



NENA 9-1-1 CENTER SUPERVISOR

This course equips both new and experienced supervisors with the skills needed to succeed and grow in their roles. Through a blend of lecture and practical exercises, participants will learn key aspects of supervision, including transitioning from line-level to leadership, team building, effective communication, conflict resolution, performance evaluations, organization strategies, and stress management—providing valuable tools to strengthen performance and enhance career development.

app.al911board.com/training-registration

Students will be accessing the NENA+ platform during the course. To participate in daily assignments and activities, all **students should bring a laptop.**

MONTGOMERY, AL

Alabama 911 Board office

MAY 26-28, 2026

8:00 A.M. - 5:00 P.M.

THREE-DAY COURSE

provided by



FREE TO ATTEND

3 ENP POINTS

