House of Origin	12/17/2025	1/13/2026	Pending Committee Action in House of Origin
HB187	Baker (A)	House	Education	Public K-12 schools; mobile emergency rapid response systems required, State Superintendent of Education required to approve vendors, funding sources provided for	Ways and Means Education (House)	Pending Committee Action in House of Origin		1/13/2026	Pending Committee Action in House of Origin
SB77	Carnley	Senate	Occupational Licensing Boards	Sunset law; 911 Board continued with modification until October 1, 2028		Read Second Time in Second House		1/13/2026	Read for the Second Time and placed on the Calendar
HB268	Ingram	House	Public Safety & Emergencies	Government Administration, authorizes the State 911 board to monitor the responsiveness of local 911 districts, with conditions under which the State 911 board may assume control of a district		Read Second Time in Second House		1/15/2026	Read for the Second Time and placed on the Calendar



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SB77

Date	Body	Matter	Amd/Sub	Committee	Vote
2/5/2026	House	Read for the Second Time and placed on the Calendar		Boards, Agencies and Commissions	
2/4/2026	House	Reported Out of Committee Second House			
1/27/2026	House	Pending Committee Action in Second House		Boards, Agencies and Commissions	
1/27/2026	House	Read for the first time and referred to the House Committee on Boards, Agencies and Commissions			
1/27/2026	Senate	Motion to Read a Third Time and Pass - Adopted Roll Call 163			R 163
1/27/2026	Senate	Third Reading in House of Origin			R 162
1/14/2026	Senate	Read for the Second Time and placed on the Calendar		Fiscal Responsibility and Economic Development	
1/14/2026	Senate	Reported Out of Committee House of Origin			
1/13/2026	Senate	Pending Committee Action in House of Origin		Fiscal Responsibility and Economic Development	
1/13/2026	Senate	Read for the first time and referred to the Senate Committee on Fiscal Responsibility and Economic Development			



SB77

Sunset bills either:

- continue,
- terminate, or
- continue with modification

This bill would provide for the continuance of the 911 Board until October 1, 2028, with the following change: To alter board members from being appointed subject to confirmation by the Senate to serving upon appointment unless and until rejected by the Senate.

~~(d) For all terms expiring after June 1, 2014, the The governmental entities or industry groups identified in subsection (b) shall recommend at least two different individuals for each board position for which they are charged with making a recommendation, with the Governor appointing a member from among ~~such~~ the recommended candidates. For all terms expiring after July 1, 2015, appointments made by the Governor shall be subject to confirmation by the Senate as provided in this subsection. Appointments made at times when the Senate is not in session shall be effective immediately ad interim and shall serve until the Senate acts on the appointment as provided herein. Any appointment made while the Senate is not in session shall be submitted to the Senate not later than the third legislative day following the reconvening of the Legislature. In the event the Senate fails or refuses to act on the appointment, the individual whose name was submitted shall continue to serve until action is taken on the appointment by the Senate.~~

(e) (1) All appointees shall serve their appointed terms unless the Senate elects to consider and then rejects their appointment.

(2) The entire Senate or the Senate Committee on Confirmations may elect to consider an appointment. The rejection of an appointment by the Senate Committee on Confirmations shall be considered a rejection by the entire Senate.



HB268

Date	Body	Matter	AMD/SUB	Committee	Vote
2/17/2026	Senate	Read for the Second Time and placed on the Calendar		County and Municipal Government	
2/17/2026	Senate	Reported Out of Committee Second House			
2/12/2026	Senate	Pending Committee Action in Second House		County and Municipal Government	
2/12/2026	Senate	Read for the first time and referred to the Senate Committee on County and Municipal Government			
2/12/2026	House	Engrossed			
2/12/2026	House	Motion to Read a Third Time and Pass as Amended - Adopted Roll Call 402			R 402
2/12/2026	House	Motion to Adopt - Adopted Roll Call 401	L5495WY-1		R 401
2/12/2026	House	Underwood 1st Amendment Offered	L5495WY-1		
2/12/2026	House	Motion to Adopt - Adopted Roll Call 400	U9H59GG-1		R 400
2/12/2026	House	County and Municipal Government 1st Substitute Offered	U9H59GG-1	County and Municipal Government	
2/12/2026	House	Third Reading in House of Origin			R 399
1/29/2026	House	Read for the Second Time and placed on the Calendar		County and Municipal Government	
1/28/2026	House	Reported Out of Committee House of Origin			
1/28/2026	House	County and Municipal Government 1st Substitute	U9H59GG-1	County and Municipal Government	
1/15/2026	House	Pending Committee Action in House of Origin		County and Municipal Government	
1/15/2026	House	Read for the first time and referred to the House Committee on County and Municipal Government			





