



New 9-1-1 Training Opportunity

Recruit, Hire, Retain, & Promote for Success

Keeping a PSAP fully staffed can be a challenge for any agency. The desire to keep console seats filled paired with the need to fill them with qualified and reliable employees is one of the more difficult tasks 9-1-1 Centers can face. The next phase of this process is retaining the employees you have hired by actively investing in their careers as public safety professionals.

This course provides information on all aspects of personnel, from creating a strong hiring policy to building and promoting successful candidates. Students will learn best practices for each stage of the process, and will take home real-world examples, as well as benefit from class discussion as colleagues share their successes. Participants will also take home ideas on how to retain their employees, and how to support them throughout their careers.



WHEN June 4, 2019, 8:30 AM – 5:00 PM

WHERE Alabama 9-1-1 Board
1 Commerce Street, Suite 620, Montgomery, AL 36104

COST Tuition covered by the Alabama 9-1-1 Board

REGISTRATION [Click Here to Register](#)

FOR MORE INFORMATION Dana Grubbs- dana@al911board.com
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