

Wireless Contact Information for Public Safety Agencies

Including 9-1-1 Call Centers (PSAPs)



24-Hour Reporting of WIRELESS 9-1-1 issues, requesting customer information and related issues, including subpoenas and court orders:

**AT&T Mobility National
Compliance Center
(800) 635-6840, opt. 4
Fax: (888) 938-4715**

Phase I and II requests, text-to-911 requests and 10 digit number change requests should be addressed to the “Chief E9-1-1 Compliance Officer” and can be sent by U.S. Mail or by email to the Public Safety Relations specialist for your state:

**AT&T Mobility
Chief E911 Compliance Officer
PO Box 97061
Redmond, WA 98073-9761**

Questions about company 9-1-1 policy, compliance procedures or to escalate a problem:

**Allen Muse, ENP
Manager, Public Safety Relations
Tel: (205) 909-9645
Email: allen.muse@att.com**

**Jim McDaniel
Manager, Public Safety Relations
Tel: (830) 353-6224
Email: jim.mcdaniel@att.com**

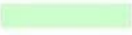
**Lawson Dripps
Manager, Public Safety Relations
Tel: (513) 657-6270
Email: lawson.dripps@att.com**

Cost Recovery (Where Applicable)

**Audrey Smith, AT&T
675 W. Peachtree St. NW, Rm. 30074
Atlanta, GA 30308
Phone: (404) 927-4657 * Email: audrey.smith@att.com**

AT&T Mobility PSAP Relations Team

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Jim McDaniel 210-415-1017 