HB268

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SYNOPSIS:

Under existing law, 911 calls in the State of Alabama are handled by public safety answering centers that are directly supervised by local communication districts, which in turn are under the authority of the state 911 Board.

This bill would authorize the 911 Board to monitor the dispatch readiness of local communication districts based upon nationally recognized best practices.

This bill would provide that the Attorney General, based upon information received that a local district's emergency response is deficient, may request the 911 Board to audit the district's performance.

This bill would require the 911 Board to approve and submit a formal report on its audit findings to the Attorney General.

This bill would further authorize the 911 Board to prescribe and supervise a remediation plan to the local communication district to improve district emergency response performance.

A BILL
TO BE ENTITLED

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AN ACT

Relating to 911 service; to add Section 11-98-4.3 to the Code of Alabama 1975, to authorize the 911 Board to institute a system to measure the emergency response performance of local communication districts; to require, upon request by the Attorney General, the 911 Board to audit local communication districts and to submit a report on audit findings to the Attorney General to be made public; and to provide for a remediation plan by which to improve the district's emergency response performance.

BE IT ENACTED BY THE LEGISLATURE OF ALABAMA:

Section 1. Section 11-98-4.3 is added to the Code of Alabama 1975, to read as follows:

§11-98-4.3

(a) For the purposes of this section, the term "readiness" refers to the capability of a district, including a public safety answering point, to expedite the answering, receiving, and transferring of 911 calls and texts to efficiently dispatch the appropriate emergency service provider as soon as possible to a correct location where property or life may be in jeopardy.

(b) The 911 Board shall establish a system that is based upon best practices as adopted by nationally recognized associations such as the National Emergency Number Association and the Association of Public Safety Communications Officials to measure the readiness of district public safety services through the collection of data related to a district's

HB268

Sub



57 answering, receiving, transferring, and dispatching functions
58 relating to 911 calls, including voice, text messages, photos,
59 and videos.

60 (c) The 911 Board may collect data including, but not
61 limited to, all of the following for each district in the
62 state:

- 63 (1) 911 call volume.
- 64 (2) Time to answer 911 calls.
- 65 (3) Time to respond to emergency calls in accordance
66 with Section 11-98-11.
- 67 (4) Number of answered emergency calls versus
68 unanswered emergency calls.
- 69 (5) Number of dropped calls.
- 70 (6) Number of calls reporting a crime.

71 (d) Compliance by the 911 Board with this section may
72 be funded as an advisory service pursuant to Section
73 11-98-5.2(b)(7)b. or from any outside source of funding
74 received by the 911 Board.

75 (e) (1) The Attorney General, based upon a complaint
76 received concerning the performance of a local communication
77 district, may refer the matter to the 911 Board, which shall
78 conduct a performance audit to review and evaluate the
79 readiness of the district.

80 (2) A performance audit of a district by the 911 Board
81 may include any of the following:

- 82 a. Interviewing any individual who may have knowledge
83 concerning district performance, including members of the
84 district board of commissioners, the director of the PSAP,

public safety telecommunicators, heads of local emergency
service providers, first responders, and residents who have
submitted a complaint.

b. On-site inspection of a PSAP, PSAP equipment or
technical functionality, and monitoring PSAP operations in
real time.

(3)a. Upon completion of a performance audit or no
later than 60 days from commencement of the audit, the 911
Board shall approve and submit a formal written report to the
Attorney General which contains: (i) an evaluation of the
district's readiness; and (ii) findings of specific
operational deficiencies confirmed or disclosed by the audit.

b. If operational deficiencies are confirmed, the audi
report required under paragraph a. shall include a remediatio
plan which prescribes measures to bring the district to an
acceptable level of readiness, including, but not limited to,
any of the following:

1. Training requirements for public safety
telecommunicators.
2. Hiring additional public safety telecommunicators.
3. Upgrade of technology, including replacement or
acquisition of PSAP communications hardware or software.
4. Amendment of PSAP operating protocols, scripts, and
recordkeeping.

c. The audit report shall be made public and may be
posted on the website of the Attorney General or the 911
Board.

(4) Pursuant to the performance audit, the 911 Board i



HB268 Sub



113 authorized to supervise the implementation of a remediation
114 plan in the district.

115 (f) The 911 Board shall adopt rules in accordance with
116 the Alabama Administrative Procedure Act which are necessary
117 to implement the system described in this section.

118 Section 2. This act shall become effective on October
119 1, 2026.



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HB268 Amendment

Replace lines 8 through 9 on page 1 with the following:
districts.

Replace line 65 on page 3 with the following:

(3) Time to process emergency calls in accordance



Governance

- ❖ **Continuity of Operations Plan (COOP) Draft**
- ❖ **Noncompliance Response Procedure Draft**
- ❖ **Legislative Review**
 - **HB 97**
 - **HB 187**
 - **SB 77**
 - **HB 268**



Old Business

TAB 7



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Old Business

- ❖ **Executive Advisor Job Description**
- ❖ **NANPA PL-626**



Executive Director Transition Plan

Timeline: September 2025 – December 2026

The Alabama 911 Board has implemented a structured succession plan to ensure leadership continuity, operational stability, and strategic progress during the transition of the Executive Director role. This plan is divided into four assertive phases:

- **Phase 1: Transition Planning (Sept–Oct 2025)**
- **Phase 2: Recruitment & Selection (Nov 2025–Mar 2026)**
- **Phase 3: Onboarding & Knowledge Transfer (Apr–Dec 2026)**
- **Phase 4: Full Handover & Evaluation (Late 2026)**

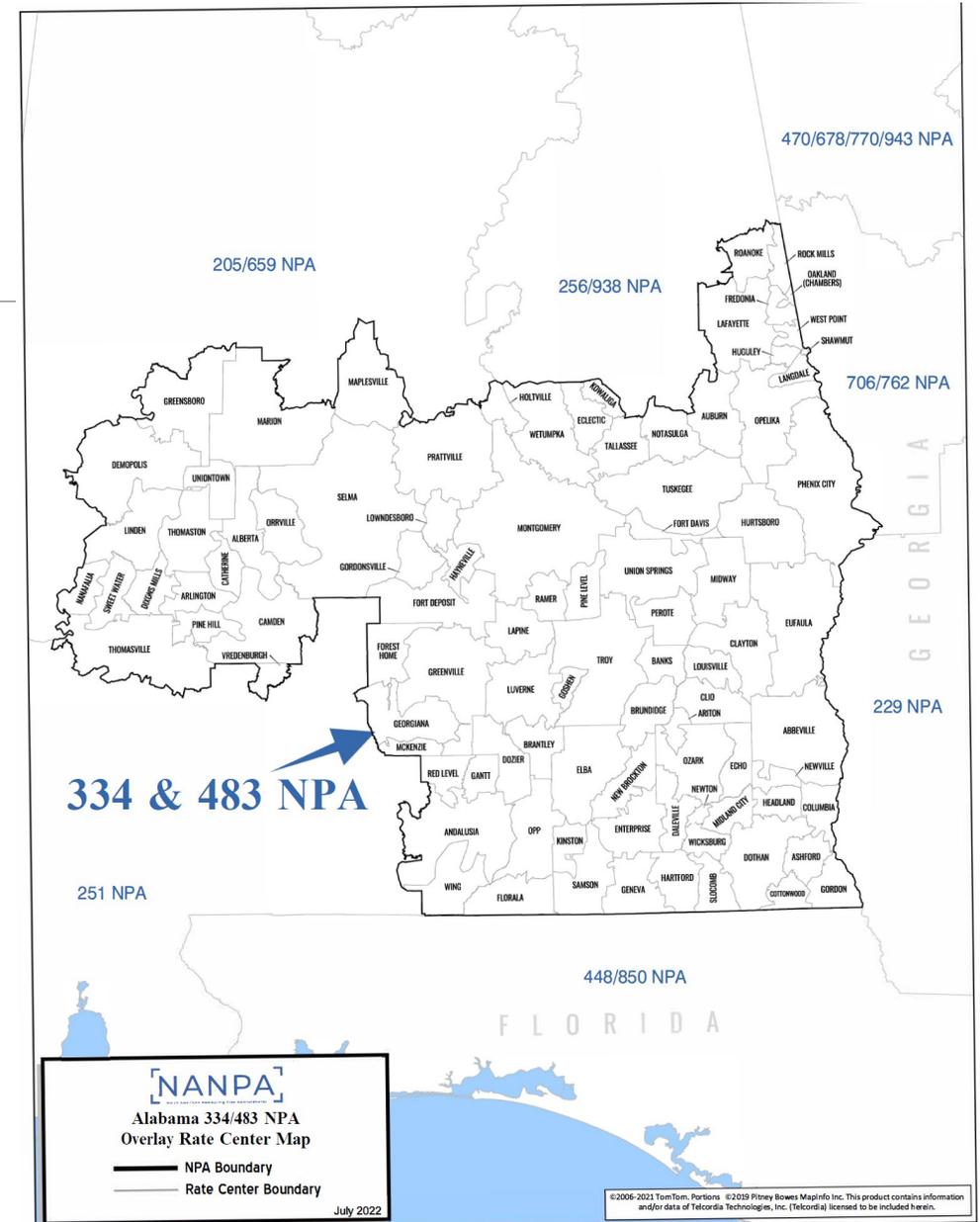
Outcome: This timeline ensures a seamless leadership change, mitigates operational risk, and positions the Alabama 911 Board for sustained success in an evolving public safety environment. Acceptance of this plan approves the timeline, the Executive Director Job description and compensation, the role of the Executive Advisor, a temporary director policy, engagement of the Executive Committee, and appointment of the Deputy Director to a temporary position.



NANPA PL-626

General Description

On March 5, 2024, the Alabama Public Service Commission (Commission), in Docket No. 33429, approved an all-services distributed overlay over the 334 NPA. Cities in the 334 NPA include but are not limited to Montgomery, Dothan, Auburn, Prattville, Phenix City, Enterprise, Opelika, Selma and many other smaller communities. The new **483 NPA** will serve the same geographic area currently served by the existing 334 NPA. Additionally, central office (CO) codes in the 334 NPA will be available for assignment only when all assignable prefixes in the 334 NPA have been assigned. The 334-334 NXX will be released as an assignable CO code after the new 483 NPA in-service date.



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NANPA PL-626

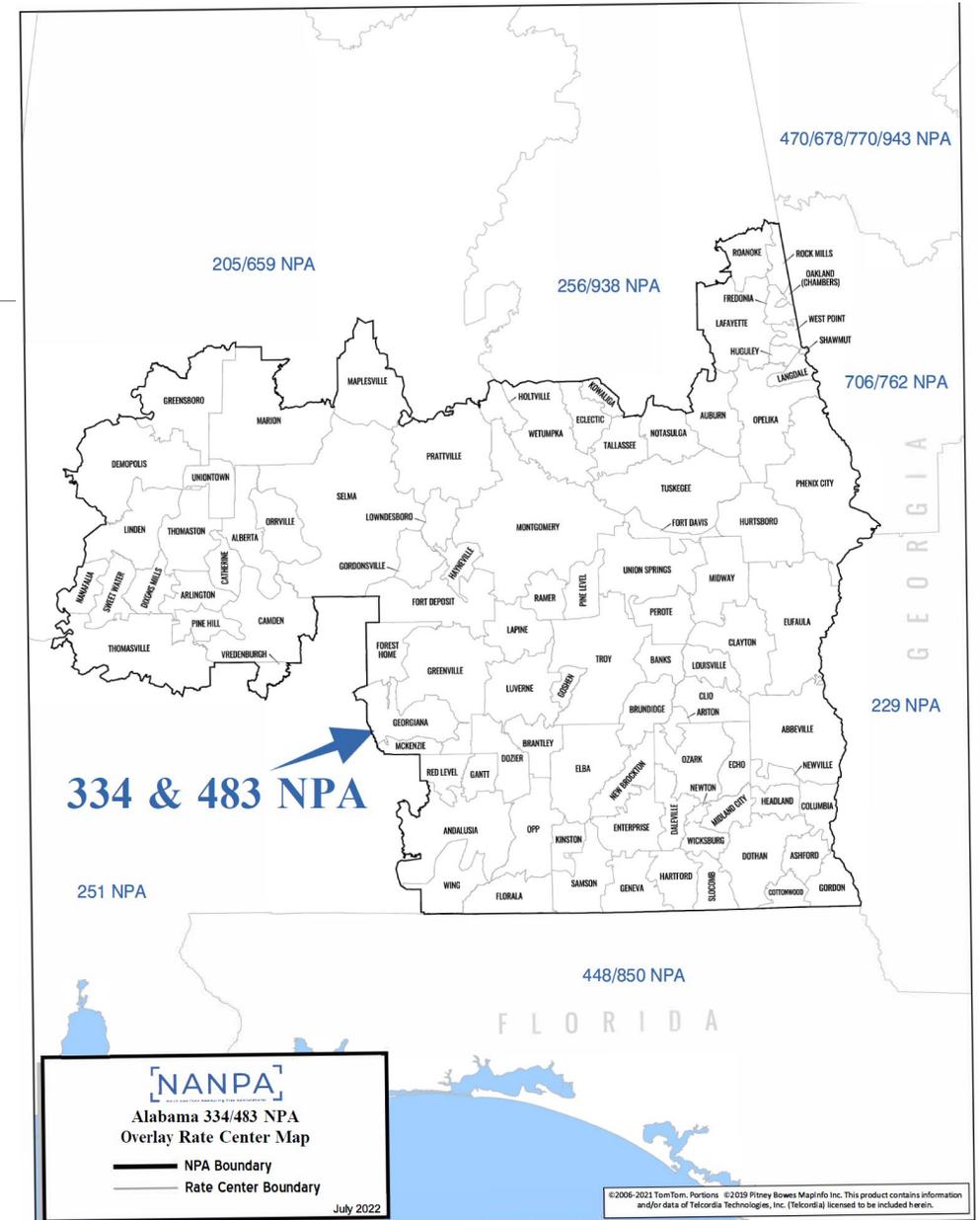
Implementation of Relief Plan

Implementation of the 334/483 NPA overlay is as follows:

	Date
Network preparation and customer education begins	1/23/2025
Start of permissive 10-digit dialing	7/23/2025
End of permissive dialing and start of mandatory 10-digit dialing	1/23/2026
Earliest date CO codes in the new 483 NPA may be ordered through NANPA*	12/19/2025
Earliest new 483 NPA CO code activation date**	2/23/2026

*CO codes in the 483 NPA are available only when all assignable CO codes in the 334 NPA are assigned.

**In-service date of the new 483 NPA overlay



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New Business

TAB 8



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New Business

❖ **Town of Coosada ECD**



Public Comments

OPEN FORUM



Next Meetings

BOARD WORK SESSION

MAY 19, 2026

9:00AM

MONTGOMERY, AL

BOARD MEETING

MAY 20, 2026

10:00AM

MONTGOMERY, AL



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Executive Session

ONLY AS NEEDED, EXPECTED DURATION: __ MINUTES



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Adjournment



